

Nettleton Commons 313 East Willow Street, Suite 104 Syracuse, New York 13203 Phone: 315-471-2222 or 800-788-1980

Fax : 315-471-6264

Hours: 9am-5pm ET, Monday-Friday E-mail: mseverance@advantagecny.com

May 1, 2015

Travel reservation form is due to Advantage Travel on or before June 4, 2015.

## - FLIGHT INFORMATION & RESERVATION REQUEST FORM -

# N.U.in ENGLAND LONDON AUGUST 18 – DECEMBER 5, 2015

ALTHOUGH YOUR PROGRAM FEE INCLUDES THE BASIC AIRFARE FROM BOSTON or JFK, PARTICIPATION ON THE GROUP FLIGHT IS NOT AUTOMATIC.

SUBMISSION OF A RESERVATION FORM IS REQUIRED TO BE INCLUDED ON THE GROUP FLIGHT.

	GROUP FLIGHT I	TINERARY FF	ROM BOSTON:			
18 AUG 15	VIRGIN ATLANTIC #12	DEPART:	BOSTON	9:50PM		
19 AUG 15		ARRIVE :	LONDON HEATHROW	9:10AM		
05 DEC 15	VIRGIN ATLANTIC #11	<b>DEPART</b> :	LONDON HEATHROW	2:30PM		
05 DEC 15		ARRIVE :	BOSTON	4:50PM		
GROUP FLIGHT ITINERARY FROM <b>JFK</b> :						
18 AUG 15	<b>VIRGIN ATLANTIC #46</b>	<b>DEPART</b> :	JFK NEW YORK	7:30PM		
19 AUG 15		ARRIVE :	LONDON HEATHROW	7:50AM		
05 DEC 15	VIRGIN ATLANTIC #45	<b>DEPART</b> :	LONDON HEATHROW	2:05PM		
05 DEC 15		ARRIVE :	JFK NEW YORK	5:00PM		

Any luggage fees\* imposed by the airlines are additional and are at your own expense. Please refer to the "Baggage" section in this document and refer to the <u>Virgin Atlantic website</u> (follow the economy class rules). Baggage policy is determined at the time airline tickets are issued, not when the reservation form is received.

### **GROUP FLIGHT FEATURES**

- : Option to purchase domestic connections to Boston or JFK
- : Return with the group or select an independent return date
- : Airport assistance is provided at Boston and JFK airports on the day of departure by N.U.in staff or Advantage Travel staff
- : Group flights are monitored by Advantage Travel personnel
- N.U.in staff meets the group upon arrival and provides transfers from Heathrow to housing facilities

## **OUTBOUND TRAVEL**

- : Transportation to connect to the group flight(s) is not included (see section on "Domestic Connections").
- : Please plan to check in for your international flight a minimum of 3-4 hours prior to scheduled departure and as instructed by The N.U.in Program staff.

#### DOMESTIC CONNECTIONS

If you wish to have Advantage Travel provide a quote for flights to connect to the group flights, please use the space provided on the reservation request form. Suggested itineraries and pricing will be emailed to you for your review and approval.

If you are booking domestic connections on your own, please do not confirm non-refundable type tickets until you have received email confirmation of your international flights. Additionally, please allow adequate time to claim and re-check your luggage flights.

#### RETURN FLIGHT INFORMATION

- Students who do not wish to return on the group flight(s) may request independent travel arrangements (see section on "Modifications").
- : Airline tickets cannot be issued with an "open" return. The airline ticket must show a return itinerary and travel dates.
- : Airline ticket is valid for one year from the date of purchase. Return travel must be completed by August 17, 2016.

#### MODIFICATIONS

- Your ability to make changes to the itinerary is limited. Please read the information below and consider your plans carefully before purchasing the airline ticket.
- : Itinerary modification requests must be submitted in writing. To minimize fees, they should be submitted with the original reservation request.
- : Changes cannot be made with the airline directly.

#### PRIOR TO TICKET ISSUANCE

- : If you do not wish to return on December 5th, you may request an independent return date (fare difference may apply).
- : If you wish to return to a different city than you departed from, the most economical option is to take the round trip group flights and then purchase a separate connecting flight to get to your final destination. Although Virgin Atlantic offers nonstop service to several U.S. cities, the cost to deviate from the group return to a nonstop flight to another city is significant (over \$400) and is not covered by program fees. The single exception is Newark. Students who depart with the group from JFK may request a Newark return for a nominal fee.

#### AFTER TICKET ISSUANCE

- : Fees apply for all modifications.
- : One return date change is permitted for the following fees and conditions:
  - : Date change made 30 days or more prior to the original return date and new return date: \$75 plus any fare difference.
  - : Date change made 29 days or less prior to the original return date and new return date: \$350 plus any fare difference.
- : Only one change is permitted at the fare levels shown above. Subsequent changes will result in additional fees.
- Routing changes (i.e. adding or deleting stops, changing the cities you fly out of or into) are not permitted, even for a fee. Return travel is valid on Virgin Atlantic on the originally ticketed itinerary only. Should you wish to alter your routing after your airline ticket has been issued, you will forfeit the entire value of your return ticket and will have to purchase a one-way ticket for onward travel.
- Once airline tickets are issued, the itinerary must be flown in sequential order.
- : Failure to use any portion of your ticket invalidates the entire ticket and the document loses all value.

**IMPORTANT INFORMATION ABOUT AVAILABILITY....**In order to book or change any flights, seats must be available in a specific inventory, which is limited and is not guaranteed; a fare difference may apply. *Please be flexible with your dates and make changes early for best availability and to avoid disappointment.* 

## SUBMITTING A RESERVATION REQUEST FORM

- : Reservation request forms are due on or before June 4th.
- : Reservation requests may be mailed, faxed, scanned and emailed or <u>submitted online</u>. Phone orders are not accepted.
- : Airline documents are issued based on the information you provide on the reservation request form. N.U.in and/or Advantage Travel are not responsible for any fees incurred due to incorrect or incomplete information, so please be as accurate as possible when completing the reservation form.

#### PROCESSING YOUR RESERVATION / FLIGHT CONFIRMATION

- : Group flight requests are honored on a first-come, first-served basis.
- : If you are booking the round trip group flights online you may request an immediate email confirmation. If you plan to fax or scan and email the form, our agents will process your reservation request and email you the confirmation.
- : If you are requesting a modification (flights from/to a different city, travel on an alternate date, connecting flights, etc.) you will receive the flight options by email after our agents have checked rates and availability. Requests for deviations are processed manually, so please allow a few days for our agents to research the options and send you pricing and itinerary choices.
- : Please review our emails carefully and notify us of any discrepancies so that unnecessary fees and penalties can be avoided.
  - Your first and last name must match your passport exactly. (Middle names generally do not appear on airline tickets.)
  - Alternate arrangements will be offered if the dates/flights you request are not available. Therefore, it is also important that you
    review your itinerary for accuracy.
- Should your group flight application form be received after seats on the group flight are sold out, Advantage Travel will do everything possible to get you on the same flight as the group, although a fare difference may apply.
- : Most group flight participants will not see a seat assignment on the flight confirmation. Typically, the airlines reserve a block of seats for the group and allocate individual seat numbers at the airport on the day of departure.

#### DOCUMENT DELIVERY

- Your airline ticket will be issued electronically. The e-ticket confirmation/itinerary is sent to the email addresses you provide on the reservation request form 10-21 days prior to departure.
- : Unless you request otherwise, your e-ticket will be issued round trip and the same confirmation and/or e-ticket number will apply to your return, so please do not delete this information after you reach your destination.
- : If you have NOT received your airline documents within 7 days of departure, please call Advantage Travel at 800-788-1980. Note: Group tickets do not have bar codes that can be scanned. You will use your confirmation number for airline check in.

#### **PAYMENT**

- : The cost of the round trip group flight is billed to N.U.in Payment for any optional items is due by June 4<sup>th</sup>. We accept MasterCard, VISA, Certified Checks and Money Orders. Personal checks are accepted as long as they are received on or before the form due date.
- Any luggage fees imposed by the airlines are additional and are at your own expense.

#### CANCELLATIONS

- : Although this is an included program and the cost of the basic group flight is billed to N.U.in, you are still financially liable for penalties due to cancellation or withdrawal. If you sign up for the group flight and later withdraw, please notify Advantage Travel immediately to limit financial loss.
  - : Airline tickets are non-refundable once purchased.
  - : There are no refunds for unused flight segments.
  - : Once airline tickets are issued, the itinerary must be flown in sequential order. Failure to check-in on time and/or use any portion of your ticket invalidates the entire ticket and the document loses all value.
- : We highly recommend travel insurance to protect against unforeseen events (please refer to the "Insurance" section).

#### **BAGGAGE**

: The airlines have very strict policies with regards to luggage, which are subject to change without notice. They have the right to charge for and/or refuse overweight, oversized or additional luggage. In order to be prepared on the day of departure, all travelers must reconfirm luggage allowances and restrictions directly with the airlines.

VIRGIN ATLANTIC 1-800-862-8621 Virgin Atlantic Website

- : Baggage policy is determined at the time of ticket issuance and not when payment is received.
- : For current information on what can and cannot be brought onto an aircraft, please refer to the TSA website.
- The inclusion of other airlines in your flight itinerary (e.g. adding a connection from your home town) may change the rules that you need to follow. In order to be prepared on the day of departure, it is our recommendation that you check the luggage rules of all airlines in the itinerary and follow the most restrictive rules.
- : If all of your flights are on a single ticket, you can expect to through-check luggage to your final destination. If you have multiple tickets, you should expect to claim and recheck your luggage at connecting points (please allow adequate time between flights).
- Federal law forbids the carriage of certain hazardous materials, such as aerosols, fireworks, and flammable liquids, aboard the aircraft. If you do not understand these restrictions, contact your airline or go to <a href="faa.gov/about/initiatives/hazmat\_safety/">faa.gov/about/initiatives/hazmat\_safety/</a>.

#### **ENTRY REQUIREMENTS**

: All U.S. citizens traveling abroad must possess valid travel documents, which includes a passport and, possibly, a visa. Different situations require different documents. *You do not need to be in possession of these documents to make flight reservations*, however, it is your responsibility to make sure that you have the proper documentation prior to travel. Any costs associated with the failure to have proper travel documentation (including but not limited to the loss of the entire ticket cost) is solely the responsibility of the traveler. You can familiarize yourself with the specific document requirements for the country(s) you are visiting by contacting the U.S. Department of State (<a href="www.travel.state.gov">www.travel.state.gov</a>) or by contacting your N.U.in Program Coordinator.

## **TSA "SECURE FLIGHT" DATA**

: Advantage Travel must collect date of birth, gender and full name from all travelers in order to satisfy federal requirements mandated by the Transportation Security Administration (TSA). Advantage Travel cannot accept or process any reservation requests, without this information. The TSA's privacy policy, as well as additional details can be found at <a href="https://www.tsa.gov">www.tsa.gov</a> using the keywords, "Secure Flight".

#### **INSURANCE**

- : You may want to consider purchasing insurance to cover unexpected medical/accident costs, damage or theft of personal property while you're abroad or to cover nonrefundable airline penalties.
- : Please contact Lori lannuzzo (<u>liannuzzo@advantagecny.com</u>) for details.

#### SPECIAL SEAT ASSIGNMENTS

: Since the airlines control pre-assigned seating, Advantage Travel cannot guarantee specific seats. If you have special seating needs due to a physical condition, please contact Advantage Travel prior to purchasing your ticket to determine if your needs can be accommodated.

#### **SPECIAL MEALS**

- : Most standard meal requests (i.e. vegetarian, kosher, low-fat, lactose free, etc.) can be honored on long-haul flights if they are requested at least 72 hours prior to departure.
- : Allergen-free meals and/or an allergen-free environment are not available on all services. If your allergy is severe, it is strongly recommended that you carry appropriate medicine in the event of a reaction. You must notify the airlines prior to travel if you have an allergy that could result in death.

### **MEDICAL CONCERNS**

: Air travel, in particular over long distances, exposes passengers to a number of factors that may have an effect on their health and well-being. Passengers with health concerns should consult their doctor and the airline prior to committing to travel.

#### DISINSECTION

: Disinsection is permitted under international law in order to protect public health, agriculture and the environment. Some countries require insecticide spraying of aircraft. Federal law requires that we refer you to <a href="https://example.com/thebours.com/theb

### TRAVEL INTERRUPTIONS

: Unfortunately, travel interruptions (schedule changes, weather, strikes, equipment malfunction, etc.) do occur and may cause disruption to your itinerary. Be prepared! Travel with extra money, cell phones and cell phone charger, clothes, and any necessary medication, etc. Advantage Travel is not responsible or liable for interruptions caused by the airlines, acts of God or others. Travel insurance is highly recommended.

## RESERVATION REQUEST FORMS ARE DUE TO ADVANTAGE TRAVEL ON OR BEFORE JUNE 4th.

FORM MAY BE FAXED, MAILED, SCANNED AND EMAILED OR SUBMITTED ONLINE.

If you are faxing your form, kindly wait 24 hours before calling to see if it has been received.

**Mail to**: Advantage Travel of CNY, Inc.

313 East Willow Street, Suite 104

Syracuse, NY 13203

**Fax to**: 315-471-6264

**E-mail**: <u>mseverance@advantagecny.com</u>

## FLIGHT RESERVATION REQUEST FORM

# N.U.in ENGLAND LONDON AUGUST 18 – DECEMBER 5, 2015

N.U.*in* and/or Advantage Travel are not responsible for fees incurred due to incorrect or incomplete information, so care should be taken to provide complete and accurate information below.

*Mandatory fields. Reservati	<b>Travele</b> on cannot be processed without this	r's Information information. Fees ap	ply for name changes aft	er airline tickets are issued.		
Name, exactly as it appears on yo	our passport (or the legal documen	t you will use to check	in for your flights):			
*Last	_ast *First		*Middle			
Mailing Address:						
*Cell Phone:		*Date of Birth	MM / DD / 2000/	*Gender		
*E-mail:			MINI / DD / YYYY			
	Down of / For own		-4!			
	Parent / Emerge	ncy Contact Inform	iation			
Emergency Contact Name:		Relationship:				
Daytime Phone:		Evening Phone:				
Cell Phone:	· · · · · · · · · · · · · · · · · · ·	*E-mail:				
	Flig	ht Request				
DOMESTIC U.S. CONNECTIONS needs.)	3: (If you need rates for a connecting	g flight to Boston or JFI	K, please use the spaces	s below to indicate your travel		
I would like a quote for travel from	l	; returning	g to			
If you are requesting domestic con	nections, kindly allow a few days for	us to research the bes	st flight options and respo	ond to you by e-mail.		
-or-	ip with the group from BOSTON					
Please note that the fare	ndently (Please use the spaces beloe difference to return to a city othe ravel will quote the fare difference	er than one you depai	rted from can be signifi	cant. If you wish to modify the		
Outbound: Le	eave from Boston	Leave from JFK				
Return: From London	O		On(1 <sup>st</sup> and 2 <sup>nd</sup>			
	(City)		(1 <sup>st</sup> and 2 <sup>nd</sup>	choice travel date)		

Authorization
Authorization  I acknowledge and understand that fees apply for cancellation and/or changes once the reservation request form has been processed and that expenses due to cancellation, change or withdrawal are my own responsibility.
SIGNATURE:
(Form cannot be processed without a signature.)
Special Requests
Please indicate any special requests:
▼ ▼ ▼ COMPLETE ONLY IF YOU ARE PURCHASING OPTIONAL ITEMS ▼ ▼
Fare Calculation
(For students whose forms are submitted on or before June 4, 2015) (If you are requesting return travel on an alternate date or to an alternate city – any fare difference will be emailed to you.)
+ \$ 0.00 Round trip airfare from Boston or JFK on the group flights
+ \$ Optional items
+ \$ Total amount enclosed or to be charged
Payment Information
PAY BY CREDIT CARD: MasterCard VISA
Amount Authorized \$
Card Number CVV CODE Exp. Date
Cardholder Name
Cardholder's Complete Billing Address
Cardholder's Daytime PhoneBusiness Phone
Cardholder's Signature (X)
PAY BY CHECK OR MONEY ORDER:  Make payable to Advantage Travel of CNY, Inc.  Payment must be received no later than June 4, 2015

PLEASE MAKE A COPY OF THIS FORM AND RETAIN FOR YOUR RECORDS.

Please send to: ADVANTAGE TRAVEL OF CNY, INC

**SYRACUSE, NY 13203** 

313 E WILLOW STREET, SUITE 104

# N.U.in ENGLAND LONDON AUGUST 18 – DECEMBER 5, 2015

You are responsible and bound by the regulations and policies of the carrier including, but not limited to, the information contained herein. Advantage Travel does not assume further responsibility for any aspect of your travel beyond securing this fare and issuance of your ticket. In order to acquaint yourself with the regulations that govern your travel, please review this document thoroughy and refer to the appropriate airline website. Your acceptance of this fare and ticket constitutes acknowledgement of the above.