

# Critical Information Summary

Welcome to Vodafone. Here you'll find some important info. It's a good idea to read it through, just so you're across everything. It'll help you understand things like how much you pay and what that gets you.

## MyMix 34

**Information about the service.** Vodafone Prepaid Mobile Phone Recharge.

Cost of recharge	With this recharge, you have selected the following					Credit expiry period
	MyMix Credit*	Standard National Voice calls	Standard voice calls to 50 selected countries from Australia**	Standard national TXT	Included Data for use in Australia	
<b>\$40</b>	<b>\$40</b>	<b>Infinite</b>	<b>120</b>	<b>Infinite</b>	<b>2GB</b>	<b>28 days</b>

Any unused inclusions will expire at the end of your recharge.

**Bundling:** You don't have to bundle this service.

**Phone:** Bring your own phone, speak to us or check out our website to find out which phones you can get on Vodafone. Additional costs apply.

**\*\*International Calls:** Excludes premium services, overseas freephone numbers and video calls. Fair use policy applies. See [www.vodafone.com.au/fairuse](http://www.vodafone.com.au/fairuse).

Selected list of countries may change from time to time. Visit <http://vodafone.com.au/internationalcountries>

## Information about pricing

\*What services you can and can't use your MyMix Credit on

Voicemail deposits and retrieval	✓
Standard National voice and video calls	Infinite
Standard National voice and video calls to other Vodafone numbers	Infinite
Standard International voice and video calls	✓
Standard National TXT	Infinite
Standard International TXT	✓
Standard National PXT, video PXT and PXT with TXT	Infinite
Standard International PXT, video PXT and PXT with TXT	✓
Standard National calls to 13 and 18 numbers	✓
Standard National calls to other 1800 numbers	Infinite
Standard National re-routed calls.	X
Calls to National and International directory assistance (1223 and 1225)	✓
Calls to Customer Care line (1555)	Infinite
TXT delivery report messages	✓
Vodafone Central browsing	Infinite
Vodafone Central content purchases	✓
Calls to Ask Anything (123) and Call Screen	✓
International Roaming	✓
Premium TXT, numbers and services (eg TXT voting, TXT competitions)	X
Premium voice numbers (e.g 1900 number and competitions)	X
Any other service not listed above	X

Personal use only, and Vodafone's Fair Use Policy applies to any unreasonable use of Recharge inclusions.

This includes use of any 'unlimited' or 'infinite' offerings. See [vodafone.com.au/aboutvodafone/legal/fairusepolicy](http://vodafone.com.au/aboutvodafone/legal/fairusepolicy)



## Information about pricing

	Amount	What does this mean?
<b>Cost of recharge</b>	<b>\$40</b>	This is the amount of money you need to pay for this recharge.
<b>Credit expiry period</b>	<b>28 days</b>	Once you activate your recharge you have this many days until your inclusions will expire.
<b>A 2 minute standard national voice call costs</b>	<b>Infinite</b>	No additional cost. These calls are included in the cost of the recharge.
<b>Standard National TXT costs</b> <i>(160 characters incl spaces)</i>	<b>Infinite</b>	No additional cost. These TXTs are included in the cost of the recharge.
<b>Data usage rate in Australia</b>	<b>Not applicable</b>	Once data inclusion is used, you will need to purchase a data pack or recharge to continue using data.
<b>Standard National call charge increments</b>	<b>60 seconds</b>	Call charges are calculated in 60 second increments.

Prices include GST. For details of all rates go to **[vodafone.com.au](http://vodafone.com.au)**

## Other information

<b>My Vodafone</b>	Head to <b><a href="http://myvodafone.com.au">myvodafone.com.au</a></b> to setup your username and password. Then you can keep track of your data usage and make changes to your account.
<b>While overseas calls, TXT, PXT &amp; data usage will cost more</b>	If you are travelling overseas and want to use your Vodafone Prepaid Phone, you will need to activate International Roaming. You can deactivate the setting if you want to at any time. International Roaming rates are charged differently than usage at home, so before you travel you should check roaming rates to understand what you'll be charged. For more info on Vodafone's roaming rates visit <b><a href="http://vodafone.com.au/roaming">vodafone.com.au/roaming</a></b>
<b>We're here to help</b>	For any problems jump on to <b><a href="http://support.vodafone.com.au">support.vodafone.com.au</a></b> to find answers fast. Otherwise, call us on <b>1300 650 410</b> or <b>1555</b> from your Vodafone phone so we can assist you. If after speaking with us you are not happy with the outcome you may also contact the Telecommunications Industry Ombudsman on <b>1800 062 058</b> or go to <b><a href="http://tio.com.au">tio.com.au</a></b>
<b>Coverage</b>	The quality and availability of some services may vary depending on your location, your phone, network congestion and network coverage. For more info visit <b><a href="http://vodafone.com.au/coverage">vodafone.com.au/coverage</a></b>

For info on other plans visit **[vodafone.com.au/cis](http://vodafone.com.au/cis)**.

To view the full terms and conditions for this plan visit **[vodafone.com.au/terms](http://vodafone.com.au/terms)**