

228947



Telecom Management, Inc. d/b/a Pioneer Telephone
39 Darling Avenue • South Portland • Maine • 04106
Phone: (207) 774-9500 • Fax: (207) 774-9508
www.pioneertelephone.com

March 29, 2011

SC PUBLIC SERVICE COMMISSION
CLERK'S OFFICE
PO DRAWER 11649
COLUMBIA SC 29211

RE: Telecom Management, Inc. dba Pioneer Telephone (Pioneer)
Authorized Utility Representative Form for Telecoms

To Whom It May Concern:

I have enclosed Pioneer's Form as requested.

Please contact me with any questions or concerns.

Sincerely,

A handwritten signature in black ink, appearing to read "Kevin Photiades".

Kevin Photiades
Regulatory Manager
kphotiades@pioneertelephone.com
(207) 774-9500 x 232

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: IXC CLEC ILEC Wireless

CERTIFICATED COMPANY INFORMATION

Telecom Management, Inc. _____
 Company Name

Pioneer Telephone _____ (207) 774-9500
 Db a _____ Telephone #

39 Darling Ave. _____
 Mailing Address

South Portland ME 04106 _____
 City, State, Zip Code

Same as above _____
 Business Location

_____ _____
 City, State, Zip Code County

REGISTERED AGENT INFORMATION

Registered Agent: National Registered Agents, Inc. _____

Mailing Address: 2 Office Park Court, Suite 103 _____

City, State, Zip Code: Columbia, SC 29223 _____

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. David Shorey, Director of Operations _____
General Manager (Include address if different than above.)
(207) 774-9500 / (207) 774-9508 / dshorey@pioneertelephone.com
 Telephone Number Facsimile Number E-mail Address

- B. Donald Hendrix, Customer Service Manager _____
Customer Relations /Complaints Representative (Include address if different than above.)
(207) 774-9500 / (207) 774-9508 / dhendrix@pioneertelephone.com
 Telephone Number Facsimile Number E-mail Address

- C1. Kevin Photiades, Regulatory Manager _____
Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)
(207) 774-9500 / (207) 774-9508 / kphotiades@pioneertelephone.com
 Telephone Number Facsimile Number E-mail Address

- C2. (888) 492-6878 _____
Customer Contact (Toll Free Number)

- D. Lane Gillespie, Communications Network Manager _____
Engineering Operations (Include address if different than above.)
(207) 774-9500 / (207) 774-9508 / lgillespie@pioneertelephone.com
 Telephone Number Facsimile Number E-mail Address

- E. Lane Gillespie _____
Test and Repair (Include address if different than above.)
 _____ / _____ / _____
 Telephone Number Facsimile Number E-mail Address

F. David Shorey, Director of Operations
Emergencies (During non-office hours)
(877) 878-2236 (Confidential – For Emergencies Only) / /
Telephone Number Facsimile Number E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Kevin Photiades, Regulatory Manager
Regulatory Officer (Include address if different than above.)
/ /
Telephone Number Facsimile Number E-mail Address

H. Kevin Photiades, Regulatory Manager
Dual Party Mailings (Name)
/ /
Mailing Address
Telephone Number Facsimile Number E-mail Address

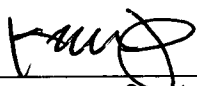
I. Kevin Photiades, Regulatory Manager
Interim LEC Fund Mailings (Name)
/ /
Mailing Address
Telephone Number Facsimile Number E-mail Address

J. Kevin Photiades, Regulatory Manager
Universal Service Fund Mailings (Name)
/ /
Mailing Address
Telephone Number Facsimile Number E-mail Address

K. Kevin Photiades, Regulatory Manager
Gross Receipts Mailings (Name)
/ /
Mailing Address
Telephone Number Facsimile Number E-mail Address

L. Kevin Photiades, Regulatory Manager
Lifeline Mailings (Name)
/ /
Mailing Address
Telephone Number Facsimile Number E-mail Address

Kevin Photiades
This form was completed by (print name)
Regulatory Manager
Title


Signature
3/28/11
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

(Rev. PSC 01/2010)