

## FORMS

<b>Number</b>	<b>Name</b>	<b>Revision Date</b>
DHHS 126	Confidential Complaint	06/2007
DHHS 130	Claim Adjustment Form 130	03/2007
DHHS 205	Medicaid Refunds	01/2008
DHHS 931	Health Insurance Information Referral Form	01/2008
	Reasonable Effort Documentation	06/2007
	Authorization Agreement for Electronic Funds Transfer	03/2011
	Duplicate Remittance Advice Request Form	10/2012
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DHHS 254	Referral Form/Authorization for Rehabilitative Services	02/2013
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	MAPPS Screening Form (four pages)	10/2006
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	MAPPS Individual or Group Session Form (two pages)	02/2013



**STATE OF SOUTH CAROLINA  
DEPARTMENT OF HEALTH  
AND HUMAN SERVICES**

# CONFIDENTIAL COMPLAINT

SEND TO: DIRECTOR, DIVISION OF PROGRAM INTEGRITY  
DEPARTMENT OF HEALTH AND HUMAN SERVICES  
P.O. BOX 100210, 1801 MAIN STREET, COLUMBIA, SOUTH CAROLINA 29202-3210

## PROGRAM INTEGRITY

THIS REPORT IS DESIGNED FOR THE REPORTING OF POSSIBLE ABUSE BY MEDICAID PROVIDERS AND/OR RECIPIENTS. USE THE SPACE BELOW TO EXPLAIN IN DETAIL YOUR COMPLAINT. PLEASE IDENTIFY YOURSELF AND WHERE YOU CAN BE REACHED FOR FUTURE REFERENCES. UNLESS OTHERWISE INDICATED, ALL INFORMATION SHOULD BE PRINTED OR TYPED.

YOUR COMPLAINT WILL REMAIN CONFIDENTIAL.

SUSPECTED INDIVIDUAL OR INDIVIDUALS:

NPI or MEDICAID PROVIDER ID: (if applicable)

MEDICAID RECIPIENT ID NUMBER: (if applicable)

ADDRESS OF SUSPECT:

LOCATION OF INCIDENT:

DATE OF INCIDENT:

COMPLAINT:

NAME OF PERSON REPORTING: (Please print)

SIGNATURE OF PERSON REPORTING:

DATE OF REPORT

ADDRESS OF PERSON REPORTING:

TELEPHONE NUMBER OF PERSON REPORTING:

SIGNATURE: (SCDHHS Representative Receiving Report)

South Carolina Department of Health and Human Services - Claim Adjustment Form 130

Provider Name: (Please use black or blue ink when completing form)

Provider Address :

Provider City , State, Zip:

Total paid amount on the original claim:

Original CCN:

Grid for Original CCN (15 boxes)

Provider ID:

Grid for Provider ID (6 boxes)

NPI:

Grid for NPI (10 boxes)

Recipient ID:

Grid for Recipient ID (10 boxes)

Adjustment Type:

- Void, Void/Replace

Originator:

- DHHS, MCCS, Provider, MIVS

Reason For Adjustment: (Fill One Only )

- Insurance payment different than original claim, Medicaid paid twice - void only, Keying errors, Incorrect provider paid, Incorrect recipient billed, Incorrect dates of service paid, Voluntary provider refund due to health insurance, Provider filing error, Voluntary provider refund due to casualty, Medicare adjusted the claim, Voluntary provider refund due to Medicare, Other

For Agency Use Only

Analyst ID:

Grid for Analyst ID (6 boxes)

- Hospital/Office Visit included in Surgical Package, Independent lab should be paid for service, Assistant surgeon paid as primary surgeon, Multiple surgery claims submitted for the same DOS, MMIS claims processing error, Rate change, Web Tool error, Reference File error, MCCS processing error, Claim review by Appeals

Comments:

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Phone: \_\_\_\_\_

**South Carolina Department of Health and Human Services  
Form for Medicaid Refunds**

**Purpose:** This form is to be used for all refund checks made to Medicaid. This form gives the information needed to properly account for the refund. If the form is incomplete, the provider will be contacted for the additional information.

**Items 1, 2 or 3, 4, 5, 6, & 7 must be completed.**

**Attach appropriate document(s) as listed in item 8.**

**1. Provider Name:** \_\_\_\_\_

**2. Medicaid Legacy Provider #**   
(Six Characters)

**OR**

**3. NPI#**

**& Taxonomy**

**4. Person to Contact:** \_\_\_\_\_

**5. Telephone Number:** \_\_\_\_\_

**6. Reason for Refund:** [check appropriate box]

- Other Insurance Paid (please complete a – f below and attach insurance EOMB)
  - a Type of Insurance: ( ) Accident/Auto Liability ( ) Health/Hospitalization
  - b Insurance Company Name \_\_\_\_\_
  - c Policy #: \_\_\_\_\_
  - d Policyholder: \_\_\_\_\_
  - e Group Name/Group: \_\_\_\_\_
  - f Amount Insurance Paid: \_\_\_\_\_

- Medicare
  - ( ) Full payment made by Medicare
  - ( ) Deductible not due
  - ( ) Adjustment made by Medicare

Requested by DHHS (please attach a copy of the request)

Other, describe in detail reason for refund:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

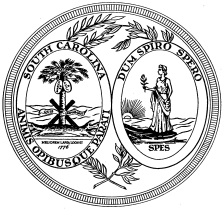
**7. Patient/Service Identification:**

Patient Name	Medicaid I.D.# (10 digits)	Date(s) of Service	Amount of Medicaid Payment	Amount of Refund

**8. Attachment(s):** [Check appropriate box]

- Medicaid Remittance Advice (required)
- Explanation of Benefits (EOMB) from Insurance Company (if applicable)
- Explanation of Benefits (EOMB) from Medicare (if applicable)
- Refund check

Make all checks payable to: South Carolina Department of Health and Human Services  
Mail to: SC Department of Health and Human Services  
Cash Receipts  
Post Office Box 8355  
Columbia, SC 29202-8355



**SOUTH CAROLINA DEPARTMENT OF HEALTH AND HUMAN SERVICES  
MEDICAID HEALTH INSURANCE INFORMATION REFERRAL FORM**

Provider or Department Name: \_\_\_\_\_ Provider ID or NPI: \_\_\_\_\_

Contact Person: \_\_\_\_\_ Phone #: \_\_\_\_\_ Date: \_\_\_\_\_

**I ADD INSURANCE FOR A MEDICAID BENEFICIARY WITH NO INSURANCE IN THE MEDICAID MANAGEMENT INFORMATION SYSTEM (MMIS) – ALLOW 25 DAYS**

Beneficiary Name: \_\_\_\_\_ Date Referral Completed: \_\_\_\_\_

Medicaid ID#: \_\_\_\_\_ Policy Number: \_\_\_\_\_

Insurance Company Name: \_\_\_\_\_ Group Number: \_\_\_\_\_

Insured's Name: \_\_\_\_\_ Insured SSN: \_\_\_\_\_

Employer's Name/Address: \_\_\_\_\_

**II CHANGES TO AN INSURANCE RECORD THAT IS IN THE MMIS – MIVS SHALL WORK WITHIN 5 DAYS**

- \_\_\_\_\_ a. beneficiary has never been covered by the policy – close insurance.
- \_\_\_\_\_ b. beneficiary coverage ended - terminate coverage (date) \_\_\_\_\_
- \_\_\_\_\_ c. subscriber coverage lapsed - terminate coverage (date) \_\_\_\_\_
- \_\_\_\_\_ d. subscriber changed plans under employer - new carrier is \_\_\_\_\_  
- new policy number is \_\_\_\_\_
- \_\_\_\_\_ e. beneficiary to add to insurance already in MMIS for subscriber or other family member.  
(name) \_\_\_\_\_

**ATTACH A COPY OF THE APPROPRIATE DOCUMENTATION TO THIS FORM.**

Submit this information to Medicaid Insurance Verification Services (MIVS).

<b>Fax:</b>	<b>or</b>	<b>Mail:</b>
803-252-0870		Post Office Box 101110
		Columbia, SC 29211-9804

**III NEW POLICY NUMBERS FOR INSURANCE IN THE MMIS WITH THE SUBSCRIBER SSN (SCDHHS is collecting new unique policy numbers and plans to replace existing insurance records through MMIS online modification as computer resources are available.)**

Medicaid Beneficiary ID: \_\_\_\_\_ SSN: \_\_\_\_\_

Carrier Name/Code: \_\_\_\_\_ New Unique Policy Number: \_\_\_\_\_

Submit this information to South Carolina Department of Health and Human Services (SCDHHS).

<b>Fax:</b>	<b>or</b>	<b>Mail:</b>
803-255-8225		Post Office Box 8206, Attention TPL
		Columbia, SC 29202-8206



**SOUTH CAROLINA DEPARTMENT OF HEALTH AND HUMAN SERVICES  
REASONABLE EFFORT DOCUMENTATION**

**PROVIDER** \_\_\_\_\_ **DOS** \_\_\_\_\_

**NPI or MEDICAID PROVIDER ID** \_\_\_\_\_

**MEDICAID BENEFICIARY NAME** \_\_\_\_\_

**MEDICAID BENEFICIARY ID#** \_\_\_\_\_

**INSURANCE COMPANY NAME** \_\_\_\_\_

**POLICYHOLDER** \_\_\_\_\_

**POLICY NUMBER** \_\_\_\_\_

**ORIGINAL DATE FILED TO INSURANCE COMPANY** \_\_\_\_\_

**DATE OF FOLLOW UP ACTIVITY** \_\_\_\_\_

**RESULT:**

**FURTHER ACTION TAKEN:**

**DATE OF SECOND FOLLOW UP** \_\_\_\_\_

**RESULT:**

**I HAVE EXHAUSTED ALL OPTIONS FOR OBTAINING A PAYMENT OR SUFFICIENT RESPONSE FROM THE PRIMARY INSURER.**

\_\_\_\_\_  
**(SIGNATURE AND DATE)**

**ATTACH A COPY OF FORM TO THE APPROPRIATE CLAIM OR ECF AND FORWARD TO YOUR MEDICAID CLAIMS PROCESSING POST OFFICE BOX.**

**South Carolina**  
**Department of Health and Human Services**  
**Electronic Funds Transfer (EFT) Authorization Agreement**

**PROVIDER INFORMATION**

Provider Name \_\_\_\_\_  
Medicaid Provider Number \_\_\_\_\_  
Provider NPI Number \_\_\_\_\_  
Provider Address \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

**BANKING INFORMATION** *(Please include a copy of the electronic deposit information on bank letterhead. This is required and the information will be used to verify your bank account information).*

Financial Institution Name \_\_\_\_\_  
Financial Institution Address \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Routing Number (nine digit) \_\_\_\_\_  
Account Number \_\_\_\_\_

Type of Account (check one)  Checking  Savings

I (we) hereby authorize the Department of Health and Human Services to initiate credit entries and to initiate, if necessary, debit entries for any credit entries in error to my account indicated below and the financial institution named below, to credit and/or debit the same to such account. These credit entries will pertain only to the Department of Health and Human Services payment obligations resulting from Medicaid services rendered by the provider.

I (we) understand that credit entries to the account of the above named payee are done with the understanding that payment will be from federal and/or state funds and that any false claims, statements or documents or concealments of a material fact, may be prosecuted under applicable federal or state laws.

I (we) certify that the information shown is correct. I (we) agree to provide thirty (30) days written notice to the address shown below prior to revoking or revising this authorization.

Contact Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Signed \_\_\_\_\_ (Signature)  
\_\_\_\_\_ (Print)

Title \_\_\_\_\_ Date \_\_\_\_\_

**All EFT requests are subject to a 15-day pre-certification period in which all accounts are verified by the qualifying financial institution before any Medicaid direct deposits are made.**

**RETURN COMPLETED FORM & BANK VERIFICATION DOCUMENT TO:**

**Department of Health and Human Services**  
**Medicaid Provider Enrollment**  
**P.O. BOX 8809, COLUMBIA, S.C. 29202-8809**  
**FAX (803) 870-9022**

**South Carolina Department of Health and Human Services  
Duplicate Remittance Advice Request Form**

**Purpose:** This form is to be used for all requests for duplicate remittance advices from South Carolina Medicaid. The form must be completed in its entirety in order to honor the request. If the form is incomplete, the form will be returned requesting the additional information.

Please contact the SCDHHS Provider Service Center (PSC) at 1-888-289-0709 or submit an online inquiry at <http://www.scdhhs.gov/contact-us> for instructions on submission of your request.

1. **Provider Name:** \_\_\_\_\_

2. **Medicaid Legacy Provider #** \_\_\_\_\_ **(Six Characters)**

**NPI#** \_\_\_\_\_ **& Taxonomy** \_\_\_\_\_

3. **Person to Contact:** \_\_\_\_\_ 4. **Telephone Number:** \_\_\_\_\_

5. **Requesting:**

- Complete Remittance Package**       **Remittance Pages Only**       **Edit Correction Pages Only**

6. **Please list the date(s) of the remittance advice for which you are requesting a duplicate copy:**  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

7. **Street Address for delivery of request:**

**Street:** \_\_\_\_\_

**City:** \_\_\_\_\_

**State:** \_\_\_\_\_

**Zip Code:** \_\_\_\_\_

8. **Charges for a duplicate remittance advice are as follows:**

**Request Processing Fee - \$20.00**

**Page(s) copied - .20 per page**

**I understand and acknowledge that a charge is associated with this request and will be deducted from my provider's payment by debit adjustment on a future remittance advice.**

\_\_\_\_\_  
**Authorizing Signature**

\_\_\_\_\_  
**Date**



1500

Local Education Agency Services  
Sample Claim Showing TPL Denial  
With NPI

CARRIER

PATIENT AND INSURED INFORMATION

PHYSICIAN OR SUPPLIER INFORMATION

HEALTH INSURANCE CLAIM FORM

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE 0805

PICA										PICA									
1. MEDICARE <input type="checkbox"/> MEDICAID <input checked="" type="checkbox"/> TRICARE CHAMPUS <input type="checkbox"/> CHAMPVA <input type="checkbox"/> GROUP HEALTH PLAN <input checked="" type="checkbox"/> FECA BK/LUNG <input type="checkbox"/> OTHER <input type="checkbox"/> <small>(Medicare #) (Medicaid #) (Sponsor's SSN) (Member ID#) (SSN or ID) (SSN) (ID)</small>										1a. INSURED'S ID. NUMBER (For Program in Item 1) <b>1234567890</b>									
2. PATIENT'S NAME (Last Name, First Name, Middle Initial) <b>Doe, John A.</b>										3. PATIENT'S BIRTH DATE MM DD YY SEX <b>01 01 1999 M <input checked="" type="checkbox"/> F <input type="checkbox"/></b>									
5. PATIENT'S ADDRESS (No., Street) <b>123 Windy Lane</b>										6. PATIENT RELATIONSHIP TO INSURED Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/>									
CITY <b>Anytown</b>					STATE <b>SC</b>					CITY					STATE				
ZIP CODE <b>29999</b>					TELEPHONE (Include Area Code) <b>( )</b>					ZIP CODE					TELEPHONE (Include Area Code) <b>( )</b>				
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)										10. IS PATIENT'S CONDITION RELATED TO: a. EMPLOYMENT? (Current or Previous) <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO b. AUTO ACCIDENT? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO PLACE (State) _____ c. OTHER ACCIDENT? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO 10d. RESERVED FOR LOCAL USE <b>1</b>									
a. OTHER INSURED'S POLICY OR GROUP NUMBER										11. INSURED'S POLICY GROUP OR FECA NUMBER <b>A12345</b>									
b. OTHER INSURED'S DATE OF BIRTH MM DD YY SEX <b>MM DD YY M <input type="checkbox"/> F <input type="checkbox"/></b>										a. INSURED'S DATE OF BIRTH MM DD YY SEX <b>MM DD YY M <input type="checkbox"/> F <input type="checkbox"/></b>									
c. EMPLOYER'S NAME OR SCHOOL NAME										b. EMPLOYER'S NAME OR SCHOOL NAME <b>0.00</b>									
d. INSURANCE PLAN NAME OR PROGRAM NAME										c. INSURANCE PLAN NAME OR PROGRAM NAME <b>401</b>									
12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below. <b>Signature on File</b>										13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize payment of medical benefits to the undersigned physician or supplier for services described below. <b>SIGNED</b>									
14. DATE OF CURRENT ILLNESS (First symptom) OR INJURY (Accident) OR PREGNANCY(LMP) MM DD YY										15. IF PATIENT HAS HAD SAME OR SIMILAR ILLNESS. GIVE FIRST DATE MM DD YY									
17. NAME OF REFERRING PROVIDER OR OTHER SOURCE										18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM DD YY TO MM DD YY									
19. RESERVED FOR LOCAL USE										20. OUTSIDE LAB? <input type="checkbox"/> YES <input type="checkbox"/> NO # CHARGES									
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY (Relate Items 1, 2, 3 or 4 to Item 24E by Line) 1. <b>784 5</b>										22. MEDICAID RESUBMISSION CODE ORIGINAL REF. NO.									
24. A. DATE(S) OF SERVICE From MM DD YY To MM DD YY										23. PRIOR AUTHORIZATION NUMBER									
B. PLACE OF SERVICE										F. # CHARGES									
C. EMG										G. DAYS OR UNITS									
D. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances) CPT/HCPCS MODIFIER										H. EPSED Family Par									
E. DIAGNOSIS POINTER										I. ID. QUAL.									
										J. RENDERING PROVIDER ID. #									
1 01 20 07 01 20 07 12 92508										108.00 2 ZZ 1212121212									
2										NPI									
3										NPI									
4										NPI									
5										NPI									
6										NPI									
25. FEDERAL TAX ID. NUMBER SSN EIN <b>555555555</b> <input type="checkbox"/> <input checked="" type="checkbox"/>										26. PATIENT'S ACCOUNT NO. <b>DOE1234</b>									
27. ACCEPT ASSIGNMENT? For govt. claims, see back. <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO										28. TOTAL CHARGE \$ <b>108.00</b>									
										29. AMOUNT PAID \$ <b>0.00</b>									
										30. BALANCE DUE \$ <b>108.00</b>									
31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.)										32. SERVICE FACILITY LOCATION INFORMATION a. <b>NPI</b> b.									
SIGNED DATE										33. BILLING PROVIDER INFO & PH # (555) 5555555 ABC School District 111 Main Street Anytown, SC 22222-2222 a. <b>1234567890</b> b. <b>ZZ1212121212</b>									

RUN DATE 05/01/2007 000001204

SC DEPARTMENT OF HEALTH AND HUMAN SERVICES

CLAIM CONTROL #999999999999999999A

REPORT NUMBER CLM3500

EDIT CORRECTION FORM

PAGE 1136 ECF 1136 PAGE 1 OF 1

ANALYST ID

HIC - 76 PRAC SPEC -

EMC Y

SIGNON ID

DOC IND N

ORIGINAL CCN:

TAXONOMY:

SFL ZIP:

PRV ZIP:

ADJ CCN:

1 2

3 4

5 6

7 8 9

EDITS

PROV/XWALK RECIPIENT

P AUTH TPL

INJURY

EMERG

PC COORD

---- DIAGNOSIS ----

INSURANCE EDITS

ID ID

NUMBER

CODE

PRIMARY SECONDARY

ABC123 1111111111

V71.02 .

CLAIM EDITS

NPI: 1234567890

LINE EDITS

01) 712 951

10 RECIPIENT NAME - DOE, JANE

11 DATE OF BIRTH 01/25/1992

12 SEX F

\*\*\*\*\*

13

14

LN

15 DATE OF

16 PLACE

17 PROC

18 MOD

19 INDIVIDUAL CHARGE

20 PAY

21 UNITS

22

\*\* AGENCY USE ONLY \*\*

RES

ALLOWED

NO

SERVICE

CODE

PROVIDER

IND

\*\* APPROVED EDITS \*\*

23

NDC

\*\* REJECTED LINE EDITS \*\*

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.00 1

02/01/00

99

H2020

HA

900MXH

836.00

017

!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!

NPI: 1234567890

TAXONOMY:

! CLAIMS/LINE PAYMENT INFO !

2

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! !

NPI:

TAXONOMY:

3

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! EDIT PAYMENT DATE !

NPI:

TAXONOMY:

4

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NPI:

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NPI:

TAXONOMY:

24

25

26

INS CARR

POLICY

INS CARR

27 TOTAL CHARGE

836.55

01

28 AMT REC'D INS

02

29 BALANCE DUE

836.55

03

30 OWN REF #

012345

RESOLUTION DECISION \_\_\_\_

ADDITIONAL DIAG CODES:

RETURN TO:
MEDICAID CLAIMS RECEIPT
P. O. BOX 1412
COLUMBIA, S.C. 29202-1412

INSURANCE POLICY INFORMATION

PROVIDER:
ABC SCHOOL DISTRICT
PO BOX 00000
ANYWHERE, XO 00000-0000

"PLEASE NOTE: EDIT CORRECTION FORMS RETURNED TO DHHS WITH NO CORRECTIVE ACTION WILL BE DISREGARDED"

\* INDICATES A SPLIT CLAIM

# Sample Remittance Advice (page 1)

This page of the sample Remittance Advice shows a paid claim, as well as a Void/Replacement claim for which both the Void and the Replacement processed during the same payment cycle.

# AB0008 ABC SCHOOL DISTRICT				PO BOX 000000				FLORENCE				SC000000000			
.121212121234.				Y											
PROVIDER ID.				PROFESSIONAL SERVICES				PAYMENT DATE				PAGE			
+-----+ DEPT OF HEALTH AND HUMAN SERVICES				+-----+				+-----+				+-----+			
AB00080000				REMITTANCE ADVICE				03/26/2007				1			
+-----+ SOUTH CAROLINA MEDICAID PROGRAM				+-----+				+-----+				+-----+			
PROVIDERS	CLAIM	SERVICE RENDERED	AMOUNT	TITLE 19	S	RECIPIENT	RECIPIENT NAME	M	TLE. 18	COPAY	TITLE				
OWN REF.	REFERENCE	DATE(S)	BILLED	PAYMENT	T	ID.	F M	O	ALLOWED	AMT	18				
NUMBER	NUMBER	PY IND MMDDYY	PROC.	MEDICAID	S	NUMBER	I I LAST NAME	D	CHARGES		PAYMENT				
ABB222222	0406001089000400A		1192.00	243.71	P	1112233333	M CLARK			0.00					
	01	021507  H2020	800.00	117.71	P			HA				0.00			
	02	021507  H2021	392.00	126.00	P							0.00			
	VOID OF ORIGINAL CCN 0404711253670430A PAID 02/28/04														
ABB222222	0406001089000400U		1412.00-	273.71-	P	1112233333	M CLARK								
	01	012107  H2020	1112.00-	143.71-	P			HA							
	02	012107  H2021	300.00-	130.00-	P										
	REPLACEMENT OF ORIGINAL CCN 0404711253670430A PAID 02/28/04														
ABB222222	0407701389002500A		1001.50	42.75	P	1112233333	M CLARK			0.00					
	01	012107  H2020	142.50	42.75	P			HA				0.00			
	02	012107  H2021	859.00	0.00	R							0.00			
	TOTALS		2	2193.50		286.46				0.00		0.00			

				\$286.46											
FOR AN EXPLANATION OF THE				CERT. PG TOT				STATUS CODES:				PROVIDER NAME AND ADDRESS			
ERROR CODES LISTED ON THIS				+-----+				P = PAYMENT MADE				ABC SCHOOL DISTRICT			
FORM REFER TO: "MEDICAID				\$0.00				R = REJECTED							
PROVIDER MANUAL".				+-----+				S = IN PROCESS				PO BOX 000000			
				CERTIFIED AMT				E = ENCOUNTER				FLORENCE SC 00000-0000			
IF YOU STILL HAVE QUESTIONS				+-----+				+-----+				+-----+			
PHONE THE D.H.H.S. NUMBER				\$0.00				\$0.00				0.00			
SPECIFIED FOR INQUIRY OF				+-----+				+-----+				+-----+			
CLAIMS IN THAT MANUAL.				FEDERAL RELIEF				MAXIMUS AMT				CHECK TOTAL			
												CHECK NUMBER			

# Sample Remittance Advice (page 2)

This page of the sample Remittance Advice shows a claim-level Void without a corresponding Replacement claim.

PROVIDER ID.						CLAIM ADJUSTMENTS	PAYMENT DATE	PAGE
AB11110000	DEPT OF HEALTH AND HUMAN SERVICES						03/26/2007	2
	SOUTH CAROLINA MEDICAID PROGRAM							

PROVIDERS OWN REF. NUMBER	CLAIM REFERENCE NUMBER	SERVICE RENDERED PY   DATE(S) IND   MMDDYY   PROC.	AMOUNT BILLED	TITLE 19  S  PAYMENT  T  MEDICAID  S	RECIPIENT ID. NUMBER	RECIPIENT NAME LAST NAME I I	M   F   M   O   I   I   D	ORG CHECK DATE	ORIGINAL CCN
ABB222222	0406001089000400U		513.00-	197.71-	1112233333	CLARK	M	022807	0404711253670430A
	01	012107   H2020	453.00	160.71-					
	02	012107   H2021	60.00	33.00-			HA		
	TOTALS	1	513.00-	193.71-					

	MEDICAID TOTAL	CERTIFIED AMT	FEDERAL RELIEF	TO BE REFUNDED IN THE FUTURE
DEBIT BALANCE PRIOR TO THIS REMITTANCE	\$243.71	0.00	0.00	0.00
	ADJUSTMENTS	MAXIMUS AMT	PROVIDER NAME AND ADDRESS	
	\$193.71-		ABC SCHOOL DISTRICT	
YOUR CURRENT DEBIT BALANCE	CHECK TOTAL	CHECK NUMBER	PO BOX 000000	
0.00	\$50.00	4197304	FLORENCE SC 00000-0000	

# Sample Remittance Advice (page 3)

This page of the sample Remittance Advice shows four gross-level adjustments.  
Gross-level adjustments always appear on the final page of the Remittance Advice.

PROVIDER ID.	+-----+	PAYMENT DATE	+-----+
DEPT OF HEALTH AND HUMAN SERVICES	ADJUSTMENTS	03/26/2007	+-----+
AB11110000	+-----+		+-----+
SOUTH CAROLINA MEDICAID PROGRAM	+-----+		+-----+
	+-----+		+-----+

PROVIDERS OWN REF. NUMBER	CLAIM REFERENCE NUMBER	SERVICE DATE(S) MMDDYY	PROC / DRUG CODE	RECIPIENT ID. NUMBER	RECIPIENT NAME F M LAST NAME I I	ORIG. CHECK DATE	ORIGINAL PAYMENT	ACTION	DEBIT / CREDIT AMOUNT	EXCESS REFUND
TPL 2	0408600003700000U	-						DEBIT	-2389.05	
TPL 4	0408600004700000U	-						DEBIT	-1949.90	
TPL 5	0408600005700000U	-						DEBIT	-477.25	
TPL 6	0408600006700000U	-						DEBIT	-477.25	
							PAGE TOTAL:		5293.45	0.00

	MEDICAID TOTAL	CERTIFIED AMT	FEDERAL RELIEF	TO BE REFUNDED IN THE FUTURE
DEBIT BALANCE PRIOR TO THIS REMITTANCE	+-----+   0.00   +-----+	+-----+   0.00   +-----+	+-----+   0.00   +-----+	+-----+   0.00   +-----+
0.00	ADJUSTMENTS	MAXIMUS AMT	PROVIDER NAME AND ADDRESS	
+-----+	+-----+	+-----+	+-----+	
YOUR CURRENT DEBIT BALANCE	+-----+   0.00   +-----+	+-----+   0.00   +-----+	+-----+	
+-----+	+-----+	+-----+	+-----+	
5293.45	+-----+   0.00   +-----+	+-----+     +-----+	+-----+	
+-----+	+-----+	+-----+	+-----+	

ABC SCHOOL DISTRICT  
PO BOX 000000  
FLORENCE SC 00000-0000

NATIONAL PROVIDER IDENTIFIER #

BENEFICIARY'S MEDICAID #

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

REFERRED TO: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

AUTHORIZATION DATE: \_\_\_\_\_  
 EXPIRATION DATE: \_\_\_\_\_  
Last Date of Service

Name		County		Address					
Date of Birth	Sex	Agency Reference No.		City		State	Zip		
Prior Authorization Number <i>(1st two letters reflect the agency's origin. Remaining 5 characters are left up to referring agency or SCDHHS QIO.)</i>				Parent/Guardian					

The provider named above is hereby authorized to render the following service(s) on or within the designated time period for the Medicaid-eligible beneficiary which is not to exceed 6 months. The number of units and staff to provide services should be based on the medical needs of the beneficiary and from the referral source. Please refer to the Rehabilitative Behavioral Health Service Provider Manual for Modifiers and Procedure codes. Only the number of units authorized may be billed.

√	Service Description	Procedure Code	Modifier	Unit	Total Units Authorized	Frequency
<b>Assessment Services</b>						
	Behavioral Health Screening	H0002		15 minutes		
	Diagnostic Assessment without medical	90791	AH,HO	Per Encounter		
	Diagnostic Assessment with medical	90792	AF,AM,SA	Per Encounter		
	Psychological Testing / Evaluation	96101	AH	60 minutes		
	Comprehensive Evaluation – Initial	H2000	AH,HO	Per Encounter		
	Comprehensive Evaluation – Follow up	H0031	AH,HO	Per Encounter		
<b>Treatment Plan Development Services</b>						
	Service Plan Development (Mental Health)	H0032	AH,HO,HN	15 minutes		
	Interdisciplinary Tem-Service Plan Development (Team w/ Client)	99366		Per Encounter		
	Interdisciplinary Tem-Service Plan Development (Team w/o Client)	99367		Per Encounter		
<b>Therapy Services</b>						
	Individual Psychotherapy	90832, 90834 90837		Per Encounter		
	Group Psychotherapy	90853		Per Encounter		
	Family Psychotherapy w/o client	90846		Per Encounter		
	Family Psychotherapy with client	90847		Per Encounter		
<b>Community Support Services</b>						
	Crisis Management	H2011		15 minutes		
	Medication Management	H0034		15 minutes		
	Rehabilitative Psychosocial Service	H2017		15 minutes		
	Behavior Modification (B-Mod)	H2014		15 minutes		
	Family Support	S9482		15 minutes		

**Authorizing Agency: (One must be marked )**

- Department of Social Services
- Department of Mental Health
- Continuum of Care For Emotionally Disturbed Children
- Department of Disabilities and Special Needs
- Department of Juvenile Justice
- School District / Department of Education
- United Way
- SCDHHS Quality Improvement Organization

Authorized Agency  
Representative \_\_\_\_\_

Title \_\_\_\_\_

Phone \_\_\_\_\_

Signature \_\_\_\_\_

Date \_\_\_\_\_

State Agency Use Only:

**MEDICAL NECESSITY STATEMENT  
FOR  
REHABILITATIVE SERVICES**

Beneficiary's Name: \_\_\_\_\_ Social Security Number: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Medicaid Number: \_\_\_\_\_

Diagnosis code(s): \_\_\_\_\_

[Diagnosis codes must be based on the current edition of the *Diagnostic and Statistical Manual of Mental Disorders (DSM)* or the *International Classification of Diseases (ICD)*.]

I recommend that the above-named Medicaid beneficiary receive Rehabilitative Services(s) for the maximum reduction of emotional, behavioral, and functional developmental delays and restoration of the beneficiary to his or her best possible functioning level. This beneficiary meets the Medical Necessity criteria for Rehabilitative Services as evidenced by a Psychiatric diagnosis from the current edition of the DSM or the ICD.

**Indicate the specific Rehabilitative Service(s) being recommended on each line below.**

Rehabilitative Service(s): \_\_\_\_\_, \_\_\_\_\_, \_\_\_\_\_

Rehabilitative Service(s): \_\_\_\_\_, \_\_\_\_\_, \_\_\_\_\_

Rehabilitative Service(s): \_\_\_\_\_, \_\_\_\_\_, \_\_\_\_\_

Rehabilitative Service(s): \_\_\_\_\_, \_\_\_\_\_, \_\_\_\_\_

Identify the Beneficiary's problem areas for Rehabilitative Services listed above. The recommendation must be based on recent clinical information, staffing recommendations, review(s) of treatment history and/or evaluation(s) made within federal and state standards

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

\_\_\_\_\_  
 (Signature of Physician or other Licensed Practitioner of the Healing Arts)

\_\_\_\_\_  
 (Professional Title)

\_\_\_\_\_  
 (Please print name signed above)

\_\_\_\_\_  
 (Phone Number)

Signature Date: \_\_\_\_\_ (Services must be initiated within 45 calendar days.)  
**Must be handwritten**

**Note: The Referral/Authorization for Rehabilitative Services form (DHHS Form 254) and the MNS must be sent to the provider prior to the provision of services, or at the time the services are rendered.**



To: Existing and New Local Education Agencies (LEA):

In order to ensure a smooth transition to Rehabilitative Behavioral Health Services (RBHS), please submit the following information to the Division of Family Services as soon as possible:

1. LEA providers must submit a completed Attestation Statement which confirms that you will comply with all RBHS policies and procedures. This letter must be on the organization's letterhead and the statements to which the LEA provider is attesting to may be found in the sample attestation letter attached. The attestation must be signed by the LEA Director.
2. Submit a list detailing the specific RBHS that your LEA intends to provide. The list of RBHS can be found in the RBHS Policy Manual, Section 2 located on the DHHS website at [www.scdhhs.gov](http://www.scdhhs.gov). DHHS will have the LEA Manual available on line prior to July 1, 2010.
3. Submit a list detailing the licensed professional staff employed that may be supervising or rendering the RBHS. The list must include the staff's name, credentials, professional license held (i.e., LPC), and license number.

Please submit the above-referenced information to the following:

Division of Family Services  
P.O. Box 8206  
Columbia, South Carolina 29202-8206

or please fax to 803-255-8204

Thank you for your participation.



## Sample Attestation Letter

*An individual who has the legal authority to obligate the Local Education Agency (LEA) must sign the attestation. The Letter must be on the LEA's letterhead.*

<Name of the LEA  
<Address and site location of Services  
<City, State, Zip Code  
<Telephone Number  
<Fax Number  
<NPI registered with Medicaid  
<DHHS prior authorization prefix

To: SC DHHS (Division of Family Services)

I make the following certification concerning Medicaid Rehabilitative Behavioral Health Services. Based upon my personal knowledge and belief, I attest that the <name of LEA> will be in compliance with all of the Medicaid policy requirements set forth in the Rehabilitative Behavioral Health Services Policy Manual, effective July 1, 2010 and agree to comply with all future terms, conditions, standards, and updates as established by the South Carolina Department of Health and Human Services (SCDHHS).

I attest that the <name of LEA> agrees to accept the reimbursement fee schedule determined by the South Carolina Department of Health and Human Services.

I certify that the < name of LEA > acknowledges the right of SCDHHS (or its designee) to conduct an on-site audit at any time to validate compliance with the requirements of Medicaid Rehabilitative Behavioral Health Services and to investigate complaints lodged against < name of LEA >.

I certify that the < name of LEA > is enrolled with the SC Medicaid Program and in good standing.

I certify that the < name of LEA > is in compliance with all applicable sections of the Medicaid policy that govern staff education and qualifications, including work experience, background screenings (i.e., criminal record checks, child abuse/central registry checks, sexual offender registry checks and motor vehicle record checks), training requirements, etc...

I attest that the < name of LEA > meets all of the applicable state licensure requirements and insurance coverage as applicable during the terms of Medicaid enrollment.

I certify to the best of my knowledge and belief that < name of LEA > and/or its Principals are not presently debarred or suspended.

In addition, I will notify the SC Medicaid Program if I vacate this position so that an attestation can be submitted by my successor. I will also notify the participating state agencies and other agencies as appropriate if it is my belief that < name of LEA > is out of compliance with the Medicaid requirements .

Signature,

<Printed Name>

<Title>

<Date>

## **MEDICAID ADOLESCENT PREGNANCY PREVENTION SERVICES DOCUMENTATION POINTS**

**S9445-FP — Patient Education, not otherwise classified, non-physician provider, Individual, per session. Address a minimum of three (3) documentation points from the list below plus the client's response.**

**S9446-FP — Patient Education, not otherwise classified, non-physician provider, Group, per session. Address a minimum of five (5) documentation points from the list below plus the client's response.**

- 1) Discussion of adolescent development as it relates to human growth, development, sexuality, and pregnancy prevention
- 2) Information on the importance of family planning, responsible sexual behavior, and its effect on overall reproductive health
- 3) Discussion of the benefits of abstinence as it relates to normal growth and development for teens and pregnancy prevention
- 4) Discussion of the benefits of delaying sexual activity as it relates to healthier birth outcomes and pregnancy prevention
- 5) Discussion of the benefits of delaying pregnancy
- 6) Discussion of the long- and short-term health risks related to early sexual activity
- 7) Discussion of birth control methods, including abstinence, and the options available
- 8) Instruction on the proper and appropriate use of birth control methods
- 9) Importance of compliance with prescribed family planning methods and follow-up medical visits
- 10) Information on the benefits and risks of long-term birth control methods
- 11) Identification of family planning problems
- 12) Discussion of the availability of other health care resources related to family planning
- 13) Information on STDs and prevention of STDs as it relates to reproductive health and family planning

# SCREENING FORM

1. Name of Participant: (First, Middle Initial, Last) \_\_\_\_\_

2. Case Number Identification:

Medicaid Number	
Social Security Number	
Patient Account Number	

3. Eligibility:                     Medicaid       Foster Care                     Child Protective Services

4. Date of Assessment: (Month, Date, Year) \_\_\_\_\_

5. Age of Participant: \_\_\_\_\_ Date of Birth: (Month, Date, Year) \_\_\_\_\_

6. Gender of Participant:    Male    Female

7. Racial or Ethnic Background of Participant: (Check one)

- White or Anglo, Not of Hispanic Origin       Asian or Pacific Islander                     Black, Not of Hispanic Origin  
 Hispanic                     American Indian                     Other: \_\_\_\_\_

8. Parent/Guardian: \_\_\_\_\_ SSN: \_\_\_\_\_

## Environmental

9. Address of Participant:

Street Address:		
Mailing Address: (If Different from Street Address)		
City/Town:	State:	Zip Code:
Telephone: (Home)	(Other)	<input type="checkbox"/> No Telephone

10. Household Members:

Name	Relationship to Participant	Age	Grade	School or Place of Employment of Household Members

11. Financial Support: (Check All That Apply)

- Employment     Unemployment Benefits     Family Independence     Food Stamps  
 Social Security     Disability     Other: (Specify) \_\_\_\_\_

12. Dwelling and Living Conditions:

- Apartment     House     Manufactured Home     Public Housing  
 Own     Rent     Housing Assistance     Other: \_\_\_\_\_  
 Condition of the Home: \_\_\_\_\_

13. Access to Transportation: (Check One)

- Have Transportation     No Transportation     Have Access to Transportation     No Access to Transportation

14. Name of the Head of Household: \_\_\_\_\_ SSN: \_\_\_\_\_

15. Household Income: (Check One)

- Less than \$9,900     \$10,000 - \$12,000     \$12,001 - \$14,999     Over \$15,000

16. Employment Status of the Mother/Guardian:     Full-Time     Part-Time     Not Employed     Other: \_\_\_\_\_

17. Employment Status of the Father/Guardian:     Full-Time     Part-Time     Not Employed     Other: \_\_\_\_\_

18. Marital Status of Parent (s):     Married     Single     Separated     Widowed     Other: \_\_\_\_\_

19. Does Parent (s), guardian or other household member have a history of drug/alcohol abuse?

- Yes     No     Unknown

If yes, specify name of individual and relationship to participant: \_\_\_\_\_

Type of drug/alcohol: \_\_\_\_\_

**Referral/ Health Risk Factors**

20. What was the referral source for MAPPS? (Check One)

- DSS     Teacher     Counselor     Relative     Friend     Other: (Specify) \_\_\_\_\_

21. Referral Risk Factor (s): (Check All That Apply)

- Parent (s) were Teen Parents     Sibling is Pregnant and/or Teen Parent     Participant is a Teen Parent  
 Peer Pressure to engage in sexual activity is identified as a problem by the adolescent  
 Participant is Sexually Active and/or has a history of Sexual Abuse

22. Is the participant currently sexually active?     Yes     No

If no, has the participant ever been sexually active?     Yes     No

23. Has the participant ever been an expecting parent (abortion/fetal death)?     Yes     No

24. Has the participant ever used a birth control method?     Yes     No

Method Used: (Check All That Apply)

- Birth Control Pills     Condom     Depo-Provera Shot     Diaphragm     IUD     Norplant  
 Rhythm     Other: \_\_\_\_\_

25. Does the participant understand or know the health risks associated with having sex?     Yes     No

26. Has the participant ever had a STD?     Yes     No    If yes, specify: \_\_\_\_\_

27. Has the participant ever experimented with alcohol, tobacco, and/or other drugs?     Yes     No

If yes, what kind? \_\_\_\_\_

**Educational/Career**

28. Name of school the participant attends: \_\_\_\_\_

29. Present grade of participant: \_\_\_\_\_

30. Special needs of the participant: (Check All That Apply)

None     Attention Deficit Disorder (ADD)     Learning Disability     Emotionally Handicapped

Other: (Specify) \_\_\_\_\_

31. What are the parent/guardian's educational/career goals for the participant? (Check One)

Partial High School     High School Diploma     College (B.S., etc.)     Professional Degree (Ph.D., etc.)

Technical School     Work     Don't Know     Other: \_\_\_\_\_

What are the participant's education/career goals? (Check One)

Partial High School     High School Diploma     College (B.S., etc.)     Professional Degree (Ph.D., etc.)

Technical School     Work     Don't Know     Other: \_\_\_\_\_

32. Does the participant engage in extracurricular activities?     Yes     No

If yes, list activities: \_\_\_\_\_

33. How does the participant spend his/her free time?

After School: \_\_\_\_\_

Weekends: \_\_\_\_\_

34. Does the participant have any household rules to follow?     Yes     No

If yes, what are some household rules that the participant has to follow? (Keep Room Clean, Do Housework, Wash Dishes or Cook, Curfew, No Dating, Do School Work, etc.)

1. \_\_\_\_\_

4. \_\_\_\_\_

2. \_\_\_\_\_

5. \_\_\_\_\_

3. \_\_\_\_\_

6. \_\_\_\_\_

Does the participant abide by the rules?     Always     Most of the time     Sometimes     Rarely     Not at all

35. Do the household rules cause any conflict for the parent/guardian and the participant?     Yes     No

If yes, explain: \_\_\_\_\_

What are the parent/guardian's and the participant's feelings about the household rules? \_\_\_\_\_

36. Does the participant have a curfew?     Yes     No

If yes, specify time and day (s) of the week: \_\_\_\_\_

Does the participant adhere to the curfew?     Always     Most of the time     Sometimes     Rarely     Not at all

37. Does participant have friends?     Yes     No

If yes, gender and age? \_\_\_\_\_

When they spend time together, what do they do? \_\_\_\_\_

How does the participant get along with friends? \_\_\_\_\_

38. How does the participant get along with adults? (Including teachers) \_\_\_\_\_



**CASE PLAN**  
Treatment Protocol (T1023-FP)

Participant's Name \_\_\_\_\_ Medicaid Number \_\_\_\_\_

Needs Statement: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Plan of Care: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Goals and Objectives	Frequency	Completion Date

This ICP will be reviewed on (6 months from ICP date): \_\_\_\_\_

Date Reviewed: \_\_\_\_\_ (Review case plan during Individual Session)

Participant's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Parent/Guardian's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

(Provider of Service)  
Licensed/Certified Signature: \_\_\_\_\_



# MEDICAID ADOLESCENT PREGNANCY PREVENTION SERVICES

## Individual or Group Session Form

**Participant's Name:** \_\_\_\_\_

**Date of Service:** \_\_\_\_\_ **DOB:** \_\_\_\_\_ **Age:** \_\_\_\_\_

**Medicaid Number:** \_\_\_\_\_  **Individual**  **Group**

**Place:**  Participant's Home  Office  School  Other **Units of Service:** \_\_\_\_\_

**Risk Factors: (Check All That Apply)**

- Participant is a Teen Parent  Peer Pressure to engage in sexual activity is identified as a problem by the adolescent
- Participant is sexually and/or has a history of sexual abuse

**A narrative description of services must be provided. Documentation of session must support time billed and points discussed. Check the Documentation Points discussed:**

- 1. Discussion of adolescent development as it relates to human growth, development, sexuality, and pregnancy prevention
- 2. Information on the importance of family planning, responsible sexual behavior, and its affect on overall reproductive health
- 3. Discussion of the benefits of abstinence as it relates to normal growth and development for teens and pregnancy prevention
- 4. Discussion of the benefits of delaying sexual activity as it relates to healthier birth outcomes and pregnancy prevention
- 5. Discussion of the benefits of delaying pregnancy
- 6. Discussion of the long and short-term health risks related to early sexual activity
- 7. Discussion of birth control methods, including abstinence, and the options available
- 8. Instruction on the proper and appropriate use of birth control methods
- 9. Importance of compliance with prescribed family planning methods and follow up medical visits
- 10. Information on the benefits and risks of long term birth control methods
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