



162 Middle Street • Pawtucket, RI • 02860
 Phone: 1-888-332-1931 • Fax: 1-888-722-7307
 Email: NewEnglandSalesTeam@ColletteVacations.com

Friday, May 23, 2008

Group Reservation Confirmation Letter

Thank you for choosing Collette Vacations. We sincerely appreciate your business.
 Tour: Southern Charm featuring Charleston, Savannah & Jekyll Island
 Departing: Sunday, April 05, 2009

Please carefully review this letter as your confirmation for travel. Included below is a summary of your departure date, destination, group reservation number, and financial terms. Please initial and sign this confirmation form and return to Collette Vacations. Please keep a copy for your records.

Kay's Tours
 125 S King St
 Danbury, CT 06811-3536
 Attn: Kay Schreiber
 Phone: (203) 790-8342

Group Reservation Number 318224
 District Sales Manager A7 - Tracy Finch
 Currency Code USD

Deposit Amount \$100 Per Person due with names upon reservation.
 Final Payment Due 04 Feb 2009
 Departure Gateway New York
 Number of Seats Held 12
 Seat Reduction Date 05 Dec 2008

Base/Shell per person Rates: **Double \$1,999; Single \$2,599; Triple \$1,969**

(Base Rates include the following components. Items marked with an asterisk (*) are optional and are not included in the above rates)

Start Date	End Date	Item	Price	Commission %
05 Apr 2009	11 Apr 2009	Southern Charm	Double \$1,349	15
			Single \$1,949	15
			Triple \$1,319	15
05 Apr 2009	05 Apr 2009	Transfer: Charleston Arrival Transfer - Air Inclusive - Pickup: Airport - Drop: Hotel	Included	0
05 Apr 2009	05 Apr 2009	Package Airfare - New York (NYC)	\$580	10
05 Apr 2009	05 Apr 2009	Insurance: Land & Air Domestic 6 Days or More - Land/Air	* \$140	15
05 Apr 2009	05 Apr 2009	Fee / Tax: Air fuel surcharges	\$20	0
05 Apr 2009	05 Apr 2009	Fee / Tax: Air taxes and fees	\$50	0
11 Apr 2009	11 Apr 2009	Transfer: Jacksonville Departure Transfer - Air Inclusive - Pickup: Hotel - Drop: Airport	Included	0

Commission payable to Kay's Tours

Initial _____

GROUP AIR CONFIRMATION

We have confirmed 12 air seats at \$580 per person for your group, excluding taxes.

Names are due by 12/05/2008 and additional request after this date will be *subject to availability* at time of booking.

Please review and sign acceptance of schedule and terms. _____ Date: _____

TERMS

Air

- Air rates, schedules, taxes and fees are subject to change until passengers have paid in full.
- If air is canceled within 90 days of departure, penalties may apply. Name changes are subject to penalties within this time period.
- Groups who purchase Collette Air will receive **complimentary hotel transfers** on the scheduled day of arrival and departure, not including pre or post stays.

Airline fees and surcharges are included at time of pricing but are subject to change without notice. Any increase in airline fees, fuel surcharges or taxes imposed by airlines or governments or any supplier, both domestic and foreign, or other entity, will be passed on to the participant until passengers have paid in full.

Deposits and Names

- A per person deposit is due with passenger names
- Should your clients decide to purchase our trip cancellation waiver they must do so at time of booking
- Payment of a per person waiver fee guarantees a full refund of all payments (including deposit) except for the waiver fee itself, in case of cancellation of travel plans for any reason prior to the day of departure.
- **All names submitted to Collette Vacations must appear exactly as shown on passengers' passports.**
- Any name changes are subject to penalty.

PreSold Options

- 5% commission is paid on pre-sold options.
- Options purchased on tour are non-commissionable.

Revision Fees

- A handling fee of \$25 per change will be assessed for any change or revision made to a reservation.
- A change of tour date or tour itinerary within the guidelines of the cancellation policy will be treated as a cancellation and regular cancellation fees apply.
- If flight changes or flight cancellations are requested, revision fees or airline cancellation fees will apply.

A voluntary change of departure within 90 days of original departure date will be treated as a cancellation and cancellation charges will apply.

Seat Reductions

On the seat reduction date, your group space will be reduced to the number of seats under deposit with names.

Triple Rooms

Triple rooms are normally a standard double room with **2 beds**. A cot or rollaway bed may be requested but not guaranteed due to size of room and fire codes.

If you have not purchased waivers, and you need to cancel for any reason prior to the day of departure, the Cancellation Fees are as follows:

Cancellation Charges for this tour: After your seat reduction date has passed, a non-refundable deposit will be retained. For Cancellation between 60-16 days prior to departure: cancellation fee of 20% of total price. For cancellation between 15-1 days prior to departure: cancellation fee of 40% of total price. For cancellation on the day of departure and after: 100% of total price. For Ocean Cruises: For cancellation between 90-61 days prior to departure: cancellation fee of 25% of total price. For cancellation between 60-31 days prior to departure: 50% of total price. 30 or fewer days prior to departure: 100% of total price. For River Cruises: including Europe, Russia, Egypt and China, 90-61 days prior to departure: cancellation fee of 40% of total price. For cancellation between 60-31 days prior to departure: cancellation fee of 75% of total price. For cancellation 30 or fewer days prior to departure: cancellation fee of 100% of total price. For Galapagos and Antarctica: A cancellation fee of 50% will apply for cancellation between 120-90 days prior to departure; A cancellation charge of 100% will apply for cancellation less than 90 days prior to departure. For Oberammergau: Non-refundable deposit will be retained. A cancellation fee of 75% will apply for cancellation between 120-90 days prior to departure; A cancellation charge of 100% will apply for cancellation less than 90 days prior to departure. Cancellation protection is highly recommended and must be purchased at time of deposit. Air rates are subject to change until tour is paid in full. Cancellation charges also apply to reservations made for "pre" and "post" night accommodations. Purchase of Waiver and Insurance guarantees a full refund of all payments (including deposit), except the Waiver and insurance fee itself, made to Collette Vacations for travel arrangements in case of cancellation of your travel plans for any reason prior to the day of departure. The Waiver and Insurance does not cover any single supplement charges which arise from an individual's Traveling companion electing to cancel for any reason prior to departure. Upon cancellation of transportation or travel services where you, the customer, are not at fault and have not canceled in violation of the terms and conditions above, you will be refunded 100%. Please see your sales agent for more information, or review our brochure for details.

Any and all disputes concerning this contract, this brochure or any other advertising material concerning your trip, or the trip itself must be resolved exclusively pursuant to binding arbitration in Rhode Island, pursuant to the then current rules of the American Arbitration Association.

If any information is not correct, please notify us within 24 hours.

Please send payment to:

Collette Vacations
Attn: Accounts Receivable
162 Middle Street
Pawtucket RI, 02860
Fax: 1-401-727-9014

Initial _____

Kay's Tours

presents...

Southern Charm

featuring Charleston, Savannah & Jekyll Island

April 5 - 11, 2009

7 Days • 10 Meals: 6 Breakfasts • 4 Dinners



Southern Charm

featuring Charleston, Savannah & Jekyll Island

Highlights...Historic Charleston • Boone Hall Plantation • Beaufort • Savannah • Factors Walk • Jekyll Island • St. Simons Island

Per Person Rates: **Double \$1,999; Single \$2,599; Triple \$1,969**

Included in Price:

Round Trip Air from New York, Air Taxes and Fees/Surcharges of \$70 (subject to increase until paid in full), Hotel Transfers

Not included in price:

Cancellation Waiver and Insurance of \$140 per person

COLLETTE EXPERIENCES

- ★ Visit Boone Hall, one of the low country's largest cotton plantations.
- ★ Taste the authentic southern cuisine at Mrs. Wilkes' Dining Room, a Savannah tradition for over 60 years!
- ★ Enjoy a two night stay at the Jekyll Island Club.

**Day 1: Sunday, April 05, 2009
Charleston, SC**

Experience the best of Georgia and South Carolina as you turn back the pages of time and explore the meaningful history, rich hospitality and scenic soul of America's South. Your tour begins in Charleston, where history is literally found around every corner and magnificent formal gardens grace much of the historic district, adding to the beauty of the Colonial, Antebellum and Victorian architecture. *Today dinner will be included.*

**Day 2: Monday, April 06, 2009
Charleston**

See for yourself why Charleston has been deemed the "charm spot of the south." Today you will embark on a guided tour of the city highlighting the many historic homes and restored buildings. You also stop at the battery overlooking Fort Sumter where, on April 12, 1861, the first shots of the Civil War were fired. Following your tour, you will experience southern plantation

living when you visit Boone Hall, one of the low country's largest cotton plantations. *Today breakfast will be included.*

**Day 3: Tuesday, April 07, 2009
Charleston - Beaufort - Savannah,
Georgia**

Travel south along South Carolina's scenic coastal route. You will visit the charming town of Beaufort, "Queen of the Carolina Sea Islands." You may choose to tour the historic district in a horse-drawn carriage. You then arrive into the historic riverside city of Savannah, the largest National Historic Landmark area in the United States. The afternoon is at leisure to relax and enjoy this enchanting city. Tonight's dinner features authentic southern cuisine at Mrs. Wilkes' Dining Room, a Savannah tradition for over 60 years. *Today breakfast and dinner will be included.*

**Day 4: Wednesday, April 08, 2009
Savannah - Jekyll Island**

Begin the day with a guided tour of Savannah's historic district. Experience southern charm first-hand with a stroll along the cobblestone-paved Factors Walk and River Street, where old cotton warehouses have been converted into trendy shops, taverns and restaurants. Your local tour concludes with a visit to the Andrew Low Home and Gardens. Learn about the

mission and driving force behind the creation of the Girl Scouts and its founder, Juliette Low. Enjoy the home's beautiful formal gardens and carriage house, the first national headquarters of the Girl Scouts. Next, travel south along the coast of Georgia, home of the Golden Isles, where you see vast marshlands, winding rivers and beautiful beaches. This afternoon, you arrive at Jekyll Island. *Today breakfast and dinner will be included.*

**Day 5: Thursday, April 09, 2009
Jekyll Island - St. Simons Island - Jekyll
Island**

This morning you are treated to a tour of the Jekyll Island Historic Landmark District - one of the nation's largest restoration projects. Here you will have a chance to explore the 240-acre river edge and see grand "cottages" once belonging to such notables as the Rockefellers, Vanderbilts and J.P. Morgan. Next, a tour of quaint St. Simons Island highlights the wonderful Museum of Coastal History and the 106' tall St. Simons Lighthouse. Later, enjoy leisure time to explore the quaint shops and restaurants in the village. *Today breakfast will be included.*

Day 6: Friday, April 10, 2009

Jekyll Island - St. Augustine, FL - Jacksonville

Today you travel south to the United States' oldest city, St. Augustine, which is known as the "Ancient City." Enjoy time on your own to explore and learn about the city's rich heritage. You may choose to visit one of

many museums or simply enjoy strolling through the narrow Old World streets lined with restaurants and unique shops. This evening, join your fellow travelers for a farewell dinner. *Today breakfast and dinner will be included.*

Day 7: Saturday, April 11, 2009

Jacksonville - Tour Ends

Your experience of true southern charm and hospitality is sure to stay dear to your heart for years to come. *Today breakfast will be included.*

YOUR ITINERARY AT A GLANCE

Day	1, 2	Renaissance Charleston, Charleston or Mills House Hotel, Charleston
Day	3	Garden Hotel Historic Savannah, Savannah
Day	4, 5	Jekyll Island Club, Jekyll Island
Day	6	Hyatt Hotel & Resort Jacksonville, Jacksonville, FL

On some dates alternate hotels may be used.

Please Note:

To make your trip more hassle-free, we include roundtrip airport-to-hotel transfers when purchasing Collette airfare with your tour. If you have arranged for your own

air, we are pleased to provide you the option of *purchasing* these transfers. Please note that all transfers will leave at pre-scheduled times.

Return flights on the last day should not be booked prior to 9:00 AM.

For more information contact
Kay Schreiber • Kay's Tours • (203) 790-8342

IMPORTANT RESERVATION INFORMATION

Cancellation Charges for this tour: After your seat reduction date has passed, a non-refundable deposit will be retained. For Cancellation between 60-16 days prior to departure: cancellation fee of 20% of total price. For cancellation between 15-1 days prior to departure: cancellation fee of 40% of total price. For cancellation on the day of departure and after: 100% of total price. For Ocean Cruises: For cancellation between 90-61 days prior to departure: cancellation fee of 25% of total price. For cancellation between 60-31 days prior to departure: 50% of total price. 30 or fewer days prior to departure: 100% of total price. For River Cruises: including Europe, Russia, Egypt and China, 90-61 days prior to departure: cancellation fee of 40% of total price. For cancellation between 60-31 days prior to departure: cancellation fee of 75% of total price. For cancellation 30 or fewer days prior to departure: cancellation fee of 100% of total price. For Galapagos and Antarctica: A cancellation fee of 50% will apply for cancellation between 120-90 days prior to departure; A cancellation charge of 100% will apply for cancellation less than 90 days prior to departure. For Oberammergau: Non-refundable deposit will be retained. A cancellation fee of 75% will apply for cancellation between 120-90 days prior to departure; A cancellation charge of 100% will apply for cancellation less than 90 days prior to departure. Cancellation protection is highly recommended and must be purchased at time of deposit. Air rates are subject to change until tour is paid in full. Cancellation charges also apply to reservations made for "pre" and "post" night accommodations. Purchase of Waiver and Insurance guarantees a full refund of all payments (including deposit), except the Waiver and insurance fee itself, made to Collette Vacations for travel arrangements in case of cancellation of your travel plans for any reason prior to the day of departure. The Waiver and Insurance does not cover any single supplement charges which arise from an individual's Traveling companion electing to cancel for any reason prior to departure. Upon cancellation of transportation or travel services where you, the customer, are not at fault and have not canceled in violation of the terms and conditions above, you will be refunded 100%. Please see your sales agent for more information, or review our brochure for details.

Consumer Protection Plans: Collette Travel Service holds membership in the following highly reputable industry organizations: the United States Tour Operators Association and the American Society of Travel Agents. Each association operates a consumer protection plan to cover deposits made by travelers. Full details are available from the organizations or Collette Travel Service. Collette is pleased to give this additional protection to our clients. **Our California Sellers of Travel registration number is 2006766-20. Our State of Washington Unified Business Number is 601220855. Our Nevada Sellers of Travel registration number is 2003-0279.**



Responsibilities: Neither Collette Travel Services, Inc., its affiliated entities and its and their employees, shareholders, officers, directors, successors, agents, and assigns (collectively "Collette"), own or operate any person or entity which is to or does provide goods or services for these trips. Because neither maintains any control over the personnel, equipment, or operations of these suppliers, Collette assumes no responsibility for and cannot be held liable for any personal injury, death, property damage or other loss, accident, delay, inconvenience, or irregularity which may be occasioned by reason of (1) any wrongful, negligent, willful or unauthorized acts or omissions on the part of any of the suppliers or other employees or agents, (2) any defect in or failure of any vehicle, equipment, or instrument owned, operated or otherwise used by any of these suppliers, or (3) any wrongful, willful or negligent act or omission on the part of any other party not under the supervision and control of Collette. Additionally, responsibility is not accepted for losses or expenses due to sickness, lack of appropriate medical facilities or practitioners, weather, strikes, theft or other criminal acts, war, terrorism, computer problems, or other such causes. All services and accommodations are subject to the laws of the country in which they are provided. Collette reserves the right to make changes in the published itinerary whenever, in their sole judgment, conditions warrant, or if they deem it necessary for the comfort, convenience, or safety of the tour. They reserve the right to withdraw any tour announced. Collette reserves the right to decline to accept any person as a member of the tour, or to require any participant to withdraw from the tour at any time, when such action is determined by the tour manager to be in the best interests of the health, safety, and general welfare of the tour group or of the individual participant. Neither does Collette accept liability for any carrier's cancellation penalty incurred by the purchase of a non-refundable airline or other ticket to the tour departure city and return or otherwise. Baggage and personal effects are the sole responsibility of the owner at all times. Participants may be photographed for the promotional purposes of Collette. Arbitration - I agree that any dispute concerning, relating, or referring to this contract, the brochure or any other literature concerning my trip, or the trip itself, shall be resolved exclusively by binding arbitration according to the then existing rules of the American Arbitration Association in Rhode Island. Such proceedings will be governed by substantive Rhode Island law.

Payment of the deposit to Collette constitutes acceptance of these terms and conditions.

Photos shown are reflective of the area(s) visited, but may not be included in the actual tour itinerary.

First deposit of \$100 per person due upon reservation. *Reservations are made on a first come, first serve basis.

Reservations made after the seat reduction date of 12/5/2008 are based upon availability.

Final payment due by 2/4/2009.

Make checks payable to:

Kay's Tours

For Reservations Contact:

Kay's Tours
Attn: Kay Schreiber
125 S King St
Danbury, CT 06811-3536

(203) 790-8342



**COLLETTE
VACATIONS**

Please select one of the following gifts per person: Travel Bag Toiletry Bag

Your Name: Mr./Mrs./Ms. _____ Rooming with _____
(Please print as it appears on drivers license) (Please print as it appears on drivers license)

Nickname (as you may prefer to be addressed): _____

Your Address: _____ Email Address: _____

City: _____ State: _____ Zip Code: _____ Phone: () _____ Cell: () _____

Emergency

Contact Name: _____ **Telephone:** () _____ **Relationship:** _____

I wish to purchase cancellation waiver and insurance at \$140 per person: Yes No (Payment due with first deposit.)

Please note: If you choose not to purchase Collette's Waiver Insurance Plan, you will incur penalties for changes and cancellations (see brochure for details)

Deposit Amount: \$ _____ Waiver/Insurance Amount: \$ _____ Total amount enclosed: \$ _____

Please advise your departure airport for this tour: _____

Air Seat Request Aisle Window (Collette Vacations cannot guarantee your preference)

If you have not purchased air through Collette and wish to purchase transfers, you must transfer at our pre-scheduled times.

Room Accommodations: Smoking Non-Smoking (Collette Vacations cannot guarantee your preference)

*Triple rooms are normally a standard double room with 2 beds. A cot or rollaway bed may be requested but not guaranteed due to size of room and fire codes.

Collette Vacations accepts American Express, Discover, MasterCard or Visa as payments toward your group reservation.

If paying by credit card, please complete the attached authorization form.

Southern Charm featuring Charleston, Savannah & Jekyll Island - 4/5/2009 318224 A7 5/23/2008

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www.ColletteVacations.com

Payment of a per person waiver insurance fee guarantees **full refund** on all payments (including deposit), **except the waiver fee itself**, made to Collette Vacations for tour service in case of cancellation for any reason prior to the day of departure. Air inclusive waiver insurance may be purchased only if you purchase your airline tickets from Collette Vacations.

Once on tour, if a passenger has to return home early due to personal illness, illness or death of a member of the immediate family, (physician's statement required), payment of the waiver fee to Collette Vacations guarantees full refund for any unused land services after departure from the tour. Payment of the air inclusive waiver guarantees your return transportation, with no additional supplement, utilizing your original airline tickets. In the event you have purchased non-refundable airline tickets, the air waiver does not apply.

The waiver insurance fees are **fully refundable up** to 12/5/2008. Waiver insurance is non-transferable and valid for each applicant only. *Waiver Insurance must be purchased at time of first deposit.*

Collette Vacations can assume no responsibility for and cannot be held liable for any wrongful, negligent or unauthorized acts or omissions of any travel agent or travel agency other than that of Collette Vacations itself, and its own employees.

The waiver insurance fees do not cover any single supplement charges which arise from an individual's traveling companion electing to cancel for any reason prior to departure. In this case, the single supplement will be deducted from the refund of the person who cancels. Division of this charge between the two passengers involved is solely their responsibility. If insufficient funds are deducted from the canceling client, the traveling client will be charged the remaining portion of the single supplement. The waiver covers cancellation of your trip and does not cover cancellation of the airline portion only.

The waiver insurance fees cover lost, damaged or delayed baggage as well as medical expenses, emergency medical attention and worldwide travelers' assistance. See your booking agent for details.



COLLETTE
VACATIONS

180 Middle Street
Pawtucket, RI 02860

Phone: 1-888-332-1931 Fax: 1-401-727-9014

If paying by credit card, please complete this form and return to Kay's Tours. We can only charge your credit card for the amount noted if the signature, address and phone number are listed below. Thank you!

CREDIT CARD AUTHORIZATION FORM

BOOKING NUMBER: 318224

TOUR: Southern Charm featuring Charleston,
Savannah & Jekyll Island

DEPARTURE DATE: April 5, 2009

GROUP NAME: Kay's Tours

Name of Passenger(s): _____

Cardholder Name: _____

Cardholder Address: _____
(as it appears on your credit card statement)

Cardholder Phone: _____

Credit Card Type: American Express Discover MasterCard Visa

Credit Card Number: _____

Expiration Date: _____ Amount to be charged: \$ _____

Cardholder's Signature: _____ Date: _____

I agree to pay according to the card issuer agreement. I understand and accept Collette Vacations cancellation policy, terms and conditions.

Participating credit card companies are now requiring a billing address and phone number for **FRAUD PREVENTION**. All information **MUST** be provided. Thank you for your cooperation!

If using your credit card for payment, please return this Authorization Form by mail to:

Kay's Tours
Attn: Kay Schreiber
125 S King St
Danbury, CT 06811-3536

Or by Fax to: (203) 798-2034



COLLETTE
VACATIONS

**180 Middle Street
Pawtucket, RI 02860**

Phone: 1-888-332-1931 Fax: 1-401-727-9014

BOOKING NUMBER: 318224

TOUR: Southern Charm featuring Charleston,
Savannah & Jekyll Island

DEPARTURE DATE: April 5, 2009

GROUP NAME: Kay's Tours

Available Options

Personalize your tour by adding an optional activity below. Our recommended options have been carefully chosen to help enhance your individual experience. Complete the provided Prepaid Options Form to reserve your options.

Availability is limited and reservations are on a first come, first serve basis. Prices are subject to change.

Children under the age of 18 **MUST** be accompanied by an adult.

Charleston

Historic Carriage Tour & Dinner

\$59 USD

When visitors arrive in Charleston, they are immediately captivated by her beauty, charm and grandeur. Travel through Charleston by horse and buggy riding through narrow streets of the historic downtown district. Marvel at the stunning architecture, brilliant colors and cobblestone streets, while learning about her family roots dating back to the 1600's. The rhythmic pace of the horses whisks you back to Charleston's secrets and heritage of a time gone by. Your carriage tour concludes at a local restaurant in the historic district providing you the opportunity to experience the taste of the south. *Duration: Approximately 3 hours.* Transportation is not included.



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**180 Middle Street
Pawtucket, RI 02860**

Phone: 1-888-332-1931 Fax: 1-401-727-9014

BOOKING NUMBER: 318224

TOUR: Southern Charm featuring Charleston,
Savannah & Jekyll Island

DEPARTURE DATE: April 5, 2009

GROUP NAME: Kay's Tours

Prepaid Options

Simply check the space provided for the options you would like to purchase and we will include it in your tour documents.

Availability is limited and reservations are on a first come, first serve basis. Prices are subject to change.

Children under the age of 18 **MUST** be accompanied by an adult.

Name of Passenger: _____

(Please submit a separate form for each Passenger.)

✓	Option	Price Per Person
✓	Historic Carriage Tour & Dinner	\$59.00 USD

Please make checks payable
to Collette Vacations and
send to:

Collette Vacations
Attn: Accounts Receivable
162 Middle Street
Pawtucket
RI, 02860
Fax: 1-401-727-9014