# \*\*\* Front of the Monthly Statement of Account \*\*\*

(Sample is for the end of April 2009)

#### **Monthly Statement of Account**

Page 1 of 1

WI SCTF Box 07914 Milwaukee, WI 53207-0914



#### WISCONSIN

**Department of Children and Families** http://childsupport.wisconsin.gov

Your Name Your Address Questions about this notice: 1-800-991-5530

### \*\*\* Notice of Delinquency \*\*\*

If you do not pay the full amount of your court-ordered payments or do not follow the terms of your payment plan, a Notice of Delinquency will appear here. <u>See page 3</u> for more information about the Notice of Delinquency.

Please use the enclosed coupons			closed coupons with payments
KIDS PINNameYour KIDS PINYour Name		As Of 04/30/2009 (Date of Statement)	
Account Activity for April			
Payments Court Case 00FA00001	<u>Debt Type</u> Child Support - Current Support Child Support - Custodial Arrears	***	140.00 subtotals 20.00
Court Case Subtotal		Payments made during the	160.00
00FA00002 Court Case Subtotal	Child Support - Current Support	month (April) ***	160.00 160.00
Total Payments for April			\$320.00
Amount Owed at the end of A	April	Negative Amounts a	re NOT included in the totals
Court Ordered Balances Due Court Case 00FA00001 Court Case Subtotal 00FA00002 Court Case Subtotal Total Amount Owed at the er	<u>Debt Type</u> Child Support - Custodial Arrears Custodial Arrears Interest Receipt and Disbursement Fees Birth Expense - Medical Assigned Arrears	*** Balances owed at the end of the month (April) ***	1,051.00 subtotals 300.00 35.00 1,386.00 150.00 150.00 \$1536.00
Periodic Payments Due for M <u>Court Case</u> 00FA00001 Court Case Subtotal 00FA00002 Court Case Subtotal	<u>Debt Type/Class</u> Child Support - Current Support Child Support - Custodial Arrears Child Support - Custodial Arrears Child Support - Current Support	*** Payments due for the next month (May) *** This is the section that will trigger the Notice of	140.00 subtotals 20.00 160.00 160.00

### This Monthly Statement of Account is provided for your convenience so You can track your support obligations.

### How to read your Monthly Statement of Account.

#### **KIDS PIN:**

Your personal identification number.

#### "As Of" date:

Includes payments, charges, and amounts owed through the date indicated.

#### **Account Activity:**

All payments during the month are included, summarized by court case and debt type.

#### Amount Owed:

Amounts owed at the end of the month, summarized by court case and debt type.

#### Payments Due:

Court ordered amounts due for the month, summarized by court case and debt type.

#### **Periodic Payments:**

Weekly, bi-weekly, monthly, or other court ordered payments

#### Payments:

Payments are funds that have been received by the Wisconsin Support Collections Trust Fund (WI SCTF) **AND** applied to the payee's account. Payments are generally recorded and issued to the payee within Twenty-four hours of receipt. Payments received near month end may not always be reflected in the account Activity for that month but will appear on the statement in the next month.

#### Website:

See your payments, balances, and more at http://childsupport.wisconsin.gov

## Notice of Language Assistance

If you need this information translated to another language, contact the Wisconsin Support Collections Trust Fund (WI SCTF) at 1-800-991-5530 for a verbal translation.

Si usted necesita esta información traducida otro idioma, comuníquese con la oficina del "Wisconsin Support Collections Trust Fund" (Oficina del Fondo Fiduciario de Cobranza de Mantenimiento de Wisconsin), llamando al teléfono 1-800-991-5530 para una traducción verbal. (Spanish)

Yog tias koj xav tau cov moj kab sim (information) no txhais ua lwm hom ntawv, thov hu rau Wisconsin Support Collections Trust Fund ntawm 1-800-991-5530 rau kev txhais lus. (Hmong)

## **\*\*\*** Notice of Delinquency **\*\*\***

If you do not pay the full amount of your court-ordered payments or do not follow the terms of your payment plan, a Notice of Delinquency will appear on your Monthly Statement of Account. The type of notice printed on your Monthly Statement depends on the total amount of missed payments over one or more months.

The notice appears if you do not pay the full amount of payments under the section "**Periodic Payments Due for (month)**," not the amount in the section "Amount Owed at the end of (Month)." (See the highlighted area in the <u>sample statement on page 1</u>.) The missed payments are added up each month and compared to the amount listed under "**Periodic Payments Due for (month)**." If the missed payments reach a certain level, your statement will have one of the notices listed below. (If you are under bankruptcy protection, the printed notice is for informational purposes only.)

## Notice 1:

"A portion of your account is overdue. Please submit full payment immediately or contact your local child support agency."

Notice 1 will appear when the unpaid amounts over one or more months add up to 52% of your "**Periodic Payments Due for (month)**." Example: Your periodic payments due are \$200. If the unpaid amounts add up to \$104 (52% of \$200), Notice 1 will be printed on your Monthly Statement of Account.

## Notice 2:

"Your account is overdue or you have defaulted on your payment plan. Enforcement actions will be taken until these amounts are paid. Delinquent amounts may be subject to intercept of your tax refunds, enforcement of a child support lien through administrative enforcement actions, and/or court action. Please submit full payment immediately, or contact your local child support agency."

Notice 2 will appear when the unpaid amounts over one or more months equal the amount of your "**Periodic Payments Due for (month)**." Example: Your periodic payments due total \$200. If unpaid amounts add up to \$200 (or more), Notice 2 will be printed on your Monthly Statement of Account. If you have agreed to a payment plan and do not follow that payment plan, Notice 2 will appear on your Monthly Statement.

The Notices might remain on Monthly Statements after you pay off the unpaid amounts. A program is reset periodically and will, in time, remove the Notice if your unpaid amounts are paid in full.

# \*\*\* Payment Coupons with your Monthly Statement of Account \*\*\*

Your payment coupons look like the one below. If your court order is for weekly support payments, you will receive six coupons. Otherwise you will receive three coupons.

If your periodic payments are not made by income withholding, you should use these coupons to pay "**Periodic Payments Due for (month)**."

You may also use these coupons to pay off the debts under "Amount Owed at the end of (month)," except for Receipt and Disbursement (R&D) Fees. You will receive a separate notice and coupons for paying your R&D Fee.

If you have more than one court case, payments sent with your Payment Coupon are applied to **all** your court cases. (<u>Click here to see details about how support is paid out</u>). You may choose to have a payment applied (designated) to just one court case.

To designate a payment, you must write in the court case number and check the box

PAYMENT COUPON		
KIDS PIN (Your KIDS PIN) Payer Name (Your Name) Change of Address? Check this box and write your address on the back of this co	check the box and write in Enter Amount new Enclosed:	a certain court case, you must
Mail coupon along with che Include your KIDS PIN on che So not send cash or correspon	eck or money order.	WI SCTF PO Box 74200 Milwaukee, WI 53274-0200

# \*\*\*How Designated Payments are Applied\*\*\*

Payments designated to one court case must follow federal rules and state laws. The payment will go to the case selected in this order:

- 1. Any current support still owed for the month on the selected court case
- 2. Other amounts listed under "**Periodic Payment Due for (Month)**" for that court case Amounts owed to the family will be paid before amounts due to the state or fees/costs
- 3. Debts under "Amount Owed at the end of (Month)" for that court case Debts owed to the family will be paid before debts due to the state or fees/costs

**Example 1-** The Sample Monthly Statement on <u>page 1</u> shows a parent with two court cases -- 00FA00001 and 00FA00002.

The parent designates a \$300 payment to court case **00FA00001**. The entire \$300 will go to the selected case **(00FA00001)**.

The money will first go to any money still owed for the month on amounts in that case under "**Periodic Payment Due for May**." The payment will first pay any of the **Child Support - Current Support** still owed for the month, then any amount owed for the periodic payment for past-due support (**Child Support** – **Custodial Arrears**). Any remaining money will pay the amounts under **Amount Owed at the end of April** starting with the **Child Support – Custodial Arrears**. **Example 2-** The Sample Monthly Statement on <u>page 1</u> shows a parent with two court cases -- 00FA00001 and 00FA00002.

The parent designates a \$100 payment to court case **00FA00002**. The entire \$100 will go to the selected case **(00FA00002)**.

The money will first go to any money still owed for the month on that case's **Child Support - Current Support** under "**Periodic Payment Due for May**." Since there are no other Periodic Payments due for the month, the rest of the \$100 will go to the **Birth Expense** debt under "**Amount Owed at the end of April**." [If the parent had already paid the current support due for the month, the entire \$100 would go to the Birth Expense debt under "**Amount Owed at the end of April**".]

If you have questions about designating a payment, please call the Wisconsin Support Collections Trust Fund at 1-800-991-5530 (Monday - Friday, 8:00 AM to 5:00 PM, central time.)

## \*\*\* Back of Payment Coupons \*\*\*

To change your address and/or phone number, print your **new** address and/or phone number below **and** check the "Change of Address" box on the front of the coupon. (Change of Address?

Please print your new address and/	or phone numbe	r in the area below
Street 1		_ Apt#
Street 2		_
City	State	_ Zip
Phone		_
Country		_
Intl Zip		_