



Guaranteed Emergency Ride Home (GERH) Program

A benefit of the KCATA TRIP & The JO Passport Programs

Steps:

- 1) Contact Human Resources (816.235.1621) to request a Guaranteed Emergency Ride Home (GERH). HR will verify that you are a TRIP plan or JO Passport member and ask for a pick-up location.
- 2) HR will contact the Metro or JO at which point they will authorize the request, call a taxicab company to arrange the trip and then call back to HR with the confirmed pick-up time and location.
- 3) Once the taxicab arrives, give a copy of the completed and signed GERH Authorization Form to the taxicab driver (provided to you by HR). Be ready to show the driver a valid picture I.D. **Note:** You do NOT need to tip the driver, the JO or Metro pays for the entire cost (including tip).
- 4) The taxicab driver will take you to your destination and then ask you to verify the length of the trip so that the taxicab company can accurately invoice The Metro or JO.

Note: Only 1 intermediary stop is allowed if it is relative to the emergency (i.e. – stopping at a day care center before going home).