

Important information about activating your warranty

Product Warranty Certificate

Dear Customer,

We thank you for your recent Kodak document scanner purchase. This letter contains all the key information relating to your product warranty.

For your benefit, we recommend that you register your Kodak document scanner via the serial number, found on the product, using the enclosed form. This information will allow us to better serve your needs.

In the event that your Kodak document scanner needs warranty service, please contact the Kodak Scanner Hotline. (Telephone numbers on the back)

Your Warranty for Kodak i1200 and i1300 series scanners

- **36 months Warranty**
- **Next-Business-Day Advanced Unit Replacement (AUR)**
- **Kodak Scanner Hotline for technical support available in most European languages**

All new Kodak i1210, i1220, i1310 and i1320 scanners will have a 36 months Warranty with Advanced Unit Replacement (AUR). If the product should become defective within the warranty period - 36 months from the date of purchase - Kodak will replace the product within one business day free of charge. (Please see detailed Warranty terms on the back)

Please complete the enclosed registration form and return it to Kodak by fax or online:

FAX: +49 (0) 711 / 406 5166 URL: www.kodak.com/go/DIWarrantyRegistration

Customer details

Company*

Address1

Address2

City*

ZIP code*

Country*

Contact name*

Department

Phone*

E-mail

Product information

Serial number*

Scanner model*

Date of purchase*

Date and signature*

* Required information



WARRANTY

This Kodak Document Scanner product is of excellent quality and construction. Eastman Kodak S.A. (hereinafter referred to as „Kodak“) warrants to the purchaser of this product that it will correct free of charge any defects in design, materials or workmanship for a period of thirty-six (36) months from the date of purchase. The warranty is subject to the terms and conditions set out below

Conditions and terms of the Warranty

This warranty is limited to the following European countries:

Austria · Belgium · Czech Republic · Denmark · Finland · France · Germany · Greece · Hungary · Ireland · Italy · Luxembourg · Netherlands · Norway · Poland · Portugal · Slovakia · Slovenia · Spain · Sweden · Switzerland · United Kingdom

This warranty is provided in addition to and does not affect the statutory legal rights of the purchaser.

What Kodak will do to correct problems.

If the product should become defective within the warranty period, Kodak will provide the purchaser with a replacement scanner under an Advance Unit Replacement (AUR) process. At Kodak's option, the replacement scanner will either be new or a repaired and fully reconditioned unit and will be provided with a target response time of the next business day, following the day upon which the scanner is reported to Kodak as defective. "Business days" are defined as Monday to Friday (inclusive), but excluding any day on which national banks are permitted to close in either the country to which the replacement scanner is to be delivered or in the country from which the replacement scanner shall be despatched. Kodak shall arrange delivery and collection of the scanners and shall be responsible for all the costs thereof within the terms of this limited warranty. The replaced scanner shall become the property of Kodak and the replacement scanner, regardless of whether it is new or reconditioned, will have the benefit of outstanding remaining warranty period of the original replaced unit, that being thirty-six months from the date of original purchase. In the event that the original scanner product is discontinued from sale or superseded and Kodak is unable to provide a new or reconditioned identical product replacement, Kodak at its option within the stated target response time, shall either make available a Service Engineer to repair the defective scanner at the installation address or provide a replacement scanner that is at least equal or superior in specification to the original unit.

What is not covered by this Warranty

This warranty does not cover damage or defects caused by:

1. Improper transportation or installation of the product, parts or accessories
2. Negligence, accident, abuse, misuse, improper or abnormal usage (including failure to observe the instructions for operation and regular user maintenance recommended by Kodak).
3. Adaptation, modification or improper maintenance by unauthorised personnel.

This warranty does not cover problems resulting from software interface, repair and replacement of parts due to normal wear and tear, nor replacement of any consumables or user-replaceable items such as rollers and lamp bulbs.

Exclusion of Other Warranties

EXCEPT FOR THE LIMITED WARRANTY PROVIDED HEREIN, KODAK DISCLAIMS ANY AND ALL OTHER EXPRESS OR IMPLIED WARRANTIES WITH RESPECT TO THE PRODUCT TO THE EXTENT PERMITTED BY LAW.

WITH RESPECT TO DEFECTS IN DESIGN, MATERIALS AND WORKMANSHIP, THE REMEDIES DESCRIBED ABOVE ARE THE PURCHASER'S SOLE REMEDIES IN THE EVENT OF BREACH OF WARRANTY EXCEPT IN RESPECT OF LIABILITY WHICH IS BY LAW INCAPABLE OF EXCLUSION. KODAK SHALL NOT BE LIABLE WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE, BREACH OF STATUTORY DUTY OR PRODUCT LIABILITY) OR OTHERWISE HOWSOEVER, AND WHATEVER THE CAUSE, (I) FOR LOSS OR DAMAGES (II) FOR SPECIAL, INDIRECT OR CONSEQUENTIAL LOSS, DAMAGE, COSTS OR EXPENSES OF ANY NATURE (III) FOR ANY LOSS OF PROFIT, TURNOVER, BUSINESS, CONTRACTS, GOODWILL, REVENUES OR ANTICIPATED SAVINGS.

SERVICE

If service is required under this limited warranty, the purchaser may contact the Kodak Scanner Hotline directly using the instructions provided with the product or which are described at www.kodak.com/go/scannerhotline

Kodak Scanner Hotline Support

Country	Telephone Number	Supported languages
Austria	+49 (0) 69 5007 1886	German
Belgium, Luxembourg	+33 (0) 1 71 23 02 46	French
Netherlands	+44 (0) 870 240 5263	Dutch, English
Czech Republic	+44 (0) 870 240 5263	English
Denmark, Finland, Sweden, Norway	+46 (0) 858 769 412	Swedish, Danish, English
France	+33 (0) 1 71 23 02 46	French
Germany	+49 (0) 69 5007 1886	German
Greece	+44 (0) 870 240 5263	English
Hungary	+44 (0) 870 240 5263	English
Italy	+39 0 269 682 861	Italian
Poland	+44 (0) 870 240 5263	English
Portugal, Spain	+34 (0) 914 534 305	Portuguese, Spanish
Slovakia	+44 (0) 870 240 5263	English
Slovenia	+44 (0) 870 240 5263	English
Switzerland	+49 (0) 69 5007 1886	German
	+33 (0) 1 71 23 02 46	French
	+44 (0) 870 240 5263	English, Italian
United Kingdom, Ireland	+44 (0) 870 240 5264	English
International	+44 (0) 870 240 5263	Danish, Dutch, English, French, German, Italian, Spanish, Swedish, Portuguese
E-mail Support	scanner@support.kodak.com	
Fax enquiries	+44 (0) 870 242 3458	