

230074

Public Service Commission of South Carolina
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Columbia, SC 29210



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www.psc.sc.gov

Email form to: contact@psc.sc.gov

* Required Fields

Letter of Protest
in Docket * 2011 - 47 - WS

Print

Email

Date: * May 20, 2011

Protestant Information:

Name * Dave & Kim Jordan

Mailing Address * 115 Maple Leaf Way - Maple Grove Subdivision

City, State Zip * Lexington, SC 29073 Phone * 803-622-3321 / 803-359-4163

E-mail lucky13oflexington@gmail.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

We think that the amount that our neighborhood is charged for water is outrageous. We have lived in this subdivision for 8 years and the cost for sewage has constantly gone up, which is more than the actual water bill portion. Whenever I have called CWS they say that we are paying a fee for their company to be the middle man.

Our bills are constantly fluctuating on when you receive them and when payment is due.

Also in regards to the quality of water that we pay so highly for, we actually have to have a filtering system in our sink and our refrigerator/ice maker to be able to drink it.

My brother and my aunt live in neighborhoods near us that are provided with CWS and they are very upset and disgruntled as well.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

Will do so if needed.

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