

## What will the programme look like?

Each health provider will continue to provide their service (and do their own pre-calls, recalls and checks). The child health coordination service can work alongside the provider as required.

Our overall aim is to have every Waikato child between birth and six years enrolled.

Enrolment with the child health coordination service is automatic, similar to the national immunisation register with an opt off option available.

### Proudly brought to you by:

Ministry of Health

National Health IT Board

Midlands Health Network

Waikato DHB

Lakes DHB

Tairāwhiti DHB

Taranaki DHB



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INTRODUCING

## The Waikato Child Health Coordination Service...

The logo for the Child Health Coordination Service (chcs). The letters 'chcs' are written in a white, lowercase, cursive font inside a purple speech bubble. A small 'TM' trademark symbol is located to the upper right of the bubble. Below the bubble, the text 'Child Health Coordination Service' is written in a white, sans-serif font.

Child Health Coordination Service


Information for  
health providers

[itsmyhealth.co.nz/chcs](http://itsmyhealth.co.nz/chcs)

**The Ministry of Health, National Health IT Board, Midlands Health Network, and the Lakes, Tairāwhiti, Taranaki and Waikato DHBs have joined together to fund the Waikato 0-6 years old proof of concept programme. The goal is that all Waikato children have access to health providers, receive their health checks on time and that no child misses out.**

The programme has been carefully designed to track a child's health milestones from birth until they turn six years old. It is made up of:

 **A telephone-based coordination service located in Hamilton**

 **A website that will give each health provider involved in a child's care a shared view of a child's milestone achievements, accessed via a login (information held relates to milestone achievement, not clinical information)**

Together, the child health coordination service will help you to achieve the best health outcomes for the children in your care.

## What's changing?

### For children

This is about us all working together to make a positive difference to a child's health and wellbeing. All children/ tamariki will be supported to receive proactive care and achieve their key health milestone checks on time.



### For parents and caregivers

- We are providing a service to support parents and caregivers to access their child's health milestone checks
- In the future we plan to provide parents with their own 'view' of their child's health milestone journey.



### For you

**The child health coordination service is designed to support you in the best way possible with:**

- An easy one step nomination form completed soon after birth for all health milestone providers, allowing early notification to your service with the ability for each service to plan ahead
- The ability to enrol children 'new' to the area with the child health coordination service via after hours, emergency departments and hospitals
- The ability to e-refer and to track referrals through to completion
- A shared view of a child's health milestone achievements and the providers involved
- Help to locate and reconnect a child lost to your service
- A service that actively help parents/caregivers you are working with to find all their health milestone providers.



## When will this happen?

The Waikato Programme will be launched in **2014** and will run in the Waikato for the duration of 2014/2015. After this it will be rolled out to the Midland DHB region with a longer term goal of becoming a national programme.

## Next steps and how you can help:

To make sure you are ready when the programme is rolled out in your area, here's what we need you to do:

- ✓ Make sure all your staff and teams know about the child health coordination service
- ✓ Think about which staff or team members will need training to use the child health coordination service before the launch date
- ✓ Nominate someone in your team to be the 'go to person' for up to date information, training, and to help get ready for the launch
- ✓ Let us know who your key contact people are so we can keep you and your team up to date