



PROVIDER REFERENCE CHECKLIST

Checking references of potential child care providers is an important step in your search for quality care. Talking with parents who are using or have used a provider in the past can help give you some valuable insight. Below are some questions to ask when making those reference check calls. Use a new sheet for each reference you call.

PROVIDER'S NAME:

PROVIDER'S LOCATION:

REFERENCE NAME:

- 1) How long have you known/been using this provider?
- 2) How has the experience been for you? Your child?
- 3) What are this provider's strong points in terms of how he/she runs the business or cares for the children?
- 4) How well does he/she communicate with you? Does he/she share how the child's day went?
- 5) Does he/she encourage parents to stop in, any time to visit? Have you done this? Have you felt comfortable doing this?
- 6) What would you change/improve about this provider or how he/she cares for children?
- 7) How well does this provider handle emergencies/unforeseen events? (Ask for an example if they have one).
- 8) Does the provider encourage a team approach for raising your child?
- 9) Does your child seem happy there?
- 10) Why are you no longer using the provider (for families who have used him/her in the past) ?

****REMINDER:** YOU CAN REQUEST TO VIEW THE LICENSING FILES OF THE CENTERS OR HOMES YOU ARE CONSIDERING FOR YOUR CHILD'S CARE. PLEASE CALL FAMILY SERVICES TO RECEIVE ADDITIONAL INFORMATION ON THIS PROCESS (303)441-3544