

Pipette Performance Plans

Eppendorf Service Levels Air Displacement Pipettes	BASIC Affordable quality in accordance with AS 2162.2	STANDARD Full Calibration as per ISO 8655	PREMIUM Complete repair and Calibration as per ISO 8655	CUSTOMISED Flexible testing programs
Receiving inspection to determine the actual condition	•	•	•	
Cleaning and lubrication of seals, O-rings and piston	•	•	•	Available on request
Cleaning of the pipette		•	•	
Check for damage and intactness of parts	•	•	•	
Free replacement of small parts ¹		•		
Free Replacement of all defective spare parts ²			•	
Calibration according to AS 2162.2 specifications with 4 measurements at the nominal test volume	•			
Calibration according to ISO 8655 specifications with 10 measurements at the nominal test volume		•	•	
In house duration (Entries as days of work) ³	3	3	3	
Fixed Volume Pipette ⁴ (without GST/ with GST)	\$75.00/ \$82.50	\$90.00/ \$99.00	\$115.00/ \$126.50	
Adjustable Volume Pipette ⁴ (without GST/ with GST)	\$89.00/ \$97.90	\$109.00/ \$119.90	\$156.00/ \$171.60	
8-channel Pipette ⁴ (without GST/ with GST)	\$168.00/ \$184.80	\$237.00/ \$260.70	\$315.00/ \$346.50	
12-channel Pipette ⁴ (without GST/ with GST)	\$210.00/ \$231.00	\$280.00/ \$308.00	\$365.00/ \$401.50	

Additional Services Available on all Pipettes:

> **NATA Confidence level report**—available for an additional \$50 per pipette

> **Trade-in Program**

> **Reminder E-mail Notices**

> **Loan Pipette Service**

> **Pipette Training**



NATA Accreditation No: 15592

¹ Includes sensor of Multipipette plus

² PCB, Hand Grip, Motor and Base Plates will be charged separately

³ Standard value, deviations possible, excl. shipping duration

⁴ Return delivery included

Pipette Performance Plans

Eppendorf Service Levels Dispensers/Burets	BASIC	STANDARD	PREMIUM	CUSTOMISED Flexible testing programs
Receiving inspection to determine the actual condition	•	•	•	Available on request
Cleaning of the dispenser where applicable	•	•	•	
Check for damage and intactness of parts	•	•	•	
Free replacement of small parts ¹		•		
Free Replacement of all defective spare parts ²			•	
Calibration according Eppendorf specifications with 10 measurements at the nominal test volume	•	•	•	
In house duration (Entries as days of work) ³	3	3	3	
Hand-Held Dispenser ⁴ (without GST/ with GST)	\$80.00/ \$88.00	\$125.00/ \$137.50	\$190.00/ \$209.00	
Bottletop Dispenser ⁴ (without GST/ with GST)	\$85.00/ \$93.50	\$125.00/ \$137.50	\$190.00/ \$209.00	
Bottletop Buret ⁴ (without GST/ with GST)	\$85.00/ \$93.50	\$150.00/ \$165.00	\$250.00/ \$275.00	

Eppendorf Service Levels Easypet/Pipette Boy	BASIC	STANDARD	PREMIUM	CUSTOMISED
Receiving inspection to determine the actual condition	•	•	•	Available on request
Cleaning of the Easypet/Pipette Boy	•	•	•	
Check for damage and intactness of parts	•	•	•	
Free replacement of small parts ¹		•		
Free Replacement of all defective spare parts ²			•	
In house duration (Entries as days of work) ³	3	3	3	
Easypet/Pipette Boy ⁴ (without GST/ with GST)	\$60.00/ \$66.00	\$100.00/ \$110.00	\$150.00/ \$165.00	

¹ Includes sensor of Multipette plus

² PCB, Hand Grip, Motor and Base Plates will be charged separately

³ Standard value, deviations possible, excl. shipping duration

⁴ Return delivery included