

# GE Careers technical issues - FAQs

Please remember to check the Job ID, you will need it to find the answers to your issue

*Q: I had created an account, but now it's not recognizing me, I cannot log in.*

*Q: I receive an error during the application process.*

*Q: I'm unable to upload my CV/Resume or Cover letter, it seems to be stuck.*

*Q: I am interested in applying to multiple positions, but I am only able to upload a maximum number of CVs/cover letters. Since I would like to submit different CVs/cover letters for the different positions, what can I do?*

*Q: I uploaded the wrong version of my CV/Cover letter / I want to modify the CV/Cover letter used for my application. What can I do?*

*Q: Please confirm my application got through / How can I check the status of my application?*

*Q: How can I check what I submitted?*

**Q: I had created an account, but now it's not recognizing me, I cannot log in.**

### Job ID Begins with Letters

We are in the process of transitioning to an improved job application system. As a result, we are currently operating with two different systems.

It is possible that you have an account in either of them but not the other and you are trying to log in to the “wrong” one.

Step 1: Click on [Forgot your username?](#) or [Forgot your password?](#) on the login page to reset your password. (See first three pages of the [Log in screenshots](#))

Step 2: Click [here](#) if you were unable to successfully log in or reset your username/password as you may have created a profile on the other system.

Should you have any further issue, please contact our support team.

### Job ID Is All Numbers

We are in the process of transitioning to an improved job application system. As a result, we are currently operating with two different systems.

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Should you have any further issue, please contact our support team.

**Q: I receive an error during the application process.**

**Q: I'm unable to upload my CV/Resume or Cover letter, it seems to be stuck.**

Most often than not, this is related to browser issues. Please clear your browser cache & cookies (instructions on how to do so below), if the problem still exists, please try on a different browser.

**Internet Explorer:**

- Close all the Internet Explorer windows.
- Open a new Internet Explorer
- Click on "Tools" and then Click on "Internet Options"
- Under "General" tab you will see Browsing History there Click on Delete button
- Check the check boxes of Temporary Internet files, Cookies and History (make sure "Preserve Favorites website data" is unchecked) and then click on Delete
- Click OK and OK again.
- Close Internet Explorer.

**Mozilla Firefox:**

- At the top of the Firefox window, click on the 'Firefox' button and select 'Options'.
- In the window that opens, select the 'Advanced' panel.
- Then click the 'Network' tab.
- In the second section, click the button for 'Clear Now'.
- Click 'OK' to close the options window.
- Close Firefox.

**Google Chrome:**

- Click the Chrome Menu on the Browser Folder.
- Select Tools
- Select Clear Browsing Data
- In the dialog that appears, select the checkboxes for the types of information you want to remove.
- Make sure that the Dialogue box for the amount of data you wish to remove is 'Beginning of Time' to delete everything.
- Click 'Clear Browsing Data'
- Close Chrome

**Apple Safari:**

- From your Safari menu bar click Safari > Preferences then select the Privacy tab.
- Click: Remove All Website Data
- Quit and re-launch Safari

If you still encounter issues after trying the above, please continue to complete this request to contact our support team. Please note that the more detailed the description of your issue is, the easier it is for our team to assist you.

# Q: Please confirm my application got through / How can I check the status of my application?

## Job ID Begins with Letters

[Log on to your candidate profile](#), then select the “My Jobpage/My Submission” tab and then you will access the list of all submissions for which you have applied (or you started applying). For all submissions you have applied, you will be able to view the latest submission status of your application as well as the date at which the info was updated.

you are signed in. [My Account Options](#)

[Job Search](#)

[My Jobpage](#) ①

[My Submissions](#) ②

My Submissions (1 job submissions found)

This page displays all relevant details related to your draft and completed submissions.

Submissions per page:

5

Completed Submissions

Project Manager Full-time

BH-13-Manama

Job Posting Jun 8, 2015 – Job Number: MAN000EC

Job Status: Accepting Job Submissions

Submission Status: CV / Resume Acknowledged – Updated: Jun 29, 2015

[View/Edit Submission](#) [View Email Messages](#) [Withdraw](#)

③

## Job ID Is All Numbers

[Log on to your candidate profile](#), and select “Job Submission status”. Your applications will be listed there along with their statuses.

Home  Job submission status

JOB SUBMISSION STATUS

Check the status of your job submission

**Open** = A hire has not yet been identified

**Closed** = A hire has been identified or the job is no longer needed

**Cancelled** = The job is no longer needed

**On Hold** = The job is temporarily no longer needed

Due to the high volume of resumes received, your status may not be updated beyond “Resume submitted but not yet reviewed” and “Resume currently being reviewed”. Once a decision is made on the job, you will receive an email letting you know.

Job submission date	Job requisition ID	Job title	Job status	HR status
25-Jul-2014	1929087	Test Req Team	Open	Interview Planned/In-progress
22-Jan-2015	2017850	Manager - HR Operations	Canceled	Does not meet Basic Quails
09-Feb-2015	1947317	Strategic Account Manager	Closed	Resume submitted but not yet reviewed
24-Feb-2015	1987751	TEST: Simplification Analyst - HR Operations	Canceled	You have declined GE's offer
01-Apr-2015	1927668	Do Not Apply - Testing	Open	Resume submitted but not yet reviewed

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# Q: How can I check what I submitted?

## Job ID Begins with Letters

[Log on to your candidate profile](#), then select the “My Jobpage/My Submission” tab and then you will access the list of all submissions for which you have applied (or you started applying). Click on view/edit submission to modify your application if needed.

you are signed in. [My Account Options](#)

[Job Search](#) [My Jobpage](#) **1**

**2** [My Submission](#)

My Submissions (1 job submissions found)

This page displays all relevant details related to your draft and completed submissions.

Submissions per page:

Completed Submissions

**Project Manager** Full-time  
BH-13-Manama  
Job Posting Jun 8, 2015 – Job Number: MAN000EC  
Job Status: Accepting Job Submissions  
Submission Status: CV / Resume Acknowledged – Updated: Jun 29, 2015  
**3** [View/Edit Submission](#) [w Email Messages](#) [Withdraw](#)

## Job ID Is All Numbers

[Log on to your candidate profile](#), select “Resume/CV Manager”, where you can check your submissions.

**1** [Resume/CV Manager](#)

**2** [View submissions](#)

[GECAREERS.COM](#)

[Home](#) [Resume/CV and cover letter manager](#) [? Help](#)

**RESUME/CV AND COVER LETTER MANAGER** [Social networking information](#)

The Resume/CV Manager allows you to store, maintain and track up to five versions of resumes/CV's and cover letters.

[Add new resume/CV](#) [Add new cover letter](#) [Continue](#)

**RESUMES/CV'S**

Resume/CV name	Date posted	History	Edit	View	Delete	Default
<b>Resume 2</b>	17-Jun-2015	<a href="#">View submissions</a>				<input type="radio"/>
My resume/CV	25-Jul-2014	<a href="#">View submissions</a>				<input checked="" type="radio"/>
Resume Upload	26-Jun-2015	<a href="#">View submissions</a>				<input type="radio"/>

**COVER LETTERS**

Cover letter name	Date posted	Edit	View	Delete	Default
My cover letter - 1	26-Jun-2015				<input checked="" type="radio"/> 5

[Add new resume/CV](#) [Add new cover letter](#) [Continue](#) [Back to Content](#)

**Q: I uploaded the wrong version of my CV/Cover letter / I want to modify the CV/Cover letter used for my application. What can I do?**

**Job ID Begins with Letters**

[Log on to your candidate profile](#), then select the “[My Jobpage/My Submission](#)” tab and then you will access the list of all submissions for which you have applied (or you started applying). Click on view/edit submission and modify the attachments linked to this submission.

Remember that you can have up to 3 attachments in your profile.

**Job ID Is All Numbers**

[Log on to your candidate profile](#), select “[Resume/CV Manager](#)”, where you can add, edit or delete your documents. The recruiters will know to check the latest version.

Remember that you can have up to 5 CVs and Cover letters respectively.

Please see the next page for screenshots



# Manage versions of your CV/Cover letter

## Job ID Begins with Letters

Job Search | My Jobpage

Applying for: US Job Template 2 (Job Number: USA00005) Step 5 out of 6

Submit Resume/CV | Contact Information | Work Experience | Education | **Attachments** | Summary

Save and Continue

### Attachments

\* Attachments

You can attach files to the candidate record (e.g.: cover letter, resume, references, transcripts, etc.). Once a file is attached, you can overwrite it by attaching a file with exactly the same name and extension.

Select the file to attach

Aucun...oisi

Comments about the file

This section displays basic information regarding the files attached to the candidate record. You can delete some or all the files. The "Relevant Files" column allows you to select the files relevant to this job submission. Also, please indicate which of the attached documents is your Resume.

Relevant Files	Resume	File Name	Date	Comments	Actions
<input checked="" type="checkbox"/>	<input type="checkbox"/>	test.docx	6/29/15		Delete

Save and Continue

## Job ID Is All Numbers

GE

Resume/ CV Manager **1**

Edit/Delete **2**

Home | Resume/ CV and cover letter manager | ? Help

### RESUME/CV AND COVER LETTER MANAGER

Social networking information

The Resume/CV Manager allows you to store, maintain, and track up to five versions of resumes/CVs and cover letters.

#### RESUMES/CVS

Resume/CV name	Date posted	History	Edit	View	Delete	Default
Resume 2	17-Jun-2015	View submissions				<input type="radio"/>
My resume/CV	25-Jul-2014	View submissions				<input checked="" type="radio"/>
Resume Upload	26-Jun-2015	View submissions				<input type="radio"/>

#### COVER LETTERS

Cover letter name	Date posted	Edit	View	Delete	Default
My cover letter - 1	26-Jun-2015				<input checked="" type="radio"/> 7

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***Q: I am interested in applying to multiple positions, but I am only able to upload a maximum number of CVs/cover letters. Since I would like to submit different CVs/cover letters for the different positions, what can I do?***

**Job ID Begins with Letters**

You can add up to 3 attachments to your candidate profile. You can, at any time, update your job submission and modify the attachments.

**Job ID Is All Numbers**

You are only able to upload 5 versions; if you want to upload a 6th version, you will need to delete one to add one.





# Log in screenshots

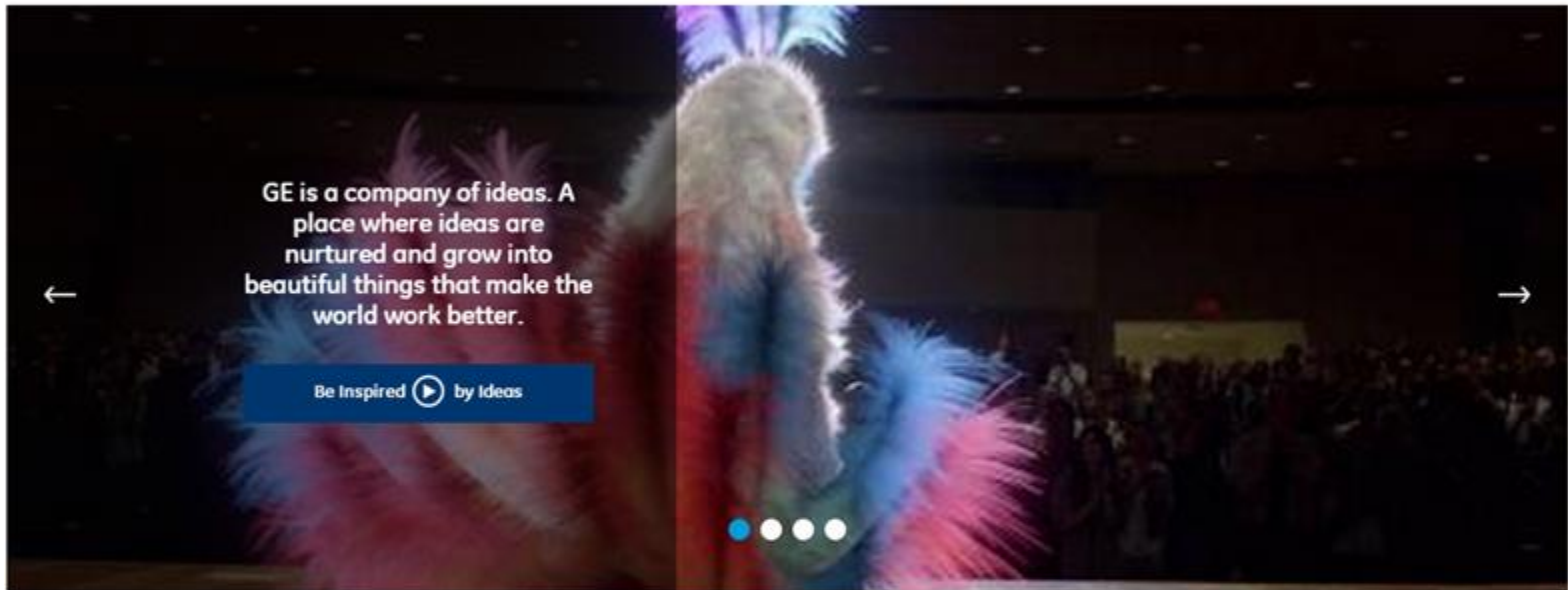


# Log in to www.ge.com/careers



Select Region NYSE ▲ 27.28 +0.06

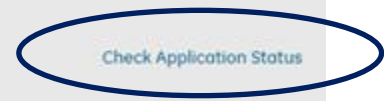
[for business](#) [for consumers](#) [products](#) [about us](#) [news](#) [investor relations](#) [careers](#)



## Job Search

Please enter a search term or keyword

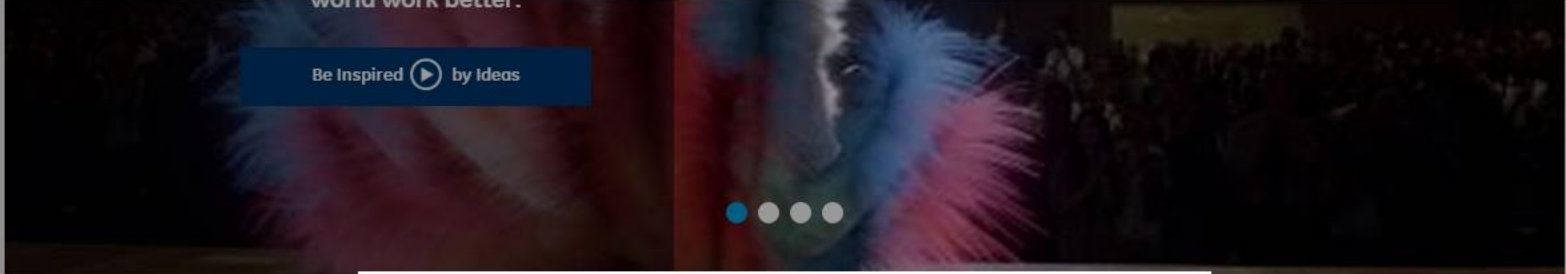
Refine your search



[Check Application Status](#)



Or let our [Career Guide](#) find a job for you



### Job Search

Please enter a search term or keyword

Or let our [Career Guide](#) find a job for you

[Close](#)

## Check Application Status

We are in the process of transitioning to an improved application system. Have your job ID ready before you check your application status. You will need to enter your login information, then check your job submission status.

Click on the appropriate button:

[Job ID Begins with Letters](#) [Job ID Is All Numbers](#)

Please [contact us](#) if you are unable to log in.

[Check Application Status](#)

Equal employment opportunity is the law. [See the poster](#) **Fraud Alert:** Please be aware of scams involving phony job postings. [Learn more](#)

# GE Careers

[Like](#) 0 [Tweet](#) 0 [+1](#) 0 [Pin it](#)

## Featured Job Opportunities



Job ID Begins with Letters

Job Search

## Login

To access your account, please identify yourself by providing the information requested in the fields below, then click "Login". If you are not registered yet, click "New user" and follow the instructions to create an account.

Mandatory fields are marked with an asterisk.

\* User Name

\* Password

[Forgot your user name?](#)  
[Forgot your password?](#)

Login

New User

or Sign in with:



Job ID Is All Numbers



[→ GECAREERS.COM](#)

[? Help](#)

### WELCOME

We welcome you to explore our site of job openings for your next career opportunity. No matter what your specialty or interest, GE is big enough for your dreams. So what are you waiting for? Create an account, log in or click on the "Search Openings" link below and start your future today!

For jobs located within the United States, GE participates in the Electronic Employment Verification Program. Please click the E-Verify link below for more information.

[E-Verify](#)

### Search openings

[View current job opportunities, or search on specific criteria to find jobs that match your interests.](#)

Select a language English (United States) ▼ Go

Log in to access your profile and jobseeker tools. First time visitors, [click here to create a new account.](#)

E-mail address

Password

[Forgot your username?](#)

[Forgot your password?](#) [Log in](#)



# First page after Log In

Job ID Begins with Letters

Welcome. You are signed in. [My Account Options](#)

[Sign Out](#)

[Job Search](#) | [My Jobpage](#)

[Basic Search](#) | [All Jobs](#)

Basic Job Search Jobs available in: English (425)

[Search Criteria](#)

We are in the process of transitioning to an improved job application system. [Show Search Criteria](#)

By launching a search from this page you will have access to a limited amount of GE job opportunities.

We strongly advise you to [click here](#) to view all GE openings across businesses and locations.

[Show Criteria](#) [Clear](#)

Search Results (425 jobs found)

Results per page 10

Sort by Posting Date (Descending Order)

Job ID Is All Numbers



[GECAREERS.COM](#)

[? Help](#)

WELCOME,

Select a language [English \(United States\)](#) [Go](#)

We welcome you to explore our site of job openings for your next career opportunity. No matter what your specialty or interest, GE is big enough for your dreams. So what are you waiting for? Create an account, log in or click on the "Search Openings" link below and start your future today!

For jobs located within the United States, GE participates in the Electronic Employment Verification Program. Please click the E-Verify link below for more information.

[E-Verify](#)

**Search openings**

View all current job opportunities, or search on specific criteria to find jobs that match your interests.

**Job submission status**

Check the status of your job submission.

**Edit your profile**

Update your login, contact information, education, and work experience.

**Resume/CV manager**

Upload, edit, or delete up to five versions of your resume/CV and cover letter.

**Search agent manager**

Create, update, or delete saved searches.

**Job cart**

View or submit your resume/CV to jobs you previously saved.

**Candidate Portal**

Access documents made available to you during the hiring process.

**Saved drafts**

Did you save a draft to complete later? From here you may complete any drafts that you have saved.

**Social networking information**

Map your social media accounts to your profile

[Log out](#)

# Edit profile

Job ID Begins with Letters

Camille ADMIN, LEROUX, you are signed in.

[My Account Options](#)

[Job Search](#)

[My Jobpage](#)

## My Account [Deactivate](#)

This page displays your account options. To set or modify preferences, section.

### Properties

Account Creation Date	5/17/13
Last Access to the Submissions List	6/29/15
Last Access to the Referrals List	9/5/13

### Personal Information

[Edit](#)

rue marie  
san francisco  
Antigua and Barbuda—Saint John—Saint John  
lllll@yaooooo.com

Phone Number 12345

I confirm that I have informed my Line Manager regarding my application for this position.



Job ID Is All Numbers

[GECAREERS.COM](#)

[Home](#) [Edit profile](#)

[? Help](#)

### EDIT PROFILE

[Social networking information](#)

Update or review your login, contact information, education, and work experience. You can also update additional information like new skills and responsibilities you may have acquired and want us to know about.

If you have two last names, please type them both in the Last Name data field. Do not use the Middle name data field. For Japanese first and last names, please input in Alphabet letters only, not Kanji.

[Save](#) [Delete profile](#) [Back](#)

#### Contact information

*First name: Bella	Middle name: 	*Last name: Apply
Address line 1: 	Address line 2: 	*Country: Greece
City: 	State/Region/Province: Select region	
Zip/Postal code: 		
*Home phone: 876-123-4567	Work phone: 	Other phone (i.e. mobile): 
*Contact e-mail address: bella.apply@email.com This e-mail address will be used to contact you.	Fax: 	Web address: 

#### Login information

\*E-mail address:  
bella.apply@email.com

[Change password](#) [Change security questions](#)

[Save](#) [Delete profile](#) [Back](#)