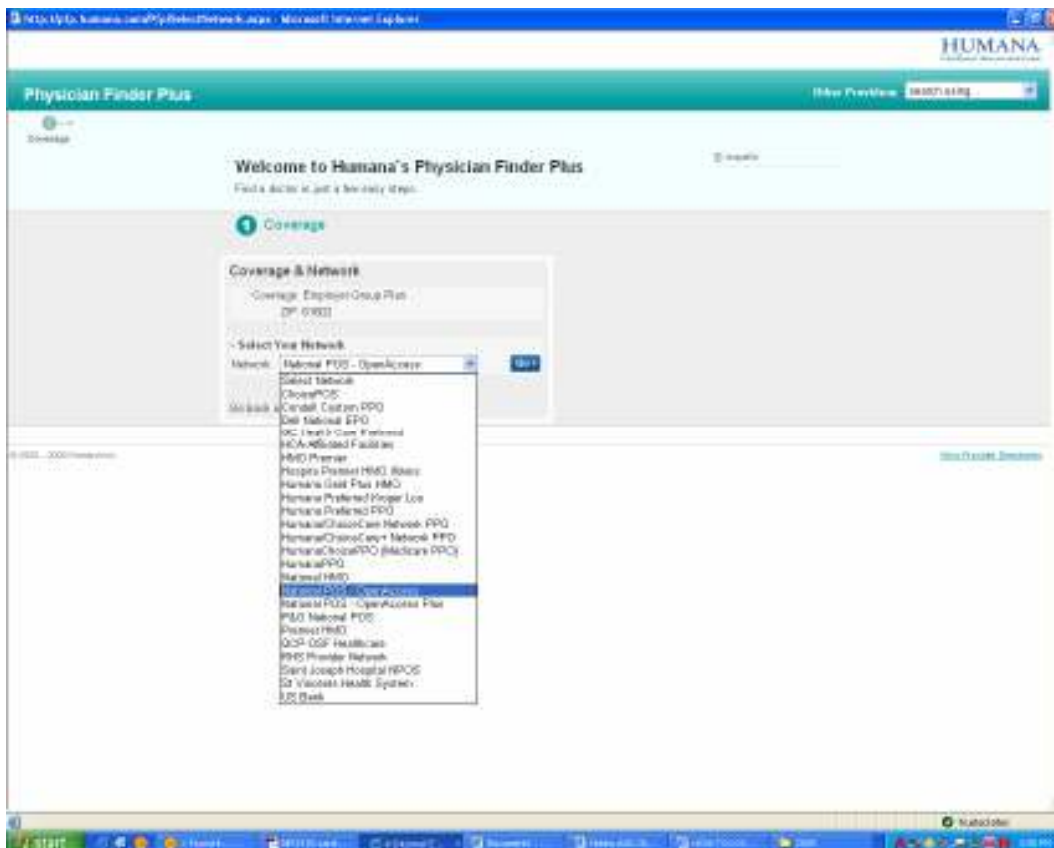# HOW TO LOCATE A PROVIDER ON HUMANA.COM

Visit www.humana.com. Under the Member's Tab click on Tools and Resources. On the right side under Provider Search Select Physician/Specialist (or the provider type you wish to search). You will be prompted to either enter your Member ID (after your 10/01/2009 effective date), or you may select Employer Group Plan and type in your Zip Code – if you use this method you will be asked to Select your Network (see screen shot below).

Your Network is **NATIONAL POS – OPEN ACCESS**. You may search by your address and enter the mile radius you would like to search within or you can choose to search within your county. You will then be asked to search by provider name or by service type (i.e., Family Practice, Obstetrics, etc).

Once you enter your desired search parameters you will be given a list of providers. You can then click on view map to see where they are located or you may select View Details to see their office hours, address, phone number, specialty type, etc.

DON'T USE THE INTERNET?
CALL HUMANA CUSTOMER CARE
1.888.357.6767 (on or after 10/1/2009)