# Discovery Benefits

# Reimbursement Request Form

### Form Completion Guide

#### **STEP 1:** Participant Information

simplify.™

- Please write legibly. Missing information may delay the processing of your claim.
- **Email address:** If you enter your email address we will set up automatic email notifications. You do not need to provide it on this form again unless it has changed. Watch for emails from us and allow emails to pass through spam protection.

#### **STEP 2:** Reimbursement Information

- Choose the plan year and indicate if you filed the claim online.
- Plan Type Code: Use the three-letter code below the grid to identify the account you desire reimbursement.
- Date Expense Occurred or Provided: Provide a date or a range of dates
- Product or Service Provider: Give a short description of the service (ex. Dental, Rx, Dr. Jones, etc.)
- Person Receiving Product/Service: Indicate what family member is receiving the service
- Claim Amount: Provide the total requested amount from the documentation. Review your Summary Plan Description, Employee Guide, and read the guidelines and certification sections on this form.
- Dependent care accounts only: Dependent care receipt attached OR Dependent care provider signature and tax ID: If you have a dependent care receipt you do not need to obtain your provider's signature. If you do not receive a receipt, please have the provider sign the form and include a tax ID #.
- Total Reimbursement Requested: Total your claims.

#### **STEP 3:** Account Maintenance

This step is not required unless you need to add or update your direct deposit information or change your address.

#### **STEP 4:** Participant Certification

Sign and date the form after reading the Participant Certification. Your signature is required for reimbursement.

#### **Documentation/Substantiation Guidelines**

For medical reimbursements, please attach a copy of your insurance company's Explanation of Benefits (may be required for HRA accounts) or copies of receipts/bills if there is no insurance coverage to document the amounts. For Medical Spending Accounts, documentation should include the date and type of service, name of service provider, and the final responsibility for service. For additional information, please see the Summary Plan Description or call us toll-free at 1-866-451-3399.

#### Form Submission Guide

- STEP 1: Gather supporting documentation/substantiation
- **STEP 2:** Determine the method that you prefer to submit your claim
  - 1. Fax toll free to 1-866-451-3245
  - 2. Mail to PO Box 2926, Fargo, ND 58108-2926

#### STEP 3: Submit both the Reimbursement Request Form and a copy of your substantiation

Discovery Benefits will process your claim promptly (two business days from receipt). If there are any concerns about your claim, you will be notified in writing.

#### **STEP 4:** Track your submission below

Plan type:	
Date(s) of service submitted:	
• ,	
Type of service submitted:	
Method submitted:	
Date submitted:	
Reimbursement received:	
Notes:	



# Reimbursement Request Form

## **Discovery Benefits**

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Social S	ecurity Number							Emplo	yee I	D#				
Email ac	dress (if provided	l, all notifica	ations wil	I be sent	t via em	nail)								
	<b>P 2 - Reimbu</b> nt Plan Year	urseme Previo			tion		-				nim online File your cl	_	Yes e at discoveryb	□No penefits.com
If a plan	year is not indicat	ed the clai	m will be	filed for	remaini	ing dollar	s in the p	previous	plan	year i	f the plan ha	s a grace	period.	
Plan Type*	` ' '		Product/Service Provider Feel free to add all expenses for a Plan Type together as one claim					Person Receiving Product/Service			Claim Amount		Care ched Provider ind re below	
EMSA -	Types: Medical Spending Employer Funde lealth Reimburser	d Medical S	Spending	Accoun	t; EDC/	<b>A</b> – Empl			pend	ent Ca			ibursement Requested:	1
	3 – Accou													
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