



**Attachment to Data Center Services
Multisourcing Service Integrator
Master Services Agreement**

DIR Contract No. DIR-DCS-MSI-MSA-001

Between

**The State of Texas, acting by and through
the Texas Department of Information Resources**

and

Capgemini America, Inc.

**Attachment 1
Index of Proposal Documents**

December 28, 2011

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2	Amended Response Documents
3	MSA_2F_Final_Documents_1.zip
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6	Executive Summary
7	003_CAP_DIR_AR_161_Exhibit 2 1_Multisourcing Service Integrator_StatementWork.docx
8	004_CAP_DIR_AR_161_Attachment 3-B_SLA Definitions-Tools-Methodologies.docx
9	005_CAP_DIR_AR_161_Attachment 5-B_Personnel Projection Matrix.xls
10	006_CAP_DIR_AR_161_Attachment 7-B_Service Provider Facilities.xls
11	007_CAP_DIR_AR_161_Attachment 12-A Third Party Software.xlsx
12	008_CAP_DIR_AR_161_Attachment 12-B_Third Party Service Contracts.xls
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14	010_CAP_DIR_AR_161_DIR_Exceptions to MSA.docx
15	011_CAP_DIR_AR_161_Client References.docx
16	012_CAP_DIR_AR_161_Service Provider Proposed Account Organization.docx
17	MSA_2F_Final_Documents_2.zip
18	013_CAP_161_DIR_AR_161_Service Provider Key Personnel Resumes.docx
19	014_CAP_DIR_AR_161_Attachment B of the Instructions.docx
20	015_CAP_DIR_AR_161_Technical Solution.docx
21	016_CAP_DIR_AR_161_Transition Plan.docx
22	017_CAP_DIR_AR_161_Exhibit 19 Transition Project Plan.mpp
23	018_CAP_DIR_AR_161_Transformation Plan.docx
24	019_CAP_DIR_AR_161_Exhibit 20 Transformation Project Plan.docx
25	020_CAP_DIR_AR_161_TnT Milestone Chart.xlsx
26	021_CAP_DIR_AR_161_Other Solution Components.docx
27	022_CAP_DIR_AR_161_Approach to OLAs.docx
28	023_CAP_DIR_AR_161_Due Diligence Plan.xlsx
29	024_CAP_DIR_AR_161_AR Document Change Log.docx
30	025_CAP_DIR_AR_161_AR Solution Clarification.docx
31	MSA_2F_Final_Documents_3.zip
32	026_CAP_DIR_AR_161_Exhibit 4_Pricing and Financial Provisions.docx
33	027_CAP_DIR_AR_161_Attachment 4-A_Service Provider Pricing Forms.xlsx
34	028_CAP_DIR_AR_161_AR Finance Clarification.docx
35	029_CAP_DIR_AR_2007_Audited Results.pdf
36	030_CAP_DIR_AR_2008_Audited Results.pdf
37	031_CAP_DIR_AR_2009_Audited Results.pdf
38	032_CAP_DIR_AR_BravoTECH Teaming Agreement.pdf
39	033_CAP_DIR_AR_BravoTECH HUB Certification.pdf
40	034_CAP_DIR_AR_BravoTECH Communications.docx
41	035_CAP_DIR_AR_Burnett Staffing Teaming Agreement.pdf
42	036_CAP_DIR_AR_Burnett Staffing HUB Certification.pdf
43	037_CAP_DIR_AR_Burnett Staffing WBEA Certification.pdf
44	038_CAP_DIR_AR_Burnett Staffing Communications.docx

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2	Amended Response Documents
45	039_CAP_DIR_AR_Dream Catchers Teaming Agreement.pdf
46	040_CAP_DIR_AR_Dream Catchers HUB Certification.pdf
47	041_CAP_DIR_AR_Dream Catchers Communications.docx
48	Amended Response Zip #2
49	DIR_AR_161_Attachment 3-A_Service Levels Matrix.xlsx
50	DIR_AR_161_Attachment 4-B_Financial Responsibility Matrix.xls
51	DIR_AR_161_Attachment 4-C_Financial Base Case.xlsx
52	DIR_AR_161_Attachment 4-D_Resource Baselines.xlsx
53	DIR_AR_161_Attachment 6-B_Service Management Manual.docx
54	MSA_2F_Final Documents Submitted in original response not requested in Amended
55	002_CAP_161_DIR_RFO_-_Executive Summary.docx
56	003_CAP_161_DIR_RFO_Executed Offer Form.docx
57	004_CAP_161_DIR_RFO_HUB Subcontracting Plan.docx
58	005_CAP_161_DIR_RFO_Financial Information.docx
59	023_CAP_161_DIR_RFO_Service Provider Information Form.docx
60	MSA_2F_Final Documents Received from State_12-9-11_1.zip
61	CAP_Solution_Attachment 19-A_Transition Milestones Template 12-1-11.xlsx
62	CAP_Solution_Attachment 19-A_Transition Milestones Template 20111202.xlsx
63	CAP_Solution_Attachment 19-A_Transition Milestones Template 20111206.xlsx
64	CAP_Solution_Attachment 20-A_Transformation Milestones_20111202 v2.xlsx
65	CAP_Solution_Attachment 20-A_Transformation Milestones_20111202 v4.xlsx
66	CAP_Solution_Attachment 20-A_Transformation Milestones_20111206.xlsx
67	CAP_Solution_Exhibit 19_Transition Plan Final 2011-30-11.docx
68	CAP_Solution_Exhibit 19_Transition Plan v1 Draft 11-30-11.docx
69	Cap-Exhibit 24 Insurance and Risk of Loss 11201201 doc.docx
70	DIR_AR_161_Attachment 6-B_Service Management Manual 20111130.docx
71	DIR_AR_161_Attachment 6-B_Service Management Manual 20111205.docx
72	DIR_RFO_161_Attachment 8-A_Technical Solution Revised Outline 20111130 v2.docx
73	DIR_RFO_161_Attachment 8-A_Technical Solution Revised Outline 20111130.docx
74	Documents pertaining to the Milestone Deliverable discussion of yesterday.msg
75	OLA Framework (Part B) - Dependencies 20111130.docx
76	OLA Framework (Part B) - Obligations 2011201 (minor update).docx
77	OLA Framework (Part B) - Obligations 20111130.docx
78	Open_Issues-MSA_Capgemini Response 2011105.docx
79	RE SLA Counter and Multiple Capgemini Documents.msg
80	Remedy_Sharepoint Conference Call Notes from follow up callv2.docx
81	ssharepoint_remedy data pinadwn01-v2.docm
82	MSA_2F_Final Documents Received from State_12-9-11_2.zip
83	CAP_Attachment 13-A Reports_20111130.xlsx
84	CAP_Attachment 16-A_Disaster Recovery Plan - 20111130.docx
85	CAP_Attachment 3-A Service Levels Matrix 20111202.xlsx
86	CAP_Attachment 3-A Service Levels Matrix 20111202v2.5.xlsx

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2 **Amended Response Documents**

87	CAP_Attachment 3-B_SLA Definitions-Tools-Methodologies 20111202.docx
88	CAP_Attachment 3-B_SLA Definitions-Tools-Methodologies 20111202v2.5.docx
89	CAP_Attachment 4-A_Service Provider Pricing Forms_20111203.xlsx
90	CAP_Attachment_17-A_Data Security-20111030.docx
91	CAP_Attachment_17-B_Physical Security-20111130.docx
92	CAP_Attachment_17-C_Security Assessments-20111130.docx
93	CAP_Attachment_5-A_Service_Provider_Key_Personnel_20111201.docx
94	CAP_Attachment_5-B_Personnel_Projection_Matrix_-_20111130.xlsx
95	CAP_Attachment_5-B_Personnel_Projection_Matrix_-_20111130_Capgemini_Submission.xlsx
96	CAP_Attachment_8-A_Technical_Solution-20111202.docx
97	CAP_Attachment_8-A_Technical_Solution-20111204.docx
98	CAP_Description_of_Milestone_and_Checkpoint_Review - 20111206.docx
99	CAP_Exhibit 19_Transition Plan-20111205.docx
100	CAP_Exhibit 19_Transition Plan-20111206.docx
101	CAP_Exhibit 20_Transformation Plan-20111205.docx
102	CAP_Exhibit 20_Transformation Plan-20111205v2.docx
103	CAP_Exhibit 21_Subcontractors-20111201.docx
104	CAP_Exhibit 28_Guaranty-20111205.DOCX
105	CAP_Exhibit 28_Guaranty-20111206.DOCX
106	CAP_Exhibit_17_Safety and Security_20111130.docx
107	CAP_Exhibit_18_Exceptions to DIR Rights-20111201.docx
108	CAP_Exhibit_18_Exceptions to DIR Rights-20111203.docx
109	CAP_Exhibit_1_Definitions-20111206.docx
110	CAP_Exhibit_24_Insurance and Risk of Loss-20111205.docx
111	CAP_Exhibit_24_Insurance and Risk of Loss-20111206.docx
112	CAP_Exhibit_4_Pricing and Financial Provisions-20111205.docx
113	CAP_Exhibit_4_Pricing_and_Financial_Provisions-20111206.docx
114	CAP_Finance_Exhibit_4_Pricing_and_Financial_Provisions_20111204.docx
115	CAP_Master Services Agreement-20111205 v2.docx
116	MSA_2F_Final Documents Received from State_12-9-11_3.zip
117	CAP_Solution_Attachment 19-A_Transition Milestones Template 12-1-11.xlsx
118	CAP_Solution_Attachment 20-A_Transformation Milestones_20111202.xlsx
119	Cap-Exhibit 24 Insurance and Risk of Loss 11201129.doc.docx
120	CAP_Attachment 16-A_Disaster Recovery Plan - 20111127.docx
121	CAP_Attachment 9-A_Current and Planned Projects-20111127.xlsx
122	CAP_Attachment_5-B_Personnel_Projection_Matrix_-_20111128 Capgemini Submission v3.xlsx
123	CAP_Exhibit 14_Customer Satisfaction Surveys-20111127.docx
124	CAP_Exhibit 14_Customer Satisfaction Surveys-20111130.docx
125	CAP_Exhibit 15_Business Continuity Planning-20111127.docx
126	CAP_Exhibit 16_IT Service Continuity Management - 20111127.docx
127	CAP_Exhibit 16_IT Service Continuity Management - 20111130.docx
128	CAP_Exhibit 21_Subcontractors-20111127.docx
129	CAP_Exhibit 22_Managed Third Parties-20111127.docx

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130	CAP_Exhibit 23_Termination Assistance Services-20111127.docx
131	CAP_Exhibit 25_Form of Work Order-20111127.docx
132	CAP_Exhibit 26_Form of Source Code Escrow-20111127.docx
133	CAP_Exhibit 27_Form of Non-Disclosure Agreement-20111127.docx
134	CAP_Exhibit 28_Form of Guaranty_20111118 Capgemini redline 18 11 11.docx
135	CAP_Exhibit 29_Form of Operating Level Agreement-20111127.docx
136	CAP_Exhibit 3_Service Levels - 20111127.docx
137	CAP_Exhibit 5_Human Resource Provisions-201111127.docx
138	CAP_Exhibit 6_Governance Model- 20111127.docx
139	CAP_Exhibit 7_Sites-20111127.doc
140	CAP_Exhibit 8_Technical Solutions-20111127.docx
141	CAP_Exhibit 9_Current and Planned Projects-20111127.docx
142	CAP_Exhibit_12_Third Party Contracts_Draft 20111127.docx
143	CAP_Exhibit_1_Definitions-20111127.docx
144	CAP_Finance_Exhibit 4_Pricing and Financial Provisions_20111127.docx
145	CAP_Master Services Agreement-20111127.docx
146	Cap_Operating Level Agreement_Part B 11201128.docx
147	CAP_Solution_Attachment 19-A_Transition Milestones Template Draft 11-21-11.xlsx
148	CAP_Solution_Attachment 19-A_Transition Milestones Template v2 Draft 11-21-11.xlsx
149	CAP_Solution_Attachment 20-A_Transformation Milestones20111121.xlsx
150	CAP_Solution_Attachment 20-A_Transformation Milestones_20111114.xlsx
151	CAP_Solution_Attachment 8-B_Technical Solution 2011-11-21.docx
152	CAP_Solution_Exhibit 19_Transition Plan v1 Draft 11-21-11.docx
153	CAP_Solution_Exhibit 20_Transformation Plan 20111121.docx
154	CMDB Accuracy SLA Approach 2011-11-21.pdf
155	DIR Response CapTermination Issues 20111117 Capgemini response.pptx
156	DIR_AR_161_Attachment 6-B_Service Management Manual 111811.docx
157	OLA Part C Transition 20111128.docx
158	OLA Part C_20111128.xlsx
159	Release Management solution.msg
160	MSA_2F_Final Documents Received from State_12-9-11_4.zip
161	CAP_Solution_Attachment 8-B_Technical Solution 2011-11-02.docx
162	CAP_Solution_Attachment 8-B_Technical Solution 20111102.docx
163	CAP_Solution_Attachment B_20110926.docx
164	CAP_Solution_Exhibit 19_Transition Plan 2011-11-03.docx
165	CAP_Solution_Exhibit 20_Transformation Plan 2011-11-03.docx
166	CAP_Solution_TnT Milestone Chart_20110926.xlsx
167	CAP_Ticket Resolution and Closure Approach 20111102.pptx
168	Capgemini - State of Texas Summary Changes 2011-10-06 v3.xlsx
169	Capgemini SOT - Deferred Payment Discussion.pptx
170	DCS Transition High-level WBS.pptx
171	DR Program 110911.pptx
172	Governance and Service Level Escalation Event redline 10 11 11.docx

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2 **Amended Response Documents**

173 OLA Part C DRAFT Asset Mgmt.pdf

174 OLA Part C DRAFT Change Mgmt.pdf

175 OLA Part C DRAFT CM.pdf

176 OLA Part C DRAFT IM.pdf

177 OLA Part C DRAFT Incident Mgmt.pdf

178 OLA Part C DRAFT MIM.pdf

179 OLA Part C DRAFT PM.pdf

180 OLA Part C DRAFT Svc Req Mgmt.pdf

181 revised MSA positions 20 09 11 v3.docx

182 SoT Account Staffing Decisions.docx

183 SoT_Process Flow Diagrams Master.pdf

184 Termination for Cause 20.1.docx

185 **MSA_2F_Final Documents Received from State_12-9-11_5.zip**

186 017_CAP_161_DIR_AR_Exhibit 19 Transition Project Plan 10-26-11 integration.mpp

187 Allocation of Base \$ v3.xlsx

188 CAP DIR Neg Integration Sessions Day1 and 2 external.pdf

189 CAP Integration Sessions DAY 3-4 2011-11-9.pdf

190 Cap SA_PCG template_21000926.docx

191 CAP SOW section 3.9.2 comments.pdf

192 CAP_161_DIR_AR_Attachment 7-B_Service Provider Facilities 2011-11-14.xls

193 CAP_All_Summary of Changes_20110926.docx

194 CAP_Attachment 3-B_SLA Definitions-Tools-Methodologies_20111019_CAP Redline v2.0.docx

195 CAP_Attachment 4-A_Service Provider Pricing Forms_20111114 Capgemini Submission.xlsx

196 CAP_Attachment 4-D_Resource Baselines_20111114 Capgemini Submission.xlsx

197 CAP_Attachment 5-B_Personnel Projection Matrix 20111114 Capgemini Submission.xlsx

198 Cap_Core_Exceptions to MSA 20110926.docx

199 CAP_DIR-SDD-TMP-161 Clarification 2011-02-10.docx

200 CAP_DIR-SDD-TMP-161 Clarification 2011-02-10.xlsx

201 CAP_DML DHS_Approach_20111101.pptx

202 CAP_Finance_Attachment 4-A_Service Provider Pricing Forms_20110926 v2.xlsx

203 CAP_Finance_Attachment 4-A_Service Provider Pricing Forms_20110926.xlsx

204 CAP_Finance_Attachment 4-A_Service Provider Pricing Forms_20111006.xlsx

205 CAP_Finance_Attachment 4-A_Service Provider Pricing Forms_20111019.xlsx

206 CAP_Finance_Attachment 4-A_Service Provider Pricing Forms_20111102.xlsx

207 CAP_Finance_Attachment 5-B_20110926.xlsx

208 CAP_Finance_Attachment 5-B_20111006.xlsx

209 CAP_Finance_Exhibit 4_Pricing and Financial Provisions_20110926.docx

210 CAP_Finance_Exhibit 4_Pricing and Financial Provisions_20111102.docx

211 CAP_Finance_Exhibit 4_Pricing and Financial Provisions_20111114 cap redline.docx

212 CAP_Remedy Active Ticket Approach 20111102.pptx

213 Cap_Remedy History Approach 20111024 .pptx

214 Cap_Security Clearance Tracking Database approach 20111024.pptx

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