

## Course Satisfaction Survey

(please insert semester and year)

### A. Instructor

1. Has command of the subject.

Unsatisfactory	Below average	Average	Above average	Excellent
1	2	3	4	5

2. Successfully communicates subject matter (verbally and non-verbally).

Unsatisfactory	Below average	Average	Above average	Excellent
1	2	3	4	5

3. Is sensitive to student interests, priorities, and concerns.

Unsatisfactory	Below average	Average	Above average	Excellent
1	2	3	4	5

4. The instructor was dry and humorless

Disagree	Moderately Disagree	Neutral	Moderately Agree	Agree
1	2	3	4	5

5. Assigns readings, papers, projects, etc., that are pertinent to the subject and which enhance learning.

Unsatisfactory	Below average	Average	Above average	Excellent
1	2	3	4	5

6. The objectives for this class were clearly explained.

Unsatisfactory	Below average	Average	Above average	Excellent
1	2	3	4	5

7. The instructor made a genuine effort to get class members involved in the discussions between sites.

Disagree	Moderately Disagree	Neutral	Moderately Agree	Agree
1	2	3	4	5

8. The instructor raised questions and posed problems for the class.

Disagree	Moderately Disagree	Neutral	Moderately Agree	Agree
1	2	3	4	5



## B. Technology

1. The learning environment's technology/equipment challenges/failures restricted the effectiveness of teaching and my learning.

Disagree	Moderately Disagree	Neutral	Moderately Agree	Agree
1	2	3	4	5

2. Session presentations were effective.

Disagree	Moderately Disagree	Neutral	Moderately Agree	Agree
1	2	3	4	5

3. The use of distance education technology (e.g., VISTA, SKYPE, Google Groups, Wikis) enhanced instruction and my learning.

Disagree	Moderately Disagree	Neutral	Moderately Agree	Agree
1	2	3	4	5

4. The delivery of the content via distance education technologies (e.g., VISTA, SKYPE, Google Groups, Wikis) was not as effective as traditional f2f (face-to-face) class.

Disagree	Moderately Disagree	Neutral	Moderately Agree	Agree
1	2	3	4	5

5. I learned as much in the distance education components of the course as compared to a face-to-face components

Disagree	Moderately Disagree	Neutral	Moderately Agree	Agree
1	2	3	4	5

6. The course was well managed (i.e., I could easily find new information and share information with others).

Disagree	Moderately Disagree	Neutral	Moderately Agree	Agree
1	2	3	4	5

7. The organization of instructional materials was poor.

Disagree	Moderately Disagree	Neutral	Moderately Agree	Agree
1	2	3	4	5



### C. Collaboration

1. VISTA, SKYPE, Google Groups, Wikis, and/or Blogs etc. as communication tools were ineffective.

Disagree 1	Moderately Disagree 2	Neutral 3	Moderately Agree 4	Agree 5
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2. My interaction with other students was enhanced with VISTA, SKYPE, Google Groups, Wikis, and/or Blogs etc..

Disagree 1	Moderately Disagree 2	Neutral 3	Moderately Agree 4	Agree 5
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3. The online discussions and/or learning activities were a waste of time.

Disagree 1	Moderately Disagree 2	Neutral 3	Moderately Agree 4	Agree 5
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4. The course created a sense of community among students.

Disagree 1	Moderately Disagree 2	Neutral 3	Moderately Agree 4	Agree 5
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5. In this class, I was able to ask for clarification from a fellow student when needed.

Disagree 1	Moderately Disagree 2	Neutral 3	Moderately Agree 4	Agree 5
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6. I received timely feedback (24-48 hrs) from other students and/or instructors in the class.

Disagree 1	Moderately Disagree 2	Neutral 3	Moderately Agree 4	Agree 5
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7. In this class, VISTA, SKYPE, Google Groups, Wikis, and/or Blogs etc. provided an opportunity for critical thinking with other students.

Disagree 1	Moderately Disagree 2	Neutral 3	Moderately Agree 4	Agree 5
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8. I would recommend this type of online or hybrid class to others.

Disagree 1	Moderately Disagree 2	Neutral 3	Moderately Agree 4	Agree 5
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#### **D. Course Material**

1. Attention was given to differing opinions and approaches to the subject matter.

Disagree	Moderately Disagree	Neutral	Moderately Agree	Agree
1	2	3	4	5

2. The presented information was out dated.

Disagree	Moderately Disagree	Neutral	Moderately Agree	Agree
1	2	3	4	5

3. The readings were difficult and didn't enhance my learning.

Disagree	Moderately Disagree	Neutral	Moderately Agree	Agree
1	2	3	4	5

4. The requirements and deadlines of the course were made clear.

Disagree	Moderately Disagree	Neutral	Moderately Agree	Agree
1	2	3	4	5

5. The various aspects of this course (lectures, discussions, readings, online activities) seemed to be integrated into a coherent whole.

Disagree	Moderately Disagree	Neutral	Moderately Agree	Agree
1	2	3	4	5

#### **E. Scholarship**

1. The format of the class met my learning style.

Disagree	Moderately Disagree	Neutral	Moderately Agree	Agree
1	2	3	4	5

2. I feel this online class experience has helped improve my written communication skills.

Disagree	Moderately Disagree	Neutral	Moderately Agree	Agree
1	2	3	4	5

3. The learning activities in this course required critical thinking that facilitated my learning.

Disagree	Moderately Disagree	Neutral	Moderately Agree	Agree
1	2	3	4	5



4. I felt free to express my ideas and questions in class.

Disagree	Moderately Disagree	Neutral	Moderately Agree	Agree
1	2	3	4	5

6. Generally, I was prepared for each class session.

Disagree	Moderately Disagree	Neutral	Moderately Agree	Agree
1	2	3	4	5

7. This course aroused my intellectual curiosity.

Disagree	Moderately Disagree	Neutral	Moderately Agree	Agree
1	2	3	4	5

8. When there were discussions in class, I generally learned something from them.

Disagree	Moderately Disagree	Neutral	Moderately Agree	Agree
1	2	3	4	5

9. The learning activities in this course required critical thinking that facilitated my learning.

Disagree	Moderately Disagree	Neutral	Moderately Agree	Agree
1	2	3	4	5

10. I would describe my learning in this class.

Unsatisfactory	Below average	Average	Above average	Excellent
1	2	3	4	5

**Comments/Suggestions?**