BOLES WATER SYSTEM SAMPLE FORM

FINAL NOTICE

FINAL NOTICE

Payment of your past due water bill has not been received. El pago de lo debido en su cuenta de servicio del aqua no se ha.

Because of non-payment, this WATER UTILITY PROPOSES TO DISCONTINUE UTILITY SERVICE unless on or before
En la suma total de porque usted no ha pagado, este SERVICIO
DEL AGUA SE PROPONE A DESCONTINUARLE EL SERVICIO a menos que usted pague la supradicha suma total al servicio del agua o haga otros arreglos con el servicio del aqua para los gastos debidos para el dia

Amount Delinquent i IMPORTE DEBIBO	s: \$ <u>.</u>	
DIRECCION DE SERVIC SERVICE ADDRESS:	IO:	
DIAS DE SERVICIO: Days of Service:	DEE// H FROM T	
Numero De Cuenta Account Number		uma Total otal Due
	_ Please Pay This Amount \$	

EFFECTIVE BY OPERATION OF LAW SEC. 62-8-7 AND G. O. NO. 2, SEC. 20

DATE NOV 1 5 1984

NEW MEXICO PUBLIC SERVICE COMMISSION

Advice Notice No. 10

Edwin Boles

Owner

BOLES WATER SYSTEM SAMPLE FORM

ATTACHMENT TO FINAL NOTICE

BOLES WATER SYSTEM

Dear Customer:

The enclosed final notice is to remind you that your bill for water service is delinquent. Our policy toward delinquency and disconnects for non-payment is as follows:

As a customer of Boles Water System, you are given 20 days from the date a bill is rendered before it becomes delinquent and an additional 15 days before your service may be disconnected for non payment. Therefore:

- You have been provided at least 20 days, your bill is not paid, and service will be disconnected on the date in the notice.
- You may contact our office at Thistle St., Boles, NM (telephone 437-3479) between 8AM and 12 noon and between 12:30 and 5:00PM Monday through Friday (except holidays) for a review of your bill. Payment of the undisputed portion of your bill will postpone discontinuance until the dispute is resolved.
- If you are financially unable to pay this bill, we have installment agreements available to help in such instances.
- We will not disconnect service if life endangering conditions or serious illness exist in your residence. A medical certificate which must be completed and signed by your attending practitioner of the healing art is included for your use. If discontinuance occurs, we will restore service within 12 hours after the receipt of a proper and signed medical certificate.
- . Disconnect and Reconnect fees of \$7.50 each will be charged.
- If you receive public assistance, contact your caseworker immediately.
- . If there is a third party (friend, relative or agency) that will help in paying your bill, and you want us to notify them when disconnect notices are sent, please contact us immediately.
- We will make a reasonable effort to contact you two days prior to disconnecting service.
- If, after contacting our office, you are not satisfied you have the right to file a complaint with the New Mexico Public Service Commission, Bataan Memorial Building, Santa Pe, New Mexico 87503 (telephone 827-6940).

Owner

0

SEC. 62-8-7 AND G. O. NO. 2, SEC. 20

MOV 1 5 1984