Meeting Materials EOB and Remit TAG Meeting April 20, 2009

- 1. EOB Remit TAG Agenda 04-20-09
- 2. EOB Remit TAG 04-06-09 meeting minutes
- 3. Work Guide Request from Allina
- 4. Template for front matter changes for 04-20-09





AGENDA: Explanation of Benefits/ Remittance Advice (835) Technical Advisory Group (TAG)

Meeting Date: April 20, 2009

Meeting Time: 1:00 P.M. to 4:00 P.M.

Meeting Location: Minnesota Department of Health- Snelling Office Park – Minnesota Room

Phone in number is: 1-866-394-9516 or alternate 1-847-619-3119. Passcode is 7405510# Questions or additional assistance, call 800-866-0888.

WEBEX INSTRUCTIONS:

Topic: AUC Remit TAG Date: April 20, 2009

Time: 2:00 pm, Eastern Daylight Time (GMT -04:00, New York)

Meeting Number: 829 985 172 Meeting Password: 835

Please click the link below to see more information about the meeting, including its agenda, or to join the meeting.

To join the online meeting

1. Go to https://uhc.webex.com/uhc/j.php?ED=105857457&UID=0&PW=9bd76a42e45d5f59

- Enter your name and email address.
- 3. Enter the meeting password: 835
- 4. Click "Join Now".
- 5. Follow the instructions that appear on your screen.

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For assistance

1. Go to https://uhc.webex.com/uhc/mc

Members Include:

Aetna \(\delta \) Aging Services of Minnesota \(\delta \) Allina Hospitals and Clinics \(\delta \) America's TPA \(\delta \) American Association of Healthcare Administrative Management \(\delta \) Blue Cross Blue Shield of MN \(\delta \) Care Providers of Minnesota \(\delta \) CentraCare Health System \(\delta \) Children's Hospitals and Clinics \(\delta \) CVS Pharmacy \(\delta \) Delta Dental of MN \(\delta \) Fairview Health Services \(\delta \) HealthPartners — Health Plan \(\delta \) HealthPartners — Medical Group and Regions Hospital \(\delta \) Hennepin County Medical Center \(\delta \) Mayo Clinic \(\delta \) Medica Health Plan \(\delta \) Metropolitan Health Plan \(\delta \) Mropartment of Association \(\delta \) MN Department of Health Plan \(\delta \) MN Department of Health \(\delta \) MN Department of Human Services \(\delta \) MN Department of Labor and Industry \(\delta \) MN Home Care Association \(\delta \) MN Hospital Association \(\delta \) MN Medical Association \(\delta \) MN Medical Group Management Association \(\delta \) MN Pharmacists Association \(\delta \) Noridian Administrative Services, L.L.C. - Medicare Part A \(\delta \) Olmsted Medical Center \(\delta \) Park Nicollet Health Services \(\delta \) PreferredOne \(\delta \) PrimeWest Health \(\delta \) REM Health Inc. \(\delta \) Sanford Health \(\delta \) Sanford Health Plan \(\delta \) Silverscript \(\delta \) St. Mary's/Duluth Clinic Health System \(\delta \) Ucare MN \(\delta \) UnitedHealth Group \(\delta \) University of Minnesota Physicians

Visit our website at: http://www.health.state.mn.us/auc/index.html

2. On the left navigation bar, click "Support".

To update this meeting to your calendar program (for example Microsoft Outlook), click this link: <a href="https://uhc.webex.com/uhc/j.php?ED=105857457&UID=0&ICS=UMI&LD=1&RD=2&ST=1&SHA2=WFuPwMseX5FQi586yrSJlyNGq8Fh3ANgoChVEaaQukM="https://uhc.webex.com/uhc/j.php?ED=105857457&UID=0&ICS=UMI&LD=1&RD=2&ST=1&SHA2=WFuPwMseX5FQi586yrSJlyNGq8Fh3ANgoChVEaaQukM="https://uhc.webex.com/uhc/j.php?ED=105857457&UID=0&ICS=UMI&LD=1&RD=2&ST=1&SHA2=WFuPwMseX5FQi586yrSJlyNGq8Fh3ANgoChVEaaQukM="https://uhc.webex.com/uhc/j.php?ED=105857457&UID=0&ICS=UMI&LD=1&RD=2&ST=1&SHA2=WFuPwMseX5FQi586yrSJlyNGq8Fh3ANgoChVEaaQukM="https://uhc.webex.com/uhc/j.php?ED=105857457&UID=0&ICS=UMI&LD=1&RD=2&ST=1&SHA2=WFuPwMseX5FQi586yrSJlyNGq8Fh3ANgoChVEaaQukM="https://uhc.webex.com/uhc/j.php?ED=105857457&UID=0&ICS=UMI&LD=1&RD=2&ST=1&SHA2=WFuPwMseX5FQi586yrSJlyNGq8Fh3ANgoChVEaaQukM="https://uhc.webex.com/uhc/j.php?ED=105857457&UID=0&ICS=UMI&LD=1&RD=2&ST=1&SHA2=WFuPwMseX5FQi586yrSJlyNGq8Fh3ANgoChVEaaQukM="https://uhc.webex.com/uhc/j.php?ED=105857457&UID=0&ICS=UMI&LD=1&RD=2&ST=1&SHA2=WFuPwMseX5FQi586yrSJlyNGq8Fh3ANgoChVEaaQukM="https://uhc.webx.com/uhc/j.php?ED=105857457&UID=0&ICS=UMI&LD=1&RD=2&ST=1&RD=2

WebEx will automatically setup Meeting Manager for Windows the first time you join a meeting. To save time, you can setup prior to the meeting by clicking this link: https://uhc.webex.com/uhc/meetingcenter/mcsetup.php

The playback of UCF (Universal Communications Format) rich media files requires appropriate players. To view this type of rich media files in the meeting, please check whether you have the players installed on your computer by going to https://uhc.webex.com/uhc/systemdiagnosis.php

AGENDA:

- Facilitator: Pete Anderson Minute Taker – Patrice Kuppe
- Please note the teleconferencing and WebEx information at the beginning of the agenda.
 The next few meetings will have the WebEx information alternating, please be sure you
 have the correct information.
- 3. AUC Antitrust Statement this can be reviewed on the AUC website
- Welcome and Introductions:
 Phone participants: Please email Lisa Wichterman <u>Lisa.Wichterman@state.mn.us</u> with your attendance.
- 5. Approve April 6, 2009 meeting minutes
- 6. Review Technical Changes based on updates attachments
 - 148 review of RARC mapping
 - Patrice's recommendation
- 7. HRA Request was sent to Ops for vote.
- 8. PLB Meeting Update Jo Fleming
- 9. Review 4010 v 5010 Front Matter Grid is attached.

Next Meeting - May 4, 2009, 1-4, Minnesota Room- Snelling Office Park



AUC EOB Remit TAG - Date and Time of Meeting – 04/06/09-1:00 – 4:00 Location of Meeting – Minnesota Dept of Health, Little Fork Room Minutes By: Theresa Noponen

Agenda Item	Discussion	Action:
AUC Antitrust Statement Reminder	Can be reviewed on the AUC website.	
Welcome and Introductions	Phone Participants: Please remember to email Lisa.Wichterman@state.mn.us with your attendance information within 24 hours of participation of the TAG meeting.	
Approve Minutes from 03/16/2009 meeting	Approved with an addition to Agenda Item #10, Jo Fleming has invited a few providers to a conference call to discuss the PLB segment Forward Balance (FB), but will review all parts. If anybody is interested in joining the call, please contact Jo.	
#6 of the agenda – DD TAG question re: void/replacement claims	This is addressed in 5010, will review at that time.	Schedule a meeting with the DD TAG to review items that cross between claims and remittances.
#7 of the agenda - Technical Changes	Crosswalk parking lot items reviewed. 192 – Changed OA to NCFP in the 835 207 – NA for an associated RARC 148 – Many possible RARC's associated. Should we note all RARC's with "missing" or "invalid" in the description. Review at the 4/20 meeting.	Review the 148 options at the 4/20 meeting.
#8 of the agenda – 4010 v 5010 comparison	Patrice sent in a technical change request. Using the eEmergence tool, we reviewed the changes to the Front Matter in 5010. Several requests came after the meeting on how to obtain the document that was used for the 4/6 meeting noting the changes. The tool used during the meeting can be found for purchase at the following site http://www.e-emergence.com/purchase . Others have purchased the 5010 from www.wpc-edi.com in a difference format. A grid with comments from the meeting is attached separately to these minutes.	Review at 4/20 meeting.

Agenda Item	Discussion	Action:
Status		
	All next sections to the Front Matter should be reviewed by each participant before our next meeting. Come prepared to discuss specific scenarios, why or why not the MN should include the recommendations, etc.	
	Meeting Adjourned at 3:15 p.m. Next meeting is scheduled April 20, 2009, 1:00 – 4:00 Minnesota Room, Snelling Office Park.	
Parking Lot item for further discussion or not?	It was agreed at this time the 835 Companion Guide is sufficient as is and the remit meets the need. • Currently some payors use 137 as the indicator for MNCare Tax.	
Review Medical Code and Data Definition TAG's MNCare and Sales Tax billing – Does this affect how the 835 will process.	 DLI was ok. P&C ~ Must this be reported in the 835? No, it is based on contracts between payors and providers. How will this be handled for payors that do not have contracts, such as Property & Casualty? If there is a fee schedule in place vs a contract, which applies? This subject will be addressed further during the review of the 5010. 	Chip and Bill will email Amy with a recommendation or concerns. This item was from the 3/16 meeting. Do we need address or has this been resolved?

Minnesota Companion Guide Work Request Form





Complete this form when you have a proposed revision to or question about a Minnesota Uniform, Standard Companion Guide.

Submit this completed form via email to: Health.ASAGuides@state.mn.us or mail to:

Administrative Simplification Companion Guides Minnesota Department of Health PO Box 64882 St. Paul, MN 55164-0882

This form is online at the following URLs:

- http://www.health.state.mn.us/asa/index.html
- http://www.health.state.mn.us/auc/index.html

A. Submitter Information (complete this section with your demographic information):

Today's Date: April 6, 2009

Submitter Name: Patrice Kuppe Company: Allina

Address 1: 2925 Chicago Address 2:

City: Minneapolis State: MN

Zip +4: 55407 Country

Phone: 612-262-1459 Email: patrice.kuppe@allina.com

B. Companion Guide Reference (indicate the specific Companion Guide and segment):

Transaction Set(s):

Segments(s): 835

Composite Data Element(s):

Data Element(s): page 34

Front Matter:

Appendix:

Minnesota Companion Guide Work Request Form

Guide Version 4010

Page Number from Guide 34

C. Question, Change, Correction, Suggestion or Comment:

(Please include the following information to support your question or request):

Situation - Describe the current business practice:

Need to add clarifying language that makes it clear the code set rules that need to be followed will be on AUC website.

Background –Explain the pertinent history of the business practice:

Current language: The AUC Explanation of Benefits?Remittance Advice TAG will review any changes after updates to these code sets have been published, and determine if any changes are necessary to the MN crowsswalk. Any changes to the MN Crosswalk will be posted to the MN-AUC website...in the best practices section. The MN crosswalk will be updated on a periodic baiss to reflect those changes. NEW SENTENCE HERE - see below

Assessment - Summarize your analysis considering key stakeholder perspectives and the AUC mission, vision, values and strategy:

Recommendation – What are you recommending?:

Add words to last sentence: Use the crosswalk published on the website to ensure complaince with this MN Companion guide. You can receive notice of changes by subscribing to the receive email updates.

Minnesota Companion Guide Work Request Form

Administrative Uniformity Committee (AUC) or Minnesota Department of Health (MDH) reply to Question or Request:		

Emergence Table of Contents (Front Matter)	Brief summary (key points) of changes in front matter	Changes needed to MN 4010 Guide
1.7.1 -	Explains what the NCPDP claim number is.	Keep the verbiage in our 5010 even though we will be redundant with HIPAA 5010
1.10.2 Data Use by Business Use	EFT notes? More explanation	No change
1.10.2.1.1 Service Line Balancing	More explanation	No change
1.10.2.1.2 Claim Balancing		
1.10.2.1.3 Transaction Balancing		
1.10.2.2 Remittance Tracking	More explanation	No change
1.10.2.3 Reassociation of Dollars and Data	More explanation	No Change
1.10.2.3.1 Lost and Reissued Payments	More explanation – not sure that we like that there are two options.	Explore as a best practice.
1.10.2.4 Claim Adjustment and Service Adjustment Segment Theory	Limits use of OA.	Revisit the Code Grid to make sure we are using OA correctly.
	More explanation of using CAS.	No change
1.10.2.41 Institutional-Specific Use	** CR is no longer an option.	

Emergence Table of Contents (Front Matter)	Brief summary (key points) of changes in front matter	Changes needed to MN 4010 Guide
1.10.2.5 Advance Payments and Reconciliation	All new.	Review later in more detail.
1.10.2.6 Procedure Code Bundling and Unbundling	More explanation	No change
1.10.2.7 Predetermination of Benefits	More explanation	No change
1.10.2.8 Reversals and Corrections	More explanation	May need to look at claims guide – PK suggested we flow chart scenarios
	Changes to reversed interest and prompt pay	No change
	CLP has to be same on reversal	We do not address – no change to our guide
1.10.2.9 Interest and Prompt Payment Discounts	More explanation - requirements on how to format these.	Note – for ALL of this - we told the group the all parties should be reviewing the 5010 and bringing forward any areas that are gray or that they don't like.
1.10.2.10 Capitation and Related Payments or Adjustments	NEW More explanation - requirements on how to format these.	all should review and bring forward examples.
1.10.2.11 Claim Splitting	NEW More explanation - requirements on how to format these.	all should review and bring forward examples.
1.10.2.12 Balance Forward Processing	All new	Jo Fleming will bring this section to the provider group for PLB review – no change our current guide…
1.10.2.13 Secondary Payment Reporting Considerations	All new	all should review and bring forward example

Preliminary DRAFT worksheet for reviewing 835 5010 front matter changes for EOB/Remit TAG Mtg, 4/6/09				
Emergence Table of Contents (Front Matter)	Brief summary (key points) of changes in front matter	Changes needed to MN 4010 Guide		
1.10.2.14 Service Line Issues	All new	all should review and bring forward examples.		
1.10.2.14.1 Service Line Splitting	All new	all should review and bring forward examples.		
1.10.2.15 PPOs, Networks and Contract Types	All new	all should review and bring forward examples.		
1.10.2.16 Post Payment Recovery	New	This is payer to payer. Add note in MN guide that this is not applicable to MN since we are payer to provider. Regions says a local payer not doing correctly asked them to write up guide request form.		
1.10.2.17 Claim Overpayment Recovery	New	Need to review against our existing best practice.		
1.10.2.18 Totals within the 835	All new	all should review and bring forward examples.		
1.10.2.19 Reporting Encounters in the 835	All new	all should review and bring forward examples.		
2.2.1.1 – NEW section	Applies to all MN companion guides.	Recommend we bring this to Executive first – PK will send them a note.		