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AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☐ IXC ☒ CLEC ☐ ILEC ☒ Wireless

CERTIFICATED COMPANY INFORMATION

Mitel NetSolutions, Inc.

Company Name

Inter-Tel NetSolutions, Inc.

(602) 253-6004

fka

Telephone #

7300 W. Boston Street

Mailing Address

Chandler, AZ 85226-3229

City, State, Zip Code

7300 W. Boston Street

Business Location

Chandler, AZ 85226-3229

Maricopa

City, State, Zip Code

County

REGISTERED AGENT INFORMATION

Registered Agent: The Prentice-Hall Corporation System, Inc.

Mailing Address: 1703 Laurel Street

City, State, Zip Code: Columbia, SC 29201

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

A. Jon Brinton

General Manager (Include address if different than above.)

(602) 200-0520

/ (602) 798-7015

/ jon_brinton@mitel.com

Telephone Number

Facsimile Number

E-mail Address

B. Customer Service

Customer Relations /Complaints Representative (Include address if different than above.)

(800) 821-1661

/ (800) 244-6464

/ nscs@mitel.com

Telephone Number

Facsimile Number

E-mail Address

C1. Allison Dunmire

Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)

(800) 821-1661

/ (800) 244-6464

/ allison_dunmire@msn.com

Telephone Number

Facsimile Number

E-mail Address

C2. (800) 894-7026

Customer Contact (Toll Free Number)

D. Doug Milliron

Engineering Operations (Include address if different than above.)

(775) 954-1236

/ (800) 244-6464

/ doug_milliron@msn.com

Telephone Number

Facsimile Number

E-mail Address

E. Doug Milliron

Test and Repair (Include address if different than above.)

(775) 954-1236

/ (800) 244-6464

/ doug_milliron@msn.com

Telephone Number

Facsimile Number

E-mail Address

F. Doug Milliron
Emergencies (During non-office hours)
(775) 954-1236 / (800) 244-6464 / doug_milliron@msn.com
Telephone Number Facsimile Number E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Wayne Foster
Regulatory Officer (Include address if different than above.)
(602) 798-7087 / (602) 798-7067 / wayne_foster@mitel.com
Telephone Number Facsimile Number E-mail Address

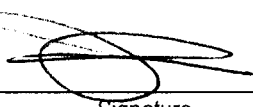
H. Barb Hopkins
Dual Party Mailings (Name)
1016 W. Geneva Drive, Tempe, AZ 85282-3429
Mailing Address
(480) 449-8872 / (480) 784-4395 / barb_hopkins@mitel.com
Telephone Number Facsimile Number E-mail Address

I. Barb Hopkins
Interim LEC Fund Mailings (Name)
1016 W. Geneva Drive, Tempe, AZ 85282-3429
Mailing Address
(480) 449-8872 / (480) 784-4395 / barb_hopkins@mitel.com
Telephone Number Facsimile Number E-mail Address

J. Barb Hopkins
Universal Service Fund Mailings (Name)
1016 W. Geneva Drive, Tempe, AZ 85282-3429
Mailing Address
(480) 449-8872 / (480) 784-4395 / barb_hopkins@mitel.com
Telephone Number Facsimile Number E-mail Address

K. Wayne Foster
Gross Receipts Mailings (Name)
7300 W. Boston Street, Chandler, AZ 85226-3229
Mailing Address
(602) 798-7087 / (602) 798-7067 / wayne_foster@mitel.com
Telephone Number Facsimile Number E-mail Address

L. Barb Hopkins
Lifeline Mailings (Name)
1016 W. Geneva Drive, Tempe, AZ 85282-3429
Mailing Address
(480) 449-8872 / (480) 784-4395 / barb_hopkins@mitel.com
Telephone Number Facsimile Number E-mail Address

Wayne Foster
This form was completed by (print name)  Signature

Regulatory Compliance March 25, 2011
Title Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Clerk's Office
Post Office Drawer 11649
Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

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