



## Customer Satisfaction Survey

### RICDHH Information and Referral Services

- 1. Did you receive services (Information, equipment loans, referrals, videos/books lending, etc.) that you are looking for? YES or NO
- 2. Were the services provided by the RICDHH staff helpful? YES or NO
- 3. When you requested for information, referral, or other services, was communication between yourself and staff at the RICDHH smooth and effective? YES or NO
- 4. Are you satisfied with overall services from the RICDHH? YES or NO
- 5. Will you contact the RICDHH again in the near future? YES or NO

6. Any comments?

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Thank you for taking the time to complete this survey.

Completed form can be returned by email, fax or mail.