

PSC No: 19 - Electricity  
Rochester Gas and Electric Corporation  
Initial Effective Date: January 1, 2010

Leaf No. 106  
Revision: 2  
Superseding Revision: 1

## GENERAL INFORMATION

### 7. FORMS

#### A. RESIDENTIAL SERVICE APPLICATION FORM

#### RESIDENTIAL SERVICE AGREEMENT

**INSTRUCTIONS:** This is a written application for RG&E service. You may use this to apply for residential gas and/or electric service. Unless certain conditions apply, you are not required to complete a written application for service. You may call RG&E at 1-800-RGE-2110 to apply for service by telephone. If a written application is required, you will be notified at that time.

INFORMATION (Completed by Applicant)			
Billing Name:			
Address Where You Want Service:		City:	State: Zip:
Mailing Address:		City:	State: Zip:
Day Phone #:	Evening Phone #:	Fax #:	
Date Responsible for Service:	Service Requested <input type="checkbox"/> Electric:- RG&E Supply Service <input type="checkbox"/> Gas		
Date RG&E can have access to read the meters:	Customer Turn-on Readings: <input type="checkbox"/> Electric: _____ <input type="checkbox"/> Gas: _____		
Do you control access to the property? <input type="checkbox"/> Yes <input type="checkbox"/> No. List the name, address and phone number of the person who controls access.			
Name:		Phone #:	
Address:		City:	State: Zip:
IDENTIFICATION (Completed by Applicant)			
<b>INSTRUCTIONS:</b> Provide RG&E with two forms of verifiable identification.			
NY Driver's License Number:		<input type="checkbox"/> New York State <input type="checkbox"/> Other State Please List	
Non-Drivers State Identification Number:		<input type="checkbox"/> New York State <input type="checkbox"/> Other State (Please List)	
Social Security Number:			
ID Type:	ID Number:	ID Type:	ID Number:
Previous Service Address:		City:	State: Zip:
Previous Service Address:		City:	State: Zip:
How long will you need the service?: <input type="checkbox"/> < 1 year <input type="checkbox"/> > 1 years <input type="checkbox"/> Seasonal		Do you <input type="checkbox"/> Own property <input type="checkbox"/> Rent property?	
If you rent, what is the term of the lease? <input type="checkbox"/> 1 Year <input type="checkbox"/> Monthly <input type="checkbox"/> Weekly <input type="checkbox"/> Daily <input type="checkbox"/> None			
<input type="checkbox"/> Other (list)			
Are there any residents that are on Life Support Devices or have a serious medical condition? <input type="checkbox"/> No <input type="checkbox"/> Yes. Please detail below			
OFFICE USE (Completed by RG&E)			
Account #:		Amount:	
Is a deposit required? <input type="checkbox"/> No <input type="checkbox"/> Yes		Reason: <input type="checkbox"/> Short Term /Seasonal <input type="checkbox"/> Other (specify)	
<input type="checkbox"/> ID Verified		<input type="checkbox"/> Service Responsibility Verified <input type="checkbox"/> Payment Agreement Made	
Balance Owed: \$		Account #:	Account Balance: \$
Balance Owed: \$		Account # :	Account Balance: \$
Payment Required to Obtain Service: \$			
Additional Notes:			
SIGNATURE (Applicant must sign; otherwise, the application will not be accepted))			

**Applicant:** As indicated, I hereby apply for gas or electric service, or both at the above address. I have accurately completed this application to the best of my knowledge and ability. I agree to comply with the applicable provisions of RG&E's Tariffs and agree to pay all charges under the appropriate service classification. I further understand that when I move I must contact RG&E to have service shut-off. If I am denied service, I have the right to a written reply stating the reasons for the denial. If not satisfied, I may contact the Public Service Commission at 1-800-342-3355.

Applicant Name  
(Print)

Applicant Signature

RG&E Signature

Date:

Date:

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York

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Issued in compliance with order in Cases 03-E-0765, 02-E-0198, and 03-G-0766 dated May 20, 2004

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### 7. FORMS (Cont'd)

#### B. GENERAL SERVICE APPLICATION FORM

##### NON-RESIDENTIAL SERVICE AGREEMENT

INSTRUCTIONS: Applicants, complete the following sections of this form: Information, Service Location, Service Type Requested, and Signature sections. This information is required as a condition of obtaining service from RG&E. If this application is for more than one service location, then please provide a separate signed list of additional service addresses requested.

INFORMATION (Completed by Applicant)				
Account Name:			Suite / Store #:	
Service Address:		City:	State:	Zip:
Mailing Address:		City:	State:	Zip:
Day Phone #:	Evening Phone #		Fax #:	
Address of Prior / Existing RG&E Service Using Same Account Name:		City:	State:	Zip:
Primary Contact Person:		Phone # (if different):		
<b>For Partnerships &amp; DBAs, enclose a copy of the filed DBA or Partnership papers:</b> <input type="checkbox"/> Required <input type="checkbox"/> Not required (on file)				
<input type="checkbox"/> Individual <input type="checkbox"/> Partnership <input type="checkbox"/> Corporation <input type="checkbox"/> DBA (specify name)				
Name:		Social Security #:	Employer Tax ID #:	
Home Address:				
Name:		Social Security #:	Employer Tax ID # :	
Home Address:				
<b>For Corporations, enclose a copy of the certificate of incorporation, which lists principal officers:</b> <input type="checkbox"/> Required <input type="checkbox"/> Not required (on file)				
Employer Tax ID #:				
<b>Tax Exempt Status:</b> <input type="checkbox"/> Taxable <input type="checkbox"/> Exempt <input type="checkbox"/> Partial Exempt. If partial or exempt, enclose a copy of exemption certificate				
<b>SERVICE LOCATION INFORMATION (Completed by Applicant)</b>			<b>Additional Protections may be available under Part 11 of 16 NYCRR for residential uses.</b>	
If residential, specify the number of residential units:				
Do you control access to the meter? <input type="checkbox"/> Yes <input type="checkbox"/> No. List name, address, and phone number of the person controlling access below:				
Name:		Phone:		
Address:		City:	State:	Zip:
Will this service be used exclusively for religious purposes by a religious corporation or association? <input type="checkbox"/> Yes <input type="checkbox"/> No				
Will this service be used by a post or hall owned or leased by a not-for-profit corporation that is a veterans' organization? <input type="checkbox"/> Yes <input type="checkbox"/> No				
Will this service be used exclusively by a not-for-profit corporation in a community residence for the mentally disabled? <input type="checkbox"/> Yes <input type="checkbox"/> No				
SERVICE TYPE REQUESTED (Completed by Applicant)				
The questions that follow are designed to assist RG&E in placing you on the proper and most beneficial service classification. <b>The information you supply will be used to determine your service classification.</b> A complete description of all service classifications and their terms are listed in RG&E's Gas and Electric Tariffs, which are available for inspection at any RG&E office as well as on RG&E's website ( <a href="http://www.rge.com">www.rge.com</a> ).				
<input type="checkbox"/>	<b>ELECTRIC SERVICE</b> Will consumption be similar to prior customer?	Requested Effective Date: _____ <input type="checkbox"/> Yes, same service classification as prior. <input type="checkbox"/> No. Has Electric Service Request Form been completed? <input type="checkbox"/> Yes <input type="checkbox"/> No Contact RG&E Marketing and Sales Department at (585) 771-6040 for an Electric Service Request Form.		
<input type="checkbox"/>	<b>AREA LIGHTING</b>			
<input type="checkbox"/>	<b>GAS SERVICE</b> Will consumption be similar to prior customer?	Requested Effective Date: _____ <input type="checkbox"/> Yes, same service classification as prior. <input type="checkbox"/> No. Has Gas Service Request Form been completed? <input type="checkbox"/> Yes <input type="checkbox"/> No Contact RG&E Marketing and Sales Department at (585) 771-6040 for Gas Service Request Form.		
<input type="checkbox"/>	<b>OTHER SERVICE</b>	Requested Effective Date: _____		
	<input type="checkbox"/> Facility Relocation (Describe) _____			
	<input type="checkbox"/> Disconnect / Reconnect			
	<input type="checkbox"/> Other (specify) _____			

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#### B. GENERAL SERVICE APPLICATION FORM

#### NON-RESIDENTIAL SERVICE AGREEMENT Page 2

##### CONNECTION / OTHER CHARGES (Completed by RG&E)

Electric Connection Charge	\$	
Gas Connection Charge	\$	
Other Service Charge	\$	
Sales Tax @ __0__%	\$	
TOTAL	\$	Attach payment with application

Remarks

##### DEPOSIT REQUEST (Completed by RG&E)

**INSTRUCTIONS:** RG&E completes this section to determine deposit requirement.

Is a deposit required? ☐ Yes, in the amount \$ \_\_\_\_\_ Attach payment with this application.  
☐ No, (Specify reason) \_\_\_\_\_

RG&E will also accept deposit alternatives, such as a bank irrevocable letter of credit or a surety bond. The terms and conditions upon which consumer's deposits are collected, held, and refunded are explained in RG&E's Tariffs and a brochure explaining customer's rights and responsibilities. (See attachment for RG&E's Deposit Policy)

##### SERVICE CLASSIFICATION (Completed by RG&E)

Service will be billed under the Account(s) and Service Classification (SC) Number(s) listed below. If different service addresses, then complete and sign the attached Blanket Addendum.

Service Type = (E)lectric or (G)as Class = Service Classification (e.g., 1, 2, 3, etc.) Supply Service = (R) RG&E Supply, or (E)ESCO Supply

Effective Date	Account #	Service Address	Meter #	Service Type/Class	Supply Service (R or E)

##### REMARKS / SPECIAL CONDITIONS (Completed by RG&E)

##### SIGNATURE (Completed by Applicant)

APPLICANT: I have accurately completed this application to the best of my knowledge and ability. I agree to comply with all the applicable provisions of RG&E's Tariffs and agree to pay for the charges under the appropriate service classification(s) as determined by this application.

By signing below, I am accepting responsibility for all usage on the meter assigned to the stated address. For multi-metered buildings, RG&E recommends that I verify the accuracy of the wiring connected to my electric meter through a licensed electrician; and/or that I verify the accuracy of the gas fuel line piping through a qualified heating/plumbing contractor.

Applicant Name (Print)	_____	Date	_____
Applicant Title	_____		
Applicant Signature	_____		
RG&E Name (Print)	_____	Date	_____
RG&E Signature	_____		

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York

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**7. FORMS (Cont'd)**

Reserved for Future Use

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### 7. FORMS (Cont'd)

#### C. ELECTRIC LINE EXTENSION AGREEMENT FORM

##### ROCHESTER GAS & ELECTRIC CORPORATION Line Extension Agreement

District \_\_\_\_\_ Extension Number \_\_\_\_\_

Applicant's Name \_\_\_\_\_ Date \_\_\_\_\_

The applicant hereby requests an electric line extension located at \_\_\_\_\_

in the \_\_\_\_\_ of \_\_\_\_\_ County of \_\_\_\_\_

A surcharge is a monthly repayment with interest of the costs for the installation, materials and right-of-way acquisition costs for line extension and may include any costs for your service line. This payment is in addition to your monthly bill for service. The surcharge lasts for ten years. If new customers take service from this extension the surcharge will be recalculated to include the additional customers and your monthly payment adjusted. If you sell this residence, the remaining surcharge will be collected from the new owner and any refunds will be made to that new owner. Prior to the start of construction you may elect to make a lump-sum prepayment in lieu of the surcharge; the amount is listed below. In the future, if you wish, you may also make a lump-sum payment to end the surcharge.

The applicant agrees to:

1. Grant RG&E free of cost satisfactory permits, right-of-ways and easements for tree trimming and for the construction, maintenance and operation of the electric line and facilities through, upon, under and along the applicant's property.
2. Sign RG&E's application for service, use service as soon as it is available, be a permanent customer and pay for service at the regular rates as filed in RG&E's Electric Tariff.
3. Pay either a monthly surcharge or lump sum payment for the costs of any right-of-way, easement, permit, distribution cost (in excess of any allowances) and service line cost (in excess of any allowances). The terms of the lump sum payment or surcharge are detailed in RG&E's Electric Tariff. If the applicant qualifies and elects a surcharge, this surcharge will continue even if the property is sold. The remaining surcharge will be collected from any subsequent owners of the property. **THE APPLICANT HEREBY AGREES TO INFORM ALL PROSPECTIVE PURCHASERS OF THIS PROPERTY PRIOR TO PURCHASE THAT A UTILITY SURCHARGE IS IN EFFECT.**

	Feet	Cost	%Shared	Cost
Distribution Line Cost (Exclusive)	_____	\$ _____ x _____ %	=	\$ _____
Distribution Line Cost (Shared)	_____	\$ _____ x _____ %	=	\$ _____
Distribution Line Cost (Shared)	_____	\$ _____ x _____ %	=	\$ _____
Distribution Line Cost (Shared)	_____	\$ _____ x _____ %	=	\$ _____
Service Line Cost.	_____			\$ _____

**Total Cost of Facilities** (Lump Sum Amount) \$ \_\_\_\_\_

**Surcharge Calculation.** Total Cost of Facilities x Interest Factor = Monthly ten-year surcharge amount.  
\$ \_\_\_\_\_ x \_\_\_\_\_ = \$ \_\_\_\_\_

The Applicant will pay: Lump Sum [ ], or Surcharge [ ].

**Deposit Amount** \$ \_\_\_\_\_

The applicant understands that the line(s) will not be built until all applicants have signed for service from the extension, all easements or rights-of-way granted, permits obtained, and the applicant's premises properly wired and inspected by the appropriate agency.

Applicant Signature \_\_\_\_\_ Date \_\_\_\_\_  
Received By RGE& \_\_\_\_\_ Date \_\_\_\_\_

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York

**GENERAL INFORMATION**

**7. FORMS (Cont'd)**

**D. UNDERGROUND RESIDENTIAL DISTRIBUTION SYSTEM APPLICATION FORM**

**APPLICATION FOR  
UNDERGROUND RESIDENTIAL DISTRIBUTION SYSTEM**

THE UNDERSIGNED, (hereafter called "Applicant") hereby applies to ROCHESTER GAS AND ELECTRIC CORPORATION (hereinafter called "Company") to have Company furnish an underground electric distribution system for permanent residential service in:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
situated in the \_\_\_\_\_ of \_\_\_\_\_, County of \_\_\_\_\_.

Upon acceptance of this application, COMPANY AGREES to:

1. Install, own, operate and maintain underground electric distribution lines of sufficient capacity to provide safe and adequate permanent electric service.
2. Install such appurtenant devices, equipment and materials as shall in the judgement of Company be safe, adequate and appropriate.
3. Notify the telephone and cable television companies of the execution and receipt of this application for an underground distribution system.

The APPLICANT AGREES that before Company shall be obligated to make such installations, Applicant shall:

1. Grant to Company permanent easement or rights of way in accordance with the provisions of Rule 3.A(4) of Company's "Schedule for Electric Service."
2. Clear the easement areas of all brush, tree stumps and other obstructions to construction; grade within six inches (6") of final grade in a manner acceptable to Company; maintain during development of the subdivision such clearance and grading; and place and maintain stakes indicating grade, property lines and the location of all underground facilities.
3. Install all culverts and sewer, water and drainage facilities including any lateral lines thereof which may be located within or extend across Company's easement. Said easement shall be kept clear of water valves, sewer cleanouts or similar appurtenances.
4. Furnish a map approved by the appropriate municipal planning board or other governmental body having jurisdiction or a survey map certified by a licensed professional engineer or land surveyor and certified by Applicant as final, showing the location of each lot, roadway, sidewalk, curb/gutter/culvert, and grade and setback lines. Applicant shall also furnish map(s) showing the locations of all other existing and proposed underground facilities as soon as the location of such facilities is known.
5. Arrange with the telephone and cable television companies for any communication or cable television system.
6. If required by Company, make a deposit in accordance with the provisions of Rule 3.J.(2)(b) of Company's "Schedule for Electric Service."
7. Properly fill out an Application for Service acceptable to Company and otherwise comply with Company's "Schedule for Electric Service."
8. Pay a lump sum charge to cover the Applicant's contribution to the cost of the Distribution system in excess of the required footage allowance in accordance with Rule 3.J.(2)(a) of the Company's "Schedule for Electric Service."

**GENERAL INFORMATION**

**7. FORMS (Cont'd)**

**D. UNDERGROUND RESIDENTIAL DISTRIBUTION SYSTEM APPLICATION FORM (Cont'd)**

**THE APPLICANT SHALL ALSO:**

1. Upon demand, reimburse Company for costs incurred in the installation, replacement or relocation of Company facilities caused by subsequent changes in Applicant's plans, if any.
2. Provide the trenching and back filling for road crossings where, prior to the scheduled commencement of construction of the electric distribution system, the applicant requests the installation of road crossings or has installed the road binder and/or curbs.

**IT IS MUTUALLY AGREED THAT:**

1. Applicant shall make a contribution of \$ \_\_\_\_\_, plus sales tax, calculated in accordance with the appropriate provisions of the Company's "Schedule for Electric Service", for the installation of the underground electric distribution lines.
2. In accordance with the Rule 3.B(1) of the Company's "Schedule for Electric Service", if the actual length of distribution line per dwelling unit ("actual footage") is less than the minimum allowance prescribed by the Public Service Commission ("allowance"), the Company will, as each service lateral is energized, pay to the Applicant an amount equal to the cost per foot of furnishing and installing a service lateral times the smaller of: (a) the difference between the allowance and the actual footage, or (b) the actual length of the service lateral.
3. The Applicant will install service laterals in accordance with the Company's specifications and have such installation approved in accordance with Rule 2.C of the Company's "Schedule for Electric Service".
4. The Company will connect service laterals to the distribution system.
5. The provisions of this agreement are subject to the rules, regulations and orders of the Public Service Commission, as modified from time to time.
6. The Company will perform all trenching required for installation of its distribution system unless the Applicant opts to perform such trenching by checking the box below.

☐

Applicant elects to perform trenching

If the Applicant elects to perform the trenching, the provisions of Rule 3.J.(6) of the Company's "Schedule for Electric Service" shall apply.

7. If construction of the underground electric distribution system does not commence within one (1) year of the date of acceptance of this agreement, this agreement shall be voided, and the Applicant will be required to sign a new agreement.

ACCEPTED:

ROCHESTER GAS AND ELECTRIC CORPORATION

By \_\_\_\_\_

Date \_\_\_\_\_

(Applicant's Name)

By \_\_\_\_\_

Date \_\_\_\_\_

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### 7. FORMS (Cont'd)

#### E. MINIMUM INSULATION STANDARDS CERTIFICATE

##### (1) New Residential Construction

Certificate No. \_\_\_\_\_

Rochester Gas and Electric Corporation  
CERTIFICATE OF COMPLIANCE  
Minimum Standard Insulation for  
New, or for Additions to Existing,  
One-, Two- or Multi-family Residential Structures

The undersigned certifies that the

☐ 1 or 2 family residence      ☐ multi-family residence

at \_\_\_\_\_  
(Location)

is or will be, not later than 30 days after time of occupancy, in compliance with one of the following statute provisions (check one):

☐ Part 1:E101.6)

☐ Part 3      )

New York State Energy Conservation

☐ Part 4      )

Construction Code

☐ Part 5      )

☐ Appendix A, Opinion 77-10, Minimum insulation Standards, New York State Public Service Commission (applies to buildings on which construction began between April 1, 1977 and January 1, 1979).

It is understood that electric and/or gas service will, depending on the applicable circumstances, not be connected, be subject to a 25 percent surcharge on the utility bill until all violations are eliminated, or be disconnected, if, upon inspection the structure is found not to be in compliance with the conditions set forth above.

The undersigned certified that a properly executed copy of this certificate will be delivered to the owner prior to closing and further attests that all statements and representations contained in this certificate are true and accurate.

Date \_\_\_\_\_

\_\_\_\_\_  
Signature of Builder or Contractor



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**7. FORMS (Cont'd)**

**E. MINIMUM INSULATION STANDARDS CERTIFICATE (Cont'd)**

**(2) Existing Residential Units Converting to Electric or Gas Heat - Owner's Certification**

**Certificate No.** \_\_\_\_\_

**Rochester Gas and Electric Corporation**

**CERTIFICATE OF COMPLIANCE**

**Minimum Standard Insulation for  
Existing Residential Units Converting to Electric or Gas Heat**

I \_\_\_\_\_ am aware that the Minimum Insulation  
(owner)  
Standards for Dwellings Converting to Gas or Electric Space Heat require my house to have storm  
doors, storm windows, and at least R-19 (usually six inches) roof insulation. I certify that my  
building at \_\_\_\_\_  
(Location)

meets those requirements, or that I have obtained a waiver, and I understand that should my building be  
found not in compliance, a 15 percent surcharge on my utility bill may be imposed or electric or gas  
service may be discontinued.

The undersigned attests that all statements and representations contained in this certificate  
are true and accurate.

\_\_\_\_\_  
Signature of Owner

Date \_\_\_\_\_

\_\_\_\_\_  
Address

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York

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**7. FORMS (Cont'd)**

**E. MINIMUM INSULATION STANDARDS CERTIFICATE (Cont'd)**

**(3) Existing Residential Units Converting to Electric or Gas Heat - Contractor or Utility Certification**

Certificate No. \_\_\_\_\_

Rochester Gas and Electric Corporation

**CERTIFICATE OF COMPLIANCE**

**Minimum Standard Insulation for  
Existing Residential Units Converting to Electric or Gas Heat**

I have inspected the building at \_\_\_\_\_  
(Location)

owned by \_\_\_\_\_ and certify that it meets the requirements of  
(Owner)  
the Minimum Insulation Standards for Dwellings Converting to Gas or Electric Space Heat.

The undersigned certifies that a properly executed copy of this certificate will be delivered to the owner and further attests that all statements and representations contained in this certificate are true and accurate.

Date \_\_\_\_\_  
Signature of Contractor or  
Utility Representative

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### 7. FORMS (Cont'd)

#### **F. DEFERRED PAYMENT AGREEMENT**

Rochester Gas and Electric Corporation  
89 East Avenue, Rochester, New York 14649  
Nonresidential (General Service) Payment Agreement

Customer Name: \_\_\_\_\_ Account Number: \_\_\_\_\_

Service Address: \_\_\_\_\_ Telephone Number: \_\_\_\_\_

There is an outstanding balance owed to RG&E for the above account number by the customer. The amount consists of the following:

Outstanding Balance Due:	\$ _____
Deposit Amount Due:	\$ _____
TOTAL BALANCE OWED:	\$ _____

The outstanding balance may include amounts not included in the amount shown on the Final Termination Notice.

In consideration of the Company's agreement to continue to supply gas/electric service to the Customer at the above address, the Customer agrees to pay the arrears owing in accordance with the following:

The current bill and all future bills are to be paid by the last day to pay shown on the bill.

#### Payment of Outstanding Balance:

A down payment of \$ \_\_\_\_\_ is to be received by \_\_\_\_\_

The remaining balance of \$ \_\_\_\_\_ is to be paid as follows:

\$ \_\_\_\_\_ a week on each \_\_\_\_\_ starting on \_\_\_\_\_

\$ \_\_\_\_\_ every two weeks on each \_\_\_\_\_ starting on \_\_\_\_\_

\$ \_\_\_\_\_ a month beginning with the last day to pay date on your bill.

#### Payment of Deposit:

A down payment of \$ \_\_\_\_\_ is to be received by \_\_\_\_\_

The deposit balance is to be paid in \_\_\_\_\_ installments of \$ \_\_\_\_\_. The first installment is to be received by \_\_\_\_\_

\_\_\_\_\_, of each month \_\_\_\_\_ starting on \_\_\_\_\_. If all payments are made on time, the deposit installment will be completed on \_\_\_\_\_

Late payment charges are assessed on the past due balance at a rate of 1.5% monthly, which is an annual rate of 18%. The late payment charge will be assessed after the last day to pay date on your monthly bill. If the agreement is kept, \$ \_\_\_\_\_ per month will be applied to the outstanding balance. The balance will be paid in \_\_\_\_\_ months. The total late payment charges are estimated to be \$ \_\_\_\_\_. The total amount of late payment charges may be greater or less depending on when payments are received.

The agreement may not be changed or modified except in writing, signed by both parties. If payments are not received as agreed upon, you may receive an immediate Termination Notice. This form must be returned along with the down payment, no later than \_\_\_\_\_.

You may contact the Public Service Commission to assure that this agreement is in conformance with 16 NYCRR Part 13. they have a toll free number for your convenience: 1-800-342-3377

\_\_\_\_\_  
Company Representative - Date

\_\_\_\_\_  
Customer Representative - Date

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York

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**F. DEFERRED PAYMENT AGREEMENT**

**Rochester Gas and Electric Corporation**  
**89 East Avenue, Rochester, New York 14649**

**Residential Payment Agreement**

Customer Name: \_\_\_\_\_ Account Number: \_\_\_\_\_

Service Address: \_\_\_\_\_ Telephone Number: \_\_\_\_\_

The total amount owed to RG&E for this account as of \_\_\_\_\_ is \$ \_\_\_\_\_.

RG&E is required to offer a payment agreement that you are able to pay considering your financial circumstances. This agreement should not be signed if you are not able to keep the terms. Alternate terms may be available if you can demonstrate financial need. This means no down payment and payments as low as \$10 per month above your current bills. Also, assistance to pay utility bills may be available to recipients of public assistance or supplemental security income from your local social services office. If you sign and return this form, along with the down payment by \_\_\_\_\_, you will be entering into a payment agreement and by doing so avoid service termination. This agreement may be changed if your financial circumstances change significantly because of conditions beyond your control. If after entering into this agreement, you fail to comply with the terms, RG&E will send you a Final Termination Notice and may discontinue service. If you are unable to pay these terms, if further assistance is needed, or if you wish to discuss this agreement please call RG&E at 1-877-266-3492.

All future bills are to be paid by the last day to pay shown on the bill.

**Payment of Outstanding Balance:**

A down payment of \$ \_\_\_\_\_ is to be received by \_\_\_\_\_.  
In addition to the current bill and late charge the remaining balance is to be paid as follows:

\$ \_\_\_\_\_ is to be received by \_\_\_\_\_ of each \_\_\_\_\_ starting on \_\_\_\_\_.

**Payment of Deposit:**

A first payment of \$ \_\_\_\_\_ is to be received by \_\_\_\_\_.  
The deposit balance is to be paid as follows:

\$ \_\_\_\_\_ is to be received by \_\_\_\_\_ of each \_\_\_\_\_ starting on \_\_\_\_\_.

Late payment charges are assessed on the past due balance at a rate of 1.5% monthly, which is an annual rate of 18%. Late payment charges will be assessed after the last day to pay date on your monthly bill. Late payment charges are part of the current bill. The total late payment charges are estimated to be \_\_\_\_\_.

You have the right to be placed on our Budget Billing Program immediately. The Budget allows you to make equal monthly payments for your bill. Call 1-877-266-3492 for information or, if you wish to enroll check the box below.

**Yes! I would like Budget Billing [ ].**

**Acceptance Agreement:**

Customer Signature

RE&E Representative

\_\_\_\_\_  
Date

\_\_\_\_\_  
Date

\_\_\_\_\_  
Name (Print)

\_\_\_\_\_  
Name (Print)

You may contact the Public Service Commission, if any further assistance is needed. They have a toll free number for your convenience 1-800-342-3355.

Return one copy of this agreement signed, with the down payment, by \_\_\_\_\_. If it is not signed and returned your service may be terminated.

ISSUED BY: James A. Lahtinen, Vice President Rates and Regulatory Economics, Rochester, New York