# Quick and Easy Access to IRS Tax Help and Forms



# **Personal Computer**

Access the IRS's Internet Web Site athttp://www.irs.ustreas.gov to:

- Obtain Frequently Asked Tax Questions
- Complete Tax Forms On-Line "Fill-in Forms"
- Search Publications by Topic or Keyword
- Calculate Your Tax Deductions "W-4 Calculator"
- Provide Comments & Request Help via E-mail
- Receive Hot Tax Issues/News "Digital Dispatch"

#### You can also reach us using:

- Telnet at iris.irs.ustreas.gov
- File Transfer Protocol at ftp.irs.ustreas.gov
- Direct Dial (by modem) 703-321-8020.



# Tax FAX Service

Receive forms, instructions and tax information from your fax machine by dialing:

 703-368-9694 and following the directions of the prompts. Your items will be faxed back to you.



## **Phone**

Obtain forms, publications, instructions and tax assistance by calling:

- 1-800-829-3676 to order current and prior year forms, instructions and publications between 7:00 a.m. and 11:00 p.m. Monday through Saturday (Pacific Standard Time for Alaska and Hawaii, Eastern Standard Time in Puerto Rico). The best time to call is before 9 a.m. or after 2 p.m. Thursdays and Fridays are the best days to call. (You should receive a response within 7 to 15 workdays).
- 1-800-829-4477 to listen to pre-recorded messages covering various tax topics.



### Walk-In

Pick up certain forms, instructions, and publications at many post offices, libraries, and IRS offices. Some libraries and IRS offices have an extensive collection of products available to print from a CD-ROM or photocopy from reproducible proofs.



#### Mail

Send your order to the Distribution Center nearest to you and receive a response in 7 to 15 workdays after your request is received.

Western part of U.S.

Western Area Distribution Center Rancho Cordova, CA 95743-0001

Central part of U.S.

Central Area Distribution Center P.O. Box 8903 Bloomington, IL 61702-8903

• Eastern part of U.S. and foreign addresses:

Eastern Area Distribution Center P.O. Box 85074 Richmond, VA 23261-5074



## **CD-ROM**

Order IRS Publication 1796, Federal Tax Products on CD-ROM and obtain:

- Current tax forms, instructions and publications
- Prior-year tax forms and instructions beginning in 1991 and publications from 1994
- Popular tax forms which may be filled-in electronically, then printed out for submission
- Internal Revenue Bulletin

The CD-ROM can be purchased from the Government Printing Office (GPO), Superintendent of Documents for \$20.00 by calling 202-512-1800 (select Option #1) or through GPO's Web Site at http://www.access.gpo.gov/su\_docs.

**Availability:** First release—Early January Final release—Mid-February

#### Minimum system requirements:

- Windows 3.1 or later/Windows95
  - 386, 486, or Pentium-based personal computer;
  - 4 megabytes of RAM;
  - VGA, SVGA, or higher resolution display adaptor supported by Windows;
  - Microsoft CD Extensions with a CD controller board;
  - Windows-compatible printer with at least 1 megabytes of user RAM.
- Macintosh
  - Macintosh 68020-68040; 2 megabytes of application RAM
  - Power Macintosh: 4.5 megabytes of application RAM
  - Apple System Software version 7.5 or later
  - CD-ROM drive capable of reading ISO 9660 format

