

# The University of Texas MD Anderson Cancer Center CME INFORMATION

## Basic Principles in Communication Skills for Clinical Oncology

MEMV 1127

### Accreditation/Credit Designation

The University of Texas MD Anderson Cancer Center is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

The University of Texas MD Anderson Cancer Center designates this enduring material for a maximum of 2.00 *AMA PRA Category 1 Credits*<sup>TM</sup>. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

This enduring material has been designated by The University of Texas MD Anderson Cancer Center for 2.00 *AMA PRA Category 1 Credits*<sup>TM</sup> in medical ethics and/or professional responsibility.

Release Date: February 1, 2013

Expiration Date: January 31, 2015

### Target Audience

This enduring material will be of value to oncologists, nurses, PAs, trainees (fellows, interns, residents) and other health care professionals.

### Goals

- Create positive changes in physician competence in relation to communicating with patients
- Improve performance in communicating with patients by learning techniques described in this educational series
- Improve the health status of patients by communicating treatment information in an appropriate manner and allowing the patient to make an informed decision

### Educational Objectives

After participating in this enduring material, the participant should be able to:

- Demonstrate appropriate communication skills to promote an increase in patient satisfaction with the overall care provided (knowledge, competence, performance, patient outcomes)
- Discuss options for treatment plans with patients that will be more congruent with what the patient wants and increase patient compliance to treatment plan (knowledge, competence, performance, patient outcomes)
- Interpret patient emotions and employ appropriate communication techniques to acknowledge these emotions and decrease dissatisfaction and antipathy from patients (knowledge, competence, performance, patient outcomes)
- Decrease potential of malpractice litigation (knowledge)

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**The University of Texas MD Anderson Cancer Center  
TECHNICAL REQUIREMENTS**

**Basic Principles in Communication Skills for Clinical Oncology**

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To obtain **AMA PRA Category 1 Credit™** for this activity, complete the Registration Form, Post-Test (must pass with 70% or better) and Evaluation form, found after the last video and submit online to view/print your CME certificate.

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**For questions about this program, please contact:**

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**Hardware/Software Requirements**

I\*CARE instructional materials are available as streaming media. No download or client-side plug-in is required. They may be viewed on multiple hardware devices, including Windows and Macintosh desktops, laptops, tablets, and portable devices.

Certain assessments require the Adobe Acrobat Reader a free download is available at <http://get.adobe.com/reader/>

**Browser:**

Internet Explorer 6 or later  
FireFox 1.x or later (Windows), 1.5.0.3 or later (Macintosh)  
Safari 2.x or later

**Other Requirements:**

Internet Connection  
Web Browser with Flash Player 10 or HTML5 MP4 video playback capability

**Privacy Statement:**

*Our site's registration form requires users to give us contact information (such as their names and e-mail addresses), unique identifiers (such as employee numbers) and demographic information (like zip codes). These are requirements of the Department of CME/CM to maintain accurate records of CME accumulation. The subscriber's contact information is used to contact the subscriber when necessary.*

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