Fold lengthwise along white line and cut at dotted line below. Fold again into thirds to make wallet-sized.

FOR MEDICAL EMERGENCIES HAVE THE FOLLOWING:

1. Name of caller, phone/fax no., relationship to patient
2. Patient's name, age, sex
3. Description of patient's condition
4. Name, location and phone number of hospital
5. Name and phone number of treating doctor; where and when treating doctor can be reached
6. Health insurance, workers' compensation and auto insurance information (if involved in an auto accident)
7. Policy Plan No.
8. Name of Insured

FOR POLITICAL EMERGENCIES HAVE THE FOLLOWING:

1. Name of caller, phone/fax no., relationship to evacuee(s)
2. Evacuee(s) name, age, sex
3. Description of political emergency and reason for evacuation
4. Name, location and phone number where evacuee(s) can be reached
5. Policy Plan No.
6. Name of Insured

EXECUTIVE ASSISTANCE® SERVICES

Plan No. _____

Policy No. _____

Name of Policyholder:

_____

This is not a credit card or medical insurance card.

europ assistance

®

ATTENTION: MEDICAL PERSONNEL OR POLICE

In medical or political unrest emergencies, 24 hour assistance will be provided to the individual named on this card. See Description of Services. Call toll free IDD+ (800) 0200-8888 or collect 1+ (202) 659-7777 when outside U.S. and Canada; toll free 1+ (800) 766-8206 within U.S. and Canada. Language assistance provided.

ATENCIÓN PERSONAL MÉDICO O DE POLICÍA

En caso de emergencia médica o disturbio político, se proporcionará asistencia médica las 24 horas del día a la persona cuyo nombre aparece en esta tarjeta. Vea la descripción de servicios. Llame al número gratuito IDD+ (800) 0200-8888 o por cobrar al 1+ (202) 659-7777 si está fuera de los EE.UU. o Canadá; ó 1+ (800) 766-8206 dentro de los EE.UU. y Canadá. Asistencia disponible en varios idiomas.

ATTENTION: ASSISTANCE MÉDICALE OU POLICE

Une assistance 24/24h sera fournie à la personne dont le nom figure sur la carte en cas d'urgence médicale ou d'agitation politique. Référez-vous à la section relative à la description de nos services. Appel gratuit: indicatif du pays + (800) 0200-8888 ou appel en PCV: 1+ (202) 659-7777, hors États-Unis et Canada. Appel gratuit 1+ (800) 766-8206 pour les appels provenant des États-Unis et du Canada. Assistance fournie en plusieurs langues.

DESCRIPTION OF EXECUTIVE ASSISTANCE® SERVICES

Through pre-eminent global service providers, ACE offers a unique and proprietary combination of live and e-services to address emergencies faced by those who travel or work outside their home country. Executive Assistance® Services provide covered employees, volunteers, students and chaperones who travel on covered trips with online pre-trip security and travel information and – while they are traveling – with 24 hour access to global providers of emergency medical, personal, legal and travel services, emergency medical and political evacuation or repatriation, and concierge services.

HOW TO USE EXECUTIVE ASSISTANCE® LIVE SERVICES

When traveling or temporarily assigned outside your home country call Europ Assistance USA 24 hours a day worldwide.

IDD + (800) 0200-8888 toll free outside U.S. and Canada
1 + (202) 659-7777 collect outside U.S. and Canada
IDD + 1 + (202) 659-7777 direct dial outside U.S. and Canada
1 + (800) 766-8206 U.S. and Canada

WHEN TO USE EXECUTIVE ASSISTANCE® LIVE SERVICES

While traveling or working outside your home country

- Emergency medical or political* evacuation
- Referral to doctor or hospital
- Hospital admission deposit
- Are hospitalized
- Emergency prescription medication replacement
- Emergency travel arrangements, return of traveling companion/dependents and vehicle return
- Language assistance or translation services
- Legal referral
- Critical travel document replacement (passport, credit card)
- Emergency cash advance
- Embassy or consulate contact information
- Concierge services

Before you travel

- Pre-trip medical referral information

*emergency political evacuation services are provided by iJET Intelligent Risk Systems through Europ Assistance USA

WHEN TO USE EXECUTIVE ASSISTANCE® E-SERVICES

Before and during your travel, to access the following e-services, go to **www.aceExecutiveAssistance.com** (see your administrator for log on details).

- Global security information and alerts powered by iJET Intelligent Risk Systems
- Global health information and safety tips powered by Europ Assistance USA

This identification card provides a brief outline of Executive Assistance® Services available to persons who are covered by policies of the ACE Group of Companies that include Executive Assistance® Services. The terms ACE, ACE Company and ACE Group of Companies refer to the underwriting insurance companies owned by ACE Limited issuing policies including these services. The availability of these services for you is subject to the terms and conditions of the policy. Coverage is underwritten by member insurers of the ACE Group of Companies owned by ACE Limited (NYSE:ACE). Europ Assistance USA will make every effort to refer you to appropriate medical and other providers. Services may be provided by a third party vendor. Neither the ACE Group of Companies nor Europ Assistance can be responsible for the quality of results of services provided by these independent providers. Services shall not be available if the insurance policy or specific coverage no longer is in effect for the policyholder or the policy limit has been exceeded. By requesting assistance, you agree to assign to the ACE insurer that issued the policy your rights to recover from any of your responsible insurers any expenses that any ACE Company incurred. In all cases, the medical professional, the medical facility and/or attorney suggested by Europ Assistance or services provided directly to the eligible person pursuant to the insurance policy issued by any ACE Company are not employees or agents of Europ Assistance or any of the ACE Group of Companies, and the final selection of the medical professional, medical facility or legal counsel is your choice alone. Europ Assistance and the ACE Companies assume no responsibility for any medical advice or legal counsel given by the medical professional and/or attorney, nor shall Europ Assistance or any ACE Company be liable for the negligence or other wrongful acts or omissions of any of the legal and/or healthcare professionals providing direct services pursuant to any insurance policy issued by any member of the ACE Group of Companies. Neither you nor the policyholder shall have any recourse against Europ Assistance or any ACE Company by reason of any suggestion of or contract with a medical professional and/or attorney.