

NC FAST New Terminology

Key Term	Definition
Active Evidence	Information that a worker selects to use to determine eligibility for benefits.
Alert	A message intended to inform a system's users about a condition that is approaching the boundaries or is outside of an acceptable value.
Claimant	The person who is applying for the benefit.
Evidence	Information requested or received by the local agency to determine the claimant's eligibility for benefits.
Evidence Dashboard	A view of Evidence where all Evidence Types can be displayed and accessed for viewing, updating, etc.
Fit Gap	A process so named because it determines if the Cúram software is a "fit," meaning the software as it functions today meets the business requirements, or a "gap," meaning the software needs to be updated in some way to meet the business requirements.
In Edit Evidence	Information that might be considered as a 'work in progress,' as it has not been approved or activated to be used in eligibility determination.
Integrated Case	A system-constructed place holder that acts as a "container" for consolidating information about case participants as well as information specific to product delivery cases of household members. For example, after full implementation, an Integrated Case might contain information for a FNS case and a Work First case for individuals who live in the home (all household members do not have to be in each case).
Intelligent Evidence Gathering	The NC FAST capability to gather information in a structured, intelligent manner and to guide a user or caseworker through the collection of information process, asking only questions consistent with previous answers.
Nominee	The case participant in whose name the benefits are issued.
Notification	An informational message delivered to a user's NC FAST Inbox that usually requires no response.
Participant	A party that has direct or indirect interaction with the county agency about which the agency needs to record information. Participant roles include persons, prospects, employers, service suppliers, information providers, product providers, external parties, and utilities affiliated with the case, and also includes the case members themselves.
Pod	A section on the NC FAST home page that provides high-level information on a worker's appointments, tasks, cases, etc.; provides easy navigation to each particular function, and can be moved around to suit the worker's needs.

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Product	A benefit, such as Food and Nutrition Services or a liability, such as an overpayment.
Product Delivery Case	A case that is specific to one program, such as FNS, and is used to manage the delivery of benefits or liabilities associated with that program.
Prompt	A real-time message to the user to take a certain action that is transmitted in the form of pop-up messages or a block of text at the top of the screen.
Prospect Employer	An employer who has supplied insufficient information to be registered, and who may be registered as an employer if sufficient information is provided.
Prospect Person	An individual who has supplied insufficient information to be registered as a Person or someone the agency does not want to register as a Person.
Register a Person	The process used to turn a Prospect Person into a Person.
Rules	The conditions for product delivery that are drawn from legislation and/or business policy.
Shortcuts	A toolbar that provides easy navigation within NC FAST.
Tag	The process of entering a Special Caution for a Person with behavioral, health, or safety issues that is viewable by other users.
Task	An actionable message that is delivered to a user's NC FAST Inbox, which notifies the user of outstanding actions to be taken on a case within a specified timeframe.