

Central Document
Processing Unit
PO Box 7190
Madison, WI 53707-7190



State of Wisconsin

Mailing Date: MM/DD/CCYY

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Important Change - Please Read -

Dear <Casehead>

Beginning January 1st, your case will be managed by the Capital Consortium.

Statewide, ten consortia will manage FoodShare, health care (Medicaid, BadgerCare Plus and Family Planning Only Services) and Caretaker Supplement benefits. The goals of this change are to improve customer service and better manage enrollment services.

Each consortium will have a call center with a toll-free number where you can call to report changes or get information about your benefits. You may also go to access.wi.gov for benefit information and change reports.

Your **Capital Consortium** Call Center contact information is:

Toll-Free Phone Number: **1-888-XXX-XXXX** (effective January 3, 2012)
Fax all Proof/Verification to: 1-855-XXX-XXXX

You do not need to contact your new agency/current worker. This change will not affect your enrollment or benefits. W-2 cash assistance benefits are not affected by this change; you will continue to go to your W-2 worker.

All mail will be processed at a central office; make sure to include your Document Tracking Sheet when sending proof or other information. If you do not have a Document Tracking Sheet, write your name and case number or application tracking number on the documents.

If your agency is currently the Enrollment Services Center (ESC), your case will be transferred to a new consortium or agency between January and March of 2012. You will receive a letter when your case is transferred. Some tribal agencies will still manage cases. Milwaukee County members will continue to be managed by the Milwaukee Enrollment Services Center (MILES).

For more information about your new consortium, see the back of this letter. You may also go to dhs.wi.gov/em/IMR/index.htm.

English — For help to translate or understand this, please call 1-800-362-3002 (TTY).
Spanish — Si necesita ayuda para traducir o entender este texto, por favor llame al teléfono 1-800-362-3002 (V/TTY).
Russian — Если вам не всё понятно в этом документе, позвоните по телефону 1-800-362-3002 (V/TTY).
Hmong — Yog xav tau kev pab txhais cov ntaub ntauv no kom koj totaub, hu rau 1-800-362-3002 (V/TTY).
Laotian — ພ້ອມຊ່ວຍໃນການແປ ຫລື ເຂົ້າໃຈເນື້ອຫາໃນນີ້, ກະລຸນາ ໂທສະສັບຫາ 1-800-362-3002 (V/TTY).

Capital Consortium

Includes: Adams, Columbia, Dane, Dodge, Juneau, Richland and Sauk Counties

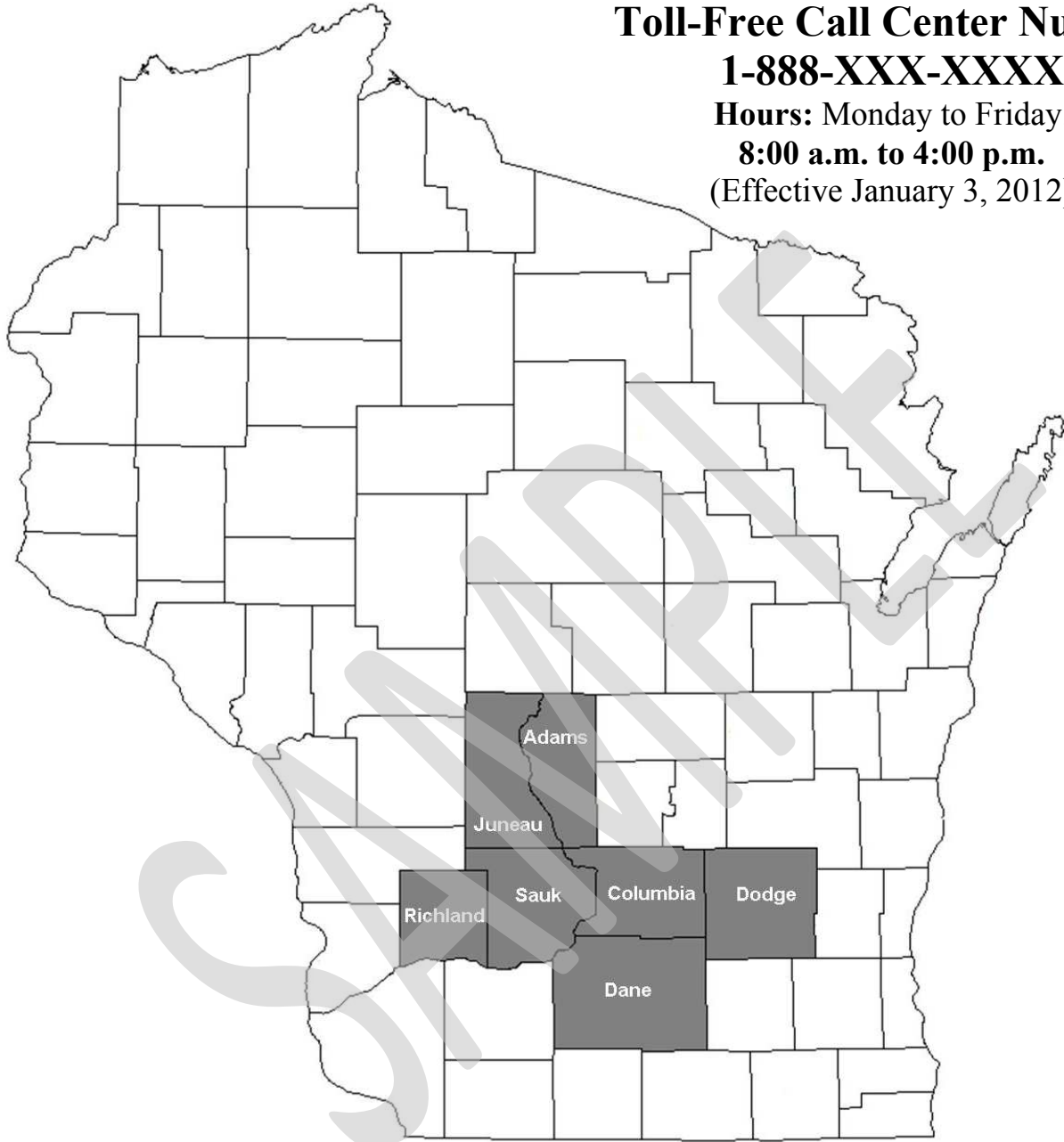
Toll-Free Call Center Number

1-888-XXX-XXXX

Hours: Monday to Friday.

8:00 a.m. to 4:00 p.m.

(Effective January 3, 2012)



Call your consortium at the phone number above to:

- Apply for benefits
- Report changes
- Get information about your benefits
- Find the location and hours of an office near you.

You can fax proof or other information to 1-855-XXX-XXXX.

You can also go to access.wi.gov to check on your benefits, make changes or submit proof.