

COURSE TEST - #91332 MEDICAL ERROR PREVENTION AND ROOT CAUSE ANALYSIS

This is an open book test. Please record your responses on the Answer Sheet.
A passing grade of at least 70% must be achieved in order to receive credit for this course.

This 2 contact hour/credit activity must be completed by August 31, 2019.

1. **The Institute of Medicine's (IOM) Committee on Quality of Healthcare in America defines error as**
 - A) a preventable sentinel or adverse event.
 - B) a situation where the original intended action is not correct.
 - C) a process where the correct action does not proceed as intended.
 - D) the failure of a planned action to be completed as intended or the use of a wrong plan to achieve an aim.
2. **Which of the following is NOT an example of a sentinel event subject to review by the Joint Commission?**
 - A) Patient rape
 - B) Patient suicide
 - C) Discharge of an infant to the wrong family
 - D) Discharge of an elderly patient to the wrong assisted living facility
3. **A "thorough" root cause analysis is one in which the participants**
 - A) identify the one person who is at fault.
 - B) include consideration of all of the relevant literature.
 - C) identify risk points and their potential contributions to this type of event.
 - D) identify only one factor that may have been involved in contributing to the event.
4. **All of the following reflect a "credible" root cause analysis, EXCEPT:**
 - A) The analysis must be internally consistent.
 - B) The analysis must include consideration of any relevant literature.
 - C) The analysis must provide an explanation for all findings of "not applicable."
 - D) The analysis must be based upon a survey of everyone employed at the healthcare institution.
5. **According to Florida law, which of the following adverse incidents must be reported to the AHCA within 15 calendar days?**
 - A) A surgical procedure that resulted in spinal damage to the patient
 - B) A wrong-site surgical procedure that did not result in the death of the patient
 - C) The death of a patient during a surgical procedure to remove an unplanned foreign object that remained from a previous surgical procedure
 - D) All of the above
6. **The Joint Commission prepares and distributes Sentinel Event Alerts to accomplish all of the following goals, EXCEPT:**
 - A) To identify reported trends
 - B) To highlight areas of potential concern
 - C) To maximize error reduction and prevention
 - D) To recommend ways in which the healthcare facility can terminate employees whose actions result in a sentinel event
7. **Which one of the following is NOT included among the most common sentinel events reported to the Joint Commission?**
 - A) Patient falls
 - B) Infant abduction
 - C) Medication errors
 - D) Wrong-site surgeries
8. **A medication error may occur at what point during the process?**
 - A) When ordered by a physician
 - B) When administered by a nurse
 - C) When dispensed by a pharmacist
 - D) All of the above

Test questions continue on next page →

9. Which of the following is NOT one of the five “rights” for medication administration?
- A) Right time
 - B) Right route
 - C) Right patient
 - D) Right person administering
10. What percentage of cancer patients are initially misdiagnosed?
- A) 12%
 - B) 20%
 - C) 32%
 - D) 50%

Be sure to transfer your answers to the Answer Sheet.

DO NOT send these test pages to NetCE. Retain them for your records.

PLEASE NOTE: Your postmark or facsimile date will be used as your test completion date.