

ALABAMA MEDICAID AGENCY REQUEST FOR PROPOSALS

RFP Title: Meaningful Use Incentive Payment Program State **Level System** RFP Number: 2010-HIE-03 RFP Due Date and Time: October 7, 2010 Number of Pages: 45 PROCUREMENT INFORMATION Project Director: Kim B. Davis-Allen Issue Date: September 17, 2010 Phone: (334) 242-5011 **Issuing Division:** E-mail Address: kim.davis-allen@medicaid.alabama.gov **Transformation Initiatives Division** Website: http://www.medicaid.alabama.gov **INSTRUCTIONS TO CONTRACTORS** Return Proposal to: Mark Face of Envelope/Package: RFP Number: 2010-HIE-03 Kim B. Davis-Allen. RFP Due Date: October 7, 2010 by 5pm CT **Director, Transformation Initiatives Division** Firm and Fixed Price for First Year of Contract Alabama Medicaid Agency (Implementation of MU Incentive Payment Lurleen B. Wallace Building Program): 501 Dexter Avenue PO Box 5624 Montgomery, AL 36103-5624 Firm and Fixed Price for Each of the Consecutive Four Years (Updating/Operation of **MU Incentive Payment Program):** Year Two: **Optional Year Three: Optional Year Four:** Optional Year Five: CONTRACTOR INFORMATION (Contractor must complete the following and return with RFP response) Contractor Name/Address: Authorized Contractor Signatory: (Please print name and sign in ink) Contractor FAX Number: Contractor Phone Number:

Section A. RFP Checklist

1	Read the <u>entire</u> document. Note critical items such as: mandatory requirements; supplies/services required; submittal dates; number of copies required for submittal; licensing requirements; contract requirements (i.e., contract performance security, insurance requirements, performance and/or reporting requirements, etc.).
2	Note the project director's name, address, phone numbers and e-mail address. This is the only person you are allowed to communicate with regarding the RFP and is an excellent source of information for any questions you may have.
3	Take advantage of the "question and answer" period. Submit your questions to the project director by the due date(s) listed in the Schedule of Events and view the answers as posted on the WEB. All addenda issued for an RFP are posted on the State's website and will include all questions asked and answered concerning the RFP.
4	Use the forms provided, i.e., cover page, disclosure form, etc.
5	Check the State's website for RFP addenda. It is the Contractor's responsibility to check the State's website at www.medicaid.alabama.gov for any addenda issued for this RFP, no further notification will be provided. Contractors must submit a signed cover sheet for each addendum issued along with your RFP response.
6	Review and read the RFP document again to make sure that you have addressed all requirements. Your original response and the requested copies must be identical and be complete. The copies are provided to the evaluation committee members and will be used to score your response.
7	Submit your response on time. Note all the dates and times listed in the Schedule of Events and within the document, and be sure to submit all required items on time. Late proposal responses are <i>never</i> accepted.
This check	dist is provided for assistance only and should not be submitted with Contractor's
Response.	

2010-HIE-03 September 17, 2010

Section B. Schedule of Events

The following RFP Schedule of Events represents the State's best estimate of the schedule that shall be followed. Except for the deadlines associated with the Contractor question and answer periods and the proposal due date, the other dates provided in the schedule are estimates and will be impacted by the number of proposals received. The State reserves the right, at its sole discretion, to adjust this schedule as it deems necessary. Notification of any adjustment to the Schedule of Events shall be posted on the RFP website at www.medicaid.alabama.gov.

EVENT DATE

RFP Issued	9/17/2010
Deadline for Submission of Questions	9/28/2010
Answers to Questions Posted As Available	9/18/10 - 9/28/10
Final Posting of Questions and Answers	10/1/10
Letter of Intent to Submit a Proposal*	10/1/2010
Proposals Due by 5 pm CT	10/7/2010
Evaluation Period	10/8/10 - 10/13/2010
Contract Award Notification	10/15/2010
**Contract Review Committee	10/28/2010
Official Contract Award/Begin Work	11/1/2010 **

^{*}Submission of a letter of intent to submit a proposal does not bind the Contractor to submit a proposal.

^{**}By State law, this contract must be reviewed by the Legislative Contract Review Oversight Committee. The Committee meets monthly and can, at its discretion, hold a contract for up to forty-five (45) days. The "Contractor Begins Work" date above may be impacted by the timing of the contract submission to the Committee for review and/or by action of the Committee itself.

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I. Background of The Program

The Alabama Medicaid Agency is seeking a solution for the technical implementation and ongoing operational support of the CMS Meaningful Use Incentive Payment Program at the State Level. This solution must address all aspects of the program including, but not limited to, a thorough understanding of the steps and processes states must adhere to, interfaces with the National Level Repository, interfaces with Alabama's fiscal agent for provider and claims information, validation and audit capabilities and issuance and tracking of all payments. Alabama has outlined its vision for the incentive program in its (draft) State Medicaid HIT Plan (SMHP) which is available in the RFP library.

Alabama is on a very aggressive schedule to meet NLR testing dates as well as have the capability to issue payments as early as May 2011. Proposed solutions should encompass all stages of the incentive payment program and the proposed technology should be supported by the necessary staff and resources to address provider questions throughout the process, audit and appeals, and validation inquiries. The following outlines the proposed Scope of Work for this contract. Contractors are encouraged to offer creative solutions that will allow the State the ability to have a provider friendly, open and transparent system. It should be noted that the focus is having a system to capture adoption, implement and upgrade information initially. Contractor, however, will also need to be planning and developing for Stage One of meaningful use as well.

The Contractor to whom the contract is awarded shall be responsible for the performance of all duties contained within this Request for Proposal (RFP) for the firm and fixed price quoted in the Contractor's proposal to this RFP. All proposals must state a firm and fixed price for the services described.

All information contained in this RFP and any amendments reflect the best and most accurate information available to Medicaid at the time of RFP preparation. No inaccuracies in such data shall constitute a basis for change of the payments to the Contractor or a basis for legal recovery of damages, actual, consequential or punitive, except to the extent that such inaccuracies are the result of intentional misrepresentation by Medicaid.

II. Scope of Work

Contractor's proposal must present the technological design, development and implementation of the infrastructure and staff support for the CMS EHR Incentives Program including registration, bi-directional connectivity to CMS's National Level Registry, connectivity to the MMIS claims management and provider management system for identification and payment, and audit and oversight functionality

- A. Interface with the National Level Repository (NLR)
- 1. Because all eligible providers must initially register with the National Level Repository, an interface process to send and receive data is necessary. Contractor should note that there is at a minimum an initial interface for provider registration as well as a backend

validation process. In additional, payment information must be supplied to the NLR once generated.

2. Contractor solution must support all current and future applicable requirements as published by CMS. It should be noted that August 24, 2010, is the most recent version of the Interface Control Document (ICD).

B. State Level System Requirements

After registering with the NLR, providers must have access to a state level system (Alabama is requiring a web portal) that continues and completes the registration and attestation process. Over the various stages of meaningful use, the web portal must expand and accommodate added sets of information and attestations.

WEB PORTAL COMPONENTS

At a minimum, the web portal allow for providers to complete the application process, view their information and track payment information. The web portal system (or separate support system) must perform and/or include:

- a. Email notification to the Provider of receipt of data from the NLR.
- b. Pre-populated information from the NLR.
- c. Receive and store current Alabama MMIS provider enrollment and summarized claim information.
- d. Address all requisite steps of the provider application process, including provider applicant eligibility determination, attestation, and payee determination; application submittal confirmation/digital signature or secure confirmation; Medicaid payment determination (including NLR confirmation) and payment generation including 1099.
- e. Create a repository of all registration and attestation data.
- f. Allow for documents to be uploaded and attached to a provider file to provide additional information.
- g. Allow for secure email functionality directly from the system to ask questions.
- h. Allow for certain authorized users (e.g. state staff) to enter notes at various stages of the process. Functionality should be enabled to allow notes to be hidden from general views.
- i. Allow for print or download capability in an unalterable format.
- j. Allow for functionality that will track application progress and notify provider of remaining items to be completed (along with necessary information required), either through screen notification or email notification if application is dormant for a period of time.

- k. Allow for "help" functionality throughout the process that providers can link to for clarification or additional information.
- 1. Display a provider identifier on each screen and printed pages.

2. SPECIFIC PAYMENT FUNCTIONS

- a. Maintain a repository of all Medicaid EHR Incentive Payment Program activity (eligibility, payment, denial, appeals, etc.);
- b. Contractor should have system functionality that calculates the correct payment methodology based on eligible provider status and type and stage and year of participation of meaningful use.
- c. Payment system (Contractor should propose model) that is able to interface with the MMIS system for payment issuance and data absorption into general accounts receivable system. Because payments will be subject to general liens and other payment holds and will be captured for 1099 reporting, it is critical that payment information is accurate and available.
- d. Ensure that inappropriate payments are not calculated or made.
- e. Ensure that payments are not automatically issued to providers that are under exclusion/sanctions, or for duplicate payments.
- f. Allow for payments to be designated to other entities as allowable under the regulations.

3. FRAUD AND ABUSE, AUDITS AND APPEALS

- a. The system should allow "start and stop" capability for audits to be conducted at various key points through the system.
- b. The system should identify potential areas of concern throughout the process.
- c. The system should allow for provider appeals including state oversight functions and resolution.
- d. Contractor will be responsible for recommended policies and procedures for fraud prevention based on experience with other states.

4. GENERAL REQUIREMENTS

- a. Allow providers to send incentive program information request emails to a mailbox.
- b. Information from the system should be available for analysis and reporting. At a minimum, the following reports must be available with the recognition of the need for ad-hoc reporting as well:

- i. Registration Summary (including provider specific demographics)
- ii. Attestation Summary (including complete and noncomplete)
- iii. Payment Summary
- iv. Audit Activity
- v. Clinical Meaningful Use Measures (Contractor will be expected to require with CHIPRA reporting requirements for States).
- vi. Audit Triggers/Trends

5. SUPPORT SERVICES

- a. A provider "call center" should be maintained with phone and email capability to assist providers through the process. Call Center hours are to be 7:30 am 6 pm central on all working days. Nationally recognized holidays are excluded.
- b. The "on-line" help feature should provide connection to the call center should the provider not be able to navigate the application.
- c. "Calls" should be answered based on the following metrics:

Calls	80% answered within 30 seconds; all calls should be answered within 5 minutes
Emails	90% responded to within 6 hours, within working hours
Abandoned Calls	10% or less of call volume
First Call/Email Resolution	80% or higher

- d. Contractor will be responsible for creating an on-line and written manual for use by providers utilizing the system
- e. Contractor will be responsible for creating communication and marketing material (text, screenshots) to be used in the State communication Plan. All marketing for the program will be conducted under State branding and with prior approval of the State

C. FUTURE FUNCTIONALITY GUARANTEE

The State and Contractor recognize that the MU Incentive Payment Program is an evolving process that will entail system modifications and additions throughout the process to accommodate published regulations. The State is only interested in those Contractors whose pricing and program design are such that all future modifications are included in the firm and fixed pricing. The State is only interested in those Contractors

who provide a guarantee that their product will allow providers to capture the necessary information in the prescribed timeframes necessary to receive MU Incentive Payments.

D. FISCAL AGENT INTERFACES

Contractor should be prepared to work with Medicaid's current fiscal agent to obtain necessary claims and provider specific information. These interfaces are necessary to perform the necessary validation activities required by CMS. Contractor should propose a system that is able to get the necessary information in accordance with Alabama InterChange Interface Standards Document, included in the RFP library. The current MMIS Contractor will be required to provide the necessary interfaces.

E. SYSTEM PERFORMANCE

- a. The system must be available to providers at a minimum 21 hours per day, seven days a week.
- b. A report of system performance, to include at a minimum call and email tracking; system downtime; system issues with resolutions must be provided weekly for the first 90 days of system go-live, then monthly thereafter.
- c. Contractor must provide for a secure hosting facility with back-up provisions. Responses should describe Contractor's approach.

III. Pricing

Contractor's response must specify a firm and fixed fee for the two year contract period and the three option years to include development, implementation and operation of the MU Incentive Payment Program. It is expected that as part of the ongoing costs, Contractor meets all CMS program design requirements for Stages One through Four. In determining pricing, Contractor should consider additional registration, validation and attestation fields. The Firm and Fixed Price of the first year of the proposed contract (implementation phase) and subsequent years (updating/ operation phase) must be separately stated in the RFP Cover Sheet on the first page of this document

IV. General Medicaid Information

The Alabama Medicaid Agency is responsible for the administration of the Alabama Medicaid Program under a federally approved State Plan for Medical Assistance. Through teamwork, the Agency strives to enhance and operate a cost efficient system of payment for health care services rendered to low income individuals through a partnership with health care providers and other health care insurers both public and private.

Medicaid's central office is located at 501 Dexter Avenue in Montgomery, Alabama. Central office personnel are responsible for data processing, program management, financial

management, program integrity, general support services, professional services, and recipient eligibility services. For certain recipient categories, eligibility determination is made by Agency personnel located in ten (10) district offices throughout the state and by one hundred eighty (180) out-stationed workers in designated hospitals, health departments and clinics. Medicaid eligibility is also determined through established policies by the Alabama Department of Human Resources and the Social Security Administration. In FY 2008, more than 920,937Alabama citizens were eligible for Medicaid benefits through a variety of programs.

Services covered by Medicaid include, but are not limited to, the following:

- Physician Services
- Inpatient and Outpatient Hospital Services
- Rural Health Clinic Services
- Laboratory and X-ray Services
- Nursing Home Services
- Early and Periodic Screening, Diagnosis and Treatment
- Dental for children ages zero (0) to twenty (20)
- Home Health Care Services and Durable Medical Equipment
- Family Planning Services
- Nurse-Midwife Services
- Federally Qualified Health Center Services
- Hospice Services
- Prescription Drugs
- Optometric Services
- Transportation Services
- Hearing Aids
- Intermediate Care Facilities for the Mentally Retarded and Mental Disease Services
- Prosthetic Devices
- Outpatient Surgical Services
- Renal Dialysis Services
- Home and Community Based Waiver Services
- Prenatal Clinic Services
- Mental Health Services

Additional program information can be found at www.medicaid.alabama.gov.

V. General

This document outlines the qualifications which must be met in order for an entity to serve as Contractor. It is imperative that potential Contractors describe, <u>in detail</u>, how they intend to approach the Scope of Work specified in Section II of the RFP. The ability to perform these services must be carefully documented, even if the Contractor has been or is currently participating in a Medicaid Program. Proposals will be evaluated based on the written information that is presented in the response. This requirement underscores the importance and the necessity of providing in-depth information in the proposal with all supporting documentation necessary.

The Contractor must demonstrate in the proposal a thorough working knowledge of program policy requirements as described, herein, including but not limited to the applicable ARRA/HITECH legislation, Alabama's State Medicaid HIT Plan, Alabama's Strategic and Operational Plan, State Plan for Medical Assistance, Administrative Code and Code of Federal Regulations (CFR) requirements.

Entities that are currently excluded under federal and/or state laws from participation in Medicare/Medicaid or any State's health care programs are prohibited from submitting bids.

VI. Corporate Qualifications

Entities submitting proposals must:

- a. Provide evidence that the Contractor possesses the qualifications required in this RFP.
- b. Provide a description of the Contractor's organization, including
 - 1. Date established.
 - 2. Ownership (public company, partnership, subsidiary, etc.). Include an organizational chart depicting the Contractor's organization in relation to any parent, subsidiary or related organization.
 - 3. Number of employees and resources.
 - 4. Names and resumes of Senior Managers and Partners in regards to this contract. At a minimum, a resume must be included for the Project Manager and Senior Design Engineer. OPERATIONAL NOTE: Personnel proposed for the project must be committed and significantly engaged with the project. Should specific personnel proposed by the Contractor not be available, or if Medicaid determines that key personnel are not providing an adequate amount of time on-site or are not performing in accordance with Medicaid's expectations, Medicaid reserves the right to cancel the project and all prior agreements with the Contractor. Medicaid shall allow the Contractor reasonable time to replace key personnel not to exceed four weeks from the date Medicaid was notified of the personnel loss.
 - 4. A list of all similar projects the Contractor has completed within the last three years.
 - 5. A detailed breakdown of proposed staffing for this project, including names and education background of all employees that will be assigned to this project.
 - 6. A list of all Medicaid agencies or other entities for which the Contractor currently performs similar work.
 - 7. Evidence that the Contractor is financially stable and that it has the necessary infrastructure to complete this contract as described in the Contractor's Proposal. The Contractor must provide audited financial statements for the last three years, or similar evidence of financial stability for the last three years.
 - 8. Contractor's acknowledgment that the State will not reimburse the Contractor until: (a) the Project Director has approved the invoice; and (b) the Agency has received and approved all deliverables covered by the invoice.

- 9. Details of any pertinent judgment, criminal conviction, investigation or litigation pending against the Contractor or any of its officers, directors, employees, agents or subcontractors of which the Contractor has knowledge, or a statement that there are none. The Agency reserves the right to reject a proposal solely on the basis of this information.
- c. Have all necessary business licenses, registrations and professional certifications at the time of the contracting to be able to do business in Alabama. Alabama law provides that a foreign corporation (an out-of-state company/firm) may not transact business in the state of Alabama until it obtains a Certificate of Authority from the Secretary of State, Section 10-2B-15.01, et seq., Code of Alabama 1975. To obtain forms for a Certificate of Authority, contact the Secretary of State, Corporations Division, (334) 242-5324, www.sos.state.al.us. The Certificate of Authority or a letter/form showing application has been made for a Certificate of Authority must be submitted with the bid.
- d. Furnish three (3) references for projects of similar size and scope, including contact name, title, telephone number, and address. Performance references should also include contract type, size, and duration of services rendered. You may not use any Alabama Medicaid Agency personnel as a reference.
- e. Contractor should propose a project management system that will track and key milestones and report progress throughout the process. Below is an estimate of the milestones that will need to be met at minimum to meet program timelines:

TASKS	DATE	NOTES
Post Contract Meeting	NLT 11/9/2010	For introductions, finalization of project plan including due dates
Workflow Diagram	11/12/2010	
Screen Design	Initial: 11/19/2010 Final: 12/7/2010	Contractor will propose screen designs to capture adopt, implement and upgrade information initially but these will be the basis for future enhancements as well.
Identified Interfaces	11/19/2010	Contractor should be prepared to work with the current FA (HP) to determine necessary interfaces and timeframes for testing and implementation.
NLR Testing	TBD	
System UAT	12/28/2010	
1 st draft Training Materials	TBD	This will include all provider notifications as well as general training materials

Provider Use for State Registration	2/15/2010	
Requirements Documents for Stage One of MU	4/1/2010	This will include the additional fields that are necessary
First Payments to Providers Generated	May 2011	

The State reserves the right to use any information or additional references deemed necessary to establish the ability of the Contractor to perform the conditions of the contract.

VII. Submission Requirements

A. Authority

This RFP is issued under the authority of Section 41-16-72 of the Alabama Code and 45 CFR 74.40 through 74.48. The RFP process is a procurement option allowing the award to be based on stated evaluation criteria. The RFP states the relative importance of all evaluation criteria. No other evaluation criteria, other than as outlined in the RFP, will be used.

In accordance with 45 CFR 74.43, the State encourages free and open competition among Contractors. Whenever possible, the State will design specifications, proposal requests, and conditions to accomplish this objective, consistent with the necessity to satisfy the State's need to procure technically sound, cost-effective services and supplies.

B. Single Point of Contact

From the date this RFP is issued until a Contractor is selected and the selection is announced by the Project Director, all communication must be directed to the Project Director in charge of this solicitation. Contractors or their representatives must not communicate with any State staff or officials regarding this procurement with the exception of the Project Director. Any unauthorized contact may disqualify the Contractor from further consideration. Contact information for the single point of contact is as follows:

Project Director: Kim B. Davis-Allen

Director, Transformation Initiatives

Address: Alabama Medicaid Agency

Lurleen B. Wallace Bldg.

501 Dexter Avenue

PO Box 5624

Montgomery, Alabama 36103-5624

Telephone Number: (334) 242-5011

E-Mail Address: kim.davis-allen@medicaid.alabama.gov

C. RFP Documentation

All documents and updates to the RFP including, but not limited to, the actual RFP, questions and answers, addenda, etc, will be posted to the Agency's website at www.medicaid.alabama.gov.

D. Questions Regarding the RFP

Contractors with questions requiring clarification or interpretation of any section within this RFP must submit questions and receive formal, written replies from the State. Each question must be submitted to the Project Director via email. Questions and answers will be posted on the website as available.

E. Acceptance of Standard Terms and Conditions

Contractor must submit a statement stating that the Contractor has an understanding of and will comply with the terms and conditions as set out in this RFP. Additions or exceptions to the standard terms and conditions are not allowed.

F. Adherence to Specifications and Requirements

Contractor must submit a statement stating that the Contractor has an understanding of and will comply with the specifications and requirements described in this RFP.

G. Order of Precedence

In the event of inconsistencies or contradictions between language contained in the RFP and a Contractor's response, the language contained in the RFP will prevail. Should the State issue addenda to the original RFP, then said addenda, being more recently issued, would prevail against both the original RFP and the Contractor's proposal in the event of an inconsistency, ambiguity, or conflict.

H. Contractor's Signature

The proposal must be accompanied by the RFP Cover Sheet signed in ink by an individual authorized to legally bind the Contractor. The Contractor's signature on a proposal in response to this RFP guarantees that the offer has been established without collusion and without effort to preclude the State from obtaining the best possible supply or service. Proof of authority of the person signing the RFP response must be furnished upon request.

I. Offer in Effect for 90 Days

A proposal may not be modified, withdrawn or canceled by the Contractor for a 90-day period following the deadline for proposal submission as defined in the Schedule of Events, or receipt of best and final offer, if required, and Contractor so agrees in submitting the proposal.

J. State Not Responsible for Preparation Costs

The costs for developing and delivering responses to this RFP and any subsequent presentations of the proposal as requested by the State are entirely the responsibility of the Contractor. The State is not liable for any expense incurred by the Contractor in the preparation and presentation of their proposal or any other costs incurred by the Contractor prior to execution of a contract.

K. State's Rights Reserved

While the State has every intention to award a contract as a result of this RFP, issuance of the RFP in no way constitutes a commitment by the State to award and execute a contract. Upon a determination such actions would be in its best interest, the State, in its sole discretion, reserves the right to:

- Cancel or terminate this RFP;
- Reject any or all of the proposals submitted in response to this RFP;
- Change its decision with respect to the selection and to select another proposal;
- Waive any minor irregularity in an otherwise valid proposal which would not jeopardize the overall program and to award a contract on the basis of such a waiver (minor irregularities are those which will not have a significant adverse effect on overall project cost or performance);
- Negotiate with any Contractor whose proposal is within the competitive range with respect to technical plan and cost;
- Adopt to its use all, or any part, of a Contractor's proposal and to use any idea or all ideas presented in a proposal;
- Amend the RFP (amendments to the RFP will be made by written addendum issued by the State and will be posted on the RFP website);
- Not award any contract.

L. Price

Contractors must respond to this RFP by utilizing the RFP Cover Sheet to indicate the firm and fixed price for the implementation and updating/operation phase to complete the scope of work.

M. Submission of Proposals

Proposals must be sealed and labeled on the outside of the package to clearly indicate that they are in response to 2010-HIE-03. Proposals must be sent to the attention of the Project Director and received at the Agency as specified in the Schedule of Events. It is the responsibility of the Contractor to ensure receipt of the Proposal by the deadline specified in the Schedule of Events.

N. Copies Required

Contractors must submit one original Proposal with original signatures in ink, three (3) additional hard copies in binder form, plus two electronic (PDF format) copies of the Proposal on CD, jumpdrive or disc clearly labeled with the Contractor name. One electronic copy MUST be a complete version of the Contractor's response and the second electronic copy MUST have any confidential/proprietary information removed. Vender must identify the original hard copy clearly on the outside of the proposal.

O. Proposal Format

Proposals must be submitted in the following format:

- a. Transmittal Letter
- b. Table of Contents
- c. Executive Summary
- d. Work plan for various required components

e. Appendices, including references

The proposal should not exceed 30 pages, front and back, for a total of 60 printed pages. Attachments may be included up to an additional 20 pages, front and back, for a total of 40 printed pages.

P. Transmittal Letter

The Transmittal Letter shall be submitted on official business letterhead by the prime consultant and shall be signed by an individual authorized to commit the company to the scope of work proposed.

The Transmittal Letter shall contain all of the following:

Identification of all materials and enclosures being submitted collectively as a response to this RFP

Identification of the Proposer who will be prime consultant and the name of the corporation or other legal entity submitting the proposal. It shall also include a statement identifying any and all subcontractors, if any, who are needed in order to satisfy the requirements of this RFP. The percentage of work, as measured by percentage of total contract price, to be performed by the prime consultant shall be provided. The Proposer shall assume sole and exclusive responsibility for all of the Consultant Responsibilities and work indicated in the RFP (including any and all addenda). If no subcontractor is proposed, a statement shall be made identifying that fact.

A statement that the prices proposed was arrived at independently without consultation, communication, or agreement with any other Proposer or competitor for this procurement.

A statement that the person signing this proposal is authorized to make decisions on behalf of the Proposer's organization as to the prices quoted.

The transmittal letter must be signed by an individual authorized to commit the company to the work proposed. No reference is to be made to any pricing information or elements of cost. **If any element of cost is referred to in the Transmittal Letter, the Proposer shall be disqualified.**

Q. Late Proposals

Regardless of cause, late proposals will not be accepted and will automatically be disqualified from further consideration. It shall be the Contractor's sole risk to assure delivery at the Agency by the designated deadline. Late proposals will not be opened and may be returned to the Contractor at the expense of the Contractor or destroyed if requested.

VIII. Evaluation and Selection Process

A. Initial Classification of Proposals as Responsive or Non-responsive

All proposals will initially be classified as either "responsive" or "non-responsive." Proposals may be found non-responsive at any time during the evaluation process or contract negotiation if any of the required information is not provided; or the proposal is not within the plans and specifications described and required in the RFP. If a proposal is found to be non-responsive, it will not be considered further.

Proposals failing to demonstrate that the Contractor meets the mandatory requirements listed in Appendix A will be deemed non-responsive and not considered further in the evaluation process (and thereby rejected).

B. Determination of Responsibility

The Project Director will determine whether a Contractor has met the standards of responsibility. In determining responsibility, the Project Director may consider factors such as, but not limited to, the Contractor's specialized expertise, ability to perform the work, experience and past performance. Such a determination may be made at any time during the evaluation process and through contract negotiation if information surfaces that would result in a determination of non-responsibility. If a Contractor is found non-responsible, a written determination will be made a part of the procurement file and mailed to the affected Contractor.

C. Opportunity for Additional Information

The State reserves the right to contact any Contractor submitting a proposal for the purpose of clarifying issues in that Contractor's proposal. Contractors should clearly designate in their proposal a point-of-contact for questions or issues that arise in the State's review of a Contractor's proposal.

D. Scoring

The Evaluation Committee will score the proposals using the scoring system shown in the table below. The highest score that can be awarded to any proposal is 100 points.

Evaluation Factor	Highest Possible Score
Contractor Profile and Experience	20
Scope of Work	55
Price	25

IX. General Terms and Conditions

A. General

This RFP and Contractor's response thereto shall be incorporated into a contract by the execution of a formal agreement. The contract and amendments, if any, are subject to approval by the Governor of the State of Alabama.

The contract shall include the following:

- 1. Executed contract,
- 2. RFP, attachments, and any amendments thereto,
- 3. Contractor's response to the RFP, and shall be construed in accordance with and in the order of the applicable provisions of:
 - Title XIX of the Social Security Act, as amended and regulations promulgated hereunder by HHS and any other applicable federal statutes and regulations
 - The statutory and case law of the State of Alabama
 - The Alabama State Plan for Medical Assistance under Title XIX of the Social Security Act, as amended
 - The Medicaid Administrative Code
 - Medicaid's written response to prospective Contractor questions

B. Compliance with State and Federal Regulations

Contractor shall perform all services under the contract in accordance with applicable federal and state statutes and regulations. Medicaid retains full operational and administrative authority and responsibility over the Alabama Medicaid Program in accordance with the requirements of the federal statutes and regulations as the same may be amended from time to time.

C. Term of Contract

The initial contract term shall be for two years effective November 1, 2010 through September 30, 2012 Alabama Medicaid shall have four, one-year options for extending this contract if approved by the Legislative Contract Review Oversight Committee. At the end of the contract period Alabama Medicaid may at its discretion, exercise the extension option and allow the period of performance to be extended at the rate indicated on the RFP Cover Sheet. The Contractor will provide pricing for each year of the contract, including any option years.

Contractor acknowledges and understands that this contract is not effective until it has received all requisite state government approvals and Contractor shall not begin performing work under this contract until notified to do so by Medicaid. Contractor is entitled to no compensation for work performed prior to the effective date of this contract.

D. Contract Amendments

No alteration or variation of the terms of the contract shall be valid unless made in writing and duly signed by the parties thereto. The contract may be amended by written agreement duly executed by the parties. Every such amendment shall specify the date its provisions shall be effective as agreed to by the parties.

The contract shall be deemed to include all applicable provisions of the State Plan and of all state and federal laws and regulations applicable to the Alabama Medicaid Program, as they may be amended. In the event of any substantial change in such Plan, laws, or regulations, that materially affects the operation of the Alabama Medicaid Program or the costs of administering such Program, either party, after written notice and before performance of any related work, may apply in writing to the other for an equitable adjustment in compensation caused by such substantial change.

E. Confidentiality

Contractor shall treat all information, and in particular information relating to individuals that is obtained by or through its performance under the contract, as confidential information to the extent confidential treatment is provided under State and Federal laws including 45 CFR §160.101 – 164.534. Contractor shall not use any information so obtained in any manner except as necessary for the proper discharge of its obligations and rights under this contract.

Contractor shall ensure safeguards that restrict the use or disclosure of information concerning individuals to purposes directly connected with the administration of the Plan in accordance with 42 CFR Part 431, Subpart F, as specified in 42 CFR § 434.6(a)(8). Purposes directly related to the Plan administration include:

- 1. Establishing eligibility;
- 2. Determining the amount of medical assistance;
- 3. Providing services for recipients; and
- 4. Conducting or assisting an investigation, prosecution, or civil or criminal proceeding related to the administration of the Plan.

Pursuant to requirements of the Health Insurance Portability and Accountability Act (HIPAA) of 1996 (Public Law 104-191), the successful Contractor shall sign and comply with the terms of a Business Associate agreement with the Agency (Appendix B).

F. Security and Release of Information

Contractor shall take all reasonable precautions to ensure the safety and security of all information, data, procedures, methods, and funds involved in the performance under the contract, and shall require the same from all employees so involved. Contractor shall not release any data or other information relating to the Alabama Medicaid Program without prior written consent of Medicaid. This provision covers both general summary data as well as detailed, specific data. Contractor shall not be entitled to use of Alabama Medicaid Program data in its other business dealings without prior written consent of Medicaid. All requests for program data shall be referred to Medicaid for response by the Commissioner only.

G. Federal Nondisclosure Requirements

Each officer or employee of any person to whom Social Security information is or may be disclosed shall be notified in writing by such person that Social Security information disclosed to such officer or employee can be only used for authorized purposes and to that extent and any other unauthorized use herein constitutes a felony punishable upon conviction by a fine of as much as \$5,000 or imprisonment for as long as five years, or both, together with the cost of prosecution. Such person shall also notify each such officer or employee that any such unauthorized further disclosure of Social Security information may also result in an award of civil damages against the officer or employee in an amount not less than \$1,000 with respect to each instance of unauthorized disclosure. These penalties are prescribed by IRC Sections 7213 and 7431 and set forth at 26 CFR 301.6103(n).

Additionally, it is incumbent upon the contractor to inform its officers and employees of penalties for improper disclosure implied by the Privacy Act of 1974, 5 USC 552a. Specifically,

5 USC 552a (i) (1), which is made applicable to contractors by 5 USC 552a (m) (1), provides that any officer or employee of a contractor, who by virtue of his/her employment or official position, has possession of or access to agency records which contain individually identifiable information, the disclosure of which is prohibited by the Privacy Act or regulations established there under, and who knowing that disclosure of the specific material is prohibited, willfully discloses that material in any manner to any person or agency not entitled to receive it, shall be guilty of a misdemeanor and fined not more than \$5,000.

H. Contract a Public Record

Upon signing of this contract by all parties, the terms of the contract become available to the public pursuant to Alabama law. Contractor agrees to allow public access to all documents, papers, letters, or other materials subject to the current Alabama law on disclosure. It is expressly understood that substantial evidence of Contractor's refusal to comply with this provision shall constitute a material breach of contract.

I. Termination for Bankruptcy

The filing of a petition for voluntary or involuntary bankruptcy of a company or corporate reorganization pursuant to the Bankruptcy Act shall, at the option of Medicaid, constitute default by Contractor effective the date of such filing. Contractor shall inform Medicaid in writing of any such action(s) immediately upon occurrence by the most expeditious means possible. Medicaid may, at its option, declare default and notify Contractor in writing that performance under the contract is terminated and proceed to seek appropriate relief from Contractor.

J. Termination for Default

Medicaid may, by written notice, terminate performance under the contract, in whole or in part, for failure of Contractor to perform any of the contract provisions. In the event Contractor defaults in the performance of any of Contractor's material duties and obligations, written notice shall be given to Contractor specifying default. Contractor shall have 10 calendar days, or such additional time as agreed to in writing by Medicaid, after the mailing of such notice to cure any default. In the event Contractor does not cure a default within 10 calendar days, or such additional time allowed by Medicaid, Medicaid may, at its option, notify Contractor in writing that performance under the contract is terminated and proceed to seek appropriate relief from Contractor.

K. Termination for Unavailability of Funds

Performance by the State of Alabama of any of its obligations under the contract is subject to and contingent upon the availability of state and federal monies lawfully applicable for such purposes. If Medicaid, in its sole discretion, deems at any time during the term of the contract that monies lawfully applicable to this agreement shall not be available for the remainder of the term, Medicaid shall promptly notify Contractor to that effect, whereupon the obligations of the parties hereto shall end as of the date of the receipt of such notice and the contract shall at such time be cancelled without penalty to Medicaid, State or Federal Government.

L. Termination for Convenience

Medicaid may terminate performance of work under the Contract in whole or in part whenever, for any reason, Medicaid, in its sole discretion determines that such termination is in the best

interest of the State. In the event that Medicaid elects to terminate the contract pursuant to this provision, it shall so notify the Contractor by certified or registered mail, return receipt requested. The termination shall be effective as of the date specified in the notice. In such event, Contractor will be entitled only to payment for all work satisfactorily completed and for reasonable, documented costs incurred in good faith for work in progress. The Contractor will not be entitled to payment for uncompleted work, or for anticipated profit, unabsorbed overhead, or any other costs.

M. Force Majeure

Contractor shall be excused from performance hereunder for any period Contractor is prevented from performing any services pursuant hereto in whole or in part as a result of an act of God, war, civil disturbance, epidemic, or court order; such nonperformance shall not be a ground for termination for default.

N. Nondiscriminatory Compliance

Contractor shall comply with Title VII of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, the Age Discrimination Act of 1975, Executive Order No. 11246, as amended by Executive Order No. 11375, both issued by the President of the United States, the Americans with Disabilities Act of 1990, and with all applicable federal and state laws, rules and regulations implementing the foregoing statutes with respect to nondiscrimination in employment.

O. Small and Minority Business Enterprise Utilization

In accordance with the provisions of 45 CFR Part 74 and paragraph 9 of OMB Circular A-102, affirmative steps shall be taken to assure that small and minority businesses are utilized when possible as sources of supplies, equipment, construction, and services.

P. Worker's Compensation

Contractor shall take out and maintain, during the life of this contract, Worker's Compensation Insurance for all of its employees under the contract or any subcontract thereof, if required by state law.

Q. Employment of State Staff

Contractor shall not knowingly engage on a full-time, part-time, or other basis during the period of the contract any professional or technical personnel, who are or have been in the employment of Medicaid during the previous twelve (12) months, except retired employees or contractual consultants, without the written consent of Medicaid. Certain Medicaid employees may be subject to more stringent employment restrictions under the Alabama Code of Ethics, §36-25-1 et seq., code of Alabama 1975.

R. Share of Contract

No official or employee of the State of Alabama shall be admitted to any share of the contract or to any benefit that may arise there from.

S. Waivers

No covenant, condition, duty, obligation, or undertaking contained in or made a part of the contract shall be waived except by written agreement of the parties.

T. Warranties Against Broker's Fees

Contractor warrants that no person or selling agent has been employed or retained to solicit or secure the contract upon an agreement or understanding for a commission percentage, brokerage, or contingency fee excepting bona fide employees. For breach of this warranty, Medicaid shall have the right to terminate the contract without liability.

U. Novation

In the event of a change in the corporate or company ownership of Contractor, Medicaid shall retain the right to continue the contract with the new owner or terminate the contract. The new corporate or company entity must agree to the terms of the original contract and any amendments thereto. During the interim between legal recognition of the new entity and Medicaid execution of the novation agreement, a valid contract shall continue to exist between Medicaid and the original Contractor. When, to Medicaid's satisfaction, sufficient evidence has been presented of the new owner's ability to perform under the terms of the contract, Medicaid may approve the new owner and a novation agreement shall be executed.

V. Employment Basis

It is expressly understood and agreed that Medicaid enters into this agreement with Contractor and any subcontractor as authorized under the provisions of this contract as an independent Contractor on a purchase of service basis and not on an employer-employee basis and not subject to State Merit System law.

W. Disputes and Litigation

Except in those cases where the proposal response exceeds the requirements of the RFP, any conflict between the response of Contractor and the RFP shall be controlled by the provisions of the RFP. Any dispute concerning a question of fact arising under the contract which is not disposed of by agreement shall be decided by the Commissioner of Medicaid.

The Contractor's sole remedy for the settlement of any and all disputes arising under the terms of this contract shall be limited to the filing of a claim with the board of Adjustment for the State of Alabama. Pending a final decision of a dispute hereunder, the Contractor must proceed diligently with the performance of the contract in accordance with the disputed decision.

For any and all disputes arising under the terms of this contract, the parties hereto agree, in compliance with the recommendations of the Governor and Attorney General, when considering settlement of such disputes, to utilize appropriate forms of non-binding alternative dispute resolution 8 icluding, but not limited to, mediation by and through the Attorney General's Office of Administrative Hearings or where appropriate, private mediators.

Any litigation brought by Medicaid or Contractor regarding any provision of the contract shall be brought in either the Circuit Court of Montgomery County, Alabama, or the United States District Court for the Middle District of Alabama, Northern Division, according to the

jurisdictions of these courts. This provision shall not be deemed an attempt to confer any jurisdiction on these courts which they do not by law have, but is a stipulation and agreement as to forum and venue only.

X. Records Retention and Storage

Contractor shall maintain financial records, supporting documents, statistical records, and all other records pertinent to the Alabama Medicaid Program for a period of three years from the date of the final payment made by Medicaid to Contractor under the contract. However, if audit, litigation, or other legal action by or on behalf of the State or Federal Government has begun but is not completed at the end of the three- year period, or if audit findings, litigation, or other legal action have not been resolved at the end of the three year period, the records shall be retained until resolution

Y. Inspection of Records

Contractor agrees that representatives of the Comptroller General, HHS, the General Accounting Office, the Alabama Department of Examiners of Public Accounts, and Medicaid and their authorized representatives shall have the right during business hours to inspect and copy Contractor's books and records pertaining to contract performance and costs thereof. Contractor shall cooperate fully with requests from any of the agencies listed above and shall furnish free of charge copies of all requested records. Contractor may require that a receipt be given for any original record removed from Contractor's premises.

Z. Use of Federal Cost Principles

For any terms of the contract which allow reimbursement for the cost of procuring goods, materials, supplies, equipment, or services, such procurement shall be made on a competitive basis (including the use of competitive bidding procedures) where practicable, and reimbursement for such cost under the contract shall be in accordance with 48 CFR, Chapter 1, Part 31. Further, if such reimbursement is to be made with funds derived wholly or partially from federal sources, such reimbursement shall be subject to Contractor's compliance with applicable federal procurement requirements, and the determination of costs shall be governed by federal cost principles.

AA. Payment

Contractor shall submit to Medicaid a detailed monthly invoice for compensation for the deliverable and/or work performed. Invoices should be submitted to the Project Director. Payments are dependent upon successful completion and acceptance of described work and delivery of required documentation.

BB. Notice to Parties

Any notice to Medicaid under the contract shall be sufficient when mailed to the Project Director. Any notice to Contractor shall be sufficient when mailed to Contractor at the address given on the return receipt from this RFP or on the contract after signing. Notice shall be given by certified mail, return receipt requested.

CC. Disclosure Statement

The successful Contractor shall be required to complete a financial disclosure statement with the executed contract. (Appendix B)

DD. Debarment

Contractor hereby certifies that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this contract by any Federal department or agency.

EE. Not to Constitute a Debt of the State

Under no circumstances shall any commitments by Medicaid constitute a debt of the State of Alabama as prohibited by Article XI, Section 213, Constitution of Alabama of 1901, as amended by Amendment 26. It is further agreed that if any provision of this contract shall contravene any statute or Constitutional provision or amendment, whether now in effect or which may, during the course of this Contract, be enacted, then that conflicting provision in the contract shall be deemed null and void. The Contractor's sole remedy for the settlement of any and all disputes arising under the terms of this agreement shall be limited to the filing of a claim against Medicaid with the Board of Adjustment for the State of Alabama.

FF. Qualification to do Business in Alabama

Should a foreign corporation be selected to provide professional services in accordance with this RFP, it must be qualified to transact business in the State of Alabama in accordance with Section 10-2B-15.01, et seq., Code of Alabama (1975), and possess a Certificate of Authority issued by the Secretary of State at the time a professional services contract is executed. To obtain forms for a Certificate of Authority, contact the Secretary of State, Corporations Division, (334) 242-5324, www.sos.state.al.us. The Certificate of Authority or a letter/form showing application has been made for a Certificate of Authority must be submitted with the proposal.

GG. Choice of Law

The construction, interpretation, and enforcement of this contract shall be governed by the substantive contract law of the State of Alabama without regard to its conflict of laws provisions. In the event any provision of this contract is unenforceable as a matter of law, the remaining provisions will remain in full force and effect.

HH. Alabama InterChange Interface Standards

Contractor hereby certifies that any exchange of MMIS data with the Agency's fiscal agent will be accomplished by following the Alabama InterChange Interface Standards Document, included in the RFP library.

II. Transition of Information

Upon termination of this contract, Contractor agrees to transfer all collected data to the Alabama Medicaid Agency and/or designee. This will include all information contained in the repository, including, but not limited to, registrations, attestations, additional information uploaded into the system, all provider, Contractor and state entered notes, payment histories, audit documents, disputes and appeals and correspondence copies.

JJ. Liquidated Damages

The purpose of liquidated damages is to ensure adherence to the performance requirements in these Contracts. No punitive intention is inherent. It is agreed by the Agency and the Contractor that, in the event of a failure to meet the contract requirements, damage shall be sustained by the Agency, and that it is and shall be impractical and extremely difficult to ascertain and determine the actual damages which the Agency shall sustain in the event of, and by reason of, such failure; and it is therefore agreed that the Contractor shall pay the Agency for such failures at the sole discretion of the Agency according to the following subsections (unless these damages are waived by Medicaid).

- 1. Medicaid may assess damages in the amount of \$500.00 per working day or any part thereof for project deliverables produced after the day identified in agreed upon project plan.
- 2. Medicaid may impose liquidated damages of up to 10 percent of the total proposed project price should specific personnel proposed by the Contractor not be available, or become materially absent during the course of the project.

Written notification of each failure to meet contractual requirements shall be given to the Contractor. The imposition of liquidated damages is not in lieu of any other remedy available to the Agency.

A decision by the Agency not to exercise this damage clause in a particular instance shall not be construed as a waiver of the Agency's right to pursue future assessment of that performance requirement and associated damages. The Agency may, at its sole discretion, return all or a portion of any liquidated damages collected, as an incentive to the Contractor for prompt and lasting correction of performance problems.

Amounts owed the Agency due to liquidated damages shall be deducted by the Agency from any money payable to the Contractor pursuant to this Contract. These amounts may be deducted from any actual damages claimed by the Agency in the event of litigation for non-compliance and default

KK. Additional ARRA Contract Provisions

By submission of a proposal, Contractor agrees to comply with all requirements of ARRA, including but not limited to the following provisions. Failure to comply with any and all provisions herein may be cause for the contracting agency to issue a cancellation notice to a Contractor.

Reporting Requirements

The Contractor is notified that this project will be financed with ARRA Funds. The Contractor shall ensure that all subcontracts and other contracts for goods and services for an ARRA-funded project have all mandated provisions in their contracts. Pursuant to Title XV, Section 1512 of ARRA, the State shall require that the Contractor provide reports and other employment

information as evidence to document the number of jobs created or jobs retained by this contract from the Contractor's own workforce and any sub-Contractors. No direct payment will be made for providing said reports, as the cost for same shall be included in the various items in the contract.

Required Contract Provision to Implement ARRA Section 902

Section 902 of the ARRA requires that each contract awarded using ARRA funds must include a provision that provides the U.S. Comptroller General and his representatives with the authority to:

- (1) examine any records of the Contractor or any of its subcontractors, or any State or local agency administering such contract, that directly pertain to, and involve transactions relating to, the contract or subcontract; and
- (2) interview any officer or employee of the Contractor or any of its sub-Contractors, or of any State or local government agency administering the contract, regarding such transactions.

Accordingly, the Comptroller General and his representatives shall have the authority and rights prescribed under Section 902 of the ARRA with respect to contracts funded with recovery funds made available under the ARRA. Section 902 further states that nothing in 902 shall be interpreted to limit or restrict in any way any existing authority of the Comptroller General.

Authority of the Inspector General Provision

Section 1515(a) of the ARRA provides authority for any representatives of the United States Inspector General to examine any records or interview any employee or officers working on this contract. The Contractor is advised that representatives of the Inspector General have the authority to examine any record and interview any employee or officer of the Contractor, its sub-Contractors or other firms working on this contract. Section 1515(b) further provides that nothing in this section shall be interpreted to limit or restrict in any way any existing authority of an Inspector General.

Buy American Provision

Section 1605 of the ARRA requires that iron, steel and manufactured goods used in public buildings or public works projects be manufactured in the United States. Contractor agrees to abide by this provision and shall maintain records of such purchases for inspections by authorized agents of the State of Alabama and federal agencies. The Contractor must obtain written exception from this provision from the agency issuing the contract.

Wage Rate Provision

Section 1606 of the ARRA requires that all laborers and mechanics employed by Contractors and subContractors with funds from the ARRA shall be paid wages at rates not less than the prevailing wage rate under the Davis-Bacon Act. The Contractor agrees that by the submission of a proposal in response to a solicitation funded in whole or in part with recovery funds, continuous compliance will be maintained with the Davis-Bacon Act.

Availability and Use of Funds

Contractors understand and acknowledge that any and all payment of funds or the continuation thereof is contingent upon funds provided solely by ARRA or required state matching funds. Pursuant to Section 1604 of the ARRA, Contractors agree not to undertake or make progress toward any activity using recovery funds that will lead to the development of such activity as casinos or other gambling establishments, aquariums, zoos, golf courses, swimming pools or any other activity specifically prohibited by ARRA.

Whistleblower Provisions

Contractors understand and acknowledge that Section 1553 of ARRA (applies to anyone receiving federal funds), provides protection to State, Federal and contract employees.

Outsourcing outside the USA without Specific Prior Approval Provision

Contractor agrees not to use any recovery funds from a contract or any other performance agreement awarded by the State of Alabama, its agencies, or political subdivisions for outsourcing outside of the United States, without specific prior written approval from the agency issuing the contract.

Federal, State and Local Tax Obligations

By submission of a proposal, Contractors and sub-Contractors assert and self-certify that all Federal, State and local tax obligations have been or will be satisfied prior to receiving recovery funds.

Anti-Discrimination and Equal Opportunity

Pursuant to Section 1.7 of the guidance memorandum issued by the United States Office of Management and Budget on April 3, 2009, recovery funds must be distributed in accordance with all anti-discrimination and equal opportunity statutes, regulations, and Executive Orders pertaining to the expenditure of funds.

Appendix A: Proposal Compliance Checklist *NOTICE TO CONTRACTOR:*

It is highly encouraged that the following checklist be used to verify completeness of Proposal content.	lt
is not required to submit this checklist with your proposal.	

Contractor Name	
Project Director	Review Date
- 3	

Proposals for which **ALL** applicable items are marked by the Project Director are determined to be compliant for responsive proposals.

⊠ IF CORRECT	BASIC PROPOSAL REQUIREMENTS
	Contractor's original proposal received on time at correct location.
	2. Contractor submitted the specified copies of proposal and in electronic format.
	3. The Proposal includes a completed and signed RFP Cover Sheet.
	The Proposal is a complete and independent document, with no references to external documents or resources.
	5. Contractor submitted signed acknowledgement of any and all addenda to RFP.
	6. The Proposal includes written confirmation that the Contractor understands and shall comply with all of the provisions of the RFP.
	 The Proposal includes required client references (with all identifying information in specified format and order).
	8. The Proposal includes a corporate background.
	 The Proposal includes a detailed description of the plan to design, implement, monitor, and address special situations related to a Meaningful Use Incentive Payment Program as outlined in the request for proposal regarding each element listed in the scope of work.
	10. The response includes (if applicable) a Certificate of Authority or letter/form showing application has been made with the Secretary of State for a Certificate of Authority.
	11. The response indicates a guarantee that the firm and fixed price includes all system modifications necessary to meet Meaningful Use criteria within prescribed timeframes.

Appendix B: Contract and Attachments

The following are the documents that must be signed AFTER contract award and prior to the meeting of the Legislative Contract Oversight Committee Meeting.

Sample Contract

Attachment A: Business Associate Agreement

Attachment B: Contract Review Report for Submission to Oversight Committee

Attachment C: Immigration Status
Attachment D: Disclosure Statement

Attachment E: Letter Regarding Reporting to Ethics Commission

Attachment F: Instructions for Certification Regarding Debarment, Suspension,

Ineligibility and Voluntary Exclusion

Sample Contract

KNOW ALL MEN BY THESE PRESENTS, that the Alabama Medicaid Agency, an Agency of the State of Alabama, and the undersigned Contractor agree as follows:

Contractor shall furnish all labor, equipment, and materials and perform all of the work required under the Request for Proposal (RFP) Number 2010-HIE-03, dated September 17, 2010, strictly in accordance with the requirements thereof and Contractor's response thereto.

Contractor shall be compensated for performance under this contract in accordance with the provisions of Section AA and the price provided on the RFP Cover Sheet.

This contract specifically incorporates by reference the said RFP, any attachments and amendments thereto, and Contractor's response, including all attachments.

CONTRACTOR	ALABAMA MEDICAID AGENCY This contract has been reviewed for and is approved as to content.
	Commissioner
Date Signed	Date Signed
Printed Name	This contract has been reviewed for legal form and complies with all applicable laws, rules and regulations of the State of Alabama governing these matters.
Tiue	Medicaid Legal Counsel
APPROVED	
Governor, State of Alabama	

ALABAMA MEDICAID AGENCY BUSINESS ASSOCIATE ADDENDUM

This Business Associate Addendum (t	his "Agreement") is made effective the _	day of
, 20, by and betw	een the Alabama Medicaid Agency ("Co	vered Entity"), an
agency of the State of Alabama, and _	("Business Associa	te") (collectively
the "Parties").		

1. BACKGROUND

- a. Covered Entity and Business Associate are parties to a contract entitled

 (the "Contract"), whereby Business Associate agrees to perform certain services for or on behalf of Covered Entity.
- b. The relationship between Covered Entity and Business Associate is such that the Parties believe Business Associate is or may be a "business associate" within the meaning of the HIPAA Privacy Rule (as defined below).
- c. The Parties enter into this Business Associate Addendum to the Contract with the intention of complying with the HIPAA Privacy Rule provision that a covered entity may disclose protected health information to a business associate, and may allow a business associate to create or receive protected health information on its behalf, if the covered entity obtains satisfactory assurances that the business associate will appropriately safeguard the information.

2. **DEFINITIONS**

Unless otherwise clearly indicated by the context, the following terms shall have the following meaning in this Agreement:

- a. "Breach" shall mean the acquisition, access, use or disclosure of protected health information which compromises the security or privacy of such information, except where an unauthorized person to whom such information is disclosed would not reasonably have been able to retain such information.
- b. "Electronic Health Record" shall mean an electronic record of health-related information on an individual that is created, gathered, managed, and consulted by authorized health care clinicians and staff.
- c. "Electronic Protected Health Information" means Protected Health Information that is transmitted by Electronic Media (as defined in the Security and Privacy Rule) or maintained in Electronic Media.
- d. "HIPAA" means the Administrative Simplification Provisions, Sections 261 through 264, of the federal Health Insurance Portability and Accountability Act of 1996, Public Law 104-191.

- e. "Individual" shall have the same meaning as the term "individual" in 45 CFR 164.501 and shall include a person who qualifies as a personal representative in accordance with 45 CFR 164.502(g).
- f. "Personal Health Record" shall mean an electronic record of identifiable health information on an individual that can be drawn from multiple sources and that is managed, shared and controlled by or primarily for the individual.
- g. "Privacy Rule" shall mean the Standards for Privacy of Individually Identifiable Health Information at 45 CFR part 160 and part 164, subparts A and E.
- h. "Protected Health Information" (PHI) shall have the same meaning as the term "protected health information" in 45 CFR 164.501, limited to the information created or received by Business Associate from or on behalf of Covered Entity.
- i. "Required By Law" shall have the same meaning as the term "required by law" in 45 CFR 164.501.
- j. "Secretary" shall mean the Secretary of the United States Department of Health and Human Services or his designee.
- k. "Security Incident" shall mean the attempted or successful unauthorized access, use, disclosure, modification, or destruction of information or interference with system operations in an information system.
- 1. "Security Rule" shall mean the Security Standards for the Protection of Electronic Protected Health Information at 45 CFR Parts 160 and 162, and Parts 164, Subparts A and C. The application of Security provisions Sections 164.308; 164.310, 164.312, and 164.316 of title 45, Code of Federal Regulations shall apply to a business associate of a covered entity in the same manner that such sections apply to the covered entity.
- m. Unless otherwise defined in this Agreement, capitalized terms used herein shall have the same meaning as those terms have in the Privacy Rule.
- n. "Unsecured Protected Health Information" is information that is not rendered unusable, unreadable, or indecipherable to unauthorized individuals by mean of technology or methodology specified by the Secretary of Health and Human Services in the guidance issued under section 13402(h)(2) of Public Law 111–5.

3. OBLIGATIONS OF BUSINESS ASSOCIATE

- a. Use and Disclosure of PHI. Business Associate agrees to not use or disclose PHI other than as permitted or required by this Agreement or as Required By Law.
- b. Appropriate Safeguards. Business Associate agrees to use appropriate safeguards to prevent use or disclosure of the PHI other than as provided for by this Agreement. The Business Associate agrees to take steps to safeguard, implement and maintain PHI in accordance with the HIPAA Privacy Rule.
- c. Mitigation. Business Associate agrees to mitigate, to the extent practicable, any harmful effect that is known to Business Associate of a use or disclosure of PHI by Business Associate in violation of the requirements of this Agreement.

- d. Report Unauthorized Use or Disclosure. Business Associate agrees to promptly report to Covered Entity any use or disclosure of PHI not provided for by this Agreement of which it becomes aware
- e. Applicability to Business Associate's Agents. Business Associate agrees to ensure that any agent, including a subcontractor, to whom it provides PHI received from, or created or received by the Business Associate on behalf of, Covered Entity agrees to the same restrictions and conditions that apply through this Agreement to Business Associate with respect to such information. The Business Associate agrees to have HIPAA-compliant Business Associate Agreements or equivalent contractual agreements with agents to whom the Business Associate discloses Covered Entity PHI.
- f. Access. Upon receipt of a written request from Covered Entity, Business Associate agrees to provide Covered Entity, in order to allow Covered Entity to meet its requirements under 45 CFR 164.524, access to PHI maintained by Business Associate in a Designated Record Set within thirty (30) business days.
- g. Amendments to PHI. Business Associate agrees to make any amendment(s) to PHI maintained by Business Associate in a Designated Record Set that Covered Entity directs or agrees to, pursuant to 45 CFR 164.526 at the request of Covered Entity, within thirty (30) calendar days after receiving a written request for amendment from Covered Entity.
- h. Availability of Documents. Business Associate agrees to make internal practices, books, and records, including policies and procedures and PHI, relating to the use and disclosure of PHI received from, or created or received by the Business Associate on behalf of, Covered Entity, available to Covered Entity or to the Secretary for purposes of the Secretary determining Covered Entity's compliance with the Privacy and Security Rules, within five business days' after receipt of written notice.
- i. Documentation of PHI Disclosures. Business Associate agrees to keep records of disclosures of PHI and information related to such disclosures as would be required for Covered Entity to respond to a request by an individual for an accounting of disclosures of PHI in accordance with 45 CFR 164.528.
- j. Accounting of Disclosures. The Business Associate agrees to provide to Covered Entity, within 30 days of receipt of a written request from Covered Entity, information collected in accordance with the documentation of PHI disclosure of this Agreement, to permit Covered Entity to respond to a request by an Individual or an authorized representative for an accounting of disclosures of PHI in accordance with 45 CFR 164.528.
- k. The Business Associate shall maintain a comprehensive security program appropriate to the size and complexity of the Business Associate's operations and the nature and scope of its activities as defined in the Security Rule.
- 1. The Business Associate shall notify the Covered Entity immediately following the discovery of a breach of Protected Health Information (PHI).
- m. The Business Associate shall provide the Covered Entity the following information when a breach of unsecured protected health information is discovered:
 - 1. The number of recipient records involved in the breach.

- 2. A description of what happened, including the date of the breach and the date of the discovery of the breach if known.
- 3. A description of the types of unsecure protected health information that were involved in the breach (such as whether full name, social security number, date of birth, home address, account number, diagnosis, disability code, or other type information were involved).
- 4. Any steps the individuals should take to protect themselves from potential harm resulting from the breach.
- 5. A description of what the Business Associate is doing to investigate the breach, to mitigate harm to individuals and to protect against any further breaches.
- 6. Contact procedures for individuals to ask questions or learn additional information, which shall include the Business Associate's toll-free number, email address, Web site, or postal address.
- 7. A proposed media release developed by the Business Associate.
- n. The Business Associate shall obtain Covered Entity approval prior to reporting any breach required by 45 CFR Part 164, Subpart D.
- o. The Business Associate shall, after receiving Covered Entity approval, provide the necessary notices to the recipient, prominent media outlet, or the Secretary of Health and Human Services (HHS) to report Business Associate breaches as required by 45 CFR Part 164, Subpart D.
- p. Covered Entity will coordinate with the Business Associate in the determination of additional specific actions that will be required of the Business Associate for mitigation of the breach.
- q. If the Business Associate is a Contractor of personal health records, notification of the breach will need to be made with the Federal Trade Commission.
- r. The Business Associate shall be responsible for any and all costs associated with the notification and mitigation of a breach that has occurred because of the negligence of the Business Associate.
- s. The Business Associate shall pay all fines or penalties imposed by HHS under 45 CFR Part 160 HIPAA Administrative Simplification: Enforcement rule for breaches made by any employee, officer, or agent of the Business Associate.
- t. The Business Associate shall be subject to prosecution by the Department of Justice for criminal violations of HIPAA if the Business Associate obtains or discloses individually identifiable health information without authorization, and shall be responsible for any and all costs associated with prosecution.

4. PERMITTED USES AND DISCLOSURES

Except as otherwise limited in this Agreement, if the Contract permits, Business Associate may use or disclose PHI to perform functions, activities, or services for, or on behalf of, Covered Entity as specified in the Contract, provided that such use or disclosure would not violate the Privacy Rule if done by Covered Entity;

- a. Except as otherwise limited in this Agreement, if the Contract permits, Business Associate may use PHI for the proper management and administration of the Business Associate or to carry out the legal responsibilities of the Business Associate.
- b. Except as otherwise limited in this Agreement, if the Contract permits, Business Associate may disclose PHI for the proper management and administration of the Business Associate, provided that:
 - 1. disclosures are Required By Law; or
 - 2. Business Associate obtains reasonable assurances from the person to whom the information is disclosed that it will remain confidential and used or further disclosed only as Required By Law or for the purpose for which it was disclosed to the person, and the person notifies the Business Associate of any instances of which it is aware in which the confidentiality of the information has been breached.
- c. Except as otherwise limited in this Agreement, if the Contract permits, Business Associate may use PHI to provide data aggregation services to Covered Entity as permitted by 42 CFR 164.504(e)(2)(i)(B).
- d. Notwithstanding the foregoing provisions, Business Associate may not use or disclose PHI if the use or disclosure would violate any term of the Contract.

5. REPORTING IMPROPER USE OR DISCLOSURE

- a. The Business Associate shall report to the Covered Entity any use or disclosure of PHI not provided for by this agreement immediately from the time the Business Associate becomes aware of the use or disclosure.
- b. The Business Associate shall report to the Covered Entity any Security Incident and/or breach immediately from the time the Business Associate becomes aware of the use or disclosure.

6. OBLIGATIONS OF COVERED ENTITY

- a. Covered Entity shall notify the Business Associate of any limitation(s) in its notice of privacy practices in accordance with 45 CFR 164.520, to the extent that such limitation may affect Alabama Medicaid's use or disclosure of PHI.
- b. Covered Entity shall notify the Business Associate of any changes in, or revocation of, permission by an Individual to use or disclose PHI, to the extent that such changes may affect the Business Associate's use or disclosure of PHI.

- c. Covered Entity shall notify the Business Associate of any restriction to the use or disclosure of PHI that Covered Entity has agreed to in accordance with 45 CFR 164.522, to the extent that such restriction may affect the Business Associate's use or disclosure of PHI.
- d. Covered Entity shall not request Business Associate to use or disclose PHI in any manner that would not be permissible under the Privacy Rule if done by Covered Entity.
- e. Covered Entity shall provide Business Associate with only that PHI which is minimally necessary for Business Associate to provide the services.

7. TERM AND TERMINATION

- a. **Term**. The Term of this Agreement shall be effective as of the effective date stated above and shall terminate when the Contract terminates.
- b. **Termination for Cause**. Upon Covered Entity's knowledge of a material breach by Business Associate, Covered Entity may, at its option:
 - 1. Provide an opportunity for Business Associate to cure the breach or end the violation, and terminate this Agreement if Business Associate does not cure the breach or end the violation within the time specified by Covered Entity;
 - 2. Immediately terminate this Agreement; or
 - 3. If neither termination nor cure is feasible, report the violation to the Secretary as provided in the Privacy Rule.

c. Effect of Termination.

- 1. Except as provided in paragraph (2) of this section or in the Contract, upon termination of this Agreement, for any reason, Business Associate shall return or destroy all PHI received from Covered Entity, or created or received by Business Associate on behalf of Covered Entity. This provision shall apply to PHI that is in the possession of subcontractors or agents of Business Associate. Business Associate shall retain no copies of the PHI.
- 2. In the event that Business Associate determines that returning or destroying the PHI is not feasible, Business Associate shall provide to Covered Entity notification of the conditions that make return or destruction not feasible. Business Associate shall extend the protections of this Agreement to such PHI and limit further uses and disclosures of such PHI to those purposes that make the return or destruction infeasible, for so long as Business Associate maintains such PHI.

8. GENERAL TERMS AND CONDITIONS

- a. This Agreement amends and is part of the Contract.
- b. Except as provided in this Agreement, all terms and conditions of the Contract shall remain in force and shall apply to this Agreement as if set forth fully herein.

- c. In the event of a conflict in terms between this Agreement and the Contract, the interpretation that is in accordance with the Privacy Rule shall prevail. Any ambiguity in this Agreement shall be resolved to permit Covered Entity to comply with the Privacy Rule.
- d. A breach of this Agreement by Business Associate shall be considered sufficient basis for Covered Entity to terminate the Contract for cause.
- e. The Parties agree to take such action as is necessary to amend this Agreement from time to time for Covered Entity to comply with the requirements of the Privacy Rule and HIPAA.

IN WITNESS WHEREOF, Covered Entity and Business Associate have executed this Agreement effective on the date as stated above.

ALABAMA MEDICAID AGENCY

Signature:	
Printed Name:	Paul Brannan
Title:	Privacy Officer
Date:	
BUSINESS ASSOCIAT	TE .
Signature:	
Printed Name:	
Title:	
Date:	

Contract Review Permanent Legislative Oversight Committee Alabama State House Montgomery, Alabama 36130

CONTRACT REVIEW REPORT

(Separate review report required for each contract)

ame of State Agency: Alabama Medicaid Agency			
fame of Contractor:			
ontractor's Physical Street Address (No. P.O. Box)	City	Stat	re/Zip
Contractor Registered with Alabama Secretary of State to ES NO If Yes, in what State is Contract		Corporation in Ala	bama?
Act 2001-955 Disclosure Form Included with this Contract Vas a Lobbyist/Consultant Used to Secure this Contract? Yes, Give Name:ontract Number:	YES		
ontract/Amendment Total:			
of State Funds: % of Federal Funds:		Other Funds:	**
*Please Specify source of Other Funds (Fees, Grants, etc.)			
Pate Contract Effective: Date	Contract Ends:		
	AMI	ENDMENT:	
renewal, was it originally Bid? Yes No			
If AMENDMENT, Complete A through C:			
[A] Original contract total	_\$		_
[B] Amended total prior to this amendment	\$		-
[C] Amended total after this amendment	\$		
Vas Contract secured through Bid Process? Yes No	Was lowest Bid	accepted? Yes_	No
Vas Contract secured through RFP Process? Yes No _	Date RFP was	s awarded	
ummary of Contract Services to be Provided:			
/hy Contract Necessary AND why this service cannot be pe	erformed by merit	employee:	
certify that the above information is correct.			
Signature of Agency Head		Signature of (Contractor
Carol H. Steckel, Commissioner			
Printed Name		Printed Na	me

2010-HIE-03 September 17, 2010

Agency Contact:	Linda Lackey	Phone:	242-5833
If this contract was	not competitively Bid, explain	why not:	
	not competitively Bid because he sole source determination a		source provider, please
	ded by RFP, what process was		re, how many Contractors were
If this contract was a proposal? If not, ex		ed to the person or comp	pany with the lowest monetary
If this contract was	awarded by RFP, how and by	whom were the proposal	ls evaluated?
If this contract was	not awarded through either Bio	d or RFP process, explai	n why not:
If this contract was	not awarded through either Bio	d or RFP process, how w	vas it awarded?
Did agency attempt to?	to hire a State Employee? If s	so who from the State Pe	ersonnel Department did you talk
How many addition they with?	al contracts does contractor ha	ve with the State of Alal	bama and which agencies are
Carol H. Steckel, Co	ommissioner		

IMMIGRATION STATUS

hereby attest that all workers on this project are either citizens of the United States or e in a proper and legal immigration status that authorizes them to be employed for pay thin the United States.
Signature of Contractor
itness



State of Alabama Disclosure Statement

(Required by Act 2001-955)

ENTITY COMPLETING FORM					
ADDRESS					
CITY, STATE, ZIP STATE AGENCY/DEPARTMENT THAT WILL RECEIVE GOODS, SERV	TICES, OR IS RESPO	NSIBLE F	OR GRANT AWARD	TELEPHONI	E NUMBER
Alabama Medicaid Agency ADDRESS					
501 Dexter Avenue, PO Box 5624 CITY, STATE, ZIP Montgomery, Alabama 36103-5624				TELEPHONE N (334)242-583	_
This form is provided with: Contract Proposal X Request form	or Proposal		Invitation to Bid	Grant Pro	posal
Have you or any of your partners, divisions, or any related Agency/Department in the current or last fiscal year? Yes No	business units p	reviousl	y performed work o	r provided goods to	o any State
If yes, identify below the State Agency/Department that reprovided, and the amount received for the provision of sucl STATE AGENCY/DEPARTMENT		ces.		•	reviously RECEIVED
Have you or any of your partners, divisions, or any related Agency/Department in the current or last fiscal year? Yes No	business units p	reviousl	y applied and receiv	ed any grants from	any State
If yes, identify the State Agency/Department that awarded	the grant, the da			and the amount of MOUNT OF GRA	
1. List below the name(s) and address(es) of all public of family, or any of your employees have a family relating proposed transaction. Identify the State Department/additional sheets if necessary.) NAME OF PUBLIC OFFICIAL (SAID) OVER	ionship and who Agency for which	may dir the pu	ectly personally ber blic officials/public	efit financially fro employees work.	m the (Attach
NAME OF PUBLIC OFFICIAL/EMPLOYEE	ADDR	ESS	STATE DEP	ARTMENT/AGE	NCY

your immediate family, or any o from the proposed transaction. Io officials/public employees work	f your employees have a family relationship	ials/public employees with whom you, members of and who may directly personally benefit financially and State Department/Agency for which the public ICIAL / STATE DEPARTMENT/ AGENCY WHERE EMPLOYED
gained by the public officials, pub		etail below the direct financial benefit to be bers as the result of the contract, proposal, al sheets if necessary.)
family members of the public offi		ny public official, public employee, and/or the contract, proposal, request for proposal,
		by sts utilized to obtain the contract, proposal,
request for proposal, invitation to NAME OF PAID CONSULTANT/LC	bid, or grant proposal:	DRESS
and correct to the best of my kno	wledge. I further understand that a civ	atements on or attached to this form are true il penalty of ten percent (10%) of the amoun coviding incorrect or misleading information
Signature	Date	
Notary's Signature	Date	Date Notary Expire
Act 2001-955 requires the disclos proposals to the State of Alabama		with all proposals, bids, contracts, or grant



Alabama Medicaid Agency

501 Dexter Avenue P.O. Box 5624 Montgomery, Alabama 36103-5624

www.medicaid.alabama.gov e-mail: almedicaid@medicaid.alabama.gov Telecommunication for the Deaf: 1-800-253-0799 1-800-362-1504 334-242-5000



CAROL H. STECKEL, MPH Commissioner

January 1, 2007

MEMORANDUM

All Persons Under Contract With the Agency and All Agency Staff

Carol H. Steckel, MPH FROM:

Commissioner

SUBJECT: Reporting to Ethics Commission by Persons Related to Agency Employees

Section 36-25-16(b) Code of Alabama (1975) provides that anyone who enters into a contract with a state agency for the sale of goods or services exceeding \$7500 shall report to the State Ethics Commission the names of any adult child, parent, spouse, brother or sister employed by the agency.

Please review your situation for applicability of this statute. The address of the Alabama Ethics Commission is:

> 100 North Union Street RSA Union Bldg. Montgomery, Alabama 36104

A copy of the statute is reproduced below for your information. If you have any questions, please feel free to contact Bill Butler, Agency General Counsel, at 242-5741.

Section 36-25-16. Reports by persons who are related to public officials or public employees and who represent persons before regulatory body or contract with state.

- (a) When any citizen of the state or business with which he or she is associated represents for a fee any person before a regulatory body of the executive branch, he or she shall report to the commission the name of any adult child, parent, spouse, brother, or sister who is a public official or a public employee of that regulatory body of the executive branch.
- (b) When any citizen of the State or business with which the person is associated enters into a contract for the sale of goods or services to the State of Alabama or any of its agencies or any county or municipality and any of their respective agencies in amounts exceeding seven thousand five hundred dollars (\$7500) he or she shall report to the commission the names of any adult child, parent, spouse, brother, or sister who is a public official or public employee of the agency or department with whom the contract is made.
- (c) This section shall not apply to any contract for the sale of goods or services awarded through a process of public notice and competitive bidding.
- (d) Each regulatory body of the executive branch, or any agency of the State of Alabama shall be responsible for notifying citizens affected by this chapter of the requirements of this section. (Acts 1973, No. 1056, p. 1699, §15; Acts 1975, No. 130, §1; Acts 1995, No. 95-194, p. 269, §1.)

Our Mission - to provide an efficient and effective system of financing health care for our beneficiaries.

<u>Instructions for Certification Regarding Debarment, Suspension,</u> <u>Ineligibility and Voluntary Exclusion</u>

(Derived from Appendix B to 45 CFR Part 76--Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions)

- 1. By signing and submitting this contract, the prospective lower tier participant is providing the certification set out therein.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this contract was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the Alabama Medicaid Agency (the Agency) may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the Agency if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, and voluntarily excluded, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this contract is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this contract that, should the contract be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this contract that it will include this certification clause without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the Agency may pursue available remedies, including suspension and/or debarment.