

Margaret River Fires November 2011

Post Incident Analysis Process



Invitation to comment

The Department of Premier and Cabinet has contracted the services of an independent facilitator, Noetic Solutions, to conduct a Post Incident Analysis of the Margaret River wildfires in November 2011. The purpose of the analysis is to investigate the actions and decisions of the three key agencies involved with responding to the incident; the Department of Environment and Conservation (DEC), the Fire and Emergency Services Authority (FESA) and the local government authorities (Shire of Augusta-Margaret River, Shire of Nannup). You are invited to make a submission to contribute to the analysis process.

How to make a submission

To submit your comments, please complete this form and post to Noetic Solutions at the following address:

Locked Bag 3001
DEAKIN WEST ACT 2600
Australia

Or email an electronic version of the completed form to:

margaretriver.fires@noeticgroup.com

Your feedback is important and we appreciate you taking the time to prepare a submission. If you would like any further information, please contact Paula Hanasz from Noetic Solutions at paula.hanasz@noeticgroup.com.

The closing date for submissions is Monday 23 April 2012.

Your details

Required details are marked with an asterisk *. Anonymous submissions will not be considered. Personal information collected by Noetic Solutions is protected under the provisions of the *Privacy Act 1998*.

* Name:

* Postal address:

* Postcode:

Telephone:

Email:

Is this an official response of an organisation?

Yes

No

Organisation name:

Position (if applicable):

Number of people represented by the submission:

What is your interest within the Margaret River area?

Resident (property owner)

Business owner

Resident (not a property owner)

Other (please specify below)

Visitor

Preparedness

On a scale of 1-5, how helpful was FESA, DEC and your local council in preparing you for the fire emergency you experienced? (1 = unhelpful, 3 = useful, 5= extremely helpful)

| | | | | |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 1----- | 2----- | 3----- | 4----- | 5 |

What was the PRIMARY source of information that helped you cope with the fire emergency you experienced?

- Information from FESA
- Information from DEC
- Information from local council
- Word of mouth/neighbours
- Previous personal experience
- Other (please specify below)

Other:

What else could FESA, DEC, or your local council do to help prepare you for future fire emergencies? (100 word limit)

Evacuation

Were you evacuated from a property?

Yes No

If yes, did you self-evacuate or were you directed / escorted from the property?

Self-evacuate Escorted

In no, did you stay on to defend your property?

Yes No

Did you have enough information about when to evacuate?

Yes No

Did you have enough information about how to evacuate?

Yes No

Did you have enough information about where to evacuate to?

Yes No

How could the evacuation process be improved? (100 word limit)

Fire information

How useful was the information you received from FESA, DEC and local government regarding fire (including prescribed burns) in the Margaret River area prior to the emergency? (1 = unhelpful/no information, 3 = useful, 5= extremely helpful)

1-----2-----3-----4-----5

Was this information accurate and timely?

Yes No

How could the distribution of fire information be improved? How could the content of the information you received better meet your needs? (100 word limit)

Returning to a property

Were you able to return to your property within an acceptable period of time?

Yes No

Did you receive any support in returning to your property?

Yes No

If yes, how useful was the support you received? (1 = unhelpful, 3 = useful, 5= extremely helpful)

1-----2-----3-----4-----5

How could the process of returning to a property be improved? (100 word limit)

Empty text area for providing feedback on the return process.

Other comments

Please use this space for any other comments that you would like to make on your experiences during the Margaret River fires. (300 word limit)