

Seminar 04/20/04 #OCC8528-0  
Seminar 04/21/04 #OCC8529-0

OCC's Web and Telephone Seminar  
**Condition of the Banking Industry**

## Registration Form:

Registrant name \_\_\_\_\_  
Title \_\_\_\_\_  
Bank/company \_\_\_\_\_  
Charter number \_\_\_\_\_  
Street address \_\_\_\_\_  
City \_\_\_\_\_  
State \_\_\_\_\_ Zip \_\_\_\_\_  
Phone number \_\_\_\_\_  
Fax number \_\_\_\_\_  
E-mail address \_\_\_\_\_

Please check here if you are unable to receive your materials via the Internet. We will ship you a hard copy. (To receive via the Internet, you will need Acrobat Reader, available free at [www.adobe.com](http://www.adobe.com).)

**Site registration and one set of written materials.**

- National banks: \$115  
 Others: \$150

**Check method of payment:**

- Check made payable to KRM  
 American Express  
 Visa  
 MasterCard  
 Discover Card

Card number: \_\_\_\_\_

Expiration date: \_\_\_\_\_

Signature: \_\_\_\_\_

*Registrations after 4/9/04, please add \$8 for expedited handling.*

Total payment: \_\_\_\_\_

## Who should participate?

The topic for this Web and telephone seminar will be of particular interest to:

- CEO's
- Directors
- Senior bank management
- Chief financial officers
- Risk management officers
- Auditors
- Consultants

## Price:

Participation is \$115 per connection for each national bank listening site and \$150 per connection for each non-national bank listening site.

## Questions for Speakers?

If you would like to submit questions to the speakers in advance, please e-mail your questions to [OCCTeleSeminar@occ.treas.gov](mailto:OCCTeleSeminar@occ.treas.gov).



Comptroller of the Currency  
Administrator of National Banks

A WEB AND TELEPHONE SEMINAR

# Condition of the Banking Industry

**Tuesday, April 20, 2004  
3:00 p.m. – 4:30 p.m. EDT**

*and*

**Wednesday, April 21, 2004  
10:00 a.m. – 11:30 a.m. EDT**

— CONVENIENT —  
— INFORMATIVE —  
— COST EFFECTIVE —

## What is a Web & telephone seminar?

This 90-minute Web and telephone seminar allows an unlimited number of people to listen to OCC experts and to discuss with them their experiences and policy imperatives over individual telephones or with colleagues on speaker-phones. The experts' interaction with you, the listener, will make the program a valuable learning experience. And you can ask questions from wherever you are, online or on the telephone.

There is no rush-hour traffic, no parking, no travel time or expenses. You can remain in the office and share information with a large group of colleagues for one price per site. A moderator guides the presentation and the open forum. Accessing the automated slide show is as easy as clicking on a Web link.



Welcome by  
John D. Hawke, Jr.,  
*Comptroller of the Currency*

## Participants will learn the following:

- How the OCC evaluates risk in this challenging economic environment
- How the OCC assesses the condition of the national banking system
- The key issues at the top of the OCC's radar screen
- The importance of ensuring that risk management processes are appropriate for today's environment

## This telephone seminar will feature:

- An overview of the OCC's assessment of the condition of the national banking system, including:
  - \* Current economic challenges
  - \* Key drivers behind bank profitability
  - \* Potential localized stresses
- A discussion of the OCC's concerns about key risk management issues, including:
  - \* Measuring and controlling interest rate risk
  - \* Managing commercial real estate concentrations
  - \* Identifying risks associated with new products and services

## Seminar panel:



Nancy Wentzler  
*Deputy Comptroller  
Global Banking and Analysis*



Kathryn E. Dick  
*Deputy Comptroller  
Risk Evaluation*



Mark Diller  
*Systemic Risk Analyst and  
National Bank Examiner  
Financial Analysis Division*



Kristin Kiefer  
*Assistant Deputy Comptroller  
New Jersey Field Office*



William Haas  
*Assistant Deputy Comptroller  
Mid-Size Bank Supervision*

## How to register:

Those wishing to attend the seminar may register by:

- Filling out the online registration form at [www.occ.treas.gov/bankereducation.htm](http://www.occ.treas.gov/bankereducation.htm).

- Calling 1 (800) 775-7654 between the hours of 7 a.m. and 5 p.m. CDT and providing registration information
- Faxing the form to 1 (800) 676-0734
- Mailing the registration form to KRM Information Services, P.O. Box 1187, Eau Claire, WI 54702-1187

*Registrants receive a special toll-free number and a PIN number for entrance to the telephone seminar. You will receive written materials prior to the call via the Internet or direct mail.*