

# Assessment Plan

## University of South Alabama

### Admin-USA Children's and Women's Hospital

**Admin-USA Children's and Women's Hospital**

**Mission Statement:** SERVICE - To provide health care services to children and women in Mobile and the surrounding counties utilizing up-to-date technology and contemporary treatment modalities.

EDUCATION - To provide educational resources to both the University and the community.

RESEARCH - To serve as a research setting for the students and staff of the University of South Alabama.

**Intended Outcome: 1.5 MOM Care**

Prepare successful bid for MOM Care program to continue

**Outcome Year:** 08-09

**Start Date:** 02/29/2008

**End Date:** 12/31/2009

**Outcome Status:** Current

Means of Assessment			
Assessment Method	Criterion	Schedule	Active
Bid prepared	date complete	July 2009	Yes

**Intended Outcome: 1.6 Electronic Medical Record**

To Continue Progress to Electronic Medical Record

**Outcome Year:** 08-09

**Start Date:** 03/28/2008

**End Date:** 12/30/2009

**Outcome Status:** Current

Means of Assessment			
Assessment Method	Criterion	Schedule	Active
Complete installation of MAK, evaluate & possibly install Med Rec, implement bar coding, evaluate & install PCD, Physician Order Entry planning	date complete	08-09	Yes

**Intended Outcome: 1.7 Install Crib Notes for NICU**

Evaluate & define timeline for implementation of clinical documentation, begin and complete documentation

**Outcome Year:** 08-09

**Start Date:** 02/29/2008

**End Date:** 12/31/2009

**Outcome Status:** Current

Means of Assessment			
Assessment Method	Criterion	Schedule	Active
Contract/implement	date complete	08-09	Yes

**Intended Outcome: 1.12 Environmental Safety & Security**

Add Department Head, increase closed circuit surveillance throughout hospital campus

**Outcome Year:** 08-09

**Start Date:** 02/29/2008

**End Date:** 10/27/2008  
**Outcome Status:** Current

Means of Assessment			
Assessment Method	Criterion	Schedule	Active
Definition of Scope		50% complete	Yes

**Intended Outcome: 1.13 Radiology**

Renovation of radiography/staroscopy rooms.

**Outcome Year:** 08-09  
**Start Date:** 10/31/2008  
**End Date:** 02/10/2009  
**Outcome Status:** Current

Means of Assessment			
Assessment Method	Criterion	Schedule	Active
Renovation plan.	2 rooms		Yes
<b>Assessment Method Category:</b> Calendar			

**Intended Outcome: 1.14 Rennovations**

To continue day-to-day operations during renovations

**Outcome Year:** 08-09  
**Start Date:** 01/05/2009  
**End Date:** 03/05/2009  
**Outcome Status:** Current

Means of Assessment			
Assessment Method	Criterion	Schedule	Active
Secure off-site storage and move equipment from CWEBI to storage.	date complete	1/5/2009-3/5/2009	Yes
<b>Assessment Method Category:</b> Calendar			
Plan and build office space in CWEBI. Move staff from Lower Level into CWEBI.	date complete	1/5/2009-3/5/2009	Yes
<b>Assessment Method Category:</b> Calendar			

**Intended Outcome: 1.16 Enhance Culture of Safety**

Develop plan of action to address safety dimensions identified and prioritized by staff.

**Outcome Year:** 08-09  
**Start Date:** 10/27/2008  
**End Date:** 07/07/2009  
**Outcome Status:** Current

Means of Assessment			
Assessment Method	Criterion	Schedule	Active
Work assessment report	date complete	08-09	Yes
<b>Assessment Method Category:</b> Internal Report			

Means of Assessment			
Assessment Method	Criterion	Schedule	Active

**Intended Outcome: 3.3 Customer Satisfaction Program**

Continue education plan for hospital staff.

**Outcome Year:** 08-09

**Start Date:** 09/28/2007

**End Date:** 12/31/2009

**Outcome Status:** Current

Means of Assessment			
Assessment Method	Criterion	Schedule	Active
Develop an education plan for hospital employees as it relates to customer services	date complete	08-09	Yes

**Intended Outcome: 3.4 Assist Reinstatement COG**

To assist with reapplication of COG.

**Outcome Year:** 08-09

**Start Date:** 02/29/2008

**End Date:** 03/30/2009

**Outcome Status:** Current

Means of Assessment			
Assessment Method	Criterion	Schedule	Active
Assist with application.	date complete	08-09	Yes

**Intended Outcome: 3.5 Develop Women's Services**

To identify issues/dynamics of programmatic expansion.

**Outcome Year:** 08-09

**Start Date:** 02/26/2008

**End Date:** 12/31/2009

**Outcome Status:** Current

Means of Assessment			
Assessment Method	Criterion	Schedule	Active
Plan developed to enlarge screening room.	date complete	Start May 2008 through Dcember 2009	Yes

**Intended Outcome: 3.6 Community Physicians**

To improve relationships with Community Physicians

**Outcome Year:** 08-09

**Start Date:** 02/26/2008

**End Date:** 12/31/2009

**Outcome Status:** Current

Means of Assessment			
Assessment Method	Criterion	Schedule	Active
Visit Pediatric and other community physicians who are providing services that align with our mission	date complete	annually	Yes

**Means of Assessment**

**Assessment Method**

**Criterion**

**Schedule**

**Active**