## II.

Educational Program Learning Outcome Assessment Plan B.A. in English
These are Learner Outcomes identified for the current year. Feel free to use notes for details on items in the table.

Learning	Data Collection and	Results of	Use of Evaluation
Outcome	Analysis	Evaluation	Results
What should a	What assessment tools and/or	What were the findings of	What changes in curriculum,
graduate in this major know, value, or be able	methods will you use to determine	the Analysis Team? List any	courses, or procedures were made as a result of the program learning
to do at graduation	achievement of the learning outcome?  Describe how the data from these	specific recommendations.	outcome assessment process?
and beyond?	tools and/or methods will be		^
	collected. Explain the procedure to analyze the data.		
Critically analyze	1. Essay exams evaluated by	1. Exams were	1. Grading rubric prepared for
the works of major	assessment team at the end of	evaluated on student's	future assessments. (See
British and	the spring semester. Members	ability to analyze,	Appendix A for rubric)
American writers.	of the Division curriculum	support their	
	subcommittee for English form	arguments, and use	
	the assessment team. The	mechanics of language	
	exams were from an upper Division American literature	correctly. Of essays evaluated, 32% were	
	class and were evaluated by the	strong in analysis, 50%	
	team on the basis of the major	were adequate, and	
	principles of effective writing:	18% were weak. In	
	analysis, support, & mechanics.	support, 25% were	
		strong, 50% were	
	2. Portfolio review by	adequate, and 25%	2. Procedural change to adopt
	assessment team using new	were weak. In	NCTE-NCATE prescriptions.
	NCTE-NCATE prescriptions.	mechanics, 43% were	
	Analytical papers included on	strong, 37% adequate,	
	British and American literature	and 20% weak.	
	(See Appendix B for portfolio	2. Two graduates	
	guidelines for previous years.)	scored 2.8 on a 4.0	
		scale for analysis on	
		previously used rubric.	
		(4—highly competent;	
	3. PRAXIS scores—English	3—competent; 2—	3. Assessment team will
	Languages & Literature	minimally competent;	continue to monitor PRAXIS
		1—not competent.)	scores.
		(See Appendices C &	
		D for revised portfolio	
		assessment guidelines	
		and grading rubric)	
		3. 100 % pass for	
		PRAXIS (1 of 1) at last	

		reporting (See Appendix E for three years of PRAXIS scores for majors)		
Demonstrate proficiency in expository writing and in the ability to determine such necessary considerations as thesis, purpose, audience, and organization.	Writing Proficiency Exam, Junior level, all disciplines, faculty readers from across the university curriculum      PRAXIS (Writing)	<ol> <li>WPE pass rates, summer 05 (1 of 1—100%), fall 05 (4 – of 4—100%), spring 06 (4 of 5—80%). 90% pass rate for the school year (9 of 10). Follow-up recommended for failing students.</li> <li>PRAXIS 2005 (80% pass, 4 of 5)</li> </ol>	1, 2. Unsuccessful majors identified and counseled by Composition Chair. Their essays are examined in conference with weaknesses addressed and appropriate remedies suggested (such as regular appointments in the Writing Center.) The Composition Chair then conveys any pertinent information helpful to the faculty in strengthening instruction and thus learning. (See Appendix E for PRAXIS chart)	
	<ul> <li>3. CAAP score of 3 or 3+</li> <li>4. English 301 credit –an option for fulfilling the writing requirement.</li> </ul>	3. No CAAP options reported.	<ul><li>3. No CAAPS.</li><li>4. Minutes of the assessment team reflect the recommendation to include essay from ENG 300 or ENG 301 for portfolio.</li></ul>	
Demonstrate familiarity with research procedures in the discipline and in using other critical perspectives or arguments in defining their own.	Portfolio review by assessment team.	Two graduates scored 2.5 on a 4.0 scale in using research skills. (See Appendix D)	Assessment team will continue to monitor research skills as evidenced in the portfolio.	

Students will	PRAXIS scores (English	100% pass of PRAXIS	Assessment team will
demonstrate an	Languages & Literature)	at last reporting. (See	continue to monitor theories
understanding of		Appendix E)	and practices of language and
the theories and			grammar as evidenced in the
practices of			PRAXIS scores.
language and			
grammar.			

## APPENDIX A

# English Department ESSAY GRADING RUBRIC (NCTE Requirements)

The bulleted elements of each grade may not be represented with each assessment within the course. However, when all coursework assessments are considered, each grade would represent the bulleted qualities, although the list is not exhaustive. Most qualities are intended to apply to each grade.

### A This grade represents excellent to distinguished work for the course.

- The work exceeds what is ordinarily expected in scope and depth.
- The work shows originality and creativity and/or demonstrates sound critical thinking.
- The work may demonstrate application of concepts studied to new situations; there is willingness for risk-taking to tackle challenging problems.
- The work demonstrates mastery of the material; it is organized and complete.
- The argument, analysis, or problem-solving is complex.
- Writing and logic flow smoothly.
- The work contains few, if any, errors.

#### B This grade represents work that exceeds the basic expectations for the course.

- The work demonstrates insight and critical thinking.
- The work is organized, clear, and generally correct in analysis and/or facts; it is complete and reasonably thorough.
- The work demonstrates a solid understanding of the material covered by the assignment.
- The work demonstrates sound problem-solving skills; there is evidence of some risk-taking.
- The structure is sound and logical but the work may lack depth in some parts of the argument.
- The work contains few errors.

## C The work is competent, generally satisfying expectations, but reveals some gaps in student understanding, mastery or presentation for the course.

- The work satisfies the major requirements for the assignment.
- The work demonstrates competent problem-solving skills; it may manage straightforward problems well but have problems making connections and/or applying concepts to new situations.
- The work may leave some questions about understanding of parts of the course material because it is not quite complete or because there are noticeable oversights. It is less thorough and lacks details.
- The work is generally correct but contains some organizational or structural problems.
- The ideas have merit, but they may not be clearly presented or fully developed.
- The ideas may be obvious or somewhat superficial.
- The work may be weakened by grammar or punctuation errors.

### D The work is of a poor quality; it is substandard in several areas for the course.

- The work may not satisfy all requirements for the assignment.
- The work contains serious flaws in logic or omissions of information.
- The work reflects noticeable gaps in mastering the material and concepts studied.
- The work reflects oversight or incomplete analysis.

- The thinking is flawed except for that on the most basic of problems.
- The work may be unclear and poorly organized.
- The work may be disrupted with grammar or mechanical errors.

## F The work is not acceptable; it is substandard in many areas for the course.

- The work does not achieve the goals of the assignment.
- The work reflects little understanding of the material and concepts studied.
- The work contains serious errors, oversights, incomplete analysis, or carelessness. There is little evidence of the ability to recall information and relate it to the concepts studied.
- The work is incomplete and/or provides evidence of little thought.
- The work may not address the assignment.
- The work may be disrupted with serious errors in grammar and mechanics.

## APPENDIX B

I. Pre-program Assessment

Student Portfolio: Division of Languages and Literature For students earning the BA without teacher licensure

English ACT score
Reading ACT score
II. General Education: Writing skills, computer skills and critical thinking skills
Grade reports or transcripts from course work in all General Education classes
A grade report or transcript with a CR in Eng. 300 or a passing grade in Eng. 301
A grade report or a transcript showing credit in at least one computer class or a graded paper written by the student which demonstrates basic computer competency
Other ( )
Other ( )
III. The Major: Students should demonstrate their ability to complete in licensure requirements, the work force, or professional and graduate school.
Grade reports or transcripts from all classes in the major
Writing sample with a C or better from an upper-level class in the major or Praxis Specialty Area Scores or GRE Subject Area scores
Evidence or admission to graduate school (if available)
Evidence of procurement of professional employment (if available)
Other ( )
Other ( )

## Student Portfolio: Division of Languages and Literature For students earning teacher licensure: BSE or BA

I. Pre-program Assessment
English ACT score
Reading ACT score
II. General Education: Writing skills, computer skills and critical thinking skills
Grade reports or transcripts from course work in all General Education classes
Praxis I scores Reading Writing Math
A grade report or a transcript showing credit in at least one computer class
Other ( )
Other ( )
III. The Major: Students should demonstrate their ability to complete in licensure requirements, the work force, or professional and graduate school.
Grade reports or transcripts from all classes in the major
Praxis Specialty Area Scores
Praxis Principles of Teaching Learning Scores
Evidence of evaluation of student teaching (if available)
Evidence or admission to graduate school (if available)
Evidence of procurement of professional employment (if available)
Other ( )
Other ( )

#### APPENDIX C

#### **English Major Portfolio Assessment Requirements**

Rationale Supported by current educational research, portfolio assessment is theoretically based as a means of providing direct assessment and qualitative information. The portfolio enables "continuous" assessment of our English majors, and its multidimensional nature accommodates the linguistic and cultural diversity within our learning community. The portfolio provides evidence or "artifacts" of how information from various English content courses is applied and perhaps even how information from other disciplines is integrated into writings. Reflecting the nature of learning as a nonlinear and fluctuating process, the portfolio is flexible, and this flexibility also enables the strengthening of any weak areas identified in the program. Most importantly, the nature of language and thinking demands that we move beyond standardized testing to assess these skills. Portfolio assessment enables "showcasing" language and thinking abilities to address complex issues and problems. An important part of the portfolio will be reflective pieces intended to help extend and transform these writing experiences into personal examinations and evaluations that will lead to new understandings about reading, writing, and thinking. English education majors will also reflect on how these assignments address or demonstrate satisfying the National Council of Teachers of English (NCTE) standards pertaining to knowledge while the BA major will evaluate success in achieving the department's program standards. Those studying English education will submit this portfolio to Task Stream after faculty evaluation.

**Purpose** This portfolio provides both an opportunity to demonstrate growth during the program and to evaluate learning achievement. The portfolio will also be used for program evaluation.

**Audience** English faculty and outside accreditation representatives will read the portfolio.

**Submission** One semester prior to graduation or student teaching, submit your portfolio to your advisor. Appointments for help may be made with English faculty while working on this portfolio.

**Portfolio Requirements and Formatting** Use a 2.5 inch three-ring notebook. On the front of your portfolio, create an attractive cover that includes name, major and degree, semester and year of anticipated graduation. Use fresh copies of assignments without grades. Use 8 ½ by 11 inch white paper. Place a cover sheet over each assignment indicating course it was submitted for and semester and year.

**Table of Contents** There should be a table of contents with your portfolio, and the pages should be numbered.

**Resume** Place your resume just before the table of contents. Any standard format for the resume will be acceptable. The resume should include not only identifying information and work experiences but also all schools attended. Including your professional activities will also enable you to discuss your professional development. Place a reflection on your professional development after the resume.

**Artifacts** Choose papers and assignments/projects that meet the following criteria:

- A. Choose a paper that was written for a literature course early in your studies.
- B. Choose one paper from an upper-level course. The paper should demonstrate critical thinking, which is more than a display of knowledge on a content studied in English classes. Critical thinking involves the higher level skills of analyzing, evaluating, and synthesizing ideas and concepts explored in your courses. Good writing does not necessarily represent critical thinking, unless it does involve the higher-order thinking skills just stated.
- C. Choose a paper or an analysis of a literature paper or test that enables discussion of knowledge of language evolution and/or grammar.
- D. Choose at least one research paper that demonstrates not only the critical thinking but also your ability to integrate texts and use MLA documentation.

**Reflective Writings** A portfolio without reflection is simply a collection of papers. Reflective thinking contributes to your transformation from a student to a professional. Reflective thinking requires returning to these writing experiences, attending to feelings, evaluating the experiences in terms of what was learned, and putting these experiences into a context for the future. These reflections are both retrospective and projective.

A. For the introduction, just after the table of contents, write one reflective piece that creates a context for each artifact. Explain why the topic was chosen for the assignment given in what particular course, the process required to complete the assignment, feelings about working on the assignment and after working on the assignment, and what was learned in doing the assignment. Is there anything that would be done differently if revising any particular assignment? What distinguishes the weakest paper from the strongest one? Any changes in how writing and thinking are approached? This would even include the use of tools, e.g. papers handwritten first and now directly written on the computer, the Internet, the library, and collaboration with faculty? Why? Has awareness of how knowledge is acquired increased? What was learned about the reading process? What was learned about critically reading texts? What was learned about the connections among reading, writing, and speaking? How does purpose shape the reading and writing processes? Do the strategies change with

the purpose? What has been learned about the evolution of language and/or grammar? Come to some conclusion or evaluate how well you learned what in completing these assignments.

B. For the second reflective writing placed at the end of the portfolio, candidates studying English education will explain how these assignments addressed the NCTE content area standards, including and/or assuming an informed stance on issues about language. Those studying for the BA degree will explore how well program goals were satisfied. This writing will also explain how this knowledge will promote success in future plans.

## APPENDIX D

## **Rubric for Evaluating English Portfolio**

Criteria	Exemplary	Satisfactory	Incomplete	Score
Selection of Artifacts	All artifacts are clearly and directly related to portfolio (9)	Most artifacts are related to the purpose of the portfolio. (6)	Few artifacts are related to purpose of the portfolio (3)	
	The portfolio reflects the ability to follow instructions. (3)	There is no more than one error in following instructions. (2)	There are problems with following instructions (1)	
Reflections	The context for each artifact is clearly explained. (9)	The context for most artifacts is clearly explained. (6)	The context for several artifacts lacks clarity. (3)	
	The reflection illustrates the ability to effectively critique work and provide suggestions for constructive practical alternatives. (9)	Most of the reflection illustrated the ability to effectively critique work and provide suggestions for constructive practical alternatives. (6)	Some of the reflections illustrate ability to effectively critique work and provide suggestion for constructive practical alternatives. (3)	
	Reflection includes specific description to distinguish between weak and strong papers; depth of explanation of growth is impressive. (9)	Reflection includes specific description to distinguish between weak and strong papers; the explanation may lack some depth in illustrating growth. (6)	Some of the specific descriptions distinguish between weak and strong papers but the explanation fails to illustrate growth. (3)	
	The second reflection clearly addresses the statndards and explains how the portfolio contents demonstrate satisfying the standards. (9)	The second reflection addresses the standards but may not always clearly illustrate how contents demonstrate satisfying the standards. (6)	The second reflection sometimes addresses the standards but may not clearly illustrate how contents demonstrate satisfying the standards. (3)	
	The second reflection also explains clearly how this knowledge will promote success in achieving goals.  (9)	The second reflection explains adequately how this knowledge will promote success in achieving goals. (6)	The second reflection provides only some unformed notion of how this knowledge will promote achieving goals. (3)	
Writing Mechanics/ Usage	The text has no disruptive patterns of errors. (5)	The text may have no more than one disruptive pattern of errors. (3)	Errors cause some disruption in reading text. (1)	

#### **Reviewer's comments:**

Interpretation of Scores A---Exemplary: 59-63 B—Satisfactory: 37-59

Partially satisfactory or incomplete portfolios need to be resubmitted—less than 48 points.

## APPENDIX E

## **Praxis Scores for Majors**

		ENG Lang (Area)	Prin (PLT)	Reading (PPST)	Writing (PPST)	Math (PPST)	Ele Ed	SPA/FRE
<u>Name</u>	<u>Test Date</u>	Score(Passing)P/F	Score(Passing)P/F	Score(Passing)P/F	Score(Passing)P/F	Score(Passing)P/F	Content	
Adams, Jason	4/17/2004	173(157)P	153(152)P				Know	
Adams, Jason A.		173(137)1	100(102)1	184(170)P	184(172)P			
Adams, Jason A.		173(157)P	153(152)P	104(170)1	184(172)P			
Atley, Dionne R.		170(107)1	100(102)1	182				
Atley, Dionne R.				102	177(172)1 01101	170(100)1 01101		
Bain, Phyllis					183(172)P CPPST	172(169)P CPPST		
•	12/13/2004			172(170)P	173(172)P			
Benford, Keyna		159(157)P	163(152)P	177(170)P	176(172)P			
Blaylock, Rena D.		,	,	( -,	175(172)P CPPST			
Blaylock, Rena D.						1 ( 11)		
Bradley, Olivia		176(157)P	148(152)F					
Brewer, Summer		165(157)P		181(170)P	177(172)P	178(169)P		
Bricker, Sarah J.	5/21/2003			184(170)P	180(172)P	187(169)P		
Bricker, Sarah J.	6/22/2003							158 SPA
Bricker, Sarah J.	8/7/2004						176	
Brinston, Genda F.	1/11/2003			182(170)P				
Brinston, Genda F.	11/15/2003				175(172)P			
Brinston, Genda F.	6/12/2004					174(169)P		
Brown, Bridgit	11/5/2003	191(157)P						
Churchwell, Kennie V.	3/5/2005				174(172)P PPST			
Churchwell, Kennie V.	4/5/2005					170(169)P CPPST		
Churchwell, Kennie V.	6/11/2005	154(157)F						
Clayborne, Louise K.	3/17/2004			177(170)P	174(172)P	167(169)F		
Clayborne, Louise K.					174(172)P CPPST	167(169)F CPPST		
Clayborne, Louise K.		144(157)F						
Clayborne, Louise K.		144(157)F						
Clayborne, Louise K.						170(169)P		
Dozier, Nicole D.				175(170)P	176(172)P			
Dozier, Nicole D.						167(169)F		
Dozier, Nicole D.			163(152)P					
Dozier, Nicole D.						171(169)P CPPST		
Dozier, Nicole D.		164(157)P						
Durham, Nancy				175(170)P	175(172)P	170(169)P		
Durham, Nancy	6/12/2004	150(157)F	168(152)P					

Durham, Nancy C.	9/11/2004	165(157)P					
Edwards, Yakisha	10 /7 /9009			176(170)P	170(170)D	169(160)E	
Evans, Emily					172(172)P	163(169)F	
Evans, Emily				176(170)P	172(172)P	166(169)F	
Fipps, Nakeshia S.				173(170)P	177(172)P	172(169)P	
Flowers, Melaie S.				182(170)P	172(172)P	168(169)F	
Girdley, Kari		150(157)E	154(150)D		176(172)P		
Girdley, Kari		156(157)F	154(152)P		176(172)P		
Girdley, Kari		161(157)P	154(152)P	101(170)D	170(170)D	100(100)D	
Grgeszezak, Mary		182(157)P		181(170)P	178(172)P	180(169)P	
Haynes, Bobbie J.			150(150)D	177(170)P	172(172)P	174(169)P	
Haynes, Bobbie J.		150(155)	158(152)P	155(150)5	150(150)D	154(100)7	
Haynes, Bobbie J.		156(157)F	149(152)F	177(170)P	172(172)P	174(169)P	
Haynes, Bobbie J.		15 4(155)	158(152)P				
Haynes, Bobbie J.		154(157)F					
Haynes, Bobbie J.		159(157)P			100(150)5 05505	100(100)5 05505	
Hearn, Thelma M.		100(155)7			180(172)P CPPST	180(169)P CPPST	
Hearn, Thelma M.		183(157)P					
Hearn, Thelma M.							174 CIA K-5
Hodges, Suzanne M.		164(157)P	163(152)P				
Hunt, Loretta				172(170)P	177(172)P		
Hunt, Loretta						169(169)P	
Hunt, Loretta				172(170)P	177(172)P	169(169)P	
Hunt, Loretta		161(157)P	161(152)P				
Hunt, Loretta			171(152)P				
Jackson, Cheadra T.				175(170)P	175(172)P	166(169)F	
Jackson, Cheadra T.							
Jackson, Cheadra T.	11/23/2002	152(157)F	159(152)P				
Jackson, Cheadra T.			159(152)P				
Jackson, Cheadra T.	12/7/2002				175(172)P CPPST		
Jackson, Cheadra T.	4/4/2003					170(169)P	
Jackson, Cheadra T.	4/4/2003					170(169)P CPPST	
Jackson, Cheadra T.	4/17/2004		145(152)F				
Jackson, Cheadra T.	4/16/2005	159(157)P					
Johnson, Julius							
Kelly, Melody R.	9/26/2005				186(172)P CPPST	184(169)P CPPST	
Kelly, Melody R.	1/7/2006						182 (E = P)
Mayers, Ann M.	11/15/2003	184(157)P	173(152)P				
Mayhan, Marie							
Metcalf, Sherlyne L.	6/14/2004			181(170)P	173(172)P	172(169)P	

	176(169)P CPPST					Metcalf, Sherlyne L. 6/14/2004
					147(157)F	Moore, Nicole 1/10/2004
					147(157)F	Moore, Nicole 3/24/2004
	173(169)P	172(172)P	172(170)P			Moore, Nicole 4/17/2004
	173(169)P PPST	172(172)P PPST				Moore, Nicole 4/17/2004
					156(157)F	Moore, Nicole 6/12/2004
				156(152)P 7-12		Moore, Nicole 6/12/2004
					152(157)F	Moore, Nicole 11/20/2004
					152(157)F	Moore, Nicole 11/20/2004
	163(169)F	171(172)F	169(170)F			Moore, Shirley D. 6/3/2003
					180(157)P	Morris, Jessica 11/20/2004
				182(152)P		Morris, Jessica 1/8/2005
						Munday, Danita P. 4/17/2004
						Pounders, Vanessa
			170(170)P			Powell, Tura 6/12/1999
		177(172)P				Powell, Tura 11/20/1999
	307 CBTMath					Powell, Tura 6/26/2000
	164(169)F					Powell, Tura 9/13/2003
	170(169)P CPPST					Powell, Tura 1/29/2005
	179(169)P CPPST	175(172)P CPPST				Ratliff, Elmira 5/21/2005
						Ratliff, Elmira 8/17/2005
	179(169)P PPST					Rauch, Margaret J. 11/19/2005
		172(172)P PPST				Rauch, Margaret J. 1/7/2006
				169(152)P	177(157)P	Rogers, John 11/20/2004
156 (FRE)		179(172)P PPST		151(152)F 7-12		Russell, Amanda L. 11/19/2005
					Bio 187(150)P (E)	Skorupa, Anna M. 4/17/2004
	190(169)P CPPST	185(172)P CPPST	186(170)P CPPST			Skorupa, Anna M. 6/19/2004
	187(169)P CPPST	186(172)P CPPST	186(170)P CPPST			Smith, Edward F. 3/9/2004
					199((157)P (E)	Smith, Edward F. 4/17/2004
				167(152)P	173(157)P	Trapolino, Emily 9/11/2004
	331()P CBT	331()P CBT	334()P CBT			Trout, Thomas R. 6/24/2000
					SocStd 184()P (E)	Trout, Thomas R. 11/20/2004
	171(169)P	173(172)P	172(170)P			Turner, Elizabeth A. 6/12/2004
	162(169)F PPST	171(172)F PPST				Ware, Joshalyn L. 11/20/2004
	166(169)F CPPST					Ware, Joshalyn L. 4/1/2005
						Ware, Joshalyn L. 8/5/2005
		171(172)F CPPST				Ware, Joshalyn L. 11/28/2005
					191(157)P	Wein, David B. 4/17/2004
				172(152)P	162(157)P	Williams, Tara 9/11/2004