



ChaseLoanManager User Guide - Table of Contents

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Welcome to ChaseLoanManager

ChaseLoanManager

Staying connected with Chase has never been easier. ChaseLoanManager is an easy-to-use system accessed with a single ID and Password. This on-line resource includes functionality which gives you flexibility and control over the entire loan process.

ChaseLoanManager is a secure web site that is available seven days a week and gives you the ability to:

- Submit to AU (ZiPPYSM, DU[®] and LP[®])
- · Compare products and pricing
- · Lock Best Effort, AOT/Direct Trade and Mandatory Loans
- Batch lock multiple loans
- Control your loans in process with live pipeline management
- View rate sheets online or download them into Excel[®] format
- Track the lock loan history

ChaseLoanManager Support

Please contact the appropriate areas listed below based on your specific needs.

Registration

(800) 305-5625

8:30am - 6:30pm ET Monday-Friday (excluding holidays)

Mandatory

(800) 250-5015

9:00am - 5:00pm ET Monday-Friday (excluding holidays)

Customer Support

(877) ASK-CHASE, Option 7, Selection 1 (877-275-2427) 8:30am - 7:00pm ET Monday-Friday (excluding holidays)

ChaseLoanManager Technical Support

(877) ASK-CHASE, Option 4 (877-275-2427)

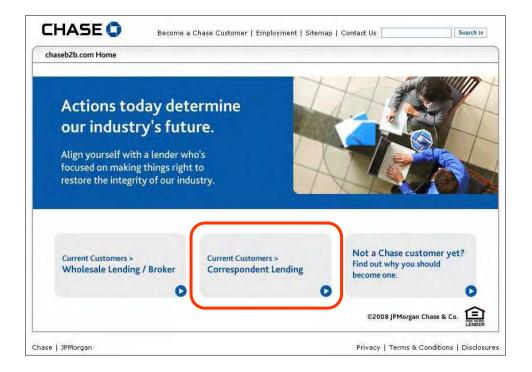
8:00am - 8:00pm ET Monday-Friday (excluding holidays)

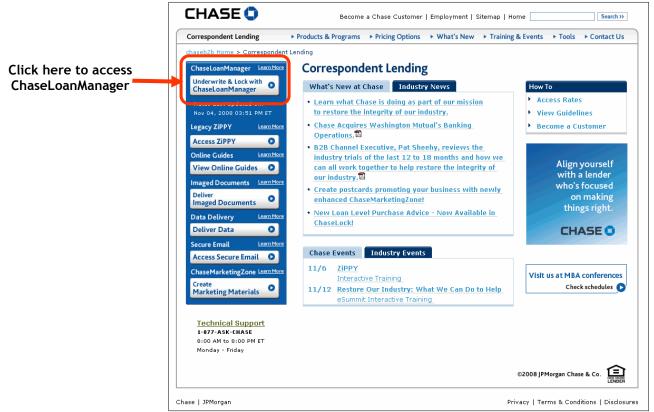
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Welcome to ChaseLoanManager

Accessing ChaseLoanManager

To access ChaseLoanManager, visit our Web site at www.chaseb2b.com and click the Correspondent Lending link.



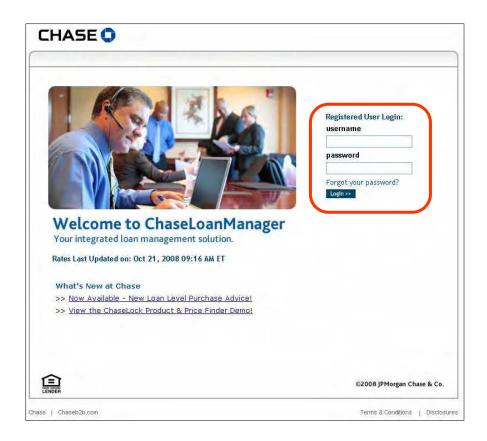


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Login to ChaseLoanManager

Login to ChaseLoanManager

To login to ChaseLoanManager, simply enter your Username and Password provided by your ChaseLoanManager Security Administrator, and you're ready to start!



Change Password Screen

First-time users of ChaseLoanManager are prompted to change the password provided at initial set up.

You will be prompted to enter in the old password (temporary password) and then enter the new password as shown below. Once you click **Change Password**, a dialog box will appear confirming your password change.



Password Change Information

rimo-reports your new password has been set.

Use this new password the next time you log into your account.

CONTINUE

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Login to ChaseLoanManager (cont'd)

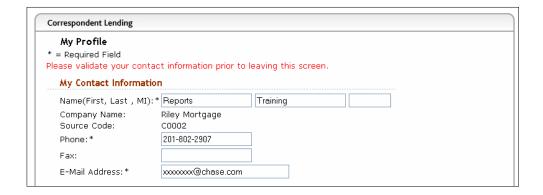
Updating your Personal Profile

Once your password is changed, you will be prompted to update your personal profile. The personal profile captures your contact information and establishes security questions that will be referenced when processing password reset requests.

My Contact Information

When validating your contact information, make sure your name, phone number and email address are accurate.

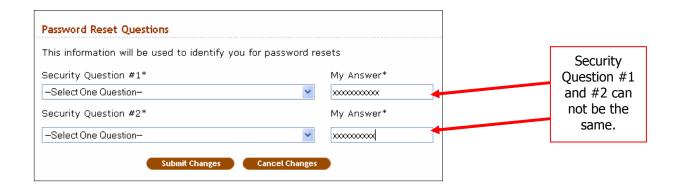
NOTE: Your email address must be accurate in order to change or reset user passwords.



Password Reset Questions

The final step in completing your user profile is to select two security questions that will be used to verify your identity when requesting password resets. Select a different question for **Security Question #1** and **Security Question #2**, providing your desired answer for each question.

Upon completion of your contact information and password reset questions, click **Submit Changes**.



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Login to ChaseLoanManager (cont'd)

What Happens if I Forget my Password?

If you forget your password or lock yourself out of ChaseLoanManager, resetting your password is easy! Click on the Forgot your password? link on the ChaseLoanManager login screen to have your password automatically reset.

A dialogue box appears as shown below, perform the following steps:

- 1. Enter your ChaseLoanManager User ID and your email address then click Next
- 2. Validate your identity by correctly answering your two security questions and click **Next**
- 3. Create a new password and click Continue

A dialogue box will appear letting you know that your password was successfully changed. You will also receive a **Self Service Password Reset Notification** email to confirm that the password was reset.

	Password Reset: Customer Iden	tification		Security Validation	
1 👆	Please provide the following information so that we can identify you.			Please provide the following information so that we can identify you.	
	User ID E-Mail Address Next Cancel	_	2	Question 1: In what city was your first school located ? Answer Question 2: What city did you live in at age 14?	
				Answer	
				Next Cancel	
		Select New Passwo	rd		
	3	Please select a new passw must contain 6-8 chara must include at least or cannot include special cannot be the same as New Password: Re-Enter Password:	cters ne letter and a characters (&,	t least one number	
		Continue Cancel			

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Login to ChaseLoanManager (cont'd)

Password Expiration Policy

Chase policy requires that ChaseLoanManager User passwords be changed every 90 days to minimize risk. Users will receive a password expiration warning after the 81st day to prompt them to change their password. If the password is not changed within 90 days, the password will expire and must be reset by the Correspondent's ChaseLoanManager Security Administrator.

Password Tips

Outlined below are some tips to remember when selecting your user password:

- If an incorrect password is used for three successive attempts, the user will be disabled for five minutes and then will be automatically re-enabled
- Passwords must be a minimum of six alpha numeric characters
- Passwords should contain at least one character and at least one numeric value
- Only two repeating characters are allowed (i.e., "aa" or "11" "aaa" or "111" in the password is not allowed)
- The same password cannot be used for next six successive password changes
- Password cannot match any four characters of the profile attribute (Profile attributes are: user name, login id, email address, and phone number)
- Passwords can have mixed case (upper and lower case) and are case sensitive

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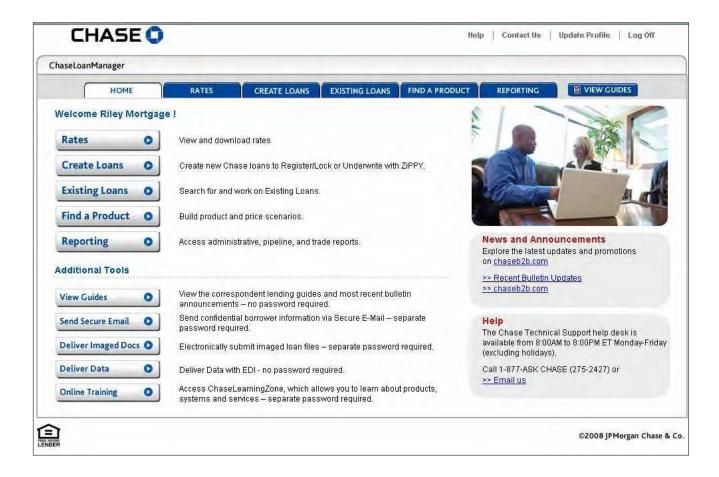
ChaseLoanManager Features

ChaseLoanManager Features

Once you are logged into ChaseLoanManager, you will be on the home page. From this screen, users with the appropriate authority level can:

- · View and download rates
- Create new loans to register/lock or underwrite with ZiPPY
- Search for and work on existing loans
- · Build product and price scenarios
- Access administrative, pipeline and trade reports
- View the Chase Correspondent Lending Guides
- Send secure e-mail
- Electronically submit imaged loan files
- Deliver data with EDI (Electronic Data Interface)

Navigating through ChaseLoanManager is easy. Click the desired button from the Home page, or click on the tabs that appear at the top of every screen to access the section you need.



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Rates

Rate Sheets

ChaseLoanManager provides you with the ability to view, print, and download rate sheets online with rates and pricing specific to your company.

Correspondents also have the flexibility to view rates for all available products or rates for just the products you are interested in seeing. Once you've decided on the rate sheets that best meet your needs you can view them online or download them into Excel for printing or distribution.

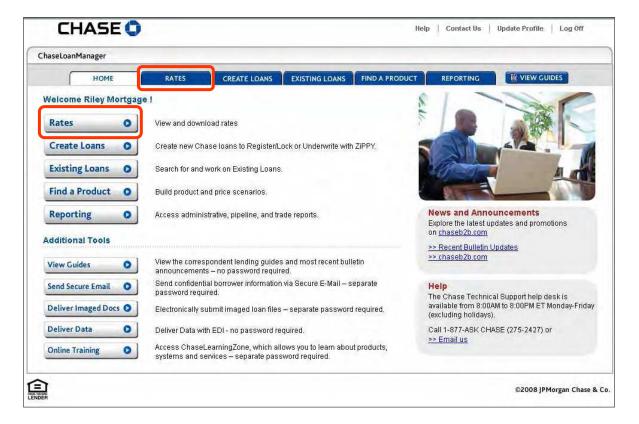
Price File Updates

Rate sheets are updated on a daily basis and cannot be viewed or downloaded from 8:00 a.m. Eastern time until new pricing is uploaded. When rates are not available, the message "Rates are currently not available at this time, Please try again later" will appear in the Rates activity. The ChaseLoanManager log-in page will advise you of when rates were updated last.

The online rate sheets reflect the rates and price adjustments for all products offered by Chase. Product specific pricing adjustments and key pricing information such as margins are displayed in the right-hand column towards the bottom portion of each page of the Rate Sheet.

Accessing Rate Sheets

Each business morning an email is sent with a link to the ChaseLoanManager log-in screen to notify users that the rate sheets are available (please contact your Account Executive to be added to the distribution). Once you have accessed and logged in to ChaseLoanManager (from either the email notification or from the Chase Correspondent Lending page at chaseb2b.com), select the **Rates** button or tab from the home page and the daily rates will be at your finger tips!



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Viewing Rates in ChaseLoanManager

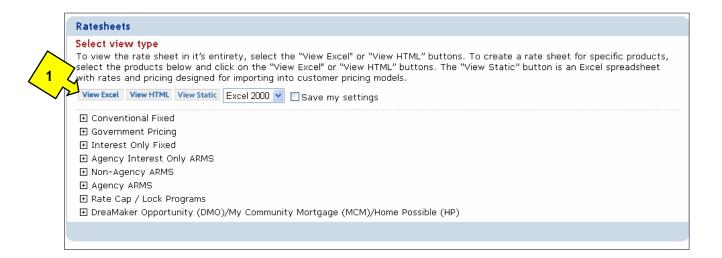
ChaseLoanManager gives you the option of viewing and downloading rates into a printable Excel spreadsheet or by viewing the rates online in an HTML format.

View and Download Rate Sheets in Excel

You can choose to view and download rates in an Excel format for all products, selected individual products, or product categories to create a customized rate sheet based on your specific pricing needs.

Follow the steps below to view and download rates for all products:

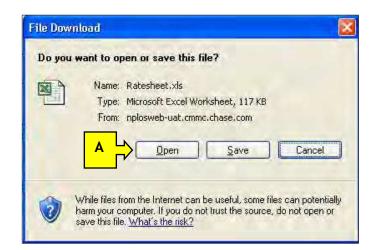
1. Select the View Excel button



View Rate Sheets in Excel

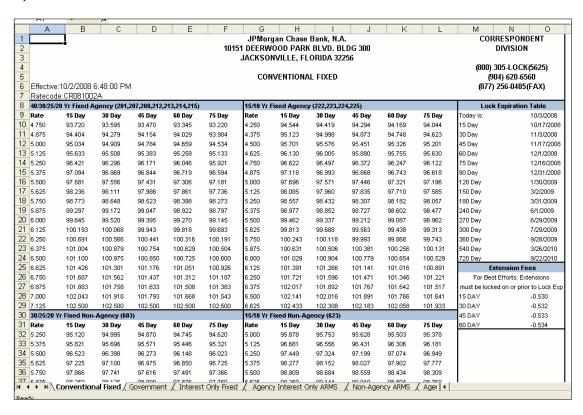
A dialogue box will appear.

A. Select the **Open** button to view rates



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View Rate Sheets in Excel (cont'd) An Excel spreadsheet will appear with tabs across the bottom of the page for each product rate sheet.



Download Rate Sheets in Excel

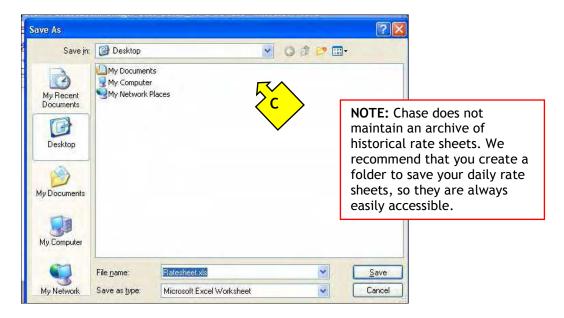
B. Select Save from the File Download dialogue box.



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Download Rate Sheets in Excel (cont'd)

C. Save the rate sheet file in the desired location on your computer.



View Rates in HTML Format

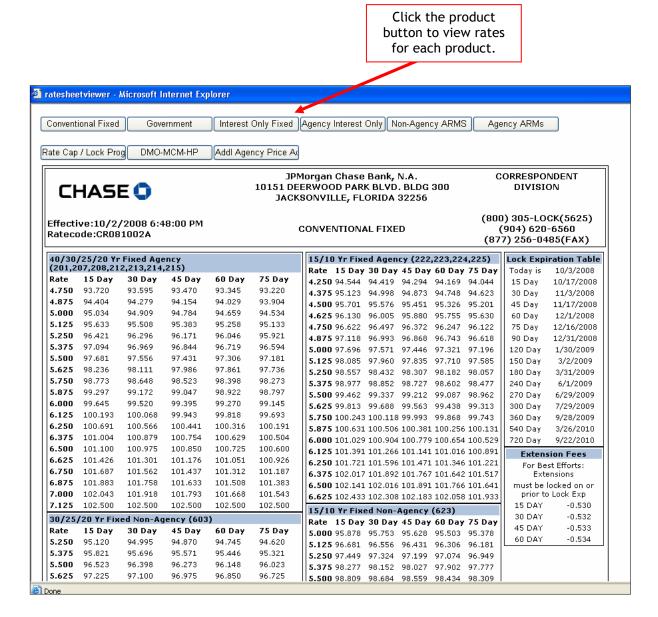
To view the rates online, select the **View HTML** button to view rates for all products.



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View Rates in HTML Format (cont'd)

Rates will appear on your screen.



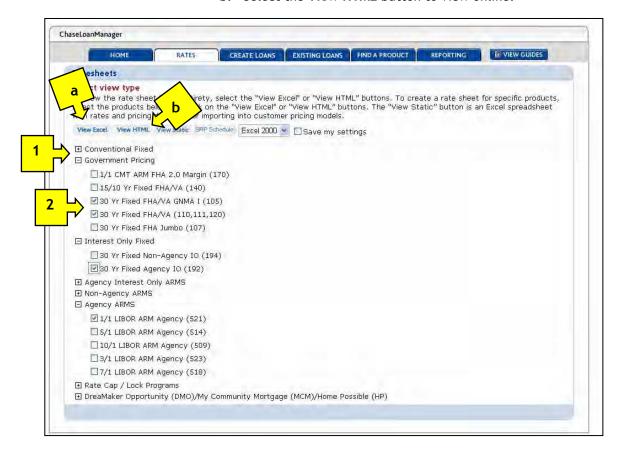
NOTE: Rate sheets generated in an HTML format are not printer friendly. To print rates, select the **View Excel** option.

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Rate Sheets by Product

To view and download rates for specific products:

- Select the (+) to expand the product category (i.e. Conventional Fixed, Government Pricing, etc.).
- 2. Place a checkmark for the desired product(s).
 - a. Select the View Excel button to view and download rates in Excel.
 - b. Select the View HTML button to view online.



Static Price File

A Static Price File has been created in ChaseLoanManager for Correspondents who map our pricing into their pricing models. The format of this Excel file will remain "static", so we encourage you to map to this file going forward to avoid link failures with changes to rate sheets in the future. All new products will be added to the end of the file.

Follow the below steps to access the Static Price File:

1. Select the View Static button



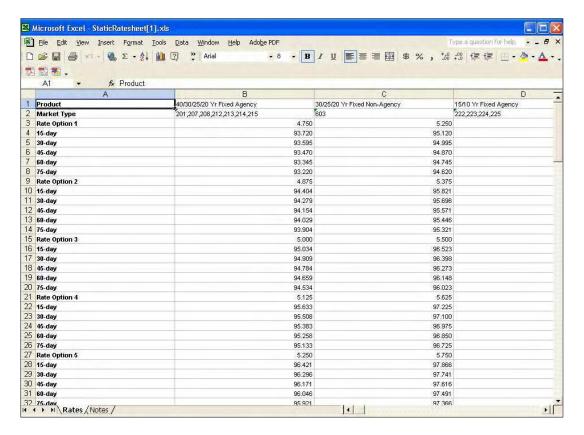
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View Static Price File A dialogue box will appear.

A. Select the **Open** button to view rates.



Static Price File The static price file will appear as an Excel spreadsheet.



NOTE: The Static File is not intended to be a "print friendly" rate sheet. It is a data file specifically designed for linking purposes.

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Static Price File Layout

There are two tabs in the Static Price File spreadsheet for Rates and Notes.

The Rates tab includes the following pricing grid data:

- Pricing by product and market type
- Pricing by rate options
- Pricing by 15-, 30-, 45-, 60-, and 75-day increments (where applicable)

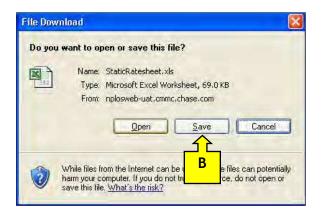
The **Notes** tab includes the following data:

- Rate Sheet Code
- Effective Date

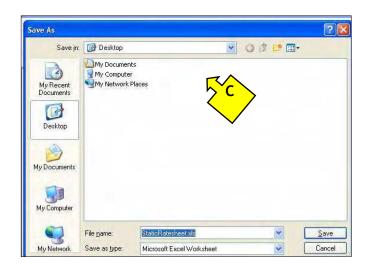
Any new products added to our rate sheet will be appended to the end of the Static Price File spreadsheet. Previously utilized cells will not shift when a new product is added to our product suite. The Static Price file does not contain adjustments; please refer to the other versions of the rate sheets for adjustment information.

Download Static Price File

B. Select Save from the File Download dialogue box.



C. Save the rate sheet file in the desired location on your computer.



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Create Loans

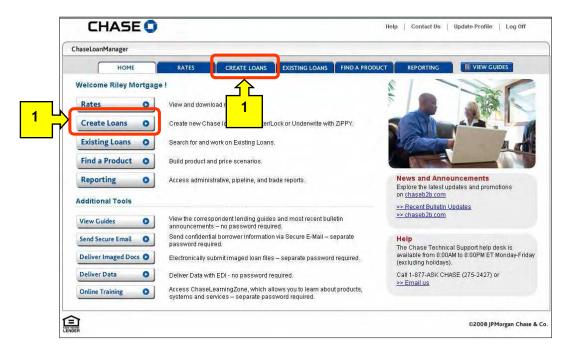
Introduction

From the Create Loans activity, users have the ability to create new loans via FNM file upload or manual entry. Once a loan is created, the user can choose to register, lock or underwrite the loan with ZiPPY.

Create a New Loan

Follow the steps below to Create a New Loan:

1. Select the **Create Loans** tab or button from the ChaseLoanManager home page.



2. Select **Single Loan** or **Batch Register** from the Quick Links menu on the left. For our first example we have selected **Single Loan**. Directions for Batch Registrations can be found on pages 46-51.

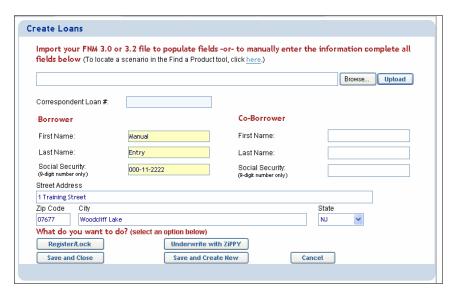


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Manual Entry

Although Chase recommends you use the FNM file Upload method, you have the option of manually entering the loan application.

To create a new loan using the Manual Entry method, complete all applicable fields (required fields are highlighted in yellow) and skip to step 7 on page 20.



Uploading Loans

You have the ability to upload loans from your loan origination system (LOS) in a Fannie Mae® 3.0 or 3.2 file format, thereby avoiding duplicate data entry and reducing the time required to register and lock loans with Chase.

To import a loan into ChaseLoanManager, follow the steps below:

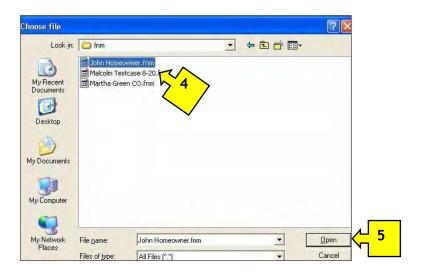
3. Select the **Browse** button.

CREATE LOANS	EXISTING LOANS FIND	A PRODUCT REPO	RTING	VIEW GUIDES
eate Loans				
Import your FNM 3.0 or : fields below (To locate a s			ter the inform	ation complete all
				Browse Upload
Correspondent Loan #:				<u>1</u>
Borrower		Co-Borrower		3
First Name:		First Name:		
Last Name:		Last Name:		
Social Security: (9-digit number only)		Social Security: (9-digit number only)		
Street Address				
Zip Code City			State	
What do you want to do	(select an ontion below)		Choose.	💌
Register/Look	Underwrite w	ith Zippy		
Save and Close	Save and Cre	ate New	Cancel	

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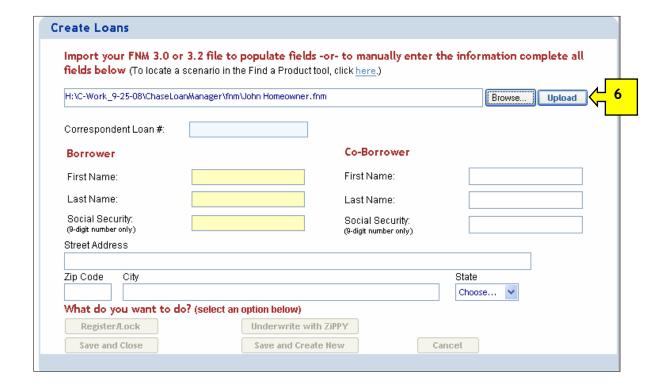
Uploading Loans (cont'd)

- 4. Select the desired file (FNM 3.0 or 3.2 executable file format) from your workstation.
- 5. Select Open.



The name of the FNM file you selected will appear.

6. Select Upload.



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Uploading Loans The fields will populate based on the information uploaded from your FNM file. **(cont'd)**

- 7. Select your next step. Your options are:
 - Register/Lock- Select this option to Register and/or Lock a Loan (see pages 22-30)
 - Save and Close- Select this option to save the loan for future use. A Chase Loan Number will not be generated
 - **Underwrite with ZiPPY** Select this option to open the Automated Underwriting activity (see pages 31-39)
 - Save and Create New- Select this option if you would like to save the loan without having a Chase loan number assigned and you would like to create an additional loan in ChaseLoanManager
 - Cancel- by selecting this option, no data will be saved in ChaseLoanManager

			Browse Upload
Correspondent Loan #:			
Borrower		Co-Borrower	
First Name:	John	First Name:	Mary
Last Name:	Homeowner	Last Name:	Homeowner
Social Security: (9-digit number only)	300-40-5000	Social Security: (9-digit number only)	500-22-2000
Street Address			
4 ALMA AVE			
Zip Code City			State
48104 Ann Arbor	Is 7 (appart on aution balance)		MI
Register/Lock	lo? (select an option below) Underwrite with	h 7:00V	
Save and Close	onder write with	te New Ca	

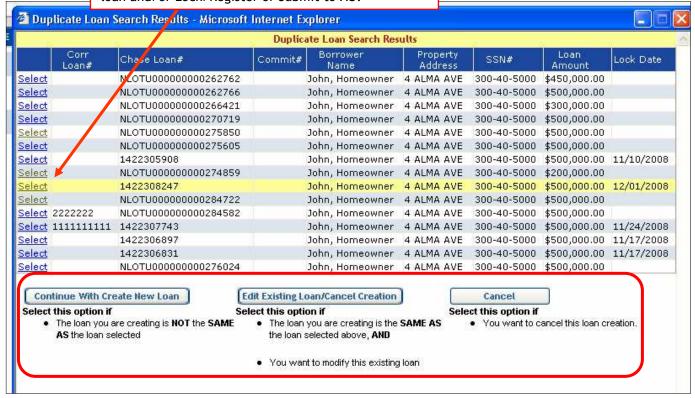
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Duplicate Loan Search

If you selected Register/Lock, Underwrite with ZiPPY or Save and Create New, ChaseLoanManager will automatically perform a duplicate loan search.

If a duplicate loan appears, select one of the three options circled below.

NOTE: If the loan that you wish to work on is listed, click on the **Select** link and then select the **Edit Existing Loan/ Cancel Creation** button to edit the loan and/or Lock/Register or Submit to AU.



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Create Loans- Register/Lock

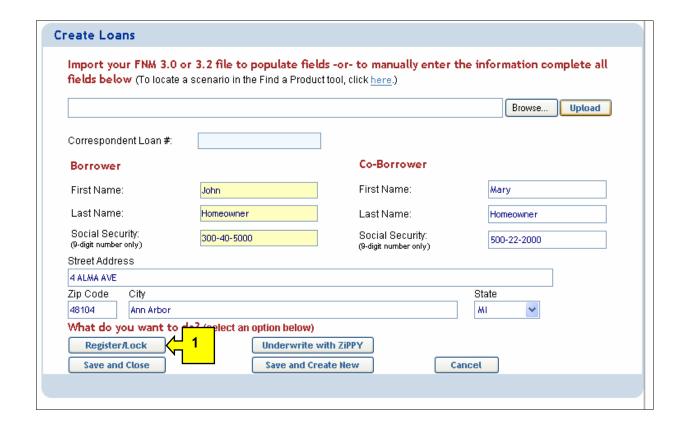
Lock Policies Lock Policies for Chase Correspondent can be located in the Online Guides.



Register/Lock a New Loan

Follow the below steps to **Register/Lock** a loan:

 Select the Register/Lock button from the Create Loan tab after completing all applicable fields (required fields are highlighted in yellow) via the Upload or Manual entry method.



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Register/Lock Screen

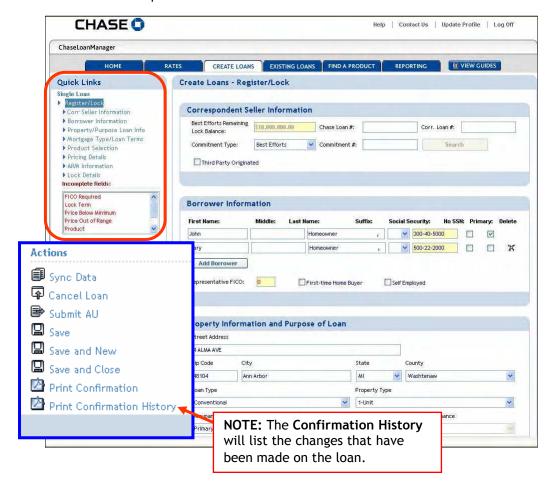
To register and lock a loan, pertinent information must be entered into ChaseLoanManager. The **Register/Lock** screen is separated into the following key areas of information:

- Correspondent Seller Information
- Borrower Information
- Property Information and Purpose of Loan
- Mortgage Type and Loan Terms
- Product Selection
- · Pricing Details
- ARM Information
- Lock Details

Other key features of the Register/Lock screen include:

- Quick links on the left of the screen allows you to jump to the various sections on the screen
- A list of incomplete fields is located on the left (these fields must be completed to lock the loan)
- All fields required to register and lock a loan are yellow with red text*
- Actions Menu- Sync Data, Cancel Loan, Submit AU (if access permits) Save, and Print Confirmations
- Chase Technical Support information

*If you imported an FNM file, red data in a field indicates that the imported data does not match our dropdown selections. The user must re-select an item from the drop-down menu.



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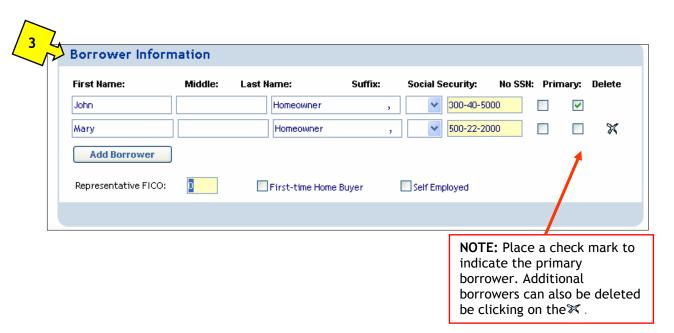
Correspondent Seller Information

- 2. In the **Correspondent Seller Information** section, complete the appropriate fields:
 - Best Efforts Remaining Lock Balance: This field will auto-populate
 - Chase Loan #: This field will auto-populate once the Chase loan number has been assigned
 - Correspondent Loan # (enter your company's loan number if desired)
 - Commitment Type: AOT/Direct Trade, Best Efforts or Mandatory
 - Commitment #: If AOT/Direct Trade or Mandatory is selected, click on the Search button to select the Commitment #
 - Indicate if the loan is **Third Party Originated** (when applicable)



Borrower Information

- 3. Complete the **Borrower Information** section with information as shown below:
 - Register a loan with up to four borrowers (select the Add Borrower button to add the third and/or fourth borrower)
 - Enter a **Representative FICO** for the borrower(s)
 - Indicate if the loan is for a First Time Homebuyer or Self Employed



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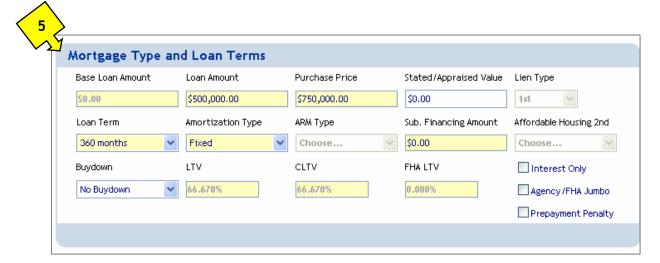
Property Information and Purpose of Loan

- 4. Enter information about the property and the purpose of the loan:
 - Enter the **Zip Code**, and the city, state and county will auto-populate
 - Select the appropriate Loan Type, Property Type, Occupancy Type and Loan Purpose
 - If the loan purpose is a refinance the **Type of Refinance** field will require a selection



Mortgage Type and Loan Terms

- 5. Complete this section to indicate the type of mortgage and loan terms you want for your Borrower, paying particular attention to the following fields:
 - Base Loan Amount (only applicable for FHA loans)
 - Loan Term (select desired loan term)
 - Amortization Type (select ARM, Fixed or Both)
 - ARM Type (if ARM is the selected Amortization Type)
 - Indicate if there is a Buydown and if the loan is an Interest Only, Agency/FHA Jumbo or has a Prepayment Penalty



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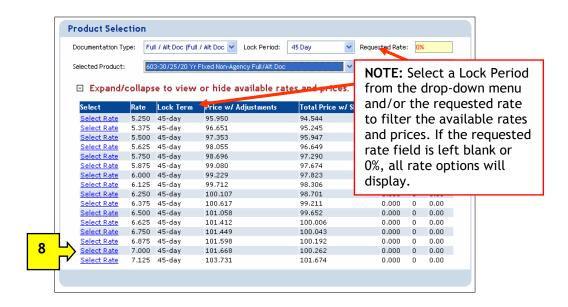
Product Selection

- 6. Enter the **Documentation Type** and the available products will appear in the **Product** drop-down menu based on your customer eligibility.
- 7. Select a Product.



Select Rate

8. Select a Rate.



Rates You will see the below message when rates are unavailable.
Unavailable



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Pricing Details

Select an option from the Escrow Waived drop-down menu if any escrows will be waived.



Pricing Details (cont'd)

The remaining fields will auto-populate based on the information provided in the previous sections.

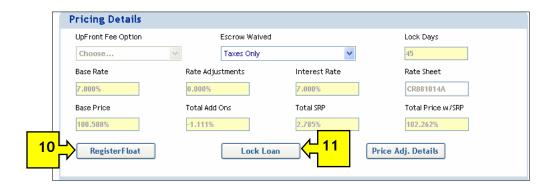
If the **Lock Loan** button is grayed out, you can **Register Float** the loan, but cannot lock due to missing information.

If you are unable to lock a Mandatory or AOT/Direct Trade loan, view the loan parameters to ensure they meet the criteria for the commitment.

Floating or Locking the Loan

Once the registration information is completed, you are ready to register or lock the loan.

- Select the Register Float button to register and float the loan, Or.
- 11. Select the Lock Loan button to register and lock the loan.



12. Select **OK** from the confirmation box to confirm you want to register and/or lock the loan.

Register/Float



Lock Loan



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Floating or Locking the Loan (cont'd) A pop-up box will appear with the **Chase Loan Number** to confirm the loan has been registered and/or locked.

13. Select OK.

Register/Float







Another pop-up box will appear asking if you would like to **View the Confirmation Report**.

14. Select **OK** to view, save or print the confirmation report.



ARM Information

Information regarding the ARM indices will appear in this section for ARM loans.

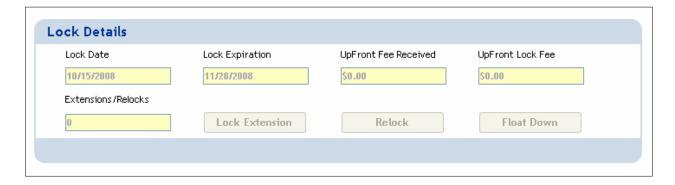
ARM Information			
Subsequent Cap	Net Margin	Initial Caps	
0,000%	0,000%	0,000%	
Life Cap	Base Margin		
0,000%	0,000%		

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Lock Details

Once the loan has been locked, pricing and lock details as well as the lock date and expiration will appear in the **Lock Details** section.

The Chase Loan Number and remaining Best Efforts Lock Balance will appear at the top of the page after a loan has been locked.



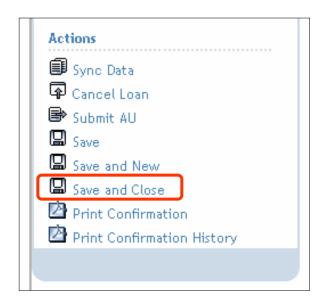
You also have the ability to perform the following functions from the Lock Details section:

- Lock Extension*
- Relock*
- Float Down*

*View the Pricing section of the Online Guides at chaseb2b.com for the current policies.

Exiting a Loan

Select the **Save and Close** option from the Actions menu on the left side of the screen to properly exit the loan.



NOTE: If the user does not exit the loan by selecting the Save and Close option, the user could potentially be "frozen" out of the loan and would need to contact the help desk to "unfreeze" the loan.

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Loan Maintenance

Correspondents can update many of the fields on the **Register/Lock** screen for locked loans prior to the time a credit package or a closed package is delivered to Chase. By making these lock changes in ChaseLoanManager, Correspondents can save time and print revised confirmations immediately.

The following table provides information and clarification on which changes can be updated by the Correspondent and which fields must be updated by the Chase Registration Department via a fax request from the Correspondent.

Fields that Can be Updated by the Fields that Must be Updated by Chase Correspondent Registration (Requests must be faxed to 877-256-0485) Correspondent Loan Number Commitment Type Commitment Number Primary Borrower's Last Name **Property Address** TPO flag Primary Borrower's First Name Loan Type Loan Purpose Non-Primary Borrowers' First and Last Type of Refinance All Borrowers' Social Security Numbers Base Loan Amount (FHA loans) Add or delete Borrowers Lien Type Primary Borrower designation Amortization Type Representative FICO Interest Only flag First Time Homebuyer flag Agency/FHA Jumbo flag Self Employed flag Lock Period Occupancy Type Selected Product, if changing to a Loan Amount product not already available in the drop down list Purchase Price Appraised Value Loan Term Subordinate Financing Amount Affordable Housing 2nd Temporary Buydown **Documentation Type Escrow Waived** Extension and/or Relock, up to two times

NOTE: Any change that results in the loan no longer being eligible for the locked Market Type will not be allowed, and will result in the following message being returned:

"This change would invalidate the lock because the transaction would no longer be eligible for the locked product. The change has been cancelled."

The terms of the lock will revert to the previously saved terms.

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Create Loans-ZiPPY

ZiPPY Key Features

ZiPPY is the proprietary underwriting engine for Chase that is used to underwrite the majority of the Chase products via automation, including both Agency and Non-Agency loans. Additional ZiPPY benefits:

- Auto flow feature provides the opportunity to review findings from ZiPPY,
 Desktop Underwriter® (DU) and Loan Prospector® (LP)
- Underwrites loans up to \$2 million (validate up to delegated limit)
- Cost savings to you Chase pays agency fee submissions; you pay for credit only

Eligible Loan Types and Product Features

Although Chase allows our Correspondent customers to submit a wide variety of products through AU systems, not all product parameters are available through ZiPPY.

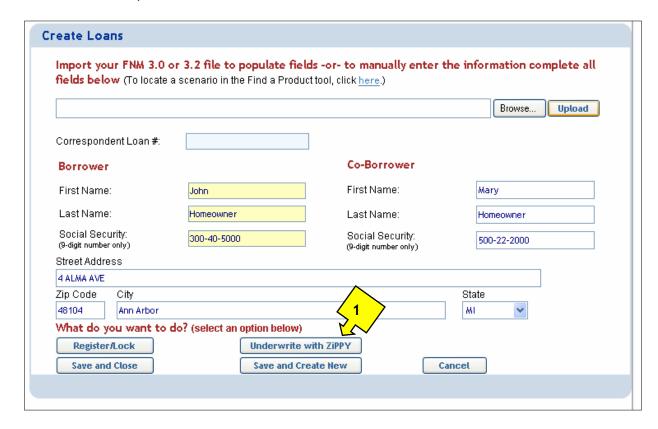
Refer to the Product and Program guides available in our **Online Guides** found at www.chaseb2b.com for specific information on eligible products.

Underwrite a New Loan with ZiPPY

Follow the below steps to Underwrite with ZiPPY:

1. Select the **Underwrite with ZiPPY** button from the Create Loan Tab after completing the applicable fields (required fields are highlighted in yellow) via the Upload or Manual entry method.

If you used the Upload method (preferred), the majority of the fields will be completed.

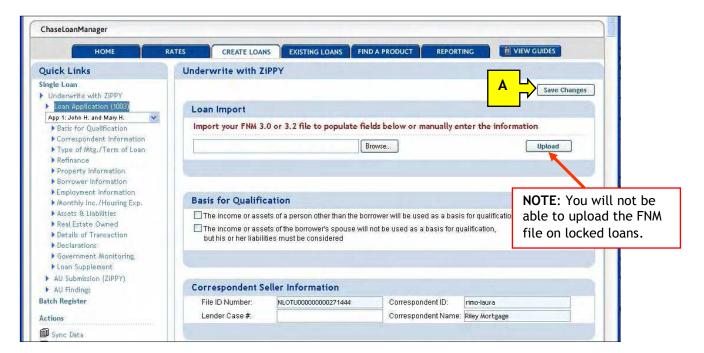


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Complete the 1003

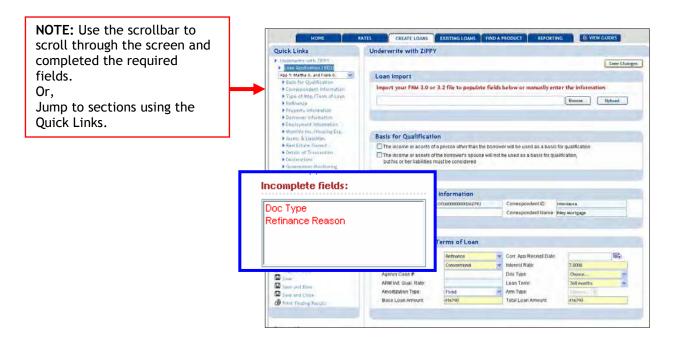
Before you can submit a loan to Automated Underwriting (ZiPPY), you will need to complete the required fields (yellow) on the 1003. The most efficient way to do this is as follows:

A. Select the Save Changes button to populate the incomplete fields.



Incomplete Fields

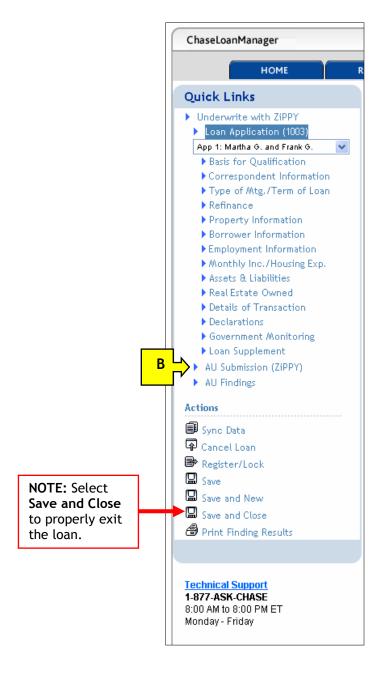
Any incomplete fields will be listed on the left. Scroll through the screen and complete the missing fields and select the **Save Changes** button when completed.



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AU Submission

B. Once all fields are complete and information has been saved, select AU Submission (ZiPPY) from the menu on the left.

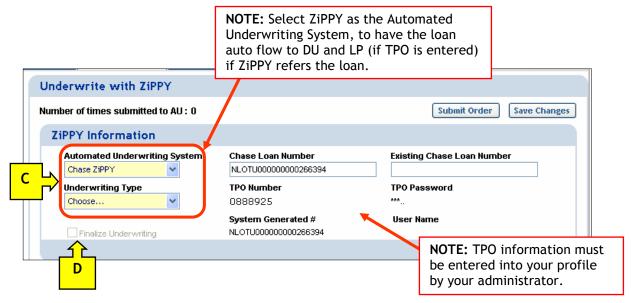


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ZiPPY Information

- C. Select the **Automated Underwriting System** and **Underwriting Type** from the drop-down menus.
- D. Check **Finalize Underwriting** (if your access permits) to not allow any fields to be changed. Once this box is checked no changes will be permitted until the box is un-checked by the original user.

The rest of the information in this section will auto-populate.



Loan Information

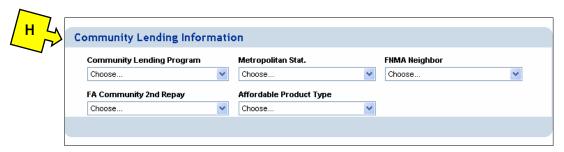
- E. Enter any applicable **Buydown** information.
- F. Select if this is an **Interest Only** loan or if there is an **Affordable Housing 2nd** mortgage.
- G. Select a Market Type/Product from the **Product Selection** drop-down menu.



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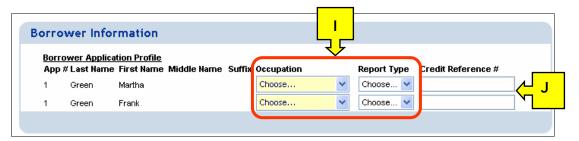
Community Lending

H. Enter Community Lending information when applicable.



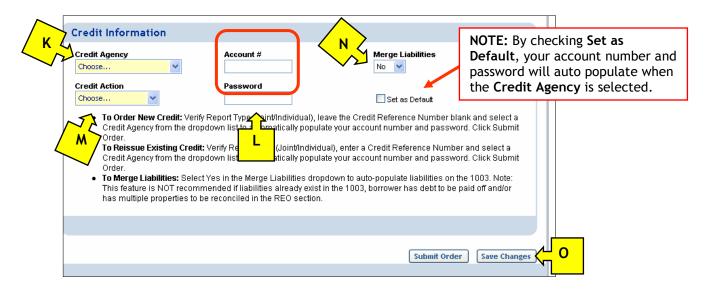
Borrower Information

- I. Select an Occupation type and Credit Report Type.
- J. Enter the **Credit Reference** # if you are reissuing a credit report.



Credit Information

- K. Select the **Credit agency** from the drop-down menu.
- L. The **Account** # and **Password** will auto-populate (these fields may be overwritten) once the Credit Agency has been selected.
- M. Select a **Credit Action** from the drop-down menu (*Order New/ Reissue* if pulling new credit directly through ZiPPY or *Use Existing* if credit has already been pulled).
- N. Select Yes or No from the **Merge Liabilities** drop-down menu (select Yes, if liabilities were not entered on the uploaded FNM file).
- O. Select the Save Changes button to ensure you completed all required fields.

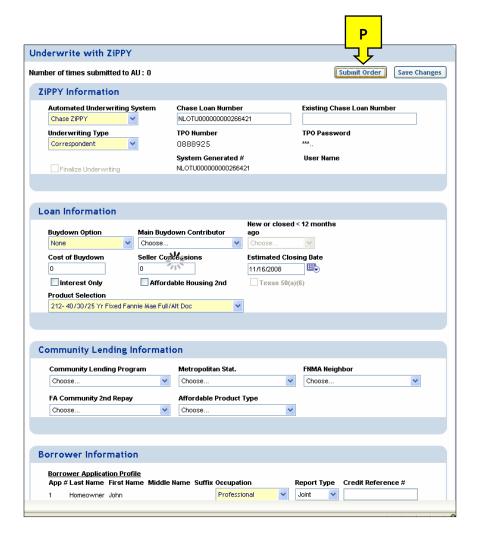


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Create Loans- ZiPPY (cont'd)

Submit Order

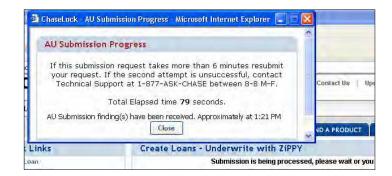
P. Select the Submit Order button.



Submission

You will see the following screens during the submission process. The window will tell you when the submission has been completed.





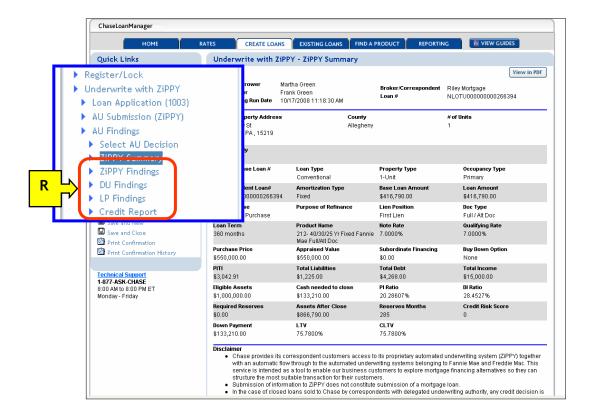
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Create Loans- ZiPPY (cont'd)

View Findings Q. Select AU Findings from the Quick Links menu on the left.



R. Select which findings you would like to view (ZiPPY, DU, LP or Credit Report).

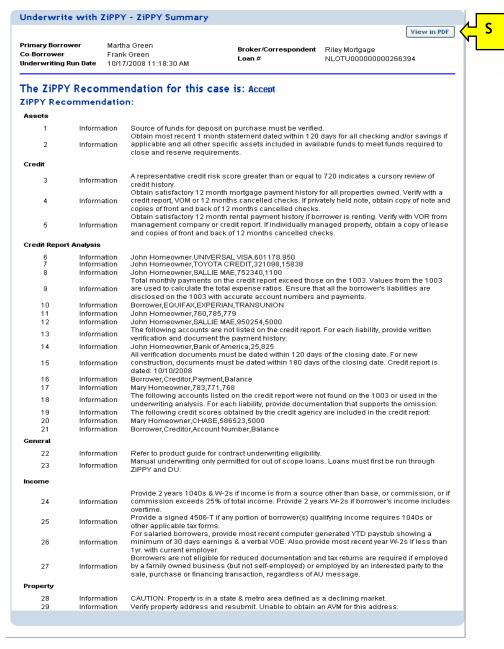


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Create Loans- ZiPPY (cont'd)

View Findings (cont'd)

S. Select the View in PDF button to Save or Print the findings.



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Reviewing ZiPPY Findings

Status	Definition	Comments
ZiPPY Accept	Loan was accepted by Chase underwriting guidelines	Loans with ZiPPY accept status will not auto flow to DU or LP
ZiPPY Refer	Loan did not meet Chase underwriting guidelines and may have auto flowed to DU or LP	Review the ZiPPY findings to determine why the loan was referred
ZiPPY Incomplete	Decision could not be made due to missing critical information	Review the ZiPPY findings to determine what information is missing

ZiPPY Summary

The ZiPPY Summary provides an overview of the loan, including market type, loan type, LTV/CLTV, qualifying ratios, credit score, etc. Print this report and place in your loan file to include with the loan package submitted to Chase.

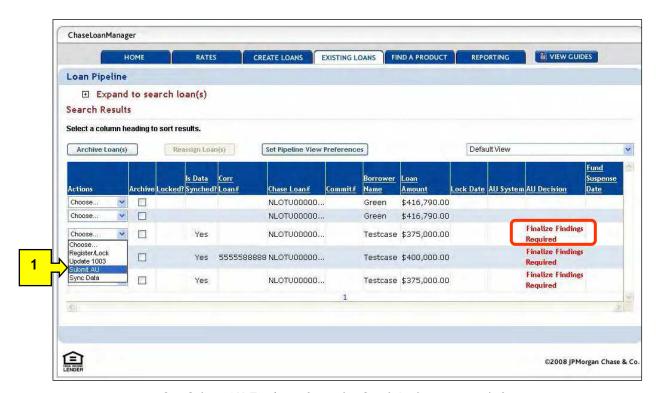
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Finalize Findings Required

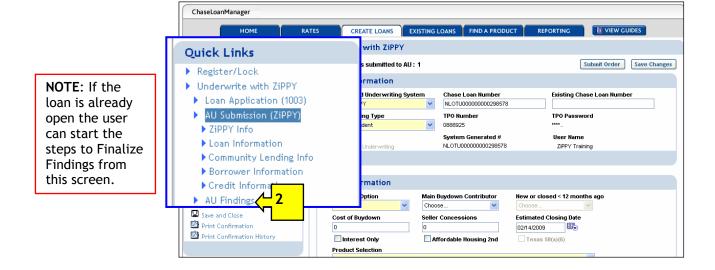
Finalize Findings

Once Findings are received in ChaseLoanManager, the user will need to finalize the findings they wish to use for the loan. Follow the below steps to Finalize Findings: From the **Existing Loans** activity:

1. Select **Submit AU** (user must have the permission to Submit loans to AU) from the drop-down menu in the actions column for the loan.



2. Select AU Findings from the Quick Links menu on left.



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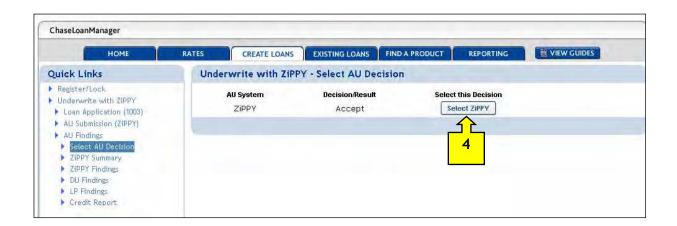
Finalize Findings Required (cont'd)

Finalize Findings (cont'd)

3. Select Select AU Decision.



4. Select the button for the decision you would like to use.



5. Select OK.

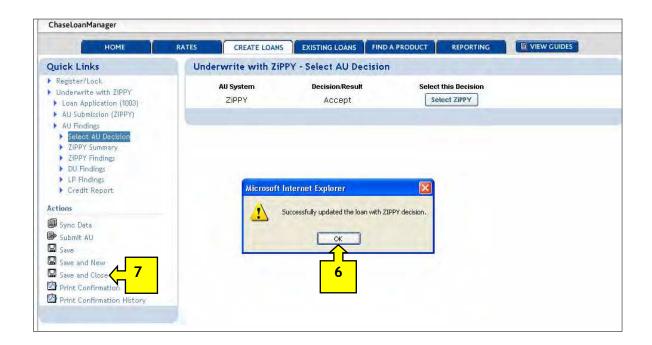


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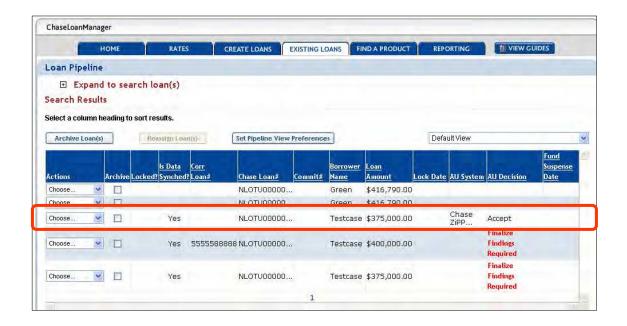
Finalize Findings Required (cont'd)

Finalize Findings (cont'd)

- 6. Select OK.
- 7. Select Save and Close to exit the loan.



The user will be brought into the **Existing Loans** activity and the AU Decision will be updated.



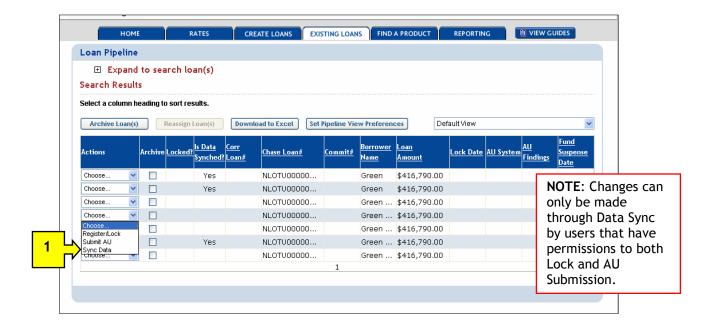
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Create Loans-Sync Data

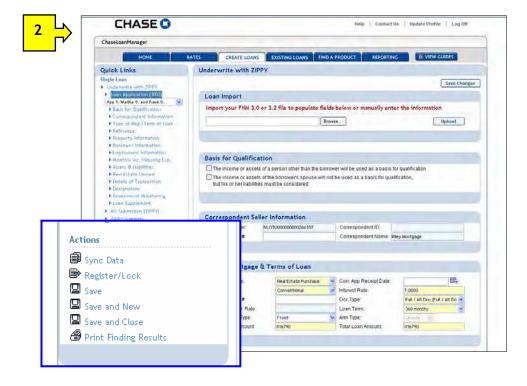
Sync Data

The Sync Data tool provides the user with the ability to view fields in the Register/Lock and Underwriting screens to ensure the same data has been entered.

 Select Sync Data from the actions drop-down menu in the Existing Loans activity.
 OR



2. Select Sync Data from the actions menu of the Create Loans activity.



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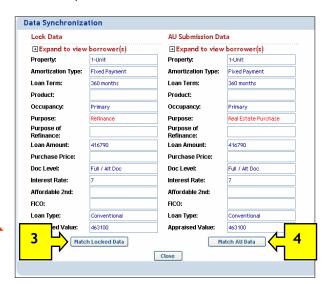
Create Loans-Sync Data (cont'd)

Sync Data (cont'd)

A separate window will open that lists the information that is entered in the Lock and AU Submission screens. Any inconsistent data will be in red.

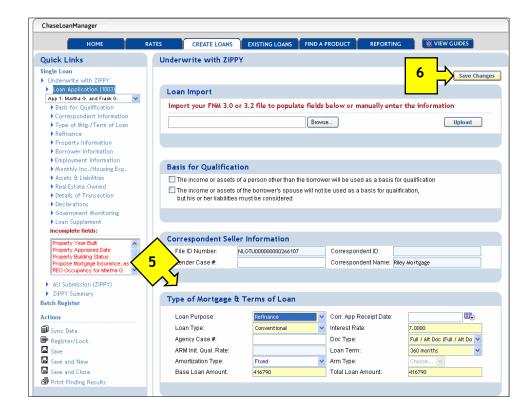
- 3. Select the Match Locked Data* button to change the AU Submission Data.
- 4. Select the Match AU Data button* to change the Lock Data.
- * If you do not have access to these screens, contact a user with the necessary permissions to have the fields updated.

NOTE: Once a loan has been locked and/or the Funding Credit Package, Funding Closed Package, UW Credit Package or UW Closed Package has been received at Chase, these buttons will become disabled. To make changes to a loan you will need to manually go into the appropriate screens from the Existing Loans activity.



If you selected Match Locked Data you will be brought into the AU/ZiPPY screen.

- Validate the changes to match the locked data.
- 6. Select the Save Changes button.



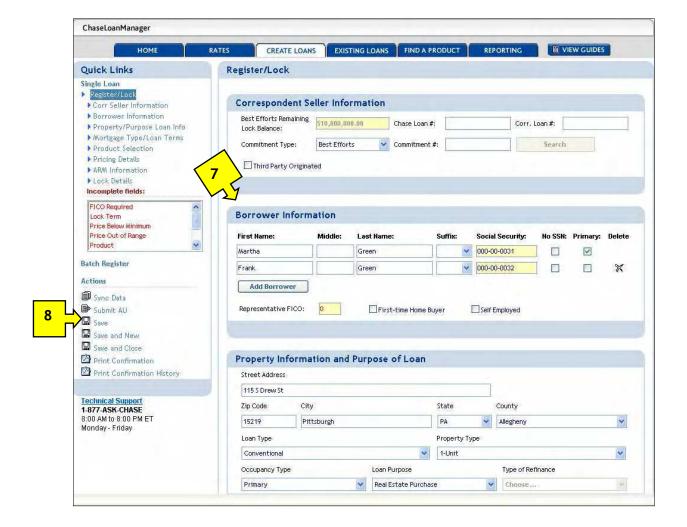
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Create Loans-Sync Data (cont'd)

Sync Data (cont'd)

If you selected Match AU Data, you will be brought into the Register/Lock screen.

- 7. Validate the changes to match the AU Data.
- 8. Select the Save button.



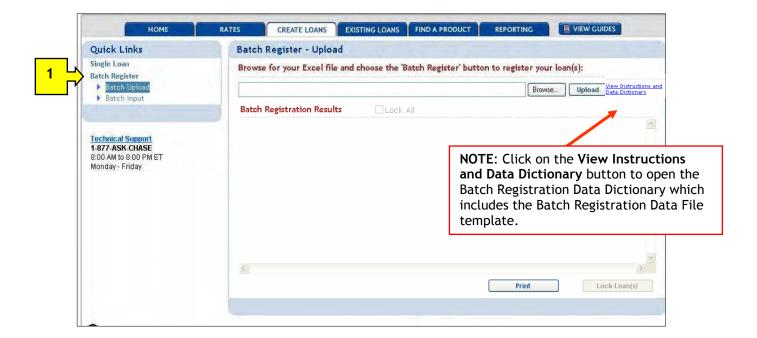
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Create Loans-Batch Register

Batch Register

ChaseLoanManager provides you with the functionality to register multiple loans at one time via Excel upload (preferred) or manual input.

1. Select **Batch Register** from the Quick Links menu of the Create Loans screen.



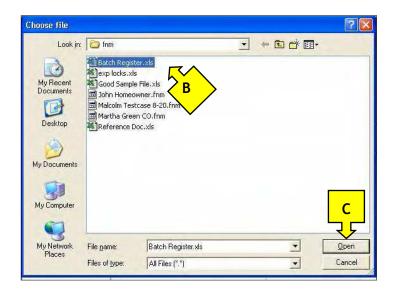
Batch Register -Upload A. Select the **Browse** button to upload the Batch Register Data File from your workstation.



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Batch Register - Upload (cont'd)

- B. Click on the name of the file.
- C. Select the **Open** button.



D. Select the Upload button.

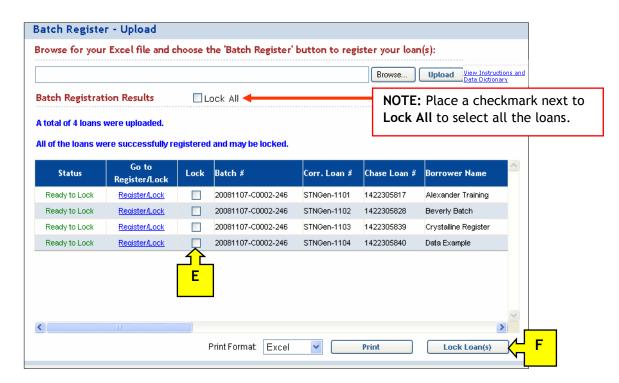


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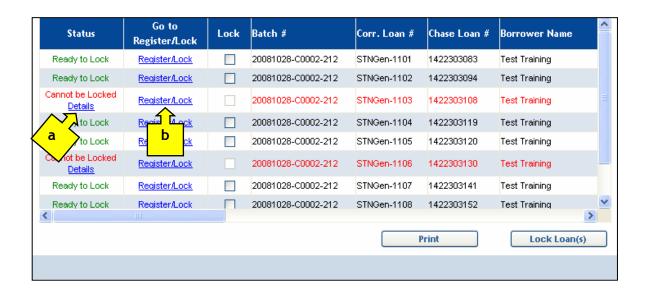
Batch Register - Upload (cont'd)

All loans are registered upon upload and the new Chase Loan Number will be displayed in the results grid. If you wish to continue with locking the loans, complete the steps below:

- E. Place a checkmark for the loans you wish to lock in the Lock column.
- F. Select the Lock Loan(s) button.



- a. If a loan cannot be locked, select **Details** to view the reasons.
- Select Register/Lock to make any necessary changes on the Register/Lock screen.



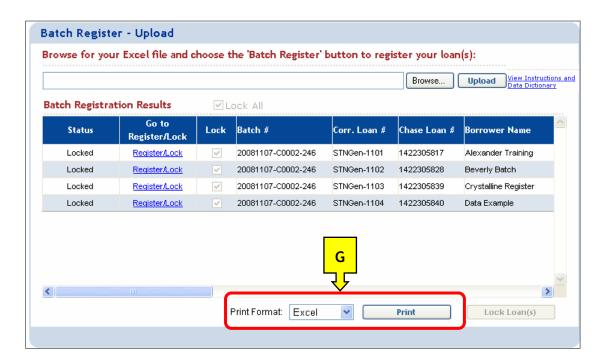
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Batch Register - Upload (cont'd)

- c. Make the necessary changes and select the **Lock Loan** button to lock the loan.
- d. Select the **Batch Register** link from the Quick Links menu on the left to return to the Batch Registration screen.

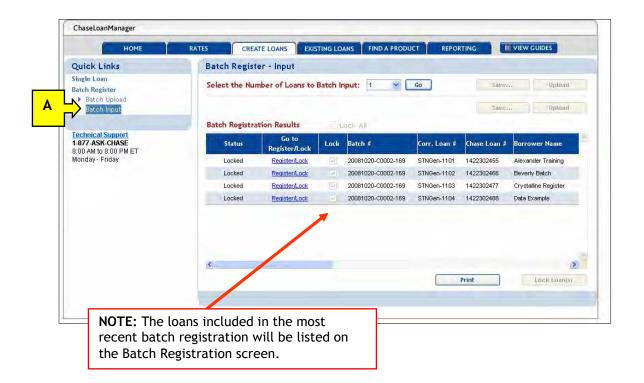


G. Select the **Print Format** from the drop-down menu and select the **Print** button to view and print the Batch Registration Results.

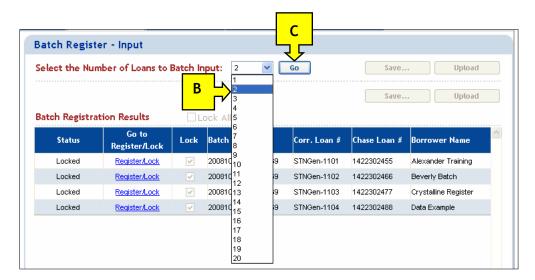


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Batch Register -Input A. Select **Batch Input** from the Quick Links menu on the left to manually enter the registrations.



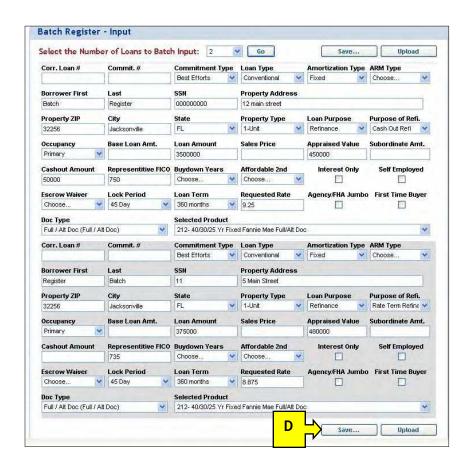
- B. Select the Number of Loans from the drop-down menu.
- C. Select the **Go** button.



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Batch Register - Input (cont'd)

D. Complete all the fields for each loan and select the **Save** button.



E. Select **Open** to view, save or print the Batch Registration Results.



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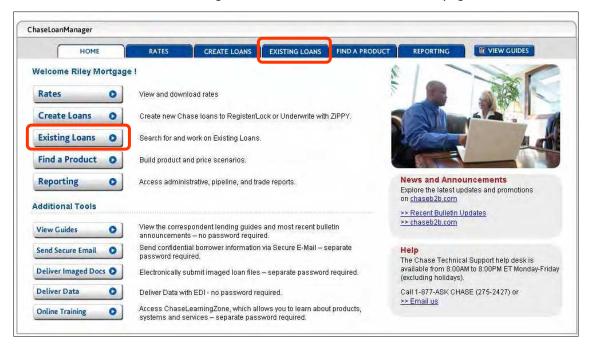
Existing Loans

Viewing and Managing Your Pipeline

ChaseLoanManager offers several pipeline views to meet your specific pipeline management needs.

- View and manage pipeline information
- Real time sharing of information between the customer and Chase
- Create and customize multiple pipeline views
- Export pipeline data to Excel

Select the Existing Loans Tab or button from the home page.



Your most recent loans will appear.

1. Click on a column header to sort by that information.



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Archive Loans

You have the ability to **Archive Loans** that are no longer active. Loans that meet the following criteria will automatically be archived:

- Funded > 30 days
- Locked > 60 days after lock expiration if not delivered
- Registered >90 days if not delivered
- Cancelled

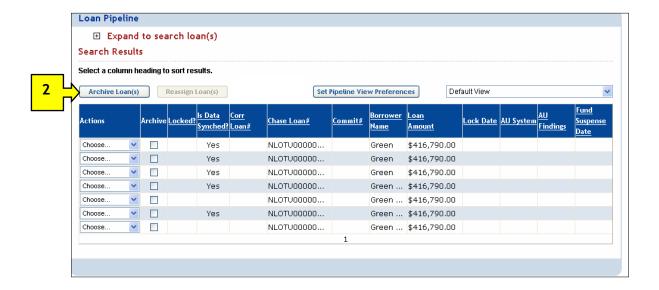
Archived loans can be worked the same as non-archived loans, however they will not appear in your existing loan search unless you choose to include archived loans. Once a loan is archived, it cannot be un-archived.

Follow the below steps to manually archive a loan:

1. Place a checkmark in the **Archived** column for the loan(s) you wish to archive.



2. Select the Archive Loan(s) button to archive the selected loans.

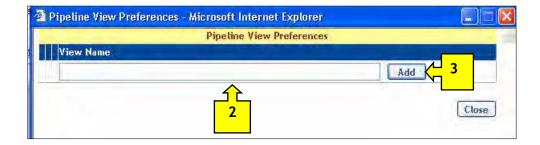


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Set Pipeline View Preference 1. Select the **Set Pipeline View Preferences** button to customize how you view your pipeline.



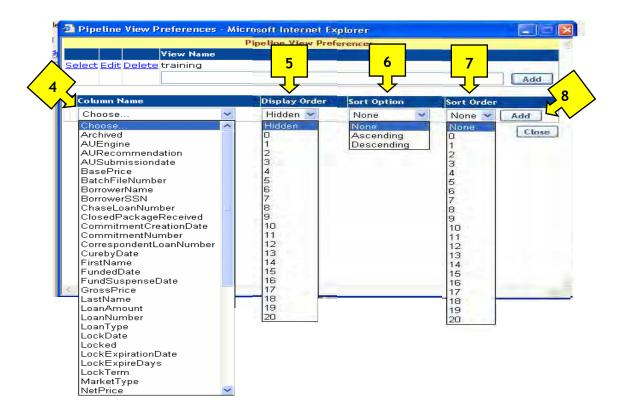
- 2. Create and enter a Name for your pipeline view.
- 3. Select the Add button.



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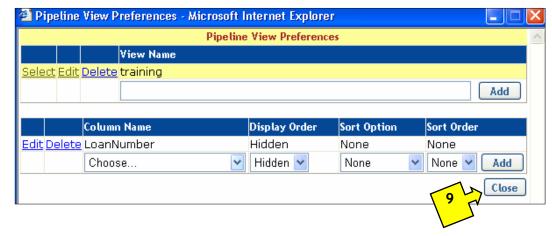
Set Pipeline View Preference (cont'd)

- 4. Select what Column you would like to view from the drop-down menu.
- 5. Select the **Display Order** from the drop-down menu.
- 6. Select a **Sort Option** from the drop-down menu.
- 7. Select a **Sort Order** from the drop-down menu.
- 8. Select the **Add** button from the drop-down menu.



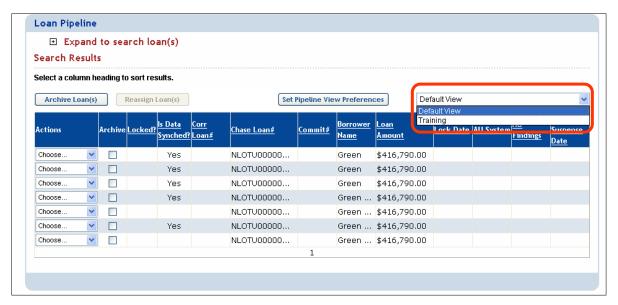
Repeat steps 4-8 for all columns you would like to add to your customized Pipeline View.

9. Select the Close button when finished to save your settings.



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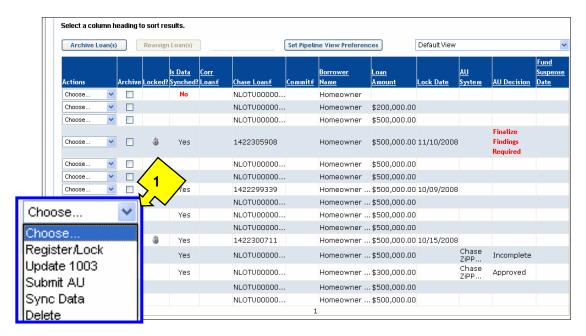
Set Pipeline View Preference (cont'd) You will be able to select your customized pipeline view from the drop-down menu.



Actions

Based on your user access, you will be able to complete the following on previously entered loans:

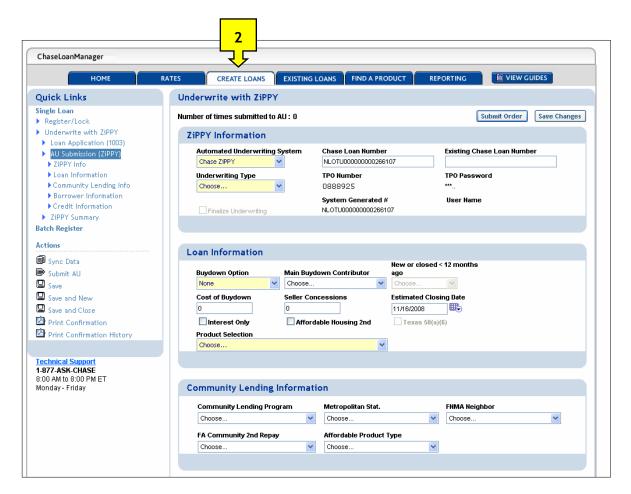
- Register/Lock,
- Update 1003,
- Submit AU,
- Sync Data, or
- Delete (only on loans that have a Chase Loan number starting with "NLOT")
- 1. Select an **Action** from the drop-down menu next to a loan.



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Actions (cont'd)

2. User will be brought to the appropriate screen based on the action that was selected.



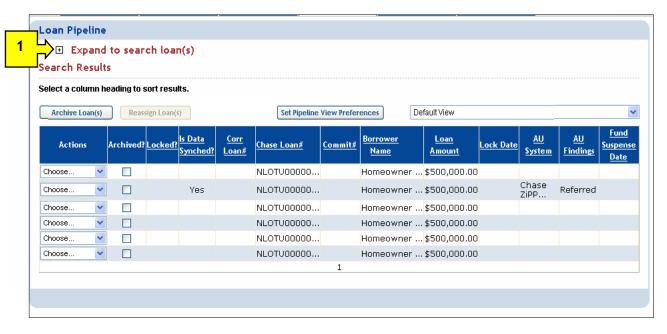
Refer to:

- Pages 22-30 for steps to Register/Lock
- Pages 31-39 or steps to Submit AU
- Pages 43-45 for steps to Sync Data

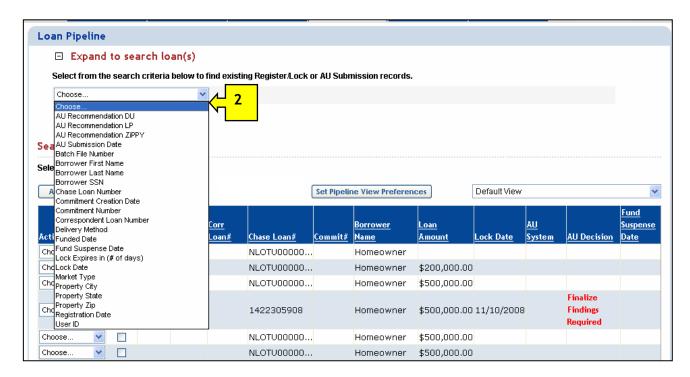
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Search for Loans

1. Select the (+) to Expand to Search Loans.



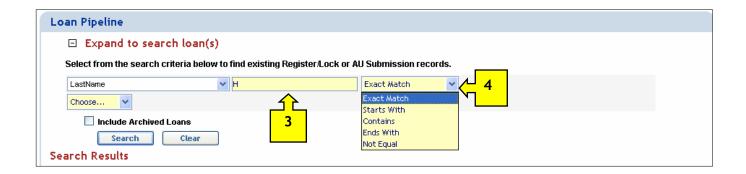
2. Select your Search Criteria from the drop-down menu.



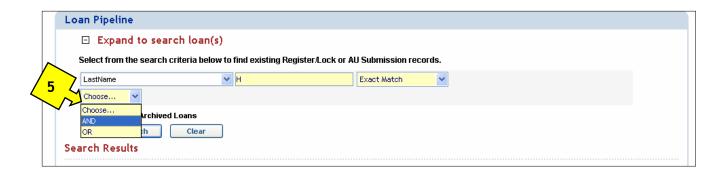
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Search for Loans (cont'd)

- 3. Enter your Search Criteria.
- 4. Select Exact Match, Starts With, Contains, Ends With or Not Equal from the drop-down menu.



 Add additional search criteria by selecting AND or OR from the drop-down menu.



- 6. Enter search criteria.
- 7. Select **Search** to view loans matching your search criteria.

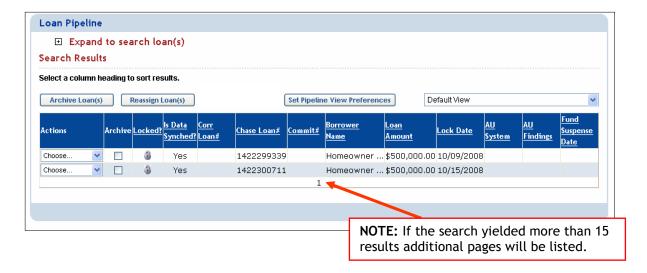


NOTE: Select to include archived loans. Archived loans will show in the search results with a checkmark in the Archive column.

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Search for Loans (cont'd)

A list of matching loans will appear on the bottom of the screen.

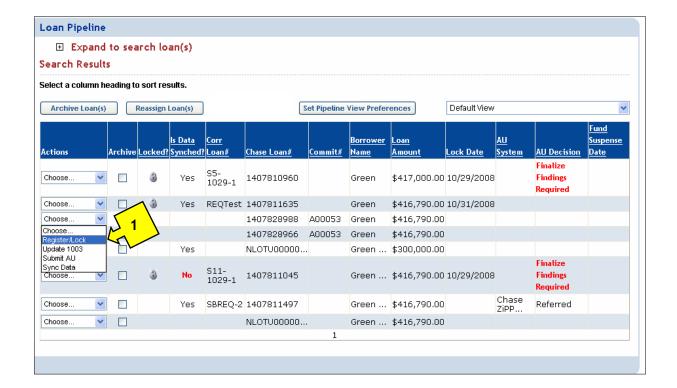


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Moving Mandatory Loans to Another Commitment Mandatory loans may be moved to another commitment before the loan is locked.

To move a loan from one commitment to another, complete the steps listed below:

1. Open the loan in the Create Loans tab by selecting **Register/Lock** from the **Actions** drop-down menu.



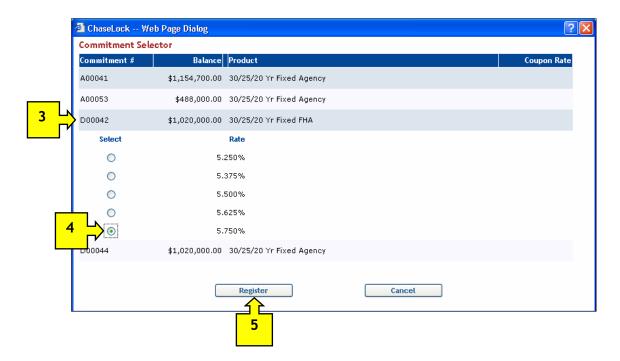
2. Select the **Search** button to select a commitment number.

Register/Lock						
FICO score is not part of the Data Sync option, manually validate FICO against your AU findings.						
Correspondent Seller Information						
Best Efforts Remaining Lock Balance:	\$980,488,270.00	Chase Loan #:	1407828988	Corr. Loan #:		
Commitment Type:	Mandatory	Commitment #:	A00053	Sear	ch	
☐ Third Party Originated						

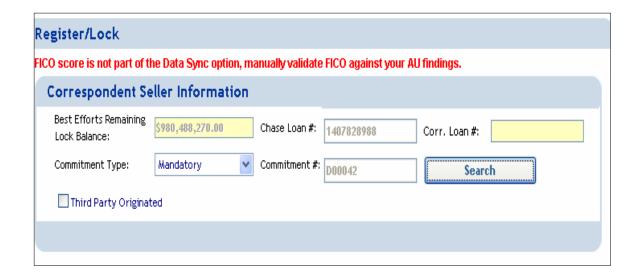
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Moving Mandatory Loans to Another Commitment (cont'd)

- 3. Click on the Commitment you would like to switch to.
- 4. Select the Rate.
- 5. Select the **Register** button.



The commitment number will change to the new commitment.



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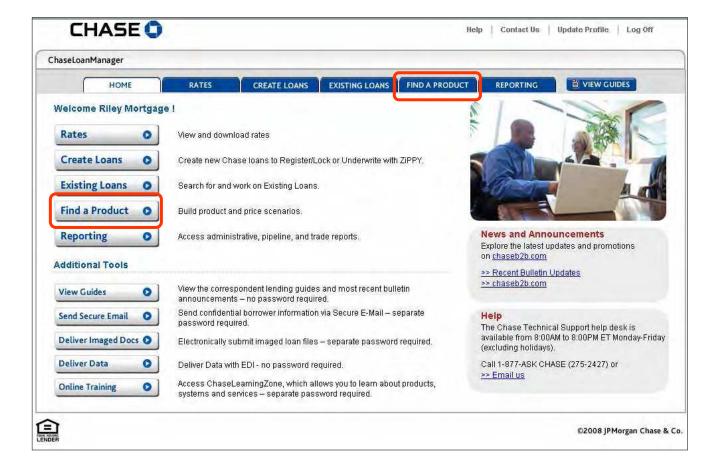
Find a Product

ChaseLoanManager Product & Price Finder

ChaseLoanManager will help you compare the best products and price that Chase has to offer your customers! With the **Product & Price Finder** functionality you can:

- Upload Fannie Mae 3.0 or 3.2 files or manually enter basic loan information for your borrower
- Filter criteria to pinpoint needs of borrowers
- Compare up to three Chase products
- Select the best product and price and register/lock the loan in one easy click or flag for future lock

Select the Find a Product button or tab to get started.



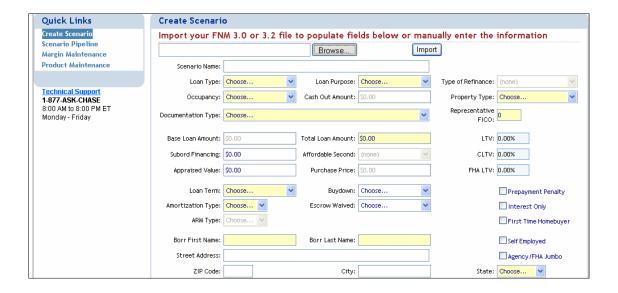
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Create Scenario-Manual Entry

Although Chase recommends you use the FNM file Upload method, you have the option of manually entering the loan application.

To create a Scenario using the Manual Entry method, complete the fields highlighted in yellow.

Skip to step 6 on page 66.

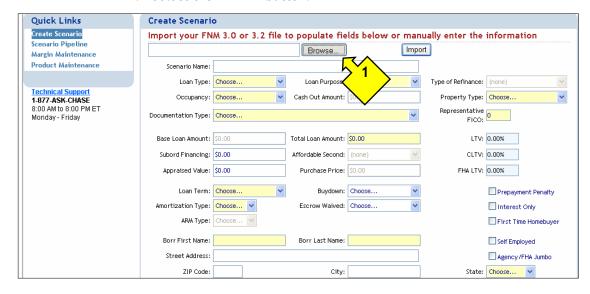


Create Scenario-Import

You have the ability to import loans from your loan origination system (LOS) in a Fannie Mae 3.0 or 3.2 file format to avoid duplicate data entry.

To import a loan into ChaseLoanManager Product & Price Finder, follow the steps below:

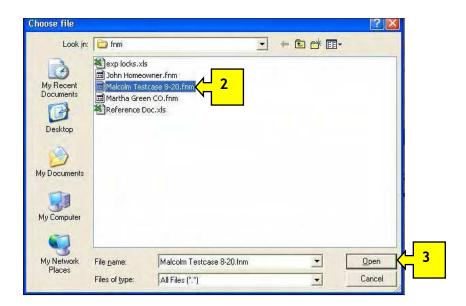
1. Select the **Browse** button.



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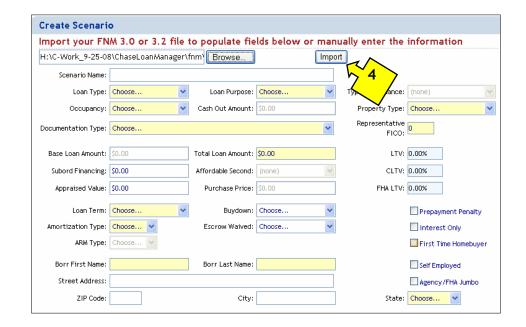
Create Scenario-Import (cont'd)

- 2. Select the desired file (FNMA 3.0 or 3.2 executable file format) from your workstation.
- 3. Select Open.



The name of the FNM file you selected will appear.

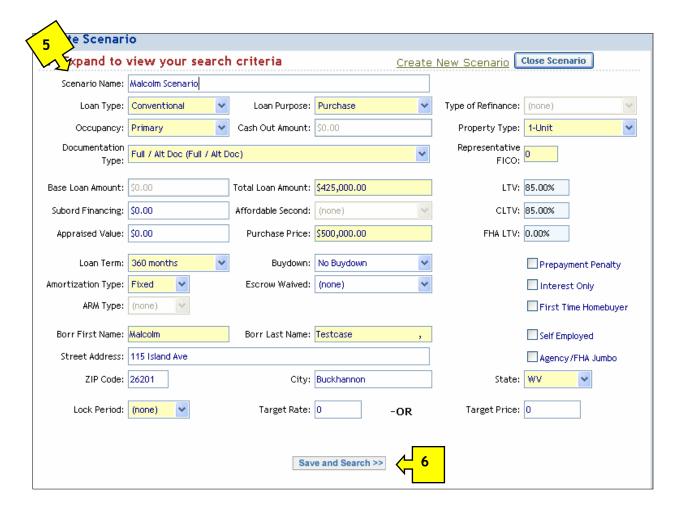
4. Select the **Import** button.



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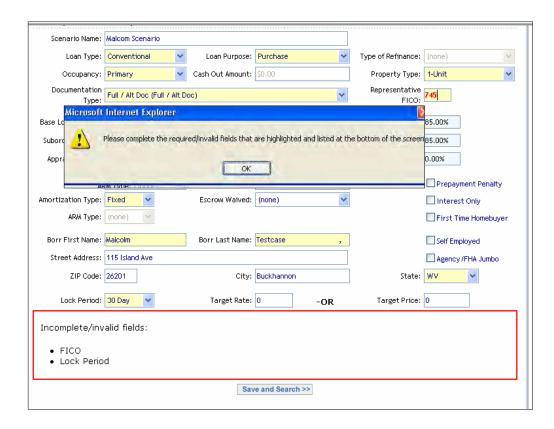
Create a Loan Scenario (cont'd) The fields will populate based on the information uploaded from your FNM file.

- 5. Create and enter a Name for the Scenario.
- 6. Select the Save and Search button.



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Create a Loan Scenario (cont'd) If you have not entered in all the required information to obtain scenario results, a box will appear (as shown below) stating what fields are incomplete or invalid, and the field(s) will also be highlighted in red. Simply provide the missing information and click **Save and Search** to view your scenario results.



Scenario Results

The findings show the initial Rate and Total Price.

7. Select the (+) to view detailed pricing and to compare products, Register, Underwrite or Flag for Lock.



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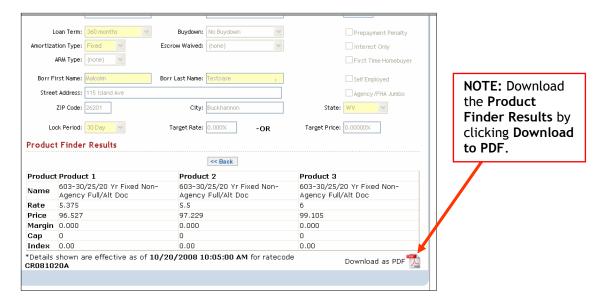
Product & Price Comparisons

To compare pricing on up to three products (ChaseLoanManager will only allow you to compare up to three products at a time), follow the steps outlined below:

- 8. Check the box of the products you want to compare.
- 9. Click the Go button to Compare products.



A new screen will appear with the comparison at the bottom of the page. Compare the results and click the <<<Back to return to the Scenario Parameters screen.



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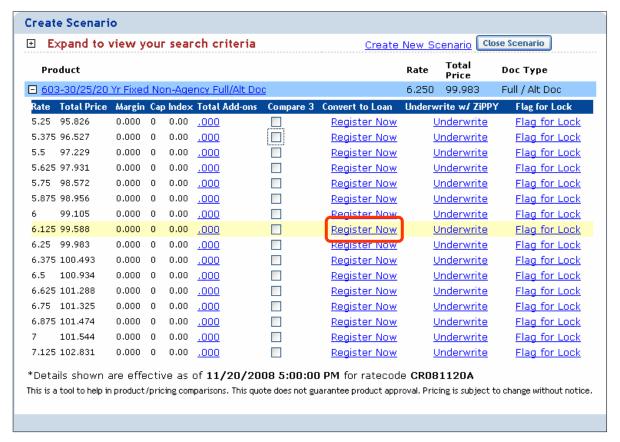
Converting
Scenario Results
to be
Registered/
Locked,
Underwritten,
or Flagged

Once you have compared products and pricing on your scenario you can:

- Compare additional options
- Convert the scenario to be registered and locked
- Flag the scenario to be locked at a later time
- Underwrite with ZiPPY

Register/Lock a Scenario

Registering and locking a scenario you've created is easy! Simply highlight the desired rate and price and click on **Register Now** to convert the scenario to a loan.



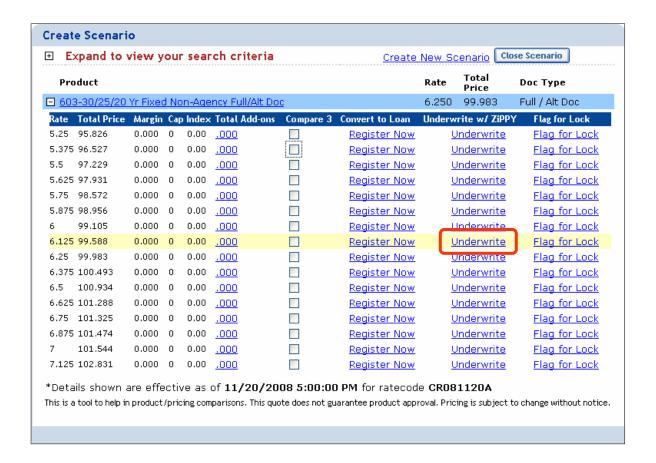
You will be brought into the Register/Lock screen of the **Create Loans** activity where you will need to enter additional information before the loan can be registered or locked.

Follow the steps on pages 22-30.

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Submit Scenario to ZiPPY

Submitting a Scenario to ZiPPY is easy. Simply highlight the desired rate and price and click on **Underwrite**.



You will be brought into the **Create Loans** activity where you will need to enter additional information before the loan can be underwritten.

Follow the steps on pages 31-39.

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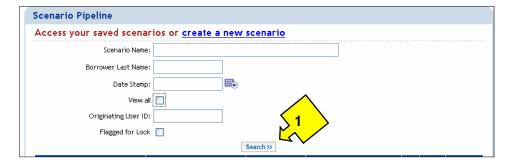
Scenario Pipeline

To search for scenarios that you created, or to search for a scenario that has been flagged to lock, click on **Scenario Pipeline** from the menu on the left. You can search your Scenario Pipeline by:

- Scenario Name
- Borrower Last Name
- Date Stamp
- By the User ID of the Originator

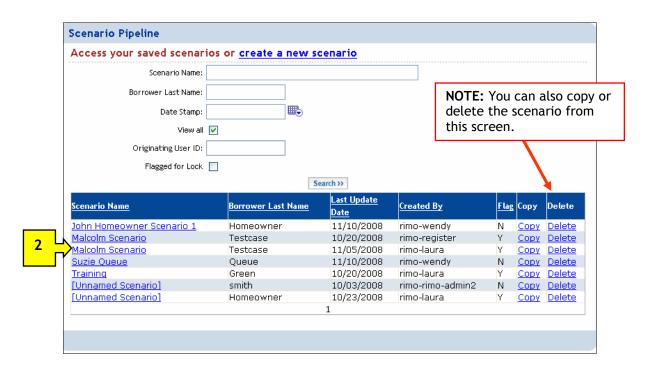
Or you can:

- Click View all to search for all loans in your company's scenario pipeline
- Click Flagged for Lock to search for all loans flagged to be locked
 - 1. Enter in the search criteria and click Search.



The results will appear at the bottom of the screen.

2. To access a scenario, click on the **Scenario Name**, and the **Scenario Parameters** screen will appear with the information you stored earlier.



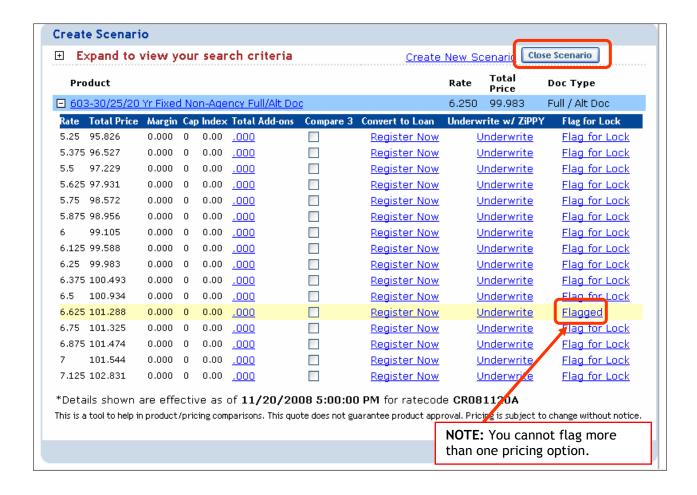
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Flag for Lock

When you flag a scenario, you can return to the scenario later to convert it to a locked loan. Additionally someone else in your organization can search the **Scenario Pipeline** to lock the loan (i.e. Secondary Marketing, Lock Department, etc.) depending on how your organization and processes are structured.

To flag the loan to be lock, click the **Flag for Lock** link for the desired product and price. The link will change to **Flagged**. Flagging a loan does not lock the loan or prevent the loan from being subject to price changes.

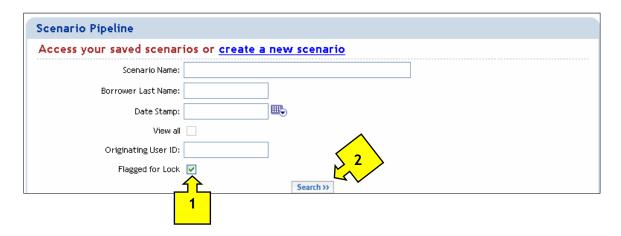
Once this is done, click the **Close Scenario** button to save your scenario.



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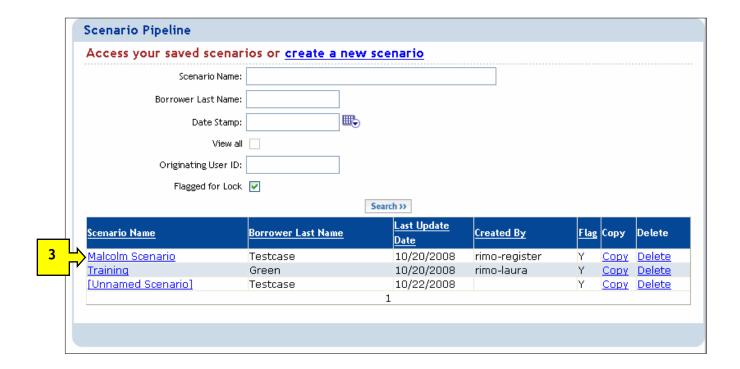
Reviewing a Scenario Flagged for Lock When a scenario has been flagged for lock, the scenario must be accessed via the **Scenario Pipeline** (see page 71) to review and/or convert to a locked loan.

- 1. Place a checkmark next to Flagged for Lock.
- 2. Select **Search** to view all loans that have been flagged for lock.



All loans that have been flagged will appear.

3. Click on the Scenario Name.



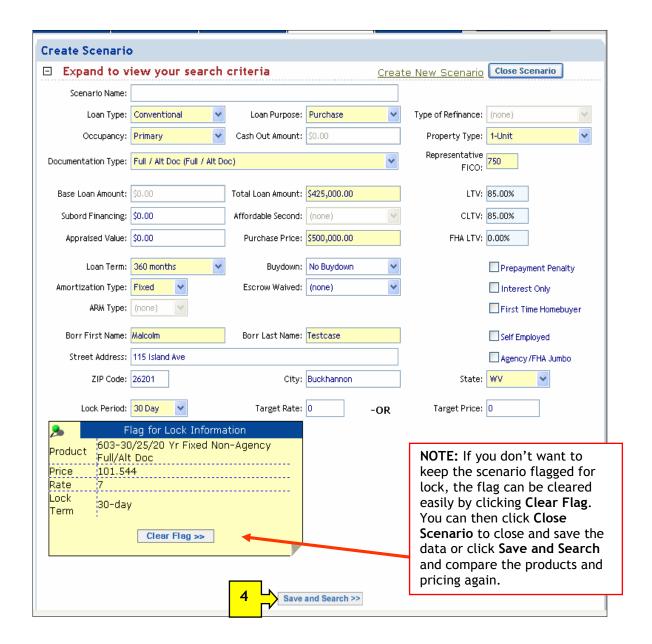
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Lock a Flagged Scenario

Once you have opened that scenario, a **Flag for Lock Information** box appears on the **Scenario Results** screen confirming the product, price, and rate selected when the scenario was flagged.

To lock a flagged scenario, you must review the rate and pricing information to ensure there was not a price change from the time the scenario was flagged to the time you are ready to convert it to a lock.

4. Click **Save and Search** to show the all of the products and current pricing eligible for that particular scenario

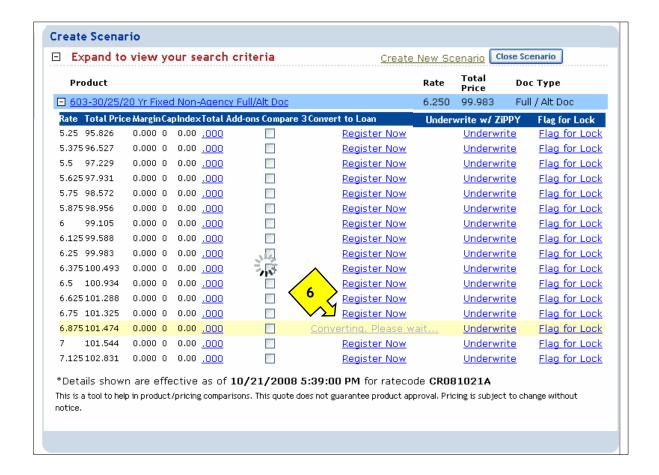


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Lock a Flagged Scenario (cont'd) 5. Expand the product and price information by clicking on the (+).



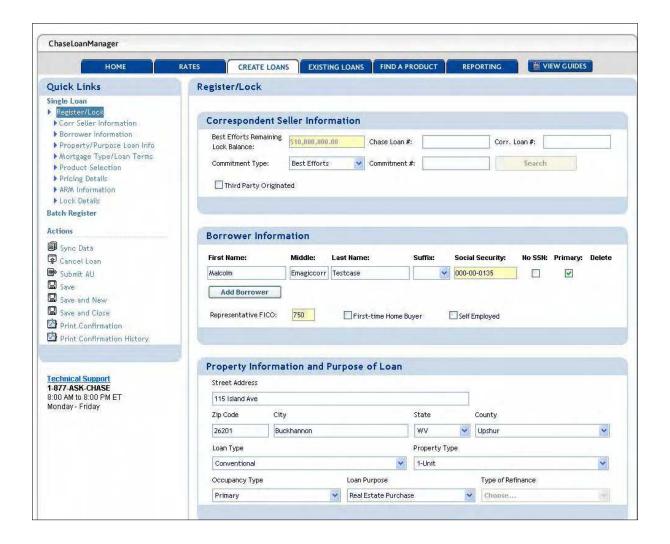
6. Highlight the desired price and rate and then click Register Now.



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Lock a Flagged Scenario (cont'd) You will be brought into the **Create Loans** activity where you will need to enter additional information before the loan can be registered or locked.

Follow the steps on pages 22-30.



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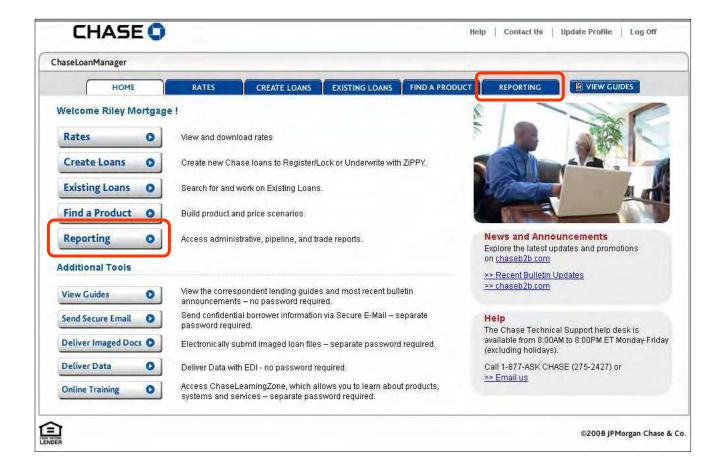
Reporting

Running ChaseLoanManager Reports

Obtaining pipeline reports has never been easier! ChaseLoanManager provides an online reporting feature designed to assist in managing your pipeline. These features include:

- Real time loan status information
- Suspense reports with current outstanding conditions
- Mandatory and AOT trade commitment reports
- Ability to Export to Excel to make saving your reports easier

To access reports, select the **Reporting** tab or button from the ChaseLoanManager home page.



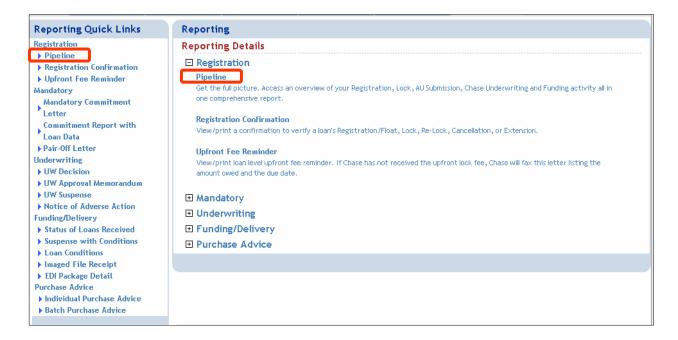
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Reports

Select the (+) to expand the report category and get a description of the information contained in each report.

Select a report by clicking on the name of the report on the left (Quick Links), or under the reporting details.

NOTE: The reports you are able to view is determined by your access level.



For this example we selected Pipeline.

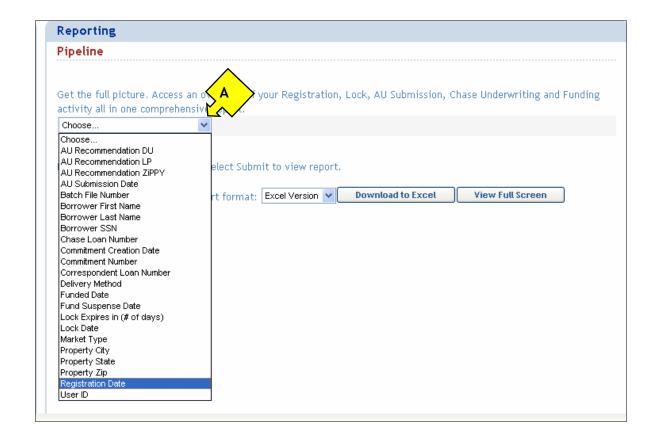


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Reports (cont'd)

A. Select criteria to include in the report from the drop-down menu.

Based on the report, these fields will change. Select the criteria you wish to include in the report:



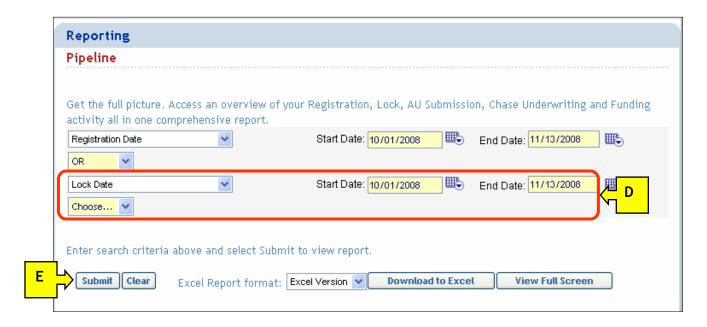
- B. Enter a Start Date and End Date.
- C. Select if you would like to include additional criteria in the report by selecting **AND** or **OR** from the drop-down menu.



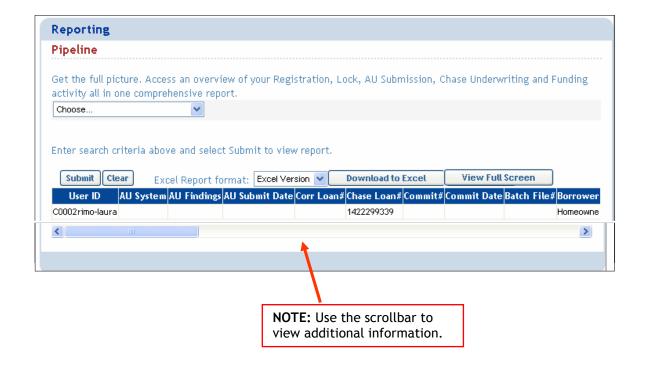
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Reports (cont'd)

- D. Repeat steps A-C for as many criteria that you wish to include.
- E. Click on the Submit button to view the results.

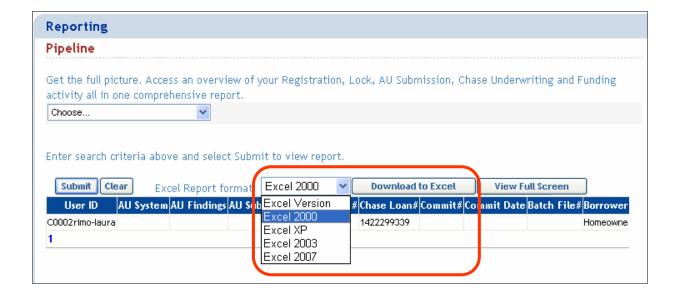


The results will appear on the screen. You can now choose to view the report in Excel or Full Screen (HTML).



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Reports- Excel To view the reports in Excel, select the **Excel Version** from the drop-down menu and click on the **Download to Excel** button.



Reports- HTML To view the reports in HTML, select the **View Full Screen** button.

Reporting									
Pipeline									
Set the full picture activity all in one c			our Registrat	tion, Lock	, AU Subm	nission, Cha	ase Under	writing and I	Funding
Choose	1	v							
Enter search criteri	a above and	select Submi	t to view rep	ort.					
Submit Clear	Excel Rep	ort format:	Excel 2000	~	Download t	to Excel	View	Full Screen	
User ID AU S	ystem AU Fin	dings AU Subr	nit Date Corr	Loan# Ch	ase Loan#	Commit# Co	ommit Dat	e Batch File#	Borrower
00002rimo-laura				142	22299339				Homeowne

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Types of Reports

The following reports are available within their respective report category with a brief a description of each report available in ChaseLoanManager:

Category	Report Name	Description
	Pipeline	Access an overview of your Registration, Lock, AU Submission, Chase Underwriting and Funding activity all in one comprehensive report.
REGISTRATION	Confirmation	View/print a confirmation to verify a loan's Registration/Float, Lock, Re-Lock, Cancellation, or Extension.
	Upfront Fee Reminder	View/print loan level upfront fee reminder.
MANDATORY	Mandatory Commitment Letter	View/print the Mandatory Commitment letter. Confirm the commitment agreement between the Correspondent and Chase.
	Commitment Report with Loan Data	Lists all open mandatory commitments within a specified date range and includes loan level data.
	Pair-Off Letter	View/print the mandatory pair-off letter. Provides the pair off calculation and amount due to Chase.
Underwriting	UW Decision	Manage loans in the Chase Underwriting pipeline by accessing the current Underwriting status and decisions.
	UW Approval memorandum	View/print loan level underwriting approval memorandum.
	UW Suspense	View/print loan level underwriting Notice of Incompleteness conditions.
	Notice of Adverse Action	View/print loan level underwriting adverse action letter.
Funding/ Delivery	Status of Loans Received	The Status of Loans Received report is your one-stop-shop for information about the status of active loans with funding packages received at Chase.
	Suspense with Conditions	Manage your pipeline by accessing real-time detailed information on all loans in suspension.
	Loan Conditions	View/print loan level suspense conditions.
	Imaged File Receipt	Correspondents participating in the Imaged Document Delivery Program may generate this report to confirm imaged file receipts.
	EDI Package Detail	An overview of all successfully received EDI loans, grouped by EDI Package Name and Received Date.
PURCHASE ADVICE	Individual Purchase Advice	View an individual purchase advice on a loan.
	Batch Purchase Advice	This summary report lists Purchase Advices grouped by wire.

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