

Butte Job Service 2201 White Blvd. Butte, MT 59701

Customer Satisfaction Survey

Name/Business (optional):			Date						
Phone (optional):		Please Selec	t which O	ffice					
Thank you for taking the Cust Click the "Submit by Email" buttor								ete.	
Please rate your satisfaction level with each of the following statements. Please select the community that you are from or type in					 1 = very satisfied 2 = somewhat satisfied 3 = neutral 4 = somewhat dissatisfied 5 = very dissatisfied 				
Please rate the service y	ou received:			1	2	3	4	5	
1. Promptness of Service?				\circ	0	0	0	0	
2. Courtesy of Staff?				\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
3. Knowledge of Staff?				\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
4. Resources available to you.				\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
5. Rate your overall satisfaction	with this office.			\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
Customer Questionaire									
When you contacted this off	ice, what type of	help were you seeking?							
Help in finding a job/em	ployee	Unemployment	t related		Sof	t Skills	Traini	ng	
☐ Testing	☐ Working but want a different job ☐ Veteran's Services								
☐ Job/career co			nseling	•					
Help with resume, applic process, or internet & tec			ning		☐ Job	Fairs			
Service									
6. What can we do to serve you l (please provide comments be		you return to the Job Servi	ce for addi	tional hel	p?				

Thank you for your help and utilizing the services in the Butte Job Service Center