



dish a taste of Tuscany

with Food Editor Claire Aldous

viaggio Italian vacation

12 night stay at the Luxury VILLA CONTRONI, Lucca, Northern Tuscany

September 2011

Sat 10

Depart New Zealand to Milan

Singapore Airlines - Auckland / Christchurch via Singapore to Milan

Sun 11

Arrive Milan, Italy

L,D

We will meet you on arrival in Milan and accompany you on the train to Florence. Private transfers are provided in our deluxe mini-vans to Lucca

Welcome to Villa Controni

Late lunch is served in the afternoon

The balance of the day is free to relax in the Villa

Evening - Sunday Pizza night - we will take a short walk from the Villa to the small township of Vemo where you will enjoy some wonderful traditional Tuscan Pizzas.

Mon 12

Lucca.

B,L,D

Discover the walls and the Tuscan town of Lucca

We walk the streets of Lucca taking in the history and enjoying some of the taste sensations from the region.

Lunch we will enjoy in Lucca - an opportunity to experience a range of cuisine from the region.

Tue 13

Florence.

B,D

After breakfast we head into Florence for a visit to the Florence Markets. A chance to experience the tastes, smells and commotion of an Italian Market.

Time is allowed to walk and discover the streets and shops with transport back to Lucca by train.

An Evening of Celebration - commencing with "Mottetone" concert inside the cathedral followed by fireworks on the banks of the river. The evening concludes with the Candle light procession of Santa Croce. Devotional procession along the streets of the old town

Wed 14

Day at leisure

B,L,D



Thr	15	<p>Discover Tuscany We are away from our villa today discovering the walled towns of Tuscany - including with the highlight being San Gimignano.</p> <p>We visit the Rocca Della Macie Vineyard followed by a long lunch and wine tasting at Riserva di Fizza no.</p>	B,L,D
Fri	16	<p>Day at leisure</p> <p>This evening there is the opportunity to attend a Puccini recital in town prior to dinner</p>	B,L,D
Sat	17	<p>Italian Riviera</p> <p>We depart the villa after breakfast and head toward the coastal town of Sestri Levante where we start our drive along the coast passing through the towns Cavi, Lavagna, Santa Andrea di Roverto and Santa Margherita. We end our journey the small sea-side town of Porto fino we will enjoy a relaxing lunch.</p> <p>We drive directly back from Porto fino to our villa arriving late in the afternoon</p>	B,L,D
Sun	18	<p>Sunday Champagne Brunch</p> <p>A day of rest - so need to rush to get of bed as on Sundays we serve Champagne Brunch in the late morning</p> <p>The afternoon there is the chance to visit Lucca where on the third Sunday of every month the traveling Antique and Flea market arrives in town - truly well worth spending a few hours walking the streets.</p>	Br,D
Mon	19	<p>Day at leisure</p> <p>You may want to take the train back into Florence, or possibly a visit to Piza. Then again there are the wonderful fashion shops of Lucca to discover</p>	B,L,D
Tue	20	<p>Day at leisure</p> <p>For the earlier risers for those interested we can take you to the Flower Markets - the colors and variety of flowers on sale has to be seen to be believed.</p>	B,L,D
Wed	21	<p>the Cinque Terre</p> <p>This unique area of Europe should be enjoyed over a number of days, however on this vacation that is not possible. We will deliver you to town of XXXX and then will meet you in the afternoon at the town of XXXX</p>	B,D
Thr	22	<p>Leisure day</p> <p>Your last day in Tuscany so we will leave this free for you to enjoy your day.</p> <p>Farewell celebration dinner is planned for this evening.</p>	
Fri	23	<p>Milan to New Zealand</p> <p>Departure from the villa is after an early breakfast. We travel by freeway directly to Milan Malpensa International Airport.</p>	

viaggio villa contorni experience

Accommodation

- Deluxe Villa accommodation
- Bathrobe, slippers and hairdryer are provided in your room
- High quality toiletries
- Complimentary mineral water
- Complimentary fruit basket – replenished on a daily basis

Villa Deluxe Rooms & Loft Rooms feature

- Deluxe queen size double-beds
- Windows with views either over the gardens, mountains or countryside
- Seating area with writing desk
- Spacious wardrobe
- Private bathrooms w. marble sink.
- Individually controlled air conditioning



viaggio vacations inc lusion s.

- ✓ Round trip flights to Milan from Auckland, Wellington or Christchurch with Singapore Airlines flying Economy Class
- ✓ 12 nights accommodation at Villa Contorni
- ✓ Choice of Deluxe or Loft bedroom accommodation
- ✓ Rooms at the villa are serviced daily
- ✓ Villa entertainment

cuisine

- ✓ Daily breakfast
- ✓ Lunch - when you are at the villa
- ✓ Sunday champagne brunch
- ✓ Pre-dinner hors d'oeuvres and cocktails
- ✓ Dinner either at the villa or a local restaurant
- ✓ Sunday evening pizza night
- ✓ Selected wines, champagnes, beers and after dinner drinks
- ✓ Soft drinks, bottled water and juices
- ✓ Selection of teas and espresso coffee

Lunches away from the villa include

- ✓ Lucca
- ✓ Tuscany
- ✓ Portofino

viaggio experiences

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|----------|-----------------|---------------------------------------|
| ✓ Mon 12 | Lucca | Walking the walls & discovering Lucca |
| ✓ Tue 13 | Florence | Markets & monuments |
| ✓ Tue 13 | Lucca | Festival of lights |
| ✓ Thr 15 | Tuscany | A day in the Tuscan Countryside |
| ✓ Fri 16 | Lucca | the music of Puccini |
| ✓ Sat 17 | Italian Riviera | driving the Italian Riviera |
| ✓ Wed 21 | Cinque Terre | |

transportation

- ✓ Arrival Express Train from Milan to Florence
Private deluxe minivan transfers from Florence to Villa Contorni
- ✓ Lucca Transfers are provided from the Villa to the township of Lucca
- ✓ Excursions Transport provided for all viaggio experiences
- ✓ Departure Direct transfers from Lucca to Milan Malpensa International Airport

additional inclusions

- ✓ Local taxes
- ✓ Gratuities



viaggio vacation price

price quoted is per person in NZ dollars

the Villa De luxe Bedrooms - double share \$13,399 per person
(limited to 6 couples)

the Villa Loft Bedrooms - single person sole occupancy \$16,599 per person
(limited to 3 guests)

the Villa Loft Suite - double share \$16,799 per person
(limited to 1 couple)

Singapore Airlines Premium Class flight upgrades

Business Class \$7,400 per person

First Class \$9,820 per person

First Class Suite \$12,830 per person

Reservation Conditions.**Tour Availability:**

Vacation space is limited, it is therefore important that you request your reservation early.
This vacation is limited to 16 guests

Making a reservation:

Reservations can be made by calling our free call number **0800 100 799** or by calling
Lisa Tapley Bale direct on **09 917 2870** or by emailing lisa@viaggio.net.nz

Payment & Confirmation:

Deposit: Payable within 7 days of confirmation of your tour arrangements
25% of the vacation price

Full payment: Payable 90 days prior to departure

Form of payment: Cash, Cheque, Bank transfer direct into our NZD bank account.
Credit cards are accepted however a 2.5% fee will apply. All credit card payments
will be charged in NZ dollars.

Currency: Vacation is priced in NZD at the current bank rate as at 1 December 2010.

Amendments & Cancellations

Should it be necessary to cancel your reservation please contact Viaggio as soon as possible by phoning 0800 100 799. It will also be necessary for you to submit your cancellation in writing via email or post. If you have received your Documentation, these must be returned to us as soon as possible before any refund can be processed.

Amendment fees:

Should it be necessary to amend your reservations, amendment fees may apply. The minimum charge is \$200 per amendment request.

Cancellation fees:

From payment of deposit up to 91 days prior to travel	NZD1,000
90 – 61 days prior to departure	25% of the total tour fare
60 – 31 days prior to departure	50% of the total tour fare
30 – 15 days prior to departure	75% of the total tour fare
14 – 0 days prior to departure	100% of the total fare is non refundable.

Tip Cancellation Insurance.

We recommend that you purchase Tip Cancellation Insurance at the time you pay your deposit. If you are a member of Southern Cross then you may want to purchase your insurance direct with them. You are also able to purchase travel insurance online via :

Comprehensive Travel Insurance	www.vero.co.nz
Mike Henry Travel Insurance	www.mikehenry.co.nz

directions

Booking Conditions

The services that CCG Management Limited trading as Viaggio supply consist of arranging and coordinating travel arrangements as offered in the tour program. We undertake to perform these services with reasonable care and skill. We will not be liable for any loss or damage, which results from the act, default or omission of any person other than employees, our agents, or ourselves or cause independent of human control. This includes (but isn't limited to), loss or damage which arises directly or indirectly from any act of God, weather disruptions, dangers incidental to the sea, fire, breakdown in machinery or equipment, acts of Governments or other authorities de jure or de facto, wars whether declared or not, hostilities, civil disturbances, strikes, riots, deaths, pilferage, epidemics quarantines or medical or custom regulations. We are not able to exercise control over services we do not supply directly, therefore we will not be responsible for any loss or damage arising from:

- Any services, which we do not provide and which are additional to those described in our tour program. We will endeavor to provide the most suitable travel arrangements to meet the particular requirements you make known to us. However, travel is an individual experience, we cannot take responsibility for your individual satisfaction. When we make (your) bookings with suppliers of travel, entertainment and accommodation facilities or services (of the Supplier) we are acting as a booking agent for the Suppliers.

The Suppliers supply all travel, entertainment, and accommodation facilities or services directly to you. We have no control over the facilities or services themselves, or the manner in which the suppliers provide them. Therefore you should be aware of the following conditions:

- We will not be liable for any loss or damage of any kind that may arise from your use or consumption of, or inability to use or consume those facilities or services.
- The provisions of those facilities or services are subject to the terms and conditions of your contract with each supplier.
- Where for any reason, a Supplier is unable to provide particular facilities or services, then that Supplier may be entitled, under its contract with you, to substitute those services or facilities with comparable or equivalent facilities or services without incurring any liability to you.
- All facilities or services described by us are subject to availability from the Supplier.
- We will not be liable or responsible for any loss or damage relating to your baggage, personal possessions, health or welfare, delays or travel disruptions unless these arise directly from the service we provide you.

You agree that where our services are acquired for business purposes, or where you hold yourself out as acquiring our services for business purposes, the Consumers Guarantee Act 1993 will not apply to any supply of goods or services made under these conditions, and we will not be liable or responsible for any loss or damage of any kind to you, including any consequential loss or damage however it may be caused.

General: the laws of New Zealand will govern any claims or legal action in connection with the provision of our services to you. Any claim or legal action against the Suppliers is likely to be subject to the terms and conditions of our contract with them, and may be governed by the laws of other countries. While we have exercised reasonable care and skill to ensure that the contents of our tour programs are correct, accurate, and up-to-date at the time of printing, please note that the contents are based on information supplied to us by the Suppliers. We do not have, and cannot be reasonably expected to have, personal knowledge about all of the facilities or services provided by each Supplier. Facilities or services may change after the date of printing. We endeavor to keep all our clients informed of any changes. All maps, illustrations and photographs are for indicative purposes only and may not necessarily reflect actual places or positioning.

CANCELLATION FEES

If you wish to cancel your travel arrangements for any reason, you must advise us in writing as soon as possible. Where you cancel any booking because you have changed your plans you are likely to have to pay a cancellation fee. We may charge you a cancellation fee as long as and to the extent that, we have carried out our service with reasonable care and skill to your reasonable requirements. This cancellation fee is required to offset booking, communication and administration charges that have already been incurred by us. In addition to our cancellation fee, you may also be required to pay cancellation fees imposed by our suppliers. The amount of each Supplier's cancellation fee is beyond our control, and payment is solely your responsibility. If it is your choice, and you decide not to use part or parts of the arranged services or facilities, you will not be entitled to a refund from us (provided we have carried out our service with reasonable skill and care and to your requirements) and you may not be entitled to a refund from any Supplier (unless otherwise specified).

AMENDMENT FEE

In the event an amendment is made there will be a minimum \$200 per amendment fee applicable for each change required.

INSURANCE

We strongly recommend that as a minimum you insure yourself against cancellation, loss of luggage and personal property and medical expenses.

VACATION PRICING.

Prices are valid as at the date of publication of the individual vacation information and are subject to currency fluctuations and changes without notice.

Each vacation will be priced on a minimum number of guests traveling and should this minimum number not be reached viaggio reserves the right to amend the pricing. Viaggio reserves the right to pass on any cost increase that may occur.

CHANGES IN ITINERARY.

Viaggio reserves the right to change or amend itineraries should we believe that the previous suppliers, hotel, tour company or airline do not meet our standards set. Guests would be advised of this change in writing.

VISA / PASSPORTS

For all Viaggio Tours you will require a valid passport. You are responsible for arranging your own passport, and any Visa and health requirements (including inoculations if applicable). We can provide you with the necessary information to obtain any required Visa's.

CONTACT DETAILS

via g g i o

P.O. Box 9381, Newmarket, Auckland, New Zealand 1149

Street Address: Apt A204 – 525 East Coast Road, Browns Bay, Northshore, Auckland, New Zealand

Phone / email contact:

p. 64 9 917 2870

p. 0800 100 799

e mail lisa@viaggio.net.nz

viaggio

Guest Information Form : DISH a taste of Tuscany

Please complete and return to viaggio : P.O.Box 9381 : Newmarket : Auckland : 1149

PLEASE PRINT	GUEST 1	GUEST 2
Title		
First name (as per passport)		
Middle name (as per passport)		
Last Name (as per passport)		
Date of Birth (DD/MONTH/YY)		
Permanent street address		
Town / City		
Zip / Country		
Postal address (if different from above)		
Home telephone number		
Mobile telephone number		
E-mail address		
Fax number		
Emergency Contact Person		
Emergency telephone number		
Passport Details		
Passport number		
Date of issue		
Date of expiry		
City of issue		
Nationality of Passport		
Accommodation	Villa Controni	
Deluxe Villa Bedroom		
Loft Villa Bedroom		
Preferred Airline	Singapore Airlines	
Kris flyer or Airpoints membership number		
Economy class		
Business class		
First Class		

PASSENGER DECLARATION:

Guest signature

Date

200

I agree on behalf of the person(s) above and warrant that I have their authority to do so, that my/our booking is subject to the conditions of the Viaggio / CCG Management Limited booking Conditions. **Ph: 0800 100 799** **Em: lisa@viaggio.net.nz**