



THE INSURANCE COMMISSION OF WESTERN AUSTRALIA IS COMMITTED TO PROVIDING EXCELLENT CUSTOMER SERVICE.

THANK YOU FOR TAKING THE TIME TO FILL IN THIS FEEDBACK FORM.

How strongly do you agree or disagree with the following statements?

1 – strongly agree and 5 – strongly disagree

### OUR PEOPLE

Our reception staff were courteous and considerate

Our staff were knowledgeable and helpful

Is there a particular staff member worthy of special mention?

### OUR SERVICE

The information provided to you during your visit was relevant

The information provided to you during your visit met your expectations

You were treated appropriately with regard to privacy

How satisfied were you with...

1 – very satisfied and 5 – very dissatisfied

### SATISFACTION

Our facilities

Your overall experience

### ADDITIONAL COMMENTS

When you have completed this form, please save and press send.

**SEND**