

The Benefits Center P.O. Box 100158, Columbia, SC 29202-3158

Toll-free: 1-800-635-5597 Fax: 1-800-447-2498

Call toll-free Monday through Friday, 8 a.m. to 8 p.m. Eastern Time.

For use with policies issued by the following Unum Group ["Unum"] subsidiaries:

Unum Life Insurance Company of America Provident Life and Accident Insurance Company

## **OUR COMMITMENT TO YOU**

We understand an illness or injury creates emotional, physical and financial challenges and we want to do whatever we can to help you. You have our commitment to provide you with responsive service and to be understanding and sensitive to your circumstances during the claim process.

### When should you use this claim form?

Use this claim form to submit a Voluntary Benefits Accident claim to Unum.

# Who is responsible for completing this claim form?

The information provided on this claim form will be used to evaluate your eligibility for Accident benefits. Please provide complete and legible responses to ensure your claim is processed as quickly as possible. Please enclose any additional information you feel will assist us in the evaluation of your claim.

- Insured/Patient Statement (pages 3-4): Please complete this section of the claim form and mail or fax the completed form to the address or fax number indicated above.
- Please complete the name and date of birth fields at the top of every page for easy identification purposes in case the pages become separated.
- Authorization to Share Information with Third Parties (page 5): If you wish to give us permission to share the details of your claim with a third party (such as your spouse, son, daughter, friend, etc.), please sign and date this form and mail or fax it to the address or fax number indicated above.
- Insured/Patient Authorization (last page): Please sign and date this form, provide a copy to your attending physician, and mail or fax the completed form to the address or fax number indicated above. This form authorizes the release of medical information needed to evaluate your claim.
- Employer Statement (page 6): If you are applying for the Disability Rider benefit, please give this section of the claim form to your employer and ask him/her to complete, sign and date the form. Your employer should mail or fax the completed form to the address or fax number indicated above.
- Attending Physician Statement (pages 7-8): If you are applying for the Disability Rider benefit or the Hospital Confinement/ Intensive Care benefit, please complete Part I of this statement. Once Part I is complete give this section of the claim form to the physician or treating provider primarily responsible for your care and ask him/her to complete Part II. Your physician or treating provider should mail or fax the completed form to the address or fax number indicated above. Unum is not responsible for expenses associated with the completion of this form.

#### Questions?

If, at any time, you have questions about the claim process or need help to complete this form, please call the above toll-free number. Our Contact Center is staffed with experienced professionals who can be contacted from 8 a.m. to 8 p.m. Eastern Time, Monday through Friday.



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### **CLAIM FRAUD STATEMENTS**

For your protection, the laws of several states, including Alaska, Arizona, Arkansas, Delaware, Idaho, Indiana, Kentucky, Louisiana, Minnesota, New Hampshire, Ohio and Oklahoma, and others require the following statement to appear on this claim form:

#### **Fraud Warning**

Any person who knowingly, and with intent to injure, defraud, or deceive an insurance company, files a statement of claim containing any false, incomplete, or misleading information is guilty of insurance fraud, which is a felony.

#### Fraud Warning for California Residents

For your protection, California law requires the following to appear on this claim form:

Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

#### Fraud Warning for Colorado Residents

For your protection, Colorado law requires the following to appear on this claim form:

It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

# Fraud Notice for District of Columbia Residents

For your protection, the District of Columbia requires the following to appear on this claim form:

Any person who knowingly and willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly and willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

## Fraud Warning for Malne, Tennessee and Virginia Residents

For your protection, Maine, Tennessee and Virginia law requires the following to appear on this claim form:
It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purposes of defrauding the company. Penalties may include imprisonment, fines or a denial of insurance benefits.

#### Fraud Warning for Florida Residents

For your protection, Florida law requires the following to appear on this claim form:

Any person who knowingly and with intent to injure, delraud or deceive any insurance company, files a statement of claim or an application containing false, incomplete or misleading information is guilty of a felony of the third degree.

## Fraud Statement for New Jersey, New Mexico and Pennsylvania Residents

For your protection, New Jersey, New Mexico and Pennsylvania law requires the following to appear on this claim form:

Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

## Fraud Statement for New York Residents

For your protection, New York law requires the following to appear on this claim form:

Any person who knowingly and with the intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

#### Fraud Statement for Puerto Rico Residents

For your protection, Puerto Rico law requires the following to appear on this claim form:

Any person who knowingly and with the intention of defrauding presents false information in an insurance application, or presents, helps, or causes the presentation of a fraudulent claim for the payment of a loss or any other benefit, or presents more than one claim for the same damage or loss, shall incur a felony and, upon conviction, shall be sanctioned for each violation with the penalty of a fine of not less than five thousand (5,000) dollars and not more than ten thousand (10,000) dollars, or a fixed term of imprisonment for three (3) years, or both penalties. If aggravating circumstances are present, the penalty thus established may be increased to a maximum of five (5) years; if extenuating circumstances are present, it may be reduced to a minimum of two (2) years.



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INSURED/PATIENT STATEMENT (PLEASE PR	RINT)												
A. Type of Claim													
Please check the type of claim you are filing:   Accidental Injury    Hospital Confinement/Intensive Care	☐ Total Disability												
This claim is for:   Self   Spouse   Domestic Partner	☐ Dependent Child												
B. Information About the Insured													
Last Name		Suffix First Name	MI										
Date of Birth (mm/dd/yy) Soci	ial Security Number		Gender										
Home Address			☐ Male ☐ Female										
Home Address													
City		State	Zip										
Home Telephone Number Cell	lular Telephone Numb	er \	Work Telephone Number										
Accident Policy Number Preferred e	e-mail address (for cor	nfirmation purposes only)											
Language Preference 🛘 English 🗀 Spanish													
Please check all types of coverage you have with Unum.													
☐ Short Term Disability ☐ Long Term Disability	,	☐ Individual Disability ☐ Life Insurance											
Policy#	Po	olicy#	Policy#										
☐ Voluntary Benefits Disability ☐ Vo	oluntary Benefits Canc	Cancer/Critical Illness Insurance											
Policy# Policy	y #		Policy #										
While there is no legal requirement for you to provide information regarding other policies you may have with Unum, this information will help us identify any other coverage you have with us for which you may be eligible to file a claim. Failure to provide the requested information may delay claim initiation under the additional policy or policies.													
C. Information About the Patlent													
Last Name Suffix First Name													
Date of Birth (mm/dd/yy) Social Security Number Gender													
			☐ Female										
Home Address													
			75-										
City		State	Zip										
			]										

D. Complete this section for HOSPITAL CONFINEMENT/INTENSIVE CARE claims. Please attach an itemized copy of your hospital bill that includes the following information.

1. Diagnosis

2. Admission and discharge dates

If your hospital bill does not contain this information, please ask your doctor to complete the Attending Physician Statement (pages 7-8, Sections B & C of this form.)



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Insured's Name (Last Name, Suffix, First Name,	MI)				Date of Birth (mm/	/dd/vv)
E. Complete this section for ACCIDENTAL IN						
Date of Accident	Time of Accident		□ a.m. [	」 p.m.		
Were you at work at the time of your accident?						
Please explain how your accident happened. (If	you need more space, plea	ase attach a separat	e sheet of paper).			
Please attach itemized copies of any bills related	d to this accident including	doctor, emergency i	oom, hospital, an	d motor vehicle	e incident/accident re	port. Bills
should include diagnosis information (from your	medical provider). Addition	al medical informati	on may be reques	ted to evaluate	e your claim.	-
F. Information About Physicians and Hospita						
Please provide the following information about a more than two providers, please share the follow	Il your current treatment proving information for each pr	oviders (physicians, ovider on a separat	hospitals, physica	al therapists, e and include it w	etc.). If you are being to	reated by
	, , , , , , , , , , , , , , , , , , , ,			(	)	
I Primary Care Physician Name	Mailing Address		A	\ Telepho		
rimary care i hysician vanie	Mailing Address			(	) )	
Specialty	City	State	Zip	Fax No.		
	400-00-00-00-00-00-00-00-00-00-00-00-00-			-		
Date of First Visit (mm/dd/yy)	Date of Next Visit (m	m/dd/yy)		(	)	
2 Treating Physician Name	Mailing Address			\ Telepho		
, nyolalan name	Mailing / tadiooo			(	)	
Specialty	City	State	Zip	Fax No.	•	
Date of First Visit (mm/dd/yy)	Data of New 1 View (as					
	Date of Next Visit (m	m/aa/yy) 				
Please list any hospital visits/admissions you ha admission on a separate sheet of paper and incl	ve had in the last 12 month	s. If you have had n	nore than two, ple	ase share the	following information	for each vi
l	ade it with this loi, iii.					
Hospital	Address	- think the second seco		Date of	Visit/Admission (mm/d	dd/yy)
Dre and house	0,1					
Procedure	City	State	Zip	Date of	Discharge (mm/dd/yy)	)
G. Tax Considerations						
Benefit payments under this policy could be cons	sidered taxable income to t	he extent you pay p	remiums on a pre-	tax basis or v	our employer pays pre	emiums
vithout including them in your income. Unum rep	oorts taxable income to you	and the IRS as req	uired on form 109	9-MISC for Ac	cident plan benefits a	nd/or a W-
or Accident Disability benefits. Every tax situation	in is unique. You should se	ek independent adv	ice it you nave qu	estions about	your personal tax situ	ation.
I. Signature of insured						
have read and understand the fraud notices list	ed on page 2 of this form. I	also understand the	at should my clain	n be overpaid t	for any reason it is my	obligation
o repay any such overpayment. The above state consideration.)	ements are true and comple	ete to the best of my	knowledge and b	elief. ( <b>Your</b> si	gnature is required t	for benefit
<b>(</b>						
Signature				Date		
signed on behalf of the insured, as copy of the document granting authority.	(Ind	dicate relationship).			n or Conservator, pl	ease attac
op) of the decament granting dutionts.						



CL-1023 (06/09)

#### **ACCIDENT CLAIM FORM**

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You are not required to sign this Optional Authorization. However, if you would like us to communicate with a family member, friend or other third party about your claim, we recommend completing the information below. Please sign and date the form as indicated and mail or fax it to the address or fax number indicated above.

# **Optional Authorization to Disclose Information to Third Parties**

To assist in the evaluation or administration of my claim(s), I authorize and duly authorized representatives ("Unum") to share personal health relating to my claim with the family members, friends, and/or other third	and financial information
My Spouse:	
(Name)	
Other Family Member:	
(Name / Relationship)	
Other person:	
(Name / Relationship)	
l authorize Unum to leave messages about my claim on my voicemail . $\square$ Yes $\square$ No	
I understand that information about my claim may include information a information about my health may be related to any disorder of the imm limited to, HIV and AIDS; use of drugs and alcohol; and mental and phor treatment, but does not include psychotherapy notes.	ysical history, condition, advice
I do not wish the following information about my claim to be shared (le	ave blank if not applicable):
I further understand that the information is subject to redisclosure and federal regulations governing the privacy of health information.	
I may revoke this authorization in writing at any time except to the exterecipient of my information has relied on it prior to receiving my notice Authorization by sending written notice to the address above.	ent Unum or the authorized of revocation. I may revoke this
This authorization is valid for the shorter of two (2) years or the duratic copy of the Authorization and a copy shall be as valid as the original.	on of my claim. I may request a
Claimant Signature	Date
Printed Name	Social Security Number
I signed on behalf of the claimant as of Attorney Designee, Personal Representative, Guardian, or Conserv document granting authority.	_ (indicate relationship). If Power vator, please attach a copy of the

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EMPLOYER STATEMENT - To be completed by	the Employer (PLEASE PRINT)						
A. Information About the Employer							
Employer Name	Employer's Telephone Number						
Employer Address							
City	State Zip						
B. Information About the Employee							
Employee Name (Last Name, Suffix, First Name, MI)							
Employee Address							
City	State Zip						
Employee Telephone Number Socia	al Security Number Date of Hire (mm/dd/yy)						
Date Last Worked (mm/dd/yy) Nur	mber of hours worked on date last worked						
C. Information About the Employee/Individual's Job							
Job Title (please attach a copy of the employee's job description)							
Dates this employee has been unable to work: From (mm/dd/yy	/) 🔲 am to (mm/dd/yy) 🔲 am						
	□ pm □ pm						
	hange prior to his/her last day worked due to disability?   Yes  No If yes, please explain.  Part Time   Hours Per Week:						
Has employee/individual returned to work? ☐ Yes ☐ No If ye	ss, date (minadayy).						
Has the employee/individual's employment been terminated? $\hfill\Box$	Yes ☐ No If yes, termination date (mm/dd/yy):						
FRAUD NOTICE: Any person who knowingly files a statement of claim containing false or misleading information is subject to criminal and civil penaltles. This includes Employer and Attending Physician portions of the claim form.							
I. Signature of Benefit Administrator (Please Print)							
The above statements are true and complete to the best of my k	nowledge and belief.						
Name of Person Completing Form							
Title of Person Completing Form							
Telephone Number	Fax Number Employer Tax ID Number						
E-mail Address							
X							
Signature	Date						
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ATTENDING PHYSICIAN				ASE	PRIN	IT)													
PART I: TO BE COMPLETED BY	INSURE	D/PATIE	NT																
Insured Name (Last Name, Suffix,	First Nam	ie, MI)					-					-	Insured So	cial	Secur	ity Nu	ı <u>mber</u>		
		1																	
Patient Name (Last Name, Suffix, F	First Name	e, MI)	<u> </u>			i1	LL	L		·	l	J	Patient So	cial S	Securi	ty Nu	mber		
Patient Relationship to Insured:  Self Spouse Domestic Partner Child Patient Date of Birth (mm/dd/yy)								l											
Patient Gender:   Male  Fen		э орошо.						, -								ÌĽ			
PART II: TO BE COMPLETED BY	ATTEND	ING PH	YSICI	AN OR	TREA	TINC	PRO	/IDER											
Instructions: If the patient is subm	itting a cl	laim for [	Disabili	ity Ride	er bene	efits, o	comple	te Sec	tion A	and	Sec	tion C	. If the patie	ent is	subn	nitting	a claim	for Hos	spital
Confinement/Intensive Care Rider	benefits, o	complete	e Secti	on Ba	nd Sed	ction	C.												
A. Complete this section for DIS	ABILITY	clalms.								.,									
Diagnosis	ICD-9 Co	de					able to	work		ls th	nis co	onditio	on the result	t of a	ın acc	identa	al injury?	' 🗆 Ye	es 🗆 No
				(1	mm/dd	/yy)													
If this claim is related to normal pre	ananov v	nloace n	rovida	the fol	lowing	•													
	gnancy, p	picase p	IOVIGE		ual Del		Date:								Deliv	ery T	vne.		
Expected Delivery Date: (mm/dd/yy)					n/dd/yy		Date.									aginal	<i>,</i> ,		
(															□с	-Secti	on		
If related to a fracture or dislocation  ☐ Closed ☐ Open ☐ Unknown	n, please n Name	indicate: of bone	: fractui	red:					If re	lated	to a	lacer	ation, pleas	e inc	licate	the le	ength:		
If related to a burn, please indicate					cond-p	ercen	t of boo	ly bur	ned _		_%	□т	hird-square	incl	es of	body	surface	burned	
Is the patient's condition related to																			
Has the patient been treated for the lf yes, please list the diagnosis and	e same o d treatmer	r a simila nt dates	ar cond (mm/d	lition b d/yy).	y anoti	her pl	hysiciai	in the	e past	t? □	] Ye	s 🗆	No 🗆 Un	knov	vn				
Has the patient been hospitalized?	? ☐ Yes	□No	If yes	, date	hospita	alized	(mm/d	d <i>l</i> yy):					through (n	nm/c	ld/yy)				
Facility Name																			
Address														······································				-	
Oth.												Sta	to	Zip					
City												Julia	ile	Ζip					
Was surgery performed? ☐ Yes	Vas surgery performed? ☐ Yes ☐ No  If yes, what procedure was performed? ☐ Date Surgery Performed (mm/dd/yy):																		
Is the patient still under your care?	? 🗌 Yes	□No	lf no,	final d	ate of	treatr	nent (m	ım/dd/	уу):										
Have you advised the patient to return to work?								day											
If yes, please indicate any ongoing If no, please indicate the restrictio	g restrictions	ons and I	limitation	ons in t	the spat	ace p	rovided	belov	v. to we	ork in	the	space	provided b	elov	<i>1</i> .				
CURRENT RESTRICTIONS (activ										***************************************									
CURRENT LIMITATIONS (activities)	es patient	t cannot	do)																



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ATTENDING PHYSICIAN STATEMENT (Contin	nued)																	
Insured's Name (Last Name, First Name, MI, Suffix)												Date	of Bi	rth (n	nm/dd	l/yy)		
																$\prod$		
Patient's Name (Last Name, First Name, MI, Suffix)							·	اـــــا		1.		Date	of Bi	rth (n	ım/dd	_, ∟ //yy)		
Is the patient permanently disabled? ☐ Yes ☐ No If yes, w	hat is th	he reco	mme	nded fr	equen	cy of	trea	tment	?	*		***************************************						
Does the patient have permanent restrictions and limitations?	□Yes	□No	o If y	yes, ple	ase lis	t the	pern	nanen	t rest	rictio	ns and	l limita	tions.					
							•											
						***************************************	**********		and an article									
B. Complete this section for HOSPITAL CONFINEMENT/INT	rensiv	E CAF	E BE	NEFIT	claim	s												
Diagnosis:		ICD-9	Code	e:														
Dates of Inpatient Hospital Confinement: From (mm/dd/yy) To (mm/dd/yy)																		
Dates of Inpatient Hospital Confinement: From (mm/dd/yy)					10 (	mm/c	за/уу	)										
Dates of Continement in Intensive Care, including Coronary Ca	re Unit:	Fron	n (mn	n/dd/yy	)						To (n	nm/dd/	'vv)					
			,								•		,,,					
Hospital Name					·						Telep	hone	Numb	er		·		
Hospital Address																		
Date of Surgery (mm/dd/yy)	Inpatie	ent 🗀	Outr	natient (	choos	e one	e)	~							<del></del>			
-			,-		,0.,000	0 0	-,											
Surgical Procedure											CPT -	4 Code	э:					
Date of follow up visit following confinement or outpatient surge	ry																	
TRAILD NOTICE: Any naves who know in the file					•													
FRAUD NOTICE: Any person who knowingly files a stateme penaltles. This includes Attending Physiclan portions of th	ent of c e clalm	iaim c form.	ontai	ning ta	ilse of	misi	leadi	ng in	form	ation	is sui	bject 1	o cri	mina	and	civil		
C. Signature of Attending Physician																		
The above statements are true and complete to the best of	my kno	owledg	e and	d belle	f.					-								
Physician Name (Last Name, First Name, MI, Suffix) Please Pri	int															····		
	*****																	
Medical Specialty Degree																		
Address	*************		_															
												-						
State Zip									Zip									
Felephone Number	Fay Ni	umher								Dh	veiciar	a's Tax	/ ID N	lumb	~			
Physician's Tax ID Number:																		
Are you related to this patient?   Yes   No If yes, what is	the rel	ationsh	nip?															
<b>V</b>																		
<b>X</b>								_										
Physician Signature								D	ate									



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# **INSURED/PATIENT AUTHORIZATION**

**NOTE:** This authorization is designed to comply with the Health Insurance Portability and Accountability Act (HIPAA) Privacy Rule. You are not required to sign the authorization, but if you do not, Unum may not be able to evaluate or administer your claim(s). Please sign and return this authorization to The Benefits Center noted above.

## **Authorization**

I authorize any health care provider including, but not limited to, any health care professional, hospital, clinic, laboratory, pharmacy or other medically related facility or service; health plan; rehabilitation professional; vocational evaluator; insurance company; reinsurer; insurance service provider; third party administrator; producer; the Medical Information Bureau; GENEX Services, Inc.; the Association of Life Insurance Companies, which operates the Health Claims Index and the Disability Income Record System; government organization; professional licensing body; and employer that has information about my health, financial or credit history, professional license, earnings, employment history, or other insurance claims and benefits, including Social Security benefits, to disclose any and all of this information to persons who administer claims for Unum, its insurance subsidiaries\* and duly authorized representatives ("Unum"), and, where applicable, to persons or entities that may assist me with or provide services related to my claim(s) for Social Security or other government-sponsored benefits. Information about my health may relate to any disorder of the immune system including, but not limited to, HIV and AIDS; use of drugs and alcohol; and mental and physical history, condition, advice or treatment, but does not include psychotherapy notes.

I understand that any information Unum obtains pursuant to this authorization will be used to evaluate and administer my claim(s) for benefits, including any assistance in my return to work. I further understand that the information is subject to redisclosure and might not be protected by certain federal regulations governing the privacy of health information.

This authorization is valid for two (2) years from the date below, or the duration of my claim, whichever is shorter. A photographic or electronic copy of this authorization is as valid as the original. I understand I am entitled to receive a copy of this authorization.

I may revoke this authorization in writing at any time except to the extent Unum has relied on the authorization prior to notice of revocation or has a legal right to contest a claim under the policy or the policy itself. I understand if I revoke this authorization, Unum may not be able to evaluate or administer my claim(s) and this may be the basis for denying my claim(s). I may revoke this authorization by sending written notice to the address above.

I understand if I do not sign this authorization or if I alter its content in any way, Unum may not be able to evaluate or administer my claim(s) and this may be the basis for denying my claim(s).

(Patient/Guardian Signature)	(Date Signed)
(Print Name) I signed on behalf of the claimant as Designee, Guardian, or Conservator, please attach	(Social Security Number) (indicate relationship). If Power of Attorney a copy of the document granting authority.
* This authorization is valid for the following Unum	insurance subsidiaries: Unum Life Insurance Insurance Company, The Paul Revere Life Insurance
Unum is a registered trademark and marketing brand of Unum C	Group and its insuring subsidiaries.