# **Guidelines for Automobile Loss Notice:**

# **Automobile Loss Notice**

# ACORD 2 (2002/01)

Use the ACORD Automobile Loss Notice (ACORD 2) for the reporting of both commercial and personal lines automobile losses.

#### **IDENTIFICATION SECTION**

**Date** Month/day/year on which the form is completed.

Phone (A/C, No, Ext) Producer's telephone number.

FAX Producer's fax number.

**Producer** Producer's name and address.

# Code

Identification code assigned to your agency or brokerage firm by the insurance company receiving this form.

#### Subcode

If your agency uses a sub-code identification system with the company, enter the appropriate code.

# Agency Customer ID

Customer's identification number assigned by the agency.

#### Company

Name of the applicable insurance company and its' NAIC code. Do not use group names, use the actual name of the company within the group to which you are sending the loss notice.

#### **Miscellaneous Info**

Use this field to list site and location codes for large accounts. It may also be used to enter the claim number on a phone-in report.

# **Policy Number**

Number assigned by the insurance company for the policy.

# Policy Type

Provide the type of policy issued to the insured. E. g., personal auto, truckers, garage liability.

# **Reference Number**

Insured's claim number or other reference number to identify this notice.

# CAT #

If a catastrophe number has been assigned by the Property Claim Service or other industry organization, enter it here. This is the number assigned to the event that caused the loss being described.

# **Effective Date**

Date on which the terms and conditions of the policy commenced.

# **Expiration Date**

Date on which the terms and conditions of the policy will or have expire(d).

# Date of Accident and Time

Enter the date and approximate time the loss occurred. The appropriate A.M. or P.M. box should be checked (e.g, 01/11/94 - 12:15 A.M.).

# **Previously Reported**

Indicate if this is the first report on the loss that has been given to the company, whether written or by telephone. If not, list in the remarks section when other report(s) have been made.

# **INSURED**

# Name & Address

Name, mailing address and social security number (or Federal Employer Identification Number (FEIN) if applicable,) of the insured as found on the declarations page of the policy.

# **Residence Phone (A/C, No)**

For an individual, the home telephone number, including area code, at which the insured may be reached.

# **Business Phone (A/C, No, Ext)**

Business telephone number, including area code and extension, of the insured.

# CONTACT

# **Contact Insured**

If the individual to contact is the same as the insured, check this box and leave blank the areas for contact name, address and phone numbers.

# Name and Address

Name and address of the individual who is to be contacted as a representative of the insured on all subsequent business relating to this incident. No entry is necessary if the "Contact Insured" option is checked.

# **Residence Phone**

Enter the home phone number including area code of the contact named above. If it is the insured, leave this field blank.

# **Business Phone**

Enter the business telephone number, including area code and extension of the contact. If it is the insured, leave this field blank.

# Where to Contact

Indicate where this person should be contacted (e.g., home, office, hospital).

# When

Indicate the best time of the day to contact this individual (e.g., evenings, days, noon to 3:00 P.M.).

# LOSS

# Location of Accident (Include city and state)

Indicate street or intersection, mile marker, or a description (e.g., On Route 83 five miles north of the Smallville intersection with Route 59).

# **Authority Contacted**

Enter the name of the police department or other authority to which the accident was reported, including any precinct or station number, if available.

# Report #

If a case or file number has been assigned, be sure to include that number as well. Usually the report number is the number of the vehicle incident report filed by the police after an automobile accident.

# Violations/Citations

Provide the type of violation/citation and identify the driver who received the citation using driver number.

# **Description of Accident**

Explain how the accident occurred.

# **POLICY INFORMATION**

Use this section to list the policy limits and deductibles for the insured as shown on the declarations page.

# **Bodily Injury (Per Person)**

Used for split limit policies. Enter the Bodily Injury Per Person Limit.

# **Bodily Injury (Per Accident)**

Used for split limit policies. Enter the Bodily Injury Per Accident Limit.

# **Property Damage**

Used for split limit policies. Enter the Property Damage Per Accident limit.

# Single Limit

For combined single limit policies, enter the liability limit in this field.

#### **Medical Payment**

Indicate the limit (if any) provided for Medical Payments.

# OTC Ded.

Other Than Collision (OTC) Deductible. If physical damage coverage other than collision is provided, enter the deductible amount. If there is no deductible, enter ACV (Actual Cash Value) or other basis. If no coverage is provided, enter N/A.

# **Other Coverage & Deductibles**

Describe any additional coverages and deductibles provided on the policy (e.g., No-Fault, Towing, Full Coverage Glass).

# Loss Payee

Enter the name of any Loss Payee for the auto involved in the loss. If none, enter N/A.

# **Collision Ded.**

Collision Deductible. If Collision coverage is provided, enter the deductible amount. If no coverage is provided, enter N/A.

#### **Umbrella/Excess**

Indicate if such a policy is in force by checking the appropriate box. Also list the carrier. Enter the umbrella or excess policy limits. Indicate if limits apply on a "per claim" or "per occurrence" basis. Also show the applicable self insured retention or deductible.

# **INSURED VEHICLE**

Use this section to describe the insured's vehicle and the driver involved in the loss. Information entered should correlate to the insured's declarations page whenever possible.

# Veh. No.

Vehicle Number. Indicate the number assigned to the vehicle as it appears on the policy declarations page.

**Year** Model year of the vehicle.

**Make** Vehicle's manufacturer (e.g., Buick).

**Model** Manufacturer's model name (e.g., Regal).

**Body Type** Vehicle's body type (e.g., two-door sedan).

**V.I.N.** Enter the full Vehicle Identification Number.

Plate No.

Indicate the license plate number.

**State** State of issuance for the license plate.

# **Owner's Name & Address**

Enter the name and address of the owner of the vehicle. If it is the insured, enter "insured."

**Residence Phone** Enter the vehicle owner's telephone number with the area code.

**Business Phone (A/C, No, Ext)** Enter the vehicle owner's business phone number with area code and extension.

# Driver's Name & Address

If this is the owner, check the available box. Otherwise, provide the driver's name and address.

#### **Residence Phone**

Enter the driver's home telephone number with area code.

#### **Business Phone**

Enter the driver's business telephone number, including area code and extension.

#### **Relation to Insured**

Indicate the relationship between the driver and the insured (e.g., Insured, wife, child).

**Date of Birth** Indicate the driver's birth date.

# **Driver's License Number**

Enter the driver's license number.

#### State

State of issuance of the driver's license.

#### **Purpose of Use**

Enter a short description of the purpose of the trip during which the accident occurred (e.g., trip to store or commuting to work).

#### **Used With Permission?**

Indicate if the vehicle was used with the permission of the owner by placing an "X" in the appropriate box. Explain a "no" response in the Remarks section of the form.

# **Describe Damage**

Describe any damage to the insured's vehicle (e.g., right front fender crushed).

# **Estimate Amount**

If known, give an estimate for the cost of repairing the vehicle.

# Where Can Vehicle Be Seen?

Indicate where the adjuster can inspect the vehicle. If other than at the insured's address, include the address.

# When

Indicate the time period the vehicle is available for inspection.

# Other Insurance On Vehicle

Provide the company name and policy number on any other applicable insurance. Enter "N/A" if none.

# PROPERTY DAMAGED

Use this section to describe any property other than the insured vehicle (buildings, other vehicles) damaged in relation to this loss. Check the appropriate box to indicate whether or not the damaged property is a vehicle.

# **Describe Property**

Give a brief description of the type of property damaged, such as home or fence. If a vehicle, list the year, make, model and plate number.

#### **Other Veh./Prop. Ins?**

Indicate if the damaged property (or vehicle) is insured or not.

#### **Company or Agency Name**

Enter the name of the insurance company or agency covering this property (or vehicle).

#### **Policy #**

Enter the policy number for this property (or vehicle).

#### **Owner's Name & Address**

Enter the name and address of the owner of the property (or vehicle).

#### **Residence Phone**

Enter the home phone number, including area code, of the property owner.

# **Business Phone**

Enter the business telephone number, including the area code and extension, of the property owner.

#### **Other Driver's Name & Address**

If the property damaged is another vehicle, enter the name and address of the driver of the other vehicle. Check the box if it is the same as the owner's name and address.

#### **Residence Phone**

Enter the home telephone number of the driver, including area code.

#### **Business Phone**

Enter the business telephone number of the driver, including area code and extension.

#### **Describe Damage**

Describe the extent of the property damaged (e.g., porch pillar broken, right front fender crushed).

#### **Estimate Amount**

If known, give an estimate of the cost of repair.

# Where Can Damage Be Seen?

Indicate where the damaged property is located, including address, so that an adjuster can inspect it.

# INJURED

Use this section to collect information on all injured parties.

# Name & Address

Enter the name(s) and address(es) of any people injured in the accident.

# Phone

Enter the home telephone number, including area code of any injured party.

# PED

Indicate if the injured party was a pedestrian by an "X" in this box.

# Ins. Veh.

Indicate if the injured party was in the insured's vehicle by an "X" in this box.

# Other Veh.

Indicate if the injured party was in a vehicle other than the insured's by an "X" in this box.

# Age

Enter the age of the injured party.

# **Extent of Injury**

Briefly describe the injury to the injured party (e.g., broken left leg).

# WITNESSES OR PASSENGERS

Use this section to describe any additional parties involved in or witnessing the accident.

# Name & Address

Enter the name(s) and address(es) of any witnesses or uninjured passengers.

# Phone

Enter the home telephone number, including area code, of any witness or passenger.

# Ins. Veh.

Indicate if the witness or passenger was in the insured's vehicle by an "X' in this box.

# Other Veh.

Indicate if the witness or passenger was in a vehicle other than the insured's by an "X" in this box.

# Other

Describe any other witnesses. If they were not in the insured's vehicle or other involved vehicle, include the location from which they witnessed the incident.

# Remarks

List any other additional information that will assist in properly reporting and settling this claim. Include the adjuster's name if known.

# **Reported By**

Indicate the name of the individual who reported the loss.

# **Reported To**

Indicate the name of the individual within the agency or company to whom this loss was reported.

# Signatures of Producer and Insured

This form should be signed by the producer and the insured.