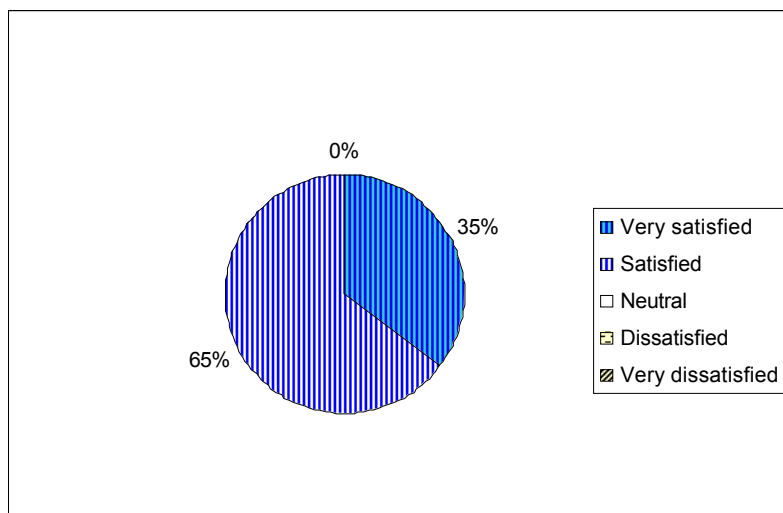


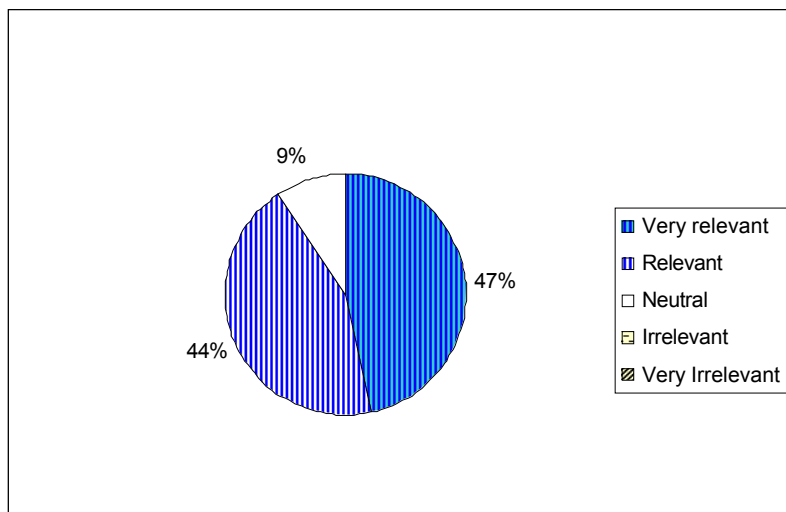
Evaluation Form
Sixth JPO Workshop: Sarajevo, 25 – 29 October, 2004
Crisis Prevention and Recovery

Synthesis

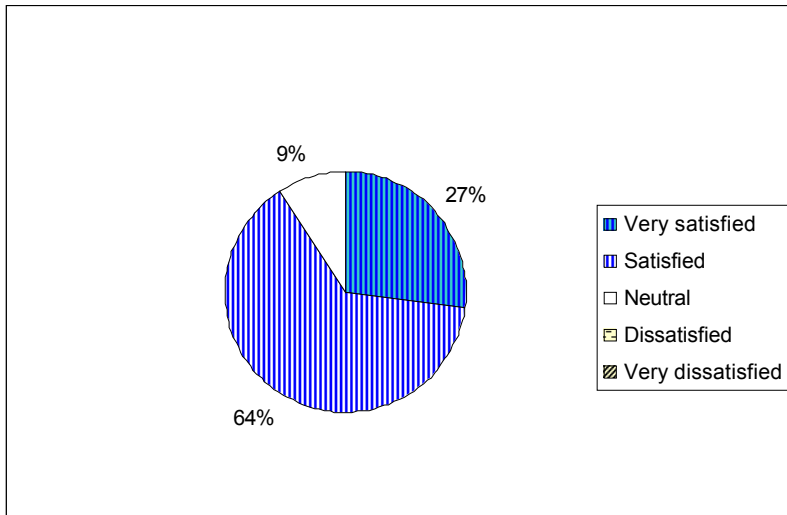
What is your assessment of the workshop?



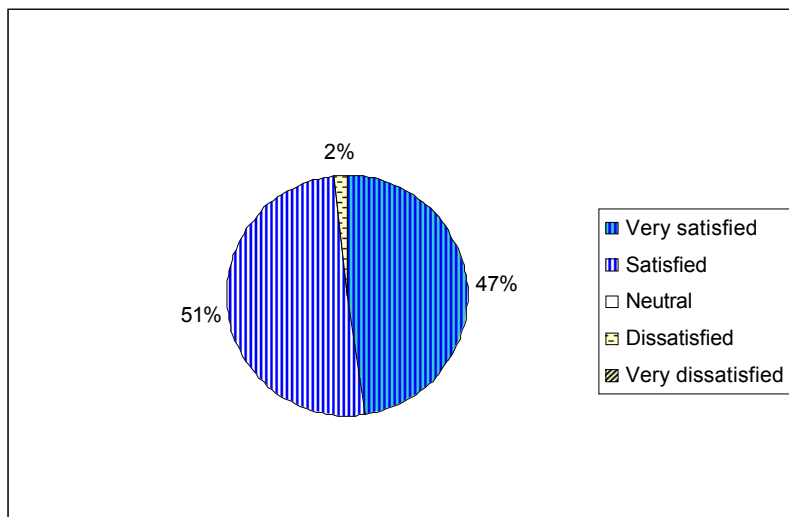
To which extent were the presentations / sessions of the workshop relevant to you?



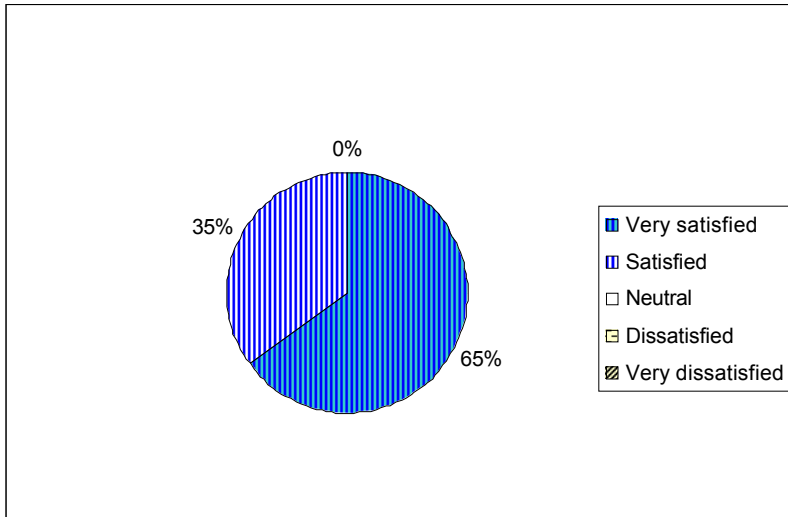
How would you assess the Working Group?



How would you assess the facilitation of the workshop?

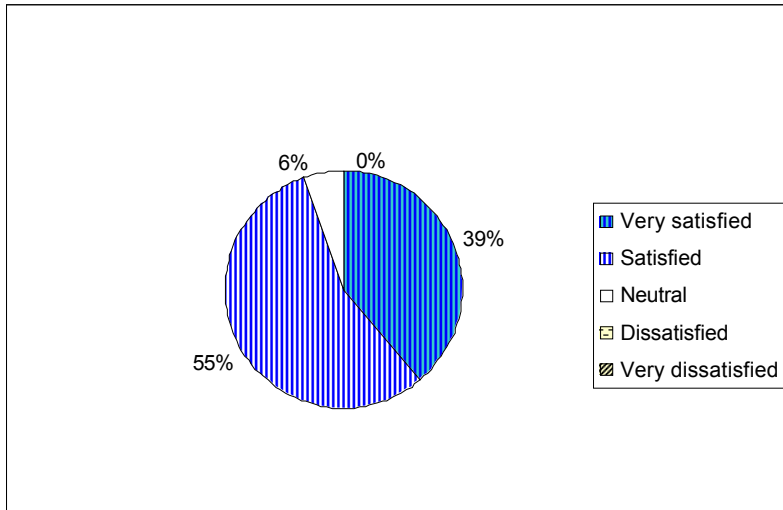


How would you rate the overall practical arrangements?



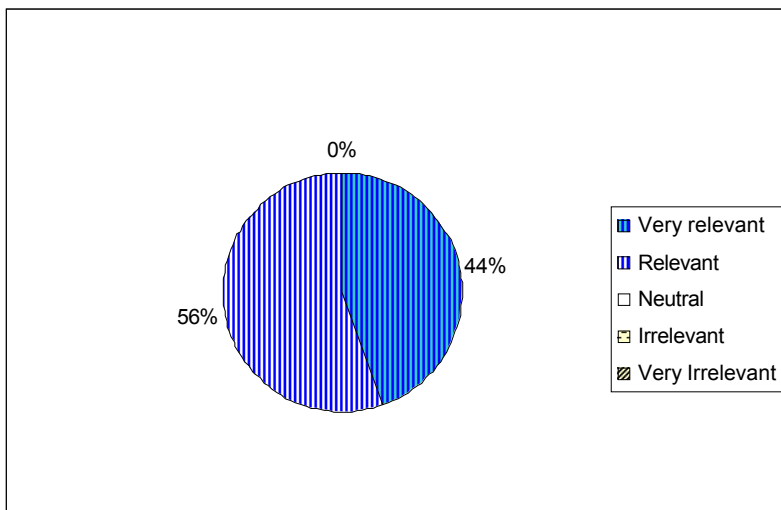
Monday 25 Oct.:

1. What is your assessment so far of the workshop?



2. To which extent were the individual presentations / sessions of the workshop relevant to you?

a. “Mainstreaming CPR into UNDP’s approach and activities” (Katrin Kinzelbach)



Comment:

“Good to get NY HQ perspective.”

“They have all been relevant as I am not familiar with the topic.”

“Very well facilitated and lively: very good to have a JPO as resource person. Very clear on BCPR mandate and approaches.”

“Things are still very new. Difficult to know how relevant CPR is.”

“It is very relevant though some of it should be known perhaps already...”

“Good and clear presentation.”

“Perhaps a bit more time needed to go through everything. A lot of info but too little time.”

“Much information given in a structural manner.”

“Very informative, and Katrin knows what she is talking about. I wish I could have heard longer.”

“Very good. I don't work specifically on CPR and I am not mainstreaming it (yet!).”

““interagency” approach recommendable for non -UNDP participants, otherwise excellent.”

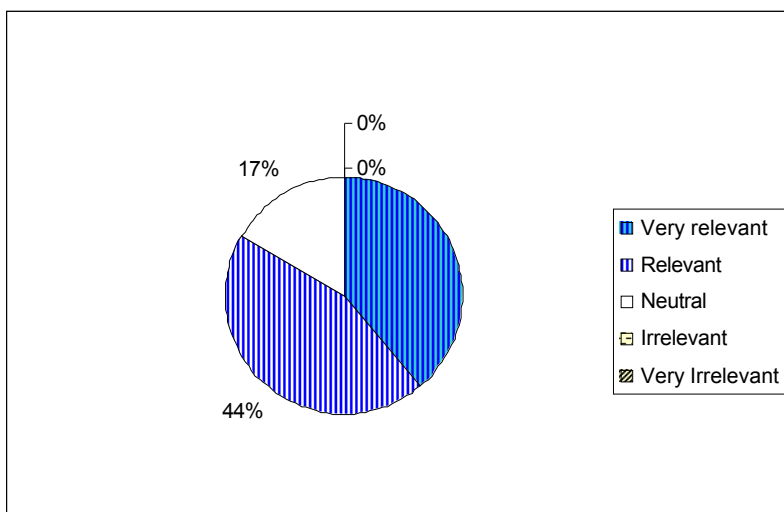
“A little bit more on organisation part of BCPR might be helpful for us to continue contacting.”

“Very relevant to me in terms of interest, not fully in terms of work.”

“Give the broader picture of the CPR practice area, as well as corporate tools and framework at our disposition at CO level.”

“Well structured overview. Q&A remarks particularly relevant.”

b. “Approaches and concepts of mainstreaming conflict prevention into development programming”
(Susan Finch)



Comment:

“Very good.” x 2

“Very good to have a case study and group work.”

“Same as 2.a. I do not work in a CO and I do not know much about the things done at CO level.”

“Would have been useful with some more concrete tools/approaches. I am still not sure what mainstream CPR is...”

“I would have been interested to hear about donor/UN CT coordination on CPR.”

“Maybe a bit “theoretical”: hard to apply the findings to other COs.”

“It was relevant but I wish it had been more concrete, also I think it was too much info on the PowerPoint, which made it difficult to follow.”

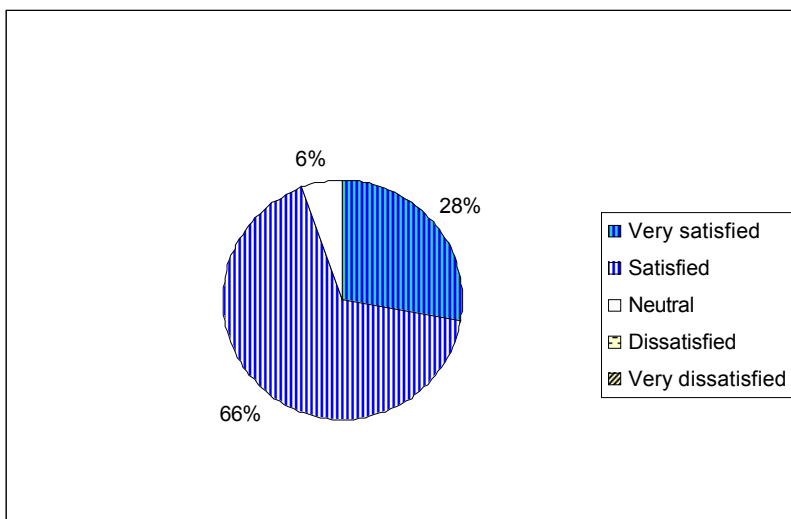
“The example of Early Warning Report and the related exercise are interesting. The post of PDA is good to know.”

“Concrete example of how to mainstream CPR into programming. However, I would have liked more details on concrete mechanisms of EWR.”

“Good to have a group exercise to learn from each other.”

“Presentation content relevant but a bit monotonous in tone.”

3. How would you assess the Working Group sessions so far?



Comment:

“Good.”

"Good as in both cases enough time for presentation and discussion has been provided."

"The question could have been more focused, limited to a case study."

"Better briefing in task giving: perhaps give question on paper / overhead slide."

"Was a bit confused concerning the questions at first, but I think we managed to reach interesting points after a while. Good plenary discussion and comments."

"Understanding of the issues to discuss is not often synchronised among the participants and thus takes time to start the discussion."

"Interesting group assignments."

"Working session was indeed challenging, but I found it slightly confusing. I was the anguished one!"

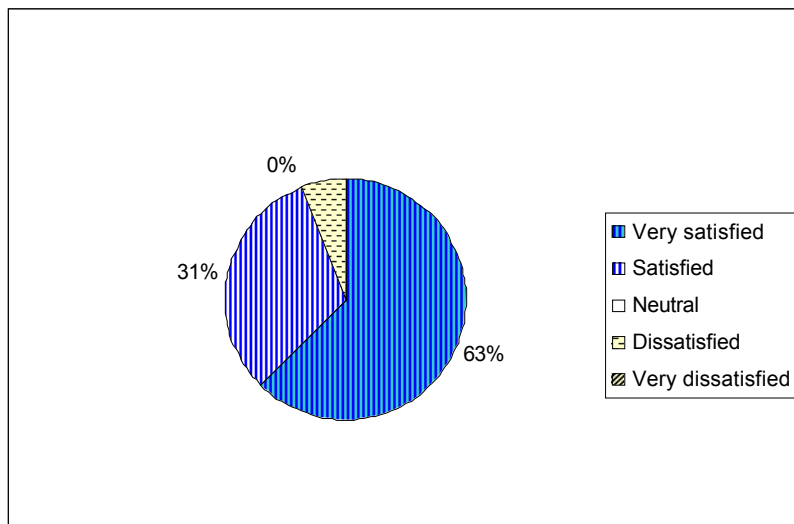
"It would be nice if we have a bit longer working group sessions."

"Enjoy the working group to discuss issues presented and strategically think about topics. I would have preferred perhaps a more structured example to work with for the exercise proposed by Susan, which nonetheless was good."

"Good to learn from colleagues experiences and to share."

"Offers a mean to apply learned theory into practice and case study and get the view of other colleagues."

4. How would you assess the facilitation of the workshop so far?



Comment:

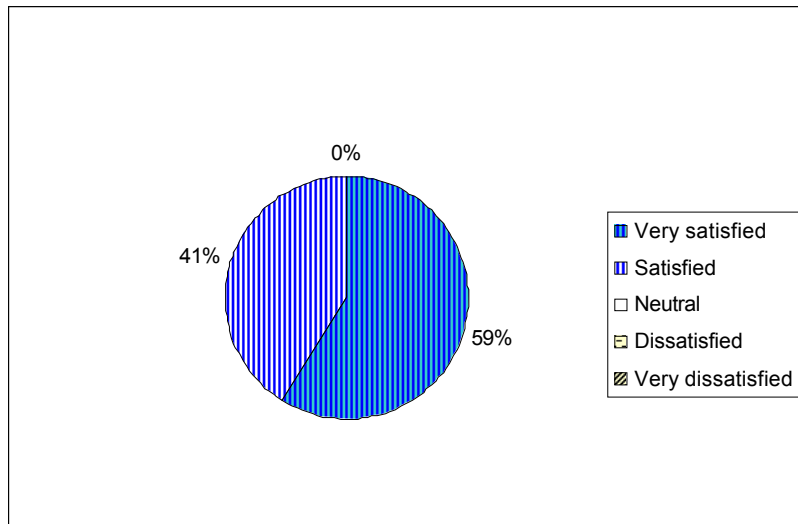
"It would have been nice with some "warming" exercises to get to know each other better."

"A bit more facilitation would be welcome."

"It's done by JPOSC! (*very satisfied*)"

"Great!"

5. How would you rate the overall practical arrangements?



Comment:

"It's done by JPOSC! (*very satisfied*)"

"Friendly, helpful and well -organised."

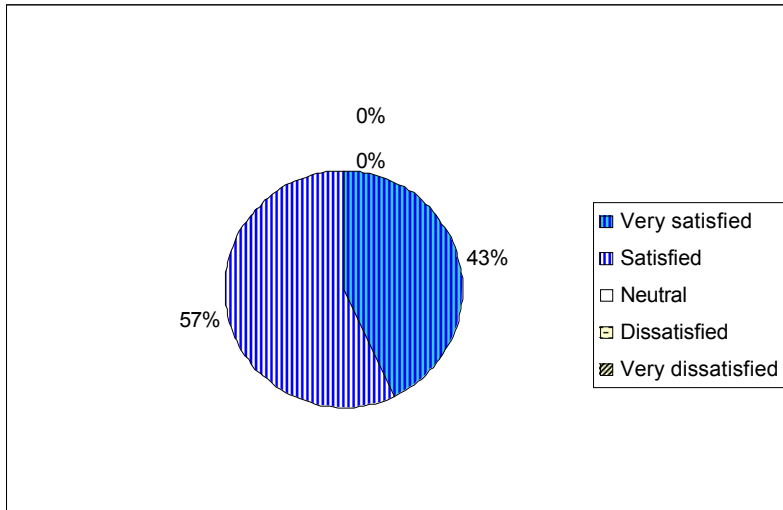
"Perfect! Very well organised!"

"Smooth flow, maybe better to have group works after lunch."

"Maybe we could have shortened the coffee breaks..."

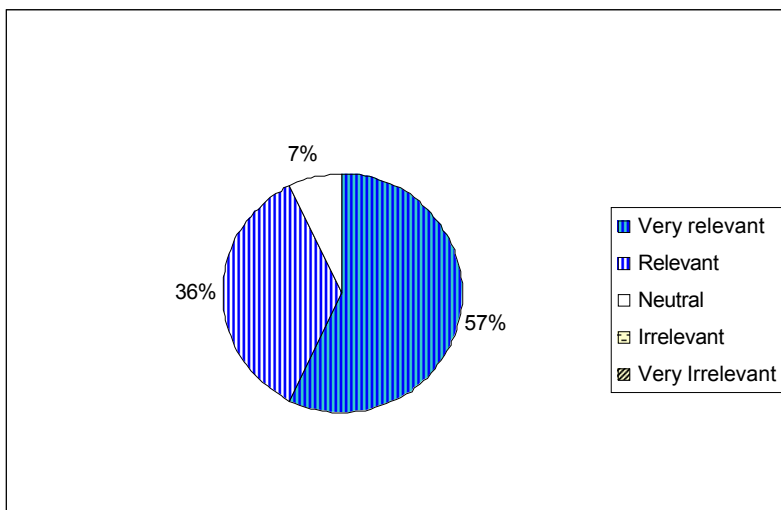
Tuesday 26 Oct.:

6. What is your assessment so far of the workshop?



7. To which extent were the individual presentations / sessions of the workshop relevant to you?

c. "Case Study: Lebanon" (Nada Al -Nashif)



Comments:

"Very good with concrete practical examples and a personal view on UNDP Lebanon and more."

"Good to learn from other CO."

"Extremely interesting, engaging and informative."

“Very good with concrete practical examples and a personal view on UNDP Lebanon and more.”

“Comprehensive review of an important case and interesting Q&A. More on mainstreaming CPR would be a positive addition.”

“Very interesting.”

“Great presentations. Would have liked to know that she was leaving.”

“Excellent and very relevant!”

“Very interesting, but UNFPA HRU isn't operational in Lebanon.”

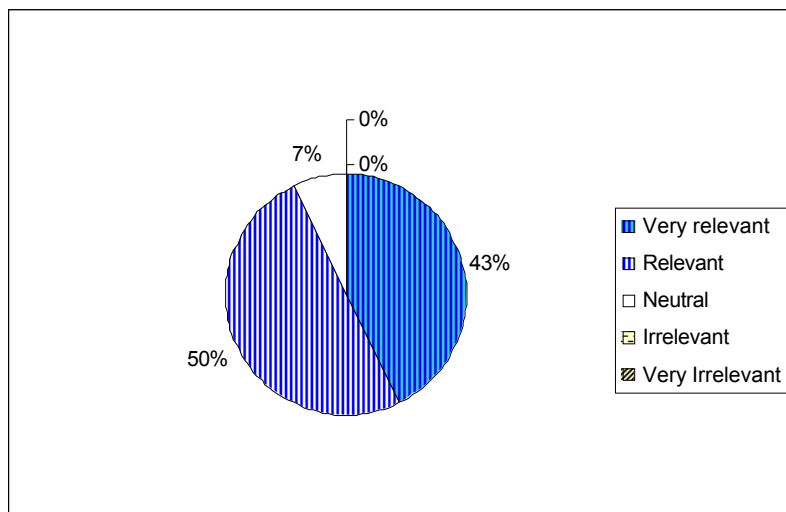
“Perhaps a bit more time could have been reserved for this presenter. Discussion could have continued much longer.”

“Extremely informative.”

“Very good resource person, informative and useful discussion after the presentation.”

“Excellent resource person. She would have deserved a much longer time slot.”

d. “Approaches and Concepts of Transition Recovery Framework for Crisis” (Goran Vukmir)



Comments:

“Interesting to start off with problems and to see how the Office saw it and improved.”

“We needed a bit more time to ask questions .”

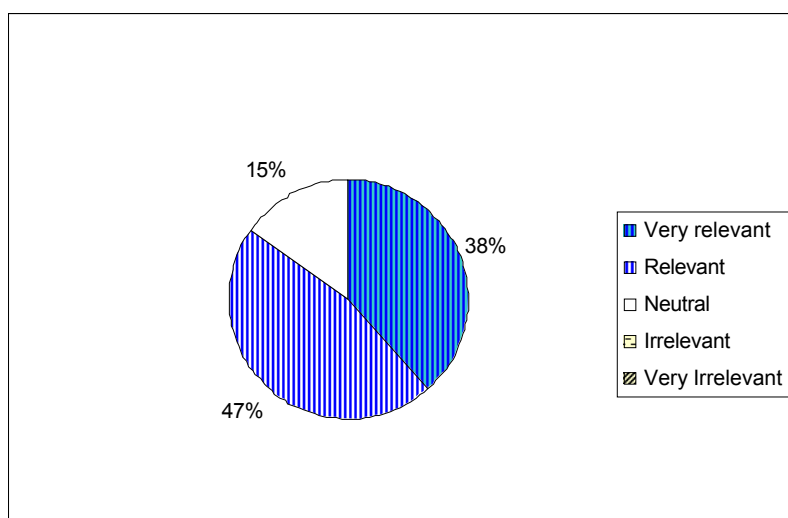
“Very informative, structured, clear and interesting.”

“Excellent. Spot-on Q&A.”

“Could have talked more about reconciliation. ”

“Presenter could have dwelled more into the BiH case rather than talk about transition in general or vice-versa. It was a bit of both and I was left with a lot of questions.”

e. “Case Study: BiH” (presentations by the Country Office)



Comments:

“Very good to see how other CO national staff work on programs.”

“Very engaging and interesting, but too many presentations this late in the day.”

“Needed time keeper! But very enlightening.”

“Good preparation for Wednesday's field visit. Some presentations were weak on "challenges" and "lessons learned".”

“Could understand the enormous difficulty in which UNDP works in terms of the delicate ethnic balance and lingering mistrust among people.”

“Too long. Bad time-management. The last two presentations were good but difficult to follow.”

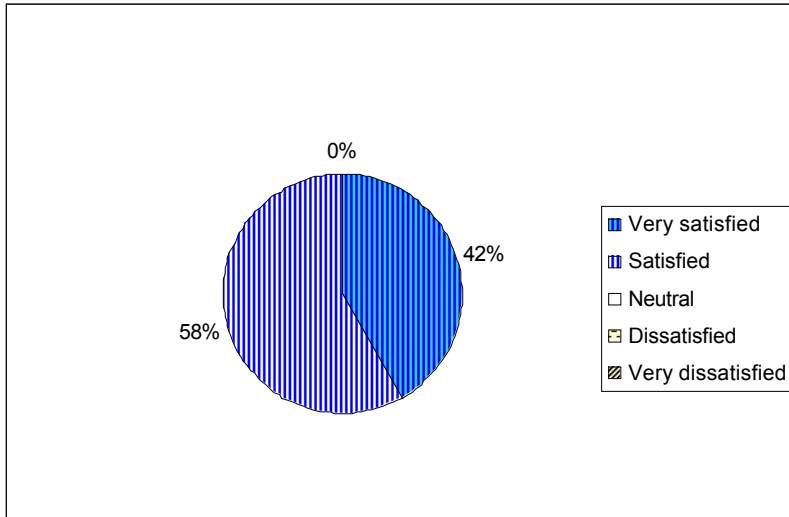
“A little rushed. Would have liked more discussion time.”

“Too little time reserved to present everything. I would have been interested to see/hear a bit about the overall UNDP portfolio in BiH.”

“Could have been interesting to listen to some of the beneficiaries of the project.”

“These kinds of presentations can often be detailed and at the same time theoretical... which was the case here.”

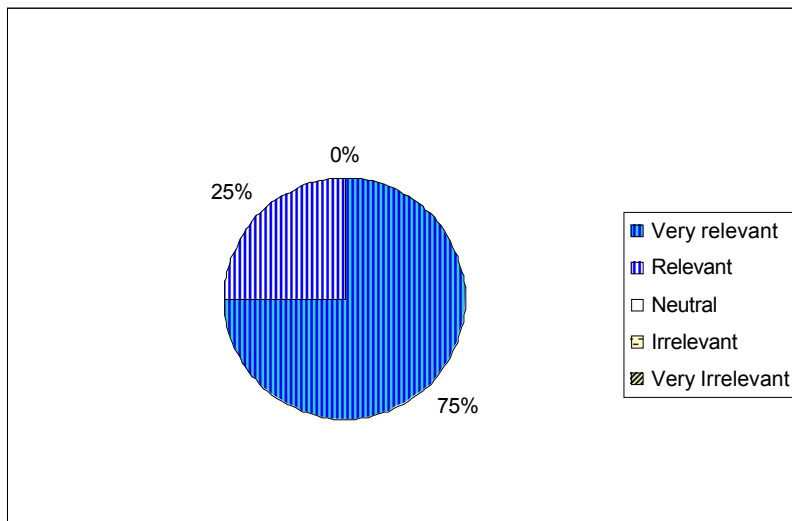
8. How would you assess the facilitation of the workshop so far?



Comments:

“Bad time management!”

9. How would you rate the overall practical arrangements?

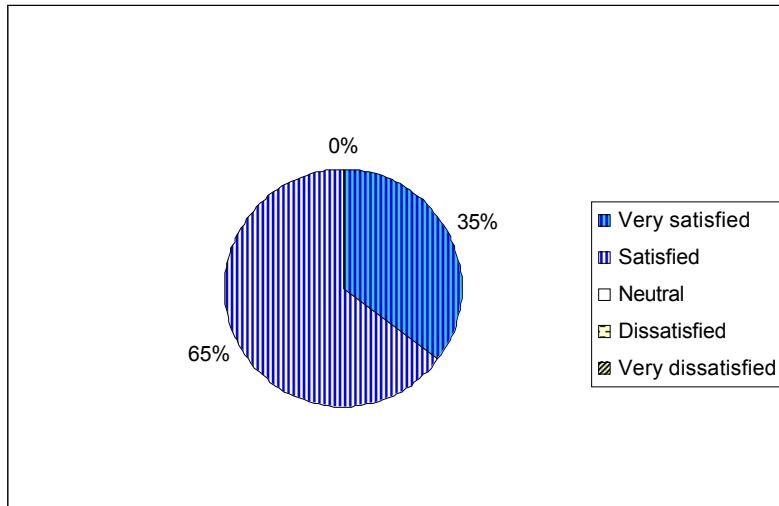


Comments:

“I am extremely grateful to the BiH CO for welcoming us for a CO vi sit, presentation and reception. I was impressed with how much passion the staff puts in to revitalise the country.”

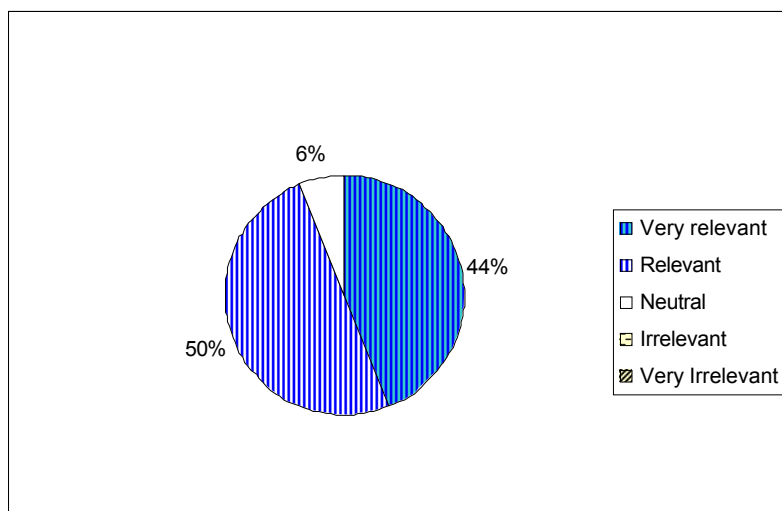
Thursday 28 Oct.:

10. What is your assessment so far of the workshop?



11. To which extent were the individual presentations / sessions of the workshop relevant to you?

f. "The Development and Security Nexus" (Lawrence Doczy)



Comments:

"Good with group work."

"Would have been good to go through his presentation. Again, too little time."

"Good presentation. Interesting group discussion and case analysis."

“Interesting subject. Time constraint did not allow us full exploration of it.”

“Interesting group work.”

“The actual case -study and problem solving was very inspiring.”

“Very good practical examples from other CO on learning from experience. Good exercise to think ourselves and learn what was the real situation (and what exactly UNDP did).”

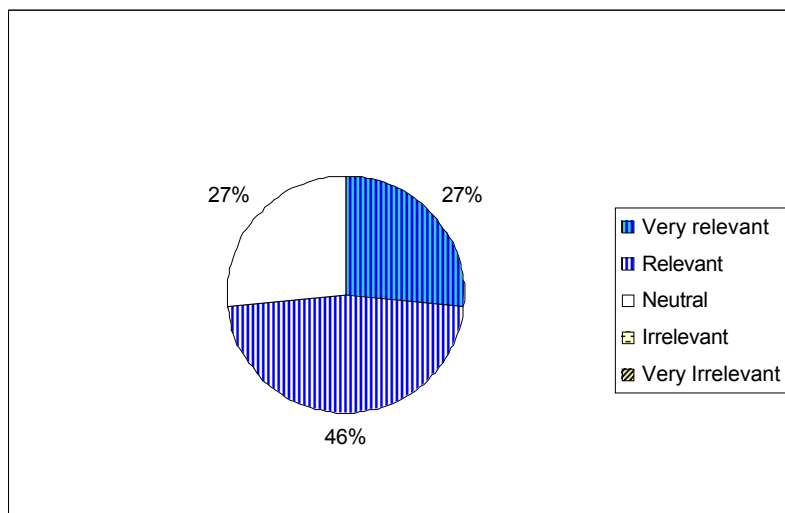
“Good with practical examples and that showed how he (the team) thought and adjusted the programme as the preconditions changed.”

“Very engaging, concrete and inspiring. Great to hear somebody speaking so frankly.”

“Very enlightening presentation on lessons learned and process. Can be a good example to help small weapons collections.”

“A bit unstructured but very interesting.”

g. “UNFPA action in CPR” (Mirkka Henttonen)



Comments:

“Good to get some humanitarian aspects into the workshop.”

“Good with a different presentation (Video).”

“A lot of information, unfortunately too little time to absorb everything. Films were good!”

“Very well prepared and structured.”

“Nice new methodology (using different media).”

“General information was very interesting but not very detailed on the aspects of CPR work.”

“Very strong video: big impact.”

“Useful to see other agencies aspect in CPR.”

“Always excellent to have JPOs sharing their experiences.”

“May be we needed more time to discuss how UNDP/UNFPA could work together or what UNDP can do to enhance / supplement UNFPA work.”

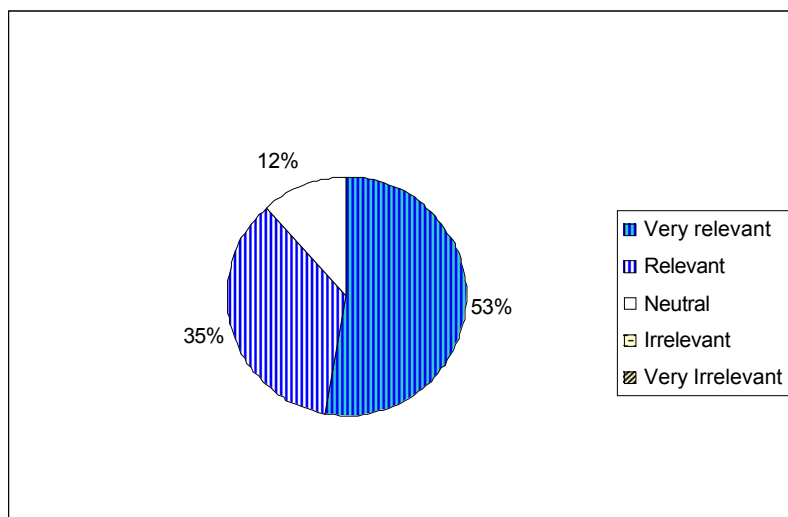
“Good and practical. Good also to get insight in the activities of other agencies.”

“Very touching and inspiring theme.”

“Too much HQ policy driven rather than based on CO experience. Not very relevant to the topic of the workshop.”

“Would have been interesting to link to UNDP's work and HIV/Aids activities in emergencies.”

h. “Case Study: Central America and Somalia” (Andrea Tamagnini)



Comments:

“Very interesting presentation, unfortunately too little time for discussion (and people were tired). ”

“Very well presented. Interesting material. ”

“Too vast a subject in limited amount of time. Good discussion on inter -agency cooperation.”

“Great source of information, perhaps lack of interactivity. ”

“Unfortunately not enough time. ”

“Comprehensive presentation of a comprehensive approach: very good to understand mechanisms, challenges and different programming.”

“Good resource person, don't feel we made enough use of his knowledge.”

“Although a bit unstructured and too many PowerPoint slides, it was very interesting to use Andrea enormous knowledge to understand this very complex examples.”

“Presentation was very informative. Participants seemed tired (4th day, after lunch) - a pity.”

“A bit too long. Could not catch connection from Central America to Somalia but good to learn real examples.”

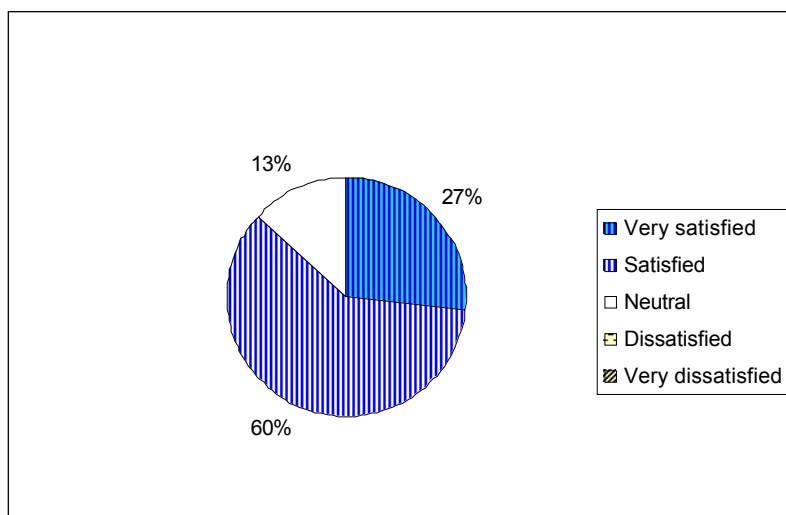
“Bit too compact. Could use more time and with and exercise.”

“A bit too detailed. Would have been good if the presentation was a bit more interactive.”

“Very interesting but unfortunately suffering from "after lunch syndrome" - too much heavy info at this time of the day and week I think.”

“Presentation too detailed and not structured around the key issues of the workshop topic.”

12. How would you assess the Working Group sessions so far?



Comments:

“Good to discuss and share experiences & ideas.”

“This was very interesting and relevant as it helped me understand the situation.”

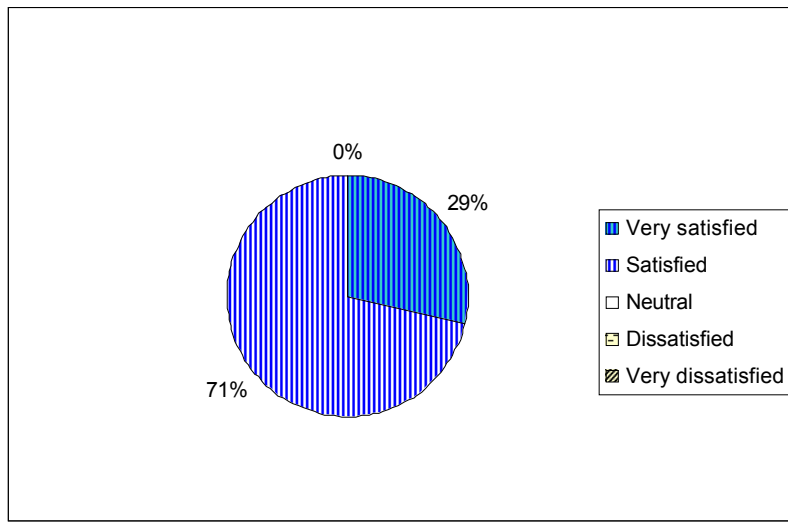
“Connection to CPR sometimes not very clear.”

“Not so much of group work today (of course it's for us to have more free time, so I can't complain...)”

“Could work within groups more if we had more info.”

“Need for not only working groups but also discussions and debate around thematic issues.”

13. How would you assess the facilitation of the workshop so far?



Comments:

“Too many PowerPoint presentations.”

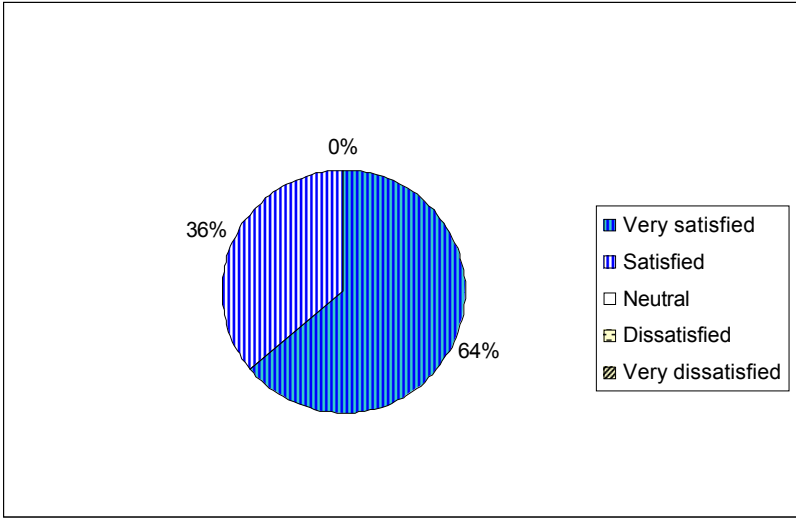
“Could have been better if we had a longer Q&A session with Lawrence as well as with Andrea.”

“Today could have had more room for discussion, reflections and linkages with former presentations.”

“Very good compared with PPO course as each topic has relatively enough time to ask questions. But we may need more time to reflect what we have learned and discussed.”

“More issues wrap-up and conclusion of discussions.”

14. How would you rate the overall practical arrangements?

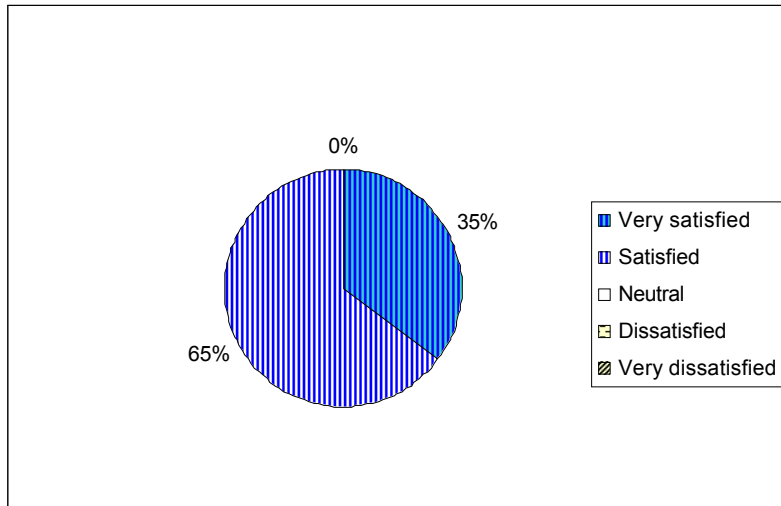


Comments:

"Great!"

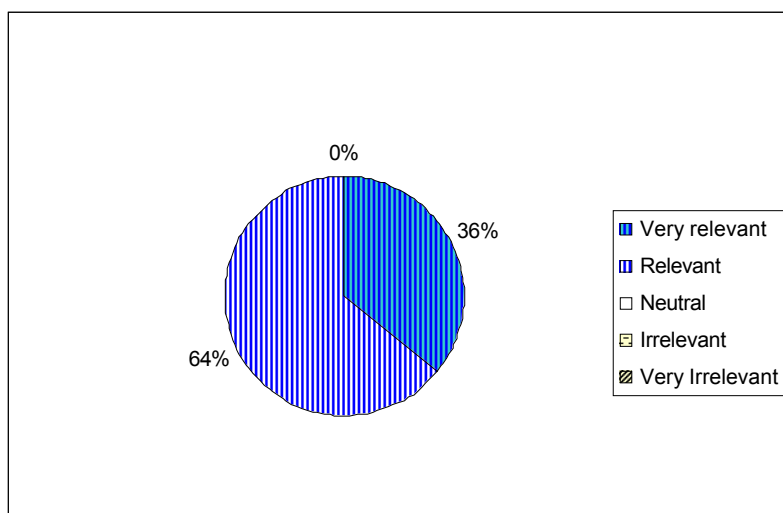
Friday 29 Oct.:

15. What is your assessment of the workshop?



16. To which extent were the individual presentations / sessions of the workshop relevant to you?

- i. "Impact Based Programming and Evaluation in CPR – The example of Mine Action"
(David Rowe & Katrin Kinzelbach)



Comments:

"Very interesting and solifying as normaly it's not touched upon."

"Interesting."

"Very concrete example of "process" and importance of impact assessment. Good presentation."

"A bit too theoretical and unique to BiH. Could touch upon general implications of landmine on development first."

"Very concrete."

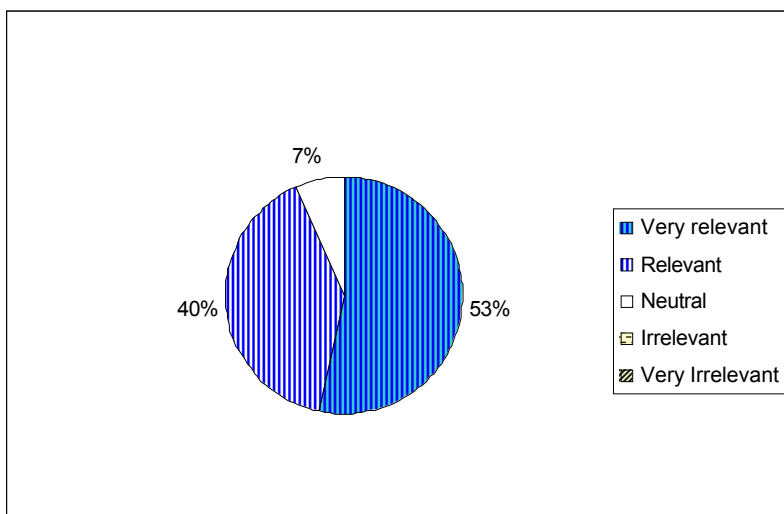
"Very interesting and relevant but a bit disorganised and messy presentation."

"Not enough time for questions. A bit too abstract."

"A little too technical but very interesting."

"Mine awareness is relevant though but focus was elsewhere..."

j. "Resource Mobilization and Donor Relations in Crisis" (Katrin Kinzelbach)



Comments:

"Great presentation and information."

"It would have been nice to go more in depth about the ways to obtain the funds from the different sources."

"Pity that we did not have enough time to discuss further. It's important for BCPR/HQ to know CO perspective, issues and difficulties."

"Give a full picture of resources available."

"More time for this would have been nice."

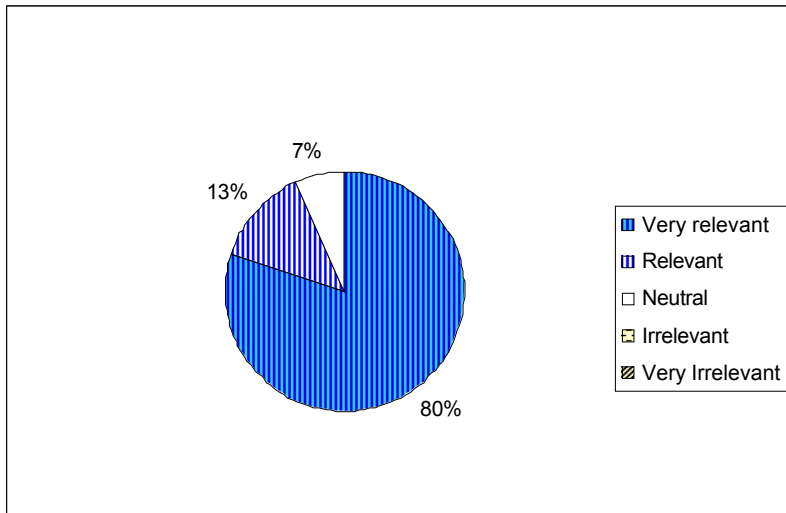
"Felt maybe a bit "theoretical" but also good to get the HQ perspective."

"Interesting. Could have discussion attached to exchange experiences."

"A bit too long but very interesting with respect to the comments of the following speaker."

“Relevant though UNDP -focused...”

k. “A Donor Perspective to CPR – Canada” (Peter Paproski)



Comments:

“Practical, constructive, open, personable and inspiring.”

“GREAT!”

“Needed more time!”

“Very interesting. Should have been longer.”

“Very good: one of the best discussions of the entire program. Pity that we did not have more time to discuss.”

“One of the best sessions. Could be much longer .”

“Great to get the bilateral feedback and being able to interact. More presentations should be held with this great learning methodology rather than PPP.”

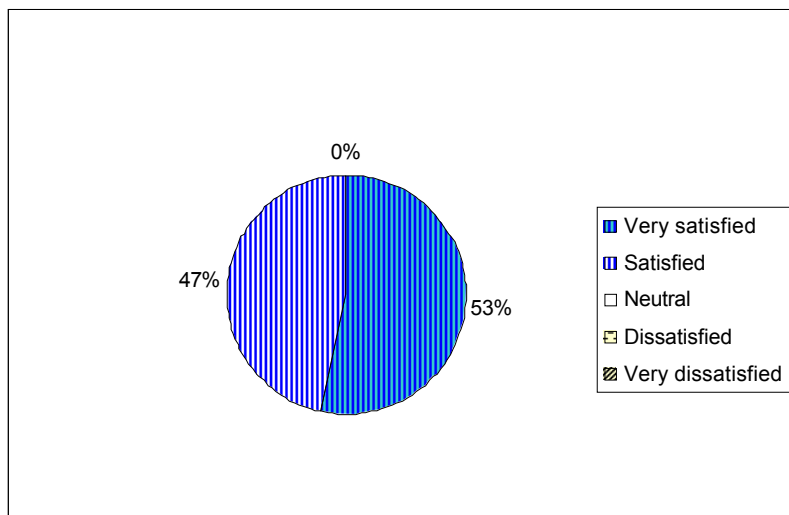
“So relevant that the session could have extended for more hours.”

“This was very relevant: good to prioritize dialogue instead of PowerPoint. Unfortunately too short time. Could have lasted longer.”

“Very good discussion, rather have this than yet another PowerPoint presentation.”

“For me, focus on humanitarian assistance would have been more relevant. Nice to hear donor perspective though.”

17. How would you assess the facilitation of the workshop?



Comments:

“Great: more wrap up or discussions in plenary could be allocated.”

“Very impressed by the selection of subjects, resource persons and time management.”

“Very good.”

“Again, JPOSC is doing a great job!”

“Generally very good. Maybe a few more case studies. One general presentation on tools and approaches would have been useful.”

18. What were the points you liked most about the Workshop?

“Sharing experience between countries and areas of work.”

“Discussions, case studies, site visit.”

“Interesting topics, group work, case studies and field trip. Mostly well presented.”

“The different sessions.

Presentations were given sufficient time for detail and discussion time within the various topics. Also there were not many subjects to cover which made the process more relaxed.”

“Group exercises, some of the case studies.”

“Small Arms and Light Weapons session and visit to CO.”

"Case study and plenary sessions."

"Participants. Resource persons. JPOSC staff was very cooperative, enthusiastic and helpful."

"Great arrangements. Very relevant site visit in Srebrenica. Great resource persons. Wonderful participants. Agenda not too ambitious. Thanks a million to JPOSC, CO and BCPR!"

"Interactions, concrete feedback and lessons learned."

"Good size of groups (and the group itself) / Focused -but broad enough- subject to explore / Good resource people / Great CO cooperation"

"Discussion about interagency cooperation: very use full.
Diversity in practical implications and theoretical background.
Good resource people and very useful site visit / Session on UNFPA and SGBV."

"Comprehensive and adequate selection of themes.
Good discussions and engagement in the group.
Overall good presentations.
Impressive group of capacities present."

"Good discussions and case studies. Excellent crowd but no gender balance : -)"

"Very well organised.
Very nice people and contacts.
Bosnia."

19. What were the points you liked the least about the Workshop?

"Sometimes too long and detailed presentations on country examples."

"May be some short breaks (5 mn -no coffee- leg stretchers)."

"Too little time for discussion. Group work."

"That the workshop was mainly UNDP's point of view. Would have been interesting with the stakeholders and beneficiaries."

"The first and second group discussion: not so well planned."

"Too many PowerPoint." x 3

"Limited time to discuss and explore project sites."

"There could be longer Q&A sessions with the resource people (but coffee time allowed me to follow up, so it is ok)."

"For non UNDP participants there could have been a little more resource people from outside."

"Too many presentations
Too tight schedule.
Always running out of time - exceeding schedule."

"Sometimes too little time for discussion and Q&A. Some presentations more in the abstract level, no details given (e.g specific programs activities)"

"UNDP focused."

20. If you were the organizer of the next workshop, what three main improvements would you introduce?

a/ A bit more collaboration on participants and programme in the very beginning.
b/ More -but short- sessions of group work.
c/ Material to read in advance."

"Expanded donor discussions/views."

"Organised tour of city."

a/ Make it more participatory, based on individual country experience.
b/ Fewer PowerPoint and case studies. Some generalisation tools.
c/ Some more exposure to non -UNDP point of views."

a/ Give one sleep in morning (and finish later)
b/ Better outlines of group exercises.
c/ invite more agencies."

a/ interactive presentation (between group works and presentations)
b/ media (films, clips...)"

"Group discussion is tricky (e.g.the very last exercise) and therefore maybe better to either limit the number of group discussion or limit the theme to be discussed in each discussion."

a/ Presentation based on structured and key essence, substantial issues.
b/ Interaction enabled during and after presentations (not only Q&A but discussions).
c/ Defining together the key issues to the topic to be discussed."

"Use "energiser" between the different PowerPoint presentations."

a/ Make the schedule less tight.
b/ More field visits and meetings with beneficiaries."

a/ More and concrete examples of partnership and joint programmes.
b/ A session on transition and UNCT/donor coordination would be good to include needs assessment.
c/ More non-UNDP presenters."

21. General comments and suggestions (e.g. methodology, balance between presentations and group work, choice of workshop theme):

"Good theme!"

“Very well executed!”

“You did a wonderful job organising the workshop. I was very happy to be here and meet everyone. The sessions were very informative, some better than others. Thank you!!!”

“Definitely the most well organised, comfortable workshop I have participated in, I really was able to learn a lot and absorb all aspects of CPR. Thank you!”

“More group works and participation.”

“Coordination.”

“Thanks so much! Great job!”

“Good size of group. Good time allocation in general (2 sessions in morning afternoon).”

“Many many thanks.”

“More discussion rather than just Q&Q. Common definition of main issues. More time for discussions around topics following. Key issues to solve CPR activities in the field. Less case -studies but more issues -driven solving problems.”

“Some of the presentation were too long. The setting and programme allowed the natural flow to/from formal and informal discussions, making full use of the break time (but in casual way).”

“A big thank to the JPOSC for the useful workshop!”

“Overall I just want to say that I am impressed and very satisfied even though there is always room for improvement. A good group of people and extremely interesting and important theme.”

“Often there was not enough time for working groups and Q&A discussions. More non -UNDP presenters would be beneficial to give an outsider perspective and not make us too UNDP -focused. I think the session with Sida was extremely enlightening and an eye -opener in that respect.”

“I would not recommend this workshop for UNFPA JPOs as many of the sessions were not relevant for UNFPA and only UNDP cases were used. Thus, either the workshop should include issues relevant to other agencies or maybe JPOSC could facilitate the organisation of a UN FPA workshop.”