

## DIRECT MEMBER REIMBURSEMENT FORM

**DIRECTIONS: Please read and fill out entire form**

- 1.) This form **must** be completely filled out in order to process your claim(s). **Please be thorough.**
- 2.) Attach all prescription receipt(s) to the back of this form.
- 3.) Prescription receipts must contain all of the following information: Rx number, date filled, physician, drug name, NDC#, days supply, quantity, and prescription charge.  
 \*\*\* Store cash register receipts will not be accepted; pharmacy receipt(s) **MUST** contain the above information.
- 4.) Sign form and mail receipts to:  
**Attention: Member Reimbursement**  
**Regence BlueCross BlueShield of Utah**  
**P. O. Box 30270**  
**Salt Lake City, Utah 84130-0270**

If you have questions or concerns, please call Pharmacy Customer Service at **1 (800) 572-0316** Monday — Friday, 8:00 a.m. to 6:00 p.m. (MST)

**EMPLOYEE (MEMBER) INFORMATION: (This is the individual whose name is on the I.D. Card)**  
**Please Print**

Employee Name: \_\_\_\_\_

Employee Identification Number: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

\_\_\_\_\_  
 City State ZIP Code

Employer's Name: \_\_\_\_\_

**PATIENT INFORMATION:**

Patient Name: \_\_\_\_\_ Sex: Male/Female Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_

Prescription(s) are for: Employee  Spouse  Child

**PRESCRIPTION INFORMATION:**

Rx Number	Date Rx was Filled	Doctor's Name	Drug Name and NDC #	Quantity	Days Supply	Pharmacy Charge

\*\*\*\*\* **ARE THESE REIMBURSEMENT(S) FOR DOUBLE COVERAGE?** (Please check)  YES  NO

If yes, please supply second contract number \_\_\_\_\_

I hereby certify that the above statements, including accompanying statements, are to the best of my knowledge true, correct, and complete. I hereby authorize any physician or service provided to furnish and disclose all known facts concerning this claim, upon request from the claim administrator. I will reimburse the fund for any overpayment made to me or on my behalf due to error on this form.

EMPLOYEE SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

## **HELPFUL HINTS TO SPEED UP YOUR REIMBURSEMENT**

### **DID YOU INCLUDE THE FOLLOWING NECESSARY INFORMATION?**

1. Cardholder ID number (usually the identification number)
2. Actual pharmacy receipts and/or pharmacy printouts
3. The Dr.'s name for each prescription
4. The Quantity and Days Supply for each prescription
5. The Drug NDC# (National Drug Code) — (Can be found on the pharmacy receipt in most cases. If not, please ask pharmacist.)

### **ALSO ...**

1. Did you complete the entire front section of this form including:
  - Your Employer's name?
  - Whether your claim is for double coverage or not?
  - Your correct mailing address?

### **FACT TO KNOW ...**

- ✓ MEMBER REIMBURSEMENTS TAKE APPROXIMATELY **2 - 4 WEEKS** TO PROCESS.
- ✓ USE THIS FORM EACH TIME YOU ARE SUBMITTING CLAIM(S) FOR REIMBURSEMENT.
- ✓ SAVE TIME BY MAKING COPIES OF THIS FORM FOR FUTURE MEMBER REIMBURSEMENTS.
- ✓ CUSTOMER SERVICE HOURS OF OPERATION ARE:

**8:00 AM — 6:00 PM, MONDAY — FRIDAY (MST)**

**PHONE: 1 (800) 572-0316**