

VHIC (Veterans Identification Card) Program



Old Identification Card



New Identification Card

General Overview:

The Veteran Health Administration's Chief Business Office, Health Eligibility Center has made the decision to launch a redesigned card and software package for the issuance of Veterans Health Identification Cards (VHIC).

This program change was instituted to enhance the program through:

- Removal of the social security number and date of birth from the card to reduce the risk of Veteran Identity theft;
- Addition of Veteran's branch of service emblem;
- Addition of a user-friendly, web-based software application eliminating the need for a dedicated workstation;
- The ability to document individual Veteran proofing documents.
- The use of the Department of Defense Electronic Data Interchange Personnel Identifier as a unique identifier.
- Modifications to the card, barcode and magnetic stripe to bring it in compliance with national insurance card identification standards.

Proofing Process:

One of the principal differences in the new VHIC process, is the "Proofing Process." The Veteran must present certain documentation in order to request a VHIC. This documentation consists of:

- Proof of current address
- Primary identification credential
- Secondary identification credential

Note: both Primary and Secondary identification are required.

1. Address Validation Process: Veterans are allowed to use the following documents/artifacts to validate their address:
 - a. Primary ID
 - b. Secondary ID
 - c. Phone Bill
 - d. Electric Bill
 - e. Fossil Fuel (oil/gas/propane) Bill
 - f. Credit Card Statement
 - g. Checking/Savings Account Statement
 - h. Local Personal Property Tax Bill
 - i. Mortgage/Rent Payment Voucher
 - j. VBA Corporate Data
2. Primary Identification – The following documents are acceptable for purposes of identity verification:
 - a. State Issued Drivers License
 - b. US Passport or US Passport Card (unexpired)
 - c. Foreign Passport with Form I-94 or Form I-94A (unexpired)
 - d. US Military ID Card
 - e. Military Dependent's ID Card
 - f. US Coast Guard Merchant Mariner Card
 - g. Foreign Passport that Contains a Temporary I-551 Stamp
 - h. Permanent Resident Card or Alien Registration Receipt Card (Form I-551)
 - i. Federal, State or Local Government Issued ID Card with Photograph
 - j. Employment Authorization Document that Contains a Photograph (Form I-776)
 - k. Passport from the Federal States of Micronesia (FSM) or the Republic of the Marshall Islands (RMI) with Form I-94 or Form I-94A
 - l. School ID with Photograph
3. Secondary Identification – The following documents are acceptable for documenting identity:
 - a. Social Security Card
 - b. Original or Certified Birth Certificate
 - c. A Certificate of Birth Abroad Issued by the Department of State (Form FS-545)
 - d. Certification of Report of Birth Issued by the Department of State (Form DS-1350)
 - e. Voter's Registration Card
 - f. Native American Tribal Document
 - g. US Citizen ID Card (Form I-197)
 - h. Identification Card for Use of Resident Citizen in the United States (Form I-179)
 - i. Employment Authorization Document Issued by the Department of Homeland Security
 - j. Canadian Driver's License

Once all criteria have been captured, the medical support assistant staff can proceed to capture the photograph and submit the request. No cards are printed locally. Veterans will receive their new card via mail typically within 3-4 weeks.

For questions about your new ID card, please contact the VA Roseburg Administrative Officer for Ambulatory Care, Jackie Wilkerson, at 541-440-1216.