

Known Issues for 9.4.1

Known Issues since last release

Tool	Issue	Description
Data Purge	80930	The new Data Purge tool allows administrators to create and manage data sets in a queue. However, the data sets will not be purged or stored until an upcoming service pack enables the necessary processes.
Discussions	38933	Non-visual users cannot easily figure out which message they are replying to in the reading view of the Discussions tool. Subjects need to be added to the titles of all action links in the reading view.
Dropbox	35667	When a user uploads an HTML or XHTML file to the dropbox folder, the Dropbox tool might alter the source code so it does not appear exactly as submitted. The original file is never modified. Workaround: If you need to evaluate an unmodified version of the file, download a copy of the file to your local machine. The downloaded copy will match the original submission.
ePortfolio	67144	When a presentation is copied, the banner title and description are not included.
ePortfolio	77524	Rapidly clicking on multiple filters within the My Items page in ePortfolio results in ignored second and subsequent filters.
ePortfolio	77554	Users can click delete on an item multiple times using the multi-action for delete, but the space usage count decreases inaccurately enabling users to exceed space usage limitations.
ePortfolio	77760	Users can add Learning Environment artifacts to ePortfolio even if the object causes them to exceed the role space usage limit. Users will then receive an error message if they try to add another Learning Environment artifact after the one which exceeded the role space usage limit.
ePortfolio	77836	In Internet Explorer 9, ePortfolio presentations with .mpg video displayed in-place will not play back when submitted to a dropbox. Workaround: Use a different browser.
ePortfolio	77921	Export fails if a user attempts to export a form artifact and the form fields were edited after the user created the form artifact.
ePortfolio	78195	You cannot view ePortfolio resource files if they are downloaded as part of a zip file of dropbox assignments.
ePortfolio	78621	Password protected documents cannot be previewed in ePortfolio.
ePortfolio	78804	Users without the permission "Import Portfolio Items from a File" are not able to push ePortfolio items to other users.
ePortfolio	79411	Forms made available to students based on enrollment in a course can be accessed by the student when the course is deactivated.
ePortfolio	80248	Users cannot delete an ePortfolio sharing group using Safari 5.x unless they remove all users from the sharing group.
ePortfolio	80544	If you export ePortfolio presentations that have form artifacts displayed, the form artifacts are not available in the presentation when it is imported into another user's ePortfolio.

ePortfolio	80902	If you change the file for an ePortfolio artifact that is already contained in a presentation through the Insert Stuff Framework, that file appears as a broken image after the change. Workaround: Insert files directly as artifacts or edit the text area, then delete and re-add broken image artifact.
Groups and Sections	51476	If you add or remove a group from an existing category that has Discussions workspaces, topics are not automatically created or removed. Discussions topics need to be manually added and removed.
Learning Repository	81420	The default visibility settings for local repositories do not appear to users publishing learning objects, if they have the Manage Objects permission.

Known Issues predating the current release, but still existing

Tool	Issue	Description
Analytics	66503	Internet Explorer does not show Flash-based graphs on the dashboard. The browser status shows "(1 item remaining) Waiting for.....", but the graphs never load. The rest of the dashboard loads.
Blog	39936	The "Edit User Profile" link is displayed on the Settings page even if a user does not have the permission 'Manage own profile'.
Chat	47778	The Delete icon is still visible for users that do not have permission to delete chats. Clicking the icon displays the message "Please select at least one chat" since the user does not have permission to select any chats.
Checklist	52114	When users create course content that QuickLink to a checklist, the text doesn't wrap to fit the screen, but continues to the right.
Classlist	45135	All users in the Learning Environment can set, change, and remove flags from themselves and other users in the class list.
Classlist	45701	Even if you reorder your Classlist tabs, the 'All' tab is always set as the first tab.
Classlist	47386	If d2l.Settings.HasInformationPrivacy is enabled, but you have all of the permissions required to impersonate users, the Impersonate icon is missing in the Users tool.
Competencies	52679	Adding an existing Competency as a parent of a Learning Objective causes the competency to not be expandable in the Advanced view. Workaround: Create the Competency or Learning Objective using the appropriate Add Parent or Add Child when editing the first item created.
Competencies	52682	Clicking on the Assessment Object link causes a HTTP 500 error when the assessment object is either the final calculated grade or final adjusted grade.
Competencies	73101	On the Edit Structure tab, when users create a new competency and add it as a parent, the competency tree structure is not updated (unless manually refreshed) and the children of this newly created Competency disappear from the tree structure giving an impression that they have been deleted.
Content	31818	If a user clicks very rapidly on the action icons in the content viewer for a SCORM-2004 course that has had its sequencing and navigation removed, then multiple pop-ups might open that mask the action bar, making the icons inaccessible.
Content	42347	The export file for Course Feedback displays all data in a single column when you open it in Excel. This happens because the system is adding quotation marks to each field. Workaround: In Notepad, search and replace all quotation marks with nothing. You can then open the file in Excel and see it separated into columns.

Content	43271	When users click Print from the View Content page and then select a topic that is a QuickLink, a JavaScript error occurs and the selected topic does not print. Workaround: Do not use the View Content page to print the topic.
Content	44348	Embedded RealPlayer (.rm or .ram) does not support https.
Content	46080	If you create a new topic using the HTML Editor and create a QuickLink in the topic, the HTML Editor resolves the username and other information and doesn't update it based on the user logging in when the topic gets published.
Content	49617	In course offerings with more than 3,000 modules and topics, browsers will display warnings that a script is taking too long to run. If users stop the script, the page does not finish loading.
Content	52870	In Settings for Content Viewer, if you select the Show current module only checkbox under the Sidebar heading, and then go to View Content, all the units in the sidebar appear as Unit 1. Workaround: Clear the Show current module only checkbox and delete {Enumeration} from the Module Name Display field.
Content	53040	When you copy content topics with linked discussions topics to a new course there is no indication the topics are still linked to discussions in the original course in the topic's Discussion tab in Manage Content. However, when you check the topic in View Content it has a discussion icon. Users who click that icon receive a Not Authorized error if they are not enrolled in both courses. Users who are enrolled in both go to the discussion topic in the original course. Workaround: Edit the topic in the new course to point to a discussion topic in the new course.
Content	53381	When you remove the {Enumeration} replacement string from content display settings it does not remove it from the content tool within course offerings. Workaround: Hide the enumeration for each topic (this can be time consuming).
Content	53454	If you create a QuickLink topic to a URL that links to a WMV file and view it in Manage Content, it plays the video in Windows Media Player as expected. If you view it in View Content it embeds it in the page and it does not play. Workaround: Add a space at the end of all asmx QuickLink URLs.
Content	60756	Content topics configured to open in a new window might be blocked by pop-up blockers. Workaround: Users can configure their browser to allow pop-ups from the site. For Quicklink topics, users have to hold the CTRL key when they click the topic to allow pop-ups.
Course Builder	55139	Users accessing the Course Builder with screen reading software find that the top tree item has a linked image called "my home" next to a text link called "my home".
Course Builder	60472	Learning Objective Activities created in Course Builder by associating a Learning Objective to a Quiz, Discussion, or Dropbox item are not deleted if the Learning Objective is deleted or the association is removed, leaving orphaned activities in the Competencies tool that need to manually be deleted if necessary.
Course Export	30016	When you export course components, and select individual Content topics to export, all course files are exported regardless of what topics you selected.
Course Export	31646	If you export all grade items, Formula and Calculated items are exported. However, if you choose to export individual items, Formula and Calculated items are not selectable items and cannot be exported.
Course Export	44708	Course files are not included in course export files unless you export Content

components.

Course Export	45522	Attempting to copy a course file that has a comma in its name causes an error and the copy fails.
Course Import/Export	26752	Self assessments do not import from WebCT packages.
Course Import/Export	33325	Feedback on quiz questions does not import correctly for some Blackboard packages.
Course Import/Export	46216	Some WebCT CE 6 packages fail to import to the Learning Environment.
Course Import/Export	46571	When users import questions from BlackBoard 6, embedded images for the questions are not imported. They must be manually imported into the correct path in the manage files area.
Course Import/Export	47116	When you attempt to import components from the Learning Repository using Import/Export/Copy course components, it lets you browse to and select an object in the repository, but does not let you complete the action.
Course Import/Export	47255	If you attempt to import Blackboard 6 quizzes, the import process stops and generates an error.
Course Import/Export	48688	When the configuration variable d2l.Settings.HasCourseSelectionDropdowns is enabled, users enrolled in a large number of org units (about 150,000) receive an error stating, "Infinite loop detected" if those users attempt to copy course components. There appears to be too many org units to display in the drop-down list. Workaround: Create a user/role with access to copy course components and enroll that user in just the source and destination courses for copying. The drop-down list then contains only the courses necessary.
Course Import/Export	50325	When users import a course package and select overwrite files, the system does not overwrite files, but creates duplicates.
Course Import/Export	51867	If a Content topic has a "+" character in its filename, the character is stripped from the file path during the conversion process causing the link to the topic in Content to be broken.
Course Import/Export	52112	When importing Content topics, any characters with accents are changed to commas. This applies to both the topic names and the filenames, the latter of which causes broken links.
Course Import/Export	55297	If you import a question to the question library that has the UTF code œ in the Question Text, the character is not converted. The character displays as expected when you edit the question, but it displays the code when you preview the question or when users taking the quiz see the question.
Course Management	55862	When you reoffer a course, the Course Home is not copied to the new course. Workaround: Manually copy the Course Home.
Crosslistings	49484	If you create at least two courses, crosslist both courses, and then add groups to the courses, attempting to delete the crosslisting for any of the courses causes an error.
Discussions	27624	When creating or replying to a message, clicking the Post button more than once creates multiple posts of the same message.
Discussions	37005	If you reorder a discussion topic list and then copy the discussion topic list to a new course, the topics are copied in the original order.
Discussions	40431	If you select All Forums in the Forum drop-down menu on the Group Restrictions page for a discussion topic, no results are returned. If you select a specific forum the page functions correctly.

Discussions	43106	If you print a discussion message from the Print Preview page the printed message is not formatted correctly.
Discussions	50085	If a user hasn't met all release conditions for a group Discussions topic, the topic is still accessible from the Groups tool if at least one member of the group category has met the release conditions.
Discussions	53283	When you use Copy Topic in Discussions, any release conditions for the topic are not copied to the new topic. The new topic shares the conditions with the original topic. This means that when you remove conditions from the new topic they are also removed from the original topic despite still showing the "Has Conditional Release" icon beside its name. Workaround: Delete the release conditions and re-add the appropriate conditions to each topic.
Discussions	53324	In Internet Explorer 7, when users click Compose in any course discussion page, the Compose window only partially loads. The bar containing the Post and Cancel buttons is not visible. Workaround: Click anywhere in the Compose window, to finish loading the window.
Discussions	57158	If you edit a shared forum to change its org unit type and associated org unit, it reverts to the original org unit type and org unit association on saving.
Discussions	60195	When you automatically create restricted topics from the Group Restrictions area you cannot change the selected forum on the create page. The system creates group restricted topics in the forum that you initially selected.
Discussions	72619	Users might experience long load times in Internet Explorer 7 and Internet Explorer 8 when using the Reading Style to display messages in the Threaded View and there are messages with hundreds of replies. Workaround: In Settings, change to the Grid Style and/or Un-threaded View. Alternatively, users can select a smaller number from the Page Size drop-down. Users can also use a different browser than Internet Explorer 7 or 8.
DOME	40764	Trying to delete an orphaned group using the Org Unit Editor in the DOME tool produces a 500 error and the group is not deleted.
Dropbox	38840	If you have a large course (over 200 users), you may get a 500 error if you click the Leave Feedback link for a user. This only happens for large courses with multiple pages of users.
Dropbox	42408	In previous versions of the Dropbox tool, when you downloaded files the name of the user who submitted the file was appended to the file name. As of Learning Environment 8.2 this is no longer true. Workaround: On the Users tab, select the check box for the user and click the Download Submissions from selected users icon.
Dropbox	46428	Accent characters are stripped from file names when dropbox submissions are downloaded to a local machine.
Dropbox	50707	Dropbox folders with special access restrictions do not appear in the list of folders when previewing dropbox folders.
Dropbox	54278	If you view feedback when impersonating a user in Dropbox, the feedback is marked as read.
Dropbox	55751	In the Group Dropbox area, the search option "Show All Groups" only returns groups that have submitted a file to the Group Dropbox area, unless there are no submissions and then all groups are shown.
Dropbox	56586	If users submit an empty file to a dropbox and then you click on that file, the system does not mark it as read.
Email	33842	Accessing an IMAP email account page (such as the Inbox) causes a JavaScript error.

Email	42560	You may get an error when composing a message if you have a number of large email folders.
Email	43390	If you send a message to an invalid email address that runs on the same exchange server that your message was sent from the system tries to resend the email indefinitely and you do not receive any communication that the email address was invalid.
Email	43709	The read date within 'recipient activity' does not convert to the proper time zone.
Email	45933	If users send an email from the Draft email folder the Inbox unread counter does not appear correct.
Email	49919	When users view an email listing a large number of recipients, the message header and body do not wrap, and have a large amount of white space inserted horizontally, forcing the horizontal scroll bar to display. When users attempt to print the message, the page is cut off on the right.
ePortfolio	41655	If you use an AVI file as an artifact in a presentation, a black box may appear when you scroll through the presentation page.
ePortfolio	43585	When browsing which group a user belongs to on the Permissions tab, all courses are displayed. Therefore, if multiple courses have groups, and the groups are named by default as Group 1, Group 2, etc, then there is a chance of duplication in group names where the user will not be able to distinguish which group goes with which course.
ePortfolio	44951	If you try to submit a portfolio item that has a very complicated nested structure (a presentation that contains a form that links to a collection which contains a form that links to an artifact - or something similar using presentations, collections and forms) from ePortfolio to a dropbox folder, you receive a 500 error. Producing this error is unlikely.
ePortfolio	46527	If you give a user permissions for an ePortfolio item and select Add and Send Invite than click Cancel on the Invite dialog, the permissions should be added, but no invite should be sent. This functionality is working correctly, but the Permissions page is not refreshed to show the new permissions; therefore, it is unclear if the permissions have been added.
ePortfolio	46660	In the Reporting tool, bar graphs for ePortfolio Items Shared statistics cause an error stating the graph contains too much data to render if the following fields are chosen for the x-axis: Target Name, Target Code/ID or Profile Name.
ePortfolio	46832	In the Reporting tool, "External Viewer" does not appear as an option for the x-axis of ePortfolio Items Shared reports.
ePortfolio	46833	In the Reporting tool, "External Author" does not appear as an option for the x-axis of ePortfolio Comments reports.
ePortfolio	54942	For an artifact that is an uploaded file, if the user edits the name or description field and then changes the uploaded file, the edits to the name or description are lost.
ePortfolio	57188	Users are unable to hide their first name or last name from displaying in presentations if they choose to display any field from their profile information.
ePortfolio	57806	When setting up Sharing Groups in ePortfolio, users can see cascading roles when they have no permission in the Learning Environment to see those roles.

ePortfolio	58499	Users who do not have the role permission "Add Tags to Vocabulary" can't add items to a collection based on tags, even if the tags are existing public tags and they have the permission "Use Tag Vocabulary." If they had the permission "Add Tags to Vocabulary" and it is turned off, they can no longer see any items that were added to a collection based on tags. Public tags can't be added to ePortfolio items without the "Use Tag Vocabulary" role permission; however, users without the permission see the public tags and can select them, they are not added to the users' items but the reason they were not added is not explained.
ePortfolio	59414	The message, "There are currently no comments for this object," displays even when comments exist if users do not have permission to "See comments from others" but do have permission to: "Add comments", "See assessments from others", and "Add assessments".
ePortfolio	59842	While editing another user's presentation, embedded image artifacts (which are only shared through the presentation) do not display in a presentation's text area. However, these images do appear when viewing the presentation.
ePortfolio	60036	While previewing a form, if a user makes changes to the form and then refreshes the preview, the page will not refresh properly. Workaround: Close the preview dialog and reopen.
ePortfolio	60618	The artifact preview functionality does not display the preview for users when their Learning Environment preferences are set to show secondary windows as pop-ups and their browser's pop-up blocker is enabled.
ePortfolio	60972	Profile pictures within a presentation do not dynamically update when users change their profile pictures. Workaround: Perform a hard refresh (Ctrl+F5) within the presentation to display the new profile picture.
ePortfolio	61009	External users are unable to reset their passwords to access a presentation.
ePortfolio	61520	When editing or viewing the change log for a reflection with an embedded image, the image cannot be viewed.
ePortfolio	61874	A configuration variable used for status information (d2l.Tools.ePortfolio.EASES.LastProcessedLogId) is logging its updates to the database each time the service is run.
ePortfolio	62215	While editing a presentation, if you set a page's properties to "Do not show this page in the Navigation panel", its title will not appear when you view the page in the presentation.
ePortfolio	62569	Users with ePortfolio role permissions, Manage Forms and/or Manage Org Unit Permission Profiles, incorrectly have the ability to edit the course and see the Admin Widget.
ePortfolio	63690	Reflections that contain embedded images that are associated with a Presentation are not displayed on the Review Page of the Presentation.
ePortfolio	64091	Visibility status on reflections, presentations, and collections does not hide items after they have been shared with an invite.
ePortfolio	65881	If a user adds profile information to a presentation, system information (first name, last name, org defined ID and system email) do not display in the presentation.
ePortfolio	66400	You cannot successfully edit previously modified theme styles in a copied ePortfolio presentation.
ePortfolio	67252	Adding an artifact to a presentation and then switching tabs before the action completes results in an error that blocks the user from accessing the selected tab.

ePortfolio	69344	Unzipping exported HTML presentations on a Mac using default browser option flattens the file directory (browser issue). Workaround: Use an unzip utility to unzip the HTML export package.
ePortfolio	69714	Very large images, greater than 15 MB, cause an error when attempting to preview or display in place in a presentation.
ePortfolio	70996	ePortfolio items submitted to a dropbox folder with rubrics attached do not display the percentage numbers associated with the rubric levels.
ePortfolio	71172	When an ePortfolio item with associated rubrics is pushed to other users, the associated rubrics are not included.
ePortfolio	71416	If you export a presentation to HTML that contains a form with a profile picture field, the profile picture does not display in the HTML presentation.
ePortfolio	71550	If an instructor attaches a feedback file to a Dropbox submission and a student creates a Dropbox artifact from that submission, the attached feedback file does not preview in the artifact. Workaround: Click 'Download All Files' to view the attached feedback file.
ePortfolio	73188	Push functionality is not available unless a user also has permission to export relevant items to a file in addition to the required permissions: "Import Items into Another User's Portfolio" and "Make ePortfolio content available to {user role}".
ePortfolio	74595	If you enable the Can Capture Audio permission at the course offering level but not the org level, users cannot create Audio Artifacts from within a course. Workaround: Enable Can Capture Audio at the org level.
ePortfolio	74838	Exporting an ePortfolio presentation to HTML fails if the presentation contains a link to a shared item from another user and the item is no longer shared.
ePortfolio	75530	The ePortfolio Themes page and presentation Theme tab do not display translations for any of the language packs.
ePortfolio	75981	You cannot edit the display of a reflection title in a presentation after you add the reflection to the presentation. Workaround: Edit the title of the reflection, remove and then re-add the reflection to the presentation.
ePortfolio	76536	Users are unable to specify alt text when adding an image artifact to a presentation.
ePortfolio	76749	Hidden forced org unit sharing groups are still visible to users that had items shared with the sharing group before its visibility changed to hidden.
ePortfolio	76876	Presentation visibility settings do not restrict availability for users you've shared the presentation with.
ePortfolio	77107	Internet Explorer exhibits extremely poor performance when you create larger sharing lists. If the number of users or groups displayed in the list is greater than 20, it may cause the browser to freeze.
ePortfolio	77137	Presentations exported to HTML do not display equations created with the Equation Editor.
ePortfolio	77493	Pushing a presentation to other users that contains a form with date/time fields results in an error and users do not receive the pushed presentation. The error message is also misleading, "Your file has been imported."
ePortfolio	77656	If you export a public presentation to HTML, social sharing icons are incorrectly included in the HTML export files. Workaround: Remove public access sharing settings from the presentation before exporting to HTML.
ePortfolio	77675	In Internet Explorer 8, Learning Environment artifacts created prior to the

ePortfolio 3.5 release may fail when you attempt to open them from the My Items page. **Workaround:** Open the file from the View Artifact page or use a different browser.

ePortfolio	78159	If a user pushes a presentation that includes user profile information with specific fields selected for display, the user receiving the push sees all profile fields instead of the selected fields.
ePortfolio	78206	ePortfolio presentation quicklinks to pages within the same presentation break when you export and re-import the presentation.
ePortfolio	78428	You cannot unshare ePortfolio items from a sharing group after you've added the sharing group to the item unless you have the role permission, "Manage Org Unit Sharing Groups".
ePortfolio	78513	Form artifacts with links to a deleted ePortfolio item will prevent viewing the form.
Forms	56661	If you delete a form with a custom field that is linked to a rubric, the association with the rubric is not deleted and you cannot delete the rubric afterward.
Grades	32011	If a user imports a CSV file to Grades and changes item values during the process, the values might not be preserved.
Grades	32133	If a user creates a points-based grading system, then switches to a weighted system, and furthermore changes a bonus item to a non-bonus item, the tool might yield an incorrect maximum point value.
Grades	38986	If you export users' calculated grades to another system (such as IMS Enterprise Export) the export tool might export grades that are out of date.
Grades	48480	Entering a grade value that is longer than the field limit causes an error.
Grades	49464	When a quiz is modified and associated with a different grade item, if there are current grade attempts that appear in grades under the old associated item, this change does not automatically push the grades to the newly associated grade item and remove them from the old one.
Grades	61084	When you import grades for more than 500 users, only the first 500 scores display in the preview, even though the system correctly imports all scores.
Grades	66036	In the mobile web view of grades, bonus items incorrectly display the denominator. This does not affect grade calculations, it is only a display bug.
Groups and Sections	47338	In a list of group enrollments, when users view the list with 20 users per page, they do not see themselves appear in the list.
Groups and Sections	52378	When you set a user to Inactive, they are removed from the Classlist, but they still appear on the Groups and Sections pages.
Groups and Sections	57161	The status message displayed when you attempt to enroll users in a group that is already at its maximum does not correctly indicate that the group enrollments are not performed.
Help	48022	Users who do not have the permission "Edit the help text" at the course offering level, but have it at the org level can edit help text for particular courses.
Holding Tank	55480	Organizations that move course information from the Holding Tank to the Learning Environment (for example, when running SIS Integration) experience an error if the course information contains cohort codes that are the same as the course codes. Workaround: Remove the cohort codes.
Holding Tank	58500	Deleting course offerings and course templates in Learning Environment are

not reflected in the Holding Tank, which can cause errors to occur until the data cached in the Holding Tank database is cleared.

Holding Tank	58503	The Holding Tank does not permit non-ASCII characters for user information (e.g. given name, family name, etc.). This is not a change from previous Holding Tank versions, but it no longer aligns with changes made to the Users tool in Learning Environment, which now allows Unicode for user information.
Homepages	38294	If an active homepage is set as a tool that is deactivated, navigating to the homepage causes a Not Authorized error.
Homepages	39329	Thumbnail images for shared custom widgets that use animated gif's only display at the organization level.
Homepages	42350	If you share an org level widget that contains QuickLinks with other org units, the links are broken in the child org units.
Homepages	50842	The unread messages count uses your org role to check for unread messages at the course level. If course discussion messages are restricted by group/section (and you are not enrolled in all groups/sections) your results will be inaccurate.
HTML Editor	32388	If a file is originally encoded as Western European, when you import it and save it using the HTML Editor, it changes the file to UTF-8 and this causes some characters to display incorrectly in Firefox 1.5 or 2.0.
HTML Editor	45490	If you insert a course file that is buried in several levels of files, the HTML Editor does not read the file path correctly and produces an error.
HTML Editor	47785	The HTML Editor does not interpret MS characters correctly. It replaces them with squares.
HTML Editor	57801	When you select the LaTeX format in the Equation Editor and use the new line symbol <code>\\</code> , the editor does not render it correctly. Workaround: Use the \$ symbol instead.
HTML Editor	60694	For users on a Mac who access the Equation Editor with Firefox version 3.5, the menus that open from icons in the toolbar appear empty. Workaround: This issue does not occur for users who access the Equation Editor through Safari 4.
HTML Editor	64612	In Internet Explorer, if you delete a character in the middle of a word and perform a spell check, the HTML editor treats the word as two words.
HTML Editor	68239	Some LaTeX commands and graphic equations cannot be loaded in the Chrome browser, such as <code>"\left"</code> and <code>"\right"</code> commands. They are in our supported commands list but the equation is blank if it contains these commands.
Intelligent Agents	52311	If an Agent is scheduled to run daily/weekly/monthly/yearly at the value set in <code>d2l.Tools.IntelligentAgents.PreferredRunHour</code> and an exception is caught and thrown for whatever reason, the <code>nextRunDate</code> is never set and the service continues to send emails for the next hour.
Learning Repository	9210	Publishing files with names containing <code>"#"</code> and <code>"%"</code> characters to Learning Repository will not be successfully published. Users cannot view these objects after publishing.
Learning Repository	38487	If you create a course file using the HTML Editor that contains a QuickLink to an external learning object, the action is not stored in the event log for the object.
Learning	62633	File system limits the number of learning objects that can be stored to

Repository	65,533.	
Learning Repository	63792	Learning Repository metadata search does not support searching the Technical.Format or Annotation.Entity fields.
Learning Repository	65769	Images embedded in quiz questions are not included in the Learning Object when a quiz is published to the Learning Repository.
Learning Repository	67487	If a repository name contains 14 or more characters with no space separating any of the characters, searches using IE 7 will fail to load the results.
Learning Repository	68048	Partial term searches do not return results for the full term. For example, searching for "ents" will not find an item with the title "Parents".
LiveRoom	26347	If you don't specify a directory to upload the file to when creating new file resource you get an error message saying you don't have permission to upload, the error message should instruct you to highlight the folder you want to add the file to before uploading. Workaround: Highlight the folder you want to add the file to before uploading the resource.
LiveRoom	40535	You cannot create a QuickLink Resource in a personal LiveRoom. Previously reported as issue 40562.
LiveRoom	40791	The Member Summary page does not display member information for Chat and canvas general rooms.
LiveRoom	40798	When a moderator updates the Browse Type for a session it is not always reflected in participant or guest views.
LiveRoom	50277	Mac OS X users with OS version 10.4 won't be able to use LiveRoom if they upgrade their Java runtime version to 1.5.0_16, due to a bug with Java. Workaround: Site administrators should contact Desire2Learn Support to help users resolve this issue due to the complexity of the workaround.
Locker	54896	A 500 error occurs when creating or moving a subfolder when the parent folder was deleted from another browser window.
Metadata	48677	If users edit a topic's metadata to add new records to the taxon path and later switch views and add taxon paths again and publish the topic to an LOR it can change the arrangement of the metadata items with different schemas.
Metadata	51979	When you have set Canadian French as the default language for the system, and edit an object's metadata, the drop-down menus in the Langue column still contain English values.
Metadata	52243	When users clear metadata for an object, language drop-down menus for fields that had data become locked in the language they were set for when the users cleared the data.
Navigation	61194	Custom links pointing to external URLs can open without a navbar if the target web site purposely removes frames for security reasons.
News	43310	JavaScript doesn't work in News postings using the HTML Editor. The posting shows the code instead. Workaround: Create a custom widget and place the JavaScript in that widget, or save the JavaScript in Notepad and import the file to the Learning Environment.
Personal Profile	55034	As of Learning Environment 8.4.0, the Personal Profile tool crops images so they are square rather than resizing them.
Personal Profile	57922	If you don't include the Picture form element on the User Profile form element in the DOME, then users receive an error when they attempt to save their profile.

Picture Library	55038	As of Learning Environment 8.4.0, the Picture Library crops images so they are square rather than resizing them.
Platform	38906	Text areas in presentations do not always resize properly when you use your browser's zoom functionality.
Platform	43398	Inline help pop-ups do not have title attributes.
Platform	44162	During publication of a learning object, if users preview an HTML file in Internet Explorer, the preview does not open a new window or tab, but opens in the same window and users cannot go back to the previous page.
Platform	44886	If the organization's courses (and course templates) are descendents of the Org and not under Departments, you will not be able to see any data in User Progress for users who are enrolled in these courses.
Platform	47148	If a file has an invalid character in the file extension (for example "file.?jpg), attempting to access the file causes a 500 error.
Platform	48691	If a user who does not have permission to create private tags tries to add a private tag to a portfolio item they do not receive any feedback explaining why their tag was not added.
Platform	49675	If you try and add hundreds of org units to a form at the same time, you get a "Warning: unresponsive script" error.
Platform	54921	Changing the number of search results displayed using the per page drop-down causes an immediate screen refresh, which is an issue for users accessing Learning Environment with assistive technology.
Platform	62170	There is a potential client-browser performance problem when you view large numbers of items in tools that use on-demand loading of items based on scrolling, such as Manage Files and Manage Dates. The severity of the problem and the number of objects at which it occurs depends on the browser and its ability to process JavaScript efficiently.
Platform	65358	In version 3.1 of the iPhone/iPod Touch operating system, when you view the tools menu drop-down, or the course selection drop-down, any HTML 5 videos currently playing in the window appear in front of the menu. Workaround: Updating to iOS version 4 or later fixes this issue.
Platform	71394	In the Desire2Learn Mobile Web view of the system, if the course search returns more than one page of results, the "load more" link loads all the courses.
Preferences	49765	The Pager tool shows users as online when they have their preferences set to "Always appear offline."
Question Library	53463	If you create a significant figures (x10) question to square ($\{r\}^2$) a number with a very large exponent, it does not calculate the correct answer. Workaround: Change the question to multiply the number by itself ($\{r\}*\{r\}$), which calculates the correct answer.
Quizzes	43210	Using regular expressions in short answer and multiple-short answer questions and clicking Check Answers can sometimes cause the error "Wrong format for a regular expression" even though the format is correct.
Quizzes	46704	Checklist release conditions are not verified for quizzes that are shared from the org level. Users that appear to satisfy the release conditions will still not be able to see the quiz until all Checklist conditions are removed.
Quizzes	46961	If you export quiz grades, the report includes attempts from all users, even if they are in sections or groups that you don't have access to.
Quizzes	49670	If the setting "Allow attempt to be set as graded immediately upon

completion" is enabled, some quiz attempts are not auto-graded if a user completes and submits a quiz attempt and then immediately closes their browser or navigates to a new page. The occurrence of this is inconsistent and largely depends on the connection speed of the user and how fast they navigate or close down their browser after submitting a quiz.

Quizzes	50716	Images in the answer fields for quizzes that are shared from a parent org unit do not display.
Quizzes	52643	If a quiz has no submission view any new views that you add are all treated as a default view.
Quizzes	52854	If users access the Question Library and have the View actions in Popup checkbox selected for Display Options then when they click Preview and Go Back there are additional buttons available on the Edit Question popup. These are Save and Copy and Save and New. This might cause confusion for some users but does not produce an error.
Quizzes	52933	If you grade a quiz and the points awarded to the user contains decimals, it can cause the Final Score to contain decimals (e.g., 169.98/220). If you recalculate the final score the system adds 12 extra decimal places (e.g., 169.98000000000002/220). If you Save before removing the extra decimals, you receive the following error message, "Final Score cannot have more than 6 characters."
Quizzes	54442	If you export grades from the Quizzes tool, the export CSV file contains grades for all users in the org unit regardless of any view filters.
Quizzes	56008	If you try to generate a CSV report file from a quiz and users that attempted the quiz had a NULL orgdefinedid, then you receive an error and the CSV is not generated.
Quizzes	57800	When users who were auto-enrolled into sections view the quiz statistics for a quiz, the system does not display any attempt results.
Quizzes	57991	Multiple short answer questions that use the same answer for multiple fields are graded incorrectly. The first response is marked correctly, but subsequent responses in the same question are marked incorrect with the message "This answer was used in another blank". Workaround: Use Fill in the Blank questions where the order of unique responses is important.
Quizzes	59583	If users without permission to see the Grades tool modify a quiz associated with a grade item, that grade item association breaks when they save the modified quiz. Workaround: Add the permission See the grades tool.
Quizzes	61097	When Respondus Lockdown Browser is used for a quiz, the session timeout reminder pop-up is blocked and not displayed to the user. If a user stays on the same page of a quiz without saving for a period longer than the session timeout, their session will expire and they will no longer be able to save their responses or complete their submission. Workaround: Quiz authors can display questions across multiple pages, forcing users to save questions and navigate between pages to keep their session alive. Users who regularly save their responses as recommended are not impacted as saving responses keeps the session active.
Release Conditions	39717	Release conditions are not reevaluated when a condition status changes. For example, if a Content topic has a release condition based on enrollment in an org unit, users who meet the enrollment requirement at any time can see the topic regardless of their current enrollment.
Reporting	54542	If your Desire2Learn instance has two or more organizations on it, and two or more organizations create a report category with the same name, the

category only appears in the Category drop-down in the first organization to create the category.

Reporting	56615	When you run a report to check login data, users are duplicated many times in the report.
SCORM	31777	If a user clicks a topic in the content map, or Choose an Activity pop-up in a SCORM-2004 course that allows users to move forward only through topics then that user receives an error.
SCORM	31945	For SCORM-2004 packages, the Choose an Activity pop-up might display topics from the parent module that it shouldn't.
SCORM	32887	Some outstanding issues with SCORM compliance.
SCORM	33310	Some outstanding issues with SCORM compliance.
SCORM	33328	Some outstanding issues with SCORM compliance.
SCORM	41436	If you import a SCORM course package, go to Content, click View Content, preview a SCO topic, and then click a module name in the Content map, a 500 error occurs.
SCORM	41463	If you import a SCORM course package, go to Content, click View Content, preview a SCO topic, and then click a module name in the Content map, a 500 error occurs.
Self Registration	39909	Attempting to import a user in Self Registration causes an error. Workaround: you can import the file through the Classlist tool instead.
Self Registration	44645	If a user fills out a registration form that has custom fields, and you then remove any of the custom fields and generate a report, the text that was inputted by the user is gone and replaced by a numerical value.
Self Registration	46238	If the option Approve Enrollments is off but the DOME variable HasCBERegistration is enabled, then users that self-register are not auto-approved.
Self Registration	47260	Creating a user in Self Registration is inconsistent with the process of creating a user in User Management.
Self Registration	47293	While adding prerequisites or adding excluded enrollments on the Registration Restrictions page, doing a blank search causes a 500 error.
Survey	46449	Editing a multi-select question that is part of an active survey alters the attempts statistics for the question.
Survey	49624	If you import a survey that has a Likert question, any HTML in the question is not recognized and the tags appear in the text.
User Management	11754	Users with permission to delete discussion messages can still delete them when they use the role switch feature to a role that does not have the permission.
User Management	20515	Attempting to create a cascading role in an org unit with many child org units can cause a time out error.
User Management	46038	When you unenroll users from a course, those users are not removed from any groups or sections that are children of that course. Workaround: Unenroll users manually from the groups and sections.
User Management	49048	With Internet Explorer 7, if you use the role switch widget in a course that hasn't started yet, the permissions for the role you are switching to are not properly enforced and some views display according to your own role's permissions.
User Management	55115	If you view a content topic in a new window while using the Role Switch functionality, your role reverts back to your original role.

User Progress	37753	If you access a Content topic from User Progress, the statistics are not updated in the Content Summary and Content Details sections.
User Progress	45716	If a user completes a Checklist item before the due date, the Checklist Summary still counts the item as overdue when the due date passes. If an item is completed it should not be counted as overdue.
User Progress	48601	If you view User Progress in one course and then enter a different course and click the "View my progress" link in the My Settings widget, the User Progress page for the previous course displays instead of the active course.
User Progress	50094	If users have permission to see user progress for all courses, then they can view their progress in courses that they are enrolled in but haven't started yet.
User Progress	50248	Users attempting to view Grades progress receive 500 errors if the associated grade item is in a category that has "Display class average to users" disabled, is part of a weighted grading system, and "Points grade" is the only selection in the submission view display options.
User Progress	61085	The User Progress summary table for Content does not include activity for content topics that are no longer visible to the user.