

University at Buffalo The State University of New York

To: MSW Student Interns and Agency Interviewers

From: Field Education Department

Date: March 2013

Re: Interview Paperwork for Field Placements beginning Fall 2013 and Spring 2014

Once you have reviewed the information below, please review the attached information prior to your field placement interview:

- Interview Topics and Sample Questions
- Interview Outcome Forms Part I Decision on Field Placement & Part II Field Educator Information
- Field Education Calendars
- Field Educator Orientation Information

Student Responsibilities:

- 1) Make contact with the agency within 2 business days to schedule an interview within the 2 weeks.
- 2) Prior to the interview, please review and print the Interview Packet.
- 3) Return the Interview Outcome Form Part I after the interview to the Field Department.

Agency Responsibilities:

- 1) Prior to the interview, please review and print the Interview Packet.
- 2) Return the Interview Outcome Form Part I after the interview to the Field Department.
- 3) Return the Interview Outcome Form Part II once the field educator has been determined.
- 4) Review the Field Educator Orientation memo.

Placement will not be finalized until this copy is received signed by both the student and agency. You will only be sent for an additional interview if this interview does not provide a match.

Foundation students are assigned to field placements that offer generalist experience, as opposed to the Advanced Year which provides students with an opportunity to focus on an Area of Interest. Students are expected to accept the placement where they have been assigned for their Foundation Year Placement. However, if after the interview there is a serious concern about the placement on the part of either the agency or student, it should be discussed with the Field Education Department immediately. If the agency determines that the interview has not resulted in a successful match, the agency is contacts the Field Education Department and, an alternate placement will be selected.

It is **essential to return the enclosed** *Interview Outcome Form – Part I* as soon as possible. If at the interview, both the student and the agency interviewer agree to the placement, both parties should circle agree and sign the appropriate line on the *Interview Outcome Form – Part I* and return it to the Field Education Department. If you make a decision to the placement after the interview, complete the signature line indicating agree or disagree on the *Interview Outcome Form – Part I* and return separately. This is the only way we will know if there is a match. **We cannot continue the placement process at another agency until we know the outcome of the current interview.**

The School of Social Work and the Field Education Department develop important relationships with community agencies in order to develop new placement sites and maintain established sites. The advanced year placement process allows the student to choose their preferred agencies, interview with one of those agencies, and make a decision based on personal choices. Although the start of your placement may be months away, we ask you to remember that by accepting this placement, you are making a professional commitment to this agency, and we expect that you will honor the commitment you have made.

If you have any questions, please contact the Field Education Department.

UB School of Social Work – Field Education Department

INTERVIEW TOPICS

MSW Student Interns – Field Placement

We have found that placements are most successful for both students and field educators when **expectations**, **needs**, **and opportunities are clarified in the initial interview**. When issues arise they often stem from a lack of communication about expectations, make sure you are both "on the same page" – please don't assume! We hope that discussing these topics will be helpful to you in beginning a meaningful and mutually satisfying student/field educator relationship. Please take this document with you to review during the interview.

Discuss student career interests, professional goals, and learning needs.

Discuss mandatory trainings/orientations:

- -Orientations prior to the beginning of the field placement, do not count toward field placement hours
- -Be aware of SSW policy related to agency training and potential classroom conflicts: "In the rare event that a student is mandated to attend a field placement training that conflicts with a scheduled course, the instructor will consider resulting absences as excused and follow university policy (See UB SSW Student Handbook.) In such instances, students will notify the field education office or their field liaisons about the conflict.

Screenings/References:

Students may be required to have a PPD Mantoux (TB test) within the 12 months prior to the start of the field placement. Please discuss all necessary requirements with your agency at the interview. It is important to clarify if the agency has any additional requirements such as specialized screenings (i.e. criminal background checks, drug screenings) or immunizations and any costs that students may incur. Some agencies may also require Letters of Reference.

Conflicts of Interest:

Does the agency have a policy that may restrict accepting an MSW intern (i.e. if an intern/and or their immediate family member received services from agency, no smoking policy, etc.)?

Student Hours:

(See Field Education Calendar for specific details.)

- -Agree upon a specific student field placement schedule (ie days and hours)
- -Generally, full-time students have been expected to be in field placement for an 8-hour day. This is based on 7.5 field hours with a half-hour for lunch that is not counted toward field.
- -Students in the part-time program may need to flex their hours and may not be in field for 8 consecutive hours. In these cases, an alternate schedule may be developed between the student and the field educator then reviewed with the school for approval. Our expectation is that students will be at placement during hours that preserve the integrity of their learning.

School Setting Placements:

Please discuss the spring break of the school system versus that of UB. In order to get the minimum required hours, students often need to exchange the time off from UB with that of the school if they do not coincide.

Use of vehicles and any parking expenses:

- -Due to liability issues, students are not allowed to transport clients in their vehicle or agency vehicle(s).
- -Will the student need to use their own vehicle to travel between different agency sites or for home visits? Does the agency reimburse interns for mileage? Is there a fee for parking at or near the agency?

Population Served:

Agency Interviewers may want to share typical examples of populations and situations encountered in the agency's setting. For example, this setting frequently deals with clients confronting death, suicide, sexual trauma, etc. Discussing experiences students have had in preparing to deal with these populations or situations as well as their comfort level may be helpful. However, please be mindful that it is generally inappropriate to discuss a student's personal life experiences in the interview.

Recommended Courses:

The agency interviewer may want to discuss what courses the student has taken and make suggestions about any particular course that may be useful in getting the most out of the field placement (i.e. Psychopathology, Interventions with Groups). Students may or may not be able to take a particular elective course depending on when the course is offered and their individual schedule.

Agency Mission and Learning Experience:

We ask that agencies provide as much diversity in the range of experiences as possible for this foundation placement. It is beneficial for the field educator to share with the student typical examples of situations encountered in the field setting. Students will be better prepared for the placement if they are aware and can discuss any concerns about dealing with particular problem areas. Providing agency brochures or other information for the student to take to read is also helpful.

Learning and Supervisory Styles:

Awareness of differences or similarities from the start can be very helpful in terms of developing a good working relationship. It is not always necessary for the student and field educator to have similar styles in terms of structure, preferred learning, and teaching styles (i.e. experiential, cognitive, etc.) to have a positive experience. Sometimes differences can cause a student to stretch and learn new ways of doing things. This discussion will be important when developing a learning contract but an initial recognition of the preferred style can help. Recognizing and respecting diversity is the key.

Dress code:

It is useful to clarify terms such as "casual" or "professional" as they may mean different things to different people. Please be specific (i.e. jacket and tie are required or dress is casual but no jeans or sneakers).

Establish a clear outcome:

Does the agency agree to the student? Does the student agree to the agency? If not, establish a date to know the outcome of the interview. Students are responsible to follow up. Clear communication between the student and the agency is very important.

Review "Sample Questions" and incorporate into the interview.

Please return the Interview Outcome Form to the Field Department ASAP. Your field placement will not be confirmed until we receive this.

UB School of Social Work - Field Education Department

Sample Questions for Students to Ask in Interview

- 1) What can the agency/field educator provide in terms of learning opportunities?
- 2) What can I expect in terms of supervision? What is the supervisory style of the field educator?
- 3) What services does the agency provide? Find out as much as possible about the agency. Ask for brochures or any written material that might be available. Ask what activities or tasks will I be doing as a student?
- 4) What has their previous experiences been like with students? What seems to have worked well in terms of students/field educators benefiting from the experience?
- 5) What, if any, resources are available at the agency (i.e. computer availability, in-service training opportunities)?

6) Advanced Year Placement Only

Are there any necessary prerequisites to having a placement at the agency? (i.e. Some agencies ask that a student have taken a psychopathology course or be willing to take it during the first semester of placement.) You may also want to ask the field educator for any suggestions he or she may have about courses that would be useful in getting the most out of the field placement.

Sample Questions for Agency Interviewers to Ask Students

- 1) What are you looking for in terms of learning? Supervisory style?
- 2) What have you found particularly helpful, or not helpful, in supervisory or learning relationships in the past?
- 3) What might your field educator do that you would find conducive to your learning? What would you probably find negative?
- 4) How do you deal with problems when they arise? For example, how do you think you would handle problems in the student/field educator relationship, or how would you respond if you found that the learning opportunities were not meeting your needs? How could the practicum help you deal with these types of problems?
- 5) What have you found to be your strengths and weaknesses in working with others in teams?
- 6) What has your experience been in working with people in authority? What have your positive experiences been? What difficulties have you experienced?
- 7) Do you have any ideas about how you learn best? For example, are you more comfortable putting a lot of thought in before you face a new situation, or are you more comfortable acting first and reflecting in more detail later?

8) Advanced Year Placement Only

What learning objectives have you developed so far for the upcoming practicum? What do you know, or what have you heard about the agency that would help you to meet some of these objectives?

The sample questions listed above are offered as suggestions and need not all be asked.



Interview Outcome Form – Part I – Decision on Field Placement

Agency/Program Name	Agency Interviewer	Date of Interview	Student Name
	Name	Phone	Email
Licensed Social Worker		()	
Task Supervisor (if applicable)		()	
Outside Licensed Social Worker (if applicable)			

Foundation Year Student	Advanced Year Student	Agency Representative
I agree with this placement*	I agree with this placement*	I agree with this placement
If you have concerns about the placement, please contact the Field Department immediately to discuss.	I disagree with this placement Next step – please contact the Agency to notify them of your decision. I have contacted the Agency on	I disagree with this placement Next step – please contact the Field Dept to discuss.
Foundation Student Signature Date	e Advanced Student Signature Date	Agency Representative Signature Date

Attention Students:

UB SSW students will be engaged in the interview process with only one agency/program at a time.

12/01/2011

^{*}By checking agree I am acknowledging that it is my responsibility to get any outstanding paperwork to the Field Office prior to my start of field. Examples may be HIPAA/Ethics/Field Manual Acknowledgement, my Field Educator name and contact information, etc.

Interview Outcome Form – Part II – Field Educator Information				
Field Educator Name:				
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Title	Email			
Agency Phone	Agency Fax			
Agency Name & Mailing Address				
Student Location (if different than mailing address)				
Have you attended a UB Field Educator Orientation? Yes No				
If yes, have you had a UB MSW intern in the last 3 years	ars? Yes No			
Please access the Field Manual online at www.socialwork.buffalo.edu/msw/field/				
NYS Licensure - Please check one:	http://www.op.nysed.gov/sw.htm			
I have an O LMSW O LCSW	License No			
OYesONo OYesONo I have applied for license/Application for license pending I have not applied for NYS license Not applicable (not NYS field placement)				
Is your current employment agency licensed by any of the following? Check all that apply.				
☐ NYS Office of Mental Health (OMH) ☐ NYS Office of Children & Family Services (OCFS) ☐ NYS Office of Mental Retardation & Development ☐ NYS Office of Alcoholism and Substance Abuse (tal Disabilities (OMRDD)			
I confirm that I am the Field Educator for	Name of Student Supervised			
Field Educator Signature:	Date:			

UNIVERSITY AT BUFFALO – SCHOOL OF SOCIAL WORK Field Education - Internship Calendar for MSW Students

Advanced Year Field Placement			
Program Type	Fall Hours Per Week (Minimum Hours) [Ex. Course No. on schedule]	Spring Hours Per Week (Minimum Hours) [Ex. Course No. on schedule]	Total Hours in Field (Fall & Spring)
Advanced Year Field Education Placement Full Time Traditional & Advanced Standing	Field Instruction 3 2 days or 15 hours per week (225 hours) [Ex. SW 552LEC]	Field Instruction 4 2 days or 15 hours per week (255 hours) [Ex. SW 553LEC]	480 hours

Foundation Year Field Placement			
Program Type	Fall Hours Per Week (Minimum Hours) [Ex. Course No. on schedule]	Spring Hours Per Week (Minimum Hours) [Ex. Course No. on schedule]	Total Hours in Field (Fall & Spring)
Foundation Year Field Education Placement Full Time & Part Time Traditional (Field begins in the 5 th week of the Fall semester following a 4-week Interventions Lab – see below.)	Field Instruction 1 15 hours per week (165 hours) [Ex. SW 550LEC] (Begins 5 th week of semester)	Field Instruction 2 15 hours per week (255 hours) [Ex. SW 551LEC]	420 hours
Interventions Lab* (Foundation Students Only)	Interventions Lab (First 4 weeks of Fall Semester only) [Ex. SW 520LLB LAB]	NA	NA
Interventions Class* (Foundation Students Only)	Once per week [Ex. SW 520LLB LEC]	Once per week [Ex. SW 521LLB LEC]	NA

^{*}Please direct questions on these courses to the MSW Program Director

Field Calendar & Guidelines

Fall 2013	Full-Time Advanced Year	Full-Time & Part-Time Foundation Year
	Placement Students	Placement Students
Fall Adv. Year field placements begin during the week of	Monday, August 26, 2013	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
Classroom Interventions/Field lab begins the week of		Monday, August 26, 2013
Labor Day – Observed Holiday (no field)	Monday, September 2	
Rosh Hashanah – Observed Holiday (no field)	Wed. Sep 4 at 6p until Sep 5 at 6p	Wed. Sep 4 at 6p until Sep 5 at 6p
Yom Kippur – Observed Holiday (no field)	Fri. Sep 13 at 6p until Sep 14 at 6p	Fri. Sep 13 at 6p until Sep 14 at 6p
Foundation field placements begin during the week of		Monday, September 23
Learning Contracts due to Faculty Liaison	Tuesday, September 24	Tuesday, October 22
Fall Field Recess Begins (no field this week)	Wednesday, November 27	Wednesday, November 27
Field placements resume during the week of	Monday, December 2	Monday, December 2
Mid-placement Evaluation due to Faculty Liaison	Friday, December 13	Friday, December 13
Fall field ends the week ending (Monday – Sunday)	Sunday, December 15	Sunday, December 15
Winter Field Recess Begins (no field 12/17/13-12/29/13)	Tuesday, December 17	Tuesday, December 17
Spring 2014	Full-time	Full-time & Part-time
pring zvr.	Advanced Year	Foundation
	Placement Students	Placement Students
Spring field placements resume during the week of	Monday, December 30, 2013	Monday, December 30, 2013
New Year's Day - Observed Holiday (no field)	Wednesday, January 1, 2014	Wednesday, January 1, 2014
Field Education Fair	Thursday, January 9	Thursday, January 9
Martin Luther King Day – Observed Holiday (no field)	Monday, January 20	Monday, January 20
Spring Recess Begins (no field)	Monday, March 17	Monday, March 17
Field placements resume during the week of	Monday, March 24	Monday, March 24
Final Evaluation due to Faculty Liaison	Friday, April 25	Friday, April 25
Spring field ends the week ending (Monday – Sunday)	Sunday, May 4	Sunday, May 4

Field Calendar Guidelines

- The actual day of the week that field placement begins/ends is determined by the schedule arranged b/t the student and the agency.
- Students are generally expected to be at their field placement site for a regular/traditional 8-hour day. This is based on 7.5 field hours with a half-hour lunch break that is not counted toward field hours. See example below:
 - 7.5 hours learning at field placement (counted towards field hours)
 - 0.5 hours for lunch break (not counted towards field hours)
 - 8.0 hours day at field site
- The Field Calendar differs from the Academic Calendar. Student schedules for field should correspond with the Field Calendar.
- Students do not need to make up time for missing (not being at) field during the periods on the field calendar which designate recess. However, students in some agencies, i.e. school settings may need to take the designated Spring Break of the school system versus that of the University at Buffalo. In order to get the minimum required hours, students often need to exchange the time off from UB with that of the school if they do not coincide. It is important to discuss this with the Field Educator at the time of interview.
- If a student's typical placement day falls on an Observed Holiday (the student is typically in field on that day of the week), he or she is not required to be in field on that day; however, the student is required to make up the hours on an alternate day in that semester.
- Students may need to work their field placement hours around their final exams. It is important to discuss this with the Field Educator at the time of interview.
- Please note that the field placement resumes <u>before</u> classroom instruction begins in the Spring semester.
- Be aware of SSW policy related to agency training and potential classroom conflicts: "In the rare event that a student is mandated to attend a field placement training that conflicts with a scheduled course, the instructor will consider resulting absences as excused and follow university policy (See UB SSW Student Handbook.) In such instances, students will notify the field education office or their field liaisons about the conflict.
- All field hours must be completed within the specific semester.

UNIVERSITY AT BUFFALO – SCHOOL OF SOCIAL WORK Field Education - Internship Calendar for MSW Students

Advanced Year Field Placement			
Program Type	Spring Hours Per Week (Minimum Hours) [Ex. Course No. on schedule]	Summer Hours Per Week (Minimum Hours) [Ex. Course No. on schedule]	Total Hours in Field (Spring & Summer)
Advanced Year Field Education Placement Part Time Traditional & Advanced Standing	Field Instruction 3 15 hours per week (255 hours) [Ex. SW 552LEC]	Field Instruction 4 15 hours per week (225 hours) [Ex. SW 553LEC]	480 hours

Field Calendar

Spring 2014	Part-Time Advanced Year Placement Students	
Spring Field placements begin during the week of	Monday, December 30, 2013	
New Year's Day - Observed Holiday (no field)	Wednesday, January 1, 2014	
Field Education Fair	Thursday, January 9	
Martin Luther King Day – Observed Holiday (no field)	Monday, January 20	
Learning Contracts due to Faculty Liaison	Tuesday, January 28	
Spring Recess Begins (no field)	Monday, March 17	
Field placements resume during the week of	Monday, March 24	
Mid-Placement Evaluation due to Faculty Liaison	Friday, April 25	
Spring Field ends the week ending (Monday – Sunday)	Sunday, May 4	
Summer 2014	Part-Time Advanced Year Placement Students	
Summer Field placements resume during the week of	Monday, May 5	
Memorial Day - Observed Holiday (no field)	Monday, May 26	
Independence Day – Observed Holiday (no field)	Friday, July 4	
Final Evaluation due to Faculty Liaison Friday, August 8		
Please note, the Final Evaluation is due <u>before</u> the end of field. However, students are required to attend field after this to meet their hourly requirement. Failure to comply can result in a change of grade for Field Placement.		
Summer Field ends the week ending (Monday – Sunday)	Sunday, August 17	

Field Calendar Guidelines

- The actual day of the week that field placement begins/ends is determined by the schedule arranged b/t the student and the agency.
- Students are generally expected to be at their field placement site for a regular/traditional 8-hour day. This is based on 7.5 field hours with a half-hour lunch break that is not counted toward field hours. See example below:
 - 7.5 hours learning at field placement (counted towards field hours)
 - 0.5 hours for lunch break (not counted towards field hours)
 - 8.0 hours day at field site
- The Field Calendar differs from the Academic Calendar. Student schedules for field should correspond with the Field Calendar.
- Students do not need to make up time for missing (not being at) field during the periods on the field calendar which designate recess. However, students in some agencies, i.e. school settings may need to take the designated Spring Break of the school system versus that of the University at Buffalo. In order to get the minimum required hours, students often need to exchange the time off from UB with that of the school if they do not coincide. It is important to discuss this with the Field Educator at the time of interview.
- If a student's typical placement day falls on an Observed Holiday (the student is typically in field on that day of the week), he or she is not required to be in field on that day; however, the student is required to make up the hours on an alternate day in that semester.
- Students may need to work their field placement hours around their final exams. It is important to discuss this with the Field Educator at the time of interview.
- Please note that the field placement resumes <u>before</u> classroom instruction begins in the Spring semester.
- Be aware of SSW policy related to agency training and potential classroom conflicts: "In the rare event that a student is mandated to attend a field placement training that conflicts with a scheduled course, the instructor will consider resulting absences as excused and follow university policy (See UB SSW Student Handbook.) In such instances, students will notify the field education office or their field liaisons about the conflict.
- All field hours must be completed within the specified semester.

To: Field Educators and Agency Contact Person

From: Field Education Department

Date: March 2013

RE: Field Educator Orientation

In an effort to minimize travel and time away from your office, we have made some revisions to the way we provide orientation to our new field educators and support (task) supervisors. The Field Education Department has an online orientation segment which reviews developmental supervision and learning contract development.

You will need to log in with the following:

link: www.socialwork.buffalo.edu/facstaff/fieldresources.asp

then click: Field Educator Orientation Segment:

Developmental Supervision & Learning Contract Development

user name: **fieldeducator** password: **Supervision101**

In addition to the online segment, your assigned Liaison will schedule time to meet with you at your site, to offer you supplemental information not covered in the online segment. It is our intention that this one-on-one personal attention from your liaison provides an opportunity to discuss issues individualized to your orientation needs with your program.

What's a Task (Support) Supervisor? All field placements require a person with a Masters of Social Work degree with two years post-master's social work experience to give their student intern the minimum of one-hour per week of one-on-one supervision. However, in some agencies a support (task) supervisor, usually a non-Masters of Social Work agency person, is also designated to supervise the student intern while the Field Educator (MSW) is not available.

The orientation will provide an opportunity to discuss issues of learning contracts, educational supervision, and evaluation. For field educators who have not had a student in three years or more, this will also be a chance to become up-to-date on important changes in field education and the academic curriculum. While new field educators with spring / summer interns are required to participate, we encourage any new support (task) supervisors and potential new field educators anticipating working with a student to also participate. *Please note: If you will not be in your agency/school setting during the summer, please include an alternate telephone number where you can be reached in case of necessity.

If you have any questions regarding the field educator role or orientation, please contact the Field Education Department at (716) 645-1234. We look forward to working with you.

If you have not supervised a UB MSW student in the last three years or if this is your first year supervising please click here to provide us with your information.