RHB Bank

Change of Address/Contact Numbers (Individual Account)

Section 1: Customer Particulars

Update is for: (Please "✓")

Saving AC	Current AC	Fixed Deposit AC	Trade Finance AC	Loan AC	Internet Banking Services*
All Personal ☐ All Joint–OR ☐ All Joint-AND ☐ Exclude AC No: _____	All Personal ☐ All Joint–OR ☐ All Joint-AND ☐ Exclude AC No: _____	All Personal ☐ All Joint–OR ☐ All Joint-AND ☐ Exclude AC No: _____	All Personal ☐ All Joint–OR ☐ All Joint-AND ☐ Exclude AC No: _____	All Accounts ☐ Exclude AC No: _____	Personal AC ☐ *Please complete details in Section 3.
Safe Box AC Safe Box No: 1) _____ 2) _____	**Unit Trust AC** All Unit Trust ☐ Exclude UT Name: _____	**Other AC** All Personal ☐ All Joint–OR ☐ All Joint-AND ☐ Specify AC: _____	**FX Contracts** ☐ Specify AC: _____	**Banknotes** ☐ Specify AC: _____	

NRIC / Passport / FIN: _____

Name as in NRIC / Passport / FIN: _____
(Dr / Mr / Miss / Mrs / Mdm)*
* Please delete where applicable _____

Section 2: New Address and Contact Numbers

A. Residential address as per in NRIC

_____

_____ Postal Code: _____

B. Mailing address (if different from the above) **Tick '✓' for Office Address** ☐

_____

_____ Postal Code: _____

C. Contact Numbers / Email Address

Home Telephone No.: _____ - _____ Office Telephone No.: _____ - _____

Mobile Phone No.: _____ - _____ Email Address: _____

Section 3: New Mobile Phone No. for SMS – OTP*

A. Local/Overseas Mobile Phone No. to receive *OTP via SMS (for Internet Banking services)

(Country Code) **(Mobile Phone Number)**

Note: Mail-in request for all SMS-OTP* Registration will not be accepted, as it requires authentication of Customer's details, either in person or via our Customer Care. You may either:-

1. Visit any of our branches for SMS-OTP* Registration over the counter; or,
2. Contact **Customer Care** at **800 601 1742 (Toll-Free)** for SMS-OTP* Registration
   (Please ensure your Contact Details are duly updated in our system before calling Customer Care for assistance.)

***OTP: One Time Password**

Section 4: Customer's Signature(s)

Authorised Signature	Date	Authorised Signature	Date
_____	_____	_____	_____

Section 5: For Bank Use Only

Branch

Attended by (Name & signature)	Date	Verified by Officer (Name & Signature)	Date
_____	_____	_____	_____

Update by CDD/Branch

☐ CIF ☐ Current AC ☐ Safe Box AC

☐ Savings AC ☐ Fixed Deposit AC ☐ Unit Trust AC

☐ Loans ☐ COPY TO BNC / TSC / TPC / SDB BR / CAD ☐ Dynasis System (Tag Mobile No. for SMS-OTP)

Updated by	Checked by	Authorised by
Date:	Date:	Date: