

OHIO UNIVERSITY LANCASTER MEDICAL ASSISTING TECHNOLOGY TECHNICAL STANDARDS

The goal of the MAT program is to prepare competent entry-level medical assistants in the cognitive (knowledge), psychomotor (skills), and affective (behavior) learning domains. While trying to attain this goal, a variety of activities is required.

To ensure the safety and health of MAT students, instructors, patients, supervisors, and colleagues while performing these activities, the MAT student must be able to demonstrate this set of technical standards.

Medical assisting students:

1. must be neat and well groomed with appropriate personal hygiene/appearance and have a courteous, pleasant manner necessary for personal contact with patients and colleagues.
2. must have the manual dexterity to operate medical office equipment such as computers, blood analyzers, and microscopes, and be able to use venipuncture and injection needles.
3. must have sufficient sensory skills required to perform laboratory skill tasks such as palpitation, auscultation, and venipuncture, and be able to identify shapes and colors under a microscope. Additionally, must have the skills of all five senses: see, hear, smell, touch, and taste as are needed to perform other laboratory/diagnostic skills as required in the ambulatory care setting.
4. must be able to negotiate passageways, hallways, and rooms found in an ambulatory care facility.
5. must be able to lift thirty pounds and be able to stand on his/her feet for extended periods of time, i.e., two hours.
6. must be able to respond calmly, professionally, and appropriately to medical emergencies as required in an ambulatory care facility.
7. must be able to communicate accurately and clearly in written and oral standard English.
8. must demonstrate the interpersonal skills necessary to develop and maintain positive relationships with patients, faculty, and co-workers as part of a diverse population regardless of age, race, color, gender, religion, national origin, sexual orientation, or physical and mental disability.
9. must be able to function appropriately and effectively under stress and the changing environments found in ambulatory health care.
10. must possess the ability to make independent judgments and problem solve within established procedures and guidelines.
11. must possess the intellectual abilities necessary to obtain patient information, perform physician directives, perform required laboratory tests, record medical information accurately, and communicate information between patients and the health care team.
12. must possess the emotional health needed to exercise good judgments, monitor and react appropriately to patients, colleagues, and monitor one's own emotional needs and responses.
13. must be able to constantly interact with people and handle multiple responsibilities quickly, calmly, quietly, and efficiently.
14. must be able to adhere to confidentiality requirements of health care as dictated by HIPAA regulations.

I, _____ (name of student), have read the MAT Technical Standards and understand that I must meet these in order to be enrolled in the Ohio University MAT program and graduate with a major in Medical Assisting Technology.

Student's signature

Date Signed

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