

## ► CUSTOMER INFORMATION

☐ FR ☐ NL ☐ ENG

## BILLING ADDRESS

COMPANY NAME and STATUS

FIRST AND LAST NAME OF CONTACT

TECHNICAL MANAGER

ADDRESS

POST CODE

CITY

TELEPHONE

FAX

GSM

E-MAIL ADDRESS (you use currently)

VAT

TRADE REGISTER

BRANCH of INDUSTRY

## INSTALLATION ADDRESS (if different)

COMPANY NAME and STATUS

FIRST AND LAST NAME OF CONTACT

TECHNICAL MANAGER

ADDRESS

POST CODE

CITY

TELEPHONE

FAX

GSM

E-MAIL ADDRESS (you use currently)

CONTACT PERSON AT BELGACOM

CUSTOMER NUMBER

BGC CMS ID

## ► CONTRACT FOLLOW-UP (to be completed by Belgacom)

SFAAM opportunity ID No.:

Dealer ID

SALES CHANNEL

SAL ☐CSS ☐PAM ☐ASR ☐SDI ☐CSE ☐ICE ☐

AUTRE :

VENDOR DETAILS – GSM No.:

E-mail

@belgacom.be

Fax

Tel.:

TELECOM CONSULTANT/SPECIALIST – GSM No.:

E-mail

@belgacom.be

Fax

Tel.:

AA / PAA – FILE MANAGER (TO BE COMPLETED BY CSE)

Name

Fax

Tel.:

BACKEND – FILE MANAGER (TO BE COMPLETED BY CSE)

Name

Fax

Tel.:

## ► PRICING AND INVOICING (All our prices are VAT excluded)

	4 to 32 Addresses IP EUR	+ than 32 Addresses IP EUR
<input type="checkbox"/> LAN STARTER Plus	<b>25/month</b>	<b>Not available</b>
<input type="checkbox"/> ILINE ADSL	<b>25/month</b>	<b>Not available</b>
<input type="checkbox"/> LAN ADSL Office / Temporary ADSL Office	<b>25/month</b>	<b>Not available</b>
<input type="checkbox"/> LAN ADSL Premium / Temporary ADSL Premium	<b>25/month</b>	<b>Not available</b>
<input type="checkbox"/> Skynet SDSL Fast Internet / Temporary Skynet SDSL	<b>25/month</b>	<b>Not available</b>
<input type="checkbox"/> Skynet City Link	Basically included in your connectivity	On request
<input type="checkbox"/> PNS Skynet Permanent	Basically included in your connectivity	On request
<input type="checkbox"/> BILAN Skynet Access	Basically included in your connectivity	On request
<input type="checkbox"/> SKYNET Connectivity	Basically included in your connectivity	On request
The number of IP-addresses assigned is based on the network topology (explanation appendixes 1 and 2). The monthly prices cover the costs of management. The requests of more than 32 IP addresses have to be documented in forms 283-285 of RIPE. A Belgacom Account Telecom Consultant will then analyze the customer's network requirements. He will analyze the number of requested IP addresses and fill-out the RIPE forms. This service is linked with the "IP Consultancy" contract. Please contact your Account Manager.		

## ► EXPLAIN WHY THE ADDITIONAL IP ADDRESSES ARE REQUESTED

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- ☐ Network diagram 1
- ☐ Network diagram 2
- ☐ Network diagram 3
- ☐ Network diagram 4
- ☐ Network diagram 5

Please specify how many servers need Public IP addresses: .....

## ► SPECIFIC CONDITIONS

- This contract comes into force by the date of its signature by both parties.
- The contract is valid for a period of 12 months. Unless a cancellation notice is sent by recorded delivery letter 14 days before the contract's ending date, the contract is renewed for a period equivalent to the initial one at the conditions valid by the time of the renewal.
- Prices are VAT excluded and do not include the telephone communication fees. A fixed and single fee is asked for the set-up.
- Invoicing will occur on a 3-month(s) basis.
- In case of earlier breach of the contract, the Customer will have to send a registered delivery letter to Belgacom. No compensation will have to be paid should the cancellation correspond to the expiry date of the connexion that is linked to it.

## ► METHOD OF PAYMENT

☐ DIRECT DEBIT    ☐ INVOICE    ☐ CREDIT CARD

☐ CREDIT CARD PAYMENT

CREDIT CARD NUMBER

EXP. DATE

By virtue of this contract, the customer gives – as of today and until explicitly revoked by written letter – Belgacom procurement to collect by credit card, all the invoices sent to the Customer by Belgacom. The undersigned commits to informing Belgacom immediately about any modification made to the above-mentioned data.

☐ DIRECT DEBIT AUTHORIZATION (to be completed by the account holder)

ACCOUNT NUMBER

FINANCIAL INSTITUTION



By virtue of this form, and until revoked, the customer authorizes Belgacom to debit his invoices from the mentioned account. The customer is aware that partial payments are not authorized.

## ► ACCEPTANCE BY THE CUSTOMER

The customer declares to know the present contract's conditions as well as the general terms (available on request or at [www.belgacom.be](http://www.belgacom.be)) and accepts them. In case of contradiction between the present contract's conditions and the general terms referred to above, the former will prevail over the latter.

FRAME MEANT FOR BELGACOM

FRAME MEANT FOR THE CUSTOMER

READ AND APPROVED

Done in duplicate at

Signature

DATE

SIGNER NAME

I acknowledge to have taken cognizance of the general and specific terms applicable to this contract and commit to make a strictly legal use of the services sold by Belgacom.

Belgacom is held by the order only at the time of the signature by the Belgacom sales representative. The offer included in this purchase order is worth only for purchases at professional ends

CUSTOMER NAME

POSITION

Done in duplicate at

Signature

## ► NOTES

# APPENDIX

## Contract for the providing of fixed additional IP addresses at Belgacom

### IP Address Allocation

#### Introduction and Background :

**Belgacom**, as a responsible member of the Internet community, is bound by the policies of the IANA and RIPE NCC with respect to IP addresses allocation and routing of those IP addresses.

The number of available Ipv4 addresses (32-bit addressing) is diminishing much faster than the actual demand. In order to efficiently allocate IP addresses, the policies stated in the Internet Registries IP allocations outlines (see RFC2050) are followed stringently by RIPE and other registration authorities that control the allocation process. **Belgacom** and its customers have to follow the said policy.

Just as **Belgacom** is allocated (leased) IP addresses by the registries, **Belgacom** customers are similarly leased IP addresses. **Belgacom**-assigned networks out of CIDR (Classless Internet Domain Routing) blocks are non-portable and cannot be transferred away from **Belgacom** under any circumstances.

**Belgacom** reserves the right to renumber or revoke a customer's allocation at any time with prior notice.

#### Requesting NEW/MORE IP address space:

Number of hosts		IP-subnet	
IPs	Useable		
4	2	/30	255.255.255.252
8	6	/29	255.255.255.248
16	14	/28	255.255.255.240
32	30	/27	255.255.255.224

**All requests** for network address assignment **must be accompanied by a network map.** Such **network map** will usually **consist of a graphic representation of your network.**

The following **must be indicated** on your network map:

- The number of hosts and their placement relative to any routers, bridges, or filters/firewalls.
- Any existing and planned subnetting.
- Planned network segments should be clearly marked as "expansion areas".
- Do you use DHCP? Where?
- Do you use Address Translation (NAT or PAT) on you internal networks? Where?
- Firewalls, especially proxy firewalls Dial-Up ports (how many do you have?).

Also included in this map should be your future expansions plans. **Belgacom** would like to be informed about your future allocations in order to determine the allocation we will give you now and reserve for your future use.

**Belgacom** will assign the appropriate size of CIDR block to the customer based on this map.

In making the assignment **Belgacom may suggest alternate means of network design** to conserve address space **based on the network map provided.**

A simple diagram accounting for your presently assigned IP address space is essential. **Every IP address** currently allocated to you **must be represented** .

For large amounts of IP allocations (> /27 (> 32 IP addresses)) **Belgacom** may ask you to fill out the **RIPE-283**, which is required by the RIPE NCC. **Instructions** for filling out these templates can be found in the "Supporting Notes for the European IP Address Space Request Form" (also known as **RIPE-284**. Both RIPE-283 and RIPE-284 can be send by **Belgacom** upon your request or found on the RIPE NCC website (<http://www.ripe.net>).

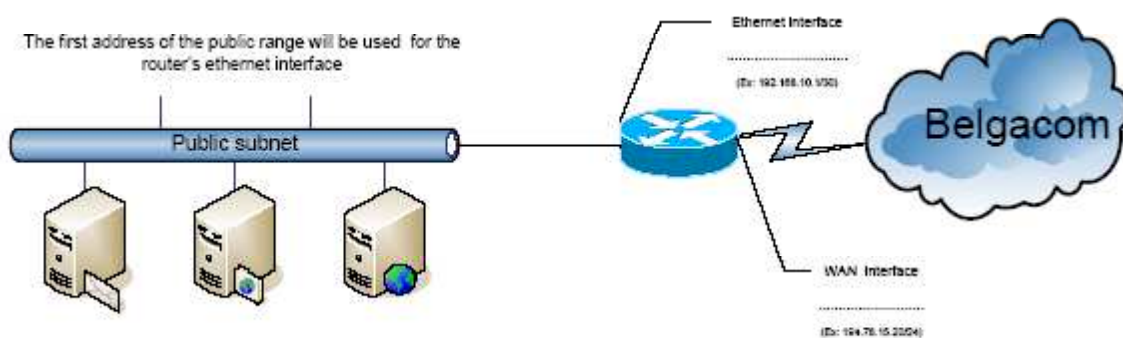
## APPENDIX

### Contract for the providing of fixed additional IP addresses at Belgacom

**Examples of network drawing: please use directly those templates if possible:**

Network diagram example 1

Please complete the network diagram with your specific implementation



How many machines requires a public address ?

.....

Which public services are running on those machines ?  
(Example : 1 "server name" ftp, http and ssh)

- 1 : Ethernet interface router
- 2 : .....
- 3 : .....
- 4 : .....
- 5 : .....
- 6 : .....
- 7 : .....
- .....

Customer remark :

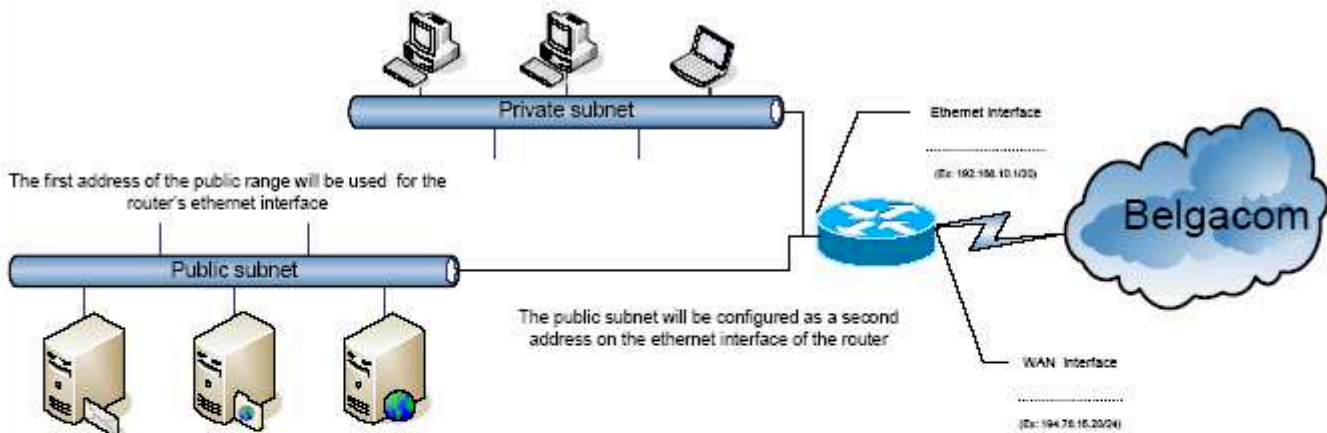
.....  
.....

## APPENDIX

### Contract for the providing of fixed additional IP addresses at Belgacom

Network diagram example 2

Please complete the network diagram with your specific implementation



How many machines requires a public address ?

.....

Which public services are running on those machines ?  
(Example : 1 "server name" ftp, http and ssh)

- 1 : Ethernet interface router
- 2 : .....
- 3 : .....
- 4 : .....
- 5 : .....
- 6 : .....
- 7 : .....

Customer remark :

.....  
.....

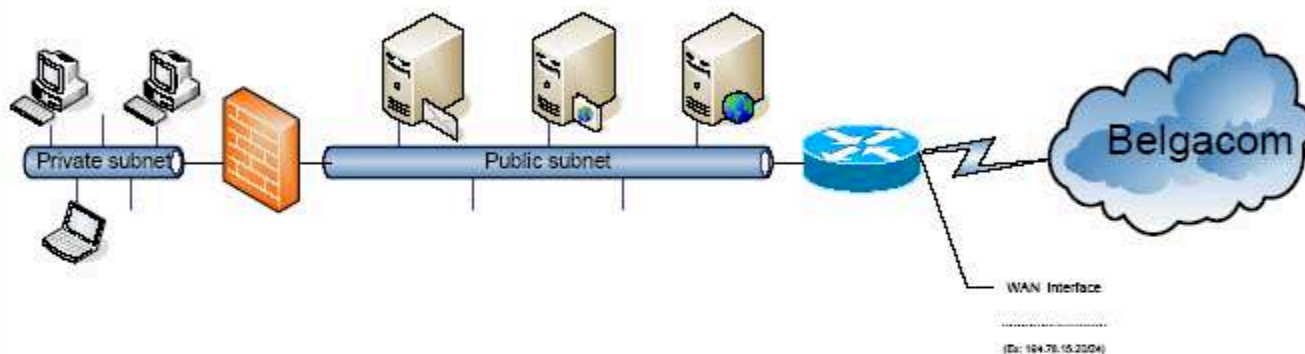
## APPENDIX

### Contract for the providing of fixed additional IP addresses at Belgacom

Network diagram example 3

Please complete the network diagram with your specific implementation

The first address of the public range will be used for the router's ethernet interface



How many machines requires a public address ?

.....

Which public services are running on those machines ?  
(Example : 1 "server name" ftp, http and ssh)

1 : Ethernet interface router

2 : .....

3 : .....

4 : .....

5 : .....

6 : .....

7 : .....

.....

Customer remark :

.....

.....

.....

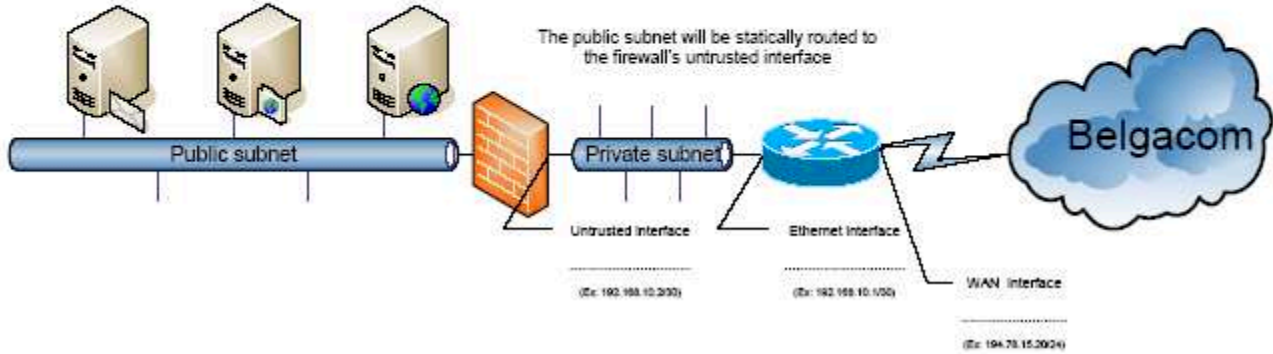


## APPENDIX

### Contract for the providing of fixed additional IP addresses at Belgacom

Network diagram example 4

Please complete the network diagram with your specific implementation



How many machines requires a public address ?

Which public services are running on those machines ?  
(Example : 1 "server name" ftp, http and ssh)

- 1 : .....
- 2 : .....
- 3 : .....
- 4 : .....
- 5 : .....
- 6 : .....
- 7 : .....
- .....

Customer remark :

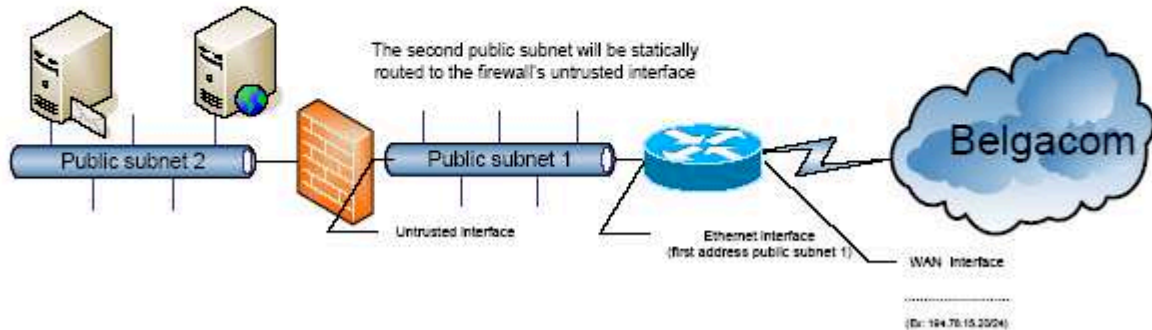
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## APPENDIX

### Contract for the providing of fixed additional IP addresses at Belgacom

Network diagram example 5

Please complete the network diagram with your specific implementation



#### Public subnet 2

How many machines requires a public address ?

.....

Which public services are running on those machines ?  
(Example : 1 "server name" ftp, http and ssh)

- 1 : .....
- 2 : .....
- 3 : .....
- 4 : .....
- 5 : .....
- 6 : .....
- 7 : .....

#### Public subnet 1

How many machines requires a public address ?

.....

Which public services are running on those machines ?  
(Example : 1 "server name" ftp, http and ssh)

- 1 : Ethernet interface router
- 2 : .....
- 3 : .....
- 4 : .....
- 5 : .....
- 6 : .....
- 7 : .....

Customer remark :

.....

.....

.....

#### Conclusion:

**After review** of the network map **and** confirmation of your network utilization, **Belgacom** will consider making additional address assignments.