

## SALES CONSULTANT

Sales Consultant  Contact No.

## CUSTOMER INFORMATION

PayU Customer Number (if applicable)   
Customer Name\*   
Trading Name\*   
Store Name   
Company Registration No. / ID No.\*   
VAT No.

\* Please note: If Customer is natural person, please provide full names. If customer is a juristic person, then provide registered company name e.g. ABC (Pty) Ltd.

## CUSTOMER ADDRESS DETAILS

### Main Place of Business:\*

Address 1   
Address 2   
Suburb   
Postal Code

Phone No.\*   
Primary Contact

### Postal Address:

Address 1   
Address 2   
Suburb   
Postal Code

Email Address   
Mobile

\* Information is compulsory for the purposes of the Regulation of Interception of Communications and Provision of Communication-Related Information Act 70 of 2002

## SPECIAL INSTRUCTIONS

Customer Initials \_\_\_\_\_

## SERVICES INFORMATION

### SafeShop

Merchant Name

Merchant Email Address

Website URL

IP Address of server posting to SafeShop

### Acquiring Bank Details

ABSA  First National Bank  Nedbank  Standard Bank

Merchant ID No.

Terminal ID No.

MCC

Do you wish to be 3D secured, please select  Yes  No

### Acquiring Bank Details (Diners & Amex)

**Amex** { Merchant ID No.

{ Terminal ID No.

**Diners** { Merchant ID No.

{ Terminal ID No.

### Alternative Payment Methods

Select Alternative payment method to be enabled

Auto Pay  Cell Pay Point  C O D  Direct Deposit  eBucks  mDirect

Mi Money  PayPal  PayU  Purchase order  Ukash  WiWallet

Nedbank Secure Payment

## BILLING CONTACT DETAILS

Full Name

Phone No.

Mobile

Fax No.

E-mail Address where monthly PayU Invoices can be mailed to

Do you require an invoice to be sent to your postal address?

Customer Initials \_\_\_\_\_

## SERVICES SELECTION

Services Description	*Status	Qty	Services Fees: Once Off (Exclu VAT)	Services Fees: Monthly (Exclu VAT)	Transaction Fee Usage (Exclu VAT)
Safeshop Set-up					
<b>SUB TOTAL (Excluding of VAT)</b>					

\*R = Re-sign  
 N = New  
 U = Upgrade  
 C = Cancellation due to Upgrade

**Total Once Off Service Fees Inclu. VAT**

**Total Monthly Service Fees Inclu. VAT**

**Initial Period**

(The Initial Period specified above will be applicable between the Parties unless the Service Terms specifies the Initial Period)

## SERVICE AND / OR PRICE QUOTATIONS

Customer acknowledges that all quotations on services and/or prices are subject to change. In the event of a wrong service and/or price quotation, PayU will decline Customer's application for the services in writing and submit a duly updated application form for Customer's approval detailing the correct services and/or pricing.

## PAYMENT DETAILS

### ONCE OFF SERVICE FEES (Set-up Fees)

**Payment By**  Cheque  Debit Order  Credit Card  Current Account  
 Electronic Funds transfer  Invoice

### MONTHLY SERVICE FEES

**Payment By**  Debit Order Current Account  Debit Order Credit Card  Electronic Funds transfer  Invoice  
 Others

Customer Initials \_\_\_\_\_

**For Credit Card Payments:** *(Please supply a photocopy of the credit card)*

Card Holder	<input type="text"/>								
Card Number	<input type="text"/>								
Expiry Date	M	<input type="text"/>	Y	<input type="text"/>	<input type="checkbox"/> Amex	<input type="checkbox"/> Diners Club	<input type="checkbox"/> VISA	<input type="checkbox"/> Mastercard	
CVC No.	<input type="text"/>								

**For Debit Order Payments: South African Banking Details Only** *(Please supply PayU with a cancelled cheque)*

Bank Name	<input type="text"/>	Account Holder	<input type="text"/>
Branch Code	<input type="text"/>	Branch Name	<input type="text"/>
Account No.	<input type="text"/>		

Customer or its representative by completing this section and by signing below, authorises PayU to withdraw from the account specified above:

- Once Off Service Fees** (including set-up fees), if applicable and if so selected, on the first day of the calendar month following the commencement of the Agreement or of the relevant Service;
- Monthly Service Fees** (including any pro-rata amounts or any Service Fees charged monthly) or any such overdue Monthly Service Fees (including relevant interest and/or charges in terms of the Agreement) on the first day of each calendar month; or

Signature \_\_\_\_\_

Date \_\_\_\_\_

## DIRECT DEPOSITS/ELECTRONIC FUNDS TRANSFERS

**Once Off Service Fees:** If payment is to be made on invoice, the Once Off Service Fees must be paid in advance, when the Agreement is entered into. Payment can either be directly into PayU's banking account (deposit slip / evidence of internet banking transfer to be faxed to the sales representative) or by cheque. Refer to PayU banking details hereunder.

**Monthly or Annual Service Fees:** Payment can be made by direct deposit or electronic funds transfer into PayU's banking account (deposit slip / evidence of internet banking transfer to be faxed to PayU SafeShop Accounts Department at 011 340 7345) or by cheque. It is Customer's duty to ensure that timeous payment is made. Refer to PayU's banking details hereunder.

Customer Initials \_\_\_\_\_

## Acknowledgement and Agreement

Customer by its signature below:

1. authorises PayU to use the information provided in this Application Form, as it may be amended from time to time, to assess Customer's risk profile to consider and approve this application or to assess it from time to time whilst the Agreement is in force.
2. agrees to supply the relevant information\* and documentation\*\*, as required by the Regulation of Interception of Communications and Provision of Communication Related Information Act 70 of 2002, as amended or as replaced.
3. acknowledges and agrees:
  - a. THAT SUBJECT TO PAYU'S ACCEPTANCE OF THIS APPLICATION FORM, THE SERVICE/S SELECTED BY CUSTOMER IN TERMS OF THIS APPLICATION FORM IS/ARE PROVIDED SUBJECT TO :
    - (I) THE INFORMATION AND TERMS CONTAINED IN THIS APPLICATION FORM AND/OR ANY ANNEXURES THERETO;
    - (II) THE GENERAL TERMS APPLICABLE TO MERCHANTS WHICH CAN BE FOUND AT [www.payu.co.za/legal](http://www.payu.co.za/legal) UNDER THE HEADING "MERCHANTS: MERCHANT SERVICE TERMS - GENERAL" AND WHICH INCLUDE THE PRIVACY POLICY, (COLLECTIVELY THE "GENERAL TERMS"); AND
    - (III) THE SERVICE TERMS APPLICABLE TO THE SAFESHOP SERVICE WHICH CAN BE FOUND AT [www.payu.co.za/legal](http://www.payu.co.za/legal) UNDER THE HEADING "MERCHANT SERVICE TERMS - SAFESHOP" ("SERVICE TERMS")
 AND FURTHER AGREES THAT ALL OF THE ABOVE (ie THIS APPLICATION FORM, GENERAL TERMS, AND SERVICE TERMS) SHALL COLLECTIVELY CONSTITUTE THE "AGREEMENT", AS DEFINED IN THE GENERAL TERMS; or
  - b. that should it have an existing agreement/contract, including an Agreement with PayU to render services and/or products, this Application Form intends:
    - i. to add new Services and/or to upgrade existing services rendered in terms of such contract/ agreement AND the Customer agrees that the said agreement/ contract will upon PayU's acceptance of this application be amended to include such new and/or upgraded Services and the terms and conditions of the Agreement, which includes the terms and conditions stipulated in 3a above shall be applicable to such new/upgraded Services;
    - ii. to re-sign existing Services rendered in terms of such contract/ agreement the Customer agrees that the said agreement/ contract will upon PayU's acceptance of this application be terminated; for these purposes the parties will enter into a new Agreement, which shall include the terms and conditions stipulated in 3a above.
4. ACKNOWLEDGES THAT A LINK TO THE GENERAL TERMS (INCLUDING PRIVACY POLICY) AND SERVICE TERMS IS INDICATED ON [www.payu.co.za](http://www.payu.co.za);
5. ACKNOWLEDGES THAT THE GENERAL TERMS (INCLUDING PRIVACY POLICY) AND/OR SERVICE TERMS MAY BE AMENDED BY PAYU FROM TIME TO TIME IN TERMS OF THE PROVISIONS OF THE GENERAL TERMS.
6. ACKNOWLEDGES AND AGREES THAT HE/SHE/IT HAS READ THE AGREEMENT AND AGREES TO BE BOUND BY IT.
7. agrees that no variation or addition to this Application Form will be binding on any of the parties unless recorded in writing and signed by both parties. Activation by PayU of any services provided to you in terms of this Application Form shall not in any manner whatsoever constitute PayU's acceptance of any variation or addition to the Application Form or to any of the General Terms or Service Terms applicable to the Services.
8. Unless the context clearly indicates the contrary, any term defined in the General Terms when used herein, shall bear the same meaning as defined in the General Terms.

Signed at  on this day  of  20\_\_\_\_\_

Signature \_\_\_\_\_

(Who warrants his/her authority)

Full Name\*

ID No.\*

Capacity\*

Address\*

\* Provision of the information marked as such in this Application Form is compulsory for the purposes of the Regulation of Interception of Communications and Provision of Communication Related Information Act 70 of 2002 (RICA) for processing of the Application Form.

\*\*Documentation required:

1. If Customer is a natural person:
  - a. a certified copy of his/her Identification Document/Passport/Refugee ID on which his/her Photo, Full Names & Surname and Identity Number/Passport Number/ Refugee Number appears is required;
  - b. copy of the document confirming the Address.
  - c. Letter from your acquiring bank confirming your Merchant ID, Terminal ID and MCC.
2. If Customer is a juristic person:
  - a. a certified copy of the Identification Document/Passport/Refugee ID of the person representing the Customer on which his/her Photo, Full Names & Surname and Identity Number/Passport Number/Refugee Number appears is required.
  - b. a certified copy of the Business Letterhead or a similar document which confirms company name, registration number and address;
  - c. copy of the Letter of Authority or Affidavit (only for Representative of juristic person);
  - d. copy of the document confirming the Address.
  - e. Letter from your acquiring bank confirming your Merchant ID, Terminal ID and MCC.

Customer Initials \_\_\_\_\_