



BNY MELLON

## Audit Confirmations:



Faster, Accurate, and More Secure

**Team with the experts who make your business needs their own.**

### Who's helping you?

To move ahead in today's changing financial markets, you need a partner with new insights and innovative service solutions. Working together, we'll leverage every opportunity to help you and your clients find the path to success.

### The BNY Mellon Solution Audit Confirmation

In an effort to provide our clients with the best solutions and service in the marketplace, and to continue to be on the forefront of new technologies being adopted by the accounting profession, BNY Mellon has entered into an arrangement with Confirmation.com to provide our clients and their auditors with a simple, online solution for timely Demand Deposit, Trust/Escrow, Commercial Loan, Letter of Credit, Line of Credit, and Bond Issuance audit confirmations.

**Effective January 1, 2012 BNY Mellon will no longer respond to mailed and faxed audit confirmation requests.** Instead, we will only accept audit confirmation requests through Confirmation.com, the leading provider of online audit confirmation services.

Confirmation.com is a trusted service provider to BNY Mellon and has helped us fulfill thousands of audit confirmation requests efficiently. By fulfilling all of our audit confirmations through Confirmation.com, we will be able to deliver a higher level of service to our clients. BNY Mellon's long standing relationship with Confirmation.com allows you to access your confirmation request online and expedite the audit process. Responses are delivered faster, more accurately and with increased security.

### BNY Mellon Contact

Sarah Waterman, Supervisor  
315 765 4613

Group Email Address:  
[audit\\_confirmation@bnymellon.com](mailto:audit_confirmation@bnymellon.com)

To find out more about this secure and convenient service, please contact:

### Capital Confirmation, Inc.

Customer Service Dept.  
615 844 6222  
Toll free 866 325 7201  
[www.confirmation.com](http://www.confirmation.com)

## Audit Confirmations: Faster, Accurate, and More Secure

Audit Confirmations are completed in the order that they are received and there are stringent controls in place to ensure all audit confirmations are processed timely. If your request is considered priority or has not been answered within a reasonable period of time, please contact the BNY Mellon Supervisor for assistance.

By using Capital Confirmation, you create a highly secure, third-party, authenticated channel for completing your BNY Mellon confirmation requests. Features of the service include:

- Provides quicker responses and reduces errors.
- Eliminates misdirected mail.
- A record of activity that provides a traceable path of accountability to each individual involved in the confirmation process.
- Reduces the auditor's time spent on confirmations.
- Offers a more secure and reliable process and reduces the risk of fraud.

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