



2016 UPS® RATE and SERVICE GUIDE

Retail Rates

*For Customers Located
in Alaska and Hawaii*

Updated January 6, 2016



[ups.com](https://www.ups.com)[®]

1.800.PICK.UPS[®]

Essential Contacts

Support

UPS Customer Service

ups.com®

1-800-PICK-UPS®

1-800-877-1548 En Español

1-800-782-7892 International

1-800-811-1648 Billing

1-800-833-0056 Hearing Impaired – TTY/TDD

customer.service@ups.com

Zone Charts

View or download at ups.com/rates

WorldShip® Technical Support

ups.com/worldshipsupport

1-888-553-1118

UPS Package Design and Test Lab

1-877-877-7229

UPS CampusShip® Support

Help Desk: 1-877-289-6418 (United States)

Eform: ups.com/eform

Help Desk Listing for other Countries:

campusship.ups.com/techsupport

Freight Services

UPS offers LTL options for shipments over 150 pounds. For more information on this service, go to page [3](#).

UPS Freight® – LTL

ltl.upsfreight.com

1-800-333-7400 (LTL)

UPS Solutions

Visit ups.com/solutions to view the full portfolio of UPS services.

The UPS Store®

theupsstore.com

1-858-455-8800

UPS Mail Innovations®

upsmailinnovations.com

1-800-500-2224

UPS Capital®

upscapital.com

1-877-263-8772

UPS Supply Chain Solutions®

ups-scs.com

1-800-742-5727

In this *UPS Rate and Service Guide*, you will find the 2016 UPS Package Retail Rates for Alaska and Hawaii, effective December 28, 2015 (unless otherwise noted). You will also find service and rate information for UPS freight services including Less-Than-Truckload. The most current version of this guide can be downloaded at ups.com/rates. For additional information, please visit ups.com®.

Choosing a Service	Alaska/Hawaii
UPS® Services	3
Service Restrictions	4
Preparing a Shipment	Alaska/Hawaii
Determine the Weight and Size	6
Determining the Rate	Alaska/Hawaii
Determine the Rate	8
Domestic	10
Determine the Zone	10
UPS Next Day Air® Early	12
UPS Next Day Air®	14
UPS Next Day Air Saver®	16
UPS 2nd Day Air A.M.®	18
UPS 2nd Day Air®	20
UPS® Ground	22
UPS® Ground (Intra-Alaska)	26
UPS® Ground (Intra-Oahu)	44
Determining the Rate <i>(continued)</i>	Alaska/Hawaii
Determine the Zone	46
Export	47
Worldwide Zone Chart	47
Canada Zone Chart	51
Shipment Pricing	54
UPS Worldwide Express Plus®	55
UPS Worldwide Express®	55
UPS Worldwide Saver®	58
UPS Worldwide Expedited®	61
Value-Added Services	64
Package	66
UPS Returns®	70
UPS Freight® LTL (Less-Than-Truckload)	73
Other Charges	65
Package	71
UPS Freight LTL (Less-Than-Truckload)	74
UPS Tariff/Terms and Conditions of Service – United States	
Table of Contents for UPS Tariff/Terms and Conditions of Service – United States	75
UPS Tariff/Terms and Conditions of Service – United States	77
Index	106

2016 Updates

Updates to this guide are as follows:

January 2	<ul style="list-style-type: none">■ Third Party Billing Service Service description has been updated. page 69
January 6	<ul style="list-style-type: none">■ Third Party Billing Service Service description has been updated. page 69■ UPS® Tariff/Terms and Conditions of Service – United States The UPS Tariff/Terms and Conditions of Service – United States have been updated. page 75

UPS® Services

United States Only – Package

	1 Day	2 Days	Day Definite	Alaska Page	Hawaii Page
Package – Domestic					
UPS Next Day Air® Early	•			12	30
UPS Next Day Air®	•			14	32
UPS Next Day Air Saver®	•			16	34
UPS 2nd Day Air A.M.®		•		18	36
UPS 2nd Day Air®		•		20	38
UPS® Ground			•	22	40
UPS® Ground – Intra-Alaska			•	26	N/A
UPS® Ground – Intra-Oahu			•	N/A	44



	2-4 Days	3 Days	Page
Package and Freight – Export			
UPS Worldwide Express Plus®	•		55
UPS Worldwide Express®	•		55
UPS Worldwide Saver®	•		58
UPS Worldwide Expedited®		•	61

Notes:

- Some shipments to and from certain locations may require additional time in transit. For guarantee details, service availability and time commitments, visit [ups.com](https://www.ups.com)® or call 1-800-PICK-UPS® for package and [ups-scs.com/terms](https://www.ups.com/scs/terms) or 1-800-443-6379 for air freight.
- Visit compass.ups.com/ups-holiday-calendar for time in transit changes effective during the holiday season.

UPS Freight® LTL (Less-Than-Truckload)

Contact 1-800-333-7400 for all your UPS Freight LTL needs.

Service	Delivered By	Destinations	Other Information
UPS FREIGHT® LTL (LESS-THAN-TRUCKLOAD)			
LTL	– End of scheduled business day	– All 50 states, Canada, Mexico, Puerto Rico, U.S. Virgin Islands and Guam – Intrastate service is not available in Alaska and Hawaii	– Regional, interregional and long-haul LTL services – More than 45,000 one- and two-day lanes nationwide
LTL Urgent	– Guaranteed capabilities for shipments that require faster delivery than standard LTL service or specific time-definite delivery	– All 50 states, Canada, Mexico, Puerto Rico, U.S. Virgin Islands and Guam	– Customized solutions for unique LTL transportation needs – Call 1-800-644-0900 for rates and to schedule service
ADDITIONAL UPS FREIGHT SERVICES			
Trade Show Services	Our Trade Show specialists help you select package and freight shipping solutions for your exhibit and supporting materials to and from the show: – Advance warehousing, round-the-clock tracking and on-time performance guarantee* provide peace of mind for your trade show shipping – On-site UPS Trade Show representatives to assist with return shipping needs – Customs Brokerage and air freight services available when exhibiting internationally – Call 800-988-9889 to speak to a trade show specialist about your show		

*For inbound trade show shipments only.

Notes:

- Available at select locations of The UPS Store® or UPS Customer Centers.
- UPS Freight Services are governed by Rules and Charges Tariffs for Less-Than-Truckload transportation. For full details and updates, refer to [upsfreight.com/tariff](https://www.upsfreight.com/tariff).

Domestic and Export Service Restrictions

PACKAGE

Prohibited and Restricted Goods

Alcoholic Beverages

Packages containing alcoholic beverages (beer, wine or spirits) are accepted for transportation only on a contractual basis. Shippers must be licensed and authorized under applicable law to ship alcoholic beverages. UPS does not accept packages containing beer or spirits for delivery to consumers. Alcoholic beverages are accepted for transportation only to certain states. To receive service for packages containing alcoholic beverages, the shipper must enter into, and agree to, the provisions set forth in the approved UPS agreement for the transportation of alcoholic beverages shipments. Except for UPS Delivery Intercept® requests, requests to deliver to an alternate address shipments containing alcoholic beverages are not available.

Maximum Size

The maximum size per domestic, export or import package is 165 inches in length and girth [(2 x width) + (2 x height)] combined. For irregularly shaped packages, refer to page 7 for instructions.

Maximum Declared Values

Shippers are prohibited from shipping, and UPS does not accept for transportation, packages having a value of more than \$50,000.00 except for a package eligible for the Enhanced Maximum Declared Value of \$70,000.00 per package, as set forth in the "UPS Tariff/Terms and Conditions of Service – United States" beginning on page 75. A package is eligible only if it is a domestic UPS Next Day Air® delivery service shipment, is tendered pursuant to shipper's scheduled pickup service, is processed for shipment using a UPS Shipping System (declarations of value on paper source documents are not eligible), and does not contain hazardous materials or a perishable commodity. Additionally, more restrictive value limits apply for certain packages.

Refer to the "UPS Tariff/Terms and Conditions of Service – United States" beginning on page 75 for more information on maximum allowable values and liability limitations.

Maximum Weight

For domestic package shipments, the maximum actual weight per package is 150 pounds. For international shipments, the maximum weight of a package may vary by destination or origin. Call the UPS International Customer Service Center at 1-800-782-7892 for more information.

Restricted and Prohibited Articles (Export)

It is the shipper's responsibility to comply with current government regulations or laws applicable in each country.

Shipments are subject to inspection and possible delay by customs officials or representatives of other government agencies. Certain countries have additional prohibited or restricted articles. For more information, call the UPS International Customer Service Center at 1-800-782-7892.

The following items are restricted for international shipping. They may be shipped into the U.S., and to countries outside the U.S., only where service is allowed on a contractual basis:

- Alcoholic beverages
- Animal products, non-domesticated (e.g., mother of pearl inlay, snakeskin watch bands)
- Articles of high/unusual value
- Biological substances, Category B and exempt human or animal specimens
- Dangerous goods
- Electronic cigarettes
- Firearms and weapons (including inert and explosive replicas)
- Furs
- Gold or other precious metals
- Live animals*
- Perishables
- Personal effects**
- Plants
- Seeds
- Tobacco

Notes:

- UPS Freight® Services are governed by Rules and Charges Tariffs for Less-Than-Truckload transportation. For full details and updates, refer to upsfreight.com/tariff.
- For additional service restrictions, refer to the "UPS Tariff/Terms and Conditions of Service – United States" beginning on page 75.

*Select live animals may be shipped only pursuant to the restrictions and conditions set forth at ups.com/animals.

**Limited shipping of personal effects is available at The UPS Store® and any UPS Customer Center.

C.O.D.

Collect on Delivery (C.O.D.) service is not available for international services. C.O.D. service is also not available when using a UPS® Ground shipping document.

Firearms, Ammunition and Weapons

Firearms, ammunition and weapons (including inert and replica explosive weapons) will be accepted for transportation only according to the "UPS Tariff/Terms and Conditions of Service – United States" beginning on page 75.

Jewelry

International jewelry shipments are subject to maximum value restrictions that vary by destination as set forth at ups.com/jewelry.

Maximum Length

The maximum length per domestic export package is 108 inches.

Domestic and Export Service Restrictions

PACKAGE

Prohibited and Restricted Goods (continued)

The following items are not accepted for transportation by UPS into the U.S. or to countries outside the U.S.:

- Ammunition (except as expressly provided in the "UPS Tariff/Terms and Conditions of Service – United States" beginning on page 75)
- Bank bills, notes or currency (other than coin)
- Corpses, cremated or disinterred remains
- Fireworks
- Hazardous waste
- Industrial diamonds
- Ivory
- Marijuana, including marijuana intended for medicinal use
- Postage stamps
- Shark fins
- Shipments prohibited by law

Tobacco

Shipments containing tobacco or tobacco products, as those terms are variously defined under applicable state law ("Tobacco Product Shipments"), are accepted for transportation only from shippers who are licensed and authorized to ship tobacco and tobacco products pursuant to applicable laws. Tobacco Product Shipments shipped

to a consumer will only be accepted for transportation as a contractual service. However, because UPS prohibits shipments of cigarettes to consumers under any circumstances, UPS does not offer a contractual service for the delivery of cigarettes to consumers. To receive service for Tobacco Product Shipments shipped to a consumer, the shipper must sign and agree to the provisions set forth in an approved UPS agreement for the transportation of tobacco products. For all other service for Tobacco Product Shipments, the consignee must be licensed and authorized to receive tobacco or tobacco products pursuant to all applicable federal, state, provincial or local laws or regulations and the shipment must conform to the terms, conditions, restrictions and prohibitions set forth at [ups.com/tobacco](https://www.ups.com/tobacco) at the time of shipping. It is the responsibility of the shipper to ensure that a shipment tendered to UPS, including a Tobacco Product Shipment, does not violate any federal, state, provincial or local laws or regulations applicable to the shipment. All shipments, including shipments containing tobacco products, will be accepted for transportation only according to the "UPS Tariff/

Terms and Conditions of Service – United States" beginning on page 75.

Tobacco products may not be shipped from a UPS Drop Box, UPS Customer Center, UPS Alliance Locations (Office Depot® and Staples®), locations of The UPS Store®, any UPS Authorized Shipping Outlet or UPS Access Point™ location. Please call 1-800-PICK-UPS® for more information.

UPS Returns®

UPS Returns Services are not provided via UPS Next Day Air Saver® or UPS 2nd Day Air A.M.® Hazardous Materials or Dangerous Goods packages, pallets requiring shipping papers and packages containing firearms cannot be retrieved via UPS Returns Services. Biological substances and dry ice can be retrieved via UPS Returns Services. No other restricted or prohibited articles may be retrieved with UPS Returns Services. Refer to page 88 for value limits on UPS Returns Services shipments. Multiple-piece shipments are not available for UPS Returns Services shipped within the 50 states and Puerto Rico.

Notes:

- UPS Freight® Services are governed by Rules and Charges Tariffs for Less-Than-Truckload transportation. For full details and updates, refer to [upsfreight.com/tariff](https://www.upsfreight.com/tariff).
- For additional service restrictions, refer to the "UPS Tariff/Terms and Conditions of Service – United States" beginning on page 75.

Determine the Weight and Size

PACKAGE

For All Domestic and International Shipments

The Determine the Weight and Size information on this page and the next page are for package shipments only.

Shipping rates are based on package weight and size (explained below and on the following page) and origin-to-destination distance (refer to pages [10](#) and [11](#) for Alaska Domestic, pages [28](#) and [29](#) for Hawaii Domestic and page [46](#) for Export).

Billable weight is the weight used to calculate the rate. For domestic and international services, the billable weight will be the greater of the dimensional weight as compared to the actual weight.

How to determine billable weight.

1. Determine actual weight.

Actual weight is the package weight rounded up to the next whole pound.

Use a scale to determine the weight of the package. Round any fraction of a pound to the next whole pound for UPS Express® Envelopes (letters) over eight ounces and all other packages.

2. Determine dimensional weight.

Dimensional weight reflects package density, which is the amount of space a package occupies in relation to its actual weight. Dimensional weight may apply to all UPS domestic and international package services.

Determine the package dimensions in inches. For each dimension, measure at the longest point, rounding each measurement to the nearest whole number (for example, 1.00 to 1.49 will be considered 1, and 1.50 to 1.99 will be considered 2).

Multiply the package length by the width by the height. The result is the cubic size in inches.

For domestic shipments:

Divide the cubic size in inches by 166 to determine dimensional weight in pounds. Increase any fraction to the next whole pound.

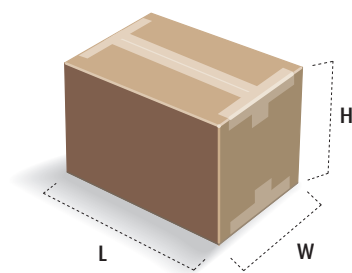
For international shipments:

For export shipments, divide the cubic size by 139 when measured in inches to determine the dimensional weight. Increase any fraction to the next whole pound.

3. Determine billable weight.

Compare the package's actual weight to its dimensional weight. The greater of the two is the billable weight and should be used to calculate the rate.

For multiple-package shipments, total the billable weight of all packages in the shipment.



Domestic

$$\left[\begin{array}{c} \text{Dimensional Weight} \\ \text{in Pounds} \end{array} \right] = \frac{L \times W \times H}{166}$$

L = Length in inches

W = Width in inches

H = Height in inches

U.S. Export

$$\left[\begin{array}{c} \text{Dimensional Weight} \\ \text{in Pounds} \end{array} \right] = \frac{L \times W \times H}{139}$$

L = Length in inches

W = Width in inches

H = Height in inches

Determine the Weight and Size

PACKAGE

For All Domestic and International Shipments (continued)

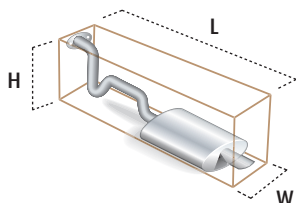
Additional Information on Determining Weight and Size.

– **Letter rates** apply for domestic and international documents, correspondence and electronic media shipments that do not exceed eight ounces sent in a UPS Express® Envelope. Domestic letters greater than eight ounces will be billed by weight (rounded up to the next whole pound). Export letters greater than eight ounces and up to two pounds will be billed at UPS Express® Pak rates. Export letters greater than two pounds will be billed by weight (rounded up to the next whole pound).

– **UPS Express Pak rates** apply for export shipments that weigh two pounds or less, do not exceed \$100.00 in customs value and UPS Express Pak is selected at the time of shipping.

– **Irregularly Shaped Packages:** If the package has a bulge or is irregularly shaped, measure the length, width and height of the package at its extreme points, which may include the bulge or irregular aspects of the package.

Treat the irregularly shaped package as if it were in a regular rectangular box. Measure the length, width and height of the package from its extreme points.



– Items Shipped in Bags:

Shape – When multiple items are shipped in a flexible container (e.g., burlap or plastic bag), the package measurements will be determined when the exterior is at rest. As this shape will differ from placement to placement, cubic size or package measurements will be made at the sole discretion of UPS.

Tails – A tail on an item shipped in a bag should be measured for the amount of space it takes up in a reasonably compressed fashion. Any tail that is created by placing an item in a bag must be compressed and taped to the body of the item.

– Packages that exceed UPS weight and size limits are not accepted for transportation. If found in the UPS system, they are subject to an Over Maximum Limits charge. Refer to page 72 for more information. For shipments over 150 pounds, refer to page 3 for UPS Freight® Less-Than-Truckload.

– A **Large Package Surcharge** may apply to domestic and international shipments.

A package is considered a “Large Package” when its length (longest side of the package) plus girth $[(2 \times \text{width}) + (2 \times \text{height})]$ combined exceeds 130 inches.

Large Packages are subject to a minimum billable weight of 90 pounds. An Additional Handling charge will not be assessed when a Large Package Surcharge is applied.

– Shippers are responsible for providing accurate and complete shipment information on the shipping document or in the automated processing system used, including service selected, number, weight and dimensions of packages. UPS reserves the right to audit any package and/or invoice to verify service selection, package dimensions or weight and applicability of any charges. As part of that audit, UPS may weigh and measure any package tendered to UPS using any method UPS deems appropriate including, but not limited to, multi-dimensional measuring devices. If any aspect of the shipment information provided by the shipper is incomplete or incorrect as determined by UPS in its sole and unlimited discretion, UPS may in its sole and unlimited discretion adjust charges at any time.

Follow the instructions on this page and the previous page to determine the billable weight for your package shipments.

Notes:

- Size limits indicated by a box manufacturer may not reflect exterior dimensions of a package, including where a package may have bulges or otherwise may not be uniform across each plane, and should not be used as a substitute for actual length, width and height measurements in determining dimensional weight.
- Improper packaging may result in the alteration of a package’s dimensions during transit which can affect the package’s dimensional weight and result in a shipping charge correction.

WorldShip®, UPS® Internet Shipping, UPS CampusShip®, UPS Ready® solutions and applications available in the UPS® Developer Kit will automatically calculate dimensional weight when you enter the package weight and dimensions.

Domestic and Export

Determine the Rate

The following information applies to the rate charts that appear on pages [12](#) to [45](#) for domestic and pages [55](#) to [63](#) for export.

Domestic and Export

- Visit [ups.com](#)® or call 1-800-PICK-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.
- Dimensional weight may apply. Refer to pages [6](#) and [7](#) for more information.
- For large or heavy packages, additional charges may apply. Refer to pages [6](#) and [7](#) for more information.
- A Heavy Package sticker is required for any package weighing more than 70 pounds.
- Rates do not include a fuel surcharge. For current fuel surcharge rates, visit [ups.com](#).

Domestic

- For each UPS Next Day Air® Early package with a weight of more than 150 pounds, multiply the weight by the price per pound and add \$30.00. For all other UPS domestic services with a weight of more than 150

pounds, multiply the weight by the price per pound.

- The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in a UPS Express® Envelope. UPS Express Envelopes exceeding eight ounces are subject to the rate corresponding to the weight of the UPS Express Envelope. UPS Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

Export

- Delivery times may vary by origin and destination postal code.
- The rates shown on pages [55](#) to [63](#) are for shipments originating in the U.S. (export) and billed to a U.S. UPS account number.
- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.
- To determine the rate for international multiple-package shipments, refer to page [54](#) for export.

- UPS Express® Pak rates will apply to Letters weighing more than eight ounces, but less than two pounds. UPS Express Pak rates also apply when all the following are met:
 - The shipment weighs two pounds or less. Shipments above two pounds are rated by weight;
 - UPS Express Pak is selected at the time of shipping; and
 - The customs value of the shipment is less than \$100.00.
- The Letter rate applies only to documents, correspondence and electronic media shipments of no commercial value that do not exceed eight ounces sent in a UPS Express Envelope. UPS Express Envelopes containing items other than those listed above or exceeding eight ounces up to two pounds are subject to the UPS Express Pak rate. Shipments greater than two pounds are subject to the rate corresponding to the weight. UPS Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

Domestic and Export

Determine the Rate

PACKAGE

To determine the rate for domestic and export packages, follow the steps below:

	Domestic		Export
	Alaska	Hawaii	Alaska/Hawaii
1. Choose service	page 3	page 3	page 3
2. Compute billable weight	pages 6 and 7	pages 6 and 7	pages 6 and 7
3. Look up shipping zone	pages 10 and 11	pages 28 and 29	pages 47 to 53

4. Calculate the rate: Use WorldShip®, UPS® Internet Shipping, UPS CampusShip®, UPS Mobile™ (package only), the UPS® Developer Kit, a UPS Ready® solution or the “Calculate Time and Cost” application on [ups.com](#)® to see the rate for your shipment.*

OR

Follow the steps in the table below to use the rate charts in this guide:

	Domestic		Export
	Alaska	Hawaii	Alaska/Hawaii
1. Go to applicable rates for service option selected	pages 12 to 27	pages 30 to 45	pages 55 to 63
2. Match billable weight to appropriate zone	pages 10 and 11	pages 28 and 29	pages 47 to 53
3. Additional charges may apply**	pages 64 to 72	pages 64 to 72	pages 64 to 72

*Rates provided through UPS’s shipping systems are estimates only, and other shipping charges, surcharges and value-added service charges may apply based on your shipper characteristics and the characteristics of, and services requested for, shipments actually tendered to UPS.

**Including, but not limited to, surcharges if special options or value-added services are selected.

Note: Not applicable for UPS Freight® LTL.

Alaska - Domestic, including Puerto Rico

Determine the Zone

PACKAGE

UPS Air Services Zone Charts

Zones for UPS Air Services within Alaska

DESTINATION ZIP CODES	ZONES	DESTINATION ZIP CODES	ZONES
	UPS Next Day Air®		UPS Next Day Air®
99501-24	22	99655-63	26
99540	22	99664	22
99547-55	26	99665-68	26
99556	22	99669	22
99557-59	26	99670-71	26
99561	26	99672	22
99563-66	26	99674-86	26
99567-68	22	99687	22
99569	26	99688-95	26
99571	26	99697	26
99572	22	99701-03	22
99573-76	26	99704	26
99577	22	99705-12	22
99578-81	26	99714	26
99583-86	26	99716	26
99587	22	99720-27	26
99588-91	26	99729-30	26
99602	26	99732-34	26
99603	22	99736-74	26
99604	26	99775	22
99605	22	99776-86	26
99606-09	26	99788-91	26
99610-11	22	99801-03	26
99612-15	26	99811	26
99619-22	26	99820-21	26
99624-28	26	99824-27	26
99630	26	99829-30	26
99631	22	99832-33	26
99632-34	26	99835-36	26
99635	22	99840-41	26
99636-38	26	99850	26
99639	22	99901	26
99640-41	26	99903	26
99643-44	26	99918-19	26
99645	22	99921-23	26
99647-53	26	99925-29	26
99654	22	99950	26

Zones for UPS Air Services to the 48 Contiguous States

SERVICES	ZONES
UPS Next Day Air® Early	24
UPS Next Day Air®	24
UPS Next Day Air Saver®	20
UPS 2nd Day Air A.M.®	18
UPS 2nd Day Air®	14

Zones for UPS Air Services to Hawaii and Puerto Rico

DESTINATION ZIP CODES	ZONES	
	UPS Next Day Air®	UPS 2nd Day Air®
006-007	24	14
009	24	14
96701	24	14
96703-05	26	-
96706-07	24	14
96708	26	-
96709	24	14
96710	26	-
96712	24	14
96713-14	26	-
96717	24	14
96718-22	26	-
96725-29	26	-
96730-31	24	14
96732-33	26	-
96734	24	14
96737-43	26	-
96744	24	14
96745-57	26	-
96759	24	14
96760-61	26	-
96762	24	14
96763-81	26	-
96782	24	14
96783-85	26	-
96786	24	14
96788	26	-
96789	24	14
96790	26	-
96791-92	24	14
96793	26	-
96795	24	14
96796	26	-
96797	24	14
96801-28	24	14
96830-34	24	14
96835-50	24	14
96853-54	24	14
96857-63	24	14

Important: In addition to determining the billable weight of a package, the destination zone is also needed to determine the rate for each domestic service option.

Notes:

- WorldShip®, UPS® Internet Shipping, UPS CampusShip®, the UPS® Developer Kit or a UPS Ready® solution will automatically determine the zone for you.
- Determine the zone for your shipment from the appropriate charts.
- Service to and from points in zone 26 may require one or more additional days.
- A dash (-) means service is not available.

Alaska - Domestic, including Puerto Rico

Determine the Zone

PACKAGE

UPS® Ground Service Zone Charts

UPS Ground Service Areas:

UPS Ground Service to the 48 contiguous states, Hawaii and Puerto Rico is available only from the ZIP Codes™ shown in the chart below.

UPS Ground Service for intra-Alaska shipments is available only to and from the ZIP Codes in this chart.

LOCATION	ZIP CODE	AREA
Anchor Point	99556	C
Anchorage	99501-04 99507-24	A A
Chugiak	99567	A
Clam Gulch	99568	C
Cooper Landing	99572	C
Eagle River	99577	A
Eielson AFB	99702	B
Elmendorf AFB	99506	A
Fairbanks	99701 99706-12 99775	B B B
Fort Richardson	99505	A
Fort Wainwright	99703	B
Girdwood	99587	A
Homer	99603	C
Hope	99605	C
Indian	99540	A
Kasilof	99610	C
Kenai	99611	C
Moose Pass	99631	C
Nikiski	99635	C
Nikolaevsk	99556	C
Ninilchik	99639	C
North Pole	99705	B
Palmer	99645	A
Seward	99664	C
Soldotna	99669	C
Sterling	99672	C
Wasilla	99654 99687	A A

UPS Ground (Intra-Alaska):

Match the origin and destination areas in the UPS Ground (Intra-Alaska) Zone Chart to determine your zone.

Example: For a UPS Ground (Intra-Alaska) shipment from ZIP Code 99556 (Area C) to ZIP Code 99654 (Area A), the zone is 2.

UPS Ground Zone Chart (Intra-Alaska)

ORIGIN AREA	DESTINATION AREA		
	A	B	C
A	2	2	2
B	2	2	3
C	2	3	2

UPS Ground (Service to the 48 Contiguous States):

Using the first three digits of the destination ZIP Code, determine the zone by referring to the zone chart below.

UPS Ground Zone Chart

ZIP CODE PREFIXES	ZONES
004-005	8
010-089	8
100-199	8
200-299	8
300-339	8
341-349	8
350-358	7
359-364	8
365-367	7
368	8
369-372	7
373-374	8
375	7
376-379	8
380-384	7
385	8
386-397	7
398-399	8
400-418	8
420-424	7
425-459	8
460-466	7
467-468	8
469	7
470-473	8
474-479	7
480-497	8
498-499	7
500-504	7
505	6
506-507	7
508	6
509	7
510-516	6
520-560	7
561	6
562-567	7
570-581	6
582	7
583-588	6
590-591	5
592-593	6
594	5
595	6
596-599	5
600-639	7
640-649	6

ZIP CODE PREFIXES	ZONES
650-655	7
656-676	6
677	5
678	6
679	5
680-692	6
693	5
700-709	7
710-711	6
712-717	7
718	6
719-725	7
726-727	6
728	7
729-738	6
739	5
740-775	6
776-777	7
778-789	6
790-791	5
792	6
793-794	5
795-796	6
797-799	5
800-838	5
840-853	4
854	3
855-863	4
864	3
865	4
870-872	5
873-874	4
875-885	5
889-892	3
893-898	4
900-935	2
936-939	3
940-942	4
943	3
944-949	4
950-953	3
954-961	4
970-974	5
975-976	4
977-986	5
988-994	5

UPS Ground to Hawaii and Puerto Rico

DESTINATION ZIP CODES	ZONES
	UPS® Ground
006-007	11
009	11
96701	9
96703-05	10
96706-07	9
96708	10
96709	9
96710	10
96712	9
96713-14	10
96717	9
96718-22	10
96725-29	10
96730-31	9
96732-33	10
96734	9
96737-43	10
96744	9
96745-57	10
96759	9
96760-61	10
96762	9
96763-81	10
96782	9
96783-85	10
96786	9
96788	10
96789	9
96790	10
96791-92	9
96793	10
96795	9
96796	10
96797	9
96801-28	9
96830-34	9
96835-50	9
96853-54	9
96857-63	9

Alaska - Domestic

UPS Next Day Air® Early

Guaranteed on-time overnight delivery on business days by 8:00 a.m. to major cities in the 48 contiguous states and by 8:30 a.m., 9:00 a.m. or 9:30 a.m. to most other cities in the U.S. including Anchorage, Alaska. Additional extended delivery locations are guaranteed up to 2:00 p.m. Optional Saturday Delivery available in select locations.

Zones			Zones			Zones		
	22	24		22	24		22	24
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico		Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico		Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico
Letter*	\$57.70	\$60.30	26 Lbs.	\$166.90	\$186.05	51 Lbs.	\$238.70	\$265.20
1 Lbs.	69.80	74.80	27	169.80	187.60	52	238.80	265.35
2	72.35	77.70	28	169.95	187.75	53	249.95	278.15
3	77.05	83.00	29	172.30	190.40	54	250.35	278.30
4	82.10	88.70	30	173.90	192.20	55	250.45	278.50
5	86.60	93.75	31	181.75	201.75	56	250.60	278.65
6	92.30	100.25	32	182.55	201.90	57	260.30	295.35
7	95.75	104.10	33	185.45	205.20	58	264.15	301.60
8	104.30	115.55	34	190.50	210.85	59	269.70	313.15
9	107.60	118.00	35	194.20	226.80	60	275.90	314.00
10	108.55	118.50	36	197.50	229.85	61	282.35	320.40
11	115.55	127.10	37	198.95	230.00	62	286.90	320.55
12	119.40	137.20	38	201.40	230.15	63	292.25	334.50
13	123.70	142.35	39	204.95	230.30	64	296.70	334.65
14	127.15	142.50	40	207.85	230.45	65	301.05	335.85
15	129.95	142.65	41	211.95	242.20	66	301.50	336.05
16	135.00	156.50	42	215.30	250.05	67	301.65	336.20
17	138.65	157.00	43	218.20	252.80	68	301.85	336.35
18	141.70	158.40	44	221.60	253.05	69	301.95	336.50
19	144.10	161.25	45	225.75	255.55	70	302.10	341.00
20	146.05	161.35	46	229.40	257.30			
21	148.05	163.05	47	230.95	257.60			
22	149.10	164.20	48	232.25	258.80			
23	149.25	164.40	49	235.00	261.00			
24	159.60	176.70	50	235.10	261.20			
25	160.10	176.90						

*The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in a UPS Express® Envelope.

Note: For additional information, refer to page [8](#).

Alaska - Domestic

UPS Next Day Air® Early

Zones	22	24
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico
71 Lbs.	\$314.50	\$355.20
72	314.60	355.35
73	314.80	355.50
74	314.95	355.70
75	315.05	355.85
76	331.20	374.30
77	336.00	379.75
78	336.10	379.90
79	336.25	380.10
80	346.00	391.20
81	346.15	391.35
82	346.30	391.50
83	346.40	391.70
84	346.55	396.30
85	350.35	400.60
86	359.15	406.25
87	381.80	432.15
88	381.95	432.30
89	382.05	432.45
90	395.40	447.65
91	395.55	447.85
92	408.25	462.40
93	408.45	462.55
94	423.15	479.40
95	423.30	479.60
96	423.45	479.75
97	423.60	479.90
98	424.00	480.35
99	428.05	485.00
100	441.85	500.80

Zones	22	24
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico
101 Lbs.	\$446.00	\$505.55
102	450.15	510.25
103	454.25	514.95
104	458.35	519.65
105	462.45	524.35
106	466.60	529.05
107	470.70	533.80
108	474.85	538.50
109	478.95	543.20
110	483.05	547.90
111	487.20	552.60
112	491.30	557.30
113	495.40	562.05
114	499.55	566.75
115	503.65	571.45
116	507.80	576.15
117	511.90	580.85
118	516.00	585.55
119	520.10	590.30
120	524.25	595.00
121	528.40	599.70
122	532.50	604.40
123	536.60	609.10
124	540.70	613.80
125	544.80	618.50
126	549.00	623.25
127	553.10	627.95
128	557.20	632.65
129	561.30	637.35
130	565.40	642.05

Zones	22	24
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico
131 Lbs.	\$569.60	\$646.75
132	573.70	651.50
133	577.80	656.20
134	581.90	660.90
135	586.00	665.60
136	590.15	670.30
137	594.30	675.00
138	598.40	679.75
139	602.50	684.45
140	606.60	689.15
141	610.75	693.85
142	614.85	698.55
143	619.00	703.25
144	623.10	708.00
145	627.20	712.70
146	631.35	717.40
147	635.45	722.10
148	639.55	726.80
149	643.70	731.50
150	647.80	736.20
More Than 150 Pounds*		
Price Per Pound	4.12	4.71

*For each UPS Next Day Air Early package with a weight of more than 150 pounds, multiply the weight by the price per pound and add \$30.00.

Note: For additional information, refer to page 8.

Alaska - Domestic

UPS Next Day Air®

Guaranteed on-time delivery to all 50 states and Puerto Rico by 10:30 a.m., 12:00 p.m. or end of next business day depending on destination. Optional Saturday Delivery available.

Zones	22	24	26
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico	Alaska/Hawaii Extended
Letter*	\$27.70	\$30.30	\$42.25
1 Lbs.	39.80	44.80	65.10
2	42.35	47.70	70.10
3	47.05	53.00	77.55
4	52.10	58.70	84.65
5	56.60	63.75	91.10
6	62.30	70.25	98.00
7	65.75	74.10	105.55
8	74.30	85.55	111.70
9	77.60	88.00	117.80
10	78.55	88.50	122.65
11	85.55	97.10	127.55
12	89.40	107.20	131.45
13	93.70	112.35	135.50
14	97.15	112.50	139.90
15	99.95	112.65	144.35
16	105.00	126.50	149.40
17	108.65	127.00	153.30
18	111.70	128.40	157.15
19	114.10	131.25	160.20
20	116.05	131.35	164.60
21	118.05	133.05	167.80
22	119.10	134.20	171.70
23	119.25	134.40	174.75
24	129.60	146.70	177.80
25	130.10	146.90	181.30

Zones	22	24	26
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico	Alaska/Hawaii Extended
26 Lbs.	\$136.90	\$156.05	\$185.30
27	139.80	157.60	188.85
28	139.95	157.75	192.80
29	142.30	160.40	196.65
30	143.90	162.20	201.60
31	151.75	171.75	205.65
32	152.55	171.90	208.75
33	155.45	175.20	213.00
34	160.50	180.85	217.35
35	164.20	196.80	221.70
36	167.50	199.85	226.45
37	168.95	200.00	230.85
38	171.40	200.15	235.30
39	174.95	200.30	239.85
40	177.85	200.45	243.35
41	181.95	212.20	247.50
42	185.30	220.05	251.15
43	188.20	222.80	255.55
44	191.60	223.05	259.25
45	195.75	225.55	262.75
46	199.40	227.30	266.95
47	200.95	227.60	270.25
48	202.25	228.80	273.90
49	205.00	231.00	276.70
50	205.10	231.20	280.90

Zones	22	24	26
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico	Alaska/Hawaii Extended
51 Lbs.	\$208.70	\$235.20	\$284.30
52	208.80	235.35	288.35
53	219.95	248.15	292.40
54	220.35	248.30	296.05
55	220.45	248.50	300.40
56	220.60	248.65	304.95
57	230.30	265.35	309.90
58	234.15	271.60	314.70
59	239.70	283.15	319.40
60	245.90	284.00	325.40
61	252.35	290.40	330.90
62	256.90	290.55	336.65
63	262.25	304.50	342.90
64	266.70	304.65	348.15
65	271.05	305.85	353.65
66	271.50	306.05	359.30
67	271.65	306.20	364.70
68	271.85	306.35	370.45
69	271.95	306.50	376.20
70	272.10	311.00	382.30

*The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in a UPS Express® Envelope.

Note: For additional information, refer to page 8.

Alaska - Domestic

UPS Next Day Air®

Zones	22	24	26
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico	Alaska/ Hawaii Extended
71 Lbs.	\$284.50	\$325.20	\$388.25
72	284.60	325.35	392.90
73	284.80	325.50	398.45
74	284.95	325.70	403.85
75	285.05	325.85	409.00
76	301.20	344.30	415.10
77	306.00	349.75	420.05
78	306.10	349.90	425.10
79	306.25	350.10	430.40
80	316.00	361.20	436.30
81	316.15	361.35	441.80
82	316.30	361.50	447.15
83	316.40	361.70	452.90
84	316.55	366.30	457.55
85	320.35	370.60	463.05
86	329.15	376.25	468.70
87	351.80	402.15	473.55
88	351.95	402.30	478.25
89	352.05	402.45	483.30
90	365.40	417.65	489.40
91	365.55	417.85	495.40
92	378.25	432.40	500.10
93	378.45	432.55	505.60
94	393.15	449.40	510.60
95	393.30	449.60	516.20
96	393.45	449.75	523.10
97	393.60	449.90	528.95
98	394.00	450.35	534.50
99	398.05	455.00	539.30
100	411.85	470.80	544.15

Zones	22	24	26
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico	Alaska/ Hawaii Extended
101 Lbs.	\$416.00	\$475.55	\$548.05
102	420.15	480.25	553.00
103	424.25	484.95	557.05
104	428.35	489.65	562.30
105	432.45	494.35	567.15
106	436.60	499.05	572.65
107	440.70	503.80	577.85
108	444.85	508.50	582.65
109	448.95	513.20	587.95
110	453.05	517.90	592.90
111	457.20	522.60	597.85
112	461.30	527.30	602.80
113	465.40	532.05	607.65
114	469.55	536.75	612.35
115	473.65	541.45	617.65
116	477.80	546.15	622.60
117	481.90	550.85	627.35
118	486.00	555.55	633.05
119	490.10	560.30	637.85
120	494.25	565.00	643.05
121	498.40	569.70	648.45
122	502.50	574.40	653.50
123	506.60	579.10	659.05
124	510.70	583.80	664.20
125	514.80	588.50	670.40
126	519.00	593.25	675.95
127	523.10	597.95	681.55
128	527.20	602.65	686.85
129	531.30	607.35	691.65
130	535.40	612.05	697.15

Zones	22	24	26
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico	Alaska/ Hawaii Extended
131 Lbs.	\$539.60	\$616.75	\$701.25
132	543.70	621.50	707.00
133	547.80	626.20	711.95
134	551.90	630.90	717.10
135	556.00	635.60	722.85
136	560.15	640.30	727.90
137	564.30	645.00	734.00
138	568.40	649.75	738.65
139	572.50	654.45	744.05
140	576.60	659.15	748.25
141	580.75	663.85	754.15
142	584.85	668.55	759.45
143	589.00	673.25	764.15
144	593.10	678.00	770.00
145	597.20	682.70	775.05
146	601.35	687.40	780.80
147	605.45	692.10	786.80
148	609.55	696.80	792.10
149	613.70	701.50	798.05
150	617.80	706.20	802.85
More Than 150 Pounds*			
Price Per Pound	4.12	4.71	5.36

*For each UPS Next Day Air package with a weight of more than 150 pounds, multiply the weight by the price per pound.

Note: For additional information, refer to page [8](#).

Alaska - Domestic

UPS Next Day Air Saver®

Guaranteed on-time delivery to commercial destinations within the 48 contiguous states and select locations in Alaska by 3:00 p.m. or 4:30 p.m. the next business day. Shipments to residential locations within the UPS Next Day Air Saver area are delivered by end of day. Not available to destinations where UPS Next Day Air® is committed by end of day.

Zone	20
	48 Contiguous States
Letter*	\$26.00
1 Lbs.	39.15
2	40.30
3	44.30
4	52.60
5	53.50
6	64.70
7	67.85
8	71.25
9	75.35
10	82.30
11	85.60
12	92.35
13	94.75
14	97.45
15	100.35
16	102.75
17	105.70
18	108.40
19	114.25
20	114.90
21	122.45
22	122.85
23	124.30
24	127.85
25	130.10
26	138.30
27	142.20
28	146.50
29	149.15
30	151.65

Zone	20
	48 Contiguous States
31 Lbs.	\$157.35
32	160.90
33	164.70
34	168.10
35	172.10
36	175.95
37	180.00
38	183.70
39	187.75
40	191.55
41	195.40
42	199.40
43	202.25
44	205.20
45	208.65
46	212.60
47	214.15
48	216.40
49	219.95
50	220.15
51	230.55
52	234.50
53	238.30
54	242.20
55	242.95
56	246.25
57	250.35
58	254.60
59	259.30
60	264.55

Zone	20
	48 Contiguous States
61 Lbs.	\$274.40
62	276.50
63	279.45
64	286.55
65	286.75
66	286.90
67	299.10
68	299.20
69	304.95
70	309.70
71	311.60
72	311.75
73	311.90
74	312.10
75	312.25
76	312.45
77	312.60
78	312.75
79	312.95
80	313.10
81	313.30
82	313.45
83	313.75
84	325.85
85	335.20

*The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in a UPS Express® Envelope.

Note: For additional information, refer to page [8](#).

Alaska - Domestic

UPS Next Day Air Saver®

Zone 20	
	48 Contiguous States
86 Lbs.	\$335.40
87	335.60
88	335.75
89	335.95
90	342.45
91	345.90
92	371.50
93	371.70
94	371.90
95	387.70
96	387.85
97	388.00
98	410.40
99	414.80
100	439.25
101	443.70
102	448.05
103	452.50
104	456.85
105	461.25
106	465.65
107	470.05
108	474.45
109	478.80
110	483.20

Zone 20	
	48 Contiguous States
111 Lbs.	\$487.60
112	492.00
113	496.40
114	500.80
115	505.15
116	509.60
117	513.95
118	518.40
119	522.75
120	527.10
121	531.55
122	535.90
123	540.35
124	544.70
125	549.10
126	553.50
127	557.90
128	562.30
129	566.65
130	571.05
131	575.45
132	579.85
133	584.25
134	588.65
135	593.00

Zone 20	
	48 Contiguous States
136 Lbs.	\$597.45
137	601.80
138	606.25
139	610.60
140	614.95
141	619.40
142	623.75
143	628.20
144	632.55
145	636.95
146	641.35
147	645.75
148	650.15
149	654.50
150	658.90
More Than 150 Pounds*	
Price Per Pound	4.40

*For each UPS Next Day Air Saver package with a weight of more than 150 pounds, multiply the weight by the price per pound.

Note: For additional information, refer to page [8](#).

Alaska - Domestic

UPS 2nd Day Air A.M.®*

Guaranteed on-time delivery by 10:30 a.m. or 12:00 p.m. on the second business day where UPS Next Day Air® delivery is committed by 10:30 a.m. or 12:00 p.m., respectively. Delivery to metropolitan commercial destinations and select locations in Anchorage, Alaska. Not available to destinations where UPS Next Day Air is committed by end of day. Also not available to residential destinations.

Zone	18
	48 Contiguous States
Letter**	\$24.70
1 Lbs.	25.80
2	27.95
3	32.65
4	38.00
5	41.45
6	47.40
7	52.40
8	55.50
9	58.10
10	61.35
11	62.40
12	63.25
13	63.40
14	63.60
15	67.35
16	70.15
17	72.25
18	74.85
19	76.95
20	79.20
21	81.80
22	84.00
23	87.15
24	90.20
25	91.35
26	93.65
27	95.80
28	98.15
29	100.50
30	103.05

Zone	18
	48 Contiguous States
31 Lbs.	\$105.30
32	107.00
33	109.55
34	111.70
35	113.85
36	116.50
37	118.75
38	121.55
39	124.60
40	127.15
41	129.95
42	132.75
43	135.05
44	137.80
45	140.25
46	142.65
47	145.30
48	147.45
49	149.55
50	151.90
51	154.80
52	156.70
53	159.55
54	162.00
55	164.70
56	167.15
57	169.85
58	172.60
59	174.75
60	177.65

Zone	18
	48 Contiguous States
61 Lbs.	\$180.25
62	182.75
63	185.70
64	188.75
65	191.30
66	194.20
67	196.80
68	198.90
69	201.75
70	204.35
71	207.55
72	210.55
73	213.85
74	216.90
75	220.10
76	222.75
77	226.05
78	228.75
79	231.65
80	234.45

*Visit compass.ups.com/ups-holiday-calendar for time in transit changes effective during the holiday season.

**The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in a UPS Express® Envelope.

Note: For additional information, refer to page 8.

Alaska - Domestic

UPS 2nd Day Air A.M.®*

Zone	18
	48 Contiguous States
81 Lbs.	\$237.00
82	240.15
83	242.60
84	244.80
85	246.65
86	250.20
87	253.05
88	257.60
89	257.85
90	260.50
91	264.00
92	265.60
93	269.70
94	272.60
95	274.85
96	276.70
97	281.40
98	281.65
99	281.85
100	297.95
101	300.95
102	303.95
103	306.90
104	309.85
105	312.85

Zone	18
	48 Contiguous States
106 Lbs.	\$315.85
107	318.85
108	321.80
109	324.75
110	327.75
111	330.75
112	333.75
113	336.70
114	339.65
115	342.65
116	345.65
117	348.60
118	351.60
119	354.55
120	357.55
121	360.55
122	363.50
123	366.50
124	369.45
125	372.40
126	375.45
127	378.40
128	381.40
129	384.35
130	387.30

Zone	18
	48 Contiguous States
131 Lbs.	\$390.35
132	393.30
133	396.30
134	399.25
135	402.20
136	405.25
137	408.20
138	411.20
139	414.15
140	417.10
141	420.15
142	423.10
143	426.05
144	429.05
145	432.00
146	435.05
147	438.00
148	440.95
149	443.95
150	446.90
More Than 150 Pounds**	
Price Per Pound	2.98

*Visit compass.ups.com/ups-holiday-calendar for time in transit changes effective during the holiday season.

**For each UPS 2nd Day Air A.M. package with a weight of more than 150 pounds, multiply the weight by the price per pound.

Note: For additional information, refer to page 8.

Alaska - Domestic

UPS 2nd Day Air®*

Guaranteed delivery to all 50 states and Puerto Rico by the end of the second business day.
Optional Saturday Delivery available.

Zone	14
	48 Contiguous States, Hawaii Metro and Puerto Rico
Letter**	\$23.20
1 Lbs.	25.10
2	27.45
3	32.00
4	37.15
5	40.65
6	45.75
7	50.25
8	52.90
9	55.40
10	58.45
11	59.55
12	59.85
13	61.50
14	62.75
15	66.40
16	68.40
17	70.55
18	73.00
19	75.55
20	78.25
21	79.95
22	82.60
23	85.65
24	88.10
25	90.30
26	92.25
27	94.35
28	96.40
29	99.15
30	101.05

Zone	14
	48 Contiguous States, Hawaii Metro and Puerto Rico
31 Lbs.	\$103.25
32	105.25
33	107.85
34	110.30
35	112.40
36	114.95
37	117.55
38	119.95
39	122.40
40	124.85
41	127.25
42	130.00
43	132.90
44	135.55
45	138.15
46	140.45
47	142.60
48	144.85
49	147.30
50	149.95
51	152.40
52	154.80
53	157.40
54	159.50
55	162.05
56	163.75
57	166.30
58	169.35
59	171.70
60	174.75

Zone	14
	48 Contiguous States, Hawaii Metro and Puerto Rico
61 Lbs.	\$177.40
62	180.15
63	182.90
64	185.65
65	188.50
66	190.95
67	193.65
68	196.30
69	199.20
70	201.95
71	204.80
72	208.05
73	211.00
74	213.90
75	216.50
76	219.15
77	221.80
78	224.50
79	227.05
80	230.20

*Visit compass.ups.com/ups-holiday-calendar for time in transit changes effective during the holiday season.

**The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in a UPS Express® Envelope.

Note: For additional information, refer to page 8.

Alaska - Domestic

UPS 2nd Day Air®*

Zone	14
	48 Contiguous States, Hawaii Metro and Puerto Rico
81 Lbs.	\$232.80
82	235.40
83	238.30
84	240.80
85	243.55
86	246.20
87	248.70
88	251.45
89	254.20
90	257.45
91	260.20
92	262.95
93	265.55
94	268.55
95	271.10
96	273.75
97	276.10
98	278.60
99	281.35
100	291.55
101	294.55
102	297.50
103	300.25
104	303.25
105	306.10

Zone	14
	48 Contiguous States, Hawaii Metro and Puerto Rico
106 Lbs.	\$309.10
107	312.10
108	314.85
109	317.85
110	320.70
111	323.65
112	326.70
113	329.50
114	332.35
115	335.20
116	338.20
117	341.20
118	344.05
119	346.95
120	349.80
121	352.80
122	355.80
123	358.65
124	361.65
125	364.40
126	367.35
127	370.35
128	373.15
129	376.20
130	378.90

Zone	14
	48 Contiguous States, Hawaii Metro and Puerto Rico
131 Lbs.	\$381.90
132	384.85
133	387.75
134	390.75
135	393.45
136	396.45
137	399.45
138	402.30
139	405.30
140	408.20
141	411.05
142	414.05
143	416.85
144	419.90
145	422.70
146	425.60
147	428.55
148	431.50
149	434.40
150	437.25
More Than 150 Pounds**	
Price Per Pound	2.92

*Visit compass.ups.com/ups-holiday-calendar for time in transit changes effective during the holiday season.

**For each UPS 2nd Day Air package with a weight of more than 150 pounds, multiply the weight by the price per pound.

Note: For additional information, refer to page [8](#).

Alaska - Domestic

UPS® Ground*

Guaranteed day-definite delivery to all 50 states and Puerto Rico. Refer to UPS Ground Time in Transit maps at [ups.com/maps](https://www.ups.com/maps) to determine scheduled delivery.

Zones	2	3	4	5	6	7	8	9**	10**	11**
1 Lbs.	\$11.92	\$12.14	\$12.16	\$12.26	\$12.38	\$12.50	\$12.61	\$19.51	\$30.84	\$20.71
2	12.91	13.09	13.12	13.23	13.36	13.42	13.52	21.40	35.71	22.45
3	14.90	15.30	15.51	15.60	15.79	15.87	15.99	24.54	40.92	25.49
4	16.62	17.46	17.78	18.07	18.12	18.20	18.56	27.45	45.80	28.45
5	19.13	19.77	20.08	20.54	20.57	20.66	21.00	32.49	51.28	34.14
6	20.91	21.95	22.27	22.66	22.92	23.13	23.51	35.98	56.86	38.16
7	23.72	24.59	25.08	25.58	25.94	26.15	26.60	39.67	62.64	41.97
8	26.24	27.17	27.50	28.08	28.41	28.80	29.29	42.90	67.81	44.79
9	28.76	29.63	29.99	30.61	30.98	31.46	31.93	46.56	73.58	48.55
10	31.19	32.05	32.46	33.13	33.61	34.00	34.61	50.05	79.07	52.34
11	33.34	34.20	34.77	35.46	36.08	36.34	37.08	51.98	84.87	53.72
12	35.20	35.98	36.74	37.32	38.07	38.19	39.12	55.16	90.04	56.95
13	37.32	37.99	39.12	39.73	40.34	40.43	41.51	58.37	95.23	59.78
14	39.34	40.05	41.51	42.12	42.56	42.70	43.88	60.95	99.51	62.46
15	41.29	42.09	43.88	44.40	44.92	45.08	46.27	62.93	103.49	65.18
16	42.97	43.96	45.87	46.29	47.12	47.26	48.42	66.88	105.80	69.30
17	44.77	46.03	48.01	48.56	49.74	49.86	50.94	68.77	108.86	71.60
18	46.85	48.19	49.98	50.79	52.38	52.60	53.43	71.27	112.78	73.94
19	48.81	50.33	51.86	53.04	54.82	55.41	55.89	73.95	117.02	75.91
20	50.65	52.44	53.75	55.31	57.24	58.15	58.38	76.27	120.69	77.87
21	52.43	54.56	55.81	57.58	59.57	60.75	60.87	78.33	124.02	80.00
22	54.05	56.55	57.82	59.65	61.97	63.21	63.39	80.28	127.03	82.35
23	55.70	58.44	59.84	61.79	64.31	65.62	65.84	82.17	130.10	84.51
24	57.35	60.24	61.71	63.84	66.69	67.83	68.34	85.00	132.49	86.83
25	59.08	61.91	63.62	65.75	68.96	70.03	70.74	87.11	135.84	89.39
26	60.85	63.52	65.39	67.61	71.20	72.12	73.10	89.26	139.19	91.70
27	62.62	65.16	67.04	69.50	73.42	74.28	75.35	91.24	142.21	94.45
28	65.16	67.58	69.54	72.12	76.44	77.15	78.39	94.28	146.57	96.80
29	66.96	69.26	71.32	74.07	78.62	79.31	80.63	96.67	150.22	99.74
30	68.85	71.00	73.11	75.94	80.81	81.48	82.78	98.65	153.27	102.30
31	69.66	71.94	73.91	76.85	81.81	82.50	83.81	99.47	153.70	103.46
32	71.32	73.87	75.66	78.63	83.81	84.55	85.87	101.56	156.98	106.10
33	72.93	75.61	77.46	80.28	85.73	86.42	87.70	104.08	160.90	108.64
34	74.50	77.33	79.21	81.81	87.49	88.22	89.52	106.42	164.48	111.28
35	75.87	78.79	80.98	83.50	89.14	89.84	91.26	108.37	167.50	113.83

*Visit compass.ups.com/ups-holiday-calendar for time in transit changes effective during the holiday season.

**Zone 9 is metro Hawaii, zone 10 is Hawaii Extended and zone 11 is Puerto Rico.

Note: For additional information, refer to page 8.

Alaska - Domestic

UPS® Ground*

Zones	2	3	4	5	6	7	8	9**	10**	11**
36 Lbs.	\$77.17	\$80.23	\$82.67	\$85.01	\$90.68	\$91.61	\$93.03	\$110.52	\$170.77	\$116.31
37	78.41	81.51	84.43	86.54	92.12	93.43	94.70	113.22	174.97	118.95
38	79.83	82.83	86.08	88.10	93.43	95.17	96.18	115.76	178.88	121.50
39	81.15	84.22	87.70	89.64	94.70	96.91	97.75	118.26	182.77	123.97
40	82.35	85.67	89.35	91.05	95.99	98.71	99.25	120.55	186.38	126.69
41	83.57	86.88	90.70	92.37	97.11	100.29	100.62	122.66	189.58	128.73
42	84.84	88.32	92.24	93.89	98.38	102.02	102.29	125.18	193.49	130.87
43	86.08	89.73	93.80	95.45	99.69	103.84	104.03	127.88	197.65	132.95
44	87.37	91.12	95.30	96.97	100.99	105.60	105.84	130.40	201.55	135.06
45	88.69	92.57	96.84	98.52	102.29	107.33	107.71	133.13	205.74	137.38
46	89.81	93.68	98.08	99.87	103.38	108.93	109.38	135.01	208.64	139.80
47	91.04	94.96	99.50	101.24	104.79	110.64	111.26	137.32	212.23	142.29
48	92.47	96.27	100.91	102.54	106.22	112.42	113.14	139.45	215.50	144.96
49	93.88	97.57	102.35	103.84	107.59	114.21	115.01	141.54	218.78	147.68
50	95.15	98.84	103.71	105.11	108.93	115.96	116.91	144.06	222.66	149.97
51	96.24	99.81	104.91	106.34	109.97	117.35	118.58	146.09	225.82	152.14
52	97.44	101.11	106.34	107.76	111.28	119.02	120.32	148.42	229.39	154.04
53	98.55	102.35	107.76	109.15	112.70	120.67	122.07	150.95	233.28	155.98
54	99.62	103.66	109.15	110.70	114.19	122.31	123.84	153.22	236.86	158.05
55	100.68	104.94	110.56	112.37	115.75	123.99	125.62	155.55	240.42	160.19
56	101.71	106.23	111.99	114.00	117.16	125.48	127.38	157.46	243.39	162.30
57	102.88	107.61	113.41	115.63	118.80	127.00	128.96	160.00	247.26	164.59
58	104.02	108.86	114.79	117.16	120.57	128.57	130.52	162.68	251.45	166.47
59	105.06	110.01	116.08	118.58	122.31	130.06	132.04	165.17	255.32	168.40
60	105.65	110.62	116.73	119.33	123.31	130.79	132.86	166.99	257.52	169.97
61	106.72	111.63	117.93	120.60	124.94	132.15	134.27	169.47	261.38	172.64
62	107.87	112.70	119.08	121.76	126.42	133.44	135.67	172.16	265.50	174.92
63	108.90	113.80	120.15	122.81	127.88	134.72	136.94	174.64	269.33	177.56
64	109.94	114.79	121.19	123.87	129.27	135.88	138.11	177.16	273.19	179.64
65	111.00	115.84	122.11	124.94	130.52	137.08	139.31	179.79	277.33	187.10
66	111.90	116.78	123.04	125.97	131.71	138.22	140.46	182.32	281.16	189.27
67	112.83	117.88	123.87	127.14	133.03	139.38	141.62	184.99	285.32	191.59
68	113.61	118.77	124.73	128.46	134.18	140.46	142.78	187.49	289.15	194.14
69	114.43	119.83	125.39	129.70	135.17	141.50	143.96	189.97	293.00	196.90
70	114.50	120.07	125.48	130.11	135.37	141.61	144.16	191.39	293.73	197.86
71	115.28	120.83	125.68	131.08	136.22	142.34	145.08	193.97	298.14	200.39
72	115.91	121.74	126.24	132.25	137.27	143.19	146.16	196.99	302.82	203.07
73	116.74	122.69	126.85	133.45	138.26	143.99	147.21	199.87	307.17	205.44
74	117.55	123.60	127.50	134.57	139.33	144.82	148.16	202.73	311.58	207.77
75	118.35	124.57	128.25	135.66	140.38	145.62	149.05	205.42	315.65	209.93

*Visit compass.ups.com/ups-holiday-calendar for time in transit changes effective during the holiday season.

**Zone 9 is metro Hawaii, zone 10 is Hawaii Extended and zone 11 is Puerto Rico.

Note: For additional information, refer to page 8.

Alaska - Domestic

UPS® Ground*

Zones	2	3	4	5	6	7	8	9**	10**	11**
76 Lbs.	\$119.17	\$125.43	\$129.02	\$136.66	\$141.41	\$146.39	\$149.87	\$207.89	\$319.47	\$212.23
77	120.07	126.35	129.82	137.70	142.48	147.21	150.66	210.35	323.25	214.73
78	121.02	127.45	130.77	138.80	143.54	148.16	151.51	212.82	327.07	217.28
79	122.02	128.58	131.68	139.68	144.55	149.05	152.45	215.27	330.86	219.82
80	123.04	129.84	132.79	140.75	145.48	150.00	153.34	218.11	335.23	222.53
81	124.19	131.12	133.78	141.77	146.51	150.90	154.40	220.60	339.04	225.03
82	125.32	132.37	134.97	142.67	147.52	151.83	155.42	223.24	343.14	227.58
83	126.60	133.69	136.09	143.72	148.61	152.78	156.58	225.72	346.95	230.31
84	127.86	134.98	137.37	144.82	149.66	153.69	157.74	228.22	350.73	232.65
85	128.99	136.11	138.64	145.73	150.56	154.76	159.05	230.87	354.84	235.35
86	130.15	137.25	139.92	146.76	151.62	155.76	160.30	233.39	358.64	237.88
87	131.27	138.30	141.19	147.80	152.62	156.95	161.59	235.84	362.44	240.37
88	132.49	139.50	142.48	148.82	153.69	158.10	162.73	238.51	366.52	243.31
89	133.64	140.62	143.72	149.87	154.76	159.27	163.89	240.97	370.32	245.86
90	134.72	141.78	145.00	150.90	155.76	160.43	165.07	244.01	374.99	248.94
91	135.67	142.65	145.95	151.65	156.51	161.29	165.90	246.35	378.64	251.60
92	136.80	143.80	147.23	152.79	157.58	162.43	167.03	248.85	382.45	254.29
93	137.97	144.98	148.53	154.11	158.60	163.59	168.21	251.52	386.52	256.82
94	139.05	146.15	149.81	155.47	159.77	164.62	169.36	253.97	390.32	259.35
95	140.22	147.30	151.07	156.99	160.92	165.75	170.53	256.26	393.82	261.87
96	141.35	148.43	152.33	158.39	162.07	166.80	171.67	258.70	397.60	264.38
97	142.55	149.60	153.66	159.64	163.20	167.84	172.81	261.19	401.41	266.56
98	143.70	150.74	154.93	161.03	164.39	168.89	173.86	263.47	404.91	268.84
99	144.79	151.91	156.20	162.28	165.53	169.91	175.01	265.95	408.69	271.38
100	145.91	152.94	157.44	163.43	166.60	170.95	176.13	268.03	411.91	273.52
101	147.06	153.98	158.60	164.50	167.64	171.88	177.32	270.69	415.99	276.21
102	148.24	155.03	159.77	165.53	168.64	172.97	178.38	273.16	419.78	278.78
103	149.38	156.02	160.92	166.45	169.75	173.86	179.53	275.62	423.59	281.23
104	150.52	157.07	162.07	167.52	170.73	174.91	180.66	278.28	427.65	283.77
105	151.65	158.15	163.20	168.43	171.77	175.84	181.76	280.76	431.45	286.34
106	152.80	159.17	164.39	169.46	172.81	176.89	182.85	283.41	435.53	288.86
107	153.96	160.21	165.53	170.53	173.86	177.98	183.92	285.85	439.32	291.37
108	155.10	161.28	166.70	171.67	174.91	178.86	185.08	288.30	443.14	293.87
109	156.24	162.28	167.84	172.71	175.96	179.85	186.25	291.37	447.80	297.01
110	157.37	163.34	169.01	173.86	176.96	180.73	187.28	294.21	452.17	300.08
111	158.22	164.08	169.84	174.68	177.70	181.47	188.07	296.31	455.39	302.43
112	159.40	165.09	170.98	175.73	178.82	182.40	189.12	298.77	459.17	304.94
113	160.51	166.14	172.10	176.73	180.00	183.44	190.26	301.26	462.96	307.41
114	161.65	167.18	173.28	177.79	181.12	184.50	191.41	303.89	467.01	310.16
115	162.80	168.19	174.44	178.82	182.31	185.57	192.55	306.36	470.82	312.67

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**Zone 9 is metro Hawaii, zone 10 is Hawaii Extended and zone 11 is Puerto Rico.

Note: For additional information, refer to page 8.

Alaska - Domestic

UPS® Ground*

Zones	2	3	4	5	6	7	8	9**	10**	11**
116 Lbs.	\$163.90	\$169.36	\$175.60	\$179.90	\$183.44	\$186.58	\$193.60	\$309.37	\$475.47	\$315.78
117	165.05	170.50	176.73	180.84	184.60	187.73	194.75	311.86	479.25	318.69
118	166.23	171.69	177.90	181.82	185.74	188.79	195.80	314.31	483.06	321.21
119	167.36	172.81	179.10	182.89	186.81	189.95	196.98	316.95	487.13	323.72
120	168.50	173.99	180.23	183.90	187.84	191.07	198.15	319.43	490.89	326.05
121	169.62	175.14	181.41	184.92	188.87	192.22	199.27	322.06	494.98	328.56
122	170.83	176.27	182.52	186.07	189.95	193.26	200.34	324.94	499.34	331.67
123	171.97	177.43	183.70	187.12	190.81	194.30	201.46	327.40	503.13	334.14
124	173.10	178.58	184.83	188.27	191.88	195.43	202.62	330.40	507.79	337.24
125	174.24	179.77	186.00	189.45	192.89	196.47	203.62	332.91	511.58	339.80
126	175.41	180.89	187.12	190.61	194.08	197.66	204.84	335.54	515.64	342.10
127	176.47	182.05	188.27	191.62	195.10	198.67	206.00	337.96	519.44	345.02
128	177.66	183.19	189.45	192.71	196.14	199.73	207.12	340.84	523.81	347.92
129	178.81	184.36	190.61	193.60	197.33	200.82	208.12	343.50	527.90	350.62
130	179.93	185.51	191.76	194.63	198.49	201.92	209.26	345.95	531.68	353.16
131	181.10	186.65	192.89	195.68	199.58	202.94	210.42	348.60	535.75	355.62
132	182.23	187.80	194.08	196.60	200.75	204.12	211.54	351.47	540.14	358.79
133	183.40	188.97	195.23	197.66	201.92	205.18	212.68	353.91	543.89	361.27
134	184.48	190.09	196.39	198.67	203.08	206.16	213.79	356.94	548.55	364.38
135	185.64	191.27	197.54	199.73	204.20	207.24	214.96	359.78	552.91	367.50
136	186.78	192.43	198.67	200.75	205.35	208.39	215.99	362.44	557.00	370.40
137	187.92	193.56	199.83	201.92	206.50	209.46	217.13	364.91	560.79	372.68
138	189.09	194.71	201.00	203.08	207.70	210.59	218.28	367.36	564.56	375.25
139	190.24	195.90	202.13	204.12	208.85	211.73	219.44	370.03	568.65	377.93
140	191.33	197.04	203.27	205.27	209.97	212.86	220.61	372.86	573.00	380.84
141	192.13	197.79	204.07	206.03	210.74	213.63	221.23	374.80	575.97	383.21
142	193.26	198.94	205.22	207.07	211.89	214.79	222.35	377.22	579.77	385.72
143	194.42	200.10	206.34	208.08	213.06	215.93	223.53	379.70	583.55	388.06
144	195.57	201.27	207.50	209.14	214.18	217.18	224.62	382.34	587.62	390.73
145	196.67	202.40	208.65	210.18	215.37	218.38	225.73	384.81	591.37	393.26
146	197.83	203.54	209.84	211.15	216.45	219.61	226.87	387.84	596.05	396.35
147	198.95	204.73	210.98	212.27	217.65	220.74	228.03	390.32	599.84	399.03
148	200.09	205.91	212.14	213.25	218.82	221.94	229.14	393.13	604.18	401.95
149	201.25	207.00	213.25	214.30	219.93	223.16	230.33	396.14	608.84	405.07
150	202.38	208.15	213.99	215.37	221.10	224.33	231.45	398.99	613.20	407.96
More Than 150 Pounds***										
Price Per Pound	1.35	1.39	1.43	1.44	1.48	1.50	1.55	2.66	4.09	2.72

*Visit compass.ups.com/ups-holiday-calendar for time in transit changes effective during the holiday season.

**Zone 9 is metro Hawaii, zone 10 is Hawaii Extended and zone 11 is Puerto Rico.

***For each UPS Ground package with a weight of more than 150 pounds, multiply the weight by the price per pound.

Note: For additional information, refer to page [8](#).

Alaska - Domestic

UPS® Ground – Intra-Alaska

Guaranteed day-definite delivery to Anchorage, Fairbanks, Eagle River, Palmer, Wasilla and Kenai Peninsula. Refer to UPS Ground Time in Transit maps at [ups.com/maps](https://www.ups.com/maps) to determine scheduled delivery.

Zones	2	3	Zones	2	3	Zones	2	3
1 Lbs.	\$7.37	\$7.89	26 Lbs.	\$15.50	\$16.59	51 Lbs.	\$23.58	\$25.27
2	7.58	8.13	27	15.90	17.05	52	23.95	25.67
3	7.77	8.34	28	16.29	17.44	53	24.28	26.03
4	8.00	8.57	29	16.69	17.89	54	24.68	26.46
5	8.28	8.88	30	17.02	18.25	55	25.03	26.83
6	8.52	9.14	31	17.38	18.61	56	25.41	27.23
7	8.82	9.48	32	17.66	18.90	57	25.74	27.58
8	9.14	9.81	33	17.96	19.25	58	26.15	28.04
9	9.44	10.12	34	18.30	19.62	59	26.47	28.38
10	9.79	10.49	35	18.62	19.94	60	26.85	28.78
11	10.11	10.83	36	18.92	20.27	61	27.17	29.13
12	10.51	11.25	37	19.24	20.61	62	27.53	29.50
13	10.83	11.61	38	19.54	20.95	63	27.90	29.90
14	11.20	12.00	39	19.80	21.21	64	28.26	30.30
15	11.53	12.36	40	20.13	21.57	65	28.62	30.68
16	11.81	12.67	41	20.40	21.85	66	28.97	31.04
17	12.20	13.06	42	20.72	22.21	67	29.33	31.44
18	12.54	13.42	43	20.99	22.49	68	29.73	31.85
19	12.91	13.84	44	21.31	22.84	69	30.08	32.24
20	13.27	14.22	45	21.57	23.12	70	30.44	32.64
21	13.64	14.64	46	21.89	23.47			
22	13.95	14.97	47	22.13	23.72			
23	14.38	15.42	48	22.53	24.15			
24	14.71	15.77	49	22.87	24.52			
25	15.11	16.21	50	23.24	24.92			

Note: For additional information, refer to page [8](#).

Alaska - Domestic

UPS® Ground - Intra-Alaska

Zones	2	3
71 Lbs.	\$30.76	\$32.97
72	31.80	34.08
73	32.84	35.20
74	33.90	36.33
75	34.91	37.42
76	35.95	38.53
77	37.01	39.66
78	38.03	40.78
79	39.09	41.89
80	40.14	43.01
81	41.16	44.12
82	42.19	45.20
83	43.25	46.34
84	44.30	47.47
85	45.35	48.61
86	46.35	49.69
87	47.38	50.78
88	48.43	51.93
89	49.49	53.05
90	50.53	54.16
91	51.57	55.27
92	52.61	56.39
93	53.61	57.47
94	54.67	58.61
95	55.71	59.73
96	56.76	60.85
97	57.81	61.96
98	58.86	63.08
99	59.89	64.19
100	60.93	65.29

Zones	2	3
101 Lbs.	\$61.96	\$66.42
102	63.01	67.54
103	64.05	68.67
104	65.09	69.75
105	66.11	70.85
106	67.18	72.00
107	68.22	73.12
108	69.26	74.23
109	70.29	75.36
110	71.32	76.46
111	72.34	77.54
112	73.41	78.70
113	74.45	79.81
114	75.52	80.93
115	76.54	82.02
116	77.59	83.16
117	78.60	84.23
118	79.67	85.41
119	80.69	86.48
120	81.74	87.62
121	82.78	88.72
122	83.84	89.86
123	84.83	90.94
124	85.89	92.07
125	86.92	93.17
126	87.99	94.30
127	89.00	95.40
128	90.07	96.55
129	91.07	97.63
130	92.14	98.76

Zones	2	3
131 Lbs.	\$93.16	\$99.87
132	94.24	101.01
133	95.27	102.10
134	96.31	103.22
135	97.32	104.30
136	98.39	105.45
137	99.44	106.60
138	100.47	107.69
139	101.50	108.79
140	102.54	109.92
141	103.57	111.01
142	104.61	112.13
143	105.67	113.26
144	106.69	114.37
145	107.75	115.48
146	108.76	116.59
147	109.80	117.71
148	110.85	118.80
149	111.90	119.95
150	112.94	121.06
More Than 150 Pounds*		
Price Per Pound	0.76	0.81

*For each UPS Ground - Intra-Alaska package with a weight of more than 150 pounds, multiply the weight by the price per pound.

Note: For additional information, refer to page [8](#).

Hawaii - Domestic, including Puerto Rico

Determine the Zone

PACKAGE

Zones for Services to the 48 Contiguous States and Puerto Rico

DESTINATION ZIP CODES	ZONES				
	UPS Next Day Air®	UPS Next Day Air Saver®	UPS 2nd Day Air A.M.®	UPS 2nd Day Air®	UPS® Ground
004-005	142	152	18	14	8
006-007	142	-	-	14	11
009	142	-	-	14	11
010-089	142	152	18	14	8
090-099	142	152	-	-	-
100-339	142	152	18	14	8
340	-	-	-	-	-
341	142	152	18	14	8
342-349	142	152	18	14	8
350-358	142	152	18	14	7
359-364	142	152	18	14	8
365-367	142	152	18	14	7
368	142	152	18	14	8
369-372	142	152	18	14	7
373-374	142	152	18	14	8
375	142	152	18	14	7
376-379	142	152	18	14	8
380-384	142	152	18	14	7
385	142	152	18	14	8
386-397	142	152	18	14	7
398-418	142	152	18	14	8
420-424	142	152	18	14	7
425-459	142	152	18	14	8
460-466	142	152	18	14	7
467-468	142	152	18	14	8
469	142	152	18	14	7
470-473	142	152	18	14	8
474-479	142	152	18	14	7
480-497	142	152	18	14	8
498-504	142	152	18	14	7
505	142	152	18	14	6
506-507	142	152	18	14	7
508	142	152	18	14	6
509	142	152	18	14	7
510-516	142	152	18	14	6
520-560	142	152	18	14	7
561	142	152	18	14	6
562-567	142	152	18	14	7
570-581	142	152	18	14	6
582	142	152	18	14	7
583-588	142	152	18	14	6
590-591	142	152	18	14	5
592-593	142	152	18	14	6
594	142	152	18	14	5
595	142	152	18	14	6
596-599	142	152	18	14	5
600-639	142	152	18	14	7
640-649	142	152	18	14	6
650-655	142	152	18	14	7

Notes:

- WorldShip®, UPS® Internet Shipping, UPS CampusShip®, the UPS® Developer Kit or a UPS Ready® solution will automatically determine the zone for you.

- Using the first three digits of the destination ZIP Code™, determine the zone for the appropriate service level by referring to the zone charts to the right.

- A dash (-) means service is not available.

*Customers should consult the chart on the following page to determine the zone for UPS Air Services (inter-island).

**See your Worldwide Zone Chart.

†Customers on Oahu should consult the chart on the following page to determine the zone for UPS Ground Service on Oahu.

DESTINATION ZIP CODES	ZONES				
	UPS Next Day Air®	UPS Next Day Air Saver®	UPS 2nd Day Air A.M.®	UPS 2nd Day Air®	UPS® Ground
656-676	142	152	18	14	6
677	142	152	18	14	5
678	142	152	18	14	6
679	142	152	18	14	5
680-692	142	152	18	14	6
693	142	152	18	14	5
700-709	142	152	18	14	7
710-711	142	152	18	14	6
712-717	142	152	18	14	7
718	142	152	18	14	6
719-725	142	152	18	14	7
726-727	142	152	18	14	6
728	142	152	18	14	7
729-738	142	152	18	14	6
739	142	152	18	14	5
740-775	142	152	18	14	6
776-777	142	152	18	14	7
778-789	142	152	18	14	6
790-791	142	152	18	14	5
792	142	152	18	14	6
793-794	142	152	18	14	5
795-796	142	152	18	14	6
797-838	142	152	18	14	5
840-853	142	152	18	14	4
854	142	152	18	14	3
855-863	142	152	18	14	4
864	142	152	18	14	3
865	142	152	18	14	4
870-872	142	152	18	14	5
873-874	142	152	18	14	4
875-885	142	152	18	14	5
889-892	142	152	18	14	3
893-898	142	152	18	14	4
900-935	142	152	18	14	2
936-939	142	152	18	14	3
940-942	142	152	18	14	4
943	142	152	18	14	3
944-949	142	152	18	14	4
950-953	142	152	18	14	3
954-961	142	152	18	14	4
962-966	-	-	-	-	-
967-968	*	*	*	*	†
969	-	-	**	**	-
970-974	142	152	18	14	5
975-976	142	152	18	14	4
977-986	142	152	18	14	5
987	-	-	-	-	-
988-994	142	152	18	14	5

Hawaii - Domestic

Determine the Zone

PACKAGE

Zones for Services to Alaska

DESTINATION ZIP CODES	ZONES		
	UPS Next Day Air®	UPS 2nd Day Air®	UPS® Ground
99501-99540	144	14	9
99547-55	146	16	10
99556	144	14	9
99557-99566	146	16	10
99567-68	144	14	9
99569-99571	146	16	10
99572	144	14	9
99573-76	146	16	10
99577	144	14	9
99578-99586	146	16	10
99587	144	14	9
99588-99602	146	16	10
99603	144	14	9
99604	146	16	10
99605	144	14	9
99606-09	146	16	10
99610-11	144	14	9
99612-99630	146	16	10
99631	144	14	9
99632-34	146	16	10
99635	144	14	9
99636-38	146	16	10
99639	144	14	9
99640-99644	146	16	10
99645	144	14	9
99647-53	146	16	10
99654	144	14	9
99655-63	146	16	10
99664	144	14	9
99665-68	146	16	10
99669	144	14	9
99670-71	146	16	10
99672	144	14	9
99674-86	146	16	10
99687	144	14	9
99688-99697	146	16	10
99701-03	144	14	9
99704	146	16	10
99705-12	144	14	9
99714-99774	146	16	10
99775	144	14	9
99776-99950	146	16	10

Zones for Services within Hawaii

DESTINATION ZIP CODES	ZONE
	UPS Next Day Air®
96701-96863	12

DESTINATION ZIP CODES	ZONES
	UPS® Ground (Intra-Oahu)
96701	2
96706-07	2
96709	2
96712	2
96717	2
96730-31	2
96734	2
96744	2
96759	2
96762	2
96782	2
96786	2
96789	2
96791-92	2
96795	2
96797	2
96801-28	1
96853-54	2
96857-63	2

– Using all five digits of the destination ZIP Code™, determine the zone for the appropriate service level by referring to the zone charts on this page.

Ft. DeRussy and ships in the harbor area are zone 1.

All other military bases within the above areas are zone 2.

Hawaii - Domestic

UPS Next Day Air® Early

Guaranteed on-time overnight delivery on business days by 8:00 a.m. to major cities in the 48 contiguous states and by 8:30 a.m., 9:00 a.m. or 9:30 a.m. to most other cities in the U.S. including Anchorage, Alaska. Additional extended delivery locations are guaranteed up to 2:00 p.m. Optional Saturday Delivery available in select locations.

Zones	142*	144*
Letter**	\$60.45	\$60.20
1 Lbs.	75.00	74.85
2	79.00	79.00
3	83.25	83.20
4	88.95	88.40
5	94.05	93.40
6	100.55	99.90
7	104.45	103.70
8	116.05	115.95
9	118.75	117.90
10	118.90	118.05
11	128.40	127.45
12	137.65	137.65
13	140.75	139.65
14	140.90	139.80
15	141.05	139.95
16	154.50	154.50
17	157.50	157.50
18	158.95	158.85
19	161.90	161.75
20	163.15	161.85
21	163.70	162.35
22	164.85	163.55
23	165.00	163.70
24	177.95	177.25
25	178.90	177.40
26	186.70	186.65
27	188.35	186.80
28	188.50	186.95
29	191.15	189.55
30	192.95	191.35

Zones	142*	144*
31 Lbs.	\$202.55	\$200.85
32	202.70	201.00
33	206.05	204.30
34	211.70	209.90
35	224.00	222.05
36	227.00	225.10
37	227.15	225.25
38	227.30	225.40
39	227.45	225.55
40	231.40	229.40
41	243.05	243.05
42	250.70	250.70
43	253.40	253.40
44	253.90	253.90
45	256.60	254.35
46	258.35	258.30
47	258.60	258.45
48	260.15	259.65
49	262.10	259.85
50	262.25	260.00
51	266.30	263.95
52	266.45	264.15
53	279.35	276.85
54	279.50	277.00
55	279.65	277.15
56	279.80	277.30
57	297.80	297.80
58	304.15	304.15
59	314.75	314.75
60	315.45	315.25

Zones	142*	144*
61 Lbs.	\$321.80	\$318.85
62	321.95	319.05
63	336.05	334.00
64	336.35	334.15
65	337.30	334.30
66	337.50	334.40
67	337.65	334.55
68	337.80	334.70
69	337.95	334.90
70	338.10	335.05
71	352.15	349.00
72	352.30	349.15
73	352.50	349.30
74	352.65	352.35
75	360.20	360.20
76	371.10	367.70
77	376.50	373.05
78	376.65	373.20
79	376.80	373.35
80	387.85	384.30
81	388.00	384.45
82	388.15	384.60
83	388.30	386.85
84	392.95	392.95
85	397.35	397.35

*Service not available from all origin ZIP Codes™. Refer to [ups.com/rates](https://www.ups.com/rates) to view your origin ZIP Code Zone Chart.

**The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in a UPS Express® Envelope.

Note: For additional information, refer to page [8](#).

Hawaii - Domestic

UPS Next Day Air® Early

Zones	142*	144*
86 Lbs.	\$402.70	\$399.00
87	428.35	424.40
88	428.55	424.55
89	428.70	428.40
90	443.75	439.60
91	443.95	439.80
92	458.35	454.15
93	458.55	454.30
94	475.20	470.75
95	475.40	470.95
96	475.55	471.10
97	475.70	471.25
98	476.15	471.65
99	480.75	476.25
100	496.40	491.75
101	501.10	496.40
102	505.75	501.05
103	510.40	505.65
104	515.10	510.25
105	519.75	514.85
106	524.40	519.50
107	529.05	524.10
108	533.75	528.70
109	538.40	533.35
110	543.05	538.00

Zones	142*	144*
111 Lbs.	\$547.75	\$542.60
112	552.40	547.20
113	557.05	551.80
114	561.70	556.40
115	566.40	561.05
116	571.05	565.65
117	575.70	570.30
118	580.40	574.90
119	585.05	579.55
120	589.70	584.15
121	594.35	588.75
122	599.05	593.35
123	603.70	597.95
124	608.35	602.60
125	613.00	607.20
126	617.70	611.85
127	622.35	616.45
128	627.00	621.10
129	631.70	625.70
130	636.35	630.30
131	641.00	634.90
132	645.65	639.50
133	650.35	644.15
134	655.00	648.80
135	659.65	653.40

Zones	142*	144*
136 Lbs.	\$664.35	\$658.00
137	669.00	662.65
138	673.65	667.25
139	678.30	671.85
140	683.00	676.45
141	687.65	681.10
142	692.30	685.75
143	697.00	690.35
144	701.65	694.95
145	706.30	699.55
146	710.95	704.20
147	715.65	708.80
148	720.30	713.40
149	724.95	718.00
150	729.60	722.65
More Than 150 Pounds**		
Price Per Pound	4.67	4.62

*Service not available from all origin ZIP Codes™. Refer to [ups.com/rates](https://www.ups.com/rates) to view your origin ZIP Code Zone Chart.

**For each UPS Next Day Air Early package with a weight of more than 150 pounds, multiply the weight by the price per pound and add \$30.00.

Note: For additional information, refer to page 8.

Hawaii - Domestic

UPS Next Day Air®

Guaranteed on-time delivery to all 50 states and Puerto Rico by 10:30 a.m., 12:00 p.m. or end of next business day depending on destination. Optional Saturday Delivery available.

Zones	12*	142**	144**	146**
Letter†	\$10.30	\$30.45	\$30.20	\$41.60
1 Lbs.	10.40	45.00	44.85	63.10
2	11.20	49.00	49.00	67.85
3	12.30	53.25	53.20	79.00
4	12.90	58.95	58.40	83.35
5	13.90	64.05	63.40	87.45
6	14.20	70.55	69.90	92.55
7	14.50	74.45	73.70	97.40
8	14.80	86.05	85.95	101.85
9	15.10	88.75	87.90	105.80
10	15.80	88.90	88.05	110.70
11	16.20	98.40	97.45	114.60
12	16.50	107.65	107.65	118.90
13	17.10	110.75	109.65	122.90
14	17.40	110.90	109.80	126.80
15	17.70	111.05	109.95	130.85
16	18.30	124.50	124.50	135.00
17	18.80	127.50	127.50	138.15
18	19.20	128.95	128.85	141.85
19	19.60	131.90	131.75	144.75
20	19.80	133.15	131.85	148.20
21	20.40	133.70	132.35	151.35
22	20.80	134.85	133.55	154.35
23	21.00	135.00	133.70	157.35
24	21.70	147.95	147.25	160.50
25	22.10	148.90	147.40	163.80
26	22.30	156.70	156.65	167.55
27	22.80	158.35	156.80	170.70
28	23.00	158.50	156.95	173.75
29	23.40	161.15	159.55	177.30
30	23.60	162.95	161.35	180.95

Zones	12*	142**	144**	146**
31 Lbs.	\$24.30	\$172.55	\$170.85	\$184.80
32	24.70	172.70	171.00	188.00
33	24.90	176.05	174.30	191.25
34	25.30	181.70	179.90	195.15
35	25.90	194.00	192.05	197.70
36	27.00	197.00	195.10	200.80
37	27.60	197.15	195.25	205.40
38	27.90	197.30	195.40	209.75
39	28.20	197.45	195.55	213.40
40	28.50	201.40	199.40	217.30
41	29.10	213.05	213.05	221.00
42	29.50	220.70	220.70	223.45
43	29.80	223.40	223.40	226.25
44	30.10	223.90	223.90	231.35
45	30.50	226.60	224.35	235.05
46	30.80	228.35	228.30	238.75
47	31.10	228.60	228.45	242.10
48	31.40	230.15	229.65	245.10
49	32.10	232.10	229.85	248.35
50	32.70	232.25	230.00	251.85
51	33.30	236.30	233.95	256.65
52	34.00	236.45	234.15	260.80
53	34.40	249.35	246.85	265.15
54	35.10	249.50	247.00	269.75
55	35.70	249.65	247.15	274.40
56	35.90	249.80	247.30	278.95
57	36.30	267.80	267.80	284.15
58	36.50	274.15	274.15	288.25
59	36.90	284.75	284.75	293.35
60	37.10	285.45	285.25	298.95

Zones	12*	142**	144**	146**
61 Lbs.	\$37.60	\$291.80	\$288.85	\$303.60
62	38.00	291.95	289.05	309.25
63	38.40	306.05	304.00	314.85
64	39.00	306.35	304.15	320.55
65	39.60	307.30	304.30	325.85
66	40.30	307.50	304.40	331.50
67	40.90	307.65	304.55	337.20
68	42.20	307.80	304.70	341.65
69	43.20	307.95	304.90	347.60
70	44.10	308.10	305.05	352.80
71	45.80	322.15	319.00	357.90
72	46.80	322.30	319.15	362.65
73	47.40	322.50	319.30	367.60
74	48.10	322.65	322.35	372.45
75	48.30	330.20	330.20	377.65
76	48.70	341.10	337.70	382.10
77	49.00	346.50	343.05	387.50
78	49.40	346.65	343.20	391.85
79	49.60	346.80	343.35	397.25
80	50.20	357.85	354.30	402.65
81	50.90	358.00	354.45	407.00
82	51.50	358.15	354.60	412.65
83	51.90	358.30	356.85	417.15
84	52.10	362.95	362.95	422.55
85	52.80	367.35	367.35	427.65

*Zone 12 includes Zones 101 and 102.

**Service not available from all origin ZIP Codes™. Refer to [ups.com/rates](https://www.ups.com/rates) to view your origin ZIP Code Zone Chart.

†The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in a UPS Express® Envelope.

Note: For additional information, refer to page 8.

Hawaii - Domestic

UPS Next Day Air®

Zones	12*	142**	144**	146**
86 Lbs.	\$53.60	\$372.70	\$369.00	\$432.45
87	54.20	398.35	394.40	437.65
88	54.50	398.55	394.55	442.10
89	54.80	398.70	398.40	446.95
90	55.10	413.75	409.60	451.95
91	55.40	413.95	409.80	457.25
92	56.10	428.35	424.15	462.35
93	56.60	428.55	424.30	467.45
94	56.90	445.20	440.75	472.10
95	57.20	445.40	440.95	477.20
96	57.50	445.55	441.10	482.50
97	57.80	445.70	441.25	487.00
98	58.10	446.15	441.65	492.00
99	58.40	450.75	446.25	497.20
100	58.80	466.40	461.75	497.95
101	59.20	471.10	466.40	502.85
102	59.80	475.75	471.05	507.40
103	60.00	480.40	475.65	511.95
104	60.70	485.10	480.25	516.70
105	61.40	489.75	484.85	521.50
106	62.00	494.40	489.50	526.15
107	62.40	499.05	494.10	531.05
108	62.60	503.75	498.70	535.90
109	63.00	508.40	503.35	540.45
110	63.20	513.05	508.00	545.15

Zones	12*	142**	144**	146**
111 Lbs.	\$63.60	\$517.75	\$512.60	\$549.80
112	63.90	522.40	517.20	554.65
113	64.40	527.05	521.80	559.35
114	65.00	531.70	526.40	564.00
115	65.20	536.40	531.05	568.75
116	65.80	541.05	535.65	573.65
117	66.40	545.70	540.30	578.00
118	66.90	550.40	544.90	582.95
119	67.20	555.05	549.55	587.40
120	67.90	559.70	554.15	592.50
121	68.20	564.35	558.75	597.05
122	68.80	569.05	563.35	601.75
123	69.10	573.70	567.95	606.40
124	69.50	578.35	572.60	611.15
125	69.80	583.00	577.20	615.90
126	74.50	587.70	581.85	620.50
127	74.90	592.35	586.45	625.15
128	75.60	597.00	591.10	630.05
129	75.90	601.70	595.70	634.90
130	76.20	606.35	600.30	639.45
131	76.80	611.00	604.90	644.45
132	77.00	615.65	609.50	649.00
133	77.60	620.35	614.15	653.60
134	78.00	625.00	618.80	658.35
135	78.20	629.65	623.40	663.10

Zones	12*	142**	144**	146**
136 Lbs.	\$78.90	\$634.35	\$628.00	\$667.90
137	79.70	639.00	632.65	672.65
138	80.30	643.65	637.25	677.30
139	81.00	648.30	641.85	682.00
140	81.60	653.00	646.45	686.60
141	82.30	657.65	651.10	691.35
142	82.90	662.30	655.75	695.85
143	83.10	667.00	660.35	700.85
144	83.70	671.65	664.95	705.40
145	84.10	676.30	669.55	710.15
146	84.30	680.95	674.20	715.05
147	84.80	685.65	678.80	719.60
148	85.10	690.30	683.40	724.55
149	85.50	694.95	688.00	729.20
150	85.80	699.60	692.65	733.95
More Than 150 Pounds†				
Price Per Pound	0.58	4.67	4.62	4.90

*Zone 12 includes Zones 101 and 102.

**Service not available from all origin ZIP Codes™. Refer to [ups.com/rates](https://www.ups.com/rates) to view your origin ZIP Code Zone Chart.

†For each UPS Next Day Air package with a weight of more than 150 pounds, multiply the weight by the price per pound.

Note: For additional information, refer to page 8.

Hawaii - Domestic

UPS Next Day Air Saver®

Guaranteed on-time delivery to commercial destinations within the 48 contiguous states and select locations in Alaska by 3:00 p.m. or 4:30 p.m. the next business day. Shipments to residential locations within the UPS Next Day Air Saver area are delivered by end of day. Not available to destinations where UPS Next Day Air® is committed by end of day.

Zone	152*
Letter**	\$25.90
1 Lbs.	38.95
2	41.20
3	45.25
4	52.35
5	54.65
6	62.05
7	65.85
8	69.40
9	74.95
10	78.75
11	81.40
12	85.25
13	89.15
14	91.95
15	95.10
16	97.30
17	100.20
18	103.65
19	106.35
20	114.40
21	117.95
22	121.50
23	123.20
24	127.25
25	129.90
26	134.25
27	137.95
28	142.55
29	146.80
30	151.00

Zone	152*
31 Lbs.	\$154.55
32	158.05
33	163.50
34	165.45
35	166.80
36	168.95
37	172.00
38	175.15
39	178.85
40	184.90
41	188.75
42	194.00
43	199.30
44	202.00
45	204.40
46	211.35
47	213.20
48	216.50
49	218.05
50	218.15
51	226.75
52	230.10
53	233.35
54	236.35
55	239.75
56	243.50
57	247.55
58	253.70
59	258.65
60	261.80

Zone	152*
61 Lbs.	\$266.75
62	269.15
63	271.00
64	273.05
65	278.95
66	283.60
67	285.50
68	293.20
69	296.50
70	302.00
71	302.90
72	307.55
73	310.55
74	310.70
75	310.90
76	311.05
77	319.50
78	319.65
79	319.85
80	320.00
81	320.20
82	320.35
83	320.65
84	333.00
85	342.55

*Service not available from all origin ZIP Codes™. Refer to [ups.com/rates](https://www.ups.com/rates) to view your origin ZIP Code Zone Chart.

**The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in a UPS Express® Envelope.

Note: For additional information, refer to page [8](#).

Hawaii - Domestic

UPS Next Day Air Saver®

Zone	152*
86 Lbs.	\$342.80
87	343.00
88	343.15
89	343.35
90	350.00
91	353.55
92	379.70
93	379.85
94	380.10
95	396.20
96	396.40
97	396.55
98	419.40
99	422.50
100	425.30
101	433.55
102	437.90
103	442.55
104	446.70
105	450.85
106	455.15
107	459.25
108	464.00
109	468.05
110	472.40

Zone	152*
111 Lbs.	\$476.30
112	480.80
113	485.15
114	489.50
115	493.45
116	498.05
117	502.10
118	506.70
119	510.80
120	515.00
121	519.30
122	523.80
123	528.05
124	532.25
125	536.30
126	540.90
127	545.00
128	549.45
129	553.95
130	557.75
131	562.25
132	566.30
133	570.90
134	575.05
135	579.30

Zone	152*
136 Lbs.	\$583.65
137	587.85
138	592.25
139	596.45
140	600.90
141	605.15
142	609.30
143	613.50
144	617.85
145	622.35
146	626.45
147	630.80
148	634.95
149	639.45
150	643.65
More Than 150 Pounds**	
Price Per Pound	4.30

*Service not available from all origin ZIP Codes™. Refer to [ups.com/rates](https://www.ups.com/rates) to view your origin ZIP Code Zone Chart.

**For each UPS Next Day Air Saver package with a weight of more than 150 pounds, multiply the weight by the price per pound.

Note: For additional information, refer to page 8.

Hawaii - Domestic

UPS 2nd Day Air A.M.®*

Guaranteed on-time delivery by 10:30 a.m. or 12:00 p.m. on the second business day where UPS Next Day Air® delivery is committed by 10:30 a.m. or 12:00 p.m., respectively. Delivery to metropolitan commercial destinations and select locations in Anchorage, Alaska. Not available to destinations where UPS Next Day Air is committed by end of day. Also not available to residential destinations.

Zone	18**
Letter***	\$24.75
1 Lbs.	25.90
2	28.25
3	32.95
4	38.40
5	41.85
6	47.35
7	52.60
8	54.50
9	56.70
10	59.75
11	61.25
12	62.35
13	65.55
14	68.50
15	71.30
16	73.95
17	76.45
18	79.15
19	81.45
20	83.85
21	86.25
22	88.25
23	91.15
24	93.35
25	95.85
26	98.25
27	100.95
28	103.35
29	106.65
30	109.45

Zone	18**
31 Lbs.	\$111.95
32	115.00
33	117.40
34	120.60
35	123.20
36	125.70
37	128.65
38	131.15
39	134.75
40	137.15
41	139.35
42	141.95
43	144.50
44	146.50
45	149.20
46	152.20
47	154.75
48	157.75
49	160.75
50	163.30
51	165.05
52	168.00
53	170.05
54	171.85
55	174.30
56	176.35
57	178.70
58	181.40
59	183.40
60	186.00

Zone	18**
61 Lbs.	\$188.45
62	191.55
63	194.10
64	196.10
65	198.80
66	201.35
67	203.80
68	206.25
69	208.85
70	211.90
71	215.05
72	217.50
73	220.50
74	223.15
75	225.10
76	227.35
77	229.90
78	232.45
79	235.45
80	238.05
81	240.60
82	243.35
83	246.05
84	248.70
85	251.70

*Visit compass.ups.com/ups-holiday-calendar for time in transit changes effective during the holiday season.

**Zone 18 includes Zone 248.

***The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in a UPS Express® Envelope.

Note: For additional information, refer to page 8.

Hawaii - Domestic

UPS 2nd Day Air A.M.®*

Zone	18**
86 Lbs.	\$254.80
87	257.60
88	260.60
89	263.60
90	266.90
91	269.45
92	272.65
93	275.40
94	278.50
95	281.40
96	283.85
97	286.65
98	289.05
99	291.50
100	293.95
101	296.50
102	299.50
103	302.40
104	305.40
105	308.30
106	311.25
107	314.20
108	317.20
109	320.10
110	323.00

Zone	18**
111 Lbs.	\$325.90
112	328.90
113	331.75
114	334.75
115	337.65
116	340.65
117	343.55
118	346.55
119	349.40
120	352.30
121	355.20
122	358.25
123	361.10
124	364.15
125	366.95
126	370.05
127	372.90
128	375.90
129	378.80
130	381.70
131	384.60
132	387.55
133	390.45
134	393.45
135	396.35

Zone	18**
136 Lbs.	\$399.35
137	402.30
138	405.25
139	408.20
140	411.00
141	413.95
142	416.90
143	419.85
144	422.85
145	425.70
146	428.70
147	431.60
148	434.60
149	437.50
150	440.40
More Than 150 Pounds***	
Price Per Pound	2.94

*Visit compass.ups.com/ups-holiday-calendar for time in transit changes effective during the holiday season.

**Zone 18 includes Zone 248.

***For each UPS 2nd Day Air A.M. package with a weight of more than 150 pounds, multiply the weight by the price per pound.

Note: For additional information, refer to page [8](#).

Hawaii - Domestic

UPS 2nd Day Air®*

Guaranteed delivery to all 50 states and Puerto Rico by the end of the second business day. Optional Saturday Delivery available.

Zones	14**	16***	Zones	14**	16***	Zones	14**	16***
Letter†	\$21.65	\$36.15	31 Lbs.	\$92.20	\$134.90	61 Lbs.	\$155.65	\$211.05
1 Lbs.	23.20	44.95	32	94.40	137.95	62	157.95	213.90
2	24.45	49.55	33	96.65	140.75	63	160.05	216.80
3	28.55	53.00	34	99.95	143.65	64	163.80	219.20
4	34.25	53.20	35	101.15	145.70	65	164.00	221.55
5	36.85	53.25	36	102.40	148.70	66	167.50	223.25
6	42.00	55.30	37	105.00	151.35	67	169.45	226.40
7	47.00	57.80	38	106.65	154.10	68	171.95	228.55
8	48.35	61.80	39	108.85	156.50	69	174.75	231.40
9	50.25	64.30	40	110.70	159.40	70	176.65	233.95
10	52.15	67.75	41	113.20	162.25	71	178.80	236.80
11	54.05	70.85	42	120.85	164.45	72	180.95	239.45
12	54.95	73.70	43	124.75	167.00	73	183.90	242.20
13	55.15	76.25	44	124.90	169.40	74	186.25	244.45
14	58.25	78.65	45	125.10	171.95	75	188.25	246.85
15	60.95	81.15	46	125.25	174.70	76	190.45	249.95
16	62.45	83.40	47	125.45	177.05	77	192.65	252.15
17	65.70	85.65	48	128.65	180.10	78	195.25	254.90
18	66.80	91.05	49	130.35	182.75	79	198.00	258.00
19	69.65	96.60	50	136.45	185.15	80	204.10	260.75
20	71.70	102.40	51	136.70	187.75	81	204.30	263.60
21	71.95	104.30	52	136.85	189.80	82	204.45	266.55
22	75.60	106.50	53	141.40	192.45	83	207.00	269.20
23	75.80	109.25	54	141.60	194.30	84	209.30	271.95
24	76.85	111.60	55	144.00	196.65	85	225.00	274.70
25	82.00	118.05	56	144.45	199.20			
26	82.15	121.05	57	146.20	201.25			
27	82.35	123.60	58	149.80	203.25			
28	86.85	126.45	59	151.70	206.00			
29	87.25	129.30	60	152.20	208.10			
30	89.75	132.05						

*Visit compass.ups.com/ups-holiday-calendar for time in transit changes effective during the holiday season.

**Zone 14 includes Zones 212-218, 224 and 225.

***Zone 16 includes Zone 226.

†The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in a UPS Express® Envelope.

Note: For additional information, refer to page [8](#).

Hawaii - Domestic

UPS 2nd Day Air®*

Zones	14**	16***
86 Lbs.	\$225.15	\$277.60
87	225.35	279.90
88	235.00	283.20
89	235.20	285.50
90	237.60	289.05
91	237.80	292.40
92	242.25	295.65
93	242.45	298.95
94	242.60	301.40
95	242.85	304.35
96	252.40	306.60
97	256.70	309.10
98	256.95	311.25
99	257.10	314.30
100	258.75	316.35
101	261.40	319.00
102	263.95	321.90
103	266.55	324.75
104	269.10	327.25
105	271.70	329.60
106	274.30	332.35
107	276.90	335.10
108	279.45	337.75
109	282.05	340.60
110	284.60	343.85

Zones	14**	16***
111 Lbs.	\$287.25	\$347.10
112	289.80	350.00
113	292.40	353.10
114	295.00	355.70
115	297.55	358.00
116	300.20	361.75
117	302.75	365.05
118	305.35	367.30
119	307.90	370.45
120	310.50	372.55
121	313.10	375.55
122	315.70	378.50
123	318.25	381.95
124	320.85	384.75
125	323.40	387.60
126	326.05	390.50
127	328.65	393.20
128	331.20	396.10
129	333.80	399.25
130	336.35	401.85
131	339.00	404.75
132	341.55	407.55
133	344.15	410.90
134	346.70	414.30
135	349.30	417.70

Zones	14**	16***
136 Lbs.	\$351.95	\$421.05
137	354.50	423.75
138	357.10	426.15
139	359.65	429.15
140	362.25	432.40
141	364.85	435.20
142	367.45	438.25
143	370.00	441.10
144	372.60	443.85
145	375.15	446.70
146	377.80	449.55
147	380.40	452.35
148	382.95	455.75
149	385.55	458.75
150	388.10	462.10
More Than 150 Pounds†		
Price Per Pound	2.59	3.09

*Visit compass.ups.com/ups-holiday-calendar for time in transit changes effective during the holiday season.

**Zone 14 includes Zones 212-218, 224 and 225.

***Zone 16 includes Zone 226.

†For each UPS 2nd Day Air package with a weight of more than 150 pounds, multiply the weight by the price per pound.

Note: For additional information, refer to page 8.

Hawaii - Domestic

UPS® Ground*

Guaranteed day-definite delivery to all 50 states and Puerto Rico. Refer to UPS Ground Time in Transit maps at [ups.com/maps](https://www.ups.com/maps) to determine scheduled delivery.

Zones	2	3	4	5	6	7	8	9**	10**	11**
1 Lbs.	\$11.95	\$12.03	\$12.13	\$12.51	\$12.69	\$12.75	\$12.93	\$17.31	\$32.84	\$17.97
2	12.92	12.98	13.05	13.52	13.65	13.78	13.82	20.02	36.46	20.76
3	14.90	15.16	15.46	15.93	16.10	16.25	16.34	22.92	39.98	23.57
4	16.63	17.27	17.76	18.40	18.60	18.62	18.97	25.70	43.50	26.31
5	19.12	19.62	20.01	20.97	21.06	21.14	21.55	28.78	46.76	29.42
6	21.35	21.87	22.15	22.91	23.47	23.71	24.07	31.94	49.83	32.56
7	24.01	24.62	24.74	25.58	26.25	26.45	26.93	35.16	52.73	35.81
8	26.53	27.14	27.23	28.09	28.78	29.19	29.66	38.03	55.91	38.94
9	29.05	29.57	29.61	30.62	31.41	31.84	32.33	41.31	58.80	42.21
10	31.49	31.95	32.03	33.18	34.09	34.48	35.07	44.39	62.00	45.48
11	33.63	34.13	34.24	35.51	36.50	36.77	37.52	47.52	65.04	48.73
12	35.95	36.29	36.68	37.81	38.96	39.09	40.06	50.44	67.77	51.69
13	38.12	38.31	39.03	40.21	41.32	41.39	42.48	53.35	70.19	54.25
14	40.16	40.32	41.39	42.61	43.58	43.69	44.91	55.75	72.45	56.69
15	42.16	42.41	43.82	44.91	46.02	46.14	47.33	57.99	74.70	59.11
16	43.86	44.25	45.68	46.90	48.29	48.40	49.58	59.26	76.31	60.98
17	45.68	46.44	47.84	49.17	50.95	51.05	52.18	60.98	78.34	62.99
18	47.74	48.56	49.86	51.42	53.61	53.84	54.69	63.19	80.11	65.05
19	49.79	50.71	51.75	53.69	56.17	56.79	57.20	65.53	81.87	66.79
20	51.71	52.86	53.63	55.96	58.57	59.54	59.79	67.60	83.63	68.47
21	53.52	54.75	55.33	57.96	61.02	62.21	62.31	69.47	85.38	70.35
22	55.17	56.79	57.31	60.06	63.42	64.76	64.87	71.13	87.33	72.44
23	56.86	58.72	59.34	62.23	65.86	67.16	67.43	72.83	89.24	74.31
24	58.56	60.51	61.25	64.23	68.24	69.43	69.98	74.21	91.13	76.35
25	60.35	62.15	63.09	66.20	70.56	71.71	72.42	76.06	93.26	78.63
26	62.14	63.85	64.82	68.06	72.86	73.84	74.84	77.97	95.33	80.70
27	63.92	65.45	66.50	69.99	75.17	76.06	77.12	79.63	97.43	83.07
28	65.83	67.12	68.21	71.86	77.46	78.21	79.45	81.51	99.65	85.29
29	67.63	68.81	70.02	73.75	79.67	80.41	81.69	83.54	102.02	87.88
30	69.59	70.55	71.77	75.65	81.87	82.60	83.91	85.25	104.26	90.09
31	69.89	70.94	72.00	75.97	82.27	82.99	84.27	85.27	104.33	90.45
32	71.50	72.80	73.71	77.73	84.27	85.04	86.34	87.09	106.51	92.79
33	73.12	74.60	75.43	79.35	86.24	86.90	88.27	89.28	108.70	94.95
34	74.68	76.23	77.21	80.86	88.00	88.69	89.98	91.30	110.86	97.33
35	76.06	77.75	78.90	82.57	89.64	90.37	91.76	92.93	112.92	99.50

*Visit compass.ups.com/ups-holiday-calendar for time in transit changes effective during the holiday season.

**Zone 9 is metro Alaska, zone 10 is Alaska Extended and zone 11 is Puerto Rico.

Note: For additional information, refer to page 8.

Hawaii - Domestic

UPS® Ground*

Zones	2	3	4	5	6	7	8	9**	10**	11**
36 Lbs.	\$77.36	\$79.10	\$80.51	\$84.04	\$91.15	\$92.16	\$93.54	\$94.76	\$114.96	\$101.71
37	78.68	80.41	82.29	85.58	92.61	93.95	95.22	97.13	116.98	104.05
38	80.04	81.66	83.83	87.09	93.95	95.72	96.72	99.26	118.98	106.22
39	81.35	83.09	85.47	88.63	95.22	97.45	98.30	101.44	121.05	108.41
40	82.62	84.46	87.06	89.98	96.54	99.28	99.82	103.41	123.23	110.79
41	83.96	85.83	88.55	91.45	97.86	101.01	101.38	105.39	125.45	112.76
42	85.24	87.23	90.05	93.06	99.11	102.80	103.08	107.58	127.29	114.62
43	86.48	88.67	91.52	94.53	100.43	104.60	104.83	109.89	129.23	116.47
44	87.81	90.03	93.06	96.04	101.78	106.39	106.63	112.07	130.89	118.32
45	89.10	91.46	94.55	97.59	103.08	108.19	108.52	114.41	132.96	120.33
46	90.44	92.75	95.90	99.08	104.37	109.97	110.44	116.22	135.00	122.68
47	91.67	94.05	97.28	100.43	105.82	111.74	112.35	118.24	137.01	124.87
48	93.08	95.27	98.69	101.76	107.24	113.53	114.20	120.05	139.20	127.24
49	94.52	96.51	100.07	103.08	108.68	115.30	116.12	121.87	141.28	129.60
50	95.80	97.83	101.48	104.31	109.97	117.12	118.01	124.02	143.14	131.61
51	97.08	99.00	102.83	105.71	111.20	118.70	119.94	126.03	145.14	133.79
52	98.24	100.25	104.19	107.19	112.56	120.42	121.71	128.03	147.06	135.47
53	99.35	101.56	105.61	108.55	114.01	122.07	123.49	130.18	148.60	137.13
54	100.50	102.85	106.96	110.01	115.50	123.75	125.29	132.15	150.33	138.94
55	101.53	104.13	108.33	111.72	117.12	125.44	127.07	134.19	152.04	140.87
56	102.60	105.38	109.72	113.33	118.52	126.92	128.83	135.85	153.76	142.72
57	103.80	106.72	111.11	114.94	120.16	128.51	130.44	137.98	155.67	144.74
58	104.92	107.95	112.47	116.49	121.98	130.04	132.00	140.30	157.20	146.38
59	105.94	109.09	113.74	117.87	123.75	131.60	133.52	142.48	159.10	148.07
60	106.28	109.33	114.02	118.20	124.35	131.89	133.97	143.60	159.77	148.99
61	107.28	110.40	115.17	119.51	125.97	133.25	135.38	145.75	161.95	151.30
62	108.47	111.43	116.29	120.70	127.49	134.55	136.82	148.04	163.95	153.34
63	109.53	112.51	117.37	121.70	128.94	135.86	138.08	150.21	166.11	155.65
64	110.51	113.55	118.38	122.79	130.33	137.01	139.23	152.30	168.12	157.46
65	111.57	114.54	119.29	123.85	131.66	138.22	140.47	154.67	169.88	159.17
66	112.52	115.47	120.18	124.82	132.82	139.38	141.64	156.75	171.56	161.00
67	113.44	116.54	120.99	126.00	134.14	140.62	142.84	159.05	173.43	162.98
68	114.28	117.41	121.81	127.29	135.29	141.64	143.97	161.22	175.45	165.15
69	114.36	118.48	121.95	128.53	136.36	142.71	145.14	163.37	177.61	167.47
70	114.45	118.54	122.15	128.62	136.74	143.15	145.52	163.58	177.67	167.52
71	115.17	118.90	122.25	129.33	136.84	143.26	145.62	166.02	179.37	169.66
72	116.00	119.80	122.77	130.41	137.78	143.67	146.70	168.62	181.52	171.93
73	116.85	120.79	123.35	131.62	138.81	144.48	147.74	171.09	183.52	173.90
74	117.64	121.67	124.02	132.75	139.85	145.33	148.70	173.51	185.37	175.89
75	118.43	122.58	124.65	133.78	140.92	146.18	149.63	175.83	187.16	177.70

*Visit compass.ups.com/ups-holiday-calendar for time in transit changes effective during the holiday season.

**Zone 9 is metro Alaska, zone 10 is Alaska Extended and zone 11 is Puerto Rico.

Note: For additional information, refer to page 8.

Hawaii - Domestic

UPS® Ground*

Zones	2	3	4	5	6	7	8	9**	10**	11**
76 Lbs.	\$119.21	\$123.45	\$125.45	\$134.81	\$141.92	\$146.92	\$150.43	\$177.91	\$189.17	\$179.65
77	120.16	124.41	126.24	135.85	143.00	147.74	151.22	180.03	191.18	181.82
78	121.14	125.41	127.13	136.89	144.08	148.70	152.10	182.15	193.14	183.97
79	122.07	126.58	128.01	137.79	145.06	149.63	153.00	184.28	195.32	186.12
80	123.13	127.80	129.03	138.82	145.97	150.56	153.93	186.68	197.62	188.41
81	124.27	129.03	130.06	139.85	147.07	151.47	154.96	188.83	199.79	190.50
82	125.45	130.29	131.21	140.75	148.06	152.40	156.00	191.07	201.91	192.69
83	126.70	131.53	132.33	141.80	149.17	153.33	157.18	193.21	204.04	195.01
84	127.94	132.86	133.57	142.88	150.18	154.26	158.33	195.31	206.05	196.98
85	129.12	133.99	134.79	143.77	151.12	155.32	159.59	197.62	208.20	199.26
86	130.29	135.10	136.05	144.75	152.15	156.34	160.87	199.75	210.20	201.40
87	131.40	136.12	137.30	145.84	153.21	157.48	162.15	201.84	212.18	203.52
88	132.57	137.28	138.53	146.85	154.26	158.69	163.35	204.12	214.48	206.04
89	133.73	138.40	139.78	147.78	155.32	159.85	164.51	206.26	216.46	208.15
90	134.87	139.55	140.98	148.88	156.34	161.02	165.67	208.88	218.92	210.76
91	136.04	140.67	142.21	149.85	157.37	162.15	166.80	211.27	221.54	213.40
92	137.19	141.84	143.43	151.02	158.48	163.35	167.98	213.39	224.13	215.73
93	138.31	143.00	144.73	152.30	159.50	164.51	169.18	215.69	226.41	217.80
94	139.47	144.08	145.95	153.65	160.67	165.55	170.32	217.79	228.56	219.97
95	140.62	145.23	147.17	155.13	161.82	166.70	171.48	219.75	230.59	222.12
96	141.76	146.38	148.42	156.54	162.95	167.77	172.62	221.85	232.57	224.25
97	142.90	147.52	149.68	157.76	164.13	168.80	173.81	223.96	234.24	226.08
98	144.04	148.66	150.95	159.17	165.29	169.87	174.83	225.93	236.10	228.07
99	145.20	149.83	152.16	160.39	166.47	170.89	176.00	228.07	238.10	230.19
100	146.31	150.78	153.38	161.54	167.48	171.89	177.13	229.85	239.76	232.04
101	147.51	151.84	154.53	162.58	168.56	172.89	178.32	232.11	241.93	234.32
102	148.65	152.83	155.64	163.62	169.58	173.88	179.36	234.26	243.90	236.46
103	149.75	153.89	156.75	164.51	170.70	174.83	180.55	236.37	246.06	238.55
104	150.96	154.89	157.89	165.55	171.74	175.91	181.72	238.62	247.90	240.72
105	152.08	155.95	158.99	166.48	172.70	176.81	182.74	240.75	249.86	242.90
106	153.19	156.93	160.10	167.44	173.81	177.84	183.88	243.03	251.85	245.00
107	154.34	157.99	161.23	168.56	174.83	178.91	184.95	245.12	253.83	247.15
108	155.49	159.00	162.39	169.65	175.91	179.81	186.11	247.29	255.86	249.29
109	156.65	160.06	163.48	170.72	176.91	180.89	187.32	249.86	258.31	251.90
110	157.79	161.07	164.63	171.81	177.98	181.81	188.31	252.28	260.77	254.58
111	158.95	162.09	165.80	172.98	179.03	182.88	189.47	254.61	263.17	257.03
112	160.10	163.08	166.88	173.96	180.16	183.80	190.54	256.70	265.52	259.13
113	161.26	164.12	168.00	175.02	181.35	184.81	191.69	258.85	267.67	261.28
114	162.39	165.14	169.15	176.05	182.46	185.95	192.81	261.10	269.82	263.61
115	163.52	166.17	170.26	177.09	183.66	186.94	194.06	263.21	271.80	265.74

*Visit compass.ups.com/ups-holiday-calendar for time in transit changes effective during the holiday season.

**Zone 9 is metro Alaska, zone 10 is Alaska Extended and zone 11 is Puerto Rico.

Note: For additional information, refer to page 8.

Hawaii - Domestic

UPS® Ground*

Zones	2	3	4	5	6	7	8	9**	10**	11**
116 Lbs.	\$164.70	\$167.37	\$171.37	\$178.10	\$184.81	\$187.96	\$195.05	\$265.84	\$274.27	\$268.38
117	165.83	168.44	172.47	179.03	186.00	189.14	196.23	267.96	276.56	270.85
118	166.99	169.58	173.61	180.07	187.13	190.22	197.27	270.02	278.57	273.00
119	168.10	170.72	174.76	181.11	188.22	191.32	198.44	272.33	280.52	275.09
120	169.28	171.90	175.88	182.14	189.22	192.50	199.60	274.47	282.54	277.08
121	170.39	172.98	177.05	183.10	190.31	193.66	200.81	276.72	284.69	279.25
122	171.59	174.15	178.15	184.27	191.32	194.75	201.83	279.17	286.99	281.85
123	172.70	175.33	179.27	185.28	192.31	195.76	202.99	281.26	289.31	284.01
124	173.88	176.40	180.39	186.46	193.32	196.95	204.16	283.90	291.74	286.61
125	175.02	177.56	181.54	187.64	194.40	197.97	205.23	286.01	293.89	288.76
126	176.18	178.68	182.63	188.74	195.53	199.13	206.34	288.25	295.85	290.71
127	177.31	179.84	183.78	189.75	196.61	200.13	207.51	290.40	298.02	293.21
128	178.42	180.99	184.92	190.83	197.61	201.23	208.64	292.85	300.35	295.68
129	179.61	182.13	186.01	191.72	198.84	202.35	209.72	295.12	302.49	297.97
130	180.74	183.29	187.12	192.75	200.01	203.42	210.88	297.23	304.58	300.11
131	181.92	184.42	188.27	193.79	201.16	204.49	212.02	299.52	306.92	302.23
132	183.04	185.52	189.40	194.65	202.28	205.65	213.17	301.95	309.21	304.92
133	184.20	186.69	190.53	195.72	203.42	206.75	214.25	304.04	311.53	307.02
134	185.34	187.81	191.65	196.73	204.58	207.73	215.36	306.63	313.91	309.68
135	186.50	188.98	192.79	197.77	205.72	208.80	216.56	309.11	316.52	312.33
136	187.63	190.15	193.92	198.84	206.88	209.97	217.58	311.38	319.01	314.81
137	188.79	191.24	195.01	199.97	208.05	211.01	218.78	313.55	321.31	316.73
138	189.95	192.38	196.16	203.80	209.24	212.17	219.89	315.63	323.29	318.91
139	191.10	193.50	197.30	204.82	210.45	213.31	221.15	317.87	325.44	321.17
140	192.22	194.61	198.43	205.98	211.57	214.49	222.30	320.34	327.76	323.67
141	193.38	195.75	199.51	207.13	212.73	215.67	223.32	322.62	330.22	326.27
142	194.53	196.90	200.65	208.19	213.88	216.82	224.47	324.72	332.33	328.45
143	195.68	198.11	201.79	209.24	215.04	217.97	225.67	326.85	334.48	330.40
144	196.81	199.23	202.93	210.27	216.20	219.23	226.79	329.11	336.67	332.70
145	197.96	200.34	204.03	211.31	217.41	220.42	227.90	331.22	338.63	334.84
146	199.08	201.48	205.17	212.34	218.56	221.71	228.97	333.86	341.07	337.48
147	200.24	202.62	206.31	213.39	219.76	222.89	230.17	335.97	343.24	339.79
148	201.43	203.77	207.42	214.42	220.89	224.08	231.34	338.40	345.69	342.22
149	202.58	204.86	208.53	215.43	222.04	225.28	232.50	341.03	347.98	344.90
150	202.94	206.48	209.67	217.43	223.21	226.46	233.61	343.46	350.27	347.39
More Than 150 Pounds***										
Price Per Pound	1.36	1.38	1.40	1.45	1.49	1.51	1.56	2.29	2.34	2.32

*Visit compass.ups.com/ups-holiday-calendar for time in transit changes effective during the holiday season.

**Zone 9 is metro Alaska, zone 10 is Alaska Extended and zone 11 is Puerto Rico.

***For each UPS Ground package with a weight of more than 150 pounds, multiply the weight by the price per pound.

Note: For additional information, refer to page [8](#).

Hawaii - Domestic

UPS® Ground – Intra-Oahu

Guaranteed day-definite delivery within Oahu. Refer to UPS Ground Time in Transit maps at [ups.com/maps](https://www.ups.com/maps) to determine scheduled delivery.

Zones	1	2
1 Lbs.	\$7.39	\$9.57
2	7.59	9.77
3	7.76	9.94
4	7.87	10.07
5	8.07	10.27
6	8.17	10.39
7	8.33	10.55
8	8.41	10.65
9	8.55	10.79
10	8.69	10.95
11	8.78	11.02
12	8.90	11.16
13	9.00	11.27
14	9.11	11.39
15	9.17	11.47
16	9.28	11.57
17	9.37	11.67
18	9.46	11.79
19	9.61	11.91
20	9.68	12.00
21	9.79	12.45
22	9.87	12.52
23	9.95	12.68
24	10.05	12.78
25	10.16	12.89

Zones	1	2
26 Lbs.	\$10.27	\$13.06
27	10.38	13.18
28	10.45	13.31
29	10.55	13.40
30	10.63	13.53
31	10.64	13.55
32	10.72	13.65
33	10.82	13.75
34	10.96	13.92
35	11.05	14.04
36	11.15	14.17
37	11.25	14.27
38	11.35	14.47
39	11.44	14.56
40	11.55	14.65
41	11.66	14.84
42	11.83	15.02
43	11.92	15.17
44	12.12	15.38
45	12.21	15.56
46	12.45	15.83
47	12.65	16.05
48	12.83	16.32
49	13.07	16.64
50	13.29	16.93

Zones	1	2
51 Lbs.	\$13.54	\$17.24
52	13.77	17.51
53	14.03	17.89
54	14.27	18.18
55	14.53	18.49
56	14.81	18.83
57	15.03	19.13
58	15.30	19.45
59	15.58	19.81
60	15.80	20.08
61	16.01	20.39
62	16.32	20.79
63	16.51	21.02
64	16.78	21.36
65	17.07	21.71
66	17.27	21.98
67	17.54	22.32
68	17.75	22.59
69	18.02	22.95
70	18.10	23.03

Note: For additional information, refer to page [8](#).

Hawaii - Domestic

UPS® Ground - Intra-Oahu

Zones	1	2
71 Lbs.	\$18.36	\$23.33
72	19.38	24.64
73	20.34	25.93
74	21.37	27.19
75	22.35	28.46
76	23.38	29.75
77	24.34	30.97
78	25.37	32.26
79	26.37	33.54
80	27.36	34.82
81	28.35	36.07
82	29.34	37.36
83	30.35	38.62
84	31.34	39.85
85	32.38	41.17
86	33.36	42.43
87	34.33	43.71
88	35.35	44.97
89	36.35	46.25
90	37.32	47.50
91	38.35	49.90
92	39.32	51.16
93	40.37	52.53
94	41.33	53.80
95	42.36	55.08
96	43.34	56.40
97	44.35	57.69
98	45.33	58.99
99	46.32	60.26
100	47.35	61.58

Zones	1	2
101 Lbs.	\$48.34	\$62.00
102	49.34	62.63
103	50.34	62.85
104	51.35	63.58
105	52.32	64.31
106	53.34	64.94
107	54.33	65.35
108	55.32	65.56
109	56.35	65.98
110	57.33	66.20
111	58.33	66.62
112	59.31	66.93
113	60.34	67.45
114	61.31	68.08
115	62.30	68.40
116	63.33	68.58
117	64.31	68.73
118	65.33	68.98
119	66.32	69.18
120	67.29	69.20
121	68.30	69.77
122	69.33	70.39
123	70.30	70.63
124	71.29	71.74
125	72.32	72.59
126	73.31	77.75
127	74.28	78.17
128	75.31	78.89
129	76.31	79.21
130	79.17	80.39

Zones	1	2
131 Lbs.	\$80.18	\$81.24
132	81.21	81.48
133	81.57	81.73
134	82.31	82.52
135	82.35	82.77
136	83.14	83.53
137	84.10	84.39
138	84.71	85.04
139	85.48	85.82
140	86.08	86.40
141	86.85	87.19
142	87.48	87.83
143	87.69	88.07
144	88.31	88.73
145	88.70	89.13
146	88.93	89.40
147	89.46	90.21
148	89.74	90.32
149	89.98	91.12
150	90.52	91.94
More Than 150 Pounds*		
Price Per Pound	0.61	0.62

*For each UPS Ground - Intra-Oahu package with a weight of more than 150 pounds, multiply the weight by the price per pound.

Note: For additional information, refer to page [8](#).

Alaska and Hawaii – Export

Determine the Zone

PACKAGE

To find the destination zone that matches the service option you've selected refer to the chart below.

Origin/Destination	Export
Alaska/Hawaii	pages 47 to 50
Canada	pages 51 to 53

An Extended Area Surcharge may apply to certain destinations within a country. Extended Area destinations are subject to change. For the most current information, refer to [ups.com/rates](https://www.ups.com/rates) or call 1-800-782-7892.

WorldShip®, UPS® Internet Shipping, UPS CampusShip®, UPS Mobile™, the UPS® Developer Kit or a UPS Ready® solution will automatically determine the zone and rate for you.

Alaska and Hawaii - Export

Worldwide Zone Chart

Destination	Zones				Destination	Zones			
	UPS Worldwide Express Plus®	UPS Worldwide Express®	UPS Worldwide Saver®	UPS Worldwide Expedited®		UPS Worldwide Express Plus®	UPS Worldwide Express®	UPS Worldwide Saver®	UPS Worldwide Expedited®
Afghanistan/AF			408	638	Brunei/BN			405	635
Aland Islands/AX			403	633	Bulgaria/BG		907	407	637
Albania/AL			408	638	Burkina Faso/BF			408	638
Algeria/DZ			408	638	Burundi/BI			408	638
American Samoa/AS			408	638	Cambodia/KH			408	638
Andorra/AD			403	633	Cameroon/CM			408	638
Angola/AO			408	638	Canada/CA				
Anguilla/AI			402	632	For Canada's zone chart, refer to pages 51 to 53 .				
Antigua and Barbuda/AG			402	632	Canary Islands (Spain)/ES			403	633
Argentina/AR		906	406	636	Cape Verde/CV			408	638
Armenia/AM			408	638	Cayman Islands/KY			402	632
Aruba/AW			402	632	Central African Republic/CF			408	638
Australia/AU	904	904	404	634	Chad/TD			408	638
Austria/AT	903	903	403	633	Channel Islands Guernsey/GG, Jersey/JE			403	633
Azerbaijan/AZ			408	638	Chile/CL		906	406	636
Azores (Portugal)/PT			403	633	China, People's Republic of/CN	912	912	412	642
Bahamas/BS		902	402	632	Colombia/CO		906	406	636
Bahrain/BH		905	405	635	Comoros/KM			408	638
Bangladesh/BD			411	641	Congo, Democratic Republic of/CD			408	638
Barbados/BB		902	402	632	Congo, Republic of/CG			408	638
Belarus/BY			408	638	Cook Islands/CK			408	638
Belgium/BE	901	901	401	631	Costa Rica/CR			406	636
Belize/BZ			406	636	Côte d'Ivoire (Ivory Coast)/CI			408	638
Benin/BJ			408	638	Croatia/HR		908	408	638
Bermuda/BM		902	402	632	Curaçao/CW			402	632
Bhutan/BT			411	641	Cyprus/CY			405	635
Bolivia/BO			406	636	Czech Republic/CZ	907	907	407	637
Bonaire/BQ			402	632	Denmark/DK	903	903	403	633
Bosnia/BA		908	408	638	Djibouti/DJ			408	638
Botswana/BW			408	638	Dominica/DM			402	632
Brazil/BR		906	406	636	Dominican Republic/DO			402	632
British Virgin Islands/VG			402	632	East Timor (Timor-Leste)/TL			408	638

Alaska and Hawaii - Export

Worldwide Zone Chart

Destination	Zones				Destination	Zones			
	UPS Worldwide Express Plus®	UPS Worldwide Express®	UPS Worldwide Saver®	UPS Worldwide Expedited®		UPS Worldwide Express Plus®	UPS Worldwide Express®	UPS Worldwide Saver®	UPS Worldwide Expedited®
Ecuador/EC		906	406	636	Holland (Netherlands)/NL	901	901	401	631
Egypt/EG		905	405	635	Honduras/HN		906	406	636
El Salvador/SV			406	636	Hong Kong/HK	909	909	409	639
England (United Kingdom)/GB	901	901	401	631	Hungary/HU	907	907	407	637
Equatorial Guinea/GQ			408	638	Iceland/IS		903	403	633
Eritrea/ER			408	638	India/IN	911	911	411	641
Estonia/EE		907	407	637	Indonesia/ID	904	904	404	634
Ethiopia/ET			408	638	Iraq/IQ			408	638
Faeroe Islands (Denmark)/FO			403	633	Ireland, Republic of/IE	901	901	401	631
Fiji/FJ			408	638	Israel/IL		905	405	635
Finland/FI		903	403	633	Italy/IT	901	901	401	631
France/FR	901	901	401	631	Ivory Coast (Côte d'Ivoire)/CI			408	638
French Guiana/GF			406	636	Jamaica/JM		902	402	632
French Polynesia/PF			407	638	Japan/JP	909	909	409	639
Gabon/GA			408	638	Jersey/JE		903	403	633
Gambia/GM			408	638	Jordan/JO		905	405	635
Georgia/GE			408	638	Kazakhstan/KZ		908	408	638
Germany/DE	901	901	401	631	Kenya/KE			408	638
Ghana/GH			408	638	Kiribati/KI			408	638
Gibraltar/GI			408	638	Korea, South/KR	913	913	413	643
Great Britain (see United Kingdom)/GB	901	901	401	631	Kosovo/KV			408	638
Greece/GR		903	403	633	Kosrae (Micronesia, Federated States of)/FM			408	638
Greenland (Denmark)/GL			403	633	Kuwait/KW		905	405	635
Grenada/GD			402	632	Kyrgyzstan/KG			408	638
Guadeloupe/GP			402	632	Laos/LA			408	638
Guam/GU			404	634	Latvia/LV		907	407	637
Guatemala/GT		906	406	636	Lebanon/LB		905	405	635
Guernsey/GG		903	403	633	Lesotho/LS			408	638
Guinea/GN			408	638	Liberia/LR			408	638
Guinea-Bissau/GW			408	638	Libya/LY			408	638
Guyana/GY			406	636	Liechtenstein/LI		903	403	633
Haiti/HT			402	632	Lithuania/LT		907	407	637

Alaska and Hawaii - Export

Worldwide Zone Chart

Destination		Zones			Destination		Zones		
	UPS Worldwide Express Plus®	UPS Worldwide Express®	UPS Worldwide Saver®	UPS Worldwide Expedited®		UPS Worldwide Express Plus®	UPS Worldwide Express®	UPS Worldwide Saver®	UPS Worldwide Expedited®
Luxembourg/LU	901	901	401	631	Nicaragua/NI			406	636
Macau/MO		904	404	634	Niger/NE			408	638
Macedonia (FYROM)/MK		908	408	638	Nigeria/NG			408	638
Madagascar/MG			408	638	Norfolk Island/NF			408	638
Madeira (Portugal)/PT			403	633	Northern Ireland (United Kingdom)/GB	901	901	401	631
Malawi/MW			408	638	Northern Mariana Islands/MP			408	638
Malaysia/MY		904	404	634	Norway/NO		903	403	633
Maldives/MV			408	638	Oman/OM		905	405	635
Mali/ML			408	638	Pakistan/PK		911	411	641
Malta/MT			408	638	Palau/PW			408	638
Marshall Islands/MH			408	638	Panama/PA			406	636
Martinique/MQ			402	632	Papua New Guinea/PG			408	638
Mauritania/MR			408	638	Paraguay/PY			406	636
Mauritius/MU			408	638	Peru/PE		906	406	636
Mayotte/YT			408	638	Philippines/PH			404	634
Mexico/MX		84	484	74	Poland/PL	907	907	407	637
Micronesia (Federated States of)/FM			408	638	Ponape (Micronesia, Federated States of)/FM			408	638
Moldova/MD			408	638	Portugal/PT	903	903	403	633
Monaco/MC		901	401	631	Puerto Rico/PR				
Mongolia/MN			408	638	Refer to the UPS domestic rates beginning on page 12.				
Montenegro/ME		908	408	638	Qatar/QA		905	405	635
Montserrat/MS			402	632	Réunion/RE			408	638
Morocco/MA		908	408	638	Romania/RO		907	407	637
Mozambique/MZ			408	638	Rota (Northern Mariana Islands)/MP			408	638
Myanmar/MM			411	641	Russia/RU		907	407	637
Namibia/NA			408	638	Rwanda/RW			408	638
Nepal/NP			411	641	Saba/BQ			402	632
Netherlands (Holland)/NL	901	901	401	631	Saipan (Northern Mariana Islands)/MP			408	638
Netherlands Antilles/AN Refer to Bonaire, St. Eustatius, Saba, Curaçao, St. Martin or St. Maarten for zone information.					Samoa/WS			408	638
					San Marino/SM			401	631
New Caledonia/NC			408	638	Saudi Arabia/SA		905	405	635
New Zealand/NZ		904	404	634	Scotland (United Kingdom)/GB	901	901	401	631

Alaska and Hawaii - Export

Worldwide Zone Chart

Destination	Zones				Destination	Zones			
	UPS Worldwide Express Plus®	UPS Worldwide Express®	UPS Worldwide Saver®	UPS Worldwide Expedited®		UPS Worldwide Express Plus®	UPS Worldwide Express®	UPS Worldwide Saver®	UPS Worldwide Expedited®
Senegal/SN			408	638	Tinian (Northern Mariana Islands)/MP			408	638
Serbia/RS		908	408	638	Togo/TG			408	638
Seychelles/SC			408	638	Tonga/TO			408	638
Sierra Leone/SL			408	638	Tortola (British Virgin Islands)/VG			402	632
Singapore/SG	909	909	409	639	Trinidad and Tobago/TT		902	402	632
Slovakia/SK		907	407	637	Truk (Micronesia, Federated States of)/FM			408	638
Slovenia/SI		907	407	637	Tunisia/TN		908	408	638
Solomon Islands/SB			408	638	Turkey/TR		905	405	635
South Africa/ZA		907	407	637	Turkmenistan/TM			408	638
Spain/ES	903	903	403	633	Turks and Caicos Islands/TC			402	632
Sri Lanka/LK		911	411	641	Tuvalu/TV			408	638
St. Barthélemy/BL			402	632	Uganda/UG			408	638
St. Christopher (St. Kitts and Nevis)/KN			402	632	Ukraine/UA		908	408	638
St. Croix (U.S. Virgin Islands)/VI			402	632	Union Island (St. Vincent and the Grenadines)/VC			402	632
St. Eustatius/BQ			402	632	United Arab Emirates/AE		905	405	635
St. John (U.S. Virgin Islands)/VI			402	632	United Kingdom/GB	901	901	401	631
St. Kitts and Nevis/KN		902	402	632	Uruguay/UY			406	636
St. Lucia/LC		902	402	632	U.S. Virgin Islands/VI			402	632
St. Maarten/SX			402	632	Uzbekistan/UZ			408	638
St. Martin/SX			402	632	Vanuatu/VU			408	638
St. Thomas (U.S. Virgin Islands)/VI			402	632	Vatican City (Italy)/VA	901	901	401	631
St. Vincent and the Grenadines/VC			402	632	Venezuela/VE			406	636
Suriname/SR			406	636	Vietnam/VN		904	404	634
Swaziland/SZ			408	638	Virgin Gorda (British Virgin Islands)/VG			402	632
Sweden/SE	903	903	403	633	Wales (United Kingdom)/GB	901	901	401	631
Switzerland/CH	903	903	403	633	Wallis and Futuna Islands/WF			408	638
Tahiti (French Polynesia)/PF			408	638	Yap (Micronesia, Federated States of)/FM			408	638
Taiwan/TW	909	909	409	639	Yemen/YE			405	635
Tajikistan/TJ			408	638	Zaire (Congo, Democratic Republic of)/CD			408	638
Tanzania/TZ			408	638	Zambia/ZM			408	638
Thailand/TH		904	404	634	Zimbabwe/ZW			408	638
Timor-Leste (East Timor)/TL			408	638					

Alaska and Hawaii - Export

Canada Zone Chart

Destination Postal Code Range	UPS Worldwide Express Plus® and UPS Worldwide Express®*	UPS Worldwide Saver®	UPS Worldwide Expedited®
Newfoundland			
A0A - A0Z		481	71
A1A - A1N	82	482	72
A1P - A9Z		481	71
Nova Scotia			
B0A - B2T	81	481	71
B2V - B3B		482	72
B3C - B3G		481	71
B3H - B4B		482	72
B4C - B9Z		481	71
Prince Edward Island			
C0A - C0Z		481	71
C1A - C1E		482	72
C1G - C9Z		481	71
New Brunswick			
E0A - E0Z		481	71
E1A - E1G	82	482	72
E1H - E2G	81	481	71
E2H - E2S		482	72
E2T - E2Z		481	71
E3A - E3E		482	72
E3G - E9Z		481	71
Quebec			
G0A		482	72
G0B - G0J		481	71
G0K - G0L		482	72
G0M - G0S		482	72
G0T - G0W		481	71

Destination Postal Code Range	UPS Worldwide Express Plus® and UPS Worldwide Express®*	UPS Worldwide Saver®	UPS Worldwide Expedited®
Quebec (cont.)			
G0X - G0Z		482	72
G1A - G3A	81	481	71
G3B - G3K		482	72
G3L - G4P		482	72
G4R - G4S		481	71
G4T - G4V		482	72
G4W - G4Z		481	71
G5A		482	72
G5B - G5T		481	71
G5V - G6A		482	72
G6B		481	71
G6C - G6J		482	72
G6K		481	71
G6L - G6T		482	72
G6V - G6Z		481	71
G7A		481	71
G7B - G8P		481	71
G8R - G8S		482	72
G8T - G9Z		482	72
H0A - H0L		481	71
H0M		481	71
H0N - H9Z	81	481	71
J0A - J0L		482	72
J0M		481	71
J0N - J0V		482	72
J0W - J0Z		481	71
J1A - J3C	82	482	72
J3E		481	71

*To determine whether UPS Worldwide Express Plus® and UPS Worldwide Express® services are available to your destination postal code, refer to [ups.com](https://www.ups.com)® or call 1-800-782-7892.

Alaska and Hawaii - Export

Canada Zone Chart

Destination Postal Code Range	UPS Worldwide Express Plus® and UPS Worldwide Express®*	UPS Worldwide Saver®	UPS Worldwide Expedited®
Quebec (cont.)			
J3G - J3S		482	72
J3T - J3V		481	71
J3W - J3X		482	72
J3Y - J5R	81	481	71
J5S - J5X		482	72
J5Y - J7H	81	481	71
J7J - J7N	82	482	72
J7P - J7W	81	481	71
J7X - J8N	82	482	72
J8P - J9C	81	481	71
J9E		482	72
J9G - J9J		482	72
J9K - J9Z		481	71
Ontario			
K0A - K0H		482	72
K0J		481	71
K0K - K0Z		482	72
K1A - K4A	81	481	71
K4B - K7T	82	482	72
K7V - K8H		482	72
K8J - L1E	82	482	72
L1F - L1Z	81	481	71
L2A - L2C		482	72
L2E - L2W	81	481	71
L2X - L3N		482	72
L3P - L3T	81	481	71
L3V - L3W		482	72
L3X - L4L	81	481	71

Destination Postal Code Range	UPS Worldwide Express Plus® and UPS Worldwide Express®*	UPS Worldwide Saver®	UPS Worldwide Expedited®
Ontario (cont.)			
L4M - L4R	82	482	72
L4S - L9T	81	481	71
L9V - L9Z		482	72
M0A - M9Z	81	481	71
N0A - N1A	82	482	72
N1B - N2Y	81	481	71
N2Z		482	72
N3A - N3V	81	481	71
N3W - N5T	82	482	72
N5V - N6N	81	481	71
N6P - N8M		482	72
N8N - N9K	81	481	71
N9L - N9Z		482	72
P0A - P0Z		481	71
P1A - P2M		482	72
P2N		481	71
P2P - P3K		482	72
P3L		481	71
P3M		482	72
P3N - P3P		481	71
P3R - P4M	82	482	72
P4N - P4R		481	71
P4S - P4Z		482	72
P5A		481	71
P5B - P5M		482	72
P5N		481	71
P5P - P8M		482	72
P8N		481	71

*To determine whether UPS Worldwide Express Plus® and UPS Worldwide Express® services are available to your destination postal code, refer to [ups.com](https://www.ups.com)® or call 1-800-782-7892.

Alaska and Hawaii - Export

Canada Zone Chart

Destination Postal Code Range	UPS Worldwide Express Plus® and UPS Worldwide Express®*	UPS Worldwide Saver®	UPS Worldwide Expedited®
Ontario (cont.)			
P8P - P8S		482	72
P8T		481	71
P8V - P8Z		482	72
P9A		481	71
P9B - P9M		482	72
P9N		481	71
P9P - P9Z		482	72
Manitoba			
R0A - R2B		481	71
R2C - R4A	81	481	71
R4B - R9Z		481	71
Saskatchewan			
S0A - S0Z		481	71
S1A - S3M		482	72
S3N		481	71
S3P - S3Z		482	72
S4A		481	71
S4B - S4G		482	72
S4H		481	71
S4J - S4M		482	72
S4N - S4Z		482	72
S5A - S7G		481	71
S7H - S7V		481	71
S7W - S9Z		481	71
Alberta			
T0A - T0B		481	71
T0C		482	72
T0E - T1W		481	71
T1X		481	71

Destination Postal Code Range	UPS Worldwide Express Plus® and UPS Worldwide Express®*	UPS Worldwide Saver®	UPS Worldwide Expedited®
Alberta (cont.)			
T1Y - T3Z	81	481	71
T4A - T4Z	82	482	72
T5A - T6V		481	71
T6W - T6X		481	71
T6Y - T7W		481	71
T7X - T8N		482	72
T8P - T8Z		481	71
T9A - T9E		482	72
T9G - T9Z		481	71
British Columbia			
V0A - V0L		481	71
V0M		481	71
V0N - V1L		481	71
V1M		481	71
V1N - V2R		481	71
V2S - V2V		481	71
V2W - V3E	81	481	71
V3G		481	71
V3H - V7Z	81	481	71
V8A - V8K		481	71
V8L - V9E	82	482	72
V9G - V9Z		481	71
Nunavut			
X0A - X0C		481	
Northwest Territories			
X0E - X9Z		481	
Yukon			
Y0A - Y9Z		481	

*To determine whether UPS Worldwide Express Plus® and UPS Worldwide Express® services are available to your destination postal code, refer to [ups.com](https://www.ups.com)® or call 1-800-782-7892.

Alaska and Hawaii - Export Shipment Pricing

UPS Worldwide Express Plus®, UPS Worldwide Express®, UPS Worldwide Saver® and UPS Worldwide Expedited®

Shipment pricing is advantageous because rates are based on the total weight of a shipment, not the sum of the rates for each package in a shipment.

What Qualifies

1. The shipment consists of multiple packages, using the same service, shipped on the same day to a single consignee.

2. You use WorldShip®, UPS® Internet Shipping, UPS CampusShip®, the UPS® Developer Kit or a UPS Ready® solution that supports full international service, or a UPS Worldwide Services Waybill.

Note: For shipments processed with UPS Developer Kit – Shipping API, in order to obtain the best rate, customers are responsible for aggregating shipments for shipment pricing prior to requesting labels (UPS Developer Kit – Shipping API does not run End of Day).

Rates

Rates are based on the total billable weight of all packages in the shipment. Compare each package's actual weight to its dimensional weight. The greater of the two is the billable weight and should be used to calculate the rate. For multiple-package shipments, total the billable weight of all packages in the shipment. Refer to pages 6 and 7 for instructions on calculating dimensional and billable weight.

If the payer of the shipping charges is located in the origin country, the shipment will be charged the export rate (Origin Country Export Rates).

When the payer of the shipping charges is located in a third country (neither origin nor destination country), the shipment will be charged the Origin Country Export Rates, except as otherwise agreed to by UPS and the contracting party.

For shipments weighing 150 pounds or less, locate the rate for the total weight of the shipment on the appropriate rate chart.

For shipments weighing more than 150 pounds, multiply the total weight (rounded to the next whole pound) by the appropriate price per pound. The amount billed will be the result of this calculation or the minimum rate shown, whichever is greater.

Customs Brokerage

For UPS Worldwide Express Plus, UPS Worldwide Express, UPS Worldwide Saver and UPS Worldwide Expedited rates include routine, in-house, customs clearance by UPS Supply Chain Solutions®. Additional charges will apply if customs clearance is performed by customs brokerage offices other than those designated by UPS for clearing the services listed above.

Customs clearance for the services listed is provided by the UPS Supply Chain Solutions customs brokerage offices designated by UPS for handling package customs clearance. Other UPS Supply Chain Solutions customs brokerage offices charge fees for clearance of packages and freight.

Useful Information – International Shipping

Export Support Information on international shipping and trade	Visit ups.com/international
Shipping Forms Export documents	Visit ups.com/intl_forms
UPS Paperless® Invoice Send Commercial Invoices and other customs documents electronically, saving time and paper	Visit ups.com/paperlessinvoice
UPS TradeAbility® Harmonizer, landed cost and compliance tools	Visit ups.com/tradeability
International Customer Service Assistance with international shipments	Call 1-800-782-7892

Alaska and Hawaii - Export

UPS Worldwide Express®

UPS Worldwide Express Plus®

Guaranteed early morning delivery to major cities in more than 25 countries and territories by 9:00 a.m. Two business days to Canada and three business days to Europe. From Alaska, two or three business days to Asia. From Hawaii, three to four business days to Asia. Rates include door-to-door delivery with routine, in-house, customs clearance by UPS Supply Chain Solutions®. Add \$40.00 to the appropriate UPS Worldwide Express rate for each UPS Worldwide Express Plus shipment.

UPS Worldwide Express

Guaranteed time-definite delivery by 10:30 a.m. or 12:00 p.m. to more than 65 countries and territories. Delivery is guaranteed in two business days to Canada and for documents to Mexico. From Hawaii and Alaska, three business days to Europe and Latin America. Shipments to Asia are guaranteed in two to three business days from Alaska and three to four business days from Hawaii. Rates include door-to-door delivery with routine, in-house, customs clearance by UPS Supply Chain Solutions.

Zones	81	82	84	901	902	903	904	905	906	907	908	909	911	912	913
Letter*	\$42.15	\$43.45	\$45.10	\$56.95	\$53.55	\$63.85	\$66.45	\$65.45	\$85.60	\$120.90	\$122.10	\$54.35	\$66.25	\$63.35	\$62.00
Pak 1 Lbs.**	68.25	69.90	65.65	76.55	69.95	90.40	87.35	85.45	103.00	137.95	141.00	70.70	88.60	82.45	83.00
Pak 2 Lbs.**	72.60	75.55	69.15	79.80	77.85	91.95	96.40	91.10	135.80	163.10	166.40	75.60	101.15	88.95	92.50
1 Lbs.	76.00	82.40	78.20	93.05	93.00	110.20	100.95	95.65	118.40	157.25	162.35	86.40	101.30	98.15	92.75
2	84.40	89.50	85.80	106.15	97.65	128.85	121.00	113.60	148.25	177.95	183.85	97.95	115.35	113.35	109.25
3	95.25	98.60	99.15	123.30	110.95	143.75	138.85	132.60	177.15	216.80	216.90	116.95	131.20	127.65	126.00
4	101.85	109.70	107.25	143.30	125.15	159.20	155.10	148.05	207.25	244.60	248.55	132.95	146.60	138.25	141.75
5	110.60	123.70	124.55	167.20	141.15	172.65	174.90	169.05	233.60	279.30	278.50	161.35	172.40	167.60	163.00
6	113.90	129.00	136.60	176.90	153.25	184.95	191.50	185.10	262.70	290.30	288.05	170.55	188.70	183.25	174.00
7	117.40	135.70	148.25	187.05	164.15	201.80	208.30	201.60	291.85	317.90	315.90	180.90	205.40	202.65	188.50
8	123.20	142.50	160.00	196.50	173.75	214.40	224.40	217.15	334.50	341.15	355.55	192.80	222.10	215.70	195.50
9	124.95	143.15	169.70	197.90	174.75	229.70	240.00	233.55	361.50	351.05	359.30	197.70	237.80	226.45	205.50
10	125.25	143.55	170.45	198.10	175.10	235.05	241.60	235.50	364.20	351.10	361.35	198.20	252.30	227.45	219.25
11	125.50	143.80	170.75	198.15	182.30	238.25	241.90	238.65	372.55	359.85	363.25	198.45	253.00	227.70	227.50
12	126.70	145.00	173.80	200.30	188.30	241.85	247.95	246.30	382.30	371.15	376.95	200.35	255.55	232.95	233.75
13	150.85	174.50	197.40	241.35	198.95	271.80	307.85	278.80	456.25	419.95	428.30	237.25	290.75	288.95	256.25
14	159.30	183.85	214.00	257.65	206.75	288.70	331.55	316.95	488.65	457.05	461.15	253.50	318.25	306.75	270.00
15	165.50	189.95	225.70	266.45	230.60	306.45	347.80	333.70	514.15	488.45	487.80	262.65	334.50	321.85	283.00
16	171.55	196.00	230.35	275.90	245.25	320.05	361.70	347.10	555.15	538.20	537.95	272.30	346.95	338.30	294.50
17	176.50	201.85	232.50	286.00	247.00	321.40	375.30	348.45	559.15	556.10	544.15	281.55	359.25	350.70	305.00
18	182.60	210.15	233.30	292.85	247.90	331.50	387.75	371.85	578.95	560.40	560.30	290.20	373.15	360.15	315.50
19	187.50	216.40	235.35	293.55	265.90	346.25	394.30	384.40	611.05	608.90	627.20	293.90	385.35	362.85	326.00
20	189.40	218.05	235.75	293.85	275.70	348.15	394.95	387.20	614.40	633.00	629.85	294.25	397.55	363.10	336.50
21	189.65	218.40	235.95	294.10	278.85	349.65	395.10	387.55	615.90	636.55	651.75	294.50	409.10	363.25	347.00
22	189.95	218.60	236.80	294.35	279.20	351.50	396.25	387.75	616.20	638.35	656.15	294.75	410.20	363.65	357.50
23	190.30	220.15	237.20	294.70	279.55	352.30	397.25	388.05	616.50	643.10	665.45	295.00	410.40	363.65	371.00
24	190.65	220.45	237.75	295.55	279.90	354.75	399.45	388.35	616.70	647.45	666.40	295.35	410.85	364.05	372.50
25	192.25	222.35	239.35	302.50	284.80	357.00	404.60	391.95	627.75	657.40	668.95	301.65	415.40	369.70	378.00

*The Letter rate applies only to documents, correspondence and electronic media shipments of no commercial value that do not exceed eight ounces sent in a UPS Express® Envelope.

**UPS Express® Pak rates apply to shipments weighing two pounds or less, customs value is less than \$100.00 and UPS Express Pak is selected at the time of shipping.

Note: For additional information, refer to page 8.

Alaska and Hawaii - Export

UPS Worldwide Express®

Zones	81	82	84	901	902	903	904	905	906	907	908	909	911	912	913
26 Lbs.	\$225.70	\$259.85	\$279.70	\$363.15	\$314.35	\$423.75	\$483.00	\$464.05	\$736.90	\$712.30	\$717.80	\$361.55	\$468.80	\$440.95	\$393.25
27	239.65	276.35	299.20	376.90	320.70	447.85	505.00	486.15	760.55	796.30	803.05	382.10	491.05	470.80	407.00
28	248.00	280.25	307.60	389.20	321.45	458.80	523.10	501.80	784.00	813.50	816.75	393.25	508.55	486.75	417.50
29	252.45	283.65	313.45	396.45	321.90	469.60	536.25	514.45	800.20	845.45	835.40	401.00	517.10	499.05	428.00
30	257.60	288.65	317.10	404.85	329.80	479.40	549.35	527.05	817.35	866.75	863.95	410.50	530.40	501.75	438.50
31	263.65	296.30	323.50	413.40	341.45	489.15	568.60	549.30	840.20	892.35	898.00	421.50	547.80	520.25	449.25
32	269.10	301.15	325.15	417.30	356.55	490.55	582.40	563.20	857.05	903.90	903.80	434.10	560.40	528.05	460.00
33	274.50	307.25	328.85	439.55	364.15	510.90	595.80	576.10	874.30	929.35	939.45	441.20	572.95	530.40	470.75
34	279.95	312.05	330.95	443.85	377.65	517.40	608.60	577.40	903.30	942.45	944.50	450.05	586.00	546.00	480.75
35	284.65	317.05	334.40	462.15	379.20	518.15	624.05	578.05	906.15	962.40	965.30	459.20	601.10	557.80	493.50
36	288.40	322.00	336.50	468.85	411.30	518.40	641.10	583.15	923.90	968.70	967.65	467.75	618.00	586.60	507.25
37	294.20	327.95	340.45	478.95	434.25	520.30	648.55	592.45	926.65	970.05	987.20	476.25	624.05	600.60	512.25
38	298.00	332.45	341.80	480.80	436.50	560.85	666.05	613.35	982.70	977.90	995.05	484.25	640.80	613.30	526.25
39	303.35	336.95	348.45	493.15	445.45	564.70	682.15	619.75	988.20	985.80	998.90	494.10	652.55	625.25	539.00
40	308.90	341.45	352.05	504.50	446.35	565.45	687.55	643.45	989.05	987.60	1,009.80	502.05	664.60	626.35	543.25
41	314.30	345.95	353.60	513.20	454.95	565.80	700.90	649.05	1,005.10	1,007.10	1,025.85	510.30	667.45	628.05	553.75
42	319.45	351.30	361.95	519.75	456.85	567.90	714.30	649.35	1,021.10	1,012.35	1,033.35	518.50	694.20	656.80	564.25
43	323.55	358.70	364.05	530.35	457.30	608.90	727.50	661.20	1,037.50	1,047.15	1,078.10	526.95	710.10	665.80	574.75
44	328.10	364.25	368.40	537.25	466.05	620.40	740.80	668.55	1,067.00	1,061.50	1,083.25	534.90	719.65	679.45	585.25
45	333.20	368.65	376.55	545.45	467.25	632.00	756.80	729.45	1,069.85	1,064.10	1,089.35	543.35	725.00	693.20	598.00
46	336.95	376.65	383.00	554.15	493.40	642.10	772.40	742.35	1,083.05	1,135.55	1,179.05	550.75	732.20	701.05	610.25
47	341.95	380.55	389.40	563.70	496.05	643.20	780.80	755.25	1,112.85	1,147.20	1,196.55	559.65	754.80	716.00	617.00
48	346.60	387.60	394.45	572.10	496.40	662.20	794.15	768.15	1,115.90	1,177.30	1,199.90	568.25	770.50	720.45	627.50
49	350.45	391.30	400.40	580.35	496.75	664.15	807.00	780.55	1,131.45	1,199.20	1,229.65	577.15	784.25	721.00	637.50
50	355.45	396.00	400.85	581.20	499.40	665.05	819.35	792.55	1,147.40	1,221.45	1,234.20	585.35	794.25	727.85	647.25
52	363.80	403.60	406.65	604.20	560.20	702.20	851.35	817.45	1,180.30	1,233.95	1,240.40	595.55	825.40	754.20	672.50
54	369.35	409.80	421.95	617.65	566.70	715.85	869.35	840.85	1,213.15	1,254.50	1,243.45	605.80	848.00	769.05	691.25
56	377.10	417.65	431.20	636.95	589.85	737.35	901.10	865.05	1,244.80	1,285.20	1,297.30	624.85	878.70	819.45	715.50
58	384.80	425.45	439.60	656.25	613.15	761.85	932.75	889.05	1,276.35	1,343.50	1,363.75	644.00	908.45	847.70	739.75
60	396.90	434.90	448.45	677.90	614.60	788.00	964.40	894.40	1,309.95	1,374.05	1,369.45	666.10	934.00	875.10	763.25
62	404.45	442.90	455.25	697.55	651.55	822.25	995.75	915.45	1,342.80	1,387.55	1,388.55	686.10	936.45	894.10	788.00
64	411.95	449.60	456.20	715.85	655.45	829.05	1,039.80	946.55	1,388.70	1,427.45	1,433.80	703.45	936.80	921.00	812.75
66	417.40	456.70	469.45	734.15	657.90	855.55	1,059.45	967.90	1,420.90	1,428.90	1,439.30	721.10	1,013.80	939.35	837.00
68	425.40	464.70	482.20	752.95	705.25	876.90	1,090.35	995.85	1,440.00	1,449.85	1,545.20	738.50	1,027.20	946.85	861.50
70	434.20	471.80	489.25	770.80	705.90	897.50	1,122.10	1,033.50	1,471.65	1,479.25	1,547.55	756.00	1,053.65	973.60	886.50

Note: For additional information, refer to page 8.

Alaska and Hawaii - Export

UPS Worldwide Express®

Zones	81	82	84	901	902	903	904	905	906	907	908	909	911	912	913
72 Lbs.	\$438.70	\$475.50	\$491.10	\$787.20	\$735.35	\$919.30	\$1,148.55	\$1,042.80	\$1,513.00	\$1,509.55	\$1,597.00	\$763.05	\$1,105.95	\$988.50	\$907.50
74	450.45	487.35	495.10	804.95	738.40	931.10	1,176.20	1,063.40	1,559.45	1,516.45	1,616.05	783.80	1,107.60	1,013.95	929.25
76	456.75	494.90	505.30	807.30	766.30	961.70	1,178.00	1,141.35	1,567.30	1,609.05	1,676.70	804.30	1,132.10	1,070.45	937.00
78	461.05	501.45	509.60	833.05	769.30	983.45	1,211.85	1,142.25	1,598.00	1,616.20	1,684.15	824.60	1,156.85	1,096.40	957.25
80	466.40	507.65	522.40	843.95	800.60	1,004.20	1,240.05	1,190.60	1,628.80	1,633.50	1,706.05	842.10	1,168.85	1,122.85	979.75
82	471.05	513.90	533.60	863.85	803.85	1,026.80	1,262.10	1,212.50	1,648.20	1,639.50	1,774.05	843.95	1,193.10	1,134.35	997.25
84	475.45	520.00	539.00	884.25	861.15	1,034.10	1,284.10	1,213.90	1,664.65	1,684.35	1,789.95	851.30	1,217.25	1,149.85	1,014.50
86	480.70	526.65	539.80	899.65	867.10	1,068.25	1,306.30	1,256.40	1,674.05	1,777.40	1,791.30	871.40	1,241.35	1,165.15	1,032.00
88	486.00	532.50	542.05	917.10	867.65	1,076.95	1,328.05	1,268.50	1,697.65	1,825.00	1,864.10	891.25	1,265.50	1,180.55	1,049.25
90	491.30	538.55	554.20	923.60	869.40	1,101.85	1,350.10	1,300.20	1,760.85	1,825.95	1,911.25	910.80	1,289.60	1,196.10	1,066.50
92	496.65	544.50	563.85	936.10	902.20	1,123.25	1,372.10	1,303.60	1,761.80	1,833.50	1,914.80	926.95	1,313.75	1,211.30	1,084.00
94	502.00	551.45	568.85	955.80	903.00	1,142.40	1,394.15	1,344.15	1,762.30	1,869.50	1,936.75	943.60	1,337.85	1,226.80	1,101.50
96	507.40	557.90	573.90	971.85	917.05	1,169.45	1,416.00	1,366.00	1,762.80	1,926.40	1,957.95	962.00	1,351.15	1,242.40	1,118.75
98	512.75	562.70	577.20	979.65	962.05	1,193.45	1,431.10	1,387.95	1,763.40	1,986.45	1,988.65	972.70	1,386.15	1,248.05	1,136.00
100	516.70	568.25	577.90	980.25	1,036.95	1,195.60	1,432.70	1,408.55	1,763.85	2,025.95	2,107.65	976.95	1,403.25	1,252.05	1,158.25
105	542.10	592.75	606.85	1,029.25	1,088.80	1,254.50	1,504.35	1,478.35	1,852.10	2,145.05	2,212.30	1,022.95	1,472.20	1,314.60	1,215.00
110	567.45	619.70	635.65	1,078.20	1,140.75	1,314.70	1,575.95	1,548.65	1,940.30	2,227.05	2,317.35	1,071.65	1,541.05	1,377.20	1,272.00
115	593.00	647.75	664.60	1,127.30	1,192.60	1,374.05	1,647.65	1,619.05	2,028.45	2,328.35	2,421.85	1,120.35	1,609.60	1,439.85	1,328.75
120	619.05	676.00	693.40	1,176.35	1,244.40	1,433.85	1,719.20	1,689.40	2,116.60	2,429.35	2,526.95	1,169.05	1,678.20	1,502.40	1,385.25
125	644.85	704.20	722.35	1,225.30	1,296.20	1,493.50	1,790.80	1,757.70	2,204.90	2,530.65	2,632.10	1,217.70	1,747.80	1,565.05	1,442.75
130	670.60	732.45	751.30	1,274.25	1,348.10	1,553.50	1,862.40	1,826.45	2,293.00	2,632.00	2,736.30	1,266.40	1,817.70	1,627.65	1,500.25
135	696.35	760.55	780.10	1,323.25	1,399.95	1,613.10	1,934.05	1,894.80	2,381.20	2,732.90	2,841.20	1,315.10	1,886.45	1,690.10	1,557.00
140	722.10	788.70	809.05	1,372.20	1,451.75	1,673.05	2,005.70	1,964.90	2,469.40	2,834.30	2,945.25	1,363.80	1,956.35	1,752.75	1,614.75
145	747.20	816.85	837.80	1,421.25	1,503.60	1,732.35	2,077.35	2,033.30	2,557.60	2,935.45	3,049.10	1,412.55	2,027.65	1,815.30	1,672.50
150	772.75	844.30	866.65	1,470.25	1,524.75	1,792.45	2,148.90	2,102.25	2,645.80	3,036.60	3,154.00	1,461.20	2,096.05	1,877.95	1,730.00

Determining the Rate

Shipments of More Than 150 Pounds (non-pallet)

Zones	81	82	84	901	902	903	904	905	906	907	908	909	911	912	913
Price Per Pound	\$5.15	\$5.63	\$5.78	\$9.80	\$10.17	\$11.95	\$14.33	\$14.02	\$17.64	\$20.24	\$21.03	\$9.74	\$13.97	\$12.52	\$11.75
Minimum Rate	772.75	844.30	866.65	1,470.25	1,524.75	1,792.45	2,148.90	2,102.25	2,645.80	3,036.60	3,154.00	1,461.20	2,096.05	1,877.95	1,730.00

Note: For additional information, refer to page [8](#).

Alaska and Hawaii - Export

UPS Worldwide Saver®

Guaranteed delivery by end of business day to more than 220 countries and territories. Delivery is guaranteed in two business days to Canada and for documents to Mexico. From Hawaii and Alaska, three business days to Europe and Latin America. From Alaska, two or three business days to Asia. From Hawaii, three to four business days to Asia. Rates include door-to-door delivery with routine, in-house, customs clearance by UPS Supply Chain Solutions®.

Zones	481	482	484	401	402	403	404	405	406	407	408	409	411	412	413
Letter*	\$41.20	\$42.50	\$43.60	\$55.40	\$51.50	\$62.20	\$64.20	\$63.70	\$83.00	\$118.00	\$120.70	\$52.50	\$64.20	\$61.50	\$59.40
Pak 1 Lbs.**	66.90	68.30	63.60	74.30	67.20	87.50	84.40	83.00	99.70	134.70	139.20	68.10	85.70	79.50	79.60
Pak 2 Lbs.**	71.00	74.00	66.90	77.40	74.80	89.00	91.60	88.50	131.50	159.40	163.50	73.00	97.80	85.80	88.80
1 Lbs.	74.30	80.00	75.80	90.20	89.50	106.60	97.50	92.80	114.30	153.20	160.70	83.40	98.50	94.70	89.00
2	82.50	87.20	83.10	102.90	93.90	124.70	116.80	110.20	143.10	173.60	181.30	94.50	111.80	109.40	104.80
3	93.20	96.30	96.00	119.60	106.70	139.10	134.10	128.70	171.00	211.40	206.20	112.90	124.10	123.10	120.90
4	99.60	107.10	103.80	139.10	120.40	153.90	149.80	143.70	200.10	238.60	245.10	128.40	138.00	133.30	136.00
5	108.10	120.60	120.70	162.20	135.80	166.90	168.90	164.40	225.60	272.30	274.40	155.80	166.90	161.60	157.00
6	111.20	125.80	132.20	171.60	147.40	178.90	184.80	179.80	253.50	283.00	276.90	164.70	182.60	176.70	167.10
7	114.80	132.30	143.60	181.40	157.90	195.20	201.10	195.70	281.70	309.90	311.50	174.70	198.90	195.30	180.90
8	120.40	139.10	154.90	190.40	167.10	207.10	216.60	210.80	322.90	332.60	350.20	186.20	215.00	208.10	187.60
9	122.30	139.70	164.30	191.90	168.00	221.90	231.70	226.60	348.90	342.20	354.20	190.80	230.30	218.30	197.20
10	122.50	140.10	165.10	192.20	168.40	227.10	233.10	228.40	351.50	342.30	356.10	191.40	244.30	219.30	210.60
11	122.80	140.20	165.30	192.20	175.30	230.20	233.50	231.60	359.70	351.40	356.20	191.70	245.60	219.50	218.30
12	123.80	141.50	168.30	194.20	181.10	233.70	236.50	233.80	363.50	362.60	360.40	193.40	247.40	223.00	224.40
13	147.40	170.50	189.30	234.90	191.30	262.70	298.00	271.20	440.30	410.30	419.90	230.90	282.50	278.60	246.00
14	155.80	179.20	207.30	249.80	198.90	279.00	320.00	308.50	471.70	443.10	454.50	244.60	308.10	297.40	259.10
15	161.70	185.40	218.60	258.50	221.80	296.10	335.60	323.80	496.20	478.50	478.30	253.50	323.90	312.00	271.70
16	167.60	191.30	223.10	267.50	235.90	309.00	349.20	336.70	535.80	524.50	520.00	262.90	335.80	326.10	282.50
17	172.50	196.90	225.20	277.40	237.60	310.10	362.10	338.00	539.60	531.50	523.20	271.70	347.80	338.10	292.90
18	178.50	204.90	225.50	284.00	238.40	320.00	374.30	360.70	558.80	546.50	549.30	280.10	361.20	347.20	302.80
19	183.20	211.00	225.50	284.70	255.60	334.20	380.60	373.00	589.70	593.40	616.20	283.70	373.10	349.80	312.90
20	185.20	212.70	225.60	284.90	265.20	337.00	381.20	375.60	592.90	613.60	622.00	284.00	385.00	350.10	322.90
21	185.40	213.10	225.90	285.10	268.20	337.50	381.40	375.90	594.30	623.40	642.10	284.20	396.00	350.20	332.90
22	185.80	213.30	226.60	285.40	268.50	337.60	381.70	376.20	594.80	623.60	643.40	284.50	397.20	350.40	343.10
23	186.10	214.90	227.10	285.80	268.80	337.80	382.00	376.50	595.00	628.30	652.40	284.70	397.40	350.70	356.10
24	186.40	215.10	227.70	289.50	269.20	340.90	382.20	376.80	595.20	632.70	653.40	285.00	397.70	351.10	357.50
25	187.90	217.00	229.20	295.50	273.90	345.00	386.30	380.30	600.50	642.20	655.90	288.10	400.30	354.50	361.70

*The Letter rate applies only to documents, correspondence and electronic media shipments of no commercial value that do not exceed eight ounces sent in a UPS Express® Envelope.

**UPS Express® Pak rates apply to shipments weighing two pounds or less, customs value is less than \$100.00 and UPS Express Pak is selected at the time of shipping.

Note: For additional information, refer to page 8.

Alaska and Hawaii - Export

UPS Worldwide Saver®

Zones	481	482	484	401	402	403	404	405	406	407	408	409	411	412	413
26 Lbs.	\$220.70	\$253.40	\$272.90	\$354.30	\$302.30	\$409.40	\$466.90	\$450.20	\$705.40	\$695.90	\$703.80	\$350.10	\$451.20	\$425.10	\$378.70
27	234.10	269.70	292.10	368.30	308.40	433.30	492.00	474.40	737.80	779.70	780.50	371.10	476.00	456.90	390.60
28	242.30	273.40	299.00	377.40	309.10	443.30	504.80	486.80	756.70	792.80	802.40	380.10	494.50	469.40	400.70
29	246.80	276.60	303.40	384.50	309.50	453.60	517.50	499.00	772.20	824.40	821.70	387.40	500.60	481.20	410.80
30	251.60	281.60	307.00	392.50	317.10	463.10	530.20	511.30	788.80	845.80	843.10	396.50	513.50	483.80	420.90
31	257.60	288.90	313.20	400.80	328.40	472.50	550.60	533.40	811.60	869.30	882.30	408.10	530.40	507.80	431.10
32	263.00	293.70	314.90	402.20	343.00	473.50	563.90	546.40	827.80	871.40	885.30	419.00	542.50	510.20	441.70
33	268.30	299.60	318.40	427.80	350.20	493.00	576.80	558.90	844.40	910.10	891.10	427.20	554.70	511.30	451.80
34	273.70	304.40	320.40	430.40	363.00	499.40	589.30	560.10	872.60	918.10	893.30	435.80	567.40	531.70	461.50
35	278.10	309.30	323.80	447.80	364.60	500.00	602.20	560.90	875.30	937.50	903.00	444.90	579.30	533.90	473.70
36	281.90	314.10	325.80	455.90	395.50	500.30	625.60	565.70	891.60	943.80	913.40	453.10	598.40	569.30	486.90
37	287.40	319.90	329.60	464.40	417.50	502.20	628.10	574.70	894.30	946.40	931.00	461.70	602.30	581.20	491.80
38	291.30	324.30	331.10	465.20	419.70	541.20	652.90	589.70	948.30	954.20	948.40	469.90	622.00	593.20	505.10
39	296.50	328.60	337.30	481.60	428.30	545.00	664.70	601.20	953.70	962.00	966.00	478.70	631.70	604.30	517.30
40	301.80	333.10	340.80	489.10	429.20	545.70	665.90	624.20	954.50	962.60	981.30	486.00	634.20	605.30	521.40
41	307.20	337.40	342.30	497.50	437.50	546.00	678.70	629.60	969.90	963.00	996.90	494.30	636.60	607.20	531.50
42	312.10	342.60	351.20	504.00	439.40	548.00	691.60	629.90	985.50	964.30	1,013.20	502.10	682.90	640.10	541.50
43	316.10	349.90	352.40	514.10	439.80	587.60	704.40	641.40	1,001.30	1,026.80	1,051.10	510.20	687.40	643.40	551.70
44	320.70	355.30	356.10	521.00	448.10	601.00	717.50	648.60	1,029.70	1,035.10	1,054.20	518.00	696.60	664.00	561.80
45	325.50	359.60	366.00	528.90	449.20	610.00	730.40	707.70	1,032.40	1,037.00	1,058.60	526.20	700.20	669.90	574.10
46	329.30	367.40	370.80	537.20	474.50	619.80	753.70	720.10	1,045.20	1,090.60	1,158.30	531.70	701.40	675.90	585.70
47	334.20	371.10	377.00	546.60	477.10	620.80	756.20	732.60	1,074.00	1,091.80	1,175.50	540.40	723.60	694.50	592.10
48	338.70	377.90	381.90	554.80	477.40	639.10	769.10	745.10	1,076.90	1,154.20	1,176.60	548.50	755.90	696.40	602.20
49	342.50	381.70	387.60	562.60	477.70	641.00	781.60	757.20	1,091.90	1,168.30	1,208.00	557.10	759.20	696.60	612.00
50	347.40	386.10	388.00	563.50	480.20	641.80	793.40	768.90	1,107.30	1,189.90	1,210.60	565.20	760.40	703.70	621.30
52	355.50	393.70	393.70	586.30	538.70	677.60	824.50	793.00	1,139.00	1,193.40	1,212.10	575.00	806.40	739.00	645.60
54	360.90	399.70	409.20	598.90	544.90	690.90	837.70	811.80	1,170.70	1,196.60	1,212.40	584.90	820.80	743.40	663.50
56	368.50	407.30	417.50	617.60	567.20	711.50	869.60	837.10	1,201.20	1,252.10	1,252.70	603.30	852.80	787.80	686.70
58	375.90	414.90	425.60	636.20	589.60	732.40	901.30	862.40	1,231.70	1,307.40	1,292.90	621.50	884.90	832.00	710.00
60	387.80	424.10	434.20	657.20	591.00	760.50	944.30	864.00	1,264.20	1,338.50	1,293.10	645.50	887.50	859.80	732.70
62	395.20	432.00	440.60	676.20	626.50	794.60	970.60	888.00	1,296.00	1,339.70	1,322.00	662.40	908.90	870.80	756.50
64	402.50	438.40	441.70	694.10	630.30	801.40	1,011.40	918.20	1,340.30	1,394.00	1,352.10	679.40	916.90	904.60	780.30
66	407.90	445.60	458.70	711.70	632.70	825.80	1,026.00	939.00	1,371.20	1,395.40	1,383.70	696.20	981.40	907.90	803.40
68	415.70	453.10	466.80	730.00	678.10	846.10	1,056.10	965.90	1,389.70	1,395.60	1,517.00	713.00	994.40	915.20	827.00
70	424.40	460.20	473.70	747.30	678.80	866.10	1,093.60	1,002.50	1,420.30	1,396.30	1,529.90	729.90	1,020.00	941.00	851.00

Determining the Rate

Note: For additional information, refer to page 8.

Alaska and Hawaii - Export

UPS Worldwide Saver®

Zones	481	482	484	401	402	403	404	405	406	407	408	409	411	412	413
72 Lbs.	\$428.70	\$463.80	\$475.50	\$763.30	\$707.10	\$887.20	\$1,114.40	\$1,011.50	\$1,465.00	\$1,467.10	\$1,565.20	\$735.20	\$1,070.60	\$955.40	\$871.00
74	440.20	475.30	479.40	780.40	710.10	898.50	1,135.70	1,031.60	1,504.80	1,470.20	1,598.40	762.30	1,072.20	980.10	892.00
76	446.30	482.70	489.10	782.70	736.80	928.10	1,137.50	1,107.20	1,512.50	1,530.40	1,658.30	779.30	1,095.80	1,044.30	899.40
78	450.40	489.00	492.80	807.70	739.80	949.00	1,170.00	1,108.10	1,542.20	1,542.00	1,665.70	796.10	1,119.80	1,065.70	919.00
80	455.60	495.10	510.30	816.40	769.80	969.10	1,197.60	1,154.90	1,571.80	1,591.80	1,666.00	813.00	1,131.50	1,087.70	940.50
82	460.40	501.20	516.50	844.00	773.00	990.90	1,218.80	1,176.30	1,590.60	1,601.10	1,753.20	814.80	1,154.90	1,096.40	957.20
84	464.60	507.20	521.80	858.90	828.10	995.90	1,239.90	1,177.40	1,606.30	1,642.80	1,763.30	816.40	1,178.40	1,111.20	973.80
86	469.70	513.60	522.50	872.30	833.70	1,037.40	1,261.20	1,218.70	1,615.50	1,706.00	1,764.50	852.10	1,201.70	1,126.30	990.60
88	475.00	519.30	523.40	889.20	834.30	1,039.30	1,282.40	1,230.40	1,638.20	1,728.00	1,830.20	868.50	1,225.10	1,141.10	1,007.20
90	480.20	525.30	537.80	895.40	836.10	1,063.40	1,303.50	1,261.20	1,699.30	1,749.30	1,882.30	881.70	1,248.40	1,156.00	1,023.90
92	485.30	531.00	545.90	907.70	867.60	1,084.00	1,324.90	1,264.50	1,700.10	1,763.80	1,882.40	895.10	1,271.80	1,170.90	1,040.50
94	490.50	537.90	550.80	926.70	868.30	1,102.40	1,346.10	1,303.80	1,700.60	1,823.00	1,884.80	911.00	1,295.00	1,185.80	1,057.30
96	495.80	544.20	555.60	942.20	881.70	1,128.70	1,367.40	1,325.00	1,701.20	1,878.10	1,887.70	928.80	1,308.00	1,200.90	1,073.90
98	500.90	548.90	558.80	949.80	925.00	1,151.70	1,382.00	1,346.40	1,701.70	1,938.30	1,917.70	939.20	1,341.70	1,206.30	1,090.60
100	504.00	554.20	559.50	950.30	997.10	1,153.90	1,382.60	1,365.70	1,702.20	1,975.10	2,076.70	940.20	1,358.40	1,207.00	1,111.90
105	529.20	576.90	587.50	998.00	1,047.00	1,211.60	1,451.70	1,434.00	1,787.40	2,085.90	2,180.60	987.30	1,425.00	1,267.40	1,166.50
110	554.60	604.30	615.30	1,045.40	1,096.90	1,268.70	1,520.90	1,502.30	1,872.50	2,186.60	2,284.30	1,034.20	1,491.80	1,327.70	1,221.10
115	579.60	631.80	643.40	1,093.00	1,146.60	1,326.10	1,590.00	1,570.50	1,957.60	2,283.90	2,388.20	1,081.20	1,558.20	1,388.00	1,275.50
120	604.80	659.20	671.30	1,140.50	1,196.50	1,383.70	1,659.00	1,638.80	2,042.60	2,383.10	2,492.00	1,128.30	1,624.50	1,448.40	1,329.80
125	630.00	686.90	699.20	1,188.00	1,246.30	1,442.20	1,728.20	1,707.00	2,127.80	2,480.00	2,595.90	1,175.10	1,691.90	1,508.70	1,385.00
130	655.20	714.30	727.40	1,235.50	1,296.30	1,499.20	1,797.30	1,771.70	2,212.90	2,576.90	2,699.60	1,222.10	1,759.60	1,569.20	1,440.30
135	680.40	741.70	755.20	1,282.90	1,346.10	1,556.80	1,866.40	1,838.00	2,297.90	2,675.60	2,803.50	1,269.10	1,826.20	1,629.30	1,494.80
140	705.50	769.20	783.10	1,330.40	1,395.90	1,614.50	1,935.40	1,906.10	2,382.90	2,772.20	2,907.30	1,316.10	1,893.70	1,689.60	1,550.20
145	730.80	796.60	811.10	1,377.90	1,445.80	1,673.00	2,004.70	1,972.30	2,468.20	2,868.40	3,011.20	1,363.20	1,961.30	1,750.00	1,605.50
150	755.80	823.40	839.00	1,425.40	1,466.10	1,729.80	2,073.70	2,049.50	2,553.20	2,995.50	3,115.00	1,410.10	2,029.10	1,810.40	1,660.80

Shipments of More Than 150 Pounds

Zones	481	482	484	401	402	403	404	405	406	407	408	409	411	412	413
Price Per Pound	\$5.04	\$5.49	\$5.60	\$9.50	\$9.78	\$11.53	\$13.83	\$13.66	\$17.02	\$19.97	\$20.77	\$9.40	\$13.52	\$12.06	\$11.07
Minimum Rate	755.80	823.40	839.00	1,425.40	1,466.10	1,729.80	2,073.70	2,049.50	2,553.20	2,995.50	3,115.00	1,410.10	2,029.10	1,810.40	1,660.80

Note: For additional information, refer to page [8](#).

Alaska and Hawaii - Export

UPS Worldwide Expedited®

Guaranteed delivery by end of business day to more than 220 countries and territories. Delivery is guaranteed within three business days to most destinations in Canada and within four business days to Mexico. To major destinations in Europe, within four to five business days. To Latin America, within five or six business days. To Asia from Alaska, within three or four business days. To Asia from Hawaii, within five to seven business days. Rates include door-to-door delivery with routine, in-house, customs clearance by UPS Supply Chain Solutions®.

Zones	71	72	74	631	632	633	634	635	636	637	638	639	641	642	643
1 Lbs.	\$69.85	\$75.20	\$71.75	\$84.30	\$78.30	\$97.40	\$89.95	\$90.00	\$109.05	\$105.45	\$100.40	\$79.65	\$94.00	\$89.05	\$83.80
2	76.45	82.65	78.65	98.05	91.05	110.75	109.25	106.85	132.80	130.45	129.05	91.25	106.60	102.90	99.55
3	84.50	89.65	89.80	113.60	103.60	124.25	125.80	125.25	158.65	155.00	146.75	107.55	121.55	117.00	115.35
4	89.75	96.85	93.80	129.30	115.55	139.00	142.70	137.00	185.20	193.25	178.45	119.85	135.70	126.85	130.85
5	99.85	110.75	107.65	149.10	122.40	160.50	157.50	159.35	204.15	222.05	204.95	141.30	153.45	145.65	144.40
6	103.45	113.90	117.85	157.85	136.75	172.05	172.40	174.35	239.20	249.00	234.90	153.85	168.00	158.75	158.10
7	107.35	118.45	127.90	167.85	146.45	184.50	187.50	189.65	261.95	278.00	246.75	164.50	185.45	177.00	171.90
8	112.95	122.45	139.00	176.70	148.80	196.20	199.55	204.25	297.65	285.25	277.30	172.00	200.55	185.35	181.20
9	114.85	126.85	143.15	179.75	158.15	208.30	212.85	219.65	321.50	315.40	317.80	177.65	215.50	194.75	191.95
10	117.85	131.15	147.00	182.70	164.15	219.40	221.35	221.35	331.55	323.70	319.40	178.10	230.55	202.50	203.25
11	120.05	133.30	153.00	187.45	171.20	222.40	226.80	224.40	346.90	335.40	331.30	180.65	236.35	206.80	214.45
12	121.00	134.20	158.40	188.30	173.80	228.25	230.55	228.90	357.95	345.35	343.45	183.80	240.05	211.85	220.50
13	131.70	150.30	165.10	213.45	184.70	247.00	271.15	250.25	404.80	379.05	380.70	208.05	258.75	249.00	238.80
14	136.20	155.00	168.80	222.10	191.90	258.70	285.40	287.80	429.55	397.25	412.35	212.65	285.20	263.80	247.50
15	140.70	162.00	174.50	230.75	198.20	267.35	298.15	299.45	436.45	424.10	427.90	226.30	296.90	275.35	257.80
16	147.20	166.35	180.05	249.50	207.75	278.70	310.85	319.35	450.05	454.25	429.00	227.80	315.60	287.35	271.90
17	148.40	167.25	185.65	255.15	214.95	287.80	323.60	324.55	475.85	472.30	434.30	240.60	326.70	298.50	281.70
18	152.25	171.40	193.25	259.25	223.60	295.85	334.50	335.45	510.75	479.00	468.40	242.20	339.60	301.70	287.80
19	156.20	175.60	201.25	260.15	231.05	308.75	347.25	345.50	527.70	509.80	507.70	254.95	350.60	313.65	299.70
20	160.05	179.80	207.35	260.30	238.55	314.40	348.35	349.75	540.00	528.55	511.10	263.90	361.75	325.55	308.05
21	163.90	184.05	211.20	266.00	246.05	322.55	352.85	351.35	554.05	529.70	527.85	265.05	363.30	331.60	320.65
22	167.75	187.80	213.80	277.75	253.55	327.65	354.50	357.60	563.60	533.90	539.35	268.15	367.75	334.25	329.25
23	171.15	191.80	214.55	278.00	259.45	330.05	369.40	357.90	571.60	535.95	557.85	268.35	375.15	339.95	337.85
24	174.55	195.85	219.10	282.60	261.70	333.20	372.10	361.20	574.60	568.60	561.80	271.10	377.10	340.95	343.50
25	178.00	200.35	222.40	284.55	264.50	336.30	374.55	363.80	579.65	579.25	569.65	278.30	387.60	343.05	351.45
26	181.35	205.65	232.85	328.25	276.65	378.25	427.90	412.15	629.20	613.45	610.95	304.35	430.30	380.90	362.80
27	184.80	214.65	234.45	337.60	287.25	399.85	438.45	419.75	645.70	640.90	634.05	314.55	436.05	395.25	368.40
28	191.55	216.35	238.35	345.40	294.90	409.95	448.10	434.95	654.60	658.65	657.00	319.80	449.00	402.40	381.05
29	194.65	216.65	242.20	351.25	300.85	419.50	459.35	450.40	682.85	685.65	678.00	330.90	462.80	435.20	385.35
30	195.00	225.60	246.10	357.25	306.85	428.15	474.55	465.60	684.65	701.15	680.20	341.25	475.85	444.80	392.85
31	199.25	225.95	250.00	358.55	316.00	435.95	485.90	476.05	721.60	718.95	702.80	348.10	481.15	444.95	405.40
32	203.65	235.25	253.90	363.90	321.60	437.65	497.35	483.00	741.25	723.80	706.15	354.95	492.40	447.35	409.60
33	207.95	240.10	257.75	367.90	327.65	452.05	508.65	487.40	750.35	740.60	709.90	363.05	501.75	457.05	417.60
34	212.25	242.20	261.65	373.10	332.85	459.55	520.00	487.65	755.55	742.30	710.70	373.85	517.25	462.80	425.60
35	216.55	246.95	265.40	378.35	338.85	465.25	531.45	489.85	765.50	742.65	711.00	380.80	528.55	467.40	434.50

Note: For additional information, refer to page 8.

Alaska and Hawaii - Export

UPS Worldwide Expedited®

Zones	71	72	74	631	632	633	634	635	636	637	638	639	641	642	643
36 Lbs.	\$220.90	\$251.80	\$267.05	\$383.70	\$344.10	\$465.45	\$542.80	\$493.70	\$766.40	\$748.90	\$711.25	\$387.35	\$537.45	\$494.05	\$446.10
37	225.20	256.50	272.00	384.20	349.30	467.25	549.10	496.50	772.60	777.00	714.00	390.55	548.65	512.15	454.35
38	229.40	261.35	272.50	384.90	355.35	487.55	565.50	509.20	796.35	788.00	768.05	400.90	556.80	522.90	463.90
39	233.75	263.80	275.25	399.50	361.70	501.20	576.95	522.15	838.30	797.85	770.35	405.85	560.15	531.05	472.85
40	238.10	270.85	275.70	409.05	368.00	502.50	582.90	548.40	841.10	803.05	773.40	410.80	579.25	534.25	480.00
41	242.45	275.65	276.60	410.05	372.85	503.25	599.60	553.55	841.90	805.15	777.15	416.80	590.40	545.80	486.80
42	246.75	280.40	277.55	415.30	376.60	521.60	605.45	560.00	853.95	827.75	795.65	420.70	601.65	552.30	493.70
43	251.15	285.20	279.50	420.60	381.80	525.00	622.40	568.15	860.70	841.55	840.05	428.85	612.80	553.15	500.45
44	255.50	290.00	281.50	429.15	386.55	525.45	633.75	581.00	882.75	860.85	859.40	432.20	620.80	567.95	507.35
45	259.85	294.75	284.00	433.40	391.40	526.70	646.30	602.40	886.10	869.10	878.20	442.00	633.40	580.35	514.00
46	264.10	299.55	288.90	436.95	397.00	534.85	652.25	615.30	887.90	903.75	886.20	446.90	641.60	588.15	520.65
47	269.75	301.70	292.65	445.20	404.95	543.05	654.80	630.20	900.05	904.75	887.25	454.20	643.75	596.20	527.50
48	272.15	309.05	296.05	447.00	413.00	568.20	663.00	638.90	946.75	934.10	916.90	461.45	661.40	600.30	534.20
49	275.25	312.00	300.05	452.20	413.30	576.65	677.45	639.30	975.55	937.45	920.90	468.75	666.35	604.20	540.80
50	278.85	316.05	300.50	457.60	417.05	580.10	687.15	650.30	976.40	954.20	922.65	473.85	676.00	618.65	548.60
52	288.70	327.35	304.85	468.05	429.90	605.60	702.25	667.25	1,009.30	957.05	989.25	490.65	690.95	630.85	560.65
54	294.10	331.35	307.45	478.65	435.50	618.05	716.25	675.85	1,021.95	979.90	996.45	492.30	704.55	636.85	571.80
56	300.90	338.85	313.95	489.20	445.15	625.40	729.85	683.95	1,022.85	1,006.30	1,017.25	504.40	717.95	641.05	582.60
58	307.70	342.90	320.30	499.75	454.80	633.20	746.15	693.10	1,023.70	1,025.30	1,019.30	520.50	731.40	642.00	593.55
60	314.65	355.35	321.00	510.35	463.20	641.35	756.70	703.05	1,024.35	1,034.55	1,020.25	537.90	745.10	644.50	604.65
62	322.70	357.60	331.45	520.85	473.15	643.90	770.45	711.00	1,033.70	1,046.75	1,020.70	555.40	758.60	647.80	615.55
64	333.00	363.45	334.85	521.70	488.30	644.05	782.75	723.45	1,034.30	1,052.80	1,021.35	565.50	772.30	651.55	626.70
66	339.15	369.30	340.55	531.20	493.75	681.45	786.00	724.80	1,034.90	1,064.25	1,065.80	575.50	778.20	653.65	628.00
68	343.05	375.15	346.25	536.40	503.65	689.90	792.75	736.65	1,050.35	1,072.55	1,070.85	585.50	784.90	657.95	633.40
70	350.10	381.00	351.95	541.60	513.70	696.25	799.00	747.05	1,054.35	1,081.00	1,097.80	595.50	801.80	660.15	640.95
72	360.00	386.95	357.70	551.40	524.30	702.00	804.40	754.90	1,055.00	1,101.15	1,108.70	605.40	811.20	661.45	648.50
74	369.20	395.80	363.40	552.00	533.70	704.05	809.90	762.80	1,061.00	1,107.55	1,117.40	615.35	830.70	664.50	657.95
76	373.70	405.20	369.10	559.25	543.70	709.00	815.25	770.75	1,066.50	1,119.05	1,126.10	625.30	832.70	668.45	668.25
78	376.70	407.75	374.80	562.35	552.85	712.45	820.75	778.60	1,068.85	1,120.30	1,127.45	635.40	848.90	670.15	678.65
80	379.75	412.20	384.25	567.60	561.00	715.90	826.15	786.55	1,072.90	1,139.75	1,134.65	642.55	870.05	673.10	689.05
82	382.80	416.60	391.30	572.75	575.90	717.90	831.50	790.40	1,078.60	1,157.45	1,137.95	655.35	876.70	676.20	694.35
84	385.85	422.55	391.90	580.15	577.35	722.80	836.95	798.40	1,079.15	1,164.60	1,142.65	665.25	881.85	682.15	698.40
86	388.85	425.65	398.35	580.90	585.50	726.25	842.40	806.30	1,079.80	1,172.20	1,148.80	675.30	891.65	689.95	706.20
88	391.95	426.45	415.20	588.35	593.65	729.80	847.85	811.35	1,087.20	1,179.25	1,164.80	685.20	900.20	690.40	712.95
90	395.00	426.95	416.95	595.70	601.75	731.30	853.25	811.50	1,087.80	1,197.70	1,165.80	695.25	908.60	698.65	719.55

Note: For additional information, refer to page [8](#).

Alaska and Hawaii - Export

UPS Worldwide Expedited®

Zones	71	72	74	631	632	633	634	635	636	637	638	639	641	642	643
92 Lbs.	\$398.10	\$427.45	\$422.85	\$607.30	\$609.95	\$731.90	\$858.70	\$819.40	\$1,088.35	\$1,206.90	\$1,170.70	\$705.25	\$915.40	\$699.70	\$727.80
94	401.10	428.00	424.20	620.25	618.05	732.45	864.15	823.25	1,088.90	1,229.80	1,206.00	715.15	916.10	708.35	733.95
96	404.20	428.55	433.40	626.60	626.25	732.95	869.55	828.85	1,101.70	1,236.85	1,214.25	725.20	932.15	716.65	738.25
98	405.50	429.10	434.40	627.10	634.45	733.50	874.95	834.70	1,103.20	1,246.85	1,219.60	734.55	936.80	725.40	743.70
100	406.00	429.65	438.05	627.65	640.15	734.00	879.50	850.20	1,109.35	1,262.85	1,230.80	742.75	955.50	738.40	750.10
105	426.35	451.15	459.95	659.10	672.15	770.65	923.45	887.30	1,164.85	1,322.70	1,291.90	779.60	1,000.75	762.45	785.60
110	446.60	472.60	481.80	690.35	704.20	807.35	967.40	924.60	1,220.25	1,384.85	1,353.75	816.00	1,036.35	785.05	814.85
115	466.30	494.15	503.75	721.80	736.15	844.05	1,011.35	950.15	1,274.25	1,444.95	1,415.40	850.95	1,091.45	810.35	840.95
120	486.55	515.60	525.60	753.10	768.15	880.70	1,055.35	988.10	1,329.60	1,504.05	1,476.55	887.30	1,138.55	843.25	877.30
125	506.80	537.00	547.45	784.55	800.20	917.45	1,099.35	1,035.20	1,384.95	1,553.20	1,537.85	922.75	1,181.45	877.35	911.15
130	527.10	558.55	568.80	815.85	832.20	955.80	1,143.25	1,052.10	1,440.35	1,614.35	1,599.55	959.00	1,224.35	915.75	936.65
135	546.85	580.00	590.70	847.30	864.15	990.30	1,185.90	1,074.05	1,494.35	1,660.75	1,660.70	992.50	1,257.15	954.15	971.20
140	567.10	601.50	612.55	878.55	896.20	1,025.30	1,229.70	1,106.40	1,549.60	1,723.45	1,722.70	1,027.40	1,301.25	989.15	1,005.30
145	587.30	622.95	634.40	909.70	916.85	1,059.10	1,272.60	1,114.80	1,605.00	1,786.85	1,784.20	1,063.30	1,345.40	1,022.05	1,039.40
150	607.55	644.45	656.25	939.55	945.05	1,097.35	1,315.45	1,121.65	1,660.30	1,849.55	1,845.55	1,098.60	1,389.45	1,059.00	1,073.45

Shipments of More Than 150 Pounds

Zones	71	72	74	631	632	633	634	635	636	637	638	639	641	642	643
Price Per Pound	\$4.05	\$4.30	\$4.38	\$6.26	\$6.30	\$7.32	\$8.77	\$7.48	\$11.07	\$12.33	\$12.30	\$7.32	\$9.26	\$7.06	\$7.16
Minimum Rate	607.55	644.45	656.25	939.55	945.05	1,097.35	1,315.45	1,121.65	1,660.30	1,849.55	1,845.55	1,098.60	1,389.45	1,059.00	1,073.45

Note: For additional information, refer to page [8](#).

Value-Added Services

Value-added services are available for the UPS services indicated. For additional information and rates, refer to pages [66](#) to [70](#) for package and page [73](#) for UPS Freight® LTL (Less-Than-Truckload).

Value-added services are available for the UPS services indicated. For additional information and rates, refer to pages 66 to 70 for package and page 73 for UPS Freight® LTL (Less-Than-Truckload).	Domestic								International				UPS Freight LTL (Less-Than-Truckload)		Page	
	UPS Next Day Air® Early	UPS Next Day Air®	UPS Next Day Air Saver®	UPS 2nd Day Air A.M.®	UPS 2nd Day Air®	UPS® Ground	UPS® Ground – Intra-Alaska	UPS® Ground – Intra-Oahu	UPS Worldwide Express Plus®	UPS Worldwide Express®	UPS Worldwide Saver®	UPS Worldwide Expedited®	LTL	LTL Urgent	Package	UPS Freight LTL
Delivery Instructions and Notification																
Adult Signature Required	•	•	•	•	•	•	•	•	•	•	•	•			67	
UPS C.O.D. (Collect on Delivery)	•	•	•	•	•	•	•	•					•	•	66	73
Delivery Change Request	•	•	•	•	•	•	•	•							67	
UPS Delivery Confirmation		•	•	•	•	•	•	•							67	
UPS Delivery Intercept®	•	•	•	•	•	•	•	•							67	
Direct Delivery Only	•	•	•	•	•	•	•	•	•	•	•	•			67	
Hold for Pickup	•	•	•	•	•	•	•	•							68	
UPS My Choice®	•	•	•	•	•	•	•	•	•	•	•	•			68	
Proof of Delivery (P.O.D.)	•	•	•	•	•	•	•	•	•	•	•	•	•	•	69	73
Saturday Delivery	•	•			•				•	•					69	
Saturday, Sunday or Holiday Delivery													•	•		73
Shipper Release	•	•	•	•	•	•	•	•							69	
Signature Required		•	•	•	•	•	•	•	•	•	•	•			67	
Verbal Confirmation of Delivery	•														67	
International Shipping																
Billing Options									•	•	•	•			66	
Certificate of Origin									•	•	•	•			66	
Currency Conversion Rate									•	•	•	•			66	
Electronic Export Information (E.E.I.)									•	•	•	•			67	
Returns																
1 UPS Pickup Attempt Label	•	•			•	•	•	•	•	•	•	•			70	
3 UPS Pickup Attempts Label	•	•			•	•	•	•	•	•	•	•			70	
UPS Authorized Return Service®		•			•	•									70	
Customized Returns	•	•			•	•	•	•	•	•	•	•			70	
Electronic Return Label	•	•			•	•	•	•	•	•	•	•			70	
Print and Mail Return Label	•	•			•	•	•	•	•	•	•	•			70	
Print Return Label	•	•			•	•	•	•	•	•	•	•			70	
Returns and The UPS Store®	•	•			•	•	•	•	•	•	•	•			70	
UPS Returns® Exchange	•	•			•	•	•	•	•	•	•	•			70	
Additional Options																
UPS carbon neutral	•	•	•	•	•	•	•	•	•	•	•	•			66	
Declared Value for Carriage	•	•	•	•	•	•	•	•	•	•	•	•	•	•	66	73
Third Party Billing Service*	•	•	•	•	•	•	•	•	•	•	•	•	•	•	69	

*Effective January 4, 2016.

Other Charges

Additional charges may apply to your shipment. For additional information and rates, refer to pages [71](#) to [72](#) for package and page [74](#) for UPS Freight® LTL (Less-Than-Truckload).

	Domestic Package								International Package				UPS Freight LTL (Less-Than-Truckload)		Page	
	UPS Next Day Air® Early	UPS Next Day Air®	UPS Next Day Air Saver®	UPS 2nd Day Air A.M.®	UPS 2nd Day Air®	UPS® Ground	UPS® Ground – Intra-Alaska	UPS® Ground – Intra-Oahu	UPS Worldwide Express Plus®	UPS Worldwide Express®	UPS Worldwide Saver®	UPS Worldwide Expedited®	LTL	LTL Urgent	Package	UPS Freight LTL
Additional Handling	•	•	•	•	•	•	•	•	•	•	•	•			71	
Address Correction	•	•	•	•	•	•	•	•	•	•	•	•			71	
Chargeback for Consignee Billing Shipments	•	•	•	•	•	•	•	•	•	•	•	•			71	
Corrected Bill of Lading													•	•	74	
Delivery Area Surcharge	•	•	•	•	•	•	•	•	•	•	•	•			71	
Destination Outside Service Area	•														71	
Detention of Vehicle													•	•	74	
Extended Area Surcharge									•	•	•	•			71	
Inside Delivery and Inside Pickup													•	•	74	
Large Package Surcharge	•	•	•	•	•	•	•	•	•	•	•	•			71	
Liftgate Services													•	•	74	
Missing/Invalid Account Number or Refusal Fee	•	•	•	•	•	•	•	•	•	•	•	•			72	
Notification Prior to Delivery													•	•	74	
Over Maximum Limits	•	•	•	•	•	•	•	•	•	•	•	•			72	
Oversize													•	•	74	
Package Tracking, Tracing and Refund Requests	•	•	•	•	•	•	•	•	•	•	•	•			72	
Redelivery													•	•	74	
Remote Area Surcharge	•	•	•	•	•	•	•	•	•	•	•	•			72	
Residential Delivery/Pickup													•	•	74	
Residential Surcharge	•	•	•	•	•	•	•	•	•	•	•	•			72	
Special Handling of Undeliverable Shipments	•	•	•	•	•	•	•	•							72	
Storage													•	•	74	
Undeliverable Shipment Surcharge									•	•	•	•			72	

Domestic and Export Value-Added Services

PACKAGE

Unless otherwise noted, UPS rates are per package for domestic services and per shipment for international services.

Available Options	Description	Fee
Billing Options	<ul style="list-style-type: none"> - If the duties or the duties and taxes are billed outside the destination country, a Duty and Tax Forwarding Charge will be applied. - UPS can bill shipping charges to the shipper, the receiver or a third party to and from most countries for no additional charge. Check your UPS Shipping System or contact UPS for service availability. 	\$15.00
UPS carbon neutral	<ul style="list-style-type: none"> - UPS calculates the CO₂ emissions associated with the transport of your shipment and purchases carbon offsets to balance out the CO₂ impact. - Available to shippers using a UPS automated shipping system. - The shipping label will include a carbon neutral indicator. Also, if you select e-mail notifications, your recipient will receive a UPS carbon neutral branded e-mail. - Learn more at ups.com/carbonneutral. 	Per package charge: - UPS Domestic Air Services: \$0.20 - UPS® Ground: \$0.05 - UPS International Services: \$0.75
Certificate of Origin	<ul style="list-style-type: none"> - Can be prepared by UPS on behalf of the shipper for exported goods manufactured and originating within the U.S. 	\$10.00
UPS C.O.D. (Collect on Delivery) General Information UPS C.O.D.	<ul style="list-style-type: none"> - UPS will attempt to collect the amount shown on C.O.D. tag or package label, then send payment to you. If payment cannot be collected after three attempts, the package will be returned. - C.O.D. service is available for packages shipped throughout the U.S. and Puerto Rico. - Business or personal checks are accepted as payment. Currency is not accepted for payment. - C.O.D. service is not available when using a UPS Ground shipping document. To request a C.O.D. electronically: <ul style="list-style-type: none"> - Service is available by using a UPS automated shipping system. - The shipping system will produce a barcoded address label that contains all C.O.D. information. To request a C.O.D. using a manual tag: <ul style="list-style-type: none"> - Type or print an address label and attach it to the top of the package. - Complete the UPS C.O.D. tag per the instructions on the tag and specify the exact amount due. - Attach C.O.D. tag to each package requiring collection, covering the address label. - Retain the "Shipper Receipt" portion for your records. 	\$12.50
Currency Conversion Rate	<ul style="list-style-type: none"> - Charges to a payer's account in a foreign currency will be converted to the payer's currency using a weekly exchange rate secured through major money center banks. 	0.75% of currency amount converted
Declared Value for Carriage	<ul style="list-style-type: none"> - UPS's liability for loss or damage for each domestic package or international shipment is limited to \$100.00 without a declaration of value. - The maximum declared value is \$50,000.00 per package. UPS's liability for loss or damage can be increased up to \$50,000.00 per package by making a declaration of value for an additional charge (subject to terms and conditions). Certain domestic packages are eligible for the enhanced maximum declared value of \$70,000.00, subject to restrictions set forth in the "UPS Tariff/Terms and Conditions of Service - United States" beginning on page 75 and as set forth in "Maximum Declared Values" on page 4. - For international shipments with a declared value of more than \$50,000.00, multiply the total declared value by the rate to determine the declared value charge for the shipment. - For packages tendered to a UPS driver with a declared value amount more than \$1,000.00, the shipper must retain a high-value shipment summary signed by the driver. The UPS Shipping System provides this form when the shipping label is requested. - Declared value charges can be included in charges billed to receivers or third parties. 	- \$0.00-\$100.00 \$0.00 - Over \$100.00, for each \$100.00 (or portion of \$100.00) of the total value declared \$0.90 - Minimum \$2.70 - For international shipments with a declared value of more than \$50,000.00: \$0.009 times the declared value

Notes:

- The value-added services listed are available for UPS domestic and international package services unless otherwise noted on page 64. Services may vary at retail locations.
- Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit ups.com®.

Domestic and Export Value-Added Services

PACKAGE

Unless otherwise noted, UPS rates are per package for domestic services and per shipment for international services.

Available Options	Description	Fee
Delivery Change Options	– In addition to Delivery Change Option fees, additional transportation charges and all applicable surcharges may apply. Refer to the “UPS Tariff/Terms and Conditions of Service – United States” beginning on page 75 for more information.	
UPS Delivery Intercept®	– As a shipper, after you tender your package to UPS, you can request that UPS return the package to you*, reroute the package to a new address*, have the package available at Will Call for pickup, or have the package delivered on a future date. When the package is tracked, the status of the intercept will be displayed. – Shippers can request a UPS Delivery Intercept through the Shipping History within WorldShip®, UPS CampusShip®, UPS® Internet Shipping, Quantum View Manage® or UPS tracking on ups.com ®. A UPS Delivery Intercept can also be requested by calling 1-800-PICK-UPS®.	UPS Delivery Intercept: – \$12.90 for web requests – \$18.70 for phone requests – No charge for Will Call
Delivery Change Request	– For domestic packages only. After receiving notice that delivery has occurred or will occur, consignees may request that UPS hold a package for will call at a UPS Customer Center. After the first delivery attempt has occurred, consignees may request a Delivery Change Request for a package, to return to the sender*, hold for future delivery, change a domestic package’s delivery location*, deliver* eligible domestic packages to a UPS Access Point™ location, or redeliver to the original address a package that was taken to a UPS Access Point location. Consignees submit requests by using the Tracking application on ups.com , or by calling 1-800-PICK-UPS. A UPS InfoNotice® number is required to change the destination delivery address.	Delivery Change Request: – \$5.00 for web requests – \$6.00 for phone requests – No charge to consignee for Return to Sender*, Will Call and redeliver to the original address
UPS Delivery Confirmation	– Confirmation of delivery is sent by mail, and includes the delivery date, either the name of the recipient or the package disposition, and in the event of a return, the reason for the return. – Similar information, including the ability to view a signature, is available for no charge when you track your package at ups.com .	\$2.00
Signature Required and Adult Signature Required	– UPS will obtain the necessary signature on delivery, and include it with the mailed Delivery Confirmation information. For Signature Required packages only, UPS may obtain, at its discretion, an electronic authorization to release the package without a signature on delivery.	Signature Required: \$4.25 Adult Signature Required: \$5.25
Verbal Confirmation of Delivery	– To confirm delivery of your shipment, a UPS representative will call the preferred contact telephone number listed on your UPS Next Day Air® Early package.	\$5.00
Direct Delivery Only	– Except for shipper requests, where available, the package may not be re-routed, re-directed or delivered to an alternate address (except requests to hold for will call at UPS Customer Centers). – Delivery pursuant to UPS’s driver release and Shipper Release procedures is still available. Signature on delivery and delivery to the person specified as the receiver not required. – Available for residential and commercial delivery.	\$2.00
Electronic Export Information (E.E.I.) formerly known as Shipper’s Export Declaration (S.E.D.)	– UPS can file E.E.I. on your behalf when all required data is provided with the proper Power of Attorney. – Providing E.E.I. as part of a shipment using WorldShip, UPS Internet Shipping or UPS CampusShip ensures that UPS has all the information to file E.E.I. in a timely manner. – File E.E.I. free of charge at aesdirect.census.gov , the U.S. Government website designed for U.S. export shippers.	\$10.00

*Additional transportation fees and all applicable surcharges may apply. For requests to return to the sender, any such fees will be assessed to the shipper. Refer to the “UPS Tariff/Terms and Conditions of Service – United States” beginning on page 75 for additional information.

Notes:

- The value-added services listed are available for UPS domestic and international package services unless otherwise noted on page 64. Services may vary at retail locations.
- Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit [ups.com](https://www.ups.com).

Domestic and Export Value-Added Services

PACKAGE

Unless otherwise noted, UPS rates are per package for domestic services and per shipment for international services.

Available Options	Description	Fee
Hold for Pickup	<ul style="list-style-type: none"> UPS will deliver the package to a selected UPS Customer Center and call the recipient for pickup, usually by 8:30 a.m. on the scheduled day of delivery. Recipient will be required to present a government-issued photo ID. If a recipient's representative is picking up the package, a letter on company letterhead authorizing release or a company ID may be required. Packages not picked up within five business days will be returned to the shipper. Hold for Pickup service is not available for Saturday Delivery. For each package, customers must prepare a label including the words "Hold for Pickup," the recipient's name and telephone number and the full address of the UPS Customer Center. Apply a UPS Hold for Pickup label above the address label on the package. Labels can be ordered from ups.com® or by calling 1-800-PICK-UPS®. Visit ups.com or call 1-800-PICK-UPS for the most convenient UPS Hold for Pickup location. 	No charge
UPS My Choice®	<p>UPS My Choice helps shippers to:</p> <ul style="list-style-type: none"> Ensure delivery on the first attempt Reduce tracking calls and returns With two levels of membership, UPS My Choice provides recipients with online and mobile access to flexible delivery options to manage their home deliveries. Available for domestic shipments and imports into the U.S. 	
UPS My Choice Member	<ul style="list-style-type: none"> Proactive alerts via text*, phone*, e-mail or mobile push notification. Provides an online Delivery Planner to help manage and track recipients' home deliveries. Recipients may give authorization online for UPS to deliver packages without a signature. Leave a package with a neighbor (someone within sight of the original delivery address). Hold for Will Call at a UPS Customer Center. UPS will provide delivery information, typically a four-hour approximate delivery time. Deliver to a UPS Access Point™ Location:** Have eligible domestic packages delivered to a location of The UPS Store® or UPS Access Point location (where available – refer to the "UPS Tariff/Terms and Conditions of Service – United States" beginning on page 75). Set a vacation and have eligible domestic packages delivered to a UPS Access Point location and pick up within seven calendar days (unless shipper provides otherwise).** <p>Service upgrades:</p> <ul style="list-style-type: none"> Deliver eligible packages to another address or on another day: <ul style="list-style-type: none"> Redeliver to My Address: If UPS delivered packages to a nearby UPS Access Point location, recipient can request that eligible packages be delivered back to the original address. Deliver package on another day. Deliver package to another address** (domestic only). Set a vacation and have all packages delivered on one of the three business days after the vacation ends. Confirmed Delivery Window: Select a two-hour confirmed delivery window. Upgrade UPS SurePost®*** to UPS® Ground. 	<p>Free</p> <p>No additional charge</p> <p>\$5.00 per package</p> <p>\$5.00 per package</p> <p>\$5.00 per package</p> <p>\$8.00 per shipment</p> <p>\$3.50 per package</p>
UPS My Choice Premium Member	<ul style="list-style-type: none"> Includes same features as a UPS My Choice Member in addition to the following: <ul style="list-style-type: none"> Unlimited deliveries of eligible packages to another address** (domestic only) Unlimited deliveries to another day (including vacation holds) <p>Service upgrades:</p> <ul style="list-style-type: none"> Redeliver to My Address: If UPS delivered packages to a nearby UPS Access Point location, recipient can request that eligible packages be delivered back to the original address. Confirmed Delivery Window: <ul style="list-style-type: none"> Two confirmed delivery window (two-hour) requests annually Additional confirmed delivery window requests Upgrade UPS SurePost*** to UPS Ground. 	<p>\$40.00 annual fee</p> <p>No additional charge</p> <p>No additional charge</p> <p>\$8.00 per package</p> <p>No additional charge</p>

*Your carrier's standard message and data rates may apply.

**Transportation charges may apply when delivery is to an address beyond the zone of the original delivery address, together with all applicable surcharges.

***UPS SurePost is a contract only, non-guaranteed economy residential service with final delivery typically provided by the U.S. Postal Service.

Notes:

- The value-added services listed are available for UPS domestic and international package services unless otherwise noted on page 64. Services may vary at retail locations.
- Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit ups.com.

ALASKA AND HAWAII RETAIL RATES

Domestic and Export Value-Added Services

PACKAGE

Unless otherwise noted, UPS rates are per package for domestic services and per shipment for international services.

Available Options	Description	Fee
Proof of Delivery (P.O.D.)	<ul style="list-style-type: none"> – Proof of Delivery of a shipment can be requested after the package has been delivered by calling 1-800-PICK-UPS®. – Proof of Delivery includes the time of delivery, full delivery address and the name and signature of the person who accepted your shipment, if available. – Information can be provided via e-mail, fax or mail and is subject to a charge which will be assessed to the shipper. – Similar information is available for no charge when you track your package at ups.com®. 	\$5.00 per package
Saturday Delivery	<ul style="list-style-type: none"> – For time-critical shipments, UPS offers the convenience of Saturday Delivery. – Available in select locations for UPS Next Day Air® Early. – UPS Next Day Air Early shipments are typically guaranteed one hour later than the guaranteed weekday delivery time to many UPS Next Day Air Early destinations. – UPS Next Day Air® shipments are typically guaranteed an hour and a half later than the guaranteed weekday delivery time. – UPS 2nd Day Air® shipments are guaranteed by end of day. – Each package must bear a Saturday Delivery sticker. – Availability of Saturday Delivery may vary based on location of delivery address. Refer to ups.com for delivery areas. 	\$16.00
Shipper Release	<ul style="list-style-type: none"> – Have UPS deliver your package without requiring the recipient's signature. 	No charge
Third Party Billing Service	<ul style="list-style-type: none"> – Effective January 4, 2016, a fee applies to any shipment billed to a Third Party (regardless of the country of origin or destination of the shipment), and will be charged to the payer. – Based upon all charges including transportation and accessorials. Excludes duties and taxes assessed by government authorities. – Does not apply to UPS Returns® Services or UPS Import Control® shipments. 	2.5% of total charges

Notes:

- The value-added services listed are available for UPS domestic and international package services unless otherwise noted on page 64. Services may vary at retail locations.
- Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit [ups.com](https://www.ups.com).

Domestic and Export Value-Added Services

UPS RETURNS® FOR PACKAGE

Available Options	Description	Fee
STANDARD RETURNS SOLUTIONS		
UPS Authorized Return Service®	<ul style="list-style-type: none"> UPS preprints these return labels and provides to you for distribution. You may include these return labels within an outbound shipment or distribute the label separately. For domestic return shipments only. 	Contractual service
Electronic Return Label	UPS e-mails the return label upon your request to your customer, who then prints the label and applies it to the package.	\$1.00 per label
Print and Mail Return Label	UPS prints the return label upon your request and sends it to your customer, via First-Class Mail®, who then applies the label to the package.	\$2.25 per label
Print Return Label	You print the return label and include it in an outbound shipment or distribute separately to your customer, who then applies the label to the package.	\$0.50 per label
PREMIUM RETURNS SOLUTIONS		
1 UPS Pickup Attempt Label	UPS delivers a return shipping label to your customer and collects the item for return. If the package cannot be picked up on the first attempt, UPS will leave the return label at the pickup location.	\$5.65 per label
3 UPS Pickup Attempts Label	UPS delivers a return shipping label to your customer and collects the item for return. If the package cannot be picked up on the first attempt, UPS will only make two more pickup attempts over the next two business days.	\$7.70 per label
UPS Returns® Exchange	<ul style="list-style-type: none"> UPS delivers a replacement item and picks up a like item for return during the same visit. The new item is unpacked by the driver and customer; then using the delivery packaging, the old item is repacked for return to the shipper. Replacement item won't be delivered until consignee provides the item for return to the driver. Voice, text and e-mail notifications are available to notify your customer of the upcoming exchange. The outbound and return package tracking numbers are linked for round-trip visibility. 	Contractual service \$15.00 (or local equivalent) per exchange
CUSTOM RETURNS SOLUTIONS		
Customized Returns	UPS can customize existing returns capabilities to address a customer's specific returns needs.	Contractual service
UPS Mail Innovations® Returns*	<ul style="list-style-type: none"> Return packages through the United States Postal Service®. Features include easy-to-use label, thousands of drop off locations and detailed tracking through ups.com®. 	Contractual service
Returns and The UPS Store®	The UPS Store provides product return and exchange programs that can be tailored to large customer returns needs, and that leverages The UPS Store retail network of nearly 4,400 locations to improve your client's returns experience.	Contractual service

GENERAL INFORMATION REGARDING UPS RETURNS SERVICES

- Return packages must be UPS-compatible, conforming to UPS packaging guidelines and fall within UPS size and weight limits.
- Shipments containing certain items including, but not limited to, Hazardous Materials or Dangerous Goods requiring shipping papers are not allowed in UPS Returns Services.
- Transportation charges for return packages are billed after the package enters the UPS system.
- UPS Returns Print and Mail Label, 1 UPS Pickup Attempt Label, 3 UPS Pickup Attempts Label and UPS Returns Exchange accessorials fees are billed at the time of request. UPS Returns Print Return Label and Electronic Return Label fees are billed after the package enters the UPS system.
- UPS Automated Shipping Systems will allow you to produce a commercial invoice along with the label for international returns shipments.
- UPS Returns Services facilitate the pickup of return shipments and their delivery in over 145 countries and territories. Specific details may vary by country.
- The exporter will be responsible for meeting export documentation requirements, regardless of who processes a shipment.
- Regulations and requirements for documentation for individual commodities vary from country to country. See Export rules on [ups.com](https://www.ups.com) for country-specific rules.
- Refer to the "UPS Tariff/Terms and Conditions of Service – United States" beginning on page 75 for limits on actual and declared value for UPS Returns Services shipments.
- UPS provides third-country returns (where the international shipment is to be returned to a country other than the exporter's or processing party's country) only as a contractual service.

*Provided by UPS Mail Innovations. For more information, visit [ups.com/mireturns](https://www.ups.com/mireturns).

Notes:

- The value-added services listed are available for UPS domestic and international package services unless otherwise noted on page 108.
- Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit [ups.com](https://www.ups.com).

ALASKA AND HAWAII RETAIL RATES

Domestic and Export Other Charges

PACKAGE

Unless otherwise noted, UPS rates are per package for domestic services and per shipment for international services.

Charges	Description	Fee															
Additional Handling	<ul style="list-style-type: none"> - An Additional Handling charge will be assessed for any package that requires special handling, as determined by UPS in its sole discretion, including, but not limited to: <ul style="list-style-type: none"> • Any article that is encased in an outside shipping container made of metal or wood. • Any cylindrical-like item, such as a barrel, drum, pail or tire, that is not fully encased in a corrugated cardboard shipping container. • Any package with the longest side exceeding 60 inches or its second-longest side exceeding 30 inches. • Any package with an actual weight of more than 70 pounds. • Each package in a shipment where the average weight per package is greater than 70 pounds and the weight for each package is not specified on the source document or the UPS automated shipping system used. - Will not be assessed when a Large Package Surcharge is applied. 	\$10.50 per package															
Address Correction	<ul style="list-style-type: none"> - If any shipment has an incorrect or incomplete address, UPS will make reasonable efforts to secure the correct or complete address, and will make available to the shipper the correct address. UPS may also correct or complete an address based on information obtained from the shipper or consignee. An Address Correction charge will be assessed to the shipper for an address correction or completion. - An address validated by UPS may be incorrect or incomplete for purposes of completing delivery, and may be corrected by UPS. 	\$13.00															
Chargeback for Consignee Billing Shipments	- In the event of non-payment by the consignee or third party, the original shipper will be billed a refusal fee in addition to the shipping charges.	\$13.00															
Delivery Area Surcharge	<ul style="list-style-type: none"> - A surcharge applies to each package delivered to certain ZIP Codes™ within the 48 contiguous states. For Alaska and Hawaii, refer to page 72 for the Remote Area Surcharge. - Refer to the Area Surcharge Listing at ups.com/rates or call 1-800-PICK-UPS® for a listing of applicable ZIP Codes. 	<table> <tr> <td></td><td>Ground</td><td>Air</td></tr> <tr> <td>- Commercial</td><td>\$2.30</td><td>\$2.45</td></tr> <tr> <td>- Residential</td><td>\$3.15</td><td>\$3.70</td></tr> <tr> <td>- Commercial Extended</td><td>\$2.30</td><td>\$2.45</td></tr> <tr> <td>- Residential Extended</td><td>\$4.00</td><td>\$4.00</td></tr> </table>		Ground	Air	- Commercial	\$2.30	\$2.45	- Residential	\$3.15	\$3.70	- Commercial Extended	\$2.30	\$2.45	- Residential Extended	\$4.00	\$4.00
	Ground	Air															
- Commercial	\$2.30	\$2.45															
- Residential	\$3.15	\$3.70															
- Commercial Extended	\$2.30	\$2.45															
- Residential Extended	\$4.00	\$4.00															
Destination Outside Service Area	- If delivery of a UPS Next Day Air® Early package is requested to a destination outside the UPS Next Day Air Early service area, UPS reserves the right to assess an additional fee.	\$10.00															
Extended Area Surcharge	<ul style="list-style-type: none"> - An Extended Area Surcharge applies to shipments for some international origins and destinations. - Visit ups.com/rates or call 1-800-782-7892 to determine if a particular origin or destination is classified as an Extended Area. 	Greater of \$30.00 per shipment or \$0.30 per lb.															
Large Package Surcharge	<ul style="list-style-type: none"> - A Large Package Surcharge will be applied when its length plus girth [(2 x width) + (2 x height)] combined exceeds 130 inches. - Large Packages are subject to a minimum billable weight of 90 pounds. - An Additional Handling charge will not be assessed when a Large Package Surcharge is applied. 	\$67.50 per package															

Notes:

- The other charges listed are available for UPS domestic and international package services unless otherwise noted on page 65. Charges may vary at retail locations.
- Fuel surcharges apply to other charges associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit [ups.com](https://www.ups.com)®.

Domestic and Export Other Charges

PACKAGE

Unless otherwise noted, UPS rates are per package for domestic services and per shipment for international services.

Charges	Description	Fee
Missing/Invalid Account Number or Refusal Fee	– A processing fee will be charged for a missing or invalid account number when the account number is missing, the account number is not the correct number for the bill-to party, the account number is for a receiver or third party who fails to pay the shipping charges, or the package is shipped to an unauthorized consignee.	\$13.00
Over Maximum Limits	– Packages with an actual weight of more than 150 pounds, or that exceed 108 inches in length, or exceed a total of 165 inches in length and girth [(2 x width) + (2 x height)] combined, as measured to determine their billable weight, are not accepted for transportation. – If found in the UPS system, they are subject to additional charges. – Refer to the “UPS Tariff/Terms and Conditions of Service – United States” beginning on page 75 for more information.	\$110.00 per package
Package Tracking, Tracing and Refund Requests	– Shipper may be assessed a charge per request for excessive tracking, tracing and refund requests.	\$3.00
Remote Area Surcharge	– A Remote Area Surcharge applies to deliveries to certain ZIP Codes™ within Alaska and Hawaii and select origins and destinations. – Refer to the Area Surcharge Listing at ups.com/rates or call 1-800-PICK-UPS® for a listing of applicable ZIP Codes.	– Alaska: \$22.50 – Hawaii: \$6.75 – Non-U.S. origins and destinations Greater of \$30.00 per shipment or \$0.30 per lb.
Residential Surcharge	– A surcharge will apply to any delivery to a location that is a home, including a business operating out of a home. – Refer to the “UPS Tariff/Terms and Conditions of Service – United States” beginning on page 75 for more information.	– UPS Air Services: \$3.65 – UPS® Ground service: \$3.25 – UPS International Air Services to Canada: \$3.65
Special Handling of Undeliverable Shipments	– Domestic packages refused by the consignee, or which cannot be delivered due to any cause beyond UPS’s control, will be returned to the shipper at the shipper’s expense. – Return service level will be: • UPS Ground for UPS Air Service shipments to the 48 contiguous states. • UPS Next Day Air® for UPS Next Day Air shipments to Alaska or Hawaii. • UPS Ground for UPS Ground shipments. – The UPS Service Guarantee does not apply to undeliverable packages returned to the shipper.	– UPS Air Services to the 48 contiguous states: applicable UPS Ground rate – UPS Next Day Air to Alaska or Hawaii: applicable UPS Next Day Air rate – UPS Ground: applicable UPS Ground rate
Undeliverable Shipment Surcharge	– For all international shipments refused by the consignee, or which cannot be delivered due to any other cause beyond UPS’s control, UPS will contact the shipper for further instructions. – Forwarding costs, return transportation charges, duties, taxes and a return surcharge apply to any return, at the shipper’s expense. – The UPS Service Guarantee does not apply to undeliverable packages returned to the shipper.	Applicable costs plus \$10.00 per undeliverable shipment

Notes:

- The other charges listed are available for UPS domestic and international package services unless otherwise noted on page 65. Charges may vary at retail locations.
- Fuel surcharges apply to other charges associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit ups.com®.

Within the U.S., and Between Canada and Mexico

Value-Added Services

UPS FREIGHT® LTL (LESS-THAN-TRUCKLOAD)

Available Options	Description
Collect on Delivery (C.O.D.)	- C.O.D. is accepted on your behalf when requested.
Declared Value for Carriage	<ul style="list-style-type: none"> - UPS's liability for losses is limited to the lesser of: (1) the actual invoice value of the commodities lost, damaged, or destroyed; (2) the amount determined from the applicable limited liability provisions of the National Motor Freight Classification (NMFC); (3) the limits provided by contract, if applicable; or (4) the UPS Freight 102 Series Tariff. - Shipper may declare a value in excess of these limits, subject to maximum allowable values for an additional charge. - For more information, refer to the UPS Freight 102 Series Tariff at upsfreight.com/tariff Item 166.
Proof of Delivery (P.O.D.)	<ul style="list-style-type: none"> - Proof of Delivery includes the time of delivery, full delivery address and the name and signature of the person who accepted your shipment, if available. - Information can be provided via Quantum View Manage®, UPS Billing Center, My LTL Freight, e-mail, fax or mail.
Saturday, Sunday or Holiday Delivery	- Delivery service is available on non-business days such as Saturdays, Sundays and holidays upon request.

Notes:

- The value-added services listed are available for UPS Freight LTL services unless otherwise noted on page 64. Services may vary at retail locations.
- Fuel surcharges apply to value-added services associated with pickup, transport and delivery.
- For a complete list of value-added services, fees and current surcharges where applicable, visit l1l.upsfreight.com and refer to the "Rules and Charges Tariffs for Truckload and Less-Than-Truckload" transportation, available at upsfreight.com/tariff. To review frequently used value-added services and charges, refer to <http://upsfreight.com/shipping/instructions/Index.aspx?p=SPCFEE>.

Within the U.S., and Between Canada and Mexico

Other Charges

UPS FREIGHT® LTL (LESS-THAN-TRUCKLOAD)

Charges	Description
Corrected Bill of Lading	– When information on a shipping document must be corrected.
Detention of Vehicle	– Detention of Vehicle fees apply (with power and without power) upon expiration of the applicable free time allowed.
Inside Delivery and Inside Pickup	– For shipments that require the driver to deliver or pick up at points beyond the area immediately accessible to the loading dock.
	– Inside Delivery or Inside Pickup
	– Inside Delivery or Inside Pickup [with no elevator (using stairs)]
Liftgate Services	– Liftgate equipment on trailers is available for customers who do not have a shipping or receiving dock and cannot load or unload their shipment without liftgate assistance.
	– Liftgate service must be requested, as not all trailers are equipped with liftgate devices.
Notification Prior to Delivery	– When recipient must be contacted in advance of arrival.
Oversize	– Shipments containing one or more articles with any single dimension that equals or exceeds 15 feet in length shall be subject to a charge.
Redelivery	– If more than one delivery attempt is made. A fee applies if redelivery is needed after UPS Freight® attempts to deliver during committed delivery time.
Residential Delivery/Pickup	– A surcharge will apply to any delivery or pickup to or from a location that is a home, including a business operating out of a home.
Storage	– A fee is assessed if UPS Freight is unable to deliver a shipment during committed delivery times and must store the shipment at a UPS Freight facility.

Notes:

- The other charges listed are available for UPS Freight LTL services unless otherwise noted on page 65. Charges may vary at retail locations.
- Fuel surcharges apply to other charges associated with pickup, transport and delivery.
- For a complete list of value-added services, fees and current surcharges where applicable, visit ltl.upsfreight.com and refer to the “Rules and Charges Tariffs for Truckload and Less-Than-Truckload” transportation, available at upsfreight.com/tariff. To review frequently used value-added services and charges, refer to <http://upsfreight.com/shipping/instructions/Index.aspx?p=SPCFEE>.

Updated January 6, 2016

UPS® Tariff/Terms and Conditions of Service – United States

TABLE OF CONTENTS

1. Introduction	77	11. Timely Upload of PLD	87
2. Definitions Used	77	12. ZIP Code™/Postal Code Information	87
3. Commodities Handled and Restrictions on Service	78	13. P.O. Boxes	87
3.1 Items Not Accepted for Transportation	79	14. UPS Customer Center and UPS Worldwide Express Freight® Center	87
3.2 Maximum Values	79	15. Third-Party Retailer	87
3.3 Prohibited by Law	80	16. UPS Access Point™ Locations	87
3.4 Alcoholic Beverages	80	17. Pickup Services – Scheduled	87
3.5 Biological Materials	80	18. UPS On-Call Pickup® Service	88
3.6 Firearms and Ammunition	80	19. Saturday Pickup; Processing Fee	88
3.6.1 Firearms	80	20. Drop Shipment	88
3.6.2 Ammunition	81	21. Delivery	88
3.7 Food Transport; Assumption of Legal Responsibility	81	22. Direct Delivery Only Surcharge	88
3.8 Hazardous Materials Service	81	23. Residential Surcharge	89
3.9 Dry Ice	82	24. Delivery Area Surcharge	89
3.10 Limited Quantity/ORM-D Packages	83	25. Delivery Attempts; UPS Access Point™ Locations	89
3.11 Hazardous Waste, Mercury, and Mercury-Containing Waste	83	26. Hold for Pickup and Hold at Location Services	89
3.12 Live Animals	83	27. Shipper Release	89
3.13 Perishable Commodities	83	28. UPS carbon neutral	89
3.14 Pharmaceuticals	83	29. UPS Delivery Intercept® Service	89
3.15 Portable Electronic Devices	83	30. Delivery Change Requests	90
3.16 Tobacco Products	83	31. Correction of Addresses	90
4. Provisions for Export and Customs Clearance of International Shipments	84	32. Saturday Delivery	90
4.1 Electronic Export Information	85	33. Delivery Confirmation Services	91
4.2 Certificate of Origin	85	33.1 Delivery Confirmation (domestic only)	91
4.3 UPS Paperless® Invoice Service	85	33.2 Delivery Confirmation Signature Required (domestic and international)	91
4.4 Pre-Release Notification for Import Shipments	85	33.3 Delivery Confirmation Adult Signature Required (domestic and international)	91
4.5 Record-Keeping	85	34. UPS Next Day Air® Early Verbal Confirmation of Delivery	91
5. UPS Import Control® Service	85	35. Proof of Delivery (P.O.D.)	91
6. Right of Inspection	86	36. Tracking/Tracing and Refund Request Charge	91
7. Refusal of Service	86	37. Special Handling of Undeliverable Shipments; Refused Shipments Returned	91
8. Packaging	86		
9. Use of UPS-Provided Materials and Services	86		
10. Use of UPS Electronic Information Systems	86		

UPS® Tariff/Terms and Conditions of Service – United States

TABLE OF CONTENTS *(continued)*

38. C.O.D. Service	91	52. UPS Service Guarantee	98
38.1 Preparation and Listing of C.O.D. Packages	91	52.1 Conditions	98
38.2 Responsibility for C.O.D.s	92	52.2 Exclusions	99
38.3 Consignee's Checks in Payment of C.O.D.s	92	53. Claims and Legal Actions:	
38.4 C.O.D. Package of \$10,000 or More	92	Individual Binding Arbitration of Claims.	99
38.5 Acceptance of Personal Check	92	53.1 Making Claims for Loss or Damage	
38.6 C.O.D. Remittance Verification	92	to Property	101
38.7 Restrictions	92	53.2 Acknowledgment of Claims for Loss	
38.8 Charges for C.O.D. Collections	92	or Damage to Property	101
38.9 Remittance of C.O.D.s	92	53.3 Time Limit for Filing Claims for Loss	
39. UPS Returns® Services	93	or Damage to Property	101
40. UPS Rates	93	53.4 Investigation of Claims for Loss	
40.1 Daily Rates and Retail Rates	93	or Damage to Property	102
40.2 Letter Rates	93	53.5 Salvage	102
40.3 Pak Rates	94	53.6 Disposition of Claims for Loss	
40.4 UPS 10 KG Box® and UPS 25 KG Box® Rates	94	or Damage to Property	102
40.5 Private Express Statutes	94	54. Responsibility for Loss or Damage	102
40.6 Rates for Large Packages;		54.1 Maximum Declared Values	103
Large Package Surcharge	94	54.2 Liability Limits	104
40.7 Over Maximum Limits Charge	94	54.3 Exclusions from Liability	104
40.8 Additional Handling Charge	94	55. Data Protection	105
40.9 Oversize Pallet Handling Surcharge	94	56. Incorporation of Documents;	
41. Fuel Surcharges	94	Waiver; Future Changes	105
42. Manual Processing Charges	94		
43. Third Party Billing Service	94		
44. Billing Options for Domestic Shipments	95		
45. Billing Options for International Shipments	95		
46. Bill My Account	95		
47. Disbursement Fee	95		
48. Currency Conversion Rate	95		
49. Missing/Invalid Account Number or Refusal Fee	95		
50. Shipping Charge Corrections; Audit	95		
51. Payment of Charges	95		
51.1 Invoice Adjustment	96		
51.2 Alternative Payment Plans	96		
51.3 Late Payment Fee	98		

UPS® Tariff/Terms and Conditions of Service - United States

1. Introduction

The following contains the general terms and conditions of contract under which United Parcel Service® (“UPS”) is engaged in the transportation of Package shipments itself and jointly through interchange with its affiliates via the services described below.

The UPS Tariff/Terms and Conditions of Service (“Terms”) are effective on the date set forth above and are subject to change without prior notice. The Terms are published periodically in printed form in the *UPS Rate and Service Guide* (“Service Guide”) and electronically on the UPS website (ups.com®). The most current and controlling version of the Terms is published at www.ups.com/terms. In tendering a Shipment for service, the Shipper agrees that the version of the Terms and the applicable Service Guide in effect at the time of shipping will apply to the Shipment and its transportation. The Terms apply to the following services:*

- UPS Air Services
- UPS Hundredweight Service® Air Services
- UPS 3 Day Select®
- UPS Hundredweight Service® UPS 3 Day Select®
- UPS® Ground
- UPS® Ground with Freight Pricing
- UPS Hundredweight Service® Ground
- UPS Returns® Services

“UPS Air Services” includes:

- UPS Next Day Air® Early
- UPS Next Day Air®
- UPS Next Day Air Saver®
- UPS 2nd Day Air A.M.®
- UPS 2nd Day Air®

*The Third Party Billing Service fee described in Section 43 applies to all UPS services worldwide, regardless of origin or destination.

**Refer to <http://compass.ups.com/ups-holiday-calendar/> for service limitations applicable to the day after Thanksgiving Day.

Note: Visit ups.com for guarantee details, service availability, delivery time commitments or to request a pickup.

“UPS Hundredweight Air Services” includes:

- UPS Hundredweight Service® UPS Next Day Air®
- UPS Hundredweight Service® UPS Next Day Air Saver®
- UPS Hundredweight Service® UPS 2nd Day Air A.M.®
- UPS Hundredweight Service® UPS 2nd Day Air®

The Terms apply to the following international services:

- UPS Worldwide Express Plus®
- UPS Worldwide Express NA1®
- UPS Worldwide Express®
- UPS Worldwide Express Freight®
- UPS Worldwide Saver®
- UPS Worldwide Expedited®
- UPS 3 Day Select® from Canada
- UPS® Standard services

2. Definitions Used

- “**Alaska and Hawaii Rates**” refer to the effective UPS Rates for Shipments originating in Alaska and Hawaii published in the effective Service Guide for Alaska and Hawaii, or Retail Rates established by UPS for the service selected by the Shipper that apply to the Shipper and the Package, and are in effect at the time of shipping, plus any additional charges or rates for nonstandard service, additional or nonstandard usage, and any other additional charges referenced within the Terms or the Service Guide, or those applicable additional rates set out in any customized contracts.
- “**Business day**” means Monday through Friday except the following holidays: New Year’s Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day (December 25), and New Year’s Eve.**
- “**Charges**” means all applicable transportation and other charges including, but not limited to, all applicable accessorial charges, brokerage service fees, surcharges, additional handling charges and late payment fees. Any such Charges, including but not limited to any surcharges, are not intended solely to cover

the cost of providing service and may result in profit to UPS.

- “**Claimant**” means any person asserting any claim in any forum for legal or equitable relief – including, but not limited to, any claim for damages, refunds, credits, injunctive relief, and declaratory relief – arising out of or related to the provision of services by UPS.
- “**C.O.D.**” means for all purposes Collect on Delivery.
- “**Commercial**” refers to any address that is not Residential.
- “**Daily Rates**” and “**Retail Rates**” refer to the effective UPS Rates for Shipments originating in the 48 contiguous United States established by UPS for the service selected by the Shipper that apply to the Shipper and the Package, and are in effect at the time of shipping, plus any additional charges or rates for nonstandard service, or additional or nonstandard usage, and any other additional charges referenced within the Terms or the Service Guide, or those applicable additional rates set out in any customized contracts. Effective December 28, 2015, “Daily Rates” shall also be deemed to mean “Standard List Rates.”
- “**Delivery**” shall be deemed to include, but not be limited to any of the following: (1) delivery to the Consignee or the Consignee’s actual or apparent agent or representative, or pursuant to Consignee’s instructions, (2) delivery to the address or location specified in the UPS Shipping System or, to any person present at such address, (3) delivery to an alternate address or location, including to a UPS Access Point™ location, (4) delivery in accordance with trade custom or usage, (5) delivery pursuant to UPS’s driver release procedures, (6) delivery pursuant to UPS’s Shipper Release procedures, or (7) delivery otherwise permitted under the Terms.
- “**Drop Shipment**” means any Shipment tendered pursuant to a written agreement or prior arrangement between UPS and a specific Shipper that permits the Shipper to tender quantities of

UPS® Tariff/Terms and Conditions of Service - United States

- individual Packages directly to UPS at a UPS pre-approved designated location.
- **“Letter Rates”** refers to the UPS Rates applicable to single package Shipments using UPS Express® Envelope or UPS® Letter packaging containing correspondence, urgent documents, or electronic media, with an actual weight of eight (8) ounces or less. (“UPS Express® Envelope” and “UPS Letter” may be referred to interchangeably.)
 - **“Package”** means any container and its contents, and includes a UPS Express® Envelope, as well as any article that may be handled without packaging if the handling thereof can be accomplished in a reasonably safe and practicable manner.
 - **“Perishable Commodity”** refers to a perishable commodity or a commodity requiring protection from heat or cold, including, but not limited to, live animals, foods, dry ice, flowers, biological materials.
 - **“Receiver” or “Consignee”** refers to the party to whom the Shipment is being sent.
 - **“Residential”** refers to an address that is a home, including, but not limited to, a business operating out of a home. If an address can be construed as either Residential or Commercial, then it will be considered Residential.
 - **“Shipment”** means one or more Packages, or one or more pallets in UPS Worldwide Express Freight® service, shipped under a single Source Document or UPS Automated Shipping System entry to one Receiver.
 - **“Shipper”** refers to the party holding the UPS account used to process and tender a Shipment to UPS or, if no account was used for the Shipment, then the party that contracted with UPS for the Shipment. The term Shipper does not include, for example, a party to whom a Shipment was Third Party or collect billed, the party who drops off a UPS Returns® Services package, or a party that uses another party’s account for a Shipment.
 - **“Third Party”** means any party that is not the Shipper or Receiver/Consignee.
 - **“Third-Party Retailers”** means locations of The UPS Store® centers, UPS Authorized Shipping Outlet locations, and UPS Alliance Locations (located within Office Depot® and Staples® retail locations). UPS may designate certain Third-Party Retailers as UPS Access Point™ locations, as that term is defined below, but all terms and conditions applicable to Third-Party Retailers set forth herein shall continue to apply, regardless of such designation.
 - A **“UPS Access Point™”** location is an independently owned and operated business or a location (including a UPS Access Point™ locker) designated as a UPS Access Point location by UPS where a Consignee or other recipient may, where available, receive a Package Delivery. Where available, Packages processed for shipment prior to tender using a UPS Shipping System may be tendered to a UPS Access Point™ location. Hours of operation and availability of staffing vary by location.
 - **“UPS® Automated Shipping System,” “Source Document” and “PLD Upload.”** Source Document means a shipping document provided by UPS for the purpose of tendering a Shipment to UPS for transportation. UPS Automated Shipping System means WorldShip® technology, UPS CampusShip® technology, UPS® Internet Shipping, UPS marketplace shipping, UPS® Developer Kit, iShip® technology, UPS Host Access, or an approved UPS Ready® solution that meets UPS requirements at the time of Shipment. PLD Upload means the transmission to UPS of Package manifest information, including without limitation, by Host Manifest Upload and Electronic Manifest Tool. The term “UPS Automated Shipping System,” “Source Document” and “PLD Upload,” individually or collectively, are sometimes referred to by the term “UPS Shipping System.”
 - **“UPS Customer Center”** means a UPS facility where Shippers may tender Packages to UPS for transportation, and a Consignee or other recipient may receive a Package Delivery.
 - **“UPS Rates”** refers collectively to Daily Rates (which are inclusive of Standard List Rates), Retail Rates, Alaska and Hawaii Rates, Letter Rates, Pak Rates, and UPS 10 KG Box® and UPS 25 KG Box® Rates.
 - **“UPS Returns® Services”** refers collectively to UPS Authorized Return Service®, Print Return Label, Electronic Return Label, and Print and Mail Return Label, 1 UPS Pickup Attempt, 3 UPS Pickup Attempts, UPS Returns® on the Web, UPS Returns® Flexible Access, and UPS Returns® Exchange.
 - **“UPS Smart Label®”** tag as defined here and described in the *UPS Guide to Labeling* includes but is not limited to the MAXICODE, postal code bar code, current UPS Routing Code, appropriate UPS service level icon, and UPS 1Z tracking number bar code.
 - **“UPS Worldwide Express Freight® Center”** means a UPS facility where Shippers may tender UPS Worldwide Express Freight® pallets to UPS for transportation, and a Consignee or other recipient may receive pallets.

3. Commodities Handled and Restrictions on Service

UPS holds itself out to transport general commodities, as usually defined, subject to the following restrictions.

The Shipper agrees to indemnify, defend, and hold harmless UPS and its affiliated companies, their officers, directors, employees, agents from all claims, demands, expenses, liabilities, causes of action, enforcement procedures, and suits of any kind or nature brought arising from or relating to a Shipment in violation of applicable law or regulation, or of these Terms.

UPS® Tariff/Terms and Conditions of Service - United States

3.1 Items Not Accepted for Transportation

No service shall be rendered in the transportation of any of the prohibited articles listed in the applicable Service Guide or the Terms.

UPS does not accept for transportation, and Shippers are prohibited from shipping:

- Articles of unusual value, which shall be deemed to include, but are not limited to:
 - Any Package with an actual value of more than \$50,000, except that the actual value of Packages declared in accordance with the Enhanced Maximum Declared Value provisions of Section 54.1 ("Maximum Declared Values") cannot exceed \$70,000;
 - Any pallet with an actual value of more than \$100,000;
 - Coins, cash, currency, bonds, postage stamps, money orders, and negotiable instruments (such as drafts, bills of exchange, or promissory notes, but excluding checks);
 - Unset precious stones, and industrial diamonds;
 - Any article that contains more than 50 percent by weight of gold or platinum, or any combination thereof in raw form including, but not limited to, bullion, bars, or scraps of these metals.
 - Hazardous waste, defined as a solid waste that meets any of the criteria of the hazardous waste as described in 40 C.F.R. § 261.3;
 - Human remains, fetal remains, human body parts, or components thereof;
 - Common fireworks;
 - Replica or inert explosives or weapons that bear an appearance to actual explosives or weapons (except as a contractual service);
 - Packages containing marijuana, as that term is defined by 21 U.S.C. § 802(16), including marijuana intended for medicinal use;
 - Packages with an actual weight of more than 150 pounds, or Packages that when measured to determine the billable weight exceed 108 inches in length, or exceed a total of 165 inches in length and girth [(2 x width) + (2 x height)] combined. If found in the UPS system, they are subject to one or more of the following additional charges: Over Maximum Weight, Over Maximum Length, or Over Maximum Size. Such charges apply in addition to all other applicable Charges including, but not limited to, a Large Package Surcharge;
 - Without prior approval by UPS, UPS Worldwide Express Freight® pallets that exceed maximum size or weight restrictions (which vary by origin and destination) as set forth at http://www.ups.com/medialen/wwef_max_dim.pdf. Such pallets are subject to an Oversize Pallet Handling Surcharge.
 - Shipments tendered (including pre-processed drop offs) to a Third-Party Retailer or UPS Access Point™ location containing any hazardous materials requiring shipping papers, firearms, or ammunition. These prohibitions also apply to shipments delivered to a Third-Party Retailer or UPS Access Point location, except for ammunition that satisfies all requirements for the shipment of ammunition set forth in Section 3.6.2 ("Ammunition"), including qualifying for the exception for Limited Quantity/ORM-D packages;
 - UPS Returns® Services Shipments containing hazardous materials (except for Limited Quantity/Other Regulated Materials Shipments ("ORM-D") Ground Packages, as set forth below), or firearms, or requiring Delivery Confirmation Services; and
 - Any other items prohibited by the Service Guide, or on the ups.com® website.
- Shippers are prohibited from shipping and UPS will not accept for transportation Shipments containing articles that UPS is not authorized to accept or that UPS states in the Terms that it will not accept, including when such Shipments are tendered for transportation at UPS Customer Centers, UPS Worldwide Express Freight® Centers, UPS Access Point™ locations, or any Third-Party Retailer.
- UPS reserves the right, but is not required, to return to the Shipper any Shipment containing a prohibited article. Such return will be made solely at the Shipper's risk and expense.

3.2 Maximum Values

UPS does not accept for service Packages with values as set forth below:

- Any Package with an actual value of more than \$50,000, or \$70,000 for Packages declared in accordance with the Enhanced Maximum Declared Value provisions of Section 54.1 ("Maximum Declared Values");
- Packages with a value of \$1,000 or more shipped via a Third-Party Retailer or UPS Access Point™ location if such Packages were processed for shipment using a UPS Shipping System prior to drop off at the Third-Party Retailer or UPS Access Point™ location or billed using Bill My Account;
- Packages processed for shipment prior to tender using a UPS Shipping System and tendered to a UPS driver with a value of more than \$1,000, unless a UPS high-value shipment summary is obtained by the Shipper or person tendering the Package and signed by the driver upon tender of the Package;
- Packages shipped or delivered to a UPS Access Point™ location with a value of \$5,000 or more;
- Domestic Packages with a value of more than \$1,000 returned via Print Return Label, Print and Mail Return Label, Electronic Return Label, or 1 UPS Pickup Attempt Return Services;
- International Shipments with a value of more than \$1,000 per Package or pallet returned via UPS Print Return Label, UPS Print and Mail Return Label, Electronic Return Label, 1 UPS Pickup Attempt, or 3 UPS Pickup Attempts Return Services (including

UPS® Tariff/Terms and Conditions of Service - United States

via UPS Returns® on the Web) unless a UPS high-value shipment summary is obtained by the Shipper or person tendering the Shipment and signed by the driver upon tender of the Shipment;

- International UPS Import Control® Shipments with a value of more than \$1,000 per Package or pallet unless a UPS high-value shipment summary is obtained by the Shipper or person tendering the Shipment and signed by the driver upon tender of the Shipment;
- Packages with a value of more than \$500 shipped via a UPS Drop Box;
- Prepaid Letters with a value of more than \$100;
- Packages with a value of more than \$999 when Shipper Release is selected;
- Packages with a C.O.D. amount in excess of \$500 shipped via a UPS Drop Box;
- International Shipments containing jewelry (not including costume jewelry) having a value of more than \$500 per Package or pallet or, effective January 4, 2016, a value of more than \$2,500 per Package or pallet for Shipments tendered to eligible destinations set forth at [ups.com/jewelry](https://www.ups.com/jewelry);
- UPS Worldwide Express Freight® Service Shipments having a value of more than \$100,000 per pallet.

3.3 Prohibited by Law

No service shall be rendered by UPS in the transportation of any Shipment that is prohibited by applicable law or regulation of any federal, state, provincial, or local government in the origin or destination country. It is the responsibility of the Shipper to ensure that a Shipment tendered to UPS, and any UPS Shipping System entry that the Shipper prepares for that Shipment, does not violate any federal, state, provincial, or local laws or regulations applicable to the Shipment.

3.4 Alcoholic Beverages

Packages containing alcoholic beverages (wine, beer, or spirits) are accepted for transportation only as a contractual service and only from Shippers who are licensed and authorized under applicable

laws to ship alcoholic beverages. To receive service for Packages containing alcoholic beverages, the Shipper must enter into an approved UPS agreement for the transportation of wine, beer, or spirits, as applicable. For all Packages containing alcoholic beverages, the Shipper must use Delivery Confirmation Adult Signature Required service requesting an adult signature for each Package containing alcoholic beverages, and must affix a special UPS alcoholic beverages label to each Package. Except for UPS Delivery Intercept® requests, requests to reroute Packages containing alcoholic beverages are not available (including, but not limited to, Delivery Change Requests and UPS My Choice® requests). For all U.S. inbound import Shipments containing alcoholic beverages, the Receiver must be licensed and authorized to receive the alcoholic beverages. UPS does not accept Packages containing beer or spirits for Delivery to a consumer. It is the responsibility of the Shipper to ensure that a Package tendered to UPS does not violate any federal, state, or local laws or regulations applicable to the Package.

UPS reserves the right to dispose of any alcoholic beverages tendered for shipment which Shippers are prohibited from shipping, which UPS is not authorized to accept, which UPS states that it will not accept, or which UPS has a right to refuse. UPS reserves the right to discontinue service to any Shipper for, among other reasons, tendering a Package containing alcoholic beverages that does not comply with all applicable laws or the Terms.

3.5 Biological Materials

UPS accepts Packages containing "Biological Substance, Category B" as defined in 49 C.F.R. § 173.134, which are prepared in accordance with all aspects of 49 C.F.R. § 173.199.

Transportation of other biological materials is limited, must be prearranged, and will only be provided under the following conditions: the Shipper has received prior written authorization from UPS for the specific Package tendered;

and the Shipper requests service in accordance with the conditions set forth in the written authorization from UPS for the Package tendered. Any Package containing biological materials shall be considered a Perishable Commodity.

3.6 Firearms and Ammunition

UPS accepts Packages containing firearms or ammunition only pursuant to the following limitations.

3.6.1 Firearms

UPS accepts Packages containing firearms (as defined by Title 18, Chapter 44, and Title 26, Chapter 53 of the United States Code) only (a) between licensed importers, licensed manufacturers, licensed dealers, and licensed collectors (as defined in Title 18, Chapter 44 of the United States Code), and government agencies; and (b) where not otherwise prohibited by federal, state, or local law from (i) an individual to a licensed importer, licensed manufacturer, licensed dealer or licensed collector; and (ii) from a licensed importer, licensed manufacturer, licensed dealer, or licensed collector to an individual. The Shipper shall comply with and shall ensure that each Shipment containing firearms complies with all federal, state, and local laws applicable to the Shipper, recipient, and Package, including, without limitation, age restrictions.

- The Shipper must use Delivery Confirmation Adult Signature Required service for each Package containing a firearm (including handguns). UPS, in its sole and unlimited discretion, may require the Shipper to select a UPS Next Day Air® delivery service for any Package containing a firearm. Handguns (as defined by 18 U.S.C. § 921) will be accepted for transportation only via a UPS Next Day Air delivery service.
- Firearms (including handguns) are accepted for transportation only via Scheduled Pickup Service or at a UPS Customer Center. Firearms (including handguns) are not accepted for transportation via UPS Drop Boxes or in response to a request for UPS On-Call Pickup® service, and are not eligible for

UPS® Tariff/Terms and Conditions of Service - United States

Delivery Change Requests (including, but not limited to, requests to hold for pickup) or UPS My Choice® requests, or drop-off or pickup at UPS Access Point™ locations or Third-Party Retailers. UPS Returns® Services are not available for Packages containing firearms.

- Firearm parts, which do not constitute firearms as defined under federal law (including without limitation Title 18, Chapter 44, and Title 26, Chapter 53 of the United States Code), and which otherwise comply with federal, state, and local law, will be accepted for transportation.
- Firearms (including handguns) and firearm parts are not accepted for shipment internationally. Replicas or simulated firearms are not accepted for shipment internationally except as a contractual service.

See www.ups.com/content/us/en/resources/ship/packaging/guidelines/firearms.html or contact UPS for more information.

3.6.2 Ammunition

UPS accepts ammunition for transportation where such ammunition constitutes “cartridges, small arms,” as defined in 49 C.F.R. § 173.59. The Shipper shall comply with and shall ensure that each Shipment containing ammunition complies with all federal, state, and local laws applicable to the Shipper, recipient, and Package, including, without limitation, age restrictions.

- Ammunition will be transported only when packaged and labeled in compliance with 49 C.F.R. § 172 (Hazardous Materials), and must be shipped in accordance with the *UPS Guide for Shipping Ground and Air Hazardous Materials*. Ammunition may not be shipped in the same package as a firearm.
- To meet the exception for Limited Quantity/ORM-D, ammunition can be shipped via UPS Ground only within the 48 contiguous United States or UPS Ground Intra-Oahu and Intra-Alaska. All other allowable ammunition Shipments are accepted only on a contractual basis, and must

be prepared under the rules for a fully regulated hazardous material. See further details in Section 3.10 (“Limited Quantity/ORM-D Packages”).

- Ammunition is not accepted for shipment internationally.

See www.ups.com/content/us/en/resources/ship/packaging/guidelines/firearms.html, www.ups.com/content/us/en/resources/prepare/packaging/guidelines/ammunition.html or contact UPS for more information.

3.7 Food Transport; Assumption of Legal Responsibility

Shipments containing “food,” as defined in section 201(f) of the Federal Food, Drug, and Cosmetic Act, will be accepted for transportation only according to the following terms. Shipper assumes all responsibility with respect to establishing and maintaining all records required under 21 C.F.R. Part 1 Subpart J §§ 1.326-1.363. In so doing, Shipper assumes the legal responsibility under 21 C.F.R. § 1.363 for establishing and maintaining records that would otherwise be required to be maintained by UPS. Shipper agrees its records will comply with 21 C.F.R. § 1.352 and shall identify the immediate recipient of the transported food; the origin and destination points of shipment; the date the Shipment is received and the date released; the number of Packages shipped; a description of the freight describing the type of food received and released; and the route of movement. Shipper agrees expressly to make all records required by 21 C.F.R. § 1.352 available to FDA as required by 21 C.F.R. § 1.361. Shipper commits, and recognizes that it has the responsibility, to ensure that all such records are maintained consistent with the record retention requirements provided in 21 C.F.R. § 1.360 and the record availability requirements provided in 21 C.F.R. § 1.363. Shipper agrees that within 45 days of the date of shipment, Shipper will obtain or request from UPS any information needed from UPS to satisfy Shipper’s responsibility to establish and maintain records. Shipper recognizes that the foregoing obligations with respect to establishing and maintaining

records cannot be terminated. Shipper expressly agrees to immediately assume responsibility to establish and maintain records as provided in this paragraph, regardless of any FDA-designated compliance date for any provision of 21 C.F.R. Part 1 Subpart J.

3.8 Hazardous Materials Service

Hazardous Materials, defined as those materials regulated under Title 49 of the Code of Federal Regulations (49 C.F.R.) (excluding Limited Quantity/ Other Regulated Materials Shipments (“ORM-D”) Ground Packages, as referenced below), and Dangerous Goods, defined as those materials regulated by the International Civil Aviation Organization (ICAO) and published in the International Air Transport Association (IATA) Dangerous Goods Regulations (collectively referred to as “Hazardous Materials,” or “Dangerous Goods,” or “International Dangerous Goods”), are accepted for transportation only as a contractual service and in accordance with the *UPS Guide for Shipping Ground and Air Hazardous Materials*, or the *UPS Guide for Shipping International Dangerous Goods*. To receive Hazardous Materials or Dangerous Goods service, the Shipper must sign and agree to the provisions set forth in an approved UPS agreement relating specifically to the transportation of Hazardous Materials, Dangerous Goods, or International Dangerous Goods (“Hazardous Materials Agreement”). Contact UPS for specific information, including a list of “Common Items That May Be Classified as Hazardous Materials.”

An additional charge will be assessed for each Hazardous Materials Shipment. UPS may also assess an additional surcharge for Packages or pallets containing certain types of Hazardous Material. Applicable surcharges are described in the Service Guide and at the ups.com® website.

It is the Shipper’s responsibility to determine if a Shipment contains a Hazardous Material and to properly classify, label, mark, and package it in accordance with applicable governmental regulations. When required, the Shipper is responsible for ensuring that all of its employees

UPS® Tariff/Terms and Conditions of Service - United States

involved in the preparation of Hazardous Materials for transport are properly trained, tested, and certified in accordance with 49 C.F.R. Part 172.700 through 172.704, or with IATA (Section 1.5) and for ensuring that a program exists for the retraining, testing, and certification as required by these rules.

All packaging used by the Shipper for the transportation of Hazardous Materials, when required by regulation, must pass UN performance testing in accordance with 49 C.F.R. Part 178.602 through 178.609 or IATA (Section 6.0).

The Shipper must use a software system, such as the most current version of WorldShip® software that is acceptable to UPS for the preparation of documents for shipping Hazardous Materials, or an alternative method determined by UPS in its sole and unlimited discretion to perform the same functions. UPS will provide Shippers, upon request, a list of vendors who provide acceptable software systems.

UPS reserves the right to refuse to accept, to return, or to dispose of, in compliance with applicable laws and regulations, any Hazardous Material that it determines not to have been prepared in accordance with the *UPS Guide for Shipping Ground and Air Hazardous Materials*, the *UPS Guide for Shipping International Dangerous Goods*, and all applicable governmental laws and regulations. The Shipper agrees to reimburse UPS for any costs or expenses incurred as a result of any improperly packed or prepared Hazardous Materials which Shipper tenders to UPS. In addition, the Shipper agrees to reimburse UPS for any costs or expenses incurred by UPS if Hazardous Materials tendered by the Shipper are refused by the Shipper upon return or cannot otherwise be delivered for any reason including, but not limited to, wrong delivery address or refusal of Receiver to accept Delivery.

UPS reserves the right, in its sole and unlimited discretion and without prior notice to the Shipper, to dispose of any international Shipment containing Dangerous Goods refused by the Receiver or which for any other reason

cannot be delivered. Shipper shall be responsible for all disposal fees.

The Shipper agrees to indemnify, defend, and hold harmless UPS, its parent corporation, and affiliated companies, their officers, directors, employees, agents, and their successors and assigns, from all claims, demands, expenses (including reasonable attorney's and consultants' fees), liabilities, causes of action, enforcement procedures, and suits of any kind or nature brought by a governmental agency or any other person or entity arising from or relating to the transportation of a Hazardous Materials Shipment, from the Shipper's breach of the Hazardous Materials Agreement or the Terms, or from the Shipper's non-compliance with governmental laws or regulations applicable to the transportation of Hazardous Materials whether such action is brought by a governmental agency or other person or entity. Under no circumstances shall UPS be liable for special, incidental, or consequential damages arising from the transportation of a Hazardous Materials Shipment.

Pursuant to 49 C.F.R. Part 173.30, in the event the Shipper loads any UPS vehicle, the Shipper agrees to segregate Hazardous Materials in accordance with 49 C.F.R. Part 177.848 and properly secure Hazardous Materials in accordance with 49 C.F.R. Part 177.834.

UPS does not accept Hazardous Materials in any amounts that require placarding under 49 C.F.R. Part 172, Subpart F. The Shipper agrees not to tender Hazardous Materials to UPS in any amount for a single vehicle that would require placarding in accordance with 49 C.F.R. Part 172, Subpart F.

UPS reserves the right to discontinue or terminate service immediately with respect to the transportation of Hazardous Materials if the Shipper fails to comply with any provisions of the Terms, or any applicable government regulations (including Limited Quantity/ORM-D Shipments that are tendered without the proper shipping documentation). If a Shipper tenders an undeclared Hazardous Materials Shipment to UPS, UPS shall not be liable for the Shipment in the event of loss, damage, delay, or

misdelivery, nor shall UPS be liable for any special, incidental, or consequential damages.

If the Shipper ships Hazardous Materials from more than one location, and the Shipper fails to comply with any provisions of the Terms, the Hazardous Materials Agreement, or any governmental regulations, UPS may, in its sole and unlimited discretion, terminate all of the Shipper's shipment locations or limit such termination to those locations where the failure to comply occurred.

Shippers are prohibited from shipping and UPS will not accept for transportation Shipments containing any Hazardous Materials requiring shipping papers (defined as those materials regulated under Title 49 of the Code of Federal Regulations) or Dangerous Goods requiring Shipper's Declaration for Dangerous Goods documents, when such Shipments are presented for shipment at UPS Customer Centers, Third-Party Retailers, or UPS Access Point™ locations. Hazardous Materials requiring shipping papers cannot be picked up via UPS On-Call Pickup® service, or retrieved via any UPS Returns® Service, except as a contractual service. UPS Ground with Freight Pricing service is not available for Hazardous Materials Shipments (unless the Package qualifies as a Limited Quantity/ORM-D Package as set forth in Section 3.10 ("Limited Quantity/ORM-D Packages")).

Additional terms applicable to the shipment of Hazardous Materials are set forth in the *UPS Guide for Shipping Ground and Air Hazardous Materials*, and the *UPS Guide for Shipping International Dangerous Goods*, the terms of which are each incorporated here by this reference and available at <http://www.ups.com/content/us/en/resources/ship/hazardous>.

3.9 Dry Ice

Packages containing dry ice (carbon dioxide, solid) as a refrigerant, but no other Hazardous Materials, are accepted for transportation within the United States via UPS Ground and UPS Air Services (provided such Packages are prepared in accordance with all applicable governmental regulations) without a

UPS® Tariff/Terms and Conditions of Service - United States

Hazardous Materials Agreement. Packages containing Hazardous Materials that use dry ice (carbon dioxide, solid) as a refrigerant are accepted for transportation within the United States via UPS Ground and UPS Air Services only as a contractual service. Any Package containing dry ice will be considered a Perishable Commodity. Packages containing dry ice may be tendered for shipment at The UPS Store® locations, where such services are available. A contract is required for all international Shipments of dry ice.

3.10 Limited Quantity/ORM-D Packages

Limited Quantity/ORM-D Packages are accepted for transportation without Hazardous Materials shipping papers and without a contract, only within the 48 contiguous United States via UPS Ground, UPS Ground with Freight Pricing service, and UPS Hundredweight Service® Ground, and via UPS Standard to Canada and UPS Ground Intra-Alaska and Intra-Oahu services, when properly classified, packaged and marked, provided the Shipper has reviewed the required checklist and service restrictions with a UPS representative. Limited Quantity/ORM-D Packages shipped via UPS Air Services and UPS 3 Day Select® within the United States and Puerto Rico are accepted for transportation on a contractual basis only. Limited Quantity/ORM-D Packages containing ammunition are not accepted for shipment internationally.

3.11 Hazardous Waste, Mercury, and Mercury-Containing Waste

Packages containing hazardous waste, defined as a solid waste that meets any of the criteria of hazardous waste as described in 40 C.F.R. § 261.3, are not accepted for transportation.

UPS's acceptance for transportation of any elemental mercury, mercury-containing material, or used mercury-containing device (including, but not limited to, medical devices, spent fluorescent lamps, thermostats, or thermometers) is limited, must be pre-arranged, and will only be provided pursuant to prior written authorization from UPS upon satisfaction of certain

requirements including appropriate packaging and financial assurances.

3.12 Live Animals

UPS provides service on a limited basis for some types of live animal Shipments. (The term "animal" as used here refers to anything living, except plants.) Live animals may be shipped only pursuant to the restrictions and conditions set forth on the ups.com® website regarding Shipping Live Animals. A live animal Shipment will be considered a Perishable Commodity. Access <http://www.ups.com/content/us/en/resources/ship/packaging/guidelines/animals.html> or contact UPS for information regarding shipping live animals.

3.13 Perishable Commodities

UPS does not provide a protective service for the transportation of Perishable Commodities. Such commodities will be accepted for transportation solely at the Shipper's risk for any damage arising from the perishable nature of the item. Shippers shall not file claims for, and UPS shall not be liable to Shippers or any third parties for, any damage arising from the transportation of Perishable Commodities arising from exposure to heat or cold or the perishable nature of the item, regardless of whether the Shipment is delivered pursuant to an applicable UPS Service Guarantee or is delayed in transit. UPS reserves the right to dispose of any Shipment in the UPS system containing a Perishable Commodity that UPS deems in its sole and unlimited discretion to be of no value, unsafe or unsanitary.

3.14 Pharmaceuticals

The Shipper shall comply with and shall ensure that each Shipment containing pharmaceutical products complies with all applicable federal, state, provincial, and local laws and regulations governing the dispensing, shipment or tender of shipment of pharmaceutical products.

3.15 Portable Electronic Devices

UPS transports Shipments containing radio frequency identification devices (RFID), ultrawideband devices (UWB), and other portable electronic devices (PED) only when such devices are in an inactivated state or otherwise in compliance with applicable law including

14 C.F.R. § 91.21, 14 C.F.R. § 121.306, or 47 C.F.R. § 15.521(a).

3.16 Tobacco Products

Shipments containing tobacco or tobacco products, as those terms are variously defined under applicable state law ("Tobacco Product Shipments"), are accepted for transportation only from Shippers who are licensed and authorized to ship tobacco and tobacco products pursuant to applicable laws. UPS does not provide pick-up service from any person or entity included in the Bureau of Alcohol, Tobacco, Firearms and Explosives PACT Act – Non-Compliant List. Tobacco Product Shipments shipped to a consumer will only be accepted for transportation as a contractual service. However, because UPS prohibits Shipments of cigarettes to consumers under any circumstances, UPS does not offer a contractual service for the delivery of cigarettes to consumers. To receive service for Tobacco Product Shipments shipped to a consumer, the Shipper must sign and agree to the provisions set forth in an approved UPS agreement for the transportation of tobacco products. For all other service for Tobacco Product Shipments, the Receiver must be licensed and authorized to receive tobacco or tobacco products pursuant to all applicable federal, state, provincial, or local laws or regulations, and the Shipment must conform to the terms, conditions, restrictions, and prohibitions set forth at www.ups.com/tobacco at the time of shipping. It is the responsibility of the Shipper to ensure that a Shipment tendered to UPS, including a Tobacco Product Shipment, does not violate any federal, state, provincial, or local laws or regulations applicable to the Shipment.

UPS reserves the right to refuse to accept, transport, or deliver any Tobacco Product Shipment that UPS, in its sole and unlimited discretion, determines does not comply with UPS requirements for the shipment or any applicable law or regulation, and to discontinue any or all service to any Shipper for, among other reasons, tendering such a Shipment. UPS reserves the right to dispose of any Tobacco Product Shipment that Shippers are prohibited from shipping,

UPS® Tariff/Terms and Conditions of Service - United States

that UPS is not authorized to accept, that UPS states that it will not accept, or that UPS has a right to refuse.

4. Provisions for Export and Customs Clearance of International Shipments

The Shipper (or the party tendering an international Shipment to UPS for service, referred to for purposes of this Section 4 as "Shipper") is responsible for compliance with all applicable U.S. export control requirements, and must provide UPS with all documentation and information required by the laws of the origin and destination countries for export and import of Shipments (i.e., for export and customs clearance). The Shipper is responsible for determining export and import licensing or permitting requirements for a Shipment, obtaining any required licenses and permits, and ensuring that the Consignee is authorized by the laws of the origin and destination countries to receive the Shipment. The Shipper must regularly review its import and export transactions and immediately notify UPS of any incorrect or incomplete information provided, including information filed with, or otherwise transmitted (whether in writing or electronically) to, a U.S. or other governmental agency. By tendering an international Shipment for service and providing UPS with documentation (including any Source Documents), the Shipper certifies that the documentation includes all required licenses and permits, that the statements in that documentation and any other information that the Shipper provides to UPS relating to exportation and importation are complete, true, correct, and in compliance with the laws of the origin and destination countries, and that the Consignee is authorized by the laws of the origin and destination countries to receive the Shipment. Furthermore, the Shipper understands that civil and criminal penalties including seizure and forfeiture, may be imposed for failing to provide UPS with all required documentation, licenses, permits, statements, and information, for making inaccurate, false, or fraudulent statements, or for violating U.S. or other country laws regulating exports or imports (see, e.g., 13 U.S.C.

§ 305; 18 U.S.C. §§ 545, 554 and 1001; 19 U.S.C. §§ 1595a and 1592; 22 U.S.C. § 401; and Subchapter C of 15 C.F.R. (i.e., The Export Administration Regulations)).

When an international Shipment is tendered to UPS, UPS is thereby appointed as the agent for performance of customs clearance in the destination country to the extent allowed by law. The Shipper shall provide all Powers of Attorney and other authorizations required by applicable law for UPS to serve as the Shipper's agent to perform customs clearance in the destination country. UPS is specified as the nominal Consignee for the purpose of designating a customs broker to perform customs clearance. Local authorities may require documentation confirming that UPS has been designated as the nominal Consignee.

Fines, penalties, liquidated damages, storage charges, or other expenses incurred as a result of an action by U.S. Customs and Border Protection (or any other U.S. or other country's government agency regulating imports or exports), or as a result of the failure of the Shipper or Consignee to provide complete, true, and correct documentation, statements, or information required by the laws of the origin and destination countries (including the failure to obtain a required license or permit) will be charged to the Shipper or Consignee along with any applicable duties, fees, or taxes, and any applicable late payment fees assessed by UPS. Unless a written agreement between UPS and the Shipper specifies otherwise, UPS reserves the right in its sole and unlimited discretion to charge the Shipper or Consignee for any such fines, penalties, liquidated damages, storage charges, expenses, duties, fees, taxes, or late payment fees. Regardless of any such written agreement specifying otherwise, in the event of non-payment by the Consignee, the Shipper is liable for all Charges.

The Shipper agrees to indemnify, defend, and hold harmless UPS, its parent corporation, and affiliated companies, their officers, directors, employees, agents, and their successors and assigns, from any and all claims, demands, expenses,

or liabilities including, but not limited to, fines, penalties, liquidated damages, storage charges, duties, fees, taxes, late payment fees, or other money due, arising from the transportation, importation, exportation, or customs clearance of Shipments on behalf of the Shipper, or arising from the Shipper's noncompliance with the laws of the origin and destination countries, or UPS requirements applicable to the Shipment.

UPS provides routine customs clearance through UPS Supply Chain Solutions® brokerage offices designated by UPS for handling customs clearance of Shipments at no additional charge, except for UPS® Standard to and from Canada Shipments, for which a brokerage service charge applies. Other UPS Supply Chain Solutions® customs brokerage offices charge fees for the clearance of Packages and freight. For UPS Standard to Mexico, UPS Supply Chain Solutions® customs clearance is required. Failure to do so will result in Packages automatically returned to Shipper.

Additional charges may apply for complex customs clearance procedures, which include, but are not limited to, the following:

- Clearance procedures involving a government agency other than U.S. Customs and Border Protection;
- Customs Bonds;
- Drawbacks;
- Formal entries involving more than three tariff lines;
- Live Entries;
- Country of Origin Marking; or
- Temporary Import Bonds (T.I.B.).

UPS is under no obligation, unless the customer requests in writing and UPS agrees in writing, to undertake any pre- or post-importation action including, but not limited to, obtaining binding rulings, advising of liquidations, filing protests, or filing petitions for relief.

UPS may prepay duties, fees, or taxes on behalf of the payer. For importation into the United States, a fee will be assessed and billed to the importer. A fee may also apply for shipments to other countries.

UPS® Tariff/Terms and Conditions of Service - United States

For any claims arising from import, export or customs clearance activities, the liability of UPS (including UPS Supply Chain Solutions) shall be limited to the lesser of (i) \$50 per entry, filing, or transaction; or (ii) the amount of fees paid to UPS for such entry, filing, or transaction.

4.1 Electronic Export Information

If Electronic Export Information (EEI) is required to be filed through the Automated Export System (AES) under the Foreign Trade Regulations of the U.S. Bureau of the Census ("Census") (i.e., Part 30, 15 C.F.R.), and the Shipper has not filed the EEI and provided an Internal Transaction Number (ITN) to UPS to confirm that an EEI transaction was submitted to Census by the Shipper accepted and is on file in the AES, UPS will electronically file the required EEI on behalf of the Shipper, provided that all information required to file the EEI is supplied by the Shipper in the UPS Shipping System or other export documentation and UPS has received proper authorization or a Power of Attorney from the Shipper to complete and file the EEI. A processing fee will be assessed and billed to the Shipper. The Shipper is solely responsible for determining whether EEI is required to be filed through the AES for its shipment and for ensuring that the EEI is accurately and timely filed, whether by the Shipper or by UPS acting as the filing agent on behalf of the Shipper.

4.2 Certificate of Origin

UPS may, based solely on information that the Shipper furnishes, prepare a Certificate of Origin for goods manufactured and originating within the United States on behalf of the Shipper when one is required but not included with the export documents provided by the Shipper. When authorizing UPS to prepare a Certificate of Origin, the Shipper certifies that the information it provides to UPS is complete, true, and correct and that the completed Certificate of Origin complies with the laws of each country where a claim will be made that the goods are manufactured and originate in the United States. A processing fee will be assessed and billed to the Shipper.

4.3 UPS Paperless® Invoice Service

A Shipper must register with UPS in advance of shipping to use UPS Paperless® Invoice service, where such services are available. By using UPS Paperless® Invoice service, the Shipper authorizes UPS to use the Shipper's letterhead and electronic signature to prepare true, correct, and paperless commercial invoices that reflect, in all material respects, the Shipper's sale transactions of merchandise to its buyers (i.e., the "Sold To" Parties) necessary to expedite in accordance with law the export and customs clearance of international Shipments. The Shipper shall provide to UPS in advance all required information including, but not limited to, the true and accurate price at which the merchandise was sold to the "Sold To" Party, any required additions to customs value (e.g., dutiable commissions, royalty/license fees, assists, packing costs, and proceeds of subsequent sales), the currency of the sale, country of origin, terms of sale, the quantities, ultimate Consignee, and a complete commercial description of the merchandise. By using the service, Shipper represents and certifies that any paperless commercial invoice that UPS prepares is true and accurate, which means that it is, in all material respects, an electronic copy of the same commercial invoice provided to the buyer. The Shipper shall have an affirmative, non-delegable duty to disclose to UPS any and all required commercial invoice information, and to ensure its accuracy and completeness. The Shipper must provide timely upload of PLD to use UPS Paperless® Invoice service.

4.4 Pre-Release Notification for Import Shipments

A Shipper or Consignee may request that UPS notify the Consignee prior to submission of a U.S. import Shipment to U.S. Customs and Border Protection so that the importer may validate the classification, valuation, or other import information. An additional fee applies for this service and will be billed to the importer or to the Shipper when the Shipper is selected as the payer of the duties and taxes for the Shipment.

4.5 Record-Keeping

The Shipper agrees and consents that UPS may preserve a record of the carriage for an international Shipment using means other than producing a copy of the air waybill. The Shipper has a duty to and is solely liable for maintaining all records as required under the export and customs or other laws of the origin and destination countries, unless otherwise agreed to in writing. UPS assumes no responsibility to act as a record-keeper or record-keeping agent for the Shipper.

5. UPS Import Control® Service

UPS Import Control® service allows a Shipper to process an import Shipment, including commercial invoice. Where available, a Shipper may use UPS Import Control® service to create a Print Import Label, Electronic Import Label, or Print and Mail Import Label to provide to the sender or party tendering the Shipment to UPS, or a Shipper may request 1 UPS Pickup Attempt or 3 UPS Pickup Attempts to request that UPS make pickup attempts to retrieve import Shipments from a sender's address. 3 UPS Pickup Attempts is not available for UPS Worldwide Express Freight® shipments. UPS Import Control® service is available only in countries where UPS pickup services are available. An additional charge will be assessed for each unique UPS Import Control label.

Shipments containing certain items are prohibited from being shipped and are not accepted by UPS for UPS Import Control® service including, but not limited to, Hazardous Materials Shipments requiring shipping papers, firearms, or Shipments requiring Delivery Confirmation Services. C.O.D. service is not available for UPS Import Control® Shipments.

The maximum actual or declared value for each UPS Import Control® Shipment is \$50,000 per Package and \$100,000 per pallet, provided that, for any UPS Import Control® Package or pallet with an actual or declared value in excess of \$1,000, the Shipper must ensure that a UPS high-value shipment summary is generated and signed by the UPS driver upon tender of the Shipment to UPS.

UPS® Tariff/Terms and Conditions of Service - United States

If no high-value shipment summary is obtained and signed, the maximum actual or declared value of each such Package or pallet is limited to \$1,000.

Notwithstanding anything herein to the contrary, for all UPS Import Control® Shipments tendered to UPS for export from the U.S., that transit the U.S., or that contain U.S.-origin goods, the sender or tendering party is the exporter for purposes of the Export Administration Regulations ("EAR"), and it shall be responsible for determining licensing authority (license, license exception, or NLR) and obtaining the appropriate license or other authorization as provided in Section 4 ("Provisions for Export and Customs Clearance of International Shipments"). In no event shall a party arranging for UPS Import Control® service provide a writing assuming responsibility for determining licensing requirements and obtaining license authority for any UPS Import Control Shipment to the tendering party. UPS does not agree to serve as the exporter for purposes of the EAR.

6. Right of Inspection

UPS reserves the right in its sole and unlimited discretion to open and inspect any Shipment tendered to it for transportation, but is not required to do so.

7. Refusal of Service

UPS reserves the right to refuse to provide service, among other reasons, for any Shipment which by reason of the dangerous or other character of its contents may, in the sole judgment of UPS, soil, taint or otherwise damage other Shipments or UPS's equipment, or which is improperly or insecurely packed or wrapped, as determined by UPS in its sole judgment.

Before accepting any Shipment, UPS reserves the right to require sufficient verification, as determined by UPS in its sole and unlimited discretion, of the Shipper's name and address, or any other information necessary to accept the Shipment for service. UPS reserves the right to refuse to provide service for any Shipment or to or from any location, or to provide alternative service arrangements, or to intercept, hold or return any

Shipment when, among other reasons, UPS, in its sole and unlimited discretion, determines that it is unsafe or economically or operationally impracticable to provide service, that its services are being used in violation of federal, state, or local law, or for fraudulent purposes, or when the account of the person or entity responsible for payment is not in good standing.

8. Packaging

It is the responsibility of the Shipper to ensure that proper packaging is used and that contents are adequately and securely packed, wrapped, and cushioned for transportation. Shipments must be so packed or wrapped as to meet UPS's published standards related thereto set forth in the Service Guide, or on the ups.com website, and as to pass tests set forth in the International Safe Transit Association ("ISTA") Procedure 3A, Procedure for Testing Packaged Products, published by ISTA. Acceptance of tender by UPS is not an indication that a Package is packed in accordance with UPS's published standards. In addition, any tested product must be free from damage and the packaging must afford reasonable protection as determined by UPS in its sole judgment.

Shipments containing goods of high value or high risk, including without limitation jewelry, pharmaceuticals, computers, hand-held electronic devices, mobile telephones, and electronic components of these, must not have labels, customized shipping labels (including as created in a UPS Automated Shipping System), markings, logos, or other written notice of contents contained within the Package.

The use of UPS-provided packaging is not a guarantee that an item is sufficiently packaged for transportation. UPS does not provide special handling for Shipments with "Fragile," orientation markings (e.g., "UP" arrows or "This End Up" markings), or any other similar such markings.

When shipping media of any type containing sensitive personal information (such as personal financial or health information), it is recommended that the Shipper retain a copy of the data and secure the data on the media through

encryption or other technological means. UPS is not liable or responsible for loss of, damage to, or irretrievability of data stored on media of any type, or for loss of information, including without limitation personal, health or financial information. For the shipment of electronic media, or for breakable items, see the packaging guidelines located at the ups.com website. The guidelines advise against the use of UPS Express® Envelopes, UPS Express® Pak, or UPS Express® Pad Paks to ship sensitive personal information or breakable items.

UPS Worldwide Express Freight® Shipments must be palletized, stackable, able to be lifted by forklift, and shrink-wrapped or banded to a skid. Shipper must ensure that pallets and packaging comply with all applicable laws and regulations of the origin and destination country.

9. Use of UPS-Provided Materials and Services

UPS-provided materials including, but not limited to, packaging materials and supplies, envelopes, labels, label printers, shipping documents, publications and products are provided solely for the use of UPS Shippers to obtain UPS services on their behalf and to interact with UPS. Any other use of such UPS-provided materials is strictly prohibited.

UPS Express® Envelopes, UPS Express® Pak, UPS® Express Boxes, UPS® Express Tubes, UPS 10 KG Box® and UPS 25 KG Box® packaging may not be used for UPS® Ground, UPS® Standard, UPS 3 Day Select®, or UPS Worldwide Expedited® Shipments.

Under no circumstances may a Shipper sell any UPS-provided materials, products, or services to any third party without prior written authorization from UPS.

A weekly charge applies for use of UPS-provided thermal label printers.

10. Use of UPS Electronic Information Systems

Use of UPS electronic information systems to which Shippers are granted access by UPS and which are accessed by means of hardware, software, or

UPS® Tariff/Terms and Conditions of Service - United States

internet interfaces, including UPS Shipping Systems, are subject to and will be governed by the terms in effect at the time of shipping for the relevant system, including without limitation, the UPS Technology Agreement, the iShip® Master Enterprise Service Agreement, the ConnectShip® End User License Agreement, or that agreement licensing use of a UPS Ready® solution.

11. Timely Upload of PLD

The Shipper must provide Timely Upload of Package Level Detail ("PLD") to UPS. If timely upload of PLD is not provided, certain UPS services are unavailable, including but not limited to Direct Delivery Only, Ship to a UPS Access Point™ location, UPS Delivery Intercept® service, and UPS Proactive Response® service. Timely Upload of PLD as used in these Terms refers to the electronic transmission of all applicable PLD information to UPS at or before the time that Shipments are tendered to UPS. PLD includes, but is not limited to, Consignee's full name, complete delivery address, and Shipment dimensions and weight.

12. ZIP Code™/Postal Code Information

The Receiver's ZIP Code™ is a required part of the address for domestic Shipments. When available, ZIP+4™ should be used. The Receiver's postal code, telephone number, and contact name are required parts of the address for international Shipments.

13. P.O. Boxes

UPS does not provide Delivery to a P.O. Box. The Shipper must make every effort to obtain a street address. If the Shipper should use a P.O. Box address, the recipient's telephone number must be included. A Package addressed to a P.O. Box may experience delays, is not covered by any UPS Service Guarantee, and is subject to an Address Correction charge. Army Post Office (APO) and Fleet Post Office (FPO) addresses are not accepted.

14. UPS Customer Center and UPS Worldwide Express Freight® Center

Before accepting a Shipment tendered for transportation or releasing any Shipment at a UPS Customer Center or a UPS Worldwide Express Freight® Center to a Consignee or other recipient, UPS

reserves the right to require sufficient verification, as determined by UPS in its sole and unlimited discretion, of the Shipper's or recipient's name, address, authorization to ship or receive the Shipment, or any other information UPS deems necessary to accept or release the Shipment in its sole and unlimited discretion. Persons tendering or picking up Shipments on behalf of a business may be required to provide identification issued by the business and a government-issued identification. A Residential Consignee will be required to provide a government-issued identification. UPS reserves the right to require payment to be made at Customer Centers and UPS Worldwide Express Freight® Centers by payment card only.

15. Third-Party Retailer

The UPS Store® locations are independently owned and operated by licensed franchisees of The UPS Store, Inc., a subsidiary of United Parcel Service, Inc., and are not agents of UPS. Other Third-Party Retailers are independently owned and operated businesses and are not agents of UPS. UPS assumes no liability other than to the Third-Party Retailer as the Shipper of the Package, for lost, damaged or delayed Packages sent by the Third-Party Retailer. Any such liability to the Third-Party Retailer is subject to the limitations set forth in the Terms. All inquiries regarding Packages shipped by any Third-Party Retailer must be directed to the Third-Party Retailer that shipped the Package. UPS will deal solely with the Third-Party Retailer in all matters concerning Packages shipped by any Third-Party Retailer including, but not limited to: tracking/tracing requests; claims and guarantees; C.O.D. preparation and remittance; return of undeliverable Packages; proper packaging and labeling; and billing. Even if UPS responds directly to customers of the Third-Party Retailer regarding tracking requests, UPS will not be liable to those customers. The Third-Party Retailer is solely responsible for the issuance of any refunds and claims to those who shipped Packages by the Third-Party Retailer. For any Package shipped by the Third-Party Retailer with a declared value in excess of \$1,000, the Third-Party

Retailer must provide a copy of the high-value control log to UPS at the time of tender of the Package. The Third-Party Retailer shall not ship any articles which UPS does not accept for transportation. The Third-Party Retailer shall indemnify and hold harmless UPS in any action against UPS arising from the loss, damage, or delay of a Package shipped by the Third-Party Retailer.

16. UPS Access Point™ Locations

Packages that may be received for Delivery or tendered for shipment (meaning, Packages that have been processed for shipment prior to tender using a UPS Shipping System only) at a UPS Access Point™ location are subject to restrictions, including, without limitation, in regard to weight and size and actual and declared value, as set forth in the applicable Service Guide and on the [ups.com](https://www.ups.com) website. Subject to modification by the Shipper, UPS Access Point™ locations will hold Packages for up to seven (7) calendar days. Refer to tracking detail for Package-specific information, including but not limited to, the last available pickup date. If the Shipment is not picked up within seven (7) calendar days (or other time selected by the Shipper), it may be returned to the Shipper as undeliverable. See further details in Section 37 ("Special Handling of Undeliverable Shipments; Refused Shipments Returned"). Before accepting a Shipment tendered for transportation or releasing any Shipment at a UPS Access Point™ location to a Consignee or other recipient, a Shipper, Consignee, or other recipient may be required to produce sufficient verification of the Shipper's or recipient's name, address, authorization to ship or receive the Shipment, and any other information UPS deems necessary to accept or release the Shipment in its sole and unlimited discretion, including, without limitation, provision of government-issued identification.

17. Pickup Services - Scheduled

UPS offers the following Scheduled Pickup Services:

- **Daily Pickup:** When Daily Pickup service is selected, UPS will call on Shipper's location once each business day to pick up Packages. UPS may

UPS® Tariff/Terms and Conditions of Service - United States

not call upon a location on any day in which the account indicates that there are no Packages available for pickup.

- **Daily On-Route Pickup:** When Daily On-Route Pickup service is selected, UPS will call on Shipper's location each business day to pick up Packages while making deliveries in Shipper's area.
- **Day-Specific Pickup:** When Day-Specific Pickup is selected, UPS will call on Shipper's location each business day as preselected by Shipper. Shipper may select up to four business days per week for Day-Specific Pickup.
- **UPS Smart Pickup® service:** When UPS Smart Pickup® service is selected, UPS will call on Shipper's location any business day when the Shipper transmits PLD using the current version of WorldShip® software, UPS CampusShip® software, or UPS Internet Shipping, by the deadline designated by UPS, or if Shipper has scheduled a pickup by telephone or through the [ups.com](https://www.ups.com)® website, prior to the deadline designated by UPS.

For Daily Pickup, Daily On-Route Pickup, and Day-Specific Pickup, a weekly service charge based on the account's weekly billing total, as reflected in the UPS billing system, will be assessed. The weekly billing total may not necessarily reflect all Packages tendered during a calendar week. For UPS Smart Pickup® service, a weekly service charge will be assessed.

Scheduled Pickup Services are not available for UPS Worldwide Express Freight® service.

18. UPS On-Call Pickup® Service

When UPS On-Call Pickup® service is requested by the Shipper, UPS will arrange (where reasonably practicable) a pickup at the Shipper's location. An additional charge for UPS On-Call Pickup® service will be assessed.

UPS On-Call Pickup® service from a Residential address will be assessed an additional surcharge for residential pickup. If the Residential address is in a remote or less accessible area as designated by UPS, an additional surcharge for extended area or remote Residential pickup also will apply.

UPS On-Call Pickup® service must be requested for each UPS Worldwide Express Freight® Shipment pickup or drop-off (for door-to-door and non door-to-door services), and may not be combined with a Package pickup. No additional charge for UPS On-Call Pickup® service applies to UPS Worldwide Express Freight service.

19. Saturday Pickup; Processing Fee

UPS offers Saturday pickup of UPS Air Services Packages and UPS Hundredweight Service® Air Services Shipments for Delivery in the United States and Puerto Rico where such services are available and subject to a processing fee. The Shipper should contact UPS for information regarding UPS's Saturday pickup area. UPS Air Services Shipments picked up on Saturday receive the same Delivery commitment as UPS Air Services Shipments picked up on Friday. Saturday pickup service is provided by the following methods:

- A Shipper may request Saturday pickup via UPS On-Call Pickup® service by contacting UPS on each Saturday, excluding holidays, on which the service is needed.
- At the Shipper's option, UPS will call at the Shipper's premises every Saturday, excluding holidays, to pick up qualifying Shipments. A minimum processing fee will be assessed if UPS calls at the Shipper's premises on Saturday and there are no Packages to be picked up on that day.

The processing fee will be assessed for each UPS Air Services Package or each UPS Hundredweight Service® Air Services Shipment processed using a UPS Shipping System, tendered to UPS, or tendered to a Third-Party Retailer on a Saturday, in addition to any applicable UPS On-Call Pickup® charge.

20. Drop Shipment

A unique Drop Shipper account number will be assigned to approved Shippers and must be used solely for the origin and destination locations as specified in the UPS Drop Ship Letter of Understanding or as required by UPS.

UPS reserves the right to refuse any Drop Shipment request, in its sole and unlimited discretion, including, but not limited to, any Drop Shipment that is operationally or economically impracticable to transport. A request for Drop Shipment service is not reasonable unless the Shipper makes a prior arrangement with UPS, agreed to in advance by UPS, as to timing, location, and volume of the Drop Shipment.

When a Shipper, through prior arrangements with UPS, tenders Packages at UPS's receiving stations with a return address requiring a movement greater than a Zone 2 movement from the point of tender, any undelivered Packages will be returned automatically and will be charged at the rate applicable between the point of tender and the return address. The effective UPS Rates for the applicable shipment will apply.

UPS does not accept, and Shippers are prohibited from shipping, any Package via a Drop Shipment that contains Hazardous Materials, except for Limited Quantity/ORM-D Packages that are tendered for UPS Ground service in the 48 contiguous United States.

21. Delivery

UPS does not limit Delivery of a Shipment to the person specified as the Receiver in the UPS Shipping System. Unless the Shipper uses Delivery Confirmation service requiring a signature, UPS reserves the right, in its sole and unlimited discretion, to make a Delivery without obtaining a signature.

22. Direct Delivery Only Surcharge

Where available and subject to a Direct Delivery Only surcharge, UPS may in its sole and unlimited discretion accept a Shipper's request to limit (1) reroutes of Packages to an alternate address by the Consignee (including but not limited to Delivery Change Requests and UPS My Choice® requests, other than requests to hold for will call at a UPS Customer Center) and (2) delivery to a UPS Access Point™ location following a first delivery attempt at a Residential address.

Direct Delivery Only does not limit UPS Delivery Intercept® requests or

UPS® Tariff/Terms and Conditions of Service - United States

Delivery pursuant to UPS's driver release or Shipper Release procedures, and does not require signature on Delivery or Delivery to the person specified as the Receiver in the UPS Shipping System. The Shipper must provide timely upload of PLD to request Direct Delivery Only.

23. Residential Surcharge

A Residential Surcharge will apply if either the delivery address entered in the UPS Shipping System or the actual delivery address is considered Residential (regardless of a Shipper's designation of the address as Commercial).

24. Delivery Area Surcharge

A Delivery Area Surcharge or Extended Delivery Area Surcharge will apply to each Package delivered to certain ZIP Codes™ within the 48 contiguous states. A Remote Area Surcharge will apply to each Package delivered to, and any UPS On-Call Pickup service from, certain ZIP Codes within Alaska and Hawaii. Refer to the Area Surcharge listing at ups.com/rates or call 1-800-PICK-UPS® for the listings of effective applicable ZIP Codes for the Delivery Area Surcharge, Extended Delivery Area Surcharge and Remote Area Surcharge.

A Delivery Area Surcharge, Extended Delivery Area Surcharge or Remote Area Surcharge, respectively, will apply if either the delivery (or pickup, where applicable) address entered in the UPS Shipping System or the actual delivery (or pickup, where applicable) address falls within ZIP Codes designated by UPS as subject to such charges. Such charges apply in addition to all other applicable Charges, including but not limited to the Residential Surcharge.

25. Delivery Attempts; UPS Access Point™ Locations

If UPS is unable to deliver a Shipment, a notice will be left at the Consignee's address stating that Delivery has been attempted. Thereafter, a second and, if necessary, a third attempt to deliver the Shipment may be made without additional charge.

For Residential deliveries and where available, UPS may in its sole and unlimited discretion, after the first delivery

attempt, deliver a Shipment to a UPS Access Point™ location, where such Shipment will be held for pickup. Requests for subsequent Delivery attempts are subject to additional Charges which will be assessed to the Consignee. For UPS Worldwide Express Freight® Shipments, only one Delivery attempt will be made and subsequent Delivery attempts are subject to additional charges which will be assessed to the Consignee. Refer to Section 30 ("Delivery Change Requests") for further information.

26. Hold for Pickup and Hold at Location Services

At the time a Shipper tenders a Shipment to UPS, the Shipper may request that UPS hold a domestic Package at a designated UPS Customer Center for pickup by the Consignee. For each such Shipment, the Shipper will complete an address label showing the words "Hold for Pickup," the Consignee's name, telephone number, the name of a contact person, and the full address of the designated UPS Customer Center. In addition, the Shipper will apply a UPS Hold for Pickup label below the address label on the Shipment. Hold for Pickup is not available for international Package shipments.

For UPS Worldwide Express Freight® Shipments, the Shipper may request that UPS hold a UPS Worldwide Express Freight® Shipment at a UPS Worldwide Express Freight® Center location for pickup by the Consignee. For each such Shipment, the Shipper will complete an address label showing the words "Hold for Pickup," the Consignee's name, telephone number, the name of a contact person, and the full address of the Consignee (designated UPS Worldwide Express Freight® Center address not required).

UPS will hold the Shipment at the designated UPS Customer Center or UPS Worldwide Express Freight® Center and will attempt to contact the Consignee at the telephone number shown on the label. Shipments not picked up within five (5) business days from the date of arrival will be considered undeliverable.

27. Shipper Release

A Shipper may request that UPS release a Shipment on the first Delivery attempt. When Shipper Release is selected, UPS will make only one Delivery attempt, a signature will not be obtained upon Delivery, and a UPS Delivery record showing a completed Shipper Release delivery shall be conclusive proof that Delivery was completed. Shipper Release is provided solely at the Shipper's risk of loss or damage arising from the release of the Shipment by UPS and UPS will not be liable for any damages arising from the release of the Shipment.

28. UPS carbon neutral

A Shipper may request that UPS offset the climate impact of a Shipment via UPS carbon neutral service by selecting UPS carbon neutral at the time a Shipment is tendered to UPS. By selecting UPS carbon neutral, UPS will purchase and retire in the appropriate registry a sufficient number of voluntary or regulatory carbon credits as determined by UPS in its sole and unlimited discretion to offset calculated carbon dioxide emissions. UPS carbon neutral is available only for Shipments shipped using a UPS Automated Shipping System. An additional charge will be assessed for each Package or pallet.

29. UPS Delivery Intercept® Service

After a domestic Package has been tendered to UPS but before Delivery, a Shipper may request that UPS return a Package to the Shipper, reroute a Package (including a request by Shipper to correct an address), hold the Package for pickup at a UPS Customer Center, or hold a Package for future Delivery. UPS may in its sole and unlimited discretion also accept a UPS Delivery Intercept® request from a Third Party when the Shipper has requested that the Third Party's UPS account number be billed for such Package. UPS will honor a UPS Delivery Intercept® request in its sole and unlimited discretion where practicable and where the Shipper has guaranteed payment of applicable Charges resulting from the change.

UPS® Tariff/Terms and Conditions of Service - United States

An additional charge, set forth in the UPS Rates applicable to the Shipment in effect at the time of the request will be assessed for each Package returned to the Shipper, rerouted, or held for future Delivery. If a request to reroute a Package requires a Package movement from the original Receiver address beyond a UPS Zone 2, additional Charges also will apply. Such additional Charges will be calculated as a newly-initiated Shipment between the original Receiver address and the new rerouted address, and will include (but not be limited to) all applicable surcharges. All original Charges will continue to apply as if the Package were delivered to the original Receiver address. For a request to return to the Shipper, all applicable Charges will apply and be assessed to the Shipper, as set forth in Section 37 ("Special Handling of Undeliverable Shipments; Refused Shipments Returned").

The Shipper must provide timely upload of PLD to initiate a UPS Delivery Intercept® request.

30. Delivery Change Requests

After the Receiver has received notice from UPS that Delivery has or will be attempted, the Receiver may request that UPS hold a Package for pickup at a UPS Customer Center. After the Receiver has received notice from UPS that Delivery has been attempted, the Receiver may request that UPS return a Package to the Shipper, hold for future Delivery, reroute a Package, direct eligible Packages to a UPS Access Point™ location, redeliver to the original address a Package that was taken to a UPS Access Point location, or other such Delivery Changes as UPS in its sole and unlimited discretion may offer (collectively, "Delivery Change"). A UPS InfoNotice® tag or postcard number is required for requests to reroute.

An additional charge set forth in the UPS Rates applicable to the Shipment in effect at the time of the request will be assessed to the Consignee for each Package rerouted, redelivered, directed to a UPS Access Point location, or held for future Delivery by a Delivery Change Request. If any Delivery Change Request

requires a Package movement from the original Receiver address beyond a UPS Zone 2, additional Charges also will apply and be assessed to the Consignee. Such additional Charges will be calculated as a newly-initiated Shipment between the original Receiver address and the new rerouted address, and will include (but not be limited to) all applicable surcharges. All original Charges will continue to apply as if the Package were delivered to the original Receiver address. For a request to return to Shipper, all applicable Charges will apply and be assessed to the Shipper, as set forth in Section 37 ("Special Handling of Undeliverable Shipments; Refused Shipments Returned").

For UPS Worldwide Express Freight® pallets, after the Receiver has received notice from UPS that Delivery will occur, the Receiver may request that UPS hold a pallet at a UPS Worldwide Express Freight® Center. After the Receiver has received notice from UPS that Delivery has been attempted, the Receiver may request that UPS return a pallet to the Shipper, hold for future Delivery, or make a Delivery Reattempt. Delivery Reattempt charges will apply to subsequent attempts to deliver UPS Worldwide Express Freight® Shipments beyond the first Delivery attempt. For requests to return to the Shipper, all applicable Charges will apply and be assessed to the Shipper.

UPS will honor a Delivery Change Request in its sole and unlimited discretion where practicable and where the Receiver has guaranteed payment of any applicable Charges resulting from the change. By requesting a Delivery Change, the Receiver acknowledges and agrees that the limitations of liability set forth in the Terms in effect at the time of Shipment apply to the Shipment subject to the Delivery Change Request and that the value originally declared by the Shipper, if any, shall continue to apply throughout the course of transportation pursuant to the Delivery Change Request. UPS assumes no liability other than to the Shipper of the Shipment for loss, damage, or delay of any Shipment subject to Delivery Change.

UPS may restrict Delivery Change Requests at the request of the Shipper. Delivery Change Requests for Packages containing firearms are not available. Delivery Change Requests to reroute or direct to a UPS Access Point location international Packages or Packages requiring an adult signature are not available. It is the responsibility of the Receiver to ensure that a Delivery Change Request complies with all federal, state and local laws and regulations applicable to the Shipment.

31. Correction of Addresses

If any Shipment as addressed by the Shipper has an incorrect or incomplete address (examples include, but are not limited to, P.O. Boxes, missing suite, apartment, or unit numbers, old addresses, and missing/incorrect ZIP Codes), UPS will make reasonable efforts, to be determined in its sole and unlimited discretion, to secure the correct or complete address. An address validated by UPS may be incorrect or incomplete for purposes of completing Delivery, and may be corrected by UPS. If the correct or complete address is secured, UPS, at its sole and unlimited discretion, will attempt Delivery, and the Shipper, upon request, will be provided with the correct or complete address in order to update its internal records. UPS may in its sole and unlimited discretion correct or complete an address based on information obtained from the Shipper or Consignee. An address correction charge will be assessed to the Shipper for an address correction or completion.

32. Saturday Delivery

UPS offers optional Saturday Delivery where such services are available. A Shipper may request Saturday Delivery by indicating the selection in the UPS Shipping System and attaching a Saturday Delivery routing label to each Package or pallet. An additional charge will be assessed for each Shipment for Saturday Delivery and will be billed to the payer of the Charges. Contact UPS for UPS's Saturday Delivery area.

UPS® Tariff/Terms and Conditions of Service - United States

33. Delivery Confirmation Services

UPS provides the following Delivery Confirmation Services. An additional charge applies for each service. Delivery Confirmation information, including signatures where applicable, is available online or by mail. Where applicable, only valid UPS accounts will receive responses via mail:

33.1 Delivery Confirmation (domestic only)

A Shipper may request Delivery Confirmation Service by indicating Delivery Confirmation in a UPS Automated Shipping System. Delivery Confirmation information will include the date of Delivery and either the name of the recipient or the disposition of the Package; or, in the event of a return, the reason for the return and the date processed.

33.2 Delivery Confirmation Signature Required (domestic and international)

A Shipper may request UPS to obtain the recipient's signature on Delivery. The Shipper must use a UPS Automated Shipping System to initiate a request for this service. UPS may obtain, at its sole and unlimited discretion, a signature, other electronic acknowledgment of receipt or authorization to release without a signature upon delivery pursuant to the UPS My Choice® service from the recipient when this option is selected.

33.3 Delivery Confirmation Adult Signature Required (domestic and international)

A Shipper may request UPS to obtain the signature of an adult 21 years of age or older on Delivery. UPS, in its sole and unlimited discretion, will determine if Delivery can be completed when such a request is made, and may request photo identification indicating the recipient's age, before completing Delivery. The Shipper must use a UPS Automated Shipping System to initiate a request for this service. UPS reserves the right to assess the Shipper the additional charge for this service when the Shipper requests UPS to obtain an adult signature on Delivery and an approved UPS label is not affixed to the Package or pallet indicating such request, or, the Shipper tenders a Package or pallet that, based upon its contents,

requires an approved UPS label requesting an adult signature upon Delivery and no such label has been affixed to the Package or pallet.

34. UPS Next Day Air® Early Verbal Confirmation of Delivery

The Shipper may request optional Verbal Confirmation of Delivery when shipping via UPS Next Day Air® Early. Verbal Confirmation of Delivery is not available in Hawaii and is not available for international Shipments. When this service is selected, UPS will call the Shipper to confirm Delivery on the day of Delivery. The additional charge for each Verbal Confirmation of Delivery request will be billed to the payer of the Charges.

35. Proof of Delivery (P.O.D.)

Upon request, UPS will provide proof of Delivery of a Shipment via fax transmission, email, or mail. The request must include a fax number, including area code, for an operating fax machine, an email address for email delivery, or an address deliverable by the United States Postal Service for mail.

36. Tracking/Tracing and Refund Request Charge

UPS reserves the right to assess a Shipper an additional charge per request for each Tracking/Tracing and Refund Request initiated by or at the request of the Shipper. This charge will not be assessed for the first 50 tracking requests per calendar week, or for a quantity of tracking requests equal to or less than 20 percent of the Shipper's volume for that week, whichever is greater. This charge will not be assessed for a quantity of tracing requests equal to or less than two percent of the Shipper's volume for that week. UPS also reserves the right to assess the Shipper a charge set forth in the effective UPS Rates for Service Guarantee refund requests when the subject Shipment was delivered in accordance with the applicable UPS Service Guarantee in the effective Terms.

37. Special Handling of Undeliverable Shipments; Refused Shipments Returned

Shipments refused by the Consignee,

or which cannot be delivered will be returned to the Shipper at Shipper's expense, including, but not limited to, forwarding costs, return transportation charges and all other applicable Charges, duties, and taxes. Undeliverable international Shipments returned to the Shipper also are subject to an undeliverable Shipment surcharge set forth in the effective UPS Rates. The UPS Service Guarantee does not apply to undeliverable Shipments returned to the Shipper.

UPS reserves the right to dispose of a Shipment, including salvage (after retention of the Shipment for a reasonable period of time as determined by UPS, not to exceed 30 days) if the Shipment is refused by the Consignee or for any other reason cannot be delivered, and return of the Shipment is refused by the Shipper or the Shipment cannot otherwise be returned to the Shipper. The Shipper or Consignee's sole recourse in such circumstances shall be in accordance with and subject to Sections 53 ("Claims and Legal Actions: Individual Binding Arbitration of Claims") and 54 ("Responsibility for Loss or Damage").

38. C.O.D. Service

UPS accepts C.O.D. Packages for Delivery in the United States and Puerto Rico. C.O.D. service is not provided for international Shipments except for international Shipments originating in Canada for Delivery in the United States. C.O.D. service is not available for UPS Worldwide Express Freight® Service from any origin.

38.1 Preparation and Listing of C.O.D. Packages

Shippers not using a UPS Automated Shipping System must prepare and attach to each C.O.D. Package a UPS® C.O.D. tag showing the amount to be collected and enter such amount in the space provided for that purpose.

Shippers using a UPS Automated Shipping System will generate, and apply to each C.O.D. Package, a system-generated address label with a C.O.D. bar code and the amount to be collected for each individual Package. Each C.O.D. Package in a UPS Hundredweight Service® or UPS Ground with Freight Pricing C.O.D. Shipment must carry a

UPS® Tariff/Terms and Conditions of Service - United States

C.O.D. tag or system-generated label for the goods contained in that Package.

38.2 Responsibility for C.O.D.s

Upon Delivery of each C.O.D. Package, UPS will attempt to collect the amount shown on the C.O.D. tag or the system-generated label attached to the Package and transmit to the Shipper the amount so collected (subject to the terms in Section 38.9, "Remittance of C.O.D.s," below), or, if collection cannot be made, will return the Package to the Shipper. The Shipper must notify UPS within 45 days from the date of shipment of a C.O.D. Shipment if the Shipper has not received payment of the C.O.D. amount, or any claim relating thereto shall be deemed waived. Suits shall be instituted within two years after denial of any portion of the claim.

If collection cannot be made within three Delivery attempts, or the Consignee refuses Delivery, UPS will return the Package to the Shipper.

38.3 Consignee's Checks in Payment of C.O.D.s

Unless instructions to collect a cashier's check or money order only are shown on the C.O.D. tag (in conformity with the instructions on the tag) or system-generated label, UPS will accept a check or other negotiable instrument issued by or on behalf of the Consignee. When instructions to collect a cashier's check or money order only are clearly indicated on the C.O.D. tag or system-generated label, UPS reserves the right to accept a cashier's check, money order, official bank check, or other similar instrument issued by or on behalf of the Consignee.

All checks or other negotiable instruments (including cashier's checks, official bank checks, money orders, and other similar instruments) tendered in payment of C.O.D.s will be accepted by UPS based solely upon the Shipper assuming all risk relating thereto, including, but not limited to, risk of non-payment, insufficient funds, and forgery, and UPS shall not be liable upon any such instrument.

All checks or other negotiable instruments (including cashier's checks, official bank checks, money orders, and other

similar instruments) will be transmitted to the Shipper together with UPS's own check if Consignee check(s) collected are for less than the C.O.D. amount. Remittances (checks, money orders, etc.) received that are less than the C.O.D. dollar amount indicated by the Shipper will be reimbursed for the full amount unless the variance of the amount remitted is less than \$1.00.

38.4 C.O.D. Package of \$10,000 or More

UPS may require payment for any C.O.D. Package of \$10,000 or more to be received in a single check or other negotiable instrument such as a cashier's check, money order, official bank check, or other similar instrument.

38.5 Acceptance of Personal Check

In the event that UPS accepts a personal or company check when a Shipper has properly instructed UPS to collect a cashier's check or money order only, UPS reserves the right, in its sole and unlimited discretion, to deposit into a UPS account the personal or company check collected and to provide the Shipper with a check issued by UPS.

38.6 C.O.D. Remittance Verification

In the event that a Shipper timely notifies UPS that the Shipper has not received payment of the C.O.D. amount, if UPS's records show that it collected a C.O.D. payment and the remittance has not been cashed, UPS may, in its sole and unlimited discretion, provide the Shipper with a digital image of the check or money order along with a C.O.D. Remittance Verification in order to assist the Shipper in locating the missing C.O.D. payment. If the Shipper is still unable to locate the C.O.D. payment, UPS may, in its sole and unlimited discretion, provide the Shipper with an indemnified C.O.D. check or money order, which is a digital image of the original payment collected by UPS at the time of Delivery and can be deposited in a bank, provided that the original check or money order has not previously been deposited or negotiated. If the indemnified check or money order turns out to be invalid for any reason including, but not limited to, insufficient funds or forgery, UPS shall not be liable upon the instrument.

38.7 Restrictions

C.O.D.s are accepted for amounts up to \$50,000 per Package.

C.O.D. Packages with an amount to be collected in excess of \$500 are not accepted for transportation via a UPS Drop Box.

Entry of a C.O.D. amount is not a declaration of value for carriage. Payment of the C.O.D. charge does not constitute payment of the declared value charge.

UPS will not accept currency in any amount for payment of C.O.D. Shipments.

38.8 Charges for C.O.D. Collections

An additional charge will be assessed for each C.O.D. Package tendered to UPS.

38.9 Remittance of C.O.D.s

Subject to the following provisions of this Section, UPS shall remit C.O.D. collections to the Shipper after the date of collection.

The Shipper irrevocably authorizes UPS to apply, in its sole and unlimited discretion and without prior notice to the Shipper, any C.O.D. collections to any past due Charges owed by the Shipper. To this end, if there are any past due Charges owed by the Shipper, the Shipper hereby (a) irrevocably assigns and transfers to UPS all of the Shipper's right, title and interest in and to each check or other negotiable instrument for payment of a C.O.D. that is received by UPS or its employee or agent, and (b) constitutes and appoints UPS as the Shipper's attorney-in-fact and authorizes UPS, in the Shipper's name, place, and stead, to endorse any such check or other negotiable instrument with the Shipper's name, to deposit the same into any UPS account, and to apply the proceeds of the same against any past due Charges owed by the Shipper. The Shipper acknowledges and agrees that such appointment of UPS as the Shipper's attorney-in-fact is coupled with an interest and is irrevocable. UPS may exercise any of its rights under this Section either directly or through any employee or agent.

The Shipper relinquishes, waives, and agrees not to assert any claim against UPS or any of its employees or agents,

UPS® Tariff/Terms and Conditions of Service - United States

any Consignee, any collecting or paying bank, or any other person or entity, that may directly or indirectly arise as a result of UPS's exercise of any of its rights under this Section "Remittance of C.O.D.s." Without diminishing any of UPS's rights under the preceding sentence, the Shipper agrees that UPS and such other persons or entities shall not be liable to the Shipper or any other person or entity for any special, incidental, or consequential damages in any claim made with respect to UPS's exercise of any such rights.

The Shipper agrees that, following UPS's application of any C.O.D. collections to any past due Charges owed by the Shipper in accordance with this Section, the Shipper will continue to be fully liable for the payment of all remaining Charges owed by the Shipper (including, without limitation, (i) any Charges that are not covered by the application of the C.O.D. collections, and (ii) any Charges relating to a previously applied C.O.D. collection that is reversed by reason of the uncollectibility of the C.O.D. check or other negotiable instrument or otherwise).

Nothing in this Section shall constitute an election of remedies by UPS or any other person or entity or a waiver of any of the rights of UPS or any other person or entity under the remaining provisions of the Terms or at law or in equity.

39. UPS Returns® Services

Where available, UPS offers UPS Returns® Services (including UPS Authorized Return Service®, Print Return Label, Electronic Return Label, Print and Mail Return Label, 1 UPS Pickup Attempt, 3 UPS Pickup Attempts, UPS Returns® on the Web, and UPS Returns® Exchange). 3 UPS Pickup Attempts is not available for UPS Worldwide Express Freight® shipments. UPS Authorized Return Service® requests and UPS Returns® Exchange requests are contractual Package services only.

An additional accessorial charge applies to each UPS Returns® Services Package or pallet and will be assessed when the service is requested, unless the applicable Service Guide specifically provides otherwise. The applicable charges will be

those set forth in the UPS Rates in effect at the time the charge is applied. After entering the UPS system, a Package or pallet returned will be charged the rate calculated from the pickup location to the destination via the service selected.

Shipments containing certain items are prohibited from being shipped and are not accepted by UPS for UPS Returns® Services including, but not limited to, Hazardous Materials Shipments requiring shipping papers, firearms, and Shipments requiring Delivery Confirmation Services.

C.O.D. (Collect on Delivery) service is not available for UPS Returns® Services Packages. Third Party Billing is not available for UPS Returns® Services in the United States. Third Party Billing is available for UPS Returns® Services outside the United States.

UPS Returns® Services Shipments are subject to maximum declared values. See Section 54.1, "Maximum Declared Values."

40. UPS Rates

The applicable UPS Rates are determined on the basis of Shipment and Shipper characteristics, including Shipment weight and size and origin to destination distance, and are subject to change. Except as otherwise stated in the Terms, all charges, fees, or surcharges shall be those set forth in the UPS Rates in effect at the time of shipping.

To determine the amount of any Charges for UPS service, consult the UPS Rates in effect at the time of shipping. The effective UPS Rates are available at www.ups.com and upon request at the local UPS office.

Shippers are responsible for providing accurate and complete Shipment information in the UPS Shipping System used, including service selected, number, weight, and dimensions of Shipments. If any aspect of the Shipment information is incomplete or incorrect as determined by UPS in its sole and unlimited discretion, UPS may adjust Charges at any time.

UPS reserves the right in its sole and unlimited discretion to use any mode of transportation whatsoever to provide the

service selected by the Shipper. Regardless of the mode of transportation used, the effective UPS Rates for the service selected by the Shipper shall apply. If, however, a Shipper selects a UPS service to a destination for which only a higher level of service is available, UPS will substitute the next higher level of available service and will charge the corresponding rate for the substituted service.

40.1 Daily Rates and Retail Rates

Effective December 28, 2015, Daily Rates and Standard List Rates will be combined into a single publication, referred to as "Daily Rates." All Shippers who received Daily Rates or Standard List Rates prior to December 28, 2015, including Shippers with a customized shipping agreement that provides for Daily Rates or Standard List Rates, will receive the combined Daily Rates.

Shippers who do not receive Daily Rates will be charged Retail Rates. Retail Rates also apply to Shipments processed and paid for at The UPS Store® locations or UPS Customer Centers.

Shippers who drop off at any The UPS Store® location, UPS Access Point location or a UPS Customer Center Packages that have already been processed prior to drop off will receive the rates applicable to the transaction. UPS Worldwide Express Freight® pallets that are processed as door-to-door pallets prior to drop off at a UPS Worldwide Express Freight® Center will receive door-to-door rates.

40.2 Letter Rates

Letter Rates for domestic Shipments are available only for UPS Express® Envelopes containing correspondence, urgent documents, or electronic media, with an actual weight of eight ounces or less. UPS Express® Envelopes containing items other than those listed or weighing more than eight ounces will be assessed the corresponding rate for the applicable weight. For international Shipments, UPS Express® Envelopes may be used only for single package documents of no commercial value (which may include electronic media in some countries), with an actual weight of eight (8) ounces or less. UPS Express® Envelopes containing

UPS® Tariff/Terms and Conditions of Service - United States

other items, or weighing more than eight (8) ounces will be assessed the corresponding rate for the applicable weight (except as expressly set forth in Section 40.3 ("Pak Rates")).

40.3 Pak Rates

Pak Rates are available only for UPS Worldwide Express Plus®, UPS Worldwide Express®, and UPS Worldwide Saver® single package U.S. export shipments in UPS Express® Envelopes containing correspondence, urgent documents, or electronic media, with an actual weight of more than eight ounces but less than or equal to two pounds; or when UPS Express® Pak is selected at the time of shipping, the customs value of the Package is less than or equal to \$100.00, and the weight of the Package is two pounds or less. UPS Express® Pak shipments weighing more than two pounds will be assessed the corresponding applicable UPS Rates for the Shipment.

40.4 UPS 10 KG Box® and UPS 25 KG Box® Rates

UPS 10 KG Box® and UPS 25 KG Box® Rates apply to UPS Worldwide Express Plus®, UPS Worldwide Express®, and UPS Worldwide Saver® single package U.S. export Shipments, using UPS 10 KG Box® and 25 KG Box® packaging. Shipments that exceed 10 KG and 25 KG, respectively, will be assessed the applicable UPS Rates for the actual weight and service selected.

40.5 Private Express Statutes

The Shipper shall comply with the requirements of the Private Express Statutes when using UPS 2nd Day Air A.M.® and UPS 2nd Day Air® services.

40.6 Rates for Large Packages;

Large Package Surcharge

A Package is considered a "Large Package" when the Package measurements exceed 130 inches in length and girth [(2 x width) + (2 x height)] combined.

The rate for a Large Package will be based on the greater of the dimensional weight or the actual weight, and is subject to a minimum billable rate set forth in the UPS Rates applicable to the Shipment in effect at the time of the shipping.

A Large Package Surcharge (LPS) will be applied to each Large Package, including any Package that exceeds the weight or size restrictions set forth in Section 3.1 ("Items Not Accepted for Transportation"). Each Large Package in a multiple-package Shipment may receive an LPS. LPS will not apply to UPS Authorized Return Service® UPS Ground Packages, or to UPS Worldwide Express Freight® Shipments.

40.7 Over Maximum Limits Charge

Packages that exceed the weight or size restrictions set forth in Section 3.1 ("Items Not Accepted for Transportation") are subject to one or more of the following additional charges: Over Maximum Weight, Over Maximum Length, or Over Maximum Size. Such charges apply in addition to all other applicable Charges, including but not limited to the Large Package Surcharge.

40.8 Additional Handling Charge

An Additional Handling charge will be assessed for any Package that requires special handling, as determined by UPS in its sole and unlimited discretion, including, but not limited to:

- Any article that is encased in an outside shipping container made of metal or wood;
- Any cylindrical-like item, such as a barrel, drum, pail, or tire, that is not fully encased in a corrugated cardboard shipping container;
- Any Package with the longest side exceeding 60 inches or its second-longest side exceeding 30 inches;
- Any Package with an actual weight greater than 70 pounds; and
- Each Package in a UPS Hundredweight Service®, UPS Ground with Freight Pricing, UPS® Standard, or international Shipment (excluding UPS Worldwide Express Freight® Shipments) where the average weight per Package is greater than 70 pounds and the weight for each Package is not specified in the UPS Shipping System used.

40.9 Oversize Pallet Handling Surcharge

UPS Worldwide Express Freight® pallets are subject to maximum size and weight restrictions (which vary by

origin and destination) as set forth at http://www.ups.com/medialen/wwef_max_dim.pdf. Pallets exceeding size or weight restrictions are not accepted for transportation without prior approval by UPS. Pallets that exceed these restrictions are subject to an Oversize Pallet Handling Surcharge.

41. Fuel Surcharges

UPS reserves the right to institute fuel surcharges on some or all Shipments without prior notice. The surcharges are subject to adjustment monthly. The surcharges may apply to any domestic or international transportation or other charges including, but not limited to, any accessorial charge or surcharge. The current fuel surcharges are set forth at ups.com/bridge/fuelsurcharge.html.

Regardless of the mode of transportation used, the effective fuel surcharge for the service selected by the Shipper shall apply. The surcharges will be applied to such services and for such periods as UPS, in its sole and unlimited discretion, may determine necessary.

42. Manual Processing Charges

UPS reserves the right to assess a manual processing charge of \$.50 per Package or \$35 per week (whichever is greater) to Shippers who ship Packages using a UPS Shipping System that applies outdated UPS Rates until such time as the Shipper upgrades the UPS Shipping System to reflect current UPS Rates.

A manual processing service charge will be assessed to each Package shipped using a UPS 3 Day Select® or UPS Ground shipping document.

43. Third Party Billing Service

Effective January 4, 2016, any Shipment billed to a Third Party (regardless of the country of origin or destination of the Shipment) is subject to a Third Party Billing Service fee, charged to the payer, set forth in the Service Guide at the time of shipping. The fee for Third Party Billing Service shall be charged for each transaction, based upon all Charges, excluding charges, duties and taxes assessed by government authorities. The Third Party Billing Service fee will not apply to UPS Returns Services or UPS Import Control Shipments.

UPS® Tariff/Terms and Conditions of Service - United States

44. Billing Options for Domestic Shipments

Unless otherwise agreed to in writing by UPS, Charges will be billed to the Shipper.

UPS accepts Shipments for Collect billing and Third Party billing (subject to a Third Party Billing Service fee), provided the Consignee or Third Party has a valid UPS account number and has agreed to accept the Charges. Regardless of the billing option selected, some charges including, but not limited to, address correction charges, will be billed to the Shipper.

45. Billing Options for International Shipments

The amount billed includes, but is not limited to, Charges, duties, fees, and taxes, if applicable. Unless otherwise restricted in the origin or destination country, Shippers tendering Packages using a UPS Shipping System may select the payer of Charges, duties, and taxes as Shipper, Receiver, or Third Party (subject to a Third Party Billing Service fee). UPS accepts shipments for Receiver or Third Party billing provided the Receiver or Third Party has a valid UPS account number and has agreed to accept the Charges. In the event of non-payment by the Receiver or Third Party, the Shipper is liable for all Charges including, but not limited to, duties, fees, and taxes.

An additional Duty and Tax Forwarding Surcharge will apply if the Shipper selects a billing option in which duties and taxes are to be paid outside of the destination country.

UPS reserves the right in its sole and unlimited discretion to request advance payment of Charges for any Package sent to or from any international destination or origin.

For all Shipments where the Shipper is not paying the Charges, the Shipper must notify the bill payer prior to shipping, and agree to pay all Charges in the event of non-payment by the bill-to party. The Shipper is liable for payment in the event of non-payment by the Consignee (or Receiver) or Third Party. All Shipments must have a valid UPS billing option indicated on the UPS Shipping System entry. Regardless of the billing

option selected, some charges including, but not limited to, address correction charges, will be billed to the Shipper.

46. Bill My Account

UPS may provide in its sole and unlimited discretion a Bill My Account service to registered Shippers to allow the Shipper to bill to its own account Charges incurred at UPS Customer Centers and participating Third-Party Retailer locations. A processing fee for using Bill My Account may apply and may vary by shipping location. When using Bill My Account, a Shipper with customized contract incentives that may otherwise apply to the account may be limited to certain maximum incentives ("Incentive Caps"). The applicable processing fee and Incentive Caps are subject to change without prior notice and are published at www.ups.com/billmyaccount. Incentive Caps and processing fees in effect at the time of shipping will apply to Shipments billed using Bill My Account.

47. Disbursement Fee

To expedite customs clearance, UPS may make or process payments of duties and taxes on behalf of the payer as dictated by the billing option selected. An additional fee, set forth in the UPS Rates applicable to the Shipment in effect at the time of shipping, will be assessed and billed to the payer.

48. Currency Conversion Rate

Charges to a payer's account in a foreign currency will be converted to the payer's currency using a weekly exchange rate secured through Major Money Center Banks, plus an exchange fee, set forth in the UPS Rates applicable to the Shipment in effect at the time of shipping.

49. Missing/Invalid Account Number or Refusal Fee

A processing fee will be charged for a missing or invalid account number when the account number, including the Shipper's account number, is missing, the account number is not the correct account number for the bill-to party, the account number is for a Receiver or Third Party who fails to pay the Charges, or the Package is shipped to an unauthorized

Consignee. In the event of non-payment by the Receiver or Third Party, the Shipper will be billed a refusal fee plus the Charges.

50. Shipping Charge Corrections; Audit

UPS reserves the right to bill for Charges based upon the characteristics of, and services requested for, Shipments actually tendered to UPS. UPS also reserves the right to audit any Package, Shipment and/or invoice to verify service selection, dimensions, or weight, and applicability of any Charges. As part of that audit, UPS may weigh and measure any Package or Shipment tendered to UPS using any method UPS deems appropriate, including but not limited to multidimensional measuring devices. UPS may in its sole and unlimited discretion increase or adjust Charges based on the results of such audit. UPS reserves the right in its sole and unlimited discretion to bill for Charges based on shipping characteristics provided by the Shipper, regardless of whether UPS has audited the shipping characteristics. In the event that a Package's or Shipment's dimensions are altered during transit, UPS reserves the right to bill for Charges based on the altered dimensions.

51. Payment of Charges

Except where an alternative payment plan applies, UPS's payment terms require payment in full in advance.

UPS may provide in its sole and unlimited discretion alternative payment terms to certain of its Shippers. UPS, in its sole and unlimited discretion, shall decide which, if any, of the alternative payment plans described below (see Section 51.2, "Alternative Payment Plans") will be made available to the Shipper.

A Shipper that is not enrolled in any of the Alternative Payment Plans described below shall pay all Charges in advance of shipment, as required by UPS.

Notwithstanding any billing plan that is in effect or payment or billing option selected at the time of shipment, the Shipper is ultimately liable for and agrees to pay all Charges, including in the event of insolvency, bankruptcy, non-payment, or refusal to pay by the Receiver or Third Party.

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All Charges must be paid in the lawful money of the United States of America.

If a Shipper submits Shipment information to UPS through a UPS Shipping System and does not subsequently tender such Shipment to UPS, it is the Shipper's sole responsibility to request an adjustment in the event Shipper is invoiced for any such Shipments (even where Shipper is ordinarily invoiced based on a UPS package scan), as set forth below (see Section 51.1, "Invoice Adjustment"). Shippers who fail to do so will be liable for all applicable Charges.

As an accommodation to the Shipper, and in UPS's sole and unlimited discretion, UPS may render invoices, or copies of invoices, or charge certain Packages to a Third Party at the request of the Shipper. The Shipper remains responsible for the timely payment in full of all Charges owed by the Shipper. By requesting UPS to render invoices, or copies of invoices, or charge certain Packages to a Third Party, the Shipper is deemed to authorize the Third Party to act on behalf of the Shipper, and UPS may rely thereon in all respects.

UPS also may in its sole and unlimited discretion elect to render an invoice that includes amounts owed for services provided by UPS affiliates.

If Charges are paid by payment card or by an electronic payment method, the Shipper expressly authorizes UPS to assess any Charges and to obtain payment of the Charges by use of the payment card or electronic payment method. If, for any reason, any such transaction is rejected or declined, the Shipper will pay to UPS a declined transaction fee of ten dollars (\$10) per incident, in addition to any late payment fees assessed by UPS and any collection costs which may be incurred by UPS in the final collection of Charges owed by the Shipper. The Shipper authorizes UPS to charge the declined transaction fee to the Shipper's payment card account or electronic payment account or to collect the fee directly from the Shipper, at UPS's sole option.

If, for any reason, a negotiable instrument submitted to UPS as payment for Charges is returned to UPS unpaid, or

an electronic request for payment is dishonored, UPS may charge the Shipper a dishonored payment fee of twenty dollars (\$20) per incident, in addition to any late payment fees assessed by UPS and any collection costs which may be incurred by UPS in the final collection of Charges owed by the Shipper.

UPS may provide trade credit information on its Shippers to commercial reporting agencies.

51.1 Invoice Adjustment

Requests for an invoice adjustment (e.g., adjustment of Charges based on an incorrect rate, billable weight, account number, failure to tender a Shipment, type of service, shipping charge correction, etc.) or a refund due to a duplicate payment must be received by UPS within 180 days of receiving the contested invoice, or any billing dispute is waived. Notification to UPS of a request for an invoice adjustment must be made in writing using one of the following methods:

- Submit a request through UPS's online Billing Center at ups.com/billing;
- Email a request to UPS through the ups.com® website using the "Support Category" "billing"; or
- Mail a request to United Parcel Service, P.O. Box 7247-0244, Philadelphia, PA 19170-0001.

The notification to UPS must include the date of shipment, the tracking number for each disputed charge, and the reason for the disputed charge. A partial payment against an invoice is not considered a request for an invoice adjustment or notice to UPS of a disputed charge. UPS reserves the right to refuse to issue any invoice adjustment until all outstanding Charges owing to UPS have been paid in full.

The filing of a lawsuit does not constitute notification by the filer or on behalf of any other party.

A right or claim, of any kind, to challenge the amount invoiced is conditioned upon full and strict compliance with all requirements regarding notice set forth in this Section; otherwise, failure to comply with the notice requirements set forth in this Section constitutes agreement to pay

the amount in the invoice. Full and strict compliance with this Section is required, even where it is believed that such compliance would not result in relief or would otherwise be futile.

51.2 Alternative Payment Plans

Where UPS elects to make an alternative payment plan available to the Shipper, UPS may render an invoice to the Shipper on a weekly (i.e., seven days) or a monthly (i.e., four or five calendar weeks) basis. A weekly invoice will include the Charges incurred in the previous week. Notwithstanding that UPS has elected to render an invoice to the Shipper on a weekly basis, an invoice may be issued only when the Shipper has incurred aggregate Charges in excess of ten dollars (\$10), or when five (5) calendar weeks have elapsed from the date of issuance of the last invoice, whichever event occurs first. A monthly invoice will include the Charges incurred for the four- or five-week period for which the invoice is issued. In its sole and unlimited discretion, UPS may offer one or more of the following alternative payment plans for the payment of Charges:

– Electronic Funds Transfer Plan (Debit EFT)

By written agreement with UPS, the Shipper will provide UPS with the Shipper's bank account number and bank routing number to enable UPS to electronically request payment, for all Charges incurred by the Shipper, directly from the Shipper's bank, on a weekly or monthly basis. The Shipper's bank will remit the amount requested to UPS and deduct that amount from the Shipper's bank account. Payments to UPS will be shown on the Shipper's bank statements. The Shipper is responsible for payment of any fees imposed by the Shipper's bank. Additionally, the Shipper will receive a weekly or monthly invoice, as applicable, except as described above, from UPS listing the services provided for the applicable billing period. If, for any reason, an electronic request for payment is dishonored, the Shipper is responsible for making a timely payment directly to UPS. Past due balances will be subject to any collection costs which may be incurred by UPS in the final collection of Charges owed by the Shipper. No late payment

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fee shall be assessed with respect to the Electronic Funds Transfer Plan.

– Monthly Prepayment Plan

By written agreement with UPS, the Shipper will make a prepayment with UPS in an amount equal to four weeks' anticipated Charges as estimated by UPS. Upon notice to the Shipper, the required prepayment amount may be changed by UPS at any time to reflect a revised estimate of four weeks' Charges. All prepayment amounts will remain on account with UPS. No interest will be paid or accrued on the prepayment amounts.

The Charges incurred for the applicable month will be totaled and billed to the Shipper on a monthly basis. Payment is due within seven (7) days after receipt of the UPS invoice. Past due balances will be subject to a late payment fee as described below in addition to any collection costs which may be incurred by UPS in the final collection of Charges owed by the Shipper.

– Weekly Prepayment Plan

By written agreement with UPS, the Shipper will make a prepayment with UPS in an amount equal to four weeks' anticipated Charges as estimated by UPS. Upon notice to the Shipper, the required prepayment amount may be changed by UPS at any time to reflect a revised estimate of four weeks' Charges. All prepayment amounts will remain on account with UPS. No interest will be paid or accrued on the prepayment amounts.

Shipper will receive invoices on a weekly basis, except as described above. Each invoice will list the previous period's Charges incurred. Payment for all accumulated Charges will be due within seven (7) days following the Shipper's receipt of every fourth invoice; however, if prior to receiving the fourth invoice the Shipper's accumulated Charges should equal or exceed the prepayment amounts on account with UPS, then the accumulated Charges will be due within seven (7) days following the Shipper's receipt of the invoice requiring such payment. Past due balances will be subject to a late payment fee as described below, in addition to any collection costs which

may be incurred by UPS in the final collection of Charges owed by the Shipper.

– Special Payment Plan

By written agreement with UPS, the Shipper may prepay an amount equal to the anticipated Charges for a period of between ten to twenty-six weeks, as estimated by UPS. The Charges actually incurred by the Shipper will be deducted by UPS on a weekly basis from the prepayment amounts on account with UPS. Weekly invoices marked as paid will be forwarded to the Shipper reflecting the balance of the prepayment amount on account with UPS. When the prepayment amount on account with UPS reaches the minimum balance specified in the written agreement, the Shipper is required to make another prepayment for an additional period pursuant to the same agreement, or, if the Shipper does not do so, the Shipper must make another payment arrangement with UPS. All prepayment amounts will remain on account with UPS. No interest will be paid or accrued on the prepayment amounts. If the Charges incurred by the Shipper exceed the remaining balance of the prepayment amounts on account with UPS, the excess Charges will be due within seven (7) days following the Shipper's receipt of the invoice requiring such payment. Past due balances will be subject to a late payment fee as described below in addition to any collection costs which may be incurred by UPS in the final collection of Charges owed by the Shipper. This payment plan alternative is available only to existing customers already approved for a Special Payment Plan.

– Credit Extension Plan

By written agreement with UPS, the Shipper may elect to pay an annual credit extension fee and thereafter receive invoices for Charges incurred by the Shipper on a monthly basis with no prepayment requirement. The invoices will be payable within seven (7) days following receipt by the Shipper. The credit extension fee is based upon the Shipper's total annual Charges, as estimated by UPS, and is subject to change annually by UPS in its sole and unlimited discretion. To be eligible for the Credit Extension Plan, the Shipper must use

UPS's transportation services and the Credit Extension Plan solely for business, commercial, or agricultural purposes. A Shipper is not eligible for the Credit Extension Plan if the Shipper uses UPS's transportation services and the Credit Extension Plan for any personal, family, or household purposes. By using the Credit Extension Plan (if made available to the Shipper), the Shipper represents, warrants, certifies, and agrees that it will use UPS's transportation services and the Credit Extension Plan solely for business, commercial or agricultural purposes and not for any personal, family, or household purposes. Past due balances will be subject to a late payment fee as described below in addition to any collection costs which may be incurred by UPS in the final collection of Charges owed by the Shipper.

– Weekly Payment Plan

Each week the Shipper will receive an invoice for the previous week's Charges except as described above. The invoice is due within seven (7) days of receipt. No prepayment is required under this plan.

Past due balances will be subject to a late payment fee as described below in addition to any collection costs which may be incurred by UPS in the final collection of Charges owed by the Shipper.

– Credit Card Payment Plan

The Shipper may elect to pay the previous week's Charges by credit card. The Shipper will receive billing detail itemized on its card statement or a weekly invoice, except as described above, from UPS listing the previous period's Charges incurred. The Shipper will provide UPS with the Shipper's credit information to enable UPS to process Charges incurred by the Shipper on a weekly basis.

Shipper acknowledges and agrees that there may be a delay of two or more days between the date that payments are received by UPS and the date that the payments are posted and credited to the Shipper's account with UPS. If a UPS remittance advice is attached to the Shipper's payment, the payment will be credited accordingly. If no remittance advice is attached to the Shipper's payment, the payment will be credited to the Shipper's account.

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51.3 Late Payment Fee

For the Monthly Prepayment Plan, the Weekly Prepayment Plan, the Special Payment Plan, the Credit Extension Plan, and the Weekly Payment Plan, a late payment fee will be assessed if the Shipper's payment is not received by UPS within fourteen (14) days of the invoice due date. Except as otherwise stated below, the late payment fee will equal six percent (6%) of the total past due balance of the Shipper's invoice (including without limitation any previously assessed but unpaid late payment fees) that is fourteen (14) days past due.

In determining the late payment fee for the Monthly Prepayment Plan and the Weekly Prepayment Plan, UPS will apply the prepayment amounts on account with UPS to reduce the calculated base amount on which the late payment fee is assessed, provided that UPS will so apply the prepayment amounts to the oldest outstanding invoice first, and to each subsequent invoice thereafter, until the prepayment amounts have been fully so applied. If an invoice 14 days past due is fully so covered by the prepayment amount, no late payment fee will apply. If an invoice 14 days past due is partially so covered by the prepayment amount, the late payment fee will apply to the portion not so covered by the prepayment amount.

For the Special Payment Plan, a late payment fee will not be assessed if there has been a positive balance in the Shipper's prepayment account with UPS at any time during the 27-day period immediately preceding the transmittal of the current invoice to the Shipper. The late payment fee for the Special Payment Plan will be assessed on the "charges this period" of the Shipper's invoice (including without limitation any previously assessed but unpaid late payment fees) that is fourteen (14) days past due.

A late payment fee will be assessed only once on each invoice that is fourteen (14) days past due. Each late payment fee will be due and payable within seven (7) days following the Shipper's receipt of the invoice that first reflects the assessment of the late payment fee. The late payment fee is in addition to any collection costs that may be incurred by UPS in the

final collection of Charges owed by the Shipper. Neither the assessment nor the payment of a late payment fee will (a) affect the Shipper's responsibility to pay all Charges owed, or (b) in any manner preclude UPS from exercising any of its rights or remedies hereunder or under applicable law.

52. UPS Service Guarantee

UPS guarantees on-schedule Delivery of Shipments shipped via the following services, where available, to all 50 states and Puerto Rico:

- UPS Air Services
- UPS Hundredweight Service® Air Services
- UPS 3 Day Select®
- UPS Hundredweight Service® UPS 3 Day Select®
- UPS® Ground
- UPS® Ground with Freight Pricing
- UPS Hundredweight Service® Ground

UPS guarantees on-schedule Delivery of Shipments shipped via the following services, where available, and provided that customs clearance is performed by UPS Supply Chain Solutions® brokerage offices designated by UPS for clearing these Shipments:

- UPS Worldwide Express Plus®
- UPS Worldwide Express NA1®
- UPS Worldwide Express®
- UPS Worldwide Express Freight®
- UPS Worldwide Saver®
- UPS Worldwide Expedited®
- UPS 3 Day Select® from Canada
- UPS® Standard

In the event UPS fails to attempt Delivery by the date and time (if applicable) indicated at ups.com, for the applicable date, time and location of tender, or as provided when 1-800-PICK-UPS® is called, UPS, at its option, will either credit or refund the transportation charges for each such Shipment to the payer only, upon request, provided the conditions set forth in the UPS Service Guarantee are met. Transportation charges do not include other fees or charges that may be assessed by UPS including, but not limited to, fuel surcharges. This is the sole remedy available

under the UPS Service Guarantee. UPS may, but is not required, to present the actual time of Delivery in tracking detail or proof of Delivery, and reserves the right to amend any delivery confirmation or the actual time of Delivery within forty-eight (48) hours of the date of Delivery.

UPS shall not be liable for any damages whatsoever for delayed Delivery, except as specifically provided for Shipments made under the UPS Service Guarantee. Under no circumstances shall UPS be liable for any special, incidental, or consequential damages including, but not limited to, damages arising from delayed Delivery or failure to attempt on-schedule Delivery.

UPS may cancel, suspend or modify the UPS Service Guarantee (or change the guaranteed time in transit) for any service(s), and for any period of time, as determined by UPS in its sole and unlimited discretion, and without prior notice. Visit <http://compass.ups.com/ups-holiday-calendar/> for changes effective during the holiday season.

52.1 Conditions

The UPS Service Guarantee is subject to the following conditions:

- UPS's guaranteed Delivery schedule has been obtained by referencing UPS's website or contacting a UPS Customer Service office. "On-time" or "on-schedule" means, subject to the terms of this UPS Service Guarantee, Delivery is attempted within the UPS guaranteed Delivery schedule.
- Each Package and Shipment is properly recorded in a UPS Shipping System.
- Each Package and Shipment bears the appropriate UPS tracking label and an address label, or a combined label generated by a UPS Automated Shipping System, showing the Consignee's correct name, deliverable address (UPS does not provide Delivery to a P.O. Box), and ZIP Code (or postal code for international Shipments). In addition, UPS reserves the right, in its sole and unlimited discretion, to refuse to honor a request for a credit or refund of transportation charges for a Package when that Package is not accompanied by a UPS Smart Label® tag and/or Timely

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Upload of PLD or when the delivery address on any address label or combined label affixed to the Package does not match the delivery address on the UPS Smart Label® tag, bar code, or PLD for the Package.

- Each Package or pallet in a Shipment bears a UPS Saturday Delivery routing label when optional Saturday service is requested and available.
- Each Shipment is tendered to UPS during UPS's published business hours. Shipments received from or destined to certain locations may require earlier pickup times (available at the UPS website).
- UPS is notified by UPS's Interactive Voice Response system or through UPS's online Billing Center at ups.com/billing of a service failure within fifteen (15) calendar days of the date of scheduled Delivery or the date by which UPS has amended or corrected the actual time of Delivery in tracking detail or proof of Delivery, whichever is later, and is advised of the Consignee's name and address, date of shipment, Shipment weight, and UPS tracking number.
- For UPS Worldwide Expedited® Shipments, the guarantee shall apply only to Shipments with a U.S. origin or destination and when the billed party is resident in the United States and is responsible for all Charges.
- For UPS Worldwide Express Freight® Shipments, the guarantee shall apply to a Shipment where any pallet exceeds maximum size or weight restrictions (as set forth at http://www.ups.com/medialen/wwef_max_dim.pdf) only if the Shipper obtained confirmation of eligibility for the UPS Service Guarantee, prior to tender of the Shipment to UPS for service.

UPS reserves the right to refuse any request for a credit or refund when such request is either (a) made by, or (b) based on information obtained by, a party other than the payer of the Charges.

52.2 Exclusions

The UPS Service Guarantee does not apply to:

- UPS 2nd Day Air A.M.® Packages for Residential deliveries.
- Shipments tendered pursuant to Drop Shipments, special operating plans, or customized handling or processing arrangements, or tendered either under an account number on which Service Guarantee claims are addressed by a special agreement or where such claims have been addressed by special agreement with the payer of the Charges.
- Shipments processed using a UPS Automated Shipping System that is not located at the pickup address assigned to the UPS account number on which the Shipment was made.
- UPS Ground Returns Service Packages.
- Packages subject to a Large Package Surcharge or Additional Handling Fee, Packages that exceed maximum size or weight limits, Shipments containing any Package subject to a Large Package Surcharge, Additional Handling Fee, or that exceed maximum size or weight limits, or UPS Worldwide Express Freight® Shipments tendered without prior approval containing any pallet exceeding maximum size or weight restrictions (as set forth at http://www.ups.com/medialen/wwef_max_dim.pdf).
- Shipments made using a Call Tag.
- Shipments subject to a UPS Delivery Intercept® request, Delivery Change Request, or a UPS My Choice® request.
- Shipments that are delayed due to causes beyond UPS's control including, but not limited to: the unavailability or refusal of a person to accept Delivery of the Shipment, acts of God, natural disasters, war risks, acts of terrorism, acts of public authorities acting with actual or apparent authority, acts or omissions of customs or similar authorities, authority of law, insufficient information provided by a customer, Hazardous Materials Packages improperly offered for transport, the application of security regulations imposed by the government, or otherwise applicable to the Shipment, riots, strikes or other labor disputes, civil unrest, disruptions in national or local air or ground transportation networks (including, but not limited to, UPS's transportation network), disruption or failure of communication and information systems, and adverse weather conditions.
- International Shipments for which the Shipper has selected the Receiver or Third Party as the payer of any applicable duties and taxes and Delivery is delayed until payment arrangements are made.
- UPS Import Control® Shipments for which the Shipper has selected commercial invoice removal.
- UPS Ground Shipments or UPS® Standard Shipments that are picked up or scheduled to be delivered during the fourteen calendar days before December 25.

53. Claims and Legal Actions:

Individual Binding Arbitration of Claims Time Limits and Pleading Requirements for Claims/No Right to Set Off

Claims against UPS must be made within strict time limits, including as set forth in Section 51.1 ("Invoice Adjustment") regarding invoice adjustments or billing disputes; Section 53.3 ("Time Limit for Filing Claims for Loss or Damage to Property") regarding claims for loss or damage to property; and pursuant to Section 52, "UPS Service Guarantee."

All claims against UPS arising out of or related to the provision of services by UPS, including, but not limited to, demands for damages, refunds, credits, and any legal or equitable relief whatsoever, shall be extinguished unless the Claimant (1) timely and completely complies with all applicable notice and claims periods set forth in the Terms and in the Service Guide, including as to claims for loss or damage to property under Section 53.3, claims under Section 52, "UPS Service Guarantee," claims for invoice adjustments under Section 51.1, or claims for breach of contract or any other cause of action; and (2) pleads on the face of any complaint filed in court against UPS or states in its submission of its claim in arbitration against UPS, as the case may be, satisfaction and compliance with those notice and claims periods as a contractual condition precedent to recovery. Claimants may not deduct the amounts of pending claims from any Charges owed to UPS, and

UPS® Tariff/Terms and Conditions of Service - United States

the Shipper waives any and all rights, including any statutory or common law rights, to set off the amount of any claim against Charges owed to UPS.

Agreement to Arbitrate Claims

Claimant and UPS agree that, except for disputes that qualify for state courts of limited jurisdiction (such as small claims, justice of the peace, magistrate court, and similar courts with monetary limits on their jurisdictions over civil disputes), any controversy or claim, whether at law or equity, arising out of or related to the provision of services by UPS, regardless of the date of accrual of such dispute, shall be resolved in its entirety by individual (not class-wide nor collective) binding arbitration.

Arbitration is the submission of a dispute to a neutral arbitrator, instead of a judge or jury, for a final and binding decision, known as an "award." Arbitration provides for more limited discovery than in court, and is subject to limited review by courts. Each party has an opportunity to present evidence to the arbitrator in writing or through witnesses. An arbitrator can only award the same damages and relief that a court can award under the law and must honor the terms and conditions in the Terms.

Claimant and UPS agree that their sole relationship is a contractual one governed by the Service Guide and Terms. Any controversy or claim arising out of or related to the provision of services by UPS shall be resolved solely based on the agreements set forth in the Service Guide and Terms.

Institutional Arbitration

The arbitration shall be conducted by the American Arbitration Association (AAA) in accordance with its Commercial Arbitration Rules and the Supplementary Procedures for Consumer-Related Disputes (the "Rules"), and judgment on the award may be entered in any court of competent jurisdiction. The Rules, including instructions for how to initiate arbitration, are available at <http://www.adr.org> or by calling the AAA at 1-800-778-7879. The arbitrator shall decide all issues of the case on the basis of the applicable law, not equity. If you initiate arbitration, you must serve

UPS's registered agent for service of process, Corporation Service Company, which has locations in every state. Information also can be found on the website of your local Secretary of State.

Any arbitration under this Agreement will take place on an individual basis; class, mass, consolidated or combined actions or arbitrations or proceeding as a private attorney general are not permitted. Claimant and UPS are each waiving the right to trial by jury. Claimant and UPS are further giving up the ability to participate in a class, mass, consolidated or combined action or arbitration.

Place of Arbitration/Number of Arbitrators/Costs of Arbitration/Governing Law/Survival

Any arbitration will take place in the county where Claimant resides and will be determined by a single arbitrator.

Any filing fee or administrative fee required of Claimant by the AAA Rules shall be paid by Claimant to the extent such fee does not exceed the amount of the fee required to commence a similar action in a court that otherwise would have jurisdiction. For all non frivolous complaints, UPS will pay the amount of such fee in excess of that amount. The arbitrator will allocate the administrative costs and arbitral fees consistent with the applicable rules of the American Arbitration Association. Reasonable attorney's fees and expenses will be allocated or awarded only to the extent such allocation or award is available under applicable law.

All issues are for the arbitrator to decide, except that issues relating to the scope, application, and enforceability of the arbitration provision are for a court to decide. The Federal Arbitration Act governs the interpretation and enforcement of this provision. This agreement to arbitrate shall survive termination of the Terms.

Severability

Notwithstanding anything to the contrary in the AAA Rules, if any part of this arbitration provision is deemed invalid or ineffective for any reason, this shall not affect the validity or

enforceability of the remainder of this arbitration provision, and the arbitrator shall have the authority to amend any provisions deemed invalid or ineffective to make the same valid and enforceable.

Desk Arbitration

For all disputes concerning an amount less than fifteen thousand dollars (\$15,000.00), the parties shall submit their arguments and evidence to the arbitrator in writing and the arbitrator shall make an award based only on the documents; no hearing will be held unless the arbitrator in his or her discretion, and upon request of a party, decides it is a necessity to require an in-person hearing. For a dispute governed by the AAA Consumer-Related Disputes Supplementary Procedures, and concerning an award between fifteen thousand dollars (\$15,000.00) and fifty thousand dollars (\$50,000.00), inclusive, UPS shall pay Claimant's filing fee under the AAA Rules, provided that Claimant agrees that both parties shall submit their arguments and evidence to the arbitrator in writing and that the arbitrator shall make an award based only on the documents, without a hearing being held. Notwithstanding this provision, the parties may agree to proceed with desk arbitration at any time.

Access to Small Claims Courts

All parties shall retain the right to seek adjudication in a state court of limited jurisdiction, such as small claims, justice of the peace, magistrate court, and similar courts with monetary limits on their jurisdiction over civil disputes, for individual disputes within the scope of such court's jurisdiction.

Acknowledgements

Claimant and UPS acknowledge and agree that pursuant to these Terms:

- CLAIMANT AND UPS AGREE THAT WE ARE WAIVING THE RIGHT TO HAVE A TRIAL BY JURY TO RESOLVE ANY DISPUTE ALLEGED AGAINST CLAIMANT, UPS OR RELATED THIRD PARTIES;
- CLAIMANT AND UPS AGREE THAT WE ARE WAIVING THE RIGHT TO HAVE A COURT, OTHER THAN A STATE COURT

UPS® Tariff/Terms and Conditions of Service - United States

OF LIMITED JURISDICTION AS DEFINED ABOVE, RESOLVE ANY DISPUTE ALLEGED AGAINST CLAIMANT, UPS OR RELATED THIRD PARTIES;

- CLAIMANT AND UPS AGREE THAT WE ARE WAIVING THE RIGHT TO HAVE A COURT REVIEW ANY DECISION OR AWARD OF AN ARBITRATOR, WHETHER INTERIM OR FINAL, EXCEPT FOR APPEALS BASED ON THOSE GROUNDS FOR VACATUR EXPRESSLY SET FORTH IN SECTION 10 OF THE FEDERAL ARBITRATION ACT.
- CLAIMANT AND UPS AGREE THAT WE ARE WAIVING THE RIGHT TO SERVE AS A REPRESENTATIVE, AS A PRIVATE ATTORNEY GENERAL, OR IN ANY OTHER REPRESENTATIVE CAPACITY, JOIN AS A CLASS MEMBER, AND/OR TO PARTICIPATE AS A MEMBER OF A CLASS OF CLAIMANTS IN ANY CLASS, MASS, CONSOLIDATED OR COMBINED ACTION OR ARBITRATION FILED AGAINST CLAIMANT, UPS AND/OR RELATED THIRD PARTIES.

Award

The arbitrator may award money or equitable relief in favor of only the individual party seeking relief and only to the extent necessary to provide relief warranted by that party's individual claim. Similarly, an arbitration award and any judgment confirming it apply only to that specific case; it cannot be used in any other case except to enforce the award itself. To reduce the time and expense of the arbitration, the arbitrator will not provide a statement of reasons for his or her award unless a brief explanation of the reasons is requested by one of the parties. Unless both Claimant and UPS agree otherwise, the arbitrator may not consolidate more than one person's claims, and may not otherwise preside over any form of a representative, private attorney general or class proceeding.

Confidentiality of Arbitration

Notwithstanding anything to the contrary in the AAA Rules, UPS and Claimant agree that the filing of arbitration, the arbitration proceeding, any documents exchanged or produced during the arbitration proceeding, any briefs or other documents prepared for the arbitration, and the arbitral award shall all be kept fully confidential and shall not be disclosed to any other party, except to the extent necessary to enforce this arbitration provision, arbitral award or other rights of the parties, or as required by law or court order. This confidentiality provision does not foreclose the American Arbitration Association from reporting certain consumer arbitration case information as required by state law.

53.1 Making Claims for Loss or Damage to Property

All claims for loss of or damage to property transported or accepted for transportation must: (1) be in writing (or an electronic communication) and must include reference to the Source Document or pickup record number and date of shipment or copies of other documents sufficient to identify the Shipment involved, and the declared value; (2) assert the liability of UPS for alleged loss or damage; (3) make claim for payment of a specified or determinable amount of money; and (4) be accompanied by a copy of the original invoice or, if no invoice was issued, other proof, certified in writing, as to the purchase price paid by the Consignee (where the property involved has been sold to the Consignee), actual cost or replacement cost of the property, or extent of the damage to the property.

No claims will be voluntarily paid unless filed in writing or transmitted electronically by or on behalf of the Shipper in accordance with these provisions.

A request for proof of Delivery or damage inspection or the filing of a lawsuit do not constitute notification of a claim.

A right or claim, of any kind, for loss or damage to property is conditioned

upon full and strict compliance with this Section 53.1 and Sections 53.3 through 53.6. Full and strict compliance with this Section is required, even where it is believed that such compliance would not result in relief or would otherwise be futile.

53.2 Acknowledgment of Claims for Loss or Damage to Property

After receiving a proper written or electronic transmission of a claim in the manner and form and with the supporting documents described in Section 53.1 ("Making Claims for Loss or Damage to Property") and Section 53.4 ("Investigation of Claims for Loss or Damage to Property") herein, UPS or its designee will acknowledge the receipt of such claim in writing or electronically to the claimant within 30 days after the date of receipt, unless such claim has already been paid or denied in writing or electronically. UPS will at the time each claim is received create a separate file and assign thereto a successive claim file number and note that number on all documents filed in support of the claim and all records and correspondence with respect to the claim, including the written acknowledgment of receipt and, if in its possession, the Source Document and delivery receipts, if any, covering the Shipment involved. At the time such claim is received, UPS will cause the date of receipt to be recorded on the face of the claim document, and the date of receipt will also appear on the acknowledgment of receipt sent to the claimant.

53.3 Time Limit for Filing Claims for Loss or Damage to Property

As a condition precedent to recovery, all claims for loss or damage to property must be filed in writing or electronically with UPS within the following time limits:

- For domestic Shipments (including shipments to and from Puerto Rico), claims must be filed within nine months after Delivery of the Package or, in case of failure to make Delivery, within nine months after a reasonable time for Delivery has elapsed.

UPS® Tariff/Terms and Conditions of Service - United States

- For international Shipments, claims must be filed within sixty days after Delivery of the Package or pallet or, in the case of non-Delivery, within sixty days after a reasonable time for Delivery has elapsed.
- Suits shall be instituted within two years after denial of any portion of the claim. Where claims are not filed or suits are not instituted thereon in accordance with the foregoing provisions, such claims shall be deemed waived and will not be paid.

53.4 Investigation of Claims for Loss or Damage to Property

- **Prompt Investigation.** Each claim for loss or damage to a Package or Shipment filed in the manner prescribed herein will be promptly and thoroughly investigated, if investigation has not already been made prior to receipt of the claim.
- **Supporting Documents.** Each claim must be supported by the following: (1) evidence of payment of the shipping and any declared value charges; and (2) either the original invoice or a photocopy, exact copy, or extract of, the original invoice, a certification of prices or costs, with trade or other discounts, allowance, or deductions of any nature whatsoever and the terms thereof, or depreciation reflected thereon. Where the property involved in a claim has not been invoiced to the Consignee shown on the bill of lading or receipt, where an invoice does not show price or cost, where the property involved has not been sold, or where the property has been transferred at bookkeeping values only, UPS will, before paying a claim, require the claimant to establish the value in the quantity shipped, transported, or involved. UPS reserves the right to request the original shipping record or Source Document.

For an asserted claim of \$1,000 or more for a Package processed through a UPS Shipping System and tendered to a UPS driver, a copy of the signed high-value shipment summary applicable to the Shipment obtained by the Shipper and signed by the UPS driver at the time of

tender may be required to support the claim. UPS reserves the right to refuse to pay any claim if, having requested such a signed high-value shipment summary, no such summary is provided.

For an asserted claim of \$1,000 or more for an international UPS Returns® or a UPS Import Control® Package or pallet, the signed UPS high-value shipment summary applicable to the Shipment must be submitted in support of the claim.

By filing a claim and supporting documents to UPS, the claimant certifies that the claim, amount of claim, and supporting documents are true and correct.

- **Original Packaging Materials.** In the event that a claim is made for damage to a Shipment, the original packaging materials must be made available to UPS or its designee for inspection prior to reshipment.
- **Verification of Loss.** When an asserted claim for loss of an entire Package or pallet or an entire Shipment cannot be otherwise authenticated upon investigation, UPS will obtain from the Consignee of the Shipment involved a certified statement in writing that the property for which the claim is filed has not been received from UPS or from any other source. UPS reserves the right to require verification by the filing of a police report and providing a copy of the filed report to UPS in support of the claim.

53.5 Salvage

When UPS pays the actual cost, the purchase price, or the replacement cost of the property, all rights, title to, and interest in the property shall thereupon pass to UPS, and UPS reserves the right to obtain the property for salvage. Payment of a claim in such circumstances shall be contingent on UPS's receipt of the damaged property in the same condition as on the date the damage was incurred.

53.6 Disposition of Claims for Loss or Damage to Property

UPS or its designee, after receiving a written claim for property transported, will pay, decline, or make a firm compromise settlement offer in writing to

the claimant within 120 days after UPS receives the claim; provided, however, that if the claim cannot be processed and disposed of within 120 days after receipt, UPS or its designee will at that time and at the expiration of each succeeding 60-day period while the claim remains pending, advise the claimant in writing of the status of the claim and the reason for the delay in making final disposition thereof and shall retain a copy of such notice to the claimant in its claim file.

No claim for loss or damage shall be paid unless a valid claim has been filed in accordance with terms set forth herein (in Section 53.1, "Making Claims for Loss or Damage to Property," Section 53.3, "Time Limit for Filing Claims for Loss or Damage to Property" and Section 53.4, "Investigation of Claims for Loss or Damage to Property"). UPS reserves the right to refuse to pay any claim for loss or damage to property until all outstanding Charges owing to UPS have been paid in full. UPS reserves the right to refuse to pay any claim for loss of property if, having requested a detailed description of the property, no such description is provided.

54. Responsibility for Loss or Damage

UPS's liability for loss or damage to each UPS domestic Package or international Shipment, or to each pallet in a UPS Worldwide Express Freight® Shipment, is limited to a value of \$100, except as set forth below. Unless a greater value is recorded in the declared value field of the UPS Source Document or the UPS Automated Shipping System used, the Shipper agrees that the released value of each domestic Package or international Shipment, or pallet is no greater than \$100, which is a reasonable value under the circumstances surrounding the transportation, and that UPS shall not be liable for more than \$100 for each domestic Package or international Shipment or pallet.

To increase UPS's limit of liability for loss or damage above \$100, the Shipper must declare a value in excess of \$100

UPS® Tariff/Terms and Conditions of Service - United States

for each Package or pallet in the declared value field of the UPS Source Document or the UPS Automated Shipping System used and pay an additional charge. The Shipper cannot declare a value in excess of the maximum allowable limits set forth below. UPS shall not be liable under any circumstances for an amount in excess of the declared value of a domestic Package or international Shipment, or pallet. When a Shipper declares a value in excess of \$100, it does not receive any form of insurance. Shippers desiring cargo insurance, all risk insurance, or another form of insurance should purchase such insurance from a third party.

The rules relating to liability established by the Convention for the Unification of Certain Rules Relating to International Carriage by Air signed at Warsaw, Poland, on October 12, 1929, that convention as amended, or the Convention for the Unification of Certain Rules for International Carriage by Air (Montreal, 28 May 1999), shall apply to the international carriage of any Shipment insofar as the same is governed thereby. There are no stopping places which are agreed upon at the time of tender of the Shipment, and UPS reserves the right to route the Shipment in any way UPS deems appropriate.

54.1 Maximum Declared Values

The maximum declared value is \$50,000 per Package and \$100,000 per pallet, except for the following for which the maximum declared value may not exceed:

- Subject to the limitations set forth below, certain Packages are eligible for the enhanced maximum declared value of \$70,000 per Package (“Enhanced Maximum Declared Value”). A Package is eligible for Enhanced Maximum Declared Value only where the Package is a domestic Package; is tendered pursuant to the Shipper’s Scheduled Pickup Service; the service level selected is a UPS Next Day Air delivery service; the Package is processed for shipment using a UPS Shipping System (declarations of value on paper Source Documents are not eligible for Enhanced Maximum Declared Value); and the

Package does not contain any hazardous material or a Perishable Commodity. Except as set forth in this Section, the portion of any declaration of value above \$50,000 per Package is null and void;

- \$1,000 per Package for Packages shipped by a Third-Party Retailer if no high-value control log was provided to UPS on tender of the Package;
- \$1,000 per Package for a Package processed for shipment prior to tender using a UPS Shipping System and tendered to a UPS driver, unless a UPS high-value shipment summary is obtained by the Shipper or person tendering the Package and signed by the driver upon tender of the Package;
- up to \$5,000 per Package for a Package shipped or delivered to a UPS Access Point™ location.
- \$500 per Package for a Package shipped via a UPS Drop Box;
- up to \$1,000 per Package for a Package shipped via a Third-Party Retailer or UPS Access Point™ location if such Package was processed for shipment using a UPS Shipping System prior to drop off at the Third-Party Retailer or UPS Access Point™ location or billed using Bill My Account;
- \$500 per Package or pallet for international Shipments containing jewelry (not including costume jewelry), or, effective January 4, 2016, \$2,500 per Package or pallet for Shipments tendered to eligible destinations set forth at [ups.com/jewelry](https://www.ups.com/jewelry);
- \$1,000 per Package for domestic Packages returned via UPS Print Return Label, UPS Print and Mail Return Label, Electronic Return Label, or 1 UPS Pickup Attempt Return Services, (including via UPS Returns® on the Web service), and UPS Returns® Flexible Access service;
- \$1,000 per Package or pallet for international Shipments returned via the following UPS Returns® Services: UPS Print Return Label, UPS Print and Mail Return Label, Electronic Return Label, 1 UPS Pickup Attempt, or

3 UPS Pickup Attempts (including via UPS Returns® on the Web), unless a UPS high-value shipment summary is obtained by the Shipper or person tendering the Package or pallet and signed by the driver upon tender of the Shipment;

- \$1,000 per Package or pallet for international UPS Import Control® Shipments unless a UPS high-value shipment summary is obtained by the Shipper or person tendering the Package or pallet and signed by the driver upon tender of the Shipment;
- \$999 per Package for Packages shipped via Shipper Release service;

Shippers cannot declare a value for UPS® Prepaid Letters.

Declaring a value in the declared value field of the UPS Source Document or UPS Automated Shipping System used does not increase UPS’s limitations of liability for, and Shippers may not declare a value for, damages related to providing or failure to provide C.O.D. service, including, but not limited to: failure to collect the C.O.D. amount; failure to collect the specified form of payment; collection of an instrument in the wrong amount; failure or delay in delivering the collected instrument to the Shipper; or collection of forged, insufficient funds, or otherwise invalid instruments.

Any declared value contrary to what is allowed in the applicable Terms or Service Guide (e.g., the portion of any declaration in excess of allowed maximums) is null and void. Acceptance for carriage or receipt of payment for any Package or Shipment bearing a declared value contrary to what is allowed does not constitute a waiver of any provisions of the Terms or Service Guide limiting UPS’s liability or responsibility for any such Package or Shipment. If a Shipper declares value in excess of the applicable maximum allowed or in any respect contrary to what is allowed in the applicable Terms or Service Guide, it is the Shipper’s sole responsibility timely to request an adjustment as set forth in Section 51.1

UPS® Tariff/Terms and Conditions of Service - United States

("Invoice Adjustment") to recover any Charges. Shippers who fail to do so will be liable for all invoiced Charges.

54.2 Liability Limits

UPS's maximum liability for loss or damage to each UPS domestic Package or international Shipment, or to each pallet in a UPS Worldwide Express Freight® Shipment, shall not exceed the lesser of:

- \$100, when no value in excess of \$100 is declared on the Source Document or UPS Automated Shipping System used (or when a value in excess of \$100 is declared, but the applicable declared value charges are not paid);
- the declared value on the Source Document or UPS Automated Shipping System used when a value in excess of \$100 is declared and the applicable declared value charges paid;
- the purchase price paid by the Consignee (where the shipped property has been sold to the Consignee);
- the actual cost of the damaged or lost property;
- the replacement cost of the property at the time and place of loss or damage; or
- the cost of repairing the damaged property.

UPS's liability for Shipments containing the following commodities shall be limited as follows:

- **Checks.** UPS's liability for a Shipment containing a check or checks is limited to the cost of stopping payment on and reissuing the check(s), not to exceed \$100 per Package or pallet. In no event shall UPS be liable for the face value of the check(s).
- **Phone Cards, Tickets, Gift Cards, and Similar.** UPS's liability for a Shipment containing a phone card, ticket (such as event or airline ticket), gift certificate, gift card, coupon, or other similar printed matter with an exchange value is limited to the cost (which shall not include any amount of the value attached to the card, certificate, or coupon, or similar printed matter) of replacing the physical card(s), certificate(s), or printed matter, not to exceed \$100 per Package or per pallet. In no event shall

UPS be liable for the face value of any phone card, ticket, gift certificate, gift card, coupon, or similar printed matter.

- **Media.** UPS's liability for a Shipment containing documents, film, photographs (including negatives), slides, transparencies, videotapes, compact discs, laser discs, computer tapes, and media of similar nature is limited to the replacement cost of the media on which the content is recorded.
- **Pairs, Parts.** In the event of loss of or damage to a pair or set of articles, UPS's liability is limited to the value of that part of the pair or set which is lost or damaged, and UPS shall not be liable for the value of the whole pair or set. In the event of loss of or damage to any part of property (including any part of a machine) which, when complete for sale or use, consists of several parts, UPS shall be liable only for the value of the part lost or damaged, not to exceed the declared value of the part lost or damaged. In no event shall UPS be liable for the value of the complete item.

In the event of partial loss or damage to a pallet in UPS Worldwide Express Freight® service, UPS shall be liable only for the value of the contents of the pallet lost or damaged, and not the value of the full pallet.

54.3 Exclusions from Liability

UPS shall not be liable or responsible for:

- loss or damage to articles of unusual value (as defined in these Terms);
- loss or damage to Prepaid Letters;
- loss or damage resulting from insects, moths, vermin, inherent vice, deterioration, dampness of atmosphere, extreme of temperature, ordinary wear and tear, or that which occurred or arose prior to or after the course of transportation by UPS;
- loss or damage resulting from improper, inadequate or unsafe packaging or wrapping that fails to meet UPS's published standards related thereto set forth in the Terms or at ups.com;
- loss or damage to Perishable Commodities to the extent the loss or damage results from exposure to heat or cold or the perishable nature of the item;

- loss or damage to human remains, fetal remains, human body parts, or components thereof;
- loss or damage to fluorescent tubes or bulbs;
- loss of, damage to, or irretrievability of data stored on any type of media, or of information including without limitation personal, health or financial information;
- loss or damage due to acts of God, natural disasters, war risks, acts of terrorism, nuclear damage, acts of public authorities acting with actual or apparent authority, acts or omissions of customs or similar authorities, authority of law, the application of security regulations imposed by the government or otherwise applicable to the Shipment, riots, strikes or other labor disputes, civil unrest, disruptions in national or local air or ground transportation networks (including, but not limited to, UPS's transportation network), disruption or failure of communication and information systems, or adverse weather conditions;
- loss or damage to any Package or Shipment for which UPS has no scan or other record reflecting that the Package or Shipment was tendered to UPS by the Shipper; or
- loss or damage to any Shipment containing articles that Shippers are prohibited from shipping, that UPS does not or is not authorized to accept for transportation, that UPS states that it will not accept, or that UPS has a right to refuse.

UPS shall not be liable for any loss or damage arising from providing service to, or on behalf of, a person or entity that obtains such services, including the delivery of property, by trick, false pretense, or other fraudulent scheme.

UPS shall not be liable for any damages arising from UPS's inability, failure, or refusal to comply with a request to stop, return, or re-route shipment of a Package after tender to UPS.

UPS shall not be liable for any interruption of service due to causes beyond UPS's control including, but not limited to: the unavailability or refusal of a

UPS® Tariff/Terms and Conditions of Service - United States

person to accept Delivery of the Shipment, acts of God, natural disasters, war risks, acts of terrorism, acts of public authorities acting with actual or apparent authority, acts or omissions of customs or similar authorities, authority of law, insufficient information provided by a customer, Hazardous Materials Packages improperly offered for transport, the application of security regulations imposed by the government or otherwise applicable to the Shipment, riots, a government agency hold, strikes or other labor disputes, civil unrest, disruptions of any kind in national or local air or ground transportation networks (including, but not limited to, UPS's transportation network), disruption or failure of communication and information systems, and adverse weather conditions.

UNDER NO CIRCUMSTANCES SHALL UPS BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES INCLUDING, BUT NOT LIMITED TO, DAMAGES ARISING FROM LOSS, MISDELIVERY OF, OR DAMAGE TO PROPERTY, DELAYED DELIVERY, OR FAILURE TO ATTEMPT DELIVERY IN ACCORDANCE WITH THE UPS SERVICE GUARANTEE, WHETHER OR NOT UPS HAD KNOWLEDGE SUCH DAMAGES MIGHT BE INCURRED. UNDER NO CIRCUMSTANCES SHALL UPS BE LIABLE FOR ANY DAMAGES WHATSOEVER FOR DELAYED DELIVERY, EXCEPT AS SPECIFICALLY PROVIDED FOR SHIPMENTS MADE UNDER THE UPS SERVICE GUARANTEE.

Acceptance for carriage of any Shipment containing articles that Shippers are prohibited from shipping, that UPS does not or is not authorized to accept for transportation, that UPS states it will not accept, or that UPS has a right to refuse, does not constitute a waiver of any provisions of the Terms or Service Guide limiting UPS's liability or responsibility for any such Package or Shipment.

55. Data Protection

The Shipper agrees that UPS and other companies in the UPS group of companies worldwide, including companies in countries that may not have the same level of data protection as the country where the Shipment is tendered for service, may use any data provided by the Shipper to UPS for the purposes set forth in and subject to the UPS Privacy Notice published on UPS's website at <http://www.ups.com/content/us/en/resources/ship/terms/privacy.html>, which is incorporated here by this reference. The Shipper has certain rights under the law (exercisable by contacting UPS) to have access to, rectify, object to the use for direct marketing of, or delete personal data held by UPS about it.

56. Incorporation of Documents; Waiver; Future Changes

All Shipments are subject to the terms and conditions contained in the Terms. The effective Service Guide, and any modifications or amendments of them, are hereby incorporated by reference in these Terms. In the event of a conflict or inconsistency between the Terms and the effective Service Guide, the Terms shall control. UPS reserves the right to unilaterally modify or amend any portion of the Service Guide or the Terms at any time without prior notice.

The Terms, the Service Guide and the UPS Source Document for each Shipment together comprise the complete and exclusive agreement of the parties, including any of UPS's affiliates or subsidiaries, except as modified by any existing or future written agreement between the parties, and may not be contradicted, modified or supplemented by any oral agreement or by any implied-by-law covenant.

For any language in the parties' agreement that gives UPS any discretion, judgment or other right, UPS's exercise of such discretion, judgment or other right is not limited in any way whatsoever – even if the specific language does

not so specify. UPS has the sole and unilateral authority to choose how to exercise its discretion, judgment or any other right and may do so for any reason it chooses, without limitation. UPS is not bound by any previous exercise of its discretion, judgment or any other right. Nor does any previous exercise constitute a determination or admission by UPS about how such discretion, judgment or right should be or should have been exercised.

The parties disavow and waive any obligations of good faith and/or fair dealing, whether implied by law or otherwise, in connection with their agreements regarding services to which these Terms apply, including but not limited to UPS's exercise of any discretion, judgment or other right, afforded by the Service Guide, the Terms or the UPS Source Document. UPS (and any of UPS's affiliates and subsidiaries) have no special, confidential, or fiduciary relationship with any Shipper or Claimant.

Any failure to enforce or apply any terms or provisions of the Service Guide or the Terms shall not constitute a waiver of that term or provision by UPS, and shall not diminish or impair UPS's right to enforce such term or provision in the future. If one or more provisions of the Terms shall be held to be invalid, illegal, or unenforceable, the validity, legality, and enforceability of the remaining provisions shall not be so affected or impaired.

UPS may engage subcontractors to perform transportation and incidental services.

UPS contracts on its own behalf and on behalf of its servants, agents, and subcontractors, each of whom shall have the benefit of these Terms. No such party has authority to waive or vary these Terms.

Index

A

Additional Charges	<i>See Value-Added Services and Other Charges</i>
Additional Handling	65, 71, 94
Address Correction	65, 71, 90
Adult Signature Required	64, 67, 91
Alcoholic Beverages	4, 80
Alliance Locations (Office Depot and Staples)	5, 78
Ammunition	4, 80-81
Authorized Shipping Outlet	78

B

Bill of Lading	
Corrected Bill of Lading	65, 74
Bill My Account	95
Billing Options	64, 66
Domestic Shipments	95
International Shipments	95
Package	66
Biological Materials	80
Brokerage Services	54, 84-85

C

Canada	
Canada Zone Chart	
Export	51-53
Certificate of Origin	64, 66, 85
Chargeback for Consignee Billing Shipments	65, 71
Check	92, 93, 104
Claims	99-102
Collect on Delivery (C.O.D.) Services	66, 73, 91-93
Corrected Bill of Lading	65, 74
Correction of Addresses	90
Currency Conversion Rate	64, 66, 95
Customer Service	
International Customer Service	54
Customized Returns	64, 70
Customs Brokerage	54
Customs Clearance	84-85

D

Daily On-Route Pickup	88
Daily Pickup	87-88
Dangerous Goods	4-5, 81-82
Data Protection	105
Day-Specific Pickup	88

D (continued)

Declared Value for Carriage	64
LTL	73
Package	66
Delivery Area Surcharge	65, 89
Commercial, Commercial Extended	71
Residential, Residential Extended	71
Delivery Attempt	89
Delivery Change Options	67
Delivery Change Request	64, 67, 90
Delivery Confirmation Services	91
Destination Outside Service Area	65, 71
Detention of Vehicle	65
LTL	74
Determine the Rate	
Domestic and Export	9
Determine the Weight and Size	6-7
Domestic Shipments	6-7
International Shipments	6-7
Irregularly Shaped Packages	7
Items Shipped in Bags	7
Letter Rates	7
UPS Air Services shipments	6
UPS Ground shipments	6
Determine the Zone	
Domestic	
Alaska	10-11
Hawaii	28-29
Export	
Alaska and Hawaii	46
To Canada	46
Dimensional Weight	
Package	6-7, 54
Domestic	6
International	6
Direct Delivery Only	64, 67, 88-89
Disbursement Fee	95
Domestic Information	
Service Number	1-800-PICK-UPS (1-800-742-5877)
Domestic Rates and Services	
UPS Ground	3
Alaska	22-25
Hawaii	40-43
Intra-Alaska	3, 26-27
Intra-Oahu	3, 44-45
UPS Next Day Air	3
Alaska	14-15
Hawaii	32-33
UPS Next Day Air Early	3
Alaska	12-13
Hawaii	30-31
UPS Next Day Air Saver	3
Alaska	16-17
Hawaii	34-35
UPS 2nd Day Air	3
Alaska	20-21
Hawaii	38-39
UPS 2nd Day Air A.M.	3
Alaska	18-19
Hawaii	36-37

Index

D (continued)

Domestic Service Options	
LTL	3
Package	3
Drop Shipment	88
Dry Ice	82-83

E

Electronic Devices, Portable	83
Electronic Export Information (E.E.I.)	64, 67, 85
Electronic Funds Transfer	96-97
Electronic Media	7
Electronic Return Label	64, 70
Essential Contacts	1
Export Support	54
Extended Area Surcharge	65, 71

F

Firearms	4, 80-81
Food Transport	81
Fuel Surcharge	66-74, 94

G

General Information	
Service Number	1-800-PICK-UPS (1-800-742-5877)

H

Hazardous Materials and Dangerous Goods	4-5, 81-82
Hazardous Waste	83
Hearing Impaired Service Number	1-800-833-0056
Hold at Location	89
Hold for Pickup	64, 68, 89

I

Inside Delivery and Inside Pickup	65
LTL	74
International Customer Service Center	1-800-782-7892
International Export Rates and Services	
UPS Worldwide Expedited	3, 54, 61-63
UPS Worldwide Express	3, 54, 55-57
UPS Worldwide Express Plus	3, 54, 55-57
UPS Worldwide Saver	3, 54, 58-60
International Export Service Options	3
International Freight Services	3
Invoice	
Adjustment	96
Irregularly Shaped Items	7

L

Label	
Electronic Return Label	64, 70
1 UPS Pickup Attempt Label	64, 70
Print and Mail Return Label	64, 70
Print Return Label	64, 70
3 UPS Pickup Attempts Label	64, 70
UPS Smart Label	78
Large and/or Heavy Packages	94
Large Package Surcharge	7, 65, 71, 94
Late Payment Fee	98
Less-Than-Truckload (LTL) Services	
LTL	3
LTL Urgent	3
Liftgate Services	65
LTL	74
Limited Quantity/ORM-D Packages	81-82
Live Animals	83

M

Manual Processing, Package	94
Maximum Declared Values	4, 103-104
Maximum Values	79-80
Missing/Invalid Account Number or Refusal Fee	65, 72, 95

N

Notification Prior to Delivery	65
LTL	74

O

1 UPS Pickup Attempt Label	64, 70
Other Charges	65
LTL	74
Package	71
Other Regulated Materials (ORM-D)/	
Limited Quantities (Ltd Qty)	83
Over Maximum Limits	65, 72, 94
Override	65
LTL	74
Override Pallet Handling Surcharge	94

Index

P

P.O. Boxes	87
Package Level Detail (PLD)	87
Package Tracking, Tracing and Refund Requests	65, 72, 91
Packaging	86
Packaging Guidelines	86
Payment of Charges	95-96
Perishable Commodities	83
Pharmaceuticals	83
Pre-Release Notification	85
Print and Mail Return Label	64, 70
Print Return Label	64, 70
Proof of Delivery (P.O.D.)	64, 91
Package	69
LTL	73

R

Rates	
Package	
Domestic	9, 12-27, 30-45, 77, 78, 93-94
Export	9, 55-63, 77, 78, 93-94
Import	77, 78, 93-94
Record-Keeping	85
Redelivery	65
LTL	74
Refusal of Service	86
Remote Area Surcharge	65, 72
Residential Delivery/Pickup	65
LTL	74
Residential Surcharge	65, 72, 89
Responsibility for Loss or Damage	102-105
Right of Inspection	86

S

Saturday Delivery	64, 69, 90
Saturday Pickup	88
Saturday, Sunday or Holiday Delivery	64
LTL	73
Scheduled Pickup Options	
Daily On-Route Pickup	88
Daily Pickup	88
Day-Specific Pickup	88
UPS Smart Pickup	88
Service Options	
LTL	3
Package	
Domestic	3
International	3

S (continued)

Service Restrictions, Package	78-84
Shipment Pricing	
Export	54
Shipper Release	64, 69, 89
Shipper's Export Declaration (S.E.D.)	<i>See Electronic Export Information</i>
Shipping Charge Corrections; Audit	95
Shipping Forms	54
Signature Required	64, 67, 91
Solution Finder	ups.com/solutionfinder
Special Handling of Undeliverable Shipments	65, 72, 91
Storage	65
LTL	74

T

Table of Contents	2
Telecommunications Device for the Deaf Service Number	1-800-833-0056
The UPS Store	5, 68, 70
Third Party Billing Service	64, 68, 94
Third-Party Retail Locations (Alliance Locations, including Office Depot and Staples as well as Authorized Shipping Outlets)	87
3 UPS Pickup Attempts Label	64, 70
Tobacco	83-84
Tracking Information	
Service Number	1-800-PICK-UPS (1-800-742-5877)
Trade Show Services	3

U

Undeliverable Shipment Surcharge	65, 72, 91
UPS Access Point	78, 87, 89
UPS Authorized Return Service	64, 70, 78
UPS Billing and Payment Schedules	95-98
UPS carbon neutral	64, 66, 89
UPS C.O.D.	64, 66
LTL	73
Package	66
UPS Customer Center	87
UPS Delivery Confirmation	64, 67, 91
UPS Delivery Intercept	64, 67, 89-90
UPS Drop Box	80, 92, 103
UPS Electronic Information Systems	86-87
UPS Express Pak	7, 94

Index

U (continued)

UPS Freight LTL (Less-Than-Truckload)	3
UPS Ground	3
Alaska	22-25
Hawaii	40-43
Intra-Alaska	3, 26-27
Intra-Oahu	3, 44-45
UPS Import Control	85-86
UPS My Choice	64, 68
UPS My Choice Member	68
UPS My Choice Premium Member	68
UPS Next Day Air	3, 14-15, 32-33, 64, 65
Letter Rate	14, 32
UPS Next Day Air Early	3, 12-13, 30-31, 64, 65
Letter Rate	12, 30
UPS Next Day Air Saver	3, 16-17, 34-35, 64, 65
Letter Rate	16, 34
UPS On-Call Pickup	88
UPS On-Call Pickup Area Surcharge	88
UPS Paperless Invoice	54, 85
UPS Provided Materials and Services	86
UPS Returns	64, 70
Customized Returns	64, 70
Returns and The UPS Store	64, 70
UPS Returns Exchange	64, 70
UPS Returns Services	5, 70, 93
UPS 2nd Day Air	3, 20-21, 38-39, 64, 65
Letter Rate	20, 38, 93-94
UPS 2nd Day Air A.M.	3, 18-19, 36-37, 64, 65
Letter Rate	18, 36, 93-94
UPS Service Guarantee	72, 98-99
UPS Services	
Domestic	3
International	3
LTL	3
UPS Smart Pickup	88
UPS Solutions Website Address	ups.com/solutions
UPS Tariff/Terms and Conditions of Service – United States	75-105
UPS TradeAbility	54
UPS Website Address	ups.com
UPS Worldwide Expedited	
Export	3, 46, 54, 61-63, 64, 65

U (continued)

UPS Worldwide Express	3, 54, 55-57, 64, 65
Export	94
10 KG Box	94
25 KG Box	94
Letter Rate	55, 93-94
Pak Rate	55, 94
Import	
Letter Rate	93-94
UPS Worldwide Express Freight Center	87
UPS Worldwide Express Plus	
Export	3, 54, 55-57, 64, 65
10 KG Box	94
25 KG Box	94
Letter Rate	55, 93-94
Pak Rate	55, 94
Import	
Letter Rate	93-94
UPS Worldwide Saver	
Export	3, 54, 58-60, 64, 65
10 KG Box	94
25 KG Box	94
Letter	58, 93-94
Pak Rate	58, 94
Import	
Letter Rate	93-94

V

Value-Added Services	64
LTL	73
Package	66-70
Verbal Confirmation of Delivery	64, 67, 91

W

Weight and Size Information	6-7
-----------------------------	---------------------

Z

Zip Code/Postal Information	87
Zone Charts	
Alaska	10-11
Hawaii	28-29
Alaska and Hawaii	
International Export	47-50
International Export (To Canada)	51-53



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